

# Tapan Mohanty

## Professional In Supply Chain & Logistics Industry

Having overall 9 years of work experience in Supply Chain , Logistics, Operation, Marketing, Communication, Customer Service, Teaching & Training, Data analytics & Public relations. Education in Google Data Analytics, MBA ( POM & ISM ) & B.sc under Utkal University.



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## WORK EXPERIENCE

### Team Leader ( City Logistics :Last Mile Operation) Flipkart

02/2019 - 06/2021

Odisha

#### Achievements/Tasks

- Delivery route planning, assign shipments to WMs. Ensure Zero stock variance at hub. Prepare Reports, Emails, cash transactions, Execute ERP Transaction ,Control attrition, handle grievance, grooming, zero customer escalations, training, coaching as per OKR.

### Associate Scheduling & Logistics Tata Steel Processing & Distribution LTD (Contractual)

03/2016 - 05/2018

Jajpur

#### Achievements/Tasks

- Inward Outward of Raw & FG, Production Scheduling, Dispatch planning, vehicle placing, invoicing, Stock audit & inventory management . Ensure safety while material handling & optimum utilisation of space & resources inside the plant.

### Administrator / Centre Coordinator Hughes (Franchise)

07/2013 - 11/2015

Bhubaneswar

#### Achievements/Tasks

- Handled all delegated tasks Like Office Documentation and Classroom IT issues. Doing Sales activities like mass mailing, tele calling & canopy drive at top mnc premises to generate leads for executive management programmes from IIM, XLRI & IIT Business Schools.
- Helping in CSR activities of OCL India LTD & L.V Prasad Eye Hospital under a consultant.

### Customer Support Officer (Airtel) Mphasis

04/2012 - 07/2013

Bhubaneswar

#### Achievements/Tasks

- Responsible for handling Airtel prepaid/postpaid consumer calls by resolving their issues in a highly professional Manner within stipulated time.

## CORE COMPETENCIES

Spreadsheet

SAP

Advance Excel

SQL

Data Analysis

Procurement

Negotiation

Critical Thinking

Decision Making

Communication

Leadership

Team Management

First Mile Operation

Plant Operation

Last Mile Operation

Warehouse Operations

Pickup Inspection

Inventory Management

Logistics

Reverse Logistics

Master Production Scheduling

Inward RM

Dispatch FG

Storage

Invoicing

Truck Aligning

Stock Audit

Material Handling

Loading Unloading

Compliance

Safety

EHS

Recruiting

Training & Coaching

Social Work

Escalation & Customer Service

Marketing

Sales

Business Development

Public Relations

## EDUCATION

### Bachelor of Science Utkal University

03/2009 - 04/2012

#### Courses

- Biology(52% with Distinction)

### Master Of Business Administration DDCE Utkal University

04/2014 - 05/2016

#### Courses

- Operation & IT(6.98 CGPA)

### Google Data Analytics Coursera