

#### **RAJEEV KUMAR**

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# **BUSINESS DEVELOPMENT / SALES & MARKETING STRATEGIST**

Strong credentials in producing sustained revenue in dynamic market scenarios.

#### **SYNOPSIS**

Talented and profit driven Management Executive with significant experience acquired over 30+ years in diverse areas encompassing Sales & Marketing, Product Promotion, Business Development, Promotional Activities, Brand Development, Corporate Communications, Logistics & Commercial Operations, Market Research, Strategic Planning and Supply Chain Management, etc., Currently spearheading functions as Senior General Manager – Marketing looking after marketing of White Cement & Wall Putty for Haryana & Delhi J.K. White Cement Works, heading Product Promotion & Market Operations in Delhi & Haryana State.

### **Professional Forte**

- Comprehensive exposure to the business practices in a competitive environment, systems and standards coupled with proven capabilities in anticipating & capitalizing on market trends, identifying profit potential, creating value, and positioning the company's products & services to maximize market share.
- Customer focused with demonstrated capabilities in understanding consumer behavior & insights adept in managing the complete business cycle process from client consultation to closing including identifying opportunities, developing focus, and providing tactical business solutions.
- **○** Vast exposure to planning & implementing brand building promotional activities and experienced in creating Brand Strategy for Retail Brands & New Brands across various categories.
- ⊃ Demonstrated capabilities in tapping potential markets, handling key accounts; an out-of-the-box thinker and a strong believer in motivating and developing team to maximum productivity and control costs through the most effective uses of manpower and available resources and time management.
- Cost effective professional, recognized for high professional merit & excellence in the entire career, ensuring customer satisfaction by achieving performance parameters delivery & quality norms, armed with strong analytical and problem solving skills. Superior communication and interpersonal abilities.

#### **CAREER GLIMPSE**

- **⇒** J.K. WHITE CEMENT WORKS, Since Apr'89 and presently working as Senior General Manager (Marketing).
- **⊃** During the course of my journey with J.K. Cement Ltd. I have looked after at logistic department and key accounts as head of the department of the company.
- Presently, I am working as zonal head of company for the states of Haryana and Delhi.
- Also worked in the states of Rajasthan, Gujarat, Uttar Pradesh and Uttarakhand.
- ⇒ Implementing the marketing strategy that fulfill the objectives, maximizes revenues, profits and market share of the company while streamlining overall operations pertaining to business development.

- Developing a competitive business development and sales strategy, uncovering/ creating new opportunities, identifying dynamic and flexible; judiciously overseeing channel management & demand forecasting.
- ⇒ Judiciously taking proactive measures relating to factors impacting business development in order to grab the opportunities and providing valuable inputs for fine tuning the sales and the marketing strategies; involved in generating inquiries & target potential clients to build & maintain working relationship.
- Conducting detailed market research and feasibility study to analyze the latest market trends and track the competitor's activities thereby providing valuable inputs to streamline the marketing and brand visibility strategies; reviewing and interpreting competition after in-depth analysis of market information.
- Developing new profitable business, analyzing latest marketing trends and tracking competitor's activities and providing valuable inputs for fine tuning sales & marketing strategies
- ⇒ Rationalizing the manpower for proper execution of marketing and business development while achieving the optimal balance between top line and bottom line performance and shouldering full P&L responsibility for overall product positioning and sales operations.
- Organizing product promotional activities in a competitive scenario such as campaigns and events and other business development activities as a part of market development effort while registering profitable business.
- Supervising operations to ensure efficiency in all aspects of the customer service delivery cycle.
- Identifying and developing strong and reliable dealers in the allocated area with strong dealer and consign network
- Strategizing and implementing long term business goals to ensure profitability in line with organizational objectives with the team.
- ⇒ Managing the distribution and logistics system; liaisoning with transporters, C&F agents, surveyors, and other external agencies to achieve seamless and cost-effective handling & movement of consignments.
- Developing commercial sourcing strategies to meet present and future supply requirements.
- Implementing distribution plans based on demand forecasts to ensure availability of the entire range of products.
- ⇒ Managing the implementation & functioning of ERP Systems (Sales & Materials modules) which was locally developed by our EDP dept earlier now working on SAP.
- Conducting quality audits to ensure compliance with ISO 9000 Quality Standards.
- Preparing MIS reports with a view to apprise top management of the routine trading activities viz, sales, distribution management, stock control, etc.

## **Career Highlights**

- Launched White Cement Based Putty in in various districts of MP during 2004 by coordinating arranging a meeting of architect & Builders & another group of Stockiest & dealers in a hotel apprising them about the product by our experts followed by dinner.
- Designed the pricing policy & exceeded the target during the tenure.
- ⊃ During manual challan system Initiated the process of sending invoices to customers, which solved the problem of delayed payments, hence increased sales. Now company is working on SAP & invoices are accompanying the consignments.
- Conceptualized & incorporated the policy of resolving customer complaints along with the dealer who has supplied the material on the site itself. It leads to a better customer satisfaction & build the confidence in our dealer also.
- Recipient of rewards for three consecutive years from the top management during the tenure at logistics department for timely dispatches.
- Developed a close loop system for mistake proof supply of material in a manual packing plant there were 11 Packing in our product having more than fifty MRP for different states as per the ruling of the Excise.

MULTI FRIG MARKETING, WHS (KIRTI NAGAR, NEW DELHI)

Jun'88 - Mar'89

**Sales Executive** 

### **ACADEMIA**

MBA (Marketing), 1988, L. N. M College of Business Management, Muzaffarpur, First Class Distinction in Business Statistics & Marketing Management

B.Sc. (Physics Hons.), 1983, University of Bihar

# **Professional Enhancement Development Seminars / Training Courses Attained**

- ⇒ General Management Course organized by Indian Institute of Management (IIM) Ahmedabad, Four-Week Course, Jun' 99.
- General Course on ISO-9002 & ISO-14001 conducted by Lloyds, Mumbai the representative of Lloyds, London, the certification agency in the year 1996 for ISO 9002 & in the year 2001 for ISO 14001.
- Communication & Presentation Skill conducted by M/s Creative Communication & Management Center-Mumbai.

IT Skills - SAP, MS Office & Internet Applications

Date of Birth: 4<sup>th</sup> Dec 1965 Marital Status: Married

References: Available on Request

(RAJEEV KUMAR)