

ACCOUNT SETTINGS

MONITOR SETTINGS

**TOOLS SUPPORT** 



PAGE USER JOURNEY

#### **VIEW USER JOURNEY SETTINGS**

To view the settings for a particular User Journey, select it from the list below and click the View Settings button.

User Journey: 1: M&S.Com - Christmas Food (Testing disabled) ▼ View Settings 乔 M&S.Com - Christmas Food Step 1: Home Page [S1] URL: https://christmasfood.marksandspencer.com/ Alerting: Disabled Connect Time: 30 Secs Data Start Time: None Overall Threshold: 30 Secs Speed KPI: None Search Phrase: None Host: None Referrer: None User Agent: None Content Type: None Custom Header 1: None Custom Header 2: None HTTP Auth User: None HTTP Auth Password: None NTLM User: None NTLM Password: None

#### Step 2: Choose collection time [S2]

URL: https://christmasfood.marksandspencer.com/slots/confirm

Alerting: Disabled Connect Time: 30 Secs Data Start Time: None Overall Threshold: 30 Secs Speed KPI: None

NTLM Domain: None Post Parameters: None

Search Phrase: All phrases must exist...

# Phrase

1 >Book a collection<

Host: None Referrer: None User Agent: None Content Type: None Custom Header 1: None Custom Header 2: None HTTP Auth User: None HTTP Auth Password: None NTLM User: None NTLM Password: None NTLM Domain: None Post Parameters: None

# Step 3: Postcode Search [S2]

URL: https://christmasfood.marksandspencer.com/slots

Alerting: Disabled Connect Time: 30 Secs Data Start Time: None Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

# Phrase

1 >Covent Garden<

Host: None

Referrer: https://christmasfood.marksandspencer.com/slots

User Agent: None Content Type: None Custom Header 1: None Custom Header 2: None HTTP Auth User: None

3/201	8					User Journey   Monitors   Settings			
HTTE	HTTP Auth Password: None								
	NTLM User: None								
	No								
	NTLM Domain: None Post Parameters:								
	Method: Post								
	Name	Encode Name	Value	Encode Value	Mask				
1	latitude	Enabled		Enabled					
2	longitude	Enabled		Enabled					
	search_term		covent garden						
3	search_term	Lilabled	covent garden	Lilabled					
Ste	ep 4: Select S	tore & Conti	nue [S3]						
			andspencer.com/	slots/stores					
	ing: Disabled								
	ect Time: 30 S								
	Start Time: No all Threshold:								
	d KPI: None	30 3003							
Sear	h Phrase: All	ohrases must e	xist						
# F	hrase								
1 (	Choose a collec	tion date							
2	i class="collect	ionslots-list_	_item						
	None								
	rrer: None								
	Agent: None ent Type: None	2							
	om Header 1: 1								
Custo	om Header 2: 1	None							
HTTE	Auth User: No	one							
	Auth Passwor	d: None							
	N User: None N Password: No	ne.							
	Nomain: None								
	Parameters:								
HTTE	Method: Post								
No.	Name End	ode Name Va	alue Encode	Value Mask					
1	store_id Ena	abled D	YNAMIC Enabled	i					
S+	ep 5: Select [	ate & Contin	UP [23]						
	-		andspencer.com/	/slots/dates?					
	ing: Disabled	nasi oo a mana	andspender redini	stots, dates.					
	ect Time: 30 S	ecs							
	Start Time: No								
	all Threshold:	30 Secs							
	d KPI: None ch Phrase: All	nhrases must e	vict						
	hrase	om ases mase e	A13C						
_	Please arrive at	vour allocated	d slot time						
	i class="collect								
	None								
Refe	rrer: None								
	Agent: None								
	ent Type: None om Header 1: I								
	om Header 1; i								
	Auth User: No								
	Auth Passwor	d: None							
	None None								
	No								
NTLM Domain: None Post Parameters:									
HTTP Method: Post									
No.	Name	Encode Na	me Value	Encode Value	Mask				
1	store_id	Enabled	DYNAMIC	Enabled					
	collection_da	te Enabled	DYNAMIC	Enabled					
Step 6: Select Time & Reserve [S3]									
URL: https://christmasfood.marksandspencer.com/slots/times?									
Alerting: Disabled Connect Time: 30 Secs									
	Data Start Time: None								
	Overall Threshold: 30 Secs								
Speed KPI: None									
Sear	Search Phrase: All phrases must exist								

