


VIEW USER JOURNEY SETTINGS

To view the settings for a particular User Journey, select it from the list below and click the **View Settings** button.

User Journey: 2: M&S.Com - Desktop

View Settings

M&S.Com - Desktop

Name: M&S.Com - Desktop

Download Speed: 2 Mbps

Overall Speed KPI: None

Monitoring: Enabled

Alerting: Enabled

Step 1: Click Sign-in [S1]

URL: https://www.marksandspencer.com/MSResLogin?langId=-24&storeId=10151&sourceurl=http%3A%2F%2Fwww.marksandspencer.com%2F

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	Sign in</h1

Host: None

Referrer: None

User Agent: None

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters: None

Step 2: Enter login details [S1]

URL: https://www.marksandspencer.com/MSLogon

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	Your account

Host: None

Referrer: None

User Agent: None

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters:

HTTP Method: XML Content-Type: application/x-www-form-urlencoded

No.	Name	Encode Name	Value	Encode Value	Mask
1	content	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>

Step 3: Sparks Landing page [S1]

URL: https://www.marksandspencer.com/MSSparksLandingPage?langId=-24&storeId=10151

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None  
Search Phrase: All phrases must exist...  

#	Phrase
1	READY TO JOIN?

  
Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: None  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters: None

Step 4: Select Dresses [S3]

URL: https://www.marksandspencer.com/l/women/dresses  
Alerting: Enabled  
Connect Time: 30 Secs  
Data Start Time: None  
Overall Threshold: 30 Secs  
Speed KPI: None  
Search Phrase: All phrases must exist...  

#	Phrase
1	96 items</option

  
Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: None  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters: None

Step 5: Select product [S2]

URL: https://www.marksandspencer.com/DYNAMIC  
Alerting: Enabled  
Connect Time: 30 Secs  
Data Start Time: None  
Overall Threshold: 30 Secs  
Speed KPI: None  
Search Phrase: At least one phrase must exist...  

#	Phrase
1	select a size</div
2	select a colour or a size</div
3	>Available size
4	Selected Colour
5	Selected colour

  
Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: None  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters: None

Step 6: Add to bag [S1]

URL: https://www.marksandspencer.com/AjaxOrderItemAddCmd  
Alerting: Enabled  
Connect Time: 30 Secs  
Data Start Time: None  
Overall Threshold: 30 Secs  
Speed KPI: None  
Search Phrase: All phrases must exist...  

#	Phrase
1	orderId"

Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: None  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters:  
HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	productCode	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
4	langId	Enabled	-24	Enabled	<input type="checkbox"/>
5	maxPurchaseQuantity	Enabled		Enabled	<input type="checkbox"/>
6	size	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
7	catEntryId_1	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
8	quantity_1	Enabled	1	Enabled	<input type="checkbox"/>

Step 7: Search for towels [S2]

URL: http://www.marksandspencer.com/MSFindItemsByKeyword?searchTerm=towels&langId=-24&storeId=10151&catalogId=10051&categoryId=0&typeAhead=  
Alerting: Enabled  
Connect Time: 30 Secs  
Data Start Time: None  
Overall Threshold: 30 Secs  
Speed KPI: None  
Search Phrase: All phrases must exist...

#	Phrase
1	items</option

Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: None  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters: None

Step 8: Select product via quick look [S3]

URL: http://www.marksandspencer.com/DYNAMIC?quickView=true&isOldPDP=yes  
Alerting: Enabled  
Connect Time: 30 Secs  
Data Start Time: None  
Overall Threshold: 30 Secs  
Speed KPI: None  
Search Phrase: At least one phrase must exist...

#	Phrase
1	Select size:
2	select a colour or size</div
3	Select colour

Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: None  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters: None

Step 9: Add to bag [S1]

URL: http://www.marksandspencer.com/AjaxOrderItemAddCmd  
Alerting: Enabled  
Connect Time: 30 Secs

Data Start Time: None  
Overall Threshold: 30 Secs  
Speed KPI: None  
Search Phrase: All phrases must exist...

#	Phrase
1	orderId"

Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: None  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters:  
HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	productCode	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
4	langId	Enabled	-24	Enabled	<input type="checkbox"/>
5	maxPurchaseQuantity	Enabled		Enabled	<input type="checkbox"/>
6	size	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
7	catEntryId_1	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
8	quantity_1	Enabled	1	Enabled	<input type="checkbox"/>

Step 10: Click view bag [S1]

URL: http://www.marksandspencer.com/OrderCalculate?calculationUsageId=-1&updatePrices=1&catalogId=10051&errorViewName=AjaxOrderItemDisplayView&orderId=.&langId=-24&storeId=10151&URL=AjaxOrderItemDisplayView

Alerting: Enabled  
Connect Time: 30 Secs  
Data Start Time: None  
Overall Threshold: 30 Secs  
Speed KPI: None  
Search Phrase: All phrases must exist...

