

SKILLS	HTML	PYTHON	SEO	FIGMA
	CSS	PHP	META MARKETING	CANVA
	SASS	MySQL	GOOGLE ADS	PHOTOSHOP
	JAVASCRIPT	DJANGO	GOOGLE ANALYTICS	GRAPHIC DESIGN
	BOOTSRAP	WORDPRESS	SOCIAL MEDIA MANAGEMENT	VIDEO EDITING

EXPERIENCE	<b>Digital Marketer and Web Developer</b> <i>Exclusia - Dhaka, Bangladesh   Nov 2017 - Present (Freelancing)</i> <ul style="list-style-type: none"><li>Created and managed targeted digital marketing campaigns on Facebook and Instagram, optimizing ad copy and visuals to maximize engagement and conversions.</li><li>Monitored and analyzed key performance metrics such as click-through rates (CTR), conversion rates, and return on ad spend (ROAS) to continually refine ad performance.</li><li>Developed custom audience segments based on customer behavior and demographics, and set and managed campaign budgets, adjusting based on performance insights to ensure more effective targeting and maximize ROI.</li><li>Collaborated with the design team to produce engaging social media content and marketing campaigns.</li><li>Successfully developed a Shopify eCommerce store from scratch, handling everything from domain setup to inventory management.</li></ul>
	<b>Web Developer (Internship)</b> <i>Raw Art Media - Montreal, QC   May 2024 - July 2024</i> <ul style="list-style-type: none"><li>Developed WordPress websites using Elementor, enhancing client websites' SEO and performance.</li><li>Worked in a collaborative team, using project management tools like Trello to manage tasks and deadlines efficiently.</li><li>Regularly communicated with clients to understand their requirements and align the website's functionality and design with their business needs.</li></ul>
	<b>Customer Service Representative</b> <i>Concentrix - Montreal, QC   Nov 2020 - Mar 2021</i> <ul style="list-style-type: none"><li>Assisted customers in troubleshooting medical devices, maintaining professionalism in high-stress situations.</li><li>Developed excellent communication and problem-solving skills, interacting with over 50 customers daily.</li></ul>
	<b>Customer Service Agent</b> <i>TTEC - Montreal, QC   Feb 2020 - Nov 2020</i> <ul style="list-style-type: none"><li>Provided exceptional customer service and sales support for Verizon Wireless, ranking in the top 10 out of 200 agents.</li><li>Leveraged strong interpersonal skills to resolve billing issues and upsell phone plans, leading to significant sales achievements.</li></ul>

PROJECTS	<b>EV RIVALS</b> Wordpress Blog Site	Built a personal blog site focused on electric vehicles, leveraging AI to generate content. Implemented SEO strategies to increase traffic and explored affiliate marketing to generate revenue. <b>Technologies</b> : WordPress, Elementor, SEO (Rank Math), HTML, CSS
	<b>EXCLUSIA</b> Shopify Store	Developed an eCommerce store for a clothing brand from start to finish. Managed digital marketing campaigns and implemented SEO to drive traffic and improve sales performance. <b>Technologies</b> : Shopfiy, HTML, CSS, Liquid, JSON

**AUDIOSPHERE**  
Podcast Website

Developed a podcast website using MVC software architectural pattern where users will be able to listen to audios/podcasts, search different audio categories and also upload their own creation.

**Technologies :** HTML, CSS, JavaScript, PHP, phpMyAdmin, MySQL

**SPENDWISE**  
Expense Tracker

A simple web application to add, edit and delete daily expenses for keeping your spendings on check.

**Technologies :** HTML, CSS, JavaScript, Bootstrap, PHP, phpMyAdmin, SQL

**WORKOUT FITNESS**  
Wordpress Theme

Built the Wordpress theme from scratch. This theme is designed for any business offering various service packages, sharing their story, and featuring a blog section to aid in SEO. For this project, I selected a gym business.

**Technologies :** Wordpress, ACF, HTML, CSS, PHP, phpMyAdmin, MySQL

**AUTO ADIS**  
Car Dealership Website

Rebuilt the website for a car dealership who had a very poorly designed website. This project was mainly focused on using Bootstrap.

**Technologies :** HTML, CSS, Bootstrap, Slick slider, Fancy box

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**EDUCATION**

**Vanier College**

*Feb 2023 - July 2024  
Montreal, QC, Canada*

AEC in Web Design Specialist (Full-stack)

**North South University**

*2012-2017  
Dhaka, Bangladesh*

B.A Computer Science & Engineering  
CGPA: 3.37