

SWIGGY & ZOMATO ORDER DETAILS (06-02-2025)

SWIGGY AND ZOMATO ORDER SALES & CANCEL

DATE (06-02-2025)	NO OF ORDERS	TOTAL BILL VALUE	TOTAL DISCOUNT		FINAL BILL VALUE
			Restaurant Trade Discount	Restaurant Coupon Discount Share	
No Of Orders In Swiggy	230	1,89,125	-	7,681	1,81,444
No Of Orders Delivered	225	1,85,180	-	7,581	1,77,599
No Of Orders Cancel	5	3,945	-	100	3,845
No Of Orders Canceled In Restaurant	1	753	-	-	753
No Of Orders Canceled In Customer	3	2,644	-	100	2,544
No Of Orders Canceled In Swiggy	1	548	-	-	548
No Of Complaints In Swiggy	1				

DATE (06-02-2025)	NO OF ORDERS	FINAL BILL VALUE
No Of Orders In Zomato	171	1,23,424
No Of Orders Delivered	171	1,23,424
No Of Orders Cancel	-	-
No Of Orders Canceled In Restaurant	-	-
No Of Orders Canceled In Zomato	-	-
No Of Orders Canceled In Customer	-	-
No Of Complaints In Zomato	2	

ZERO ORDERS IN SWIGGY & ZOMATO 06-02-2025

BRANCH IN SWIGGY	BRANCH IN ZOMATO
KANCHIPURAM218700	AMBATTUR66292
THIRUVALLUR114216	EGMORE71952
THIRUVANMIYUR72524	KANCHI GANDHI ROAD20686487
VELACHERY72511	THIRUVANMIYUR67992
VILLIVAKKAM SKS72593	THIRUVANMALAI20526335
VN ROAD TNAGAR72525	KORATUR20452143
WEST MAMBALAM218703	PERAMBUR20435789
	AVADI20713239
	BAZULLAH ROAD T NAGAR20922279
	PURASAI PALACE REGENCY20922280
	KANCHIPURAM21370008

SWIGGY AND ZOMATO CUSTOMER COMPLAINTS ON 06-02-2025

SWIGGY COMPLAINT :

SWIGGY COMPLAINTS	
Status	Bad quality food
Branch	MADIPAKKAM
Rid	72521
Id No	#19781348303 8543
Order Details	Veg Samosa (1 Pc)
Customer Complaint	"cold food received."
Customer Rating	The customer has not rated this order yet
Order placed at	6 Feb'25, 05:41 PM
Complaint received at	6 Feb'25, 06:32 PM
Complaint Status	(Complaint Not Solved)
Recommended Refund Amount	Rs. 108

ZOMATO COMPLAINT :

ZOMATO COMPLAINTS	
Status	Poor taste or quality
Branch	VALASARAVAKKAM
Rid	71948
Id No	6587320821
Order Details	Badam Halwa [200 grams] Mysurpa X1 250GMS
Customer Complaint	"I ordered sweet, they are too close to expiry date, it's disappointing, we wanted to take this for gifts for friends, by the time we meet them, the sweets will expire"
Customer Rating	The customer has not rated this order yet
Order placed at	10:35 AM February 6
Complaint received at	10:51 AM February 6
Complaint Status	(Complaint Solved)
Recommended Refund Amount	Rs. 0

ZOMATO COMPLAINTS	
Status	Wrong item(s) delivered
Branch	T.NAGAR
Rid	20922279
Id No	6583651171
Order Details	1 x Karupatti Katti
Customer Complaint	"
Customer Rating	The customer has not rated this order yet
Order placed at	12:26 PM February 6
Complaint received at	12:38 PM February 6
Complaint Status	(Complaint Not Solved)
Recommended Refund Amount	Rs. 278.26

SWIGGY ORDER CANCEL:

DATE	BARNCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
06-02-2025	ANNA NAGAR	CUSTOMER	Order cancelled after pickup	06-02-2025 21:02	1	126
06-02-2025	BAZULLAH ROAD T NAGAR	SWIGGY	because your order was running late	06-02-2025 12:56	1	548
06-02-2025	KATHIPARA	CUSTOMER	Order cancelled after pickup	06-02-2025 9:02	1	340
06-02-2025	KATHIPARA	RESTAURANT	item(s) are now out of stock	06-02-2025 21:51	1	753
06-02-2025	MOGAPPAIR	CUSTOMER	Order cancelled after pickup	06-02-2025 20:35	1	2178
Grand Total					5	3945

SWIGGY , ZOMATO OUT OF STOCK DETAILS ON 07-02-2025 (03:15 PM)				
BRANCH	ZONAL	SWIGGY NO OF OUT OF STOCK	ZOMATO NO OF OUT OF STOCK	
ADAYAR	ZONE -A	7	10	
BESANT NAGAR	ZONE -A	17	17	
KARAPAKKAM	ZONE -A	7	4	
KELAMBAKKAM	ZONE -A	8	9	
THURAIPAKKAM	ZONE -A	15	10	
VELACHERY	ZONE -A	20	24	
VN ROAD TNAGAR	ZONE -A*	15	12	
AVERAGE		13	12	
ASHOK NAGAR	ZONE -B	24	24	
BAZULLAH ROAD	ZONE -B	11	9	
KANCHIPURAM	ZONE -B	7	13	
KANCH KANDHI ROAD	ZONE -B	9	10	
PORUR	ZONE -B	17	15	
VADAPALANI	ZONE -B	17	9	
VALASARAVAKKAM	ZONE -B	8	8	
USMAN ROAD T NAGAR	ZONE -B	12	6	
WEST MAMBALAM	ZONE -B	9	5	
AVERAGE		13	11	
ALWARPET	ZONE -C	12	8	
EGMORE	ZONE -C	13	10	
KATHIPARA	ZONE -C	25	19	
LUZ NEW	ZONE -C	13	11	
MYLAPORE	ZONE -C	7	3	
PURASAIWAKKAM	ZONE -C	8	10	
PURASAIWAKKAM NEW	ZONE -C	16	27	
TRIPLICANE	ZONE -C	10	11	
AVERAGE		13	12	
AMBATTUR	ZONE -D	7	7	
ANNA NAGAR	ZONE -D	10	8	
AVADI	ZONE -D	14	12	
AYANAVARAM	ZONE -D	1	5	
KORATUR	ZONE -D	10	9	
MOGAPPAIR	ZONE -D	14	13	
PERAVALLUR	ZONE -D	5	8	
THIRUVALLUR	ZONE -D	12	7	
VILLIVAKKAM SKS	ZONE -D	5	8	
AVERAGE		9	9	
CHROMPET	ZONE -E	14	18	
MADIPAKKAM	ZONE -E	10	12	
MEDAVAKKAM	ZONE -E	19	16	
NANGANALLUR	ZONE -E	1	-	
NANGANALLUR WEST	ZONE -E	9	8	
SAIDAPET	ZONE -E	20	15	
TAMBARAM WEST	ZONE -E	14	12	
THIRUVANNMALAI	ZONE -E	18	13	
AVERAGE		13	12	

COMPLIMENTARY DETAILS ON 06-02-2025

COMPLIMENTARY DETAIL				
DATE	VOUCHER NO	BRANCH	APPROVED BY	TOTAL
06-02-2025	SC/CS 1474	GUINDY FACTORY	MD SIR	17850
06-02-2025	SC/CS 1475	BAZULLAH ROAD T NAGAR	MD SIR { KAASI RAMANATHAN CHETTIYAR }	1117
GRAND TOTAL				18967

DISCOUNT DETAIL				
DATE	BRANCH	GROSS AMOUNT	DISCOUNT	PERCENTAGE
06-02-2025	CHROMPET	8,660	866	10.0%
06-02-2025	EGMORE	450	9	2.0%
06-02-2025	GUINDY FACTORY	6,55,235	2,04,271	31.2%
06-02-2025	KARAPAKKAM	902	18	2.0%
06-02-2025	KATHIPARA	711	56	7.8%
06-02-2025	LUZ NEW	6,626	313	4.7%
06-02-2025	MEDAVAKKAM	444	17	3.9%
06-02-2025	MYLAPORE	413	8	2.0%
06-02-2025	NANGANALLUR	7,863	439	5.6%
06-02-2025	PONDICHERY	25,142	503	2.0%
06-02-2025	PORUR	14,857	282	1.9%
06-02-2025	THIRUVALLUR	908	18	2.0%
06-02-2025	THURAIPAKKAM	5,432	109	2.0%
06-02-2025	VADAPALANI	77,671	5,437	7.0%
06-02-2025	VALASARAVAKKAM	50,077	4,837	9.7%
06-02-2025	VN ROAD TNAGAR	4,235	1,271	30.0%
GRAND TOTAL		8,59,625	2,18,454	124%

SALES RETURN									
DATE	VOUCHER NO	BRANCH	SALES		RETURN		RETURN	TOTAL	REMARKS
			ENTERED ON	ENTRY TIME	ENTERED ON	ENTRY TIME	QTY	VALUE	
06-02-2025	PON-SRWV 4	PONDICHERY	06-02-2025	20 08:45	06-02-2025	22:18:34	1.00	283	WRONG DATE BILL ENTRY
GRAND TOTAL							1.00	283.00	

POS RETURN				
DATE	VOUCHER NO	BRANCH	RETURN QUANTITY	TOTAL VALUE
06-02-2025	BZR-POSRRV 30	BAZULLAH ROAD T NAGAR	2	70.00
06-02-2025	MYP-POSRRV 77	MYLAPORE	7	655.00
06-02-2025	VIL-POSRRV 37	VILLIVAKKAM SKS	3.52	1,526.00
06-02-2025	VIL-POSRRV 38	VILLIVAKKAM SKS	0.2	169.00
GRAND TOTAL			12.72	2420.00