

# Cashless Economy

This survey is a part of my academic research project aimed at finding out whether consumers in Delhi or Madhya Pradesh are slowly moving away from cash payments. This research hopes to establish an understanding to the people of knowing what cashless system of payment is.

\* Required

## Person Information

1. Name \*

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2. Age \*

*Mark only one oval.*

- ☐ Less than 18
- ☐ 18-25 years old
- ☐ 25-35 years old
- ☐ 35-45 years old
- ☐ 45-55 years old
- ☐ 55+ years old

3. Gender \*

*Mark only one oval.*

- ☐ Female
- ☐ Male
- ☐ Others

4. State \*

*Mark only one oval.*

- ☐ Delhi
- ☐ Madhya Pradesh

5. What is your current employment status? \*

*Mark only one oval.*

- ☐ Employed full time
- ☐ Employed part-time
- ☐ Self employed
- ☐ Unemployed
- ☐ Homemaker
- ☐ Retired
- ☐ Student
- ☐ Other: \_\_\_\_\_

## General Information

6. Are you a cashless transaction user? \*

*Mark only one oval.*

- ☐ Yes
- ☐ No

7. If, yes why do you use this kind of payment system?

\_\_\_\_\_

8. How do you prefer to make payments of your monthly bills? \*

*Mark only one oval.*

- ☐ Cash
- ☐ Debit/Credit Cards
- ☐ Mobile Banking
- ☐ Mobile Wallets
- ☐ Other: \_\_\_\_\_

9. How much cash do you prefer to have in hand? \*

*Mark only one oval.*

- ☐ Less than 1000
- ☐ Between 1000-5000
- ☐ Between 5000-10000
- ☐ Above 10000

10. Which mobile payment apps do you use?(multiple option can be selected also) \*

*Check all that apply.*

- ☐ Google Play
- ☐ Phone Pay
- ☐ Paytm
- ☐ Mobikiwik
- ☐ BHIM UPI
- ☐ Amazon Pay
- ☐ None

Other: ☐ \_\_\_\_\_

11. How frequently do you use online banking(transaction)? \*

*Mark only one oval.*

- ☐ More than once a week
- ☐ Once a week
- ☐ Once or twice a month
- ☐ Less than twice a month
- ☐ None

12. Would you consider making payments using mobile phones in future. \*

*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree

13. Do you believe that mobile payments apps or cards are more convenient than bringing cash. \*

*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree

14. Promotions and discount play a substantial role on online transaction. \*

*Mark only one oval.*

☐ Strongly Agree

☐ Agree

☐ Neutral

☐ Disagree

## Indian Economy

15. Do you think cashless is tough in India ? \*

*Mark only one oval.*

☐ Strongly Agree

☐ Agree

☐ Neutral

☐ Disagree

16. Do you support cashless India? \*

*Mark only one oval.*

☐ Support

☐ Not Support

17. Can cashless economy help in making India a developed country from a developing country. \*

*Mark only one oval.*

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree

### Additional Information

18. Does online transaction save time? \*

*Mark only one oval.*

- ☐ Yes
- ☐ No

19. What worries more to switch into cashless transaction.(more than one option can be selected also) \*

*Check all that apply.*

- ☐ Security of Application
- ☐ Internet Connection
- ☐ Loss of Cards/Mobile
- ☐ Hackers Activity
- ☐ Lack of Technology Knowledge

Other: ☐ \_\_\_\_\_

20. What can you suggest for the improvement of cashless system of payment in India? \*

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