

ONLINE SALES ON 04-02-2025

SWIGGY & ZOMATO ORDER DETAILS (04-02-2025)

SWIGGY AND ZOMATO ORDER SALES & CANCEL

DATE (04-02-2025)	NO OF ORDERS	TOTAL BILL VALUE	TOTAL DISCOUNT		FINAL BILL VALUE
			Restaurant Trade Discount	Restaurant Coupon Discount Share	
No Of Orders In Swiggy	217	1,58,507	-	7,266	1,51,241
No Of Orders Delivered	215	1,57,375	-	7,166	1,50,209
No Of Orders Cancel	2	1,132	-	100	1,032
No Of Orders Canceled In Restaurant	2	1,132	-	100	1,032
No Of Orders Canceled In Customer	-	-	-	-	-
No Of Orders Canceled In Swiggy	-	-	-	-	-
No Of Complaints In Swiggy	1				

DATE (04-02-2025)	NO OF ORDERS	FINAL BILL VALUE
No Of Orders In Zomato	163	96,620
No Of Orders Delivered	161	95,952
No Of Orders Cancel	2	669
No Of Orders Canceled In Restaurant	-	-
No Of Orders Canceled In Zomato	-	-
No Of Orders Canceled In Customer	2	669
No Of Complaints In Zomato	1	

ZERO ORDERS IN SWIGGY &

ZOMATO 04-02-2025

BRANCH IN SWIGGY	BRANCH IN ZOMATO
AYANAVARAM219033	AYANAVARAM71959
KANCHIPURAM218700	NANGANALLUR WEST69925
LUZ NEW218618	THIRUVALLUR20755132
NANGANALLUR WEST218710	THIRUVANMIYUR67992
THIRUVANMIYUR72524	VILLIVAKKAM SKS71963
VILLIVAKKAM SKS72593	WEST MAMBALAM69940
PURASAI PALACE REGENCY793429	KANCHIPURAM21370008

SWIGGY AND ZOMATO CUSTOMER COMPLAINTS ON 04-02-2025

SWIGGY COMPLAINT :

SWIGGY COMPLAINTS	
Status	Missing Item
Branch	GUINDY
Rid	278153
Id No	#1976152853 9380
Order Details	Mysurpa 250 Gms x 2
	Bombay Halwa 250 Gms x 1
Customer Complaint	"Bombay halwa not received. "
Customer Rating	The customer has not rated this order yet
Order placed at	4 Feb'25, 10:38 AM
Complaint received at	4 Feb'25, 11:03 AM
Complaint Status	(Complaint Solved)
Recommended Refund Amount	Rs. 0



ZOMATO COMPLAINTS	
Status	Poor taste or quality
Branch	PORUR
Rid	20310670
Id No	6578757954
Order Details	Athirasam [250 grams]
Customer Complaint	"
Customer Rating	The customer has not rated this order yet
Order placed at	1:50 PM   February 4
Complaint received at	2:22 PM   February 4
Complaint Status	(Complaint Not Solved)
Recommended Refund Amount	Rs. 190.07

SWIGGY ORDER CANCEL:

DATE	BARANCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
04-02-2025	EGMORE	RESTAURANT	Item(s) are now out of stock	04-02-2025 8.46	1	825
04-02-2025	KORATTUR	RESTAURANT	Item(s) are now out of stock	04-02-2025 13.05	1	307
Grand Total					2	1132

ZOMATO ORDER CANCEL :

DATE	BARANCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
04-02-2025	PORUR	CUSTOMER	Customer Cancellation	19:26, February 04 2025	1	438
04-02-2025	VADAPALANI	CUSTOMER	Customer Cancellation	15:35, February 04 2025	1	231
Grand Total					2	668.75

