

VIEW USER JOURNEY SETTINGS

To view the settings for a particular User Journey, select it from the list below and click the **View Settings** button.

User Journey: 6: M&S.Com - Plus

View Settings

M&S.Com - Plus

Name: M&S.Com - Plus

Download Speed: 2 Mbps

Overall Speed KPI: None

Monitoring: Enabled

Alerting: Enabled

Step 1: Sign In Page [S1]

URL: https://store.marksandspencer.com/webapp/wcs/stores/servlet/MSCSLogonForm?catalogId=10051&langId=-24&storeId=10151&sapStoreId=2927

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: None

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters: None

Step 2: Enter Login Credentials [S2]

URL: https://store.marksandspencer.com/webapp/wcs/stores/servlet/MSCSLogon

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	Sign out

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters:

HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	langId	Enabled	-24	Enabled	<input type="checkbox"/>
4	reLogonURL	Enabled	MSCSLogonErrorView	Enabled	<input type="checkbox"/>
5	errorViewName	Enabled	MSCSLogonErrorView	Enabled	<input type="checkbox"/>
6	returnPage	Enabled	MSCSLogonErrorView	Enabled	<input type="checkbox"/>
7	URL	Enabled	MSCSDashboardView	Enabled	<input type="checkbox"/>
8	sapStoreId	Enabled	2927	Enabled	<input type="checkbox"/>

No.	Name	Encode Name	Value	Encode Value	Mask
9	sourceId	Enabled		Enabled	<input type="checkbox"/>
10	authToken	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
11	csrURL	Enabled		Disabled	<input type="checkbox"/>
12	externalId	Enabled		Enabled	<input type="checkbox"/>
13	logonId	Enabled	SiteConf_S0002	Enabled	<input type="checkbox"/>
14	empld	Enabled	SiteConf	Enabled	<input type="checkbox"/>
15	agentChar	Enabled	S	Enabled	<input type="checkbox"/>
16	storeNumber	Enabled	0001	Enabled	<input type="checkbox"/>
17	logonPassword	Enabled	*****	Enabled	<input checked="" type="checkbox"/>
18	submit-sign-in	Enabled	login	Enabled	<input type="checkbox"/>

Step 3: Click Change Password [S3]

URL: https://store.marksandspencer.com/ChangePassword?catalogId=10051&langId=-24&storeId=10151&page=CS-ISA+Dashboard

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 50 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	Change Password

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters: None

Step 4: Update Password [S3]

URL: https://store.marksandspencer.com/MSResetPassword

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 50 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	Your changes have been saved

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters:

HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	langId	Enabled	-24	Enabled	<input type="checkbox"/>
4	URL	Enabled	https://store.marksandspencer.com/MSCSDashboardView?catalogId=10051&langId=-24&changePassword=true&storeId=10151	Enabled	<input type="checkbox"/>
5	myAcctMain	Enabled	1	Enabled	<input type="checkbox"/>
6	errorViewName	Enabled	ChangePassword	Enabled	<input type="checkbox"/>
7	page	Enabled	CS-ISA Dashboard	Enabled	<input type="checkbox"/>
8	authToken	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
9	formType	Enabled	MyAccount	Enabled	<input type="checkbox"/>
10	shwmsgPopUp	Enabled		Enabled	<input type="checkbox"/>
11	logonPasswordOld	Enabled	*****	Enabled	<input checked="" type="checkbox"/>

No.	Name	Encode Name	Value	Encode Value	Mask
12	logonPassword	Enabled	*****	Enabled	<input checked="" type="checkbox"/>
13	logonPasswordVerify	Enabled	*****	Enabled	<input checked="" type="checkbox"/>
14	submit-sign-in	Enabled	save	Enabled	<input type="checkbox"/>

Step 5: Click Go to M&S.com [S2]

URL: http://store.marksandspencer.com/TopCategoriesDisplayView?catalogId=10051&langId=-24&storeId=10151

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: None

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters: None

Step 6: Search unique product code [S2]

URL: http://store.marksandspencer.com/MSFindItemsByKeyword

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must NOT exist...

