

RASHMIRANJAN ROUT S/o:-Mr.CHINTAMANI ROUT BHUBANESWAR, ORISSA MOBILE: - (07008529521 E-mail: rashmi.rout80@gmail.com

Career Objective

A staunch believer in the power of knowledge and desire to work with a high level of sincerity and work to achieve self-marked Goals for the respective concern as well as for myself and to enable myself Esteem to achieve meaningful ambitious quests.

Experiences:

* From 4th June 2022 Working as Project Manager at Intellehealth NGO(USA).

Roles & Responsibilities: -

- I:- Handling End-to-End eSanjeevani Project of State Govt (MOU signed between Odisha Govt and Intellehealth).
- II:- Implementation of eSanjeevani Services with the help of Health Worker(CHO, End User).
- III:- Liaising with Govt Offices and Donor Organizations for new and old Projects.
- IV:- Working Closely with Internal Departments for the growth of projects and Organization.
- V:- Facilitate end users with Credentials to use the eSanjeevani portal.
- VI:- Coordinate with the Developer team (CDAC Punjab) about Portal Maintenance.
- VII:- Providing Training about portal operations and updates released to end users and team..
- VIII:- Maintain IT Security Policy in our work Environments.
- IX:- Analyze Performance data and Prepare reports to share with Donors and stakeholders.
- X:- Daily report to HO and Respective Authorities about issues and activities.

\ast From $\,1^{st}$ June 2021 to 31^{st} May 2022 Worked as Program Manager (Project manager) in Yuva Unstoppable NGO.

Roles & Responsibilities: -

- I: Handling End-to-end Educational Projects for State Govt. Smart class Project donated by HDFC Parivartan.
- II: Checking Govt Scheme and Drafting Required Documents for same.
- III: Liaising with Govt Offices and Donor Organizations for new and old Projects.
- IV: Working Closely with Internal Departments for the growth of the Organization.
- V: Implementation of Facilities for the Students and Institutes within Guidelines from Organization.
- VI: Stock management for IT-related materials.
- VII: Training our Team Members about our internal utilities and Technical Updates.
- VIII: Maintain IT Security Policy in our work Environments.
- IX: Handle Client Meetings with Respective Teams.
- X: Daily report to HO and Respective Authorities about issues and activities.

* From 1st Oct2019 to 31st May 2021 Worked as IT Manager (Senior System Administrator) in

Vodafone Spacetel Ltd (Under NSB BPO Solutions Pvt. Ltd).

Roles & Responsibilities: -

- I: Handling End to End IT Process with all IT Compliance and 300Client PCs at ONE Circle office
- II: Daily status checkup and backup process of all servers (DNS, DHCP, EPBAX, Firewall, File servers, SQL Database).
 - III: User management on DNS and EPBAX.
 - IV: Installing OS and other packages needed for our internal processes.
 - Example: Outlook, IE configuration for CRM, Dot net, SQL, xlite, Docx Etc.
 - V: Diagnose issue faced at client end and fix them.
 - VI: Stock management for IT related materials.
 - VII: Training to our Team Members about our internal utilities and Technical Updates.
 - VIII: Maintain IT Security Policy at our work Environments.
 - IX: Handle Client Meetings with Respective Teams.
 - X: Daily report to HO and Respective Authorities about issues and activities.

* From 02July2018 to 30Sep2019 worked at Javi Systems India Pvt Limited as Project Coordinator for Various Projects.

Roles and Responsibilities: -

- I:- Handling end to end process for BSNL(NGN,CPAN,HFCL,VSAT).
- II:- Handling O&M Projects from BSNL,Odisha Gyamya Bank,HP,Utstarcom,Bank Of India.
- II:- Coordinating with clients and share daily PLAN, ACTIVITY, DAILY OUTPUT, WEEKLY OUTPUT, MONTHLY OUTPUT.
 - III:- Attending Meetings and Reviews on regular basics.
- IV:- Handling all business and operations for 9 Districts (Khurda,Bolangir,Ganjam,Cuttack, Kendrapara, Jajpur, Jagatsinghpur, Puri) with 6 Team Members.
 - V:- Provide Technical Support to Team Members all over Odisha.
- * From 14Aug2017 to 28June2018 worked at SREI Sahaj E- Village Limited as Senior Executive for Various Projects.

