

INSTRUCTIONS TO REQUEST STid SMARTPHONE APPLICATION CREDENTIAL

Submit your request for a Smartphone credential by email to Spectrum Property Services, Raymond Melero raymond@spectrumprops.com.

Your request MUST include the following information:

User First Name:

User Last Name:

User Email Address (THIS EMAIL ADDRESS WILL BE VERIFIED AND USED TO ISSUE THE STidMobile ID CREDENTIAL):

Property owner name: (as listed on Spectrum Property Services Monthly Statement of Account)

Greystone Collection RESIDENT Address (house number and street):

Mobile (cell) Telephone number of the telephone using the STid application:

Telephone number USED BY THE DIRECTORY for visitor access at the front gate. This telephone number was requested in previous instruction letters:

NOTE: THE ABOVE INFORMATION IS REQUIRED!!! OMISSION OR ABSENCE OF ANY OF THIS REQUIRED INFORMATION WILL RESULT IN THE REQUEST NOT BEING PROCESSED!!

INSTRUCTIONS TO ACTIVATE STidMobile ID

Depending upon the type of operating system your telephone uses, it will be necessary to download the STid Mobile App from either the Apple App Store or Google Play. Search for the STid Mobile id and load the app onto your telephone.

Once the STid Mobile app is loaded onto your smartphone, invoke the app. You will see a notional STid Mobile ID credential. You may close the app until you receive an email from STidMobile-id.

Upon receiving an email from STidMobile-id, invoke the STidMobile app on your telephone and follow the instructions within the email. This will load the credential onto your telephone. Once the new credential is added, there is help steps to explain the features.