

## 5

## OUTSOURCED IT SERVICES

## GREAT Reasons to Hire an External IT Team

01



## Strategic IT Decisions

When a small business owner or manager tells an employee to do something, they usually just do it. Part of the job of an external IT support team is to push back when the management team is moving the wrong direction. Setting an IT strategy will keep your software, hardware, processes and employees in alignment.

02



## Wider Array of IT Skills

An outsourced IT services provider can bring in different consultants for your project. Software development. Microsoft. QuickBooks. Along the way, your needs may change. An external technical team can change along with you.

03



## Better IT Support

Because an external IT support team works with multiple businesses and immerses themselves in the technology solutions they offer, they can often correctly diagnose and correct IT support issues much more quickly. Plus, they'll often be available after hours when needed.

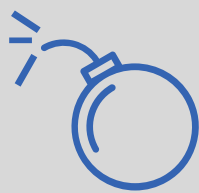
04



## No Payroll Hassles

Hiring and firing employees is both stressful and risky. With an IT services provider, you can grow and shrink your IT expenses more easily.

05



## Less Frustration

While there may be many hidden costs of working inefficiently, one of the biggest tolls is the emotional stress and frustration of having technology problems. "Why isn't my email working?" "But we JUST bought that server..." "I thought we were backed up." "How did we get hacked?"

Get a  
**FREE**  
Consultation

## Need a New IT Provider?

Is it time to outsource IT? Are you looking for a new IT services provider? Here at Skratsch Solutions, we're affordable, fair and professional. We serve small-to-mid-sized businesses throughout Southeast Michigan. Set up a meeting to see if we're a fit for your needs.