ŧ	Phrase				
1	>Confirm & continu	ıe<			
Hos	:: None				
Refe	errer: None				
	Agent: None				
	tent Type: None				
Custom Header 1: None					
	om Header 2: Non				
HTTP Auth User: None					
HTTP Auth Password; None					
NTLM User: None					
NTLM Password: None NTLM Domain: None					
	Parameters: P Method: Post				
	Name	Encode Name	Value	Encode Value	Mask
1	store_id	Enabled	DYNAMIC	Enabled	
2	collection_date	Enabled	DYNAMIC	Enabled	
3	collection_time	Enabled	DYNAMIC	Enabled	
C.	en 7: Click Confi	rm & Continue	o [C2]		

URL: https://christmasfood.marksandspencer.com/

Alerting: Disabled Connect Time: 30 Secs Data Start Time: None Overall Threshold: 30 Secs Speed KPI: None Search Phrase: None

Host: None Referrer: None User Agent: None Content Type: None Custom Header 1: None Custom Header 2: None HTTP Auth User: None HTTP Auth Password: None NTLM User: None NTLM Password: None NTLM Domain: None

### Step 8: Click Mains > Turkeys [S1]

 $\textbf{URL:} \ https://christmasfood.marksandspencer.com/l/mains/all-mains/turkeys$ 

Alerting: Disabled Connect Time: 30 Secs Data Start Time: None Overall Threshold: 30 Secs Speed KPI: None

Post Parameters: None

Search Phrase: All phrases must exist...

# Phrase 1 >Turkeys</h1 Host: None Referrer: None

User Agent: None Content Type: None Custom Header 1: None Custom Header 2: None HTTP Auth User: None HTTP Auth Password: None NTLM User: None

NTLM Password: None NTLM Domain: None Post Parameters: None

# Step 9: Click Add to Bag [S2]

URL: https://christmasfood.marksandspencer.com/bag

Alerting: Disabled Connect Time: 30 Secs Data Start Time: None Overall Threshold: 30 Secs Speed KPI: None

Search Phrase: All phrases must exist...

# Phrase 1 "total\_quantity": 1

Host: None Referrer: None

03/2018	User Journe	ey   Monitors   Settings								
User Agent: None										
Content Type: application/json; charset=UTF-8										
Custom Header 1: None										
Custom Header 2: None										
HTTP Auth User: None										
HTTP Auth Password: None										
NTLM User: None NTLM Password: None										
Post Parameters:										
HTTP Method: XML Content-Type: application/x-www-form-urlencoded										
No. Name Encode Name Value	Encode Value	Mask								
1 content Enabled {"product_id":"DYNAMIC","quantity":"1"}	Disabled									
f product_id . Difformic , quantity . 13	Disabled									
Step 10: Click Bag										
URL: https://christmasfood.marksandspencer.com/bag										
Alerting: Disabled										
Connect Time: 30 Secs										
Data Start Time: None										
Overall Threshold: 30 Secs										
Speed KPI: None										
Search Phrase: All phrases must exist										
# Phrase										
1 >Your secure bag<										
2 >Remove<										
Host: None										
Referrer: None										
User Agent: None										
Content Type: None										
Custom Header 1: None										
Custom Header 2: None										
HTTP Auth User: None										
HTTP Auth Password: None										
NTLM User: None										
NTLM Password: None										
NTLM Domain: None										
Post Parameters: None										

Ste	Step 11: Click Checkout Securely [S1]									
URL: https://christmasfood.marksandspencer.com/webapp/wcs/stores/servlet/MSCheckoutLoginFormCmd										
Alerti	Alerting: Disabled									
	Connect Time: 30 Secs									
	Start Time: None									
Overa	all Threshold: 30	Secs								
	KPI: None									
	Search Phrase: All phrases must exist									
# P	# Phrase									
1 >	>Sign in<									
Host:	Host: None									
Refer	rer: None									
User	Agent: None									
Conte	ent Type: None									
Custo	m Header 1: Non	e								
	m Header 2: Non									
	Auth User: None									
	Auth Password:	None								
	User: None									
NTLM Password: None										
NTLM Domain: None										
Post Parameters:										
HTTP Method: Post										
No.	Name	Encode Name	Value	Encode Value	Mask					
1	catalogId	Enabled	10551	Enabled						
2	errorViewName	Enabled	MSCheckoutLoginForm	Enabled						
3	myAcctMain	Enabled	1	Enabled						
4	resJSON	Enabled	true	Enabled						
5	langId	Enabled	-24	Enabled						
6	fromPage	Enabled	BASKET	Enabled						
7	storeld	Enabled	10251	Enabled						

