

# ONLINE SALES ON 02-02-2025

## SWIGGY & ZOMATO ORDER DETAILS (02-02-2025)

### SWIGGY AND ZOMATO ORDER SALES & CANCEL

DATE (02-02-2025)	NO OF ORDERS	TOTAL BILL VALUE	TOTAL DISCOUNT		FINAL BILL VALUE
			Restaurant Trade Discount	Restaurant Coupon Discount Share	
No Of Orders In Swiggy	315	2,27,502	-	9,179	2,18,323
No Of Orders Delivered	312	2,26,095	-	9,079	2,17,016
No Of Orders Cancel	3	1,407	-	100	1,307
No Of Orders Canceled In Restaurant	2	1,127	-	50	1,077
No Of Orders Canceled In Customer	1	280	-	50	230
No Of Orders Canceled In Swiggy	-	-	-	-	-
No Of Complaints In Swiggy	1				

DATE (02-02-2025)	NO OF ORDERS	FINAL BILL VALUE
No Of Orders In Zomato	246	1,59,336
No Of Orders Delivered	237	1,54,610
No Of Orders Cancel	9	4,726
No Of Orders Canceled In Restaurant	2	504
No Of Orders Canceled In Zomato	2	1,033
No Of Orders Canceled In Customer	5	3,190
No Of Complaints In Zomato	-	

### ZERO ORDERS IN SWIGGY & ZOM

BRANCH IN SWIGGY	BRANCH IN ZOMATO
GUINDY FACTORY278153	KANCHI GANDHI ROAD20686487
KANCHI GANDHI ROAD710461	LUZ NEW71960
NANGANALLUR WEST218710	THIRUVANMIYUR57992
THIRUVALLUR114216	
THIRUVANMIYUR72524	

### SWIGGY AND ZOMATO CUSTOMER COMPLAINTS ON 02-02-2025

#### SWIGGY COMPLAINT :

SWIGGY COMPLAINTS	
Status	Bad quality food
Branch	VELACHERY
Rid	72511
Id No	#197308624785131
Order Details	Stale food   Mysurpa (500 Gms)
Customer Complaint	"stale food"
Customer Rating	The customer has not rated this order yet
Order placed at	31 Jan'25, 09:27 PM
Complaint received at	02 Feb'25, 01:56 PM
Complaint Status	(Complaint Not Solved)
Recommended Refund Amount	Rs. 0



#### SWIGGY ORDER CANCEL:

DATE	BARNCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF	
					CANCEL	BILL VALUE
02-02-2025	ASHOK NAGAR	RESTAURANT	Items out of stock	02-02-2025 13.35	1	637
02-02-2025	NANGANALLUR WEST	RESTAURANT	Outlet closed	02-02-2025 8.03	1	490
02-02-2025	THIRUVANNAMALAI	CUSTOMER	Customer Cancellation	02-02-2025 13.48	1	280
Grand Total					3	1407

#### ZOMATO ORDER CANCEL :

DATE	BARNCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF	
					CANCEL	BILL VALUE
02-02-2025	KORATUR	RESTAURANT	Items out of stock	20:15, February 02 2025	1	200
02-02-2025	LUZ NEW	CUSTOMER	Customer Cancellation	13:51, February 02 2025	1	611
02-02-2025	LUZ NEW	ZOMATO	No response from restaurant	17:31, February 02 2025	1	676
02-02-2025	MEDAVAKKAM	ZOMATO	No response from restaurant	15:32, February 02 2025	1	422
02-02-2025	MOGAPPAIR	CUSTOMER	Customer Cancellation	19:45, February 02 2025	1	1,228
02-02-2025	PERAMBUR	CUSTOMER	Customer Cancellation	18:06, February 02 2025	1	440
02-02-2025	PURASAIWAKKAM	CUSTOMER	Customer Cancellation	16:05, February 02 2025	1	484
02-02-2025	SAIDAPET	RESTAURANT	Items out of stock	21:31, February 02 2025	1	304
02-02-2025	THIRUVALLUR	CUSTOMER	Customer Cancellation	15:41, February 02 2025	1	361
Grand Total					9	4726.24

