

Sarvesh Khosla

about

Recent IT Graduate with 3+ Years of experience in IT operations including hardware and software support. Focused on troubleshooting and Problem-Solving. Person with strong initiative and interpersonal skills.

contact



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BC



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EDUCATION

Computing Science Graduate

Thompson rivers University
Kamloops
2021

KEY SKILLS

Attention to details.
Teamwork
Flexibility
Strong Communication

TECHNICAL SKILLS

Application Support and analysis
Troubleshooting and Repair
Active directory and Administration
Server deployment (Windows/Linux)
Debugging and Technical Design
Microsoft Office Suite
Java/C#/HTML development
Documentation and Manual creation

OPEN COURSES

**Application security
Fundamentals**
Udemy

Linux Administration
Udemy

Application analysis and Support
Udemy

professional experience

2021- Present

Technician (Casino Operations) BCLC

- Conducting various technical operations in a casino gaming environment.
- Recent tech liaison between Field and office staff for the successful opening of Cascades Casino Delta.

2019-2021

Network Management and Application Support (Clear Security Solutions INC.)

- Network and Application management for purpose of personal and commercial Security Scenarios. Including field service for Installing and maintaining Security Systems.

Field Service Technician.

- **CompuCom Inc.-** Application and Hardware support for POS, and internal networks for 24*7 Business in Interior BC.
- **Maxwell Papers/Moneris Canada-** Providing 24*7 support for POS Transaction machines and Online payment gateways.