# Step 12: Check out as a guest [S1]

 $\textbf{URL:} \ https://christmasfood.marksandspencer.com/webapp/wcs/stores/servlet/MSGuestUserCheckoutCmd$ 

Alerting: Disabled Connect Time: 30 Secs Data Start Time: None

Overall Threshold: 30 Secs Speed KPI: None Search Phrase: All phrases must exist... # Phrase 1 <h1>Book a collection</h1> 2 >Continue to payment< Host: None Referrer: None User Agent: None Content Type: None Custom Header 1: None Custom Header 2: None HTTP Auth User: None HTTP Auth Password: None NTLM User: None NTLM Password: None NTLM Domain: None Post Parameters: HTTP Method: Get Encode Value No. Name Encode Name Value Mask 1 calculationUsageIdentifier MSBasketItem\_checkoutUpdateURL Enabled Enabled 2 catalogId Enabled 10551 Enabled Enabled 10551 Enabled 3 catalogId 4 dmsURL Enabled Enabled /webapp/wcs/stores/servlet/MSDeliveryMethodsCmd?doInventory=true 5 isCheckOutFlow Enabled Enabled -24 6 langld Enabled Enabled 7 langld Enabled -24 Enabled Enabled 10251 Enabled 8 storeld Enabled 10251 9 storeld Enabled Step 13: Click Continue to Payment [S1] URL: https://christmasfood.marksandspencer.com/MSDeliveryServicesCmd Alerting: Disabled Connect Time: 30 Secs Data Start Time: None Overall Threshold: 30 Secs Speed KPI: None Search Phrase: All phrases must exist... # Phrase 1 >Card type< Host: None Referrer: None User Agent: None Content Type: None Custom Header 1: None Custom Header 2: None HTTP Auth User: None HTTP Auth Password: None NTLM User: None NTLM Password: None NTLM Domain: None Post Parameters: HTTP Method: Post No. Name Encode Name Value Encode Value Mask 1 sapStoreId Enabled DYNAMIC Enabled 2 selectedDate Enabled DYNAMIC Enabled DYNAMIC 3 slot startTime Enabled Enabled 4 slot\_endTime Enabled DYNAMIC Enabled 5 URL Enabled MSP ayment Display CmdEnabled 6 calculationUsageIdentifier Enabled  $MSDelivery Services Cmd\_form Submit$ Enabled

Enabled

Enabled

Enabled

Enabled

Enabled

Enabled

Sten	14.	Click	Edit	Rag

12 email-reminder

7 checkout\_flag

isIsaUser

9 storeld

11 catalogId

10 langld

 $\textbf{URL:}\ https://christmasfood.marksandspencer.com/MSSecureBasketDisplay.pdf.}$ 

Enabled

Enabled

Enabled

Enabled

Enabled

Enabled

Alerting: Disabled

checkout

false

10251

10551

-24

on

Connect Time: 30 Secs Data Start Time: None Overall Threshold: 30 Secs Speed KPI: None

Search Phrase: All phrases must exist...

# Phrase

1 >Your secure bag<
2 >Remove<
Host: None

Host: None
Referrer: None
User Agent: None
Content Type: None
Custom Header 1: None
Custom Header 2: None
HTTP Auth User: None
HTTP Auth Password: None
NTLM User: None
NTLM Domain: None

# Step 15: Click Remove Item from Basket

 $\textbf{URL:}\ https://christmasfood.marks and spencer.com/webapp/wcs/stores/servlet/MSSecureOrderItemUpdateCmd$ 

Alerting: Disabled Connect Time: 30 Secs Data Start Time: None Overall Threshold: 30 Secs

Post Parameters: None

Speed KPI: None

Search Phrase: All phrases must exist...

# Phrase

1 "redirectURL":"

2 >Your shopping bag is empty.<

Host: None Referrer: None User Agent: None

Content Type: application/x-www-form-urlencoded; charset=UTF-8

Custom Header 1: X-Requested-With: XMLHttpRequest

HTTP Auth User: None
HTTP Auth Password: None
NTLM User: None
NTLM Password: None
NTLM Domain: None
Post Parameters: None

Custom Header 2: None

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All times reported are GMT