

Terms & Conditions

Effective Date: 14 DEC 2025

Welcome to **Enhancing People Relations**. By accessing our website or booking a session with us, you agree to comply with and be bound by the following Terms & Conditions. Please read them carefully before using our services.

1. About Our Services

Enhancing People Relations provides one-on-one video sessions and digital content focused on emotional growth, mindset development, and relationship understanding. Our services are intended for personal development purposes only.

2. Eligibility

- Our services are available to individuals aged **18 years and above**.
 - By booking a session, you confirm that you meet this eligibility requirement.
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3. Booking & Payment

- All session bookings must be completed through our official booking page.
 - Payments are processed securely via **Razorpay**.
 - We do not store any card, UPI, or banking information on our servers.
 - Booking is considered confirmed only after successful payment.
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4. Communication Policy

- All post-booking communication will be conducted **exclusively via Telegram**.
 - You are responsible for providing a valid Telegram username at the time of booking.
 - We will contact you within **6 hours** after successful payment to coordinate session details.
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5. Session Conduct

- Sessions are conducted with mutual respect and professionalism.
- Any form of abusive, inappropriate, or disrespectful behavior may result in termination of the session without refund.
- The session duration is **45 minutes** unless otherwise stated.

6. Cancellations & Refunds

- Cancellation and refund requests are governed by our **Cancellation & Refund Policy**.
- Eligible cancellations within **7 days** of payment qualify for a **full refund**.
- No refunds are provided once the session has been completed.

7. Rescheduling

- One-time rescheduling may be requested, subject to availability.
- Rescheduling requests must be communicated in advance via Telegram.

8. Intellectual Property

- All content, videos, text, and materials shared during sessions or on our platform are the intellectual property of Enhancing People Relations.
- You may not record, reproduce, distribute, or share session content without prior written permission.

9. Limitation of Liability

- Our services are intended for guidance and personal development only.
- We do not guarantee specific outcomes or results.
- Enhancing People Relations shall not be held liable for decisions or actions taken by users based on session discussions.

10. Changes to Terms

We reserve the right to update or modify these Terms & Conditions at any time. Any changes will be effective immediately upon posting on this page.

11. Contact

For any questions regarding these Terms & Conditions, please contact us via **Telegram**.

Enhancing People Relations

A small talk can change everything

By using our services, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.