Shivam Kumar
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SUMMARY

I have, 7+ Years of experience in Software Testing and Quality Management and have worked on around 10+ different projects such as POS Software, Mobile analysis and attributions, E-Publications Health insurance software, Infrastructure & Energy management software. Responsible for End to end API automation testing with 5000+ test cases.

PROFESSIONAL SYNOPSIS

- Experience in **SDLC**, **STLC** & **Bug-Life Cycle**
- Following **BDD** and **TDD.**
- Following **Agile Methodology Scrum Implementation**.
- Active involvement in **Sprint Planning, Grooming**, **Story Approach and discussion**, Story Point **Estimation using Planning Poker** and **Scrum** meetings.
- Actively facilitated **sprint review meeting** and **retrospective meetings.**
- Knowledge of different Levels of Functional Testing (Component Testing, Integration Testing, System Testing, and Acceptance Testing).
- Well-versed with Test Documentation (Test Scenario, Test Case, Test Data, and Defect Report).
- Detecting bugs & and classifying them based on severity and priority.
- Good written, communication and Interpersonal skills.
- Created a mentorship program at work that led to a 15% increase in productivity among junior QA.
- Significant Reduction Production Bugs Implemented error handling strategies that led to a 30% reduction in automation frameworks.

EXPERIENCE

Organization: M/s PAR Technologies Pvt. Ltd   **September 2022– Present**

Project: Brink POS

Designation: Software Engineer QA

PAR Technology Corporation is redefining Software Point of sale platform, Food and labor intelligence and management Merchant Services for Restaurants, Reliable in-store and drive-thru hardware, loyalty and engagement platform, Digital ordering and delivery management software

Environment: Jira, GitHub, Ready API, TestRail, Test Complete, CI/CD, Jenkins, Slack, POS Payment device, Datadog, Launch Darkly, AWS, Utilized BDD and TTD

Domain Skills
- POS Software
- Analytics and Attribution platform
- E-Publications
- Health Insurance Software

Technical Skills
- Manual Testing
- Accessibility Testing
- Load testing
- Performance testing
- SDLC/STLC
- BDD and TDD
- CI/CD
- Functional
- API Testing
- System and Regression
- Sanity/Smoke
- Ad-hoc testing
- Integration and End to End testing
- White/Black Box
- Bug life cycle
- Agile methodology

Status management Tool
- Trello
- Asana

Tools Used
- Jira
- Azure DevOps,
- Bugzilla
- Zephyr Scale
- Rest API
- SOAP API
- Ready API
- Postman
- Jmeter
- Browser Stack
- Jenkins

Role and Responsibility: -

- Responsible for writing and reviewing the Test Case Documents.
- Responsible for end to end API Automation Testing with Coverage 80% Test cases.
- Estimate, Prioritize, Test plan and coordinate Testing activities.
- Responsible for regular deployment.
- Sprint planning.
- Involved in all kinds of software testing like Sanity, integration testing, Regression.
- Apply Testing process and testing methodology for new & existing products to meet the Client/Business needs.
- Knowledge over Software QA methodologies, Tools and Processes.
- Proven Testing experience on API Testing.
- Review Requirements, Specifications and Technical design Documents.

Organization: M/s MoMAGIC Technologies Pvt. Ltd   December 2019– Sept 2022

Project: AdGyde Mobile App Attribution and Analytics

Designation: Sr. Software Engineer QA

AdGyde is an Analytics and Attribution platform. It is a mobile internet and technology-driven player developed by M/s MoMagic Technologies (backed by Foxconn and MediaTek). They provide Real-time Mobile App Analytics and Attribution Solutions in an easy-to-integrate SDK that monitors and reports analytical data about the App users.

Environment: Azure DevOps, Svn, WinSCP, PUTTY, Android Studio, Charles, Postman, JMeter.

Role and Responsibility: -

- Testing for module and enhancement of the same by using different types of logs, named Reg log like User log, Active user log, Install Postback, Event Postback
- Write End to end 3000+ Test case.
- Testing for Integration of SDK which are integrated with Client
- Writing testcase for New Models.
- Interacting with Client for resolving confusion and building business understanding
- Reporting to the Product head regard Project development and deliverables of the Product

- GitHub
- TestRail
- Test Complete
- Launch Darkly
- New Relic
- Datadog

- WIN SCP
- Browser Stack
- Android Studio
- Putty
- Charles
- SVN
- Read Speak server
- NVDA
- Genymotion

Database Skills

- SQL query

Operating System Skills
- Windows
- Mac OS

Languages Known
- English
- Hindi

Organization: M/s Infozech software Pvt. Ltd.　　　　**August 2019 –Dec2019**

Designation: Software Test Engineer

Project: iTower-Tawal

Project Description:

iTower Product Suite helps tower companies with Asset, Billing (Infrastructure & Energy), Site uptime and Energy Management with an analytics-powered approach.

iTower- Tawal Analytics Product Suite help customers to get meaningful insights into smarter decisions. Data is an asset to us and we provide actionable decisions to our customers**.**

Environment: Jira, WinSCP, PUTTY

Testing Environment: Manual Testing, BugZilla

Organization: M/s Magic Software　　　　**May 2018- May 2019**

Designation: Software Test Engineer

Project: Pearson

Project Description:

Pearson Education is the leader in education publishing. It provides quality content, assessment tools, educational services in all available media, publishing and assessment service to schools and corporations, as well as directly to students.

Environment: Windows, Linux, iPad, iPhone, Kindle, Nvda, Read Speak Server**,** Jira

Role and Responsibilities:

- Requirement analysis and preparing clarification log.
- Test data identification based on business logic.
- Test designing as per set standard and template.
- Test case review, publishing technical review report.
- Test case execution and bug logging using defect tracking tool Jira.
- Defect follow up, retesting and regression testing.
- Functional, Integration and System test case execution.
- Assisting in test planning, estimation, and pass-fail criteria.

Project: Kortext/Vital Source

Project Description:

It is a web and mobile Application. At Pearson, we define efficacy as a measurable impact on improving lives via learning. Kortext and vital Sources are an eBook platform provider with whom Pearson partners to deliver content electronically. Project is based on Web and Mobile Application, they're embarking on a global initiative to help people make progress in their lives through learning.

Responsibilities:

- Distribute tasks among the team members and tasks status
- Execution of test Plan.
- Involved in Functional Testing by verifying all text fields
- Conducted Regression Testing.
- Involved in Compatibility Testing using different OS like w8, w10, IOS and different devices like Android and IOS devices, in different browsers like IE, EDGE, Mozilla, Chrome, Safari and Realize Reader APP
- Detecting Defects and Reporting through Defect Report Template.
- Active interaction with team members, Team Lead and Developers.

Organization: Topsbit IT Solutions   July 2016– April 2018

Designation: Project Trainee

Project: CVS Health

Project Description:
The Project-based on US government health insurance services. There are different panels for different types of claim and health policy. The people categorized under different circumstances like by their age, their region, which lives in penitentiary, prison and their social States, their income So, the CVS provide the health insurance for all 50 states people of US. AVP (Agent verification portal) is the module of CVS in which Customer verified to gain the Medicare and Mediclaim benefits by the US Government.

EDUCATION
Master of Computer Application
Galgotias University
2013 - 2016