

Observation Project

Tuesday, February 26, 2019

10:21 AM

Time Start/Stop	What you see
Start at 10:10 at Starbucks End at 10:40	<p>Lots of people in line standing around talking .</p> <p>People waiting to get their drinks back.</p> <p>A girl who didn't work at Starbucks cleaned up the countertop.</p> <p>Someone was short 15 cents for a coffee and someone stepped in to pay for it.</p> <p>Someone named Jewel never came to get their coffee.</p> <p>Whenever they called jewels name everyone just looked around.</p> <p>A person came in who when he said his name to the barista and she could barely understand him. I noticed that when his drink was finished the barista just handed it to him without saying the name.</p> <p>I</p>
Start at 10:55 in Prospector at the Mail and Package Services End at 11:30	<p>There are some green soft chairs and whenever anyone shifts their weight in them they make a loud noise, people began to look over whenever anyone would make that noise</p> <p>The water fountain down here is out of order with a sign on it that says it is out of order and I noticed 4 people who tried to just drink from it without noticing</p>

Direct Quotes	Reflection.
<p>"Hey are you in my LBST class?"</p> <p>"Do we know where Jewel is?"</p> <p>"Jewel?"</p>	<p>I noticed people coming and going for their coffee, not really sticking around. I don't think this was as good a spot to observe as I thought it would be.</p>
<p>"I love her she's so extra, she paid \$14 to ship this"</p> <p>"Bro is this a pencil in here?"</p> <p>"</p>	<p>This spot was great because I noticed two pieces of psychology, people being oblivious or just tuning out the sign on the water fountain, and peoples reaction to unexpected noises.</p>