SHARMILA KUMARI SHARMA

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PROFESSIONAL SUMMARY

Analytically minded Information Science Senior with impactful Decision Support Analyst Internship at Acxiom. Expert in collaborative client engagement, data analysis, management, and system development. Proficient in Python, HTML, CSS, and MySQL, poised for dynamic contributions.

PROFESSIONAL EXPERIENCE

Decision Support Analyst Intern- *Acxiom*   **May 2023-December 2023**

- Analyzed decision support processes and data, consistently optimizing campaign efficiency, data accuracy, and overall operational performance.
- Applied hands-on support to clients, guaranteeing precision in data segmentation, cleansing, formatting, and preparation for successful marketing initiatives.
- Led collaborative efforts with clients to devise and implement impactful business solutions, ensuring the delivery of accurate and market-ready data.
- Pioneered the proposal and execution of innovative solutions for technical operations, emphasizing client satisfaction through research, troubleshooting, and streamlined application administration.
- Provided strategic support for multiple technical operations, delivering invaluable data analysis and recommendations to enhance client relationships.
- Identified, recommended, and documented code changes, playing a pivotal role in the continuous improvement of application administration and data documentation.

Maths Tutor- *UALR*   **January 2023-May 2023**

- Conducted personalized tutoring sessions in algebra, calculus, and statistics to guide students through homework assignments and exam preparation ensuring a strong comprehension of mathematical concepts.
- Monitored student advancements closely to enhance their overall understanding of the subjects.
- Provided dedicated support to students by creating a conducive learning environment.

TECHNICAL SKILLS

Data analytical skills: Data Cleaning, Data Visualization, Data Warehousing, Database management.

Programming & Scripting Languages: Python, HTML, JavaScript, CSS, MySQL

EDUCATION

Bachelor of Science in Information Science   GPA 3.84/4.0   **Jan 2022 - May 2024**
  University of Arkansas at Little Rock, Little Rock, Arkansas
Transfer: Bachelor of Science   **August 2021 - December 2021**
  Arkansas Tech University, Russellville, Arkansas
Transfer: Associate of Science in Liberal Arts & Sciences   **January 2020 - July2021**
  University of Arkansas Pulaski Technical College, North Little Rock, Arkansas

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CERTIFICATION

SQL for Data Analyst, Project Leadership, Become a data analyst, IT support for a hybrid workforce (2023)

AWARDS

  Outstanding Junior Award (UALR, May 2023)
  Chancellor's list (Spring 2021-Pulaski Technical College, Spring 2022-UALR)
  Dean's List (Fall 2022, Spring 2023, Fall 2023)