

SWIGGY & ZOMATO ORDER DETAILS (07-02-2025)

SWIGGY AND ZOMATO ORDER SALES & CANCEL

DATE (07-02-2025)	NO OF ORDERS	TOTAL BILL VALUE	TOTAL DISCOUNT		FINAL BILL VALUE
			Restaurant Trade Discount	Restaurant Coupon Discount Share	
No Of Orders In Swiggy	234	1,77,938	-	7,819	1,70,119
No Of Orders Delivered	234	1,77,938	-	7,819	1,70,119
No Of Orders Cancel	-	-	-	-	-
No Of Orders Canceled In Restaurant	-	-	-	-	-
No Of Orders Canceled In Customer	-	-	-	-	-
No Of Orders Canceled In Swiggy	-	-	-	-	-
No Of Complaints In Swiggy	2				

DATE (07-02-2025)	NO OF ORDERS	FINAL BILL VALUE
No Of Orders In Zomato	191	1,48,778
No Of Orders Delivered	181	1,39,471
No Of Orders Cancel	10	9,308
No Of Orders Canceled In Restaurant	3	4,894
No Of Orders Canceled In Zomato	3	824
No Of Orders Canceled In Customer	4	3,590
No Of Complaints In Zomato	1	

ZERO ORDERS IN SWIGGY &

ZOMATO 07-02-2025

BRANCH IN SWIGGY	BRANCH IN ZOMATO
KANCHIPURAM218700	KANCHI GANDHI ROAD20586487
THIRUVANMIYUR72524	THIRUVALLUR20755132
	THIRUVANMIYUR67992
	TRIPLICANE69943
	VN ROAD TNAGAR67803
	WEST MAMBALAM69940
	PURASAI PALACE REGENCY20922280
	KANCHIPURAM21370008

SWIGGY AND ZOMATO CUSTOMER COMPLAINTS ON 07-02-2025

SWIGGY COMPLAINT :

SWIGGY COMPLAINTS	
Status	Missing Item
Branch	SAIDAPET
Rid	218724
Id No	#197872059328239
Order Details	Kaju Kathi 1Pc x 1 Badusha 1Pc x 1 Mysurpa 2Pc x 1
Missing Item	1 x Mysurpa (2 Pcs)
Customer Complaint	"Only one Mysurpa came "
Customer Rating	The customer has not rated this order yet
Order placed at	7 Feb/25, 09:57 AM
Complaint received at	7 Feb/25, 10:15 AM
Complaint Status	(Complaint Solved) Refund Issued Rs. 102
Recommended Refund Amount	Rs. 102



SWIGGY COMPLAINTS	
Status	Wrong Item Entire order wrong
Branch	MADIPAKKAM
Rid	72521
Id No	#197868938058950
Order Details	1 x Mysurpa (500 Gms)
Customer Complaint	only 250 gm"
Customer Rating	The customer has not rated this order yet
Order placed at	7 Feb/25, 09:05 AM
Complaint received at	7 Feb/25, 02:51 PM
Complaint Status	(Complaint Not Solved)
Recommended Refund Amount	Rs. 261



ZOMATO COMPLAINT :

ZOMATO COMPLAINTS	
Status	Item(s) missing or not delivered
Branch	THURAIPAKKAM
Rid	19804118
Id No	6585148475
Order Details	Badam Halwa [200 grams] x 3
Customer Complaint	"
Customer Rating	The customer has not rated this order yet
Order placed at	9:29 AM 7 February
Complaint received at	9:58 AM 7 February
Complaint Status	(Complaint Solved)
Recommended Refund Amount	Rs. 0

ZOMATO ORDER CANCEL :

DATE	BARANCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
07-02-2025	ALWARPET	RESTAURANT	Items out of stock	11:57, February 07 2025	1	4,176
07-02-2025	ASHOK NAGAR	ZOMATO	No response from restaurant	9:44, February 07 2025	1	283
07-02-2025	AVADI	CUSTOMER	Customer Cancellation	15:55, February 07 2025	1	1,979
07-02-2025	BESANT NAGAR	ZOMATO	No response from restaurant	20:56, February 07 2025	1	212
07-02-2025	KARAPAKKAM	CUSTOMER	Customer Cancellation	17:04, February 07 2025	1	1,001
07-02-2025	SAIDAPET	RESTAURANT	Items out of stock	20:22, February 07 2025	1	494
07-02-2025	TAMBARAM WEST	CUSTOMER	Customer Cancellation	11:22, February 07 2025	1	398
07-02-2025	VALASARAVAKKAM	CUSTOMER	Customer Cancellation	16:12, February 07 2025	1	212
07-02-2025	VN ROAD TNAGAR	RESTAURANT	Items out of stock	18:41, February 07 2025	1	223
07-02-2025	VN ROAD TNAGAR	ZOMATO	No response from restaurant	20:16, February 07 2025	1	328
Grand Total					10	9307.53