Roles and Responsibilities:-

- I:- Handling end to end process for Bharatpay.
- II:- Handling all business and operations for 6 Districts (Cuttack, Kendrapara, Jajpur, Jagatsinghpur, Puri) with 6 Team Members.
 - III:- Provide Technical Support to clients all over Odisha.

^{*} From 2nd June2012 to 13Aug2017 Worked as IT Executive (System Administrator) in Vodafone Spacetel Ltd (Under NSB BPO Solutions Pvt Ltd).

Roles & Responsibilities:-

- I:- Handling 12Servers and 300Client PCs at ONE Circle office, 25 Branches and one Call Center.
- II:- Daily status checkup and backup process of all servers(DNS, DHCP, EPBAX, Firewall, File servers, SQL Database).
 - III:- User management on DNS and EPBAX.
 - IV:- Installing OS and other packages needed for our internal processes.

Example:- Outlook, IE configuration for CRM, .Net, SQL, xlite, Docx Etc.

- V:- Diagnose issue faced at client end and fix them.
- VI:- Stock management for IT related materials.
- VII:- Training to our Team Members about our internal utilities and Technical Updates.
- VIII:- Maintain IT Security Policy at our work Environments.
- IX:- Handle Client Meetings with Respective Teams.
- X:- Daily report to HO and Respective Authorities about issues and activities.
- * From 15th Oct 2011 to 20th May 2012 Worked As an IT Executive in ADHAR(UID).

Roles & Responsibilities:-

- I:- Handover all the Laptops to Respective team members after checking the Connectivity and System Performance status.
- II:- If any issues found first diagnose the problem then try to fix the issue or migrate the issue to respective Support Team.
 - III:- Synchronize all operators PC with HO Server with an interval of one hour.
 - IV:- After the operators finish their work receive all Laptops take a backup of each operator's daily work.
 - V:- If there is any issue found during working time diagnose the issue and fix same.
 - VI:- If any new Device or Laptops received from HO then install same and link same to our work environment.
- VII:- If there any new technical changes were done by HO with our Utilities I have to download the updates to all respective Team members.

Professional Qualification:

* ACHNP (Advanced Certified Hardware Networking Professionals.) From IIHT.

IIHT (Indian Institute of Hardware Technology.).

Papers Completed:-

{A+, N+, MCSE, CCNA, CCNP, Exchange Server, Redhat Linux 6}

- * BA from UTKAL UNIVERSITY Bhubaneswar.
- * XII standard from CHSE from BBSR
- * X standard from BROAD OF SECONDARY EDUCATION ORISSA

OTHER QUALIFICATION:

* Diploma in Computer Application from KALINGA BIKASH COMPUTER.

Operating System : Ms-Dos, MS-Window-95, Windows XP, Windows NT,

Windows 2003 Server, Windows 2008 Server,

Windows7, Windows8, Windows10 and Red hat Linux6.

Language : C, C++

* Tally from KALINGA BIKASH COMPUTER.

PERSONAL VITAE

DATE OF BIRTH : 04/04/1987 **NATIONALITY** : Indian. **GENDER** : Male.

PERMANENT ADDRESS:-

RASHMI RANJAN ROUT C/O:- CHINTAMANI ROUT AT/PO:- BRAHMA BARADA

DIST:- JAJPUR PIN:- 755005, ORISSA Mobile :- 7008529521

Declaration:

All the information furnished above is true to best of my Knowledge and believe. I am a quick learner Of the situation. I can utilize my expertise as per the company's expectation.