## Education

## (BATU) Dr. Babasheb Ambedkar Technological University, Lonere

B. Tech – Computer Engineering

Jul 2013 – Jun 2017

GPA: 7.0

## Skills

## Development

Java, C/C++, Python, HTML/CSS, Bootstrap, MySql, Oracle

#### Software

Eclipse, Visual Studio, Netbeans, Latex, Valgrind, Cygwin, Putty, Adobe Creative Suite, MS Office Suite

### Systems

Windows, Linux, Mac, Solaris, HP-UX

# Certificates and Volunteer Work

Successfully obtained B cert in National Cadet Corps.

Student Head, Training and Placement Head for Computer Engineering Department

Successfully completed a course in Young Managers of India

Event Head of Technical Paper Presentation

Developed the computer science department website

### Extracurricular

Attended seminar on cloud computing, Python, ethical hacking, cryptography.

Participated in events like 'Crack n C', 'Java Reloaded' and Autocad in Cynosure 2012

Participated In CodeVita 2016 and Hackathon 2015.

Event Co-ordinator of 'ROBO-WARS' in Cynosure 2k16.

# Experience

#### Flexera Software India LLP

## Part Technical Support Engineer (Level 3)

Feb 2019 – Present, Bengaluru, Karnataka

Successfully administered Salesforce applications, along with Marketing Cloud Messaging products like Email Studio, Automation Studio.

Successfully delivered one full project lifecycle, built and delivered in Salesforce.

Performed Level 3 root cause analysis on customer specific salesforce cases to diagnose the issue and provide solution.

Coordinated with project leads and managers to determine business specific values for escalated cases in order to handled prioritization. Debugged these cases to provide workaround for the customer specific product by maintaining SLA timelines.

## Quality Assurance Engineer

Jul 2017 – Jan 2019, Bengaluru, Karnataka

Tested perl and C++ based applications developed using agile methodologies in a team environment to support clients in order to run Trusted storage and certificate based License servers.

Collaborated with developers to enhance performance and tracking regression bottlenecks.

Tested perl scripts and conducted automation on products to track failure analysis.

#### JSW Steel / Intern

Dec 2015 - Feb 2016, Dolvi, Maharashtra

Learned practical use of technologies like SAP in the functioning of the company.

Received training on networking and lotus notes.

Witnessed various projects and its execution.

# Projects

#### PollUp

Dynamic web platform to raise or create polls/questions/elections and answer to them anonymously. Designed and Implemented using NoteTab Pro, MS-SQL, HTML and PHP.

### Khojle Bookstore

Java standalone application to view and maintain details of books available for order or issue from college Library. Designed and implemented using Oracle sql Developer and Eclipse.

## Wall Change

Android application that operates on android 4.4.4 which enables the user to browse through wallpapers and sequence them to appear on HomeScreen after every user defined time interval. Designed and Implemented using Android Studio.

### College Suggester Engine

Java standalone application to view list of colleges and the respective departments best fit with the CET marks of the user. Designed and Implemented using MS-SQL and Eclipse.