

Simon Kinsler

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EDUCATION

Associate of Science in Computer Science | North Hennepin Community College
Brooklyn Park MN
Expected Graduation - Summer 2019

Application Programming Certificate | North Hennepin Community College

SELECTED COURSEWORK

- Developing in Demandware I (Vendor Course)
- Data Structures and Algorithms I & II
- Database Modeling and Design
- Linear Algebra and Differential Equations

TECHNICAL EXPERIENCE

PFSweb | Eden Prairie, MN | May 2016-May 2018

Jira Administrator | eCommerce Web Developer

- Troubleshoot front- and back-end issues in Salesforce Commerce Cloud (Demandware) implementations using JavaScript, HTML, CSS, Demandware Script and Internet Store Markup Language
- Administered and provided support for 1400+ Jira and Confluence Cloud users
- Developed Python scripts to automate reporting and administration tasks
- Worked closely with business users to configure Jira projects and workflows
- Advised management in improvements to Jira processes, policies and overall strategy
- Assisted clients with Jira configuration and administration and processed issues for import into other issue-tracking systems

Regis Corporation (via TEKsystems) | Edina, MN | May 2014 - July 2014

Help Desk Analyst

- Provided technical support to salons during annual store inventory (short-term contract)
- Assisted Tier II analysts with point-of-sale and network issues
- Documented work in HEAT ticketing system and contributed to knowledge base articles

ADDITIONAL EXPERIENCE

- Big Bowl | Roseville, MN | Server | November 2015 - May 2016
- Romano's Macaroni Grill | Roseville, MN | Server | December 2013 - October 2015