SWIGGY , ZOMATO OUT OF STOCK DETAILS ON 05-02-2025 (02:30 PM)				
BRANCH	ZONAL	SWIGGY NO OF OUT OF STOCK	ZOMATO NO OF OUT OF STOCK	
ADAYAR	ZONE -A	9	11	
BESANT NAGAR	ZONE -A	15	22	
KARAPAKKAM	ZONE -A	4	7	
KELAMBAKKAM	ZONE -A	6	8	
THURAIPAKKAM	ZONE -A	14	10	
VELACHERY	ZONE -A	17	18	
VN ROAD TNAGAR	ZONE -A+	54	33	
AVERAGE		11	7	
ASHOK NAGAR	ZONE -B	21	23	
BAZULLAH ROAD	ZONE -B	27	21	
KANCHIPURAM	ZONE -B	10	16	
KANCHI KANDHI ROAD	ZONE -B	6	9	
PORUR	ZONE -B	16	8	
VADAPALANI	ZONE -B	15	12	
VALASARAVAKKAM	ZONE -B	6	6	
USMAN ROAD T NAGAR	ZONE -B	14	9	
WEST MAMBALAM	ZONE -B	6	5	
AVERAGE		8	8	
ALWARPET	ZONE -C	8	10	
EGMORE	ZONE -C	9	9	
KATHIPARA	ZONE -C	14	14	
LUZ NEW	ZONE -C	9	9	
MYLAPORE	ZONE -C	15	7	
PURASAIWAKKAM	ZONE -C	12	12	
PURASAIWAKKAM NEW	ZONE -C	23	24	
TRIPLICANE	ZONE -C	19	15	
AVERAGE		8	8	
AMBATTUR	ZONE -D	10	9	
ANNA NAGAR	ZONE -D	9	9	
AVADI	ZONE -D	9	11	
AYANAVARAM	ZONE -D	2	5	
KORATUR	ZONE -D	5	4	
MOGAPPAIR	ZONE -D	7	13	
PERAVALLUR	ZONE -D	13	15	
THIRUVALLUR	ZONE -D	10	8	
VILLIVAKKAM SKS	ZONE -D	3	5	
AVERAGE		4	5	
CHROMPET	ZONE -E	12	17	
MADIPAKKAM	ZONE -E	5	9	
MEDAVAKKAM	ZONE -E	16	10	
NANGANALLUR	ZONE -E	1	-	
NANGANALLUR WEST	ZONE -E	6	10	
SAIDAPET	ZONE -E	7	1	
TAMBARAM WEST	ZONE -E	16	7	
THIRUVANNAMALAI	ZONE -E	13	13	
AVERAGE		7	5	

COMPLIMENTARY DETAILS ON 04-02-2025

COMPLIMENTARY DETAIL				
DATE	VOUCHER NO	BRANCH	APPROVED BY	TOTAL
04-02-2025	SCICS 1473	BAZULLAH ROAD T NAGAR	MD SIR ( DINESH )	140
GRAND TOTAL				140

DISCOUNT DETAIL				
DATE	BRANCH	GROSS AMOUNT	DISCOUNT	PERCENTAGE
04-02-2025	ALWARPET	6,656	133	2.0%
04-02-2025	CHROMPET	6,537	583	8.9%
04-02-2025	GUINDY FACTORY	4,08,708	1,26,689	31.0%
04-02-2025	KATHIPARA	2,488	50	2.0%
04-02-2025	LUZ NEW	1,176	24	2.0%
04-02-2025	MADIPAKKAM	905	18	2.0%
04-02-2025	MEDAVAKKAM	2,014	201	10.0%
04-02-2025	MYLAPORE	1,735	35	2.0%
04-02-2025	NANGANALLUR	3,715	186	5.0%
04-02-2025	PONDICHERRY	9,795	196	2.0%
04-02-2025	PORUR	2,659	99	3.7%
04-02-2025	PURASAI PALACE REGENCY	4,176	84	2.0%
04-02-2025	THIRUVALLUR	824	16	2.0%
04-02-2025	TRIPLICANE	980	20	2.0%
04-02-2025	USMAN ROAD T NAGAR	138	14	10.0%
04-02-2025	VADAPALANI	60,770	6,594	10.9%
04-02-2025	VALASARAVAKKAM	3,312	66	2.0%
04-02-2025	VELACHERY	3,387	425	12.5%
04-02-2025	VN ROAD TNAGAR	8,470	2,541	30.0%
GRAND TOTAL		5,28,441	1,37,973	142%

SALES RETURN									
DATE	VOUCHER NO	BRANCH	SALES		RETURN		RETURN	TOTAL	REMARKS
			ENTERED ON	ENTRY TIME	ENTERED ON	ENTRY TIME	QTY	VALUE	
04-02-2025	MAD-SRWVRV 32	MADIPAKKAM	04-02-2025	20.08.45	04-02-2025	23.05.19	0.25	212	WRONG DATE BILL ENTRY
GRAND TOTAL							0.25	212.00	