

Dear Hiring Manager,

With a background in Computer Science and AEC in Full-Stack Web Development, I recently completed my internship as a web developer at Raw Art Media. In this internship I was able to create Wordpress Website for real clients and also apply SEO best practices. I also worked on increasing website performances by 15-20% where needed. Other than that I have been working on personal projects using HTML, CSS, JavaScript, PHP and Django that you will be able to check in my portfolio.

Here's a brief overview of my skills and experiences:

- **Front-End Development:** HTML, CSS, and JavaScript.
- **Back-End Development:** PHP or Python (Django).
- **WordPress & Shopify:** Developing and hosting WordPress sites and building Shopify stores.
- **SEO:** Rank Math, Google Analytics, Google Search Console, Trend analysis and Keyword research.
- **UI/UX Design:** Figma.
- **Version Control:** Git version control.
- **Team Collaboration:** Experienced in working within teams, conducting regular meetings, and using project management tools like Trello.

In terms of personality, I am an analytical thinker, patient, and able to remain calm in challenging situations. I enjoy sharing knowledge, excel in team environments, and am open to constructive feedback. I like to understand how a code works rather than just getting the job done using any tool.

I would be thrilled to contribute to your team and continue my professional growth at your esteemed company. I am confident in my ability to quickly acquire new skills and enhance my contributions to the team.

Thank you for considering my application. I look forward to the opportunity to discuss how my background, skills, and enthusiasm can benefit your company.

Warm Regards,
Sk Tanveer Ali

EXPERIENCE

CONCENTRIX - Montreal, QC
Customer Service Representative

Nov 2020 - Mar 2021

Worked in the Abbott diabetes campaign where I helped the users to troubleshoot their medical device used to measure their sugar levels.

TTEC - Montreal, QC
Customer Service Agent

Feb 2020 - Nov 2020

Worked as a customer service agent for Verizon Wireless(USA), where I assisted customers with billing issues, phone plans, and troubleshooting phone/network issues. I also had sales responsibilities, selling plans, and consistently ranked among the top 10 sellers in that campaign. Additionally, I achieved the top seller position for one month during my tenure. I was able to nurture strong customer service skills, sales ability, and performance in a fast-paced environment.

EDUCATION

Vanier College
Feb 2023 - Present
Montreal, QC

AEC in Web Design Specialist (Full-stack)

North South University
2012-2017
Dhaka, Bangladesh

B.A Computer Science & Engineering
CGPA: 3.37