


MIHAI SĂCUIU

CONTACT

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-  Mihai Săcuiu

PROGRAMMING LANGUAGES

- JavaScript
- TypeScript

WEB FRAMEWORKS

- NextJS
- ReactJS

DATABASE MANAGEMENT SYSTEMS

- PostgreSQL

DATABASE ORM

- Prisma ORM

EDUCATION

University of Agriculture And Veterinary
Medicine

Master's degree Management and Internal Audit

January 2018 - June 2020

University of Agriculture And Veterinary
Medicine

Bachelor's degree Engineering And Management in Public Alimentation

January 2014 - March 2018

LANGUAGES

English



Romanian



CERTIFICATIONS

- Quality Assurance Auditor
- Quality Systems Manager

PROFILE

As a self-taught web developer, I've gained proficiency through independent study and practice, working with TypeScript, HTML, CSS, JavaScript, React, Zustand, Prisma, and PostgreSQL. My self-motivation and adaptability enable me to excel in web development while maintaining a strong work ethic.

I made ScanDine and Lo-fi Lodge

WORK EXPERIENCE

Customer Service Team Lead

Mplus Romania - Currently on Bolt project

2023 - current

- I frequently engage with stakeholders in weekly meetings to facilitate communication, alignment, and collaboration across various projects and initiatives.
- Identify training needs within the team and coordinate training sessions to improve product knowledge, customer service skills, and problem-solving abilities. Providing customer service when needed
- Conduct regular team meetings to discuss goals, challenges, and performance metrics, and provide constructive feedback for improvement.

Team Leader - Content Ops

Glovo

2021 - 2023

- Lead and manage a team of content operators to ensure they are meeting KPIs and delivering high-quality work.
- Develop and implement processes to improve content quality, accuracy, and relevance.
- Collaborate with other teams, such as Product and Marketing, to ensure that content aligns with the overall strategy and goals of the company.
- Continuously monitor and analyze user feedback to make data-driven decisions about content improvements.
- Stay up-to-date with industry trends and changes, and adjust content strategy accordingly.
- Identify and implement tools and technologies that can improve the efficiency and effectiveness of the content team.
- Manage relationships with third-party content providers and partners, ensuring that their work aligns with our standards and guidelines.

Content Writer

Glovo

2020 - 2021

- Edit and proofread content created by other team members to ensure accuracy and consistency.
- Conduct research to stay up-to-date on industry trends and changes, and use this knowledge to inform content creation.
- Write high-quality content for a variety of channels
- Collaborate with other teams, such as Product and Marketing, to ensure that content aligns with the overall strategy and goals of the company.
- Organize writing schedules to complete drafts of content or finished projects within deadlines

Graphics designer

Freelancer

2015 - 2017

- I was doing flyers/resumes templates especially on GraphicRiver from Envato and sometimes on CreativeMarket
- Designing and creating the templates
- Providing customer service when needed
- Maintaining and bringing updates on some projects