#	Phrase
1	T334617B

Host: None

Referrer: http://store.marksandspencer.com/TopCategoriesDisplayView?catalogId=10051&langId=-24&storeId=10151

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: Connection: keep-alive

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters:

HTTP Method: Get

No.	Name	Encode Name	Value	Encode Value	Mask
1	searchTerm	Enabled	08500953	Enabled	<input type="checkbox"/>
2	langId	Enabled	-24	Enabled	<input type="checkbox"/>
3	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
4	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
5	categoryId	Enabled	0	Enabled	<input type="checkbox"/>
6	typeAhead	Enabled		Enabled	<input type="checkbox"/>

Step 7: Add to Bag [S1]

URL: http://store.marksandspencer.com/AjaxOrderItemAddCmd

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	orderItemId

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters:

HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	productCode	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
4	langId	Enabled	-24	Enabled	<input type="checkbox"/>
5	maxPurchaseQuantity	Enabled		Enabled	<input type="checkbox"/>
6	size	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
7	catEntryId_1	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
8	quantity_1	Enabled	1	Enabled	<input type="checkbox"/>

Step 8: Click View Bag [S2]

URL: https://store.marksandspencer.com/OrderCalculate?calculationUsageId=-1&updatePrices=1&catalogId=10051&errorViewName=AjaxOrderItemDisplayView&orderId=-&langId=-24&storeId=10151&URL=AjaxOrderItemDisplayView

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	remove

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters: None

Step 9: Click Checkout [S1]

URL: https://store.marksandspencer.com/MSCSSolusSearchFormView?catalogId=10051&checkOutURL=https%3A%2F%2Fstore.marksandspencer.com%2FMSOrderCheckOutCmd%3FcalculationUsageId%3DMSBasketItem_checkoutUpdateURL%26isCsrUser%3Dtrue%26catalogId%3D10051%26dmsURL%3Dhttps%253A%252F%252Fs%252Fstore.marksandspencer.com%252FMSDeliveryMethodsCmd%253FdoInventory%253Dtrue%2526catalogId%253D10051%2526orderId%253DDYNAMIC%2526langId%253D-24%2526storeId%253D10151%26langId%3D-24%26storeId%3D10151%26isCheckOutFlow%3Dtrue&isFromCheckoutPage=true&langId=-24&storeId=10151

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	Search for a customer by

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters: None

Step 10: Search by email [S2]

URL: https://store.marksandspencer.com/MSCSLogonSearch

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	SC

Host: None
Referrer: None
User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)
Content Type: None
Custom Header 1: None
Custom Header 2: None
HTTP Auth User: None
HTTP Auth Password: None
NTLM User: None
NTLM Password: None
NTLM Domain: None
Post Parameters:
HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	langId	Enabled	-24	Enabled	<input type="checkbox"/>
4	authToken	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
5	isCheckoutFlow	Enabled	true	Enabled	<input type="checkbox"/>
6	checkoutURL	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
7	errorViewName	Enabled	MSCSSolusSearchFormView	Enabled	<input type="checkbox"/>
8	searchby	Enabled	emailAddress	Enabled	<input type="checkbox"/>
9	phone	Enabled		Enabled	<input type="checkbox"/>
10	email	Enabled	sctestmspluscust1@googlemail.com	Enabled	<input type="checkbox"/>
11	postcode	Enabled		Enabled	<input type="checkbox"/>
12	surname	Enabled		Enabled	<input type="checkbox"/>
13	submit-simple-search	Enabled	go	Enabled	<input type="checkbox"/>

Step 11: Click Back To Results [S3]

