

ONLINE SALES ON 30-12-2024

SWIGGY & ZOMATO ORDER DETAILS (30-12-2024)

SWIGGY AND ZOMATO ORDER SALES & CANCEL

DATE (30-12-2024)	NO OF ORDERS	TOTAL BILL VALUE	TOTAL DISCOUNT		FINAL BILL VALUE
			Restaurant Trade Discount	Restaurant Coupon Discount Share	
No Of Orders In Swiggy	190	1,49,998	2,501	276	1,47,221
No Of Orders Delivered	187	1,47,934	2,501	250	1,45,183
No Of Orders Cancel	3	2,064	-	26	2,038
No Of Orders Canceled In Restaurant	1	875	-	-	875
No Of Orders Canceled In Customer	2	1,189	-	26	1,163
No Of Orders Canceled In Swiggy	-	-	-	-	-
No Of Complaints In Swiggy	1	-	-	-	-

DATE (30-12-2024)	NO OF ORDERS	FINAL BILL VALUE
No Of Orders In Zomato	143	1,21,688
No Of Orders Delivered	136	1,12,787
No Of Orders Cancel	7	8,900
No Of Orders Canceled In Restaurant	2	4,628
No Of Orders Canceled In Zomato	-	-
No Of Orders Canceled In Customer	5	4,272
No Of Complaints In Zomato	-	-

ZERO ORDERS IN SWIGGY & ZOMATO 30-12-2024

BRANCH IN SWIGGY	BRANCH IN ZOMATO
KANCHI GANDHI ROAD,710461	KANCHI GANDHI ROAD,20686487
KARAPAKKAM,72590	THIRUVANMIYUR,67992
THIRUVANMIYUR,72524	THIRUVANNAMALAI,20526335
PURASAIWAKKAM,593505	TRIPLICANE,69943
PURASAI PALACE REGENCY,793429	PONDICHERRY,3700062
USMAN ROAD T NAGAR,219029	KORATTUR,20452143
	PURASAI PALACE REGENCY,20922280
	KANCHIPURAM,21370008

SWIGGY AND ZOMATO CUSTOMER COMPLAINTS ON 30-12-2024

SWIGGY COMPLAINTS	
Status	Bad quality food
Branch	PADUR
Rid	833254
Id No	#19453156619 6191
Order Details	Rasagulla(1 Pcs)
Customer Complaint	"The rasagulla was SUPER STALE and the after taste of it being spoilt was felt in the mouth."
Customer Rating	The customer has not rated this order yet
Order placed at	30 Dec'24, 06:02 PM
Complaint received at	30 Dec'24, 08:26 PM
Complaint Status	(Complaint Solved)
Recommended Refund Amount	Rs. 63



SWIGGY & ZOMATO ORDER CANCELLATION ON 30-12-2024

SWIGGY ORDER CANCEL :

DATE	BARNCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
30-12-2024	ANNA NAGAR	CUSTOMER	Customer Cancellation	30-12-2024 18:04	1	888
30-12-2024	GUINDY FACTORY	RESTAURANT	Items out of stock	30-12-2024 12:20	1	875
30-12-2024	USMAN ROAD T NAGAR	CUSTOMER	Customer Cancellation	30-12-2024 20:23	1	301
Grand Total					3	2064

ZOMATO ORDER CANCEL :

DATE	BARNCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
30-12-2024	ANNA NAGAR	CUSTOMER	Customer Cancellation	17:33, December 30 2024	1	1,405
30-12-2024	MADIPAKKAM	RESTAURANT	No response from restaurant	18:55, December 30 2024	1	1,253
30-12-2024	MOGAPPAIR	RESTAURANT	Items out of stock	13:15, December 30 2024	1	3,375
30-12-2024	PONDICHERRY	CUSTOMER	Customer Cancellation	11:38, December 30 2024	1	807
30-12-2024	PONDICHERRY	CUSTOMER	Customer Cancellation	14:41, December 30 2024	1	456
30-12-2024	PORUR	CUSTOMER	Customer Cancellation	13:21, December 30 2024	1	949
30-12-2024	PURASAI PALACE REGENCY	CUSTOMER	Customer Cancellation	19:07, December 30 2024	1	656
Grand Total					7	8900.23

SWIGGY_ZOMATO OUT OF STOCK DETAILS ON 31-12-2024 (02:30 PM)				
BRANCH	ZONAL	SWIGGY NO OF OUT OF STOCK	ZOMATO NO OF OUT OF STOCK	
BESANT NAGAR	ZONE -A	2	-	
KARAPAKKAM	ZONE -A	3	3	
KELAMBAKKAM	ZONE -A	3	2	
THURAIPAKKAM	ZONE -A	7	5	
VELACHERY	ZONE -A	7	4	
ADAYAR	ZONE -A+	4	1	
ASHOK NAGAR	ZONE -A+	27	22	
VN ROAD TNAGAR	ZONE -A+	17	7	
AVERAGE		9	6	
BAZULLAH ROAD T NAGAR	ZONE -B	15	7	
KANCHIPURAM	ZONE -B	11	15	
KANCHI GANDHI ROAD	ZONE -B	5	13	
PORUR	ZONE -B	17	9	
VADAPALANI	ZONE -B	7	6	
VALASARAVAKKAM	ZONE -B	13	6	
USMAN ROAD T NAGAR	ZONE -B	15	1	
WEST MAMBALAM	ZONE -B	17	9	
AVERAGE		13	8	
ALWARPET	ZONE -C	12	8	
EGMORE	ZONE -C	10	6	
KATHIPARA	ZONE -C	17	12	
LUZ NEW	ZONE -C	14	9	
MYLAPORE	ZONE -C	7	6	
PURASAIWAKKAM	ZONE -C	9	14	
PURASAI PALACE REGENCY	ZONE -C	12	10	
TRIPLICANE	ZONE -C	15	16	
AVERAGE		12	9	
AMBATTUR	ZONE -D	3	2	
ANNA NAGAR	ZONE -D	17	5	
AVADI	ZONE -D	7	9	
AYANAVARAM	ZONE -D	1	-	
KORATTUR	ZONE -D	7	2	
MOGAPPAIR	ZONE -D	8	4	
PERAMBUR	ZONE -D	9	2	
THIRUVALLUR	ZONE -D	15	8	
VILLIVAKKAM SKS	ZONE -D	7	4	
AVERAGE		8	4	
CHROMPET	ZONE -E	12	6	
MADIPAKKAM	ZONE -E	11	11	
MEDAVAKKAM	ZONE -E	11	7	
NANGANALLUR	ZONE -E	3	-	
NANGANALLUR WEST	ZONE -E	9	6	
SAIDAPET	ZONE -E	9	-	
TAMBARAM WEST	ZONE -E	10	4	
THIRUVANNAMALAI	ZONE -E	11	14	
AVERAGE		10	6	

COMPLIMENTARY DETAILS ON 30-12-2024

COMPLIMENTARY DETAIL			
DATE	BRANCH	APPROVED BY	TOTAL
30-12-2024	SC/CS 1336	AMBATTUR	573
30-12-2024	SC/CS 1338	WEST MAMBALAM	666.12
GRAND TOTAL			573

DISCOUNT DETAIL				
DATE	BRANCH	GROSS AMOUNT	DISCOUNT	PERCENTAGE
30-12-2024	ANNA NAGAR	50,006	1,500	3.0%
30-12-2024	BAZULLAH ROAD T NAGAR	243	49	20.0%
30-12-2024	GUINDY FACTORY	7,69,475	2,43,880	31.7%
30-12-2024	KATHIPARA	8,434	807	9.6%
30-12-2024	KELAMBAKKAM	342	7	2.0%
30-12-2024	MEDAVAKKAM	3,498	70	2.0%
30-12-2024	MYLAPORE	660	13	2.0%
30-12-2024	NANGANALLUR	3,386	236	7.0%
30-12-2024	PONDICHERRY	54,477	2,161	4.0%
30-12-2024	PORUR	6,945	493	7.1%
30-12-2024	PURASAI PALACE REGENCY	452	9	2.0%
30-12-2024	PURASAIWAKKAM	452	9	2.0%
30-12-2024	SAIDAPET	1,020	20	2.0%
30-12-2024	TAMBARAM WEST	2,700	54	2.0%
30-12-2024	THIRUVALLUR	1,572	31	2.0%
30-12-2024	USMAN ROAD T NAGAR	2,079	42	2.0%
30-12-2024	VALASARAVAKKAM	882	18	2.0%
30-12-2024	VELACHERY	7,700	154	2.0%
30-12-2024	VILLIVAKKAM SKS	2,260	113	5.0%
30-12-2024	VN ROAD TNAGAR	4,235	1,271	30.0%
GRAND TOTAL		9,20,817	2,50,936	139%

POS RETURN				
DATE	VOUCHER NO	BRANCH	RETURN QUANTITY	TOTAL VALUE
30-12-2024	MOG-POSRWRV 20	MOGAPPAIR	3.006	399.00
30-12-2024	NRW-POSRWRV 13	NANGANALLUR WEST	1	431.00
30-12-2024	PUR-POSRWRV 19	PURASAIWAKKAM	3	1,422.00
GRAND TOTAL			3.01	399.00