

ONLINE SALES ON 27-01-2025

SWIGGY & ZOMATO ORDER DETAILS (27-01-2025)

SWIGGY AND ZOMATO ORDER SALES & CANCEL

DATE (27-01-2025)	NO OF ORDERS	TOTAL BILL VALUE	TOTAