



ALERT 360
2448 EAST 81ST STREET
TULSA, OK 74137

Texas Alarm License # B09946

Important Messages

An Updated Name, Logo, and More!

We are excited to announce our new company name – Alert 360! After 45+ years of award-winning service as Central Security Group, we have evolved far beyond offering only basic home security systems. Our Alert 360 brand reflects who we are today and our more complete smart security and home automation solutions – including our free mobile apps!

Read more at Alert360.com and rest assured:

- Nothing else has changed. We're the same U.S.-based team & honored to serve you.
- We've not been sold. We did not merge with anyone.
- We continue to offer decades of experience and our own, TMA-designated Five Diamond monitoring center – all backed by an A+ BBB rating.
- There is nothing you need to do related to our name change.

If you're not familiar with all our latest Alert 360 solutions (did you know we can help with connected devices like Amazon Echo and Google Home!), learn more at Alert360.com

Stay Alert for Door-to-Door Scams. Avoid Being Double Billed.

Has someone come to your door or called, saying they bought our company and need a new contract or to change your equipment? This is false – no one has bought us, and no one should come to your door with a new contract, putting pressure on you to sign it, unless you requested it. Learn more at Alert360.com/ScamAlert or call us at 1-888-642-4567 to report such issues.

About Your Homeowners Insurance Discount

Your current certificate on file with your insurance company will continue to work, but if you need a new one, go to Alert360.com/insurance.

Your Thoughts Matter

Thanks to you, we're one of the nation's leading smart security & automation companies. Your satisfaction is important to us. Share any feedback at CustomerService@Alert360.com

Account Information

Account Number: 008842338
Statement Number: 10535022
Due Date: 09/10/2019
Amount Due: \$59.53

Account Activity

DESCRIPTION	AMOUNT
ONLINE PMT - Cr Card	\$59.53 CR
BALANCE FORWARD	\$59.53
JONATHAN S SORCI & A 521 VOYAGER COVE 78640	
Cell Only 09/01/19 to 09/30/19	\$54.99
Tax	\$4.54
TOTAL AMOUNT DUE	\$59.53

Monthly testing of your alarm system will ensure communication with our Secure Operations Center.
For questions regarding your service, contact us at (888) 642-4567 or via email Customer.Service@alert360.com
For questions regarding your invoice, contact us at (888) 642-4567 or via email Billing@alert360.com.

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Please detach and return the bottom portion with your payment.

YBX81QN4



ALERT 360
2448 EAST 81ST STREET
TULSA, OK 74137

Address Service Requested

INVOICE

Account Number: 008842338
Statement Date: 08/15/2019
Due Date: 09/10/2019
Amount Due: \$59.53

Amount Enclosed: \$ _____

Please write your account number on your check.

Thank you in advance for your prompt payment.

Use the enclosed envelope and make checks payable to:

ALERT 360
P.O. BOX 21031
TULSA, OK 74121-1031




03040 0008842338 7 0010535022 000005953 000005953 4

☐ Please check here to update your contact information.
Provide your new contact information on the reverse side.

JONATHAN S SORCI & AMANDA YOUN
521 VOYAGER COVE
KYLE TX 78640-6531

How to Reach Customer Care

- By phone: (888) 642-4567
- For inquiries by mail: 2448 EAST 81ST STREET TULSA, OK 74137
- For payments by check: P.O. BOX 21031 TULSA, OK 74121-1031
- For e-mail inquiries: Customer.Service@alert360.com



ALERT 360
2448 EAST 81ST STREET
TULSA, OK 74137

6 Account Information

Account Number: 001234567
Statement Number: 01234567
Due Date: 12/31/2018
Amount Due: \$29.95

7 Account Activity

DESCRIPTION	AMOUNT
Lockbox	\$59.90 CR
BALANCE FORWARD	\$59.90
BILL SAMPLE 123 MAIN STREET 12345	
Monitoring - Residential 11/20/18 to 12/19/18	\$19.95
Cell Backup 11/20/18 to 12/19/18	\$10.00
TOTAL AMOUNT DUE	\$29.95

5 Important Messages

Moving to a new home?
You may be eligible for a \$100 account credit - and more - when you take us with you!

Our Alert 360 move program offers three convenient options and provides our most advanced system to help make your new home comfortable and secure - plus a \$100 account credit upon activation.

