**Problem**

**A teammate has reached out to you to assist them with a customer’s request.**

**Issue 1**

**The customer disabled WP Rocket’s automatic cache clearing system. They want you to provide them with a way to clear the following cache files at a specific time they select, e.g. when the site has the least traffic:**

**HTML**

**Combined/minified CSS/JavaScript files**

**Using WP Rocket’s existing functions:**

**Explain how they should implement the requirement to clear the cache at a specific time.**

**Provide any piece of code necessary to perform the cache clearing task.**

**Solution:-**   
  
**1.**

**Hi,  
  
Thanks for reaching us. WP Rocket provides custom functions for clearing and preloading the cache. In order to run these at specific times each day, you can use a cron job on your server.**

**2.**

**Here are the steps that you can follow to perform the cache clearing task :-**

**a. Create a PHP file and name it (for example): rocket-cleanup-domain.php.**

**b. To clear the cache for the whole site, use the following code in your file:**

**<?php**

**// Load WordPress.**

**require( 'wp-load.php' ); // Clear cache.**

**if ( function\_exists( 'rocket\_cleanup\_domain' ) ) {**

**rocket\_cleanup\_domain();**

**}**

**c. Upload this file to your WordPress installation's root ( where wp-config.php and wp-load.php are located)**

**d. Make sure to specify the correct path to your new file rocket-cleanup-domain.php in your cron job settings.**

**Issue 2**

**Your teammate sent your instructions and code to the customer.**

**They implemented them but the cache isn’t cleared.**

**Provide the steps that you’d follow to troubleshoot this, based on the solution you provided in Issue 1.**

**Assume that:**

**you have tested your code on your environment and it works fine and**

**the customer has provided you access to their site/server.**

**Solution:-**

**Step 1:- I will test the cron using WP-CLI and check if it working or not then I will move to step 2.**

**Step 2:- I will check the location of the file rocket-cleanup-domain.php using the server details provided by client.**

**Step 3:- If the file is in Wordpress Installation’s root folder where wp-config.php and wp-load.php are located then I will move to step 4 otherwise if the rocket-cleanup-domain.php file is located somewhere else then I’ll edit the path in require( 'wp-load.php' ); above to match its location.**

**Step 4:- Will check the code if it is correct or not, if it’s not then I’ll correct it otherwise move to step 5.  
  
Step 5:- I will now go to cpanel dashboard and go to Adavanced>Cron Jobs>Add new cron job > check and fix the details of specific time in the fields like minute, hours, day and etc. Then in the command field check if the command is correct or not, if it is not then I’ll replace it with the correct command. /path/to/wp/installation/root/rocket-cleanup-domain.php> click on add new cron job.**