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# SHASHANK . JAIN

PRODUCT DESIGNER // UX + UI + INTERACTION

## Education

### MS in Information Studies

UX Design and HCI Track  
University of Texas, Austin  
2018 - Present  
GPA - 4.0

### Bachelor of Architecture

School of Planning and  
Architecture, New Delhi  
2011 - 2016  
GPA - 4.0

## Skills

### Design

User Experience  
Journey Maps  
Storyboarding  
Wireframing  
Prototyping

### Research

Interviews & Surveys  
Competitor Analysis  
User Persona  
Contextual Inquiry  
Usability Testing

### Tools

FramerX	Principle
Sketch	AdobeXD
Figma	InVision
Photoshop	Illustrator
Indesign	Animate
AutoCAD	Revit

### Development

React  
Javascript  
HTML/CSS

## Relevant Courses at UT

Interaction Design  
Design Thinking  
Advanced Design for AI  
Usability

## Experience

### UX Designer & Developer | University of Texas, Austin

February 2019 - Present, Austin | Graduate Research Assistant

- Conducting literature review and research on child psychology to understand their cognitive ability, reasoning, logic, memory and how to design for them.
- Designing and developing voice interface based educational application to teach children English through stories and quizzes on Amazon Alexa. ( Javascript + Node.js )
- Developing a teaching plan to implement app and complement classroom teaching.

### UX Designer & Developer | Image and Video Computing Lab, UT Austin

January 2019 - Present, Austin | Graduate Research Assistant

- Designing and developing web-based tools to support the creation of technologies for Artificial Intelligence and Accessibility | Volunteer

### Architect | WAL+L

January 2018 - April 2018, New Delhi, India

- Designed the branding guidelines and visual design language ( both visual and architectural ) for Maruti Suzuki showrooms to improve customer experience.
- Conducted research and interviews to understand customer psychology, and analyzed customer behaviours and mental models while shopping for automobiles.

## Key Projects

### Sense.i - Mental Healthcare System

September 2018 - December 2018, Austin

- Designed a cross-platform application for mental therapy that help patients receive better treatment by streamlining therapy process and making it more effective.
- Conducted subject matter expert, therapist and patient interviews, literature review, and competitive analysis to understand problems regarding anxiety treatment.
- Created user personas to and user journey maps to understand users better.
- Isolated pain points and gaps in the treatment and ideated potential solutions.
- Created sketches, wireframes, mockups and low fidelity prototypes to iterate ideas.
- Conducted 12 user testings with therapists in person and through online testing services. Analysed feedback and used RITE method to iterate and refine.
- Delivered a high fidelity working prototype that greatly improves mental therapy.

### Office Management Application

- Conducted literature reviews and user interviews to understand the pain points in office team work collaboration
- Delivered high fidelity mockups of office work management application through wireframes, iterations and usability testing.

## Achievements

### Teaching Autonomous Vehicles to Behave - 1st Position

Hackathon @ University of Texas, Austin - November 2018 | Team of 3

- Won first position for delivering a high fidelity prototype to teach autonomous vehicles social and cultural traffic norms through crowd sourcing and machine learning.