

On a client call , you give an incorrect information which the client brings to your notice . You should _____.

Single Choice - Select one correct answer from the options list.

pretend you did not listen & change the topic

explain the reasons for giving the incorrect information

apologize & provide correct information

apologize but do nothing about the incorrect information

Q2

With regards to business email communication , which statement is false?

Single Choice - Select one correct answer from the options list.

Subject line is needed for an email

There may be a maximum size limit for attachments to be sent

Email is inexpensive and easy for communicating with people at different time zones

Email communication cannot be used as a proof or evidence as it is a written communication

Q3

If an international client finds it difficult to understand your accent on a call , you could _____.

Single Choice - Select one correct answer from the options list.

Disconnect the call to avoid any embarrassment

Tell the client instead of a call , an email communication is better and not to schedule calls with you

Slow down your rate of speech , pause more , repeat information and later work on your accent for future calls with clients.

Ignore and continue with your usual accent

Q4

Which of these is inappropriate behavior in workplace?

Single Choice - Select one correct answer from the options list.

Taking personal calls during break time

Wearing smart casuals on Fridays

Using profanity

Smiling often to acknowledge others

Q5

Culture diversity at a workplace like ours includes _____.

Single Choice - Select one correct answer from the options list.

Hostility towards employees based on their cultural background

Mutual respect and tolerance among employees

Zero tolerance towards people of different faiths

Judging employees based on their ethnicity and nationality

Q6

In a meeting with your team (including team leader) a peer disagrees with your input or ideas, you should _____.

Single Choice - Select one correct answer from the options list.

Disagree with the disagreement

Remain silent to please the peer and others

Seek reasons for disagreement and listen to understand the same

Change the topic or subject

Q7

Emotional intelligence can be defined as _____.

Single Choice - Select one correct answer from the options list.

Capacity to sympathize with others

Capacity to analyze a situation using all facts & information

Capacity to use other person's weaknesses to one's own advantage

Capacity to use emotional information (of self & others) to guide thinking and behavior

Q8

While speaking English (business language) the ability to choose the correct words to convey the intended meaning is called _____.

Single Choice - Select one correct answer from the options list.

Rate of speech

Fluency

Paraphrasing

Diction

Q9

_____ is a trait of good listening skills.

Single Choice - Select one correct answer from the options list.

Interruption

Agreeing to everything said

Prejudice

Paraphrasing

Q10

Which statement is true ?

Single Choice - Select one correct answer from the options list.

Employees with less than 3 years of work experience do not need to follow company's culture

It is not advisable to use the company's standard signature in business emails

It is permissible to take unplanned leaves without informing the manager or supervisor

We should avoid discussion on religion & politics at workplace

Q 11

Which of the following describe IPv6 Link Local address?

Single Choice - Select one correct answer from the options list.

2000::/3

FE00::/10

FE80::/10

7000::/3

Q 12

If we are dividing a class B address for creating 4096 subnets, how many hosts can be added in each of the subnet?

Single Choice - Select one correct answer from the options list.

14

16

30

60

Q 13

Which of the following is not a valid type of ACL?

Single Choice - Select one correct answer from the options list.

Standard

Extended

Named

None of the Above

Q 14

Which of the following is not a private IP addresses?

Single Choice - Select one correct answer from the options list.

10.242.1.3

172.16.34.1.3

192.168.1.1

None of the Above

Q15

What is the administrative distance of OSPF?

Single Choice - Select one correct answer from the options list.

90

100

120

110

Q16

The _____ protocol allows the administrator to assign a cost, called the metric, to each route.

Single Choice - Select one correct answer from the options list.

OSPF

RIP

BGP

BBGP

Q17

Which of the following is not a valid OSP mode?

Single Choice - Select one correct answer from the options list.

Access

out-through

Trunk

Dynamic Desirable

Q18

BDR Election is done in _____.

Single Choice - Select one correct answer from the options list.

RIP

IGRP

EIGRP

OSPF

Q19

----- is an authentication protocol.

Single Choice - Select one correct answer from the options list.

CHAP

HDLP

LSPAP

LEP

Q 20

----- is a proprietary Data Link Layer protocol developed by Cisco Systems.

Single Choice - Select one correct answer from the options list.

RARP

CDP

OSPF

RIP

Q 21

Which of the following is not a valid type of dynamic routing?