SWIGGY , ZOMATO OUT OF STOCK DETAILS ON 08-02-2025 (02:30 PM)				
BRANCH	ZONAL	SWIGGY NO OF OUT OF STOCK	ZOMATO NO OF OUT OF STOCK	
ADAYAR	ZONE -A	11	14	
BESANT NAGAR	ZONE -A	18	18	
KARAPAKKAM	ZONE -A	9	6	
KELAMBAKKAM	ZONE -A	11	12	
THURAIPAKKAM	ZONE -A	19	9	
VELACHERY	ZONE -A	20	24	
VN ROAD TNAGAR	ZONE -A+	25	27	
AVERAGE		13	12	
ASHOK NAGAR	ZONE -B	34	33	
BAZULLAH ROAD T NAGAR	ZONE -B	16	18	
KANCHIPURAM	ZONE -B	9	14	
KANCHI GANDHI ROAD	ZONE -B	9	10	
PORUR	ZONE -B	16	13	
VADAPALANI	ZONE -B	13	8	
VALASARAVAKKAM	ZONE -B	13	13	
USMAN ROAD T NAGAR	ZONE -B	16	12	
WEST MAMBALAM	ZONE -B	15	9	
AVERAGE		13	11	
ALWARPET	ZONE -C	14	7	
EGMORE	ZONE -C	4	11	
KATHIPARA	ZONE -C	24	22	
LUZ NEW	ZONE -C	15	12	
MYLAPORE	ZONE -C	10	4	
PURASAIWAKKAM	ZONE -C	12	11	
PURASAI PALACE REGENCY	ZONE -C	19	27	
TRIPLICANE	ZONE -C	12	12	
AVERAGE		13	12	
AMBATTUR	ZONE -D	6	4	
ANNA NAGAR	ZONE -D	17	16	
AVADI	ZONE -D	13	14	
AYANAVARAM	ZONE -D	2	5	
KORATTUR	ZONE -D	13	12	
MOGAPPAIR	ZONE -D	14	22	
PERAMBUR	ZONE -D	16	16	
THIRUVALLUR	ZONE -D	7	5	
VILLIVAKKAM SKS	ZONE -D	9	10	
AVERAGE		9	9	
CHROMPET	ZONE -E	18	16	
MADIPAKKAM	ZONE -E	10	12	
MEDAVAKKAM	ZONE -E	22	17	
NANGANALLUR	ZONE -E	1	-	
NANGANALLUR WEST	ZONE -E	10	8	
SAIDAPET	ZONE -E	21	16	
TAMBARAM WEST	ZONE -E	16	12	
THIRUVANNAMALAI	ZONE -E	8	11	
AVERAGE		13	12	

COMPLIMENTARY DETAILS ON 07-02-2025

COMPLIMENTARY DETAIL				
DATE	VOUCHER NO	BRANCH	APPROVED BY	TOTAL
07-02-2025	SC/CS 1476	KATHIPARA	NOT ENTRY	252
07-02-2025	SC/CS 1477	BAZULLAH ROAD T NAGAR	SNEHA MADAM [JANARTHANAN]	325
07-02-2025	SC/CS 1478	BAZULLAH ROAD T NAGAR	VINOTH SIR(C.E.O)	1910
07-02-2025	SC/CS 1479	BAZULLAH ROAD T NAGAR	M.D SIR (BVB RAMASWAMY)	200
07-02-2025	SC/CS 1480	BAZULLAH ROAD T NAGAR	SNEHA MADAM	360
07-02-2025	SC/CS 1481	BAZULLAH ROAD T NAGAR	M.D. SIR	331
GRAND TOTAL				3368

DISCOUNT DETAIL				
DATE	BRANCH	GROSS AMOUNT	DISCOUNT	PERCENTAGE
07-02-2025	ANNA NAGAR	1,350	68	5.0%
07-02-2025	BAZULLAH ROAD T NAGAR	2,486	124	5.0%
07-02-2025	EGMORE	1,343	27	2.0%
07-02-2025	GUINDY FACTORY	5,69,688	1,75,059	30.7%
07-02-2025	KATHIPARA	2,742	55	2.0%
07-02-2025	KELAMBAKKAM	1,076	1	0.1%
07-02-2025	KORATTUR	798	40	5.0%
07-02-2025	MEDAVAKKAM	4,419	88	2.0%
07-02-2025	MYLAPORE	5,047	101	2.0%
07-02-2025	NANGANALLUR	6,311	441	7.0%
07-02-2025	NANGANALLUR WEST	323	6	2.0%
07-02-2025	PONDICHERRY	10,351	207	2.0%
07-02-2025	PORUR	23,751	1,958	8.2%
07-02-2025	PURASAIWAKKAM	11,200	224	2.0%
07-02-2025	TRIPLICANE	410	8	2.0%
07-02-2025	VADAPALANI	36,922	2,271	6.2%
07-02-2025	VALASARAVAKKAM	796	16	2.0%
07-02-2025	VN ROAD TNAGAR	8,470	2,541	30.0%
GRAND TOTAL		6,87,483	1,83,235	115%

SALES RETURN									
DATE	VOUCHER NO	BRANCH	SALES		RETURN		RETURN	TOTAL	REMARKS
			ENTERED ON	ENTRY TIME	ENTERED ON	ENTRY TIME	QTY	VALUE	
07-02-2025	MOG-SRWVRV 23	MOGAPPAIR	07-02-2025	20 08.45	07-02-2025	21:50 02	3.00	375	DOUBLE TIME ENTER
GRAND TOTAL							3.00	375.00	

POS RETURN				
DATE	VOUCHER NO	BRANCH	RETURN QUANTITY	TOTAL VALUE
07-02-2025	MYP-POSRWRV 78	MYLAPORE	4.77	1,730.00
07-02-2025	VAD-POSRWRV 25	VADAPALANI	2	643.00
07-02-2025	VAD-POSRWRV 26	VADAPALANI	2	643.00
GRAND TOTAL			8.77	3016.00