SWIGGY , ZOMATO OUT OF STOCK DETAILS ON 03-02-2025 (02:40 PM)				
BRANCH	ZONAL	SWIGGY NO OF OUT OF STOCK	ZOMATO NO OF OUT OF STOCK	
ADAYAR	ZONE -A	6	7	
BESANT NAGAR	ZONE -A	21	17	
KARAPAKKAM	ZONE -A	7	13	
KELAMBAKKAM	ZONE -A	8	8	
THURAIPAKKAM	ZONE -A	16	15	
VELACHERY	ZONE -A	21	18	
VN ROAD TNAGAR	ZONE -A*	45	59	
AVERAGE		11	7	
ASHOK NAGAR	ZONE -B	22	17	
BAZULLAH ROAD	ZONE -B	6	7	
KANCHIPURAM	ZONE -B	10	16	
KANCH KANDHI ROAD	ZONE -B	9	11	
PORUR	ZONE -B	13	6	
VADAPALANI	ZONE -B	15	10	
VALASARAVAKKAM	ZONE -B	10	8	
USMAN ROAD T NAGAR	ZONE -B	18	9	
WEST MAMBALAM	ZONE -B	20	19	
AVERAGE		8	8	
ALWARPET	ZONE -C	4	5	
EGMORE	ZONE -C	9	9	
KATHIPARA	ZONE -C	7	18	
LUZ NEW	ZONE -C	8	9	
MYLAPORE	ZONE -C	10	3	
PURASAIWAKKAM	ZONE -C	18	19	
PURASAIWAKKAM NEW	ZONE -C	7	23	
TRIPLICANE	ZONE -C	6	5	
AVERAGE		8	8	
AMBATTUR	ZONE -D	4	10	
ANNA NAGAR	ZONE -D	13	14	
AVADI	ZONE -D	7	6	
AYANAVARAM	ZONE -D	5	10	
KORATUR	ZONE -D	9	7	
MOGAPPAIR	ZONE -D	13	7	
PERAVALLUR	ZONE -D	8	9	
THIRUVALLUR	ZONE -D	12	10	
VILLIVAKKAM SKS	ZONE -D	4	5	
AVERAGE		4	5	
CHROMPET	ZONE -E	11	13	
MADIPAKKAM	ZONE -E	16	18	
MEDAVAKKAM	ZONE -E	12	10	
NANGANALLUR	ZONE -E	1	-	
NANGANALLUR WEST	ZONE -E	5	3	
SAIDAPET	ZONE -E	7	1	
TAMBARAM WEST	ZONE -E	10	5	
THIRUVANNMALAI	ZONE -E	17	23	
AVERAGE		7	5	

COMPLIMENTARY DETAILS ON 02-02-2025

DISCOUNT DETAIL				
DATE	BRANCH	GROSS AMOUNT	DISCOUNT	PERCENTAGE
02-02-2025	AVADI	270	68	25.0%
02-02-2025	BAZULLAH ROAD T NAGAR	1,35,627	52,363	38.6%
02-02-2025	CHROMPET	2,132	89	4.2%
02-02-2025	GUINDY FACTORY	7,38,462	2,27,155	30.8%
02-02-2025	KANCHI GANDHI ROAD	7,527	153	2.0%
02-02-2025	KATHIPARA	3,593	279	7.8%
02-02-2025	LUZ NEW	450	9	2.0%
02-02-2025	MEDAVAKKAM	1,240	25	2.0%
02-02-2025	MYLAPORE	784	16	2.0%
02-02-2025	NANGANALLUR	12,786	1,115	8.7%
02-02-2025	PERAMPUR	100	2	2.0%
02-02-2025	PONDICHERRY	13,078	262	2.0%
02-02-2025	PORUR	1,619	68	4.2%
02-02-2025	PURASAI PALACE REGENCY	504	10	2.0%
02-02-2025	PURASAIWAKKAM	4,731	95	2.0%
02-02-2025	SAIDAPET	2,700	81	3.0%
02-02-2025	TAMBARAM WEST	3,335	67	2.0%
02-02-2025	THIRUVALLUR	195	20	10.0%
02-02-2025	THURAIPAKKAM	823	24	2.9%
02-02-2025	USMAN ROAD T NAGAR	451	35	7.7%
02-02-2025	VALASARAVAKKAM	1,921	38	2.0%
02-02-2025	VELACHERY	2,674	669	25.0%
GRAND TOTAL		9,35,001	2,82,639	188%

POS RETURN				
DATE	VOUCHER NO	BRANCH	RETURN QUANTITY	TOTAL VALUE
02-02-2025	PON-POSRRVRV 15	PONDICHERRY	7.05	892.00
02-02-2025	PON-POSRRVRV 16	PONDICHERRY	1	847.00
02-02-2025	USTN-POSRRVRV 13	USMAN ROAD T NAGAR	2	136.00
02-02-2025	VLC-POSRRVRV 23	VELACHERY	6.05	1,846.00
GRAND TOTAL			16.10	3721.00