Single Choice - Select one correct answer from the options list.

DQR

LSR

ADQR

None of the Above

Q 22

What is the broadcast address of 192.168.1.3/27?

Single Choice - Select one correct answer from the options list.

192.168.1.29

192.168.1.30

192.168.1.31

192.168.1.32

Q 23

How many subnet bits are required if we require 16382 hosts in a class A network of 10.1.3.15 and remaining to be used for network portion.

Single Choice - Select one correct answer from the options list.

6

8

10

12

Q 24

Which type of connection will not require a straight-through cable?

Single Choice - Select one correct answer from the options list.

Server to Hub

Server to Switch

Switch to Router

None of the Above

Q 25

_____ cable need to be used for connecting a PC to a Switch/Router.

Single Choice - Select one correct answer from the options list.

Rollover

STP

MDI

USB

Q 26

Which of the following is not a valid routing protocol?

Single Choice - Select one correct answer from the options list.

ospf

bgp

igrp

eigrp

None of the Above

Q 27

What is entity?

Single Choice - Select one correct answer from the options list.

name of the table

fields in the table

values in the table

A & B

Q 28

Why is EF Codd Rules used for?

Single Choice - Select one correct answer from the options list.

design a database

designed to define what is required from a database management system in order for it to be considered relational

define a database

create a table

Q 29

_____ is most suitable to protect data of a complete volume drive.

Single Choice - Select one correct answer from the options list.

firewall

DriveLocker

BitLocker

ADDS

Q 30

Anaconda is a _____.

Single Choice - Select one correct answer from the options list.

bootloader

Desktop Environment

Installer

Antivirus

Q 31

During rescue mode, the Linux installation be mounted under _____ directory.

Single Choice - Select one correct answer from the options list.

/mnt/sysimage

/mnt/sysrescue

/mnt/rescue

/mnt/recimage

Q 32

NetBIOS uses _____ for name resolution.

Single Choice - Select one correct answer from the options list.

DHCP

NX

WINS

APPPA

Q 33

When you start up the computer the boot up storage at which the BIOS versions manufacturer and data are displayed on the monitor is called?

Single Choice - Select one correct answer from the options list.

Bootstrap

Power on self test (POST)

System configuration

Kernel loading

Q 34

In a workgroup computer _____ is the authority for authentication.

Single Choice - Select one correct answer from the options list.

password file

shadow file

SAM

ADDC

Q 35

_____ can be used to check filesystem consistency.

Single Choice - Select one correct answer from the options list.

fsck

fscons

fsck

checkfs

Q 36

_____ can be used to automate windows tasks.

Single Choice - Select one correct answer from the options list.

DHCP

WINS

PowerShell

APPPA

Q 37

In Linux, Hard Disks will be detected under _____ directory.

Single Choice - Select one correct answer from the options list.

/hdd

/hd

/disk

/dev

Q 38

Which of the following is a type of IPv6 address?

Single Choice - Select one correct answer from the options list.

Class A

Link Local

Broadcast

CDR

Q 39

_____ bits are used for network portion in a IPv6 address?

Single Choice - Select one correct answer from the options list.

16

32

64

128

Q 40

_____ is better for incremental backup.

Single Choice - Select one correct answer from the options list.

tar

rpm

rsync

incbkp

Q 41

By default what is the lease period of DHCP server in windows server 2012?

Single Choice - Select one correct answer from the options list.

5days

7days

8days

10 days

Q 42

We need to use ____ to recover root password.

Single Choice - Select one correct answer from the options list.

provision mode

super mode

root mode

single user mode

Q 43

syslinux is a _____.

Single Choice - Select one correct answer from the options list.

partition

bootloader

configuration editor

antivirus

Q 44

_____ is used for copying and converting data.

Single Choice - Select one correct answer from the options list.

cp

cv

cpcv

dd

Q 45

Expand LILO?

Single Choice - Select one correct answer from the options list.

Little Loader

Lead loader

Live loader

none of the above

Q 46

rule of BCFG?

Single Choice - Select one correct answer from the options list.

non key attribute depends on non key attribute

non key attribute depends on itself

non key attribute depends on primary key

none the above

Q 47

Which is not a valid email service agent?

Single Choice - Select one correct answer from the options list.

Mail receiver agent

Mail User agent

Mail delivery agent

none of the above

Q 48

The Protocol which uses port no 23 is?