URL: https://store.marksandspencer.com/MSCSAdvancedSearchForm?catalogId=10051&phoneNumber=&checkoutURL=https%3A%2F%2Fstore.marksandspencer.com%2FMSOrderCheckoutCmd%3FcalculationUsageldentifier%3DMSBasketItem_checkoutUpdateURL%26isCsrUser%3Dtrue%26catalogId%3D10051%26dmsURL%3Dhttps%253A%252F%252Fstore.marksandspencer.com%252FMSDeliveryMethodsCmd%253FdoInventory%253Dtrue%2526catalogId%253D10051%2526orderId%253D18925986%2526langId%253D-24%2526storeId%253D10151%26langId%3D-24%26storeId%3D10151%26isCheckoutFlow%3Dtrue&checkoutURL=https%3A%2F%2Fstore.marksandspencer.com%2FMSOrderCheckoutCmd%3FcalculationUsageldentifier%3DMSBasketItem_checkoutUpdateURL%26isCsrUser%3Dtrue%26catalogId%3D10051%26dmsURL%3Dhttps%253A%252F%252Fstore.marksandspencer.com%252FMSDeliveryMethodsCmd%253FdoInventory%253Dtrue%2526catalogId%253D10051%2526orderId%253D18925986%2526langId%253D-24%2526storeId%253D10151%26langId%3D-24%26storeId%3D10151%26isCheckoutFlow%3Dtrue&langId=-24&surname=&firstName=&isEditSearch=1&goTOURL=true&goTOURL=true&email=sctestmspluscust1%40googlemail.com&storeId=10151&postcode=&isCheckoutFlow=&isCheckoutFlow=

Alerting: Enabled
Connect Time: 30 Secs
Data Start Time: None
Overall Threshold: 30 Secs
Speed KPI: None
Search Phrase: All phrases must exist...

#	Phrase
1	Postcode & Last name

Host: None
Referrer: None
User Agent: None
Content Type: None
Custom Header 1: None
Custom Header 2: None
HTTP Auth User: None
HTTP Auth Password: None
NTLM User: None
NTLM Password: None
NTLM Domain: None
Post Parameters: None

Step 12: Search by Postcode and Last Name [S2]

URL: https://store.marksandspencer.com/MSCSAdvCustSearchCmd

Alerting: Enabled
Connect Time: 30 Secs
Data Start Time: None
Overall Threshold: 30 Secs
Speed KPI: None
Search Phrase: All phrases must exist...

#	Phrase
1	SC

Host: None
Referrer: None
User Agent: None
Content Type: None
Custom Header 1: None

Custom Header 2: None
HTTP Auth User: None
HTTP Auth Password: None
NTLM User: None
NTLM Password: None
NTLM Domain: None
Post Parameters:
HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	langId	Enabled	-24	Enabled	<input type="checkbox"/>
4	authToken	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
5	isCheckoutFlow	Enabled		Enabled	<input type="checkbox"/>
6	checkoutURL	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
7	errorViewName	Enabled	NoCustomerResultsView	Enabled	<input type="checkbox"/>
8	returnPage	Enabled	NoCustomerResultsView	Enabled	<input type="checkbox"/>
9	searchby	Enabled	postcodeandsurname	Enabled	<input type="checkbox"/>
10	phone	Enabled		Enabled	<input type="checkbox"/>
11	email	Enabled		Enabled	<input type="checkbox"/>
12	postcode	Enabled	W2 6LG	Enabled	<input type="checkbox"/>
13	surname	Enabled	Customer1	Enabled	<input type="checkbox"/>
14	submit-simple-search	Enabled	go	Enabled	<input type="checkbox"/>

Step 13: Click Back To Results again [S3]

