

# Shiju Nambiar

Software Engineer II

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## WORK EXPERIENCE

### **Software Engineer II, BA Continuum India** - Hyderabad, India

*A wholly owned subsidiary of Bank Of America, a global fintech, financial and wealth management organization*

#### **Functional Role - Change Coordinator / DevOps - 03/2021 - present**

- Lead more than 15 monthly releases and platform upgrades for Pega in the last 1 year by learning and adapting new tools and technologies like Jenkins, Horizon, bitbucket
- Conduct status meetings and collaborate with developers, testers, production support, database administrators, and application engineers to ensure the seamless release
- Initiate code merge, code sync-ups, database sync-ups to lower-level environments post-release and keep all environments up to date and ready for the next release
- Initiate and lead triage calls and timely address production issues to ensure environments are in never down posture
- Create change requests and ensure all compliance standards are met before every release

*Working on side projects for hands-on knowledge of technologies like ReactJS, Redux, NodeJS, MongoDB, Angular, Sass, Styled-Components, MSSQL, Gulp, Webpack, Git, C#, Python, AWS*

#### **Functional Role - SharePoint Developer - 08/2018 - 03/2021**

- Build productivity tools on SharePoint for the operations team to improve efficiency
- Use frontend technologies like JavaScript, jQuery, HTML, CSS3, REST API to build innovative solution
- Leverage out of the box solutions like SharePoint workflows to build complete business logic to automate processes
- Use custom solutions like MS InfoPath or libraries like dynamic forms for SharePoint
- Built and maintained landing pages for the team and department

#### **Functional Role - Business Support Manager - 06/2016 - 08/2018**

- Providing business support for an IT vertical of 450 software engineers, testers, and support teams in the Enterprise and Client Platform Technology
- Act as proxy for senior executive and run executive reviews and meetings
- Manage billing, forecasting, workforce management, capacity planning, mitigate risk and compliance

- Drive team performance by being responsible for the executive scorecard
- Design dashboards, prepare reports, executive summaries, and monthly reviews
- Leveraged my technical skills like JavaScript, HTML, CSS to build internal portals and dashboards to manage various initiatives

#### PREVIOUS EXPERIENCES

- **Team Manager, BA Continuum India** - 06/2008 - 06/2016 - Hyderabad, India

#### SIDE PROJECTS

[networkEd](#): Website for a not for profit built with React and styled with styled-components

[KubeEd](#): Personal portfolio website for a online educator built with React and styled with Sass

[Solar System 3D](#): A 3D model of solar system built with HTML, CSS, JavaScript

[Interactive Comments](#): A frontend challenge from **frontendmentor.io** built with React

#### EDUCATION AND CERTIFICATES

2002 **B.Sc. in Life Science**, Kannur University

2002 Higher Diploma in Software Engineering, Aptech Computers

**AWS Certified Solutions Architect** - AWS - 2022

**Certificate in Fullstack development** - DigitalLync - 2021

**Certified Scrum Master** - Scrum Alliance - 2018

**Certificate in Fullstack development** - University of Helsinki - 2018

#### TECHNICAL SKILLS

(4+ years): React, Redux, ES6, Sass, Styled-Components, Git, CI/CD

(2+ years): Express.js, MongoDB, Next.js, jQuery

(1+ year): Angular, TypeScript, webpack, Gulp

(Studying): AWS, Google Cloud Platform, Azure, Python, DSA, Jest, Mocha

#### LANGUAGES

English - Level of Proficiency (Fluent)

Your native language - Malayalam

Other languages - Hindi, Telugu