

## 1 Objective

The purpose of this security policy is to outline the security goals and usages of a massive open online course platform (MOOC) like edX. In this document, we define policies regarding user roles and their permissions, as well as privacy and sharing of data.

## 2 Introduction

EdX is a non-profit, open source MOOC platform that aims to provide educational content to worldwide users. Users sign up on edX and gain access to online courses in a wide range of subjects, administered by accredited universities and organizations around the world. After successful completion of a course, a user may achieve a certificate of completion.

Courses, run by universities, are administered by staff that handle the operations of the course. These staff members control course content and the student experience.

## 3 Principals and Authorized Behavior

The platform has a hierarchy of roles. They are, in order: edX employees, universities, course staff, students, and everyone. Each have their own set of allowed functions:

### 3.1 Course staff

Course staff comprises of both Instructors and TAs. Course staff must be able to authorize student enrollment into their course, authorize other instructors to co-administer their course, modify course meta-data (name, description) and content, send signed feedback to student, view the submissions of student enrolled in their course(s), modify their own profile information (email, login username, password), add new courses, and award certificate of completion to select student users.

### 3.2 Students

When logged in, a student must be able to request enrollment into a course, view content for an enrolled courses (to the extent allowed by course instructor(s)), submit digitally signed answers

and feedback to (enrolled) course instructor, modify their own profile information (login username, password, email), and receive certificate of completions as determined by the instructor.

Each student is permitted to receive only one type of course accreditation after completing the coursework and with course staff approval. Based on whether the student enrolled in the for-credit paid version (Verified Certificate Candidate) or the free version (Honor Code Certificate Candidate), they must receive the correct certificate, only once.

### **3.3 edX employees**

edX employees manage the platform itself and are able to change any content on the platform. They are limited however, from viewing in plaintext, or modifying any user's personal information, such as passwords, credit card numbers, etc.

### **3.4 Universities**

Administrators and online education coordinators may create accounts on edX to begin authenticating and verifying new instructor accounts at their university. Each university group is verified and approved by edX employee(s). University accounts are able to view and modify instructor and course affiliation with the university. They may also modify their own account details.

### **3.5 Everyone**

Everyone should be able to view an introductory video, read the course description, and read short bios of the instructors of every edX course. Everyone must also be able to register for a new account, or sign in to an existing account.

## **4 Authentication**

- edX password-protects all user accounts. These passwords are encrypted and salted.
- Alternatively, edX also handles authentication through users' Facebook or Google+ accounts.
- Currently the edX platform supports Shibboleth, CAS, and SSL certificates as external authentication sources.

## **5 Security Goals**

Out of the 3 general security goals, integrity is the most relevant and crucial for edX. Since edX-type platforms are metaphorical to a traditional classroom, courses need to maintain the integrity

of their data, and unauthorized users such as students or administrators of other courses should not be able to modify a specific course's data. Confidentiality is another important goal - the information of edX users should not be compromised to unauthorized parties.

## 5.1 Integrity

Specific security goals that fall under integrity include the following.

- Ensuring that anyone with permissions of or lower than that of a student cannot change another student's data or course data.
- Ensuring that course staff cannot change data of courses they are not administrators of.
- Ensuring that students cannot change their own data in an abnormal way, e.g. unauthorized modification of test scores.
- Ensuring that students earn completion certificates honorably.

## 5.2 Confidentiality

- only students and teachers should be able to see grades

## 5.3 Availability

- not as pressing as say, a hospital service, not endangering lives
- everything/permissions should be maintained even if service becomes unavailable

**Confidentiality/Integrity Details::** Specifically, by use of some security mechanism (perhaps, OAuth 2.0 or like), we intend that the platform forbids the student viewing or modify the content and progress of other users (except to view the content of their enrolled courses as allowed by their course instructors). The student should not be able to obtain completion certificates without proper authentication.

The teacher should not be able to view the submissions of students not currently in their course. They should not be able to update the content of the courses that they were not authorized to administer.