URL: https://store.marksandspencer.com/MSCSAdvancedSearchForm?catalogId=10051&phoneNumber=&checkoutURL=https%3A%2F%2Fstore.marksandspencer.com%2FMSOrderCheckoutCmd%3FcalculationUsageId%3DMSBasketItem_checkoutUpdateURL%26isCsrUser%3Dtrue%26catalogId%3D10051%26dmsURL%3Dhttps%253A%252F%252Fstore.marksandspencer.com%252FMSDeliveryMethodsCmd%253FdoInventory%253Dtrue%2526catalogId%253D10051%2526orderId%253D18925986%2526langId%253D-24%2526storeId%253D10151%26langId%3D-24%26storeId%3D10151%26isCheckoutFlow%3Dtrue&checkoutURL=https%3A%2F%2Fstore.marksandspencer.com%2FMSOrderCheckoutCmd%3FcalculationUsageId%3DMSBasketItem_checkoutUpdateURL%26isCsrUser%3Dtrue%26catalogId%3D10051%26dmsURL%3Dhttps%253A%252F%252Fstore.marksandspencer.com%252FMSDeliveryMethodsCmd%253FdoInventory%253Dtrue%2526catalogId%253D10051%2526orderId%253D18925986%2526langId%253D-24%2526storeId%253D10151%26langId%3D-24%26storeId%3D10151%26isCheckoutFlow%3Dtrue&langId=-24&surname=Customer1&firstname=&isEditSearch=1&goTOURL=true&goTOURL=true&email=sctestmspluscust1%40googlemail.com&storeId=10151&postcode=W2+6LG&isCheckoutFlow=&isCheckoutFlow=Alerting: Enabled
Connect Time: 30 Secs
Data Start Time: None
Overall Threshold: 30 Secs
Speed KPI: None
Search Phrase: All phrases must exist...

#	Phrase
1	Advanced search

Host: None
Referrer: None
User Agent: None
Content Type: None
Custom Header 1: None
Custom Header 2: None
HTTP Auth User: None
HTTP Auth Password: None
NTLM User: None
NTLM Password: None
NTLM Domain: None
Post Parameters: None

Step 14: Click Advanced Search in header section [S2]

URL: https://store.marksandspencer.com/MSCSAdvancedSearchForm?catalogId=10051&phoneNumber=&checkoutURL=https%3A%2F%2Fstore.marksandspencer.com%2FMSOrderCheckoutCmd%3FcalculationUsageId%3DMSBasketItem_checkoutUpdateURL%26isCsrUser%3Dtrue%26catalogId%3D10051%26dmsURL%3Dhttps%253A%252F%252Fstore.marksandspencer.com%252FMSDeliveryMethodsCmd%253FdoInventory%253Dtrue%2526catalogId%253D10051%2526orderId%253D18925986%2526langId%253D-24%2526storeId%253D10151%26langId%3D-24%26storeId%3D10151%26isCheckoutFlow%3Dtrue&langId=-24&surname=&firstname=&goTOURL=true&email=sctestmspluscust1%40googlemail.com&storeId=10151&isCheckoutFlow=Alerting: Enabled
Connect Time: 30 Secs
Data Start Time: None
Overall Threshold: 30 Secs
Speed KPI: None
Search Phrase: All phrases must exist...

#	Phrase
1	Advanced search

Host: None
Referrer: None
User Agent: None
Content Type: None
Custom Header 1: None

Custom Header 2: None
HTTP Auth User: None
HTTP Auth Password: None
NTLM User: None
NTLM Password: None
NTLM Domain: None
Post Parameters: None

Step 15: Perform Advanced Search By Name (Too Many Results Scenario) [S2]

URL: https://store.marksandspencer.com/MSCSAdvCustSearchCmd
Alerting: Enabled
Connect Time: 30 Secs
Data Start Time: None
Overall Threshold: 30 Secs
Speed KPI: None
Search Phrase: All phrases must exist...