#	Phrase
1	Checkout securely</

Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: None  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters: None

Step 11: Add gift wrap [S3]

URL: http://www.marksandspencer.com/webapp/wcs/stores/servlet/MSResAjaxAddGiftWrap

Alerting: Enabled  
Connect Time: 30 Secs  
Data Start Time: None  
Overall Threshold: 30 Secs  
Speed KPI: None  
Search Phrase: All phrases must exist...

#	Phrase
1	"success":true

Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: X-Requested-With: XMLHttpRequest  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None

Post Parameters:

HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	parentOrderItemId	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	giftOption	Enabled	GiftWrap	Enabled	<input type="checkbox"/>
4	action	Enabled	ADD	Enabled	<input type="checkbox"/>
5	resJSON	Enabled	true	Enabled	<input type="checkbox"/>
6	catEntryId_1	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
7	langId	Enabled	-24	Enabled	<input type="checkbox"/>
8	pageName	Enabled	BASKET	Enabled	<input type="checkbox"/>
9	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
10	quantity_2	Enabled	1	Enabled	<input type="checkbox"/>
11	isSecureFlow	Enabled	false	Enabled	<input type="checkbox"/>
12	message	Enabled	lorem	Enabled	<input type="checkbox"/>

Step 12: Checkout [S1]

URL: http://www.marksandspencer.com/MSOrderCheckoutCmd

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	Continue to payment</span>

Host: None

Referrer: None

User Agent: Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like Gecko

Content Type: None

Custom Header 1: Connection: Keep-Alive

Accept-Language: en-GB

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters:

HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	calculationUsageIdentifier	Enabled	MSBasketItem_checkoutURL	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	fromPage	Enabled	BASKET	Enabled	<input type="checkbox"/>
4	isBasketFlow	Enabled	true	Enabled	<input type="checkbox"/>
5	isCheckOutFlow	Enabled	true	Enabled	<input type="checkbox"/>
6	isCsrUser	Enabled	false	Enabled	<input type="checkbox"/>
7	langId	Enabled	-24	Enabled	<input type="checkbox"/>
8	orderId	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
9	resJSON	Enabled	true	Enabled	<input type="checkbox"/>
10	storeId	Enabled	10151	Enabled	<input type="checkbox"/>

Step 13: Return to basket [S2]

URL: https://www.marksandspencer.com/MSSecureBasketDisplay?DYNAMIC

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	Checkout securely</

Host: None

Referrer: None

User Agent: None

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters: None

Step 14: Remove items [S3]

URL: https://www.marksandspencer.com/webapp/wcs/stores/servlet/MOrderItemUpdateCmd

Alerting: Enabled  
Connect Time: 30 Secs  
Data Start Time: None  
Overall Threshold: 30 Secs  
Speed KPI: None  
Search Phrase: All phrases must exist...

#	Phrase
1	{"success":true}

Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: None  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters:  
HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	deleteChild	Enabled	true	Enabled	<input type="checkbox"/>
2	doInventorycheck	Enabled	false	Enabled	<input type="checkbox"/>
3	resJSON	Enabled	true	Enabled	<input type="checkbox"/>
4	calculateOrder	Enabled	1	Enabled	<input type="checkbox"/>
5	langId	Enabled	-24	Enabled	<input type="checkbox"/>
6	basketAction	Enabled	remove	Enabled	<input type="checkbox"/>
7	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
8	quantity_1	Enabled	0	Enabled	<input type="checkbox"/>
9	doPrice	Enabled	N	Enabled	<input type="checkbox"/>
10	isSecureFlow	Enabled	false	Enabled	<input type="checkbox"/>
11	orderItemId_1	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>

Step 15: Sign out [S3]

URL: https://www.marksandspencer.com/Logoff?catalogId=10051&rememberMe=false&myAcctMain=1&langId=-24&storeId=10151&URL=http%3A%2F%2Fwww.marksands  
pencer.com

Alerting: Enabled  
Connect Time: 30 Secs  
Data Start Time: None  
Overall Threshold: 30 Secs  
Speed KPI: None  
Search Phrase: All phrases must exist...

#	Phrase
1	Sign in

Host: None  
Referrer: None  
User Agent: None  
Content Type: None  
Custom Header 1: None  
Custom Header 2: None  
HTTP Auth User: None  
HTTP Auth Password: None  
NTLM User: None  
NTLM Password: None  
NTLM Domain: None  
Post Parameters: None