Single Choice - Select one correct answer from the options list.

Telnet

SSH

FTP

SMTP

Q 49

Which one of the following is not a computer language?

Single Choice - Select one correct answer from the options list.

BASIC

COBOL

LISP

FORTRAN

Q 50

Printer Drum is ?

Single Choice - Select one correct answer from the options list.

+ve charge

- ve charge

Neutral

1 and 2

Q 51

Which DLL is responsible for displaying the logon Screen?

Single Choice - Select one correct answer from the options list.

NTDLL.DLL

G0097010.DLL

msgina.dll

USER32.DLL

Q 52

EPROM is

Single Choice - Select one correct answer from the options list.

Electrically Programmable Memory

Electrically Procesor Memory

Erasable Programmable Memory

None of the above

Q 53

AAAA record is _____.

Single Choice - Select one correct answer from the options list.

IPv6 address record

IPv6 address inclusion record

IPv4 address record

Naming Authority Pointer

Q 54

POST Stands for?

Single Choice - Select one correct answer from the options list.

Power on self test

Power on slef terminate

Post of system test

Non of the above

Q 55

Which of the following RAID cannot protect against disk failure?

Single Choice - Select one correct answer from the options list.

RAID 1

RAD 5

Both RAD 4 and RAD 5

None of the Above

Q 56

Expand MPL.

Single Choice - Select one correct answer from the options list.

Modern public License

Mongo Public License

Mozilla Public License

None

Q 57

Application access flow?

Single Choice - Select one correct answer from the options list.

Application->Operating system->Hardware

Application->Hardware

Application->hardware->Operating System

None of the above

Q 58

What is known a repository of Configuration in Windows?

Single Choice - Select one correct answer from the options list.

WMJ

AUTHORUN

REGISTRY

FILES

Q 59

_____ works at datalink layer.

Single Choice - Select one correct answer from the options list.

Switch

Hub

Router

NIC

Q 60

What is the size of virtual address space in 64 bit systems?

Single Choice - Select one correct answer from the options list.

8TB

5TB

6TB

7TB

Q 61

_____ is a specification intended to be used as an interface by software components to communicate with each other.

Single Choice - Select one correct answer from the options list.

API

Program interface

User interface

APP

Q 62

MAPI stands for?

Single Choice - Select one correct answer from the options list.

Mail Application Programming Interface

Main Application Programming Interface

Messaging Application Programming Interface

Messaging Authority for Program Interface

Q 63

Maximum partition size of NTFS?

Single Choice - Select one correct answer from the options list.

4GB

16GB

4TB

16TB

Q 64

What is used to map image and data files into a processes address space.

Single Choice - Select one correct answer from the options list.

Data Mapping

Memory Mapping

Directory Mapping

H/W mapping

Q65

A process has how many states?

Single Choice - Select one correct answer from the options list.

6

3

4

5

Q66

Which was the first Unix filesystem to support Journaling?

Single Choice - Select one correct answer from the options list.

EXT

EXT2

EXT3

EXT4

Q67

What is Isolation?

Single Choice - Select one correct answer from the options list.

Isolation of data

no transaction should be able to interfere with another transaction

Separation of data

Movement of data

Q68

How many run levels are there in Linux?

Single Choice - Select one correct answer from the options list.

5

6

7

8

Q69

Which is the switching mode?

Single Choice - Select one correct answer from the options list.

cut — through

pulse

just forward

RFF

Q70

dbms?

Single Choice - Select one correct answer from the options list.

database maintenance system

database management system

database management software

a,b,&c

Q71

Which is not layer 3 device?

Single Choice - Select one correct answer from the options list.

Router

Layer 3 Switch

Bridge

c & d

Q72

Limitations of file based approach?

Single Choice - Select one correct answer from the options list.

isolation of data

duplication of data

data dependence

a,b &c

Q73

XOR of 1000 and 1001 is _____.

Single Choice - Select one correct answer from the options list.

1001

0110

0001

Q74

Port Number of DHCP Server?

Single Choice - Select one correct answer from the options list.

65

66

67

68

Q75

IANA stands for _____.

Single Choice - Select one correct answer from the options list.

Internet Assigned Numbers Authority

Internetwork Assigned Numbers Authority

Internet Assigning Numbers Authority

Internet Assigned Numbering Authority