

Call Centre for queries related to Group Mediclaim Policies.			
Call Centre	Contact #	Email Id	
Dedicated Call Centre	040-68178580 / 96200 09413	capgemini@mediassist.in	
Location wise Contact Matrix for queries related to Group Mediclaim Policies.			
Location	HelpDesk Location SPOC	Contact #	Email Id
Bangalore	Mr. Harsha L	9686981395	capgemini@mediassist.in
Bangalore	Shwetha SR	9036709826	
Chennai	Mr. Ganesh D	9731847176	
Gurgaon and Noida	Mr. Bhupender Singh	9513362286	
Hyderabad	Mr. Mohammed Mubeen	6305928876	
Kolkata	Ms. Sufia Kalim	9742383311	
Pune	Mr. Arshad Mulla	9513630477	
Mumbai - Airoli and Vikhroli	Mr. Nitin Shetty	9620788584	
Gandhinagar	Ms. Hasmita Dhummad	9620788584	
Escalation Matrix - For Capgemini Group Employees			
Level	Name	Contact No	Email ID
Level 1	Mr. Mark D’Mello	8147348227	mark.dmello@mediassist.in
Level 2	Ms. Komal Jiman	9606272303	komal.ganesh@mediassist.in
Level 3	Ms. Yugandhara Puralkar	9353747973	yugandhara.r@mediassist.in
Account Manager	Ms.Swara Nerurkar	9148199757	swara.nerurkar@mediassist.in
Escalation Matrix - For Altran / Global Edge / Leading Purpose Employees			
Level	Name	Contact No	Email ID
Level 1	Mr. Hema Kasole	9742385577	hema.kalose@mediassist.in
Level 2	Ms. Komal Jiman	9606272303	komal.ganesh@mediassist.in
Level 3	Ms. Yugandhara Puralkar	9353747973	yugandhara.r@mediassist.in
Account Manager	Ms.Swara Nerurkar	9148199757	swara.nerurkar@mediassist.in