#	Phrase
1	we found too many results

Host: None
Referrer: None
User Agent: None
Content Type: None
Custom Header 1: None
Custom Header 2: None
HTTP Auth User: None
HTTP Auth Password: None
NTLM User: None
NTLM Password: None
NTLM Domain: None
Post Parameters:
HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	langId	Enabled	-24	Enabled	<input type="checkbox"/>
4	errorViewName	Enabled	MSCSAdvancedSearchForm	Enabled	<input type="checkbox"/>
5	returnPage	Enabled	MSCSAdvancedSearchForm	Enabled	<input type="checkbox"/>
6	URL	Enabled	MSCSAdvancedSearchForm	Enabled	<input type="checkbox"/>
7	reLogonURL	Enabled	MSCSAdvancedSearchForm	Enabled	<input type="checkbox"/>
8	authToken	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
9	goTOURL	Enabled	[Ljava.lang.String;@5da45da4	Enabled	<input type="checkbox"/>
10	isFromCheckoutPage	Enabled		Enabled	<input type="checkbox"/>
11	checkOutURL	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
12	firstname	Enabled	Mike	Enabled	<input type="checkbox"/>
13	surname	Enabled	Smith	Enabled	<input type="checkbox"/>
14	email	Enabled		Enabled	<input type="checkbox"/>
15	phoneNumber	Enabled		Enabled	<input type="checkbox"/>
16	postcode	Enabled		Enabled	<input type="checkbox"/>
17	go	Enabled	go	Enabled	<input type="checkbox"/>
18	hiddenValidate	Enabled	true	Enabled	<input type="checkbox"/>

Step 16: Perform Advanced Search By Name (Fewer Results Scenario) [S2]

URL: https://store.marksandspencer.com/MSCSAdvCustSearchCmd
Alerting: Enabled
Connect Time: 30 Secs
Data Start Time: None
Overall Threshold: 30 Secs
Speed KPI: None
Search Phrase: All phrases must exist...

#	Phrase
1	SC

Host: None
Referrer: None
User Agent: None
Content Type: None
Custom Header 1: None
Custom Header 2: None
HTTP Auth User: None
HTTP Auth Password: None
NTLM User: None
NTLM Password: None
NTLM Domain: None

Post Parameters:

HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
2	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
3	langId	Enabled	-24	Enabled	<input type="checkbox"/>
4	errorViewName	Enabled	MSCSAdvancedSearchForm	Enabled	<input type="checkbox"/>
5	returnPage	Enabled	MSCSAdvancedSearchForm	Enabled	<input type="checkbox"/>
6	URL	Enabled	MSCSAdvancedSearchForm	Enabled	<input type="checkbox"/>
7	reLagonURL	Enabled	MSCSAdvancedSearchForm	Enabled	<input type="checkbox"/>
8	authToken	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
9	goTOURL	Enabled	[Ljava.lang.String;@5da45da4	Enabled	<input type="checkbox"/>
10	isFromCheckoutPage	Enabled		Enabled	<input type="checkbox"/>
11	checkOutURL	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
12	firstName	Enabled	SC	Enabled	<input type="checkbox"/>
13	surname	Enabled	Customer1	Enabled	<input type="checkbox"/>
14	email	Enabled		Enabled	<input type="checkbox"/>
15	phoneNumber	Enabled		Enabled	<input type="checkbox"/>
16	postcode	Enabled		Enabled	<input type="checkbox"/>
17	go	Enabled	go	Enabled	<input type="checkbox"/>
18	hiddenValidate	Enabled	true	Enabled	<input type="checkbox"/>

Step 17: Click Confirm Verification [S2]

URL: https://store.marksandspencer.com/RunAsUserSetInSession

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: At least one phrase must exist...

