

Shubham Kushkumar Jeswani

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WORK EXPERIENCE

Business Analyst Intern

March 2023 – Present

Rupeek Fintech

Bengaluru, Karnataka

- Analyzed 500+ customer surveys and identified 3 key areas for customer service improvement.
- Resolved data quality issues and documented best practices for 20+ data sets.
- Streamlined data collection processes with cross-functional teams, reducing data entry errors by 20%.
- Boosted CSAT by 15% via customer feedback analysis, which yielded 2 areas for process optimization.

TECHNICAL SKILLS

Languages: Java, Kotlin, Dart, C/C++, SQL, JavaScript, HTML/CSS

Frameworks: Bootstrap, Tailwind, React JS, React-Native, Node.js, Material-UI

Developer Tools: Git, Docker, Google Cloud Platform, VS Code, Visual Studio, IntelliJ, Eclipse

Libraries: React

Technologies: Web Development, Android Development, Blockchain, UX Designing

Other Skills: Graphic Designing, Video Editing

PROJECTS

WhatsUp | *React JS, Firebase, GAuth*

[whatsapp.app](#)

- An Intuitive & Robust full-stack web application using React JS, for community building.
- Achieved UI simplicity, built through 5 Stages of Software Development and statistical modeling.
- Google Authentication providing security and transparency of uses 2 factor authorisation.
- Firestore Database capable of handling 250+ rooms at an instance.

Meet JIT | *Flutter, Firestore, GAuth, Jitsi Meet Client: Flutter, UX*

[github.com/MeetJIT](#)

- A Video conferencing solution for JIT, to cater over 1000 students of 8 Backgrounds.
- The conferencing app integrates along JITSi Flutter client, handling "E2EE" encryption.
- Meet JIT provides access to 15+ features to the User while in the conference session.
- Meet JIT is 4% Faster occupying 10% lower storage than the counterparts reasoning use of Flutter technology.

EDUCATION

Rashtrasant Tukadoji Maharaj Nagpur University

Lonara, Nagpur

Bachelor of Engineering, Computer Science and Engineering

January 2021 – August 2023

Government Polytechnic

Sadar, Nagpur

Diploma in Computer Engineering

June 2017 – November 2020

COMMUNITY PARTICIPATION

Founder

June 2022 – Present

Developers Club JIT

Lonara, Nagpur

- Constructed a community of 400+ cross-disciplinary students learning programming from peers.
- Plans to start 7+ programs to provide practice and experience resulting determination towards significant Development.
- Started a 12 Month mentorship program for preparation & succession of students in engineering.

Video Production Head

July 2022 – Present

Google Developers Group Nagpur

Nagpur, Maharashtra

- Prepared promotional videos to engage audience of 10000+ Developers across India.
- Targeting retention of 1300+ active members in Nagpur.
- Expected appreciation of 40% in social platforms at scale of GDG Nagpur.

ACHIEVEMENTS

- **Advisory**, Student's Representative Council 2022-2023, JIT, Nagpur
- **Runner-UP**, Tech Poster Competition, Shikhar 2021
- **Best Troop**, NCC Airwing, 2015-2016