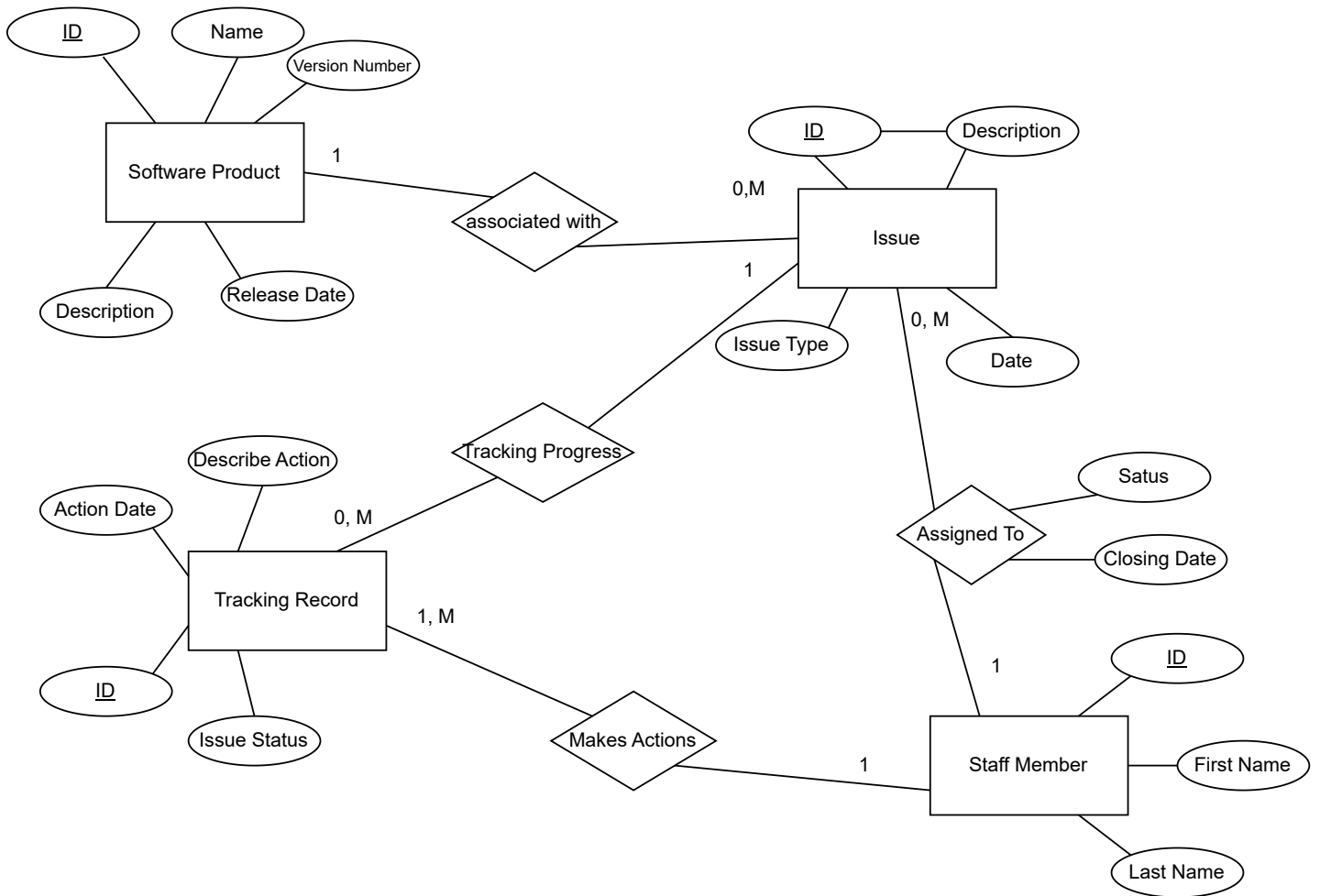


Assignment # 1

Samantha Leahy

1 - Conceptual Model using Chen's Notations



Assumptions:

- each staff member has an ID along with a first and last name
- not all staff members may be assigned an issue yet
- each tracking record has a unique ID
- when a tracking record exists, it is associated with a staff member to track who has made actions

2 - Logical Model (Detailed) using Crow's Foot Notations