#	Phrase
1	Your delivery options
2	We saved the items you added to your bag on your last visit.

Host: None

Referrer: https://store.marksandspencer.com/MSCSAdvCustSearchCmd

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: Accept-Language: en-GB

Cache-Control: no-cache

Connection: Keep-Alive

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters:

HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	goTOURL	Enabled	%5BLjava.lang.String%3B@7b067b06	Disabled	<input type="checkbox"/>
2	checkOutURL	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
3	runAsUserId	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
4	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
5	langId	Enabled	-24	Enabled	<input type="checkbox"/>
6	catalogId	Enabled	10051	Enabled	<input type="checkbox"/>
7	authToken	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
8	URL	Enabled	MSMyAccountView	Enabled	<input type="checkbox"/>
9	authToken	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>
10	confirm-verification	Enabled	confirm verification	Enabled	<input type="checkbox"/>

Step 18: Click Your Bag [S2]

URL: https://store.marksandspencer.com/OrderCalculate?calculationUsageld=-1&updatePrices=1&catalogId=10051&errorViewName=AjaxOrderItemDisplayView&orderId=-&langId=-24&storeId=10151&URL=AjaxOrderItemDisplayView

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	remove

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters: None

Step 19: Remove Item From Bag [S3]

URL: http://store.marksandspencer.com/webapp/wcs/stores/servlet/MSOrderItemUpdateCmd

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: At least one phrase must exist...

#	Phrase
1	has been removed from your shopping bag
2	messaging success'<h2>All done</
3	{"success":true}

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: application/x-www-form-urlencoded; charset=UTF-8

Custom Header 1: X-Requested-With: XMLHttpRequest

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None

NTLM Domain: None

Post Parameters:

HTTP Method: Post

No.	Name	Encode Name	Value	Encode Value	Mask
1	deleteChild	Enabled	true	Enabled	<input type="checkbox"/>
2	doInventorycheck	Enabled	false	Enabled	<input type="checkbox"/>
3	resJSON	Enabled	true	Enabled	<input type="checkbox"/>
4	calculateOrder	Enabled	1	Enabled	<input type="checkbox"/>
5	langId	Enabled	-24	Enabled	<input type="checkbox"/>
6	basketAction	Enabled	remove	Enabled	<input type="checkbox"/>
7	storeId	Enabled	10151	Enabled	<input type="checkbox"/>
8	quantity_1	Enabled	0	Enabled	<input type="checkbox"/>
9	doPrice	Enabled	N	Enabled	<input type="checkbox"/>
10	isSecureFlow	Enabled	false	Enabled	<input type="checkbox"/>
11	orderItemId_1	Enabled	DYNAMIC	Enabled	<input type="checkbox"/>

Step 20: Click wrap up link [S2]

URL: https://store.marksandspencer.com/RestoreOriginalUserSetInSession?catalogId=10051&wrapUp=true&langId=-24&wrapUpUrl=http%3A%2F%2Fstore.marksandspencer.com%2FtopCategoriesDisplayView%3FcatalogId%3D10051%26langId%3D-24%26storeId%3D10151&storeId=10151

Alerting: Enabled

Connect Time: 30 Secs

Data Start Time: None

Overall Threshold: 30 Secs

Speed KPI: None

Search Phrase: All phrases must exist...

#	Phrase
1	Sign in

Host: None

Referrer: None

User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)

Content Type: None

Custom Header 1: None

Custom Header 2: None

HTTP Auth User: None

HTTP Auth Password: None

NTLM User: None

NTLM Password: None
NTLM Domain: None
Post Parameters: None

Step 21: Click footer sign out [S3]

URL: https://store.marksandspencer.com/Logoff?catalogId=10051&langId=-24&storeId=10151&URL=MSCSLogonForm
Alerting: Enabled
Connect Time: 30 Secs
Data Start Time: None
Overall Threshold: 30 Secs
Speed KPI: None
Search Phrase: All phrases must exist...

#	Phrase
1	Sign in

Host: None
Referrer: None
User Agent: Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; Trident/5.0)
Content Type: None
Custom Header 1: None
Custom Header 2: None
HTTP Auth User: None
HTTP Auth Password: None
NTLM User: None
NTLM Password: None
NTLM Domain: None
Post Parameters: None