Protect your account and avoid being double billed!
Spring and summer are prime times for door-to-door sales and potential contract scams. We're here to help and encourage you to be on alert. Suspicious tactics often include people who pose as our representatives or others who want access to your home, contract details, or your security system. They often use false statements and might:


- Ask you to sign a new contract so your service continues.
- Ask for access to your system or say it has been recalled and requires replacement.
- Use high-pressure tactics and force a quick decision.
- State that they are from manufacturers, such as GE or Honeywell, and show you a business card with these logos.

Safeguard your home and account with these tips:

- Know who's knocking, and never open the door to someone who doesn't have an appointment.
- Call us to confirm we have sent a representative.
- Check details before signing a contract. You might end up being billed again by another company.

Monthly testing of your alarm system will ensure communication with our Secure Operations Center.
For questions regarding your service, contact us at (888) 642-4567 or via email Customer.Service@alert360.com
For questions regarding your invoice, contact us at (888) 642-4567 or via email Billing@alert360.com.

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ALERT 360
2448 EAST 81ST STREET
TULSA, OK 74137

Address Service Requested

☐ Please check here to update your contact information.
Provide your new contact information on the reverse side.

4634000001 <834>
BILL SAMPLE
123 MAIN STREET
ANYTOWN, USA 12345-6789

INVOICE

1 Account Number: 001234567
2 Statement Date: 12/20/2018
2 Due Date: 12/31/2018
Amount Due: \$29.95 **8**

3 Amount Enclosed: \$

Please write your account number on your check.
Thank you in advance for your prompt payment.
Use the enclosed envelope and make checks payable to:

4 ALERT 360
P.O. BOX 21031
TULSA, OK 74121-1031

- 1 Account Number** - Your account number. It will be helpful to have this number when calling customer service.
- 2 Due Date** - Bill must be paid before the Due Date to avoid a late fee charge.
- 3 Amount Enclosed** - Please indicate the payment amount included with your remittance.
- 4 Remittance Address** - Send your payment to this address with your remittance slip for proper credit to your account.
- 5 Important Messages** - Look for important monthly messages here.
- 6 Account Information** - Information pertaining to your invoice.
- 7 Account Activity** - Itemized list of your account charges.
- 8 Total Amount Due** - Current charges plus any remaining prior bill charges.

STATE LICENSES. Arkansas: AR-E0425 Regulated by: Arkansas Board of Private Investigators and Private Security Agencies, # 1 State Police Plaza Drive, Little Rock, Arkansas 72209, 501-618-8600; California: ALARM COMPANY OPERATORS ARE LICENSED & REGULATED BY THE BUREAU OF SECURITY AND INVESTIGATIVE SERVICES, DEPARTMENT OF CONSUMER AFFAIRS, SACRAMENTO, CALIFORNIA 95814. License number: ACO #5389; Florida: FL-EF20000643; Georgia: LVA20588; Tennessee: TN-0785, Licensed by Alarm Systems Contractors Board, 500 James Robertson Parkway, 2nd Fl, Nashville, TN 37243-11168; South Carolina: South Carolina Contractors Licensing Board, Synergy Business Park, Kingtree Building, 110 Centerview Drive, Compliance Suite 102, Licensing Suite 102, Columbia SC 29210, 803-896-4624; Texas: TX-B09946 (security) ACR-1751187 (fire) Company's operating license is issued by the Texas Board of Private Investigators and Private Security Agencies, P.O. Box 13509, Capitol Station, Austin, Texas 78711, (512) 475-3944. Central Security Group-Nationwide, Inc. holds licenses in various states according to law including, but not limited to: AL-00484; AZ-ROC158604; MS-083-42607-2; OK-0002.

Have you moved or changed your phone number?

Please provide your new address or telephone number and return this portion with your payment. Your records will be updated on request.

Effective Date: _____ Account Name: _____
New Address: _____ City: _____ State: _____ Zip: _____
Contact Name: _____ Phone Number: _____
Work Number: _____ Signature: _____

We accept the following credit cards for payment:



Please Choose One: ☐ One-Time Only ☐ Monthly Recurring
Cardholder Name: _____ Choose day of month for recurring charge (1st thru 27th) _____
Billing Address: _____ Card Number: _____ Exp Date: _____
Amount Authorized: _____ City: _____ State: _____ Zip: _____
Signature: _____

Automatic Withdrawal from Checking (Important: Please enclose a copy of a voided check.)

☐ Please use automatic withdrawal from checking this time only. One Time Amount Authorized \$ _____
☐ Please use automatic withdrawal from checking for all future recurring charges. Choose the day of month for recurring charge (1st thru 27th) _____
Signature: _____