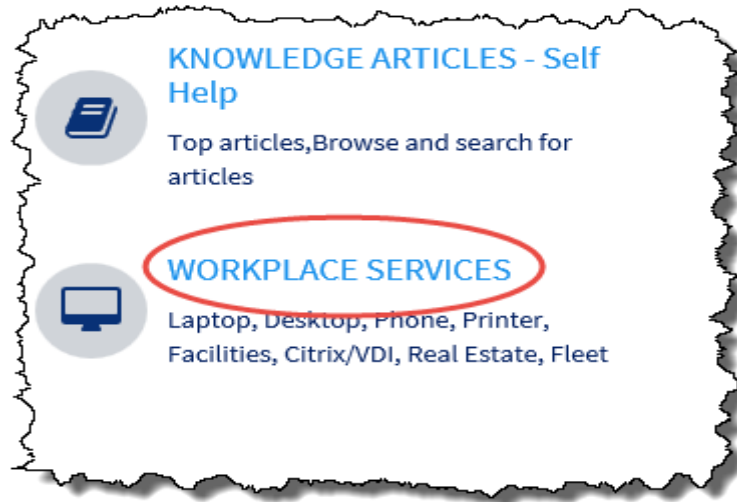


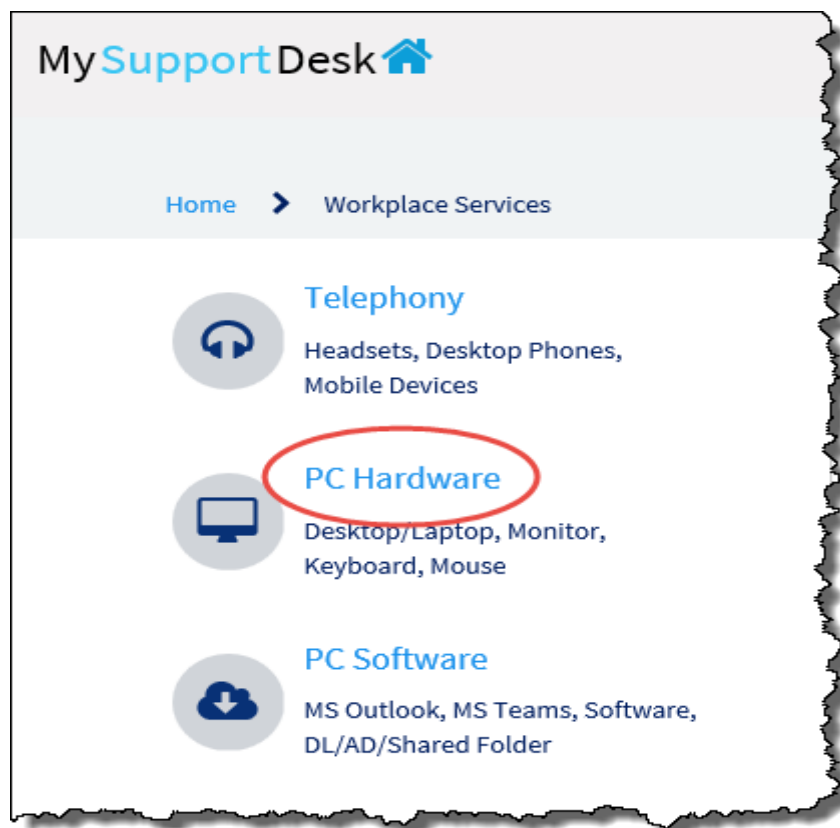
## MSD (My Support Desk): - Portal Guide - Creating a ticket for an IT Support

<https://mysupportdesk.service-now.com/msd>

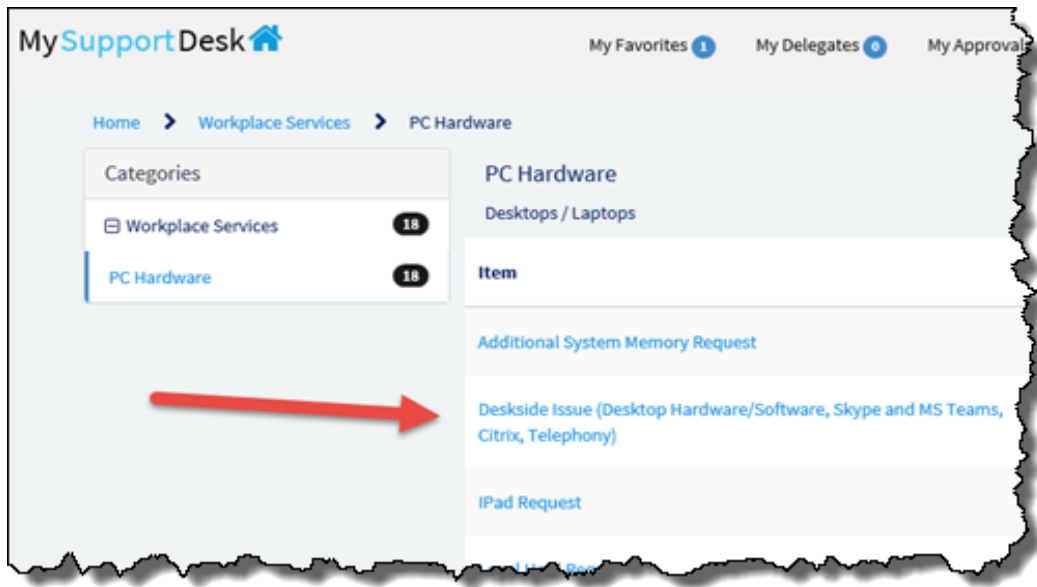
- 1.) Click **Workplace Services** located on the left side of the portal page.



- 2.) Click **PC Hardware / Software**



3.) Click **Deskside Issue**.



4.) Complete all **required fields**.

5.) Click **Submit**.

**NOTE:** - There are 2 possible views. A grid view and a card view. The above example is showing the grid view.