

PALLAVI PRIYADARSHINI TRIPATHY

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Education

- 📖 MBA in Marketing and HR
- 📖 Silicon Institute of Technology, Sambalpur
Btech,ECE
- 📖 NTTF,Berhampur
Diploma,Mechatronics
- 📖 Sacred Heart School
Matriculation,ICSE

SKILLS AND TOOLS

- MS-Excel
- MS-WORD
- MS-POWERPOINT
- Google sheet,Doc,Forms
- Effective communication
- Handling pressure
- Brainstorming
- Researching
- Time Management
- Meeting deadlines
- Flexible
- Good judgement

LANGUAGES KNOWN

- English
- Hindi
- Odia
- Telugu
- Bengali

INTERNSHIPS

- Workshop management,JK
Paper,Ltd,J.K.PUR(2014)
- Yatri niwas remarketing management in
Bhubaneswar Municipal Corporation(2018)

WORK EXPERIENCE

Accenture, 2022-2023

Role-Platform experience associate(Playstore)

- Comply with all client policies for apps
- Protect user from fraud
- Detect examine malware threat
- Day to day production and maintaining utilization with quality
- Raise warning for client
- Resolve queries within turnaround time
- Worked on SDK applications
- Ensure to maintain safe environment for users
- Analyze errors and resolve it

Wipro, 2020 -2022

Role-Senior Associate(YouTube)

- Working as a content reviewer for Wipro,as a vendor for Google India for the Youtube process for reviewing,identifying and resolving content
- Handled content for different queues-
Haarassment,Hate,Harmful and Dangerous,Child Safety and Drugs and Illegal queues.
- Handling quality in every cycle
- Maintaining the personal as well as team quality consistently
- Finding the required violations of the video as per company policy
- Maintaining average handling time for each content
- Expert in researching and finding the solution
- Kept updated on the changed policy
- Cooperated with coworkers to enforce constantly changing policy
- Offered suggestions on how to improve project and workflow
- Motivated and helped team members for maintaining quality
- Worked on links as well and reviewed websites as per policy
- Able to represent clarity in notes thereby helping to run the process smoothly
- Review and revise previous or missed videos, links and other data
- Used technology to resolve problems
- Conduct regular audits.
- Maintain working knowledge of quality standards.
- Develop and perform quality test processes.
- Making recommendations for repairing defects.
- Create, review and refine user experience documents.
- Participates in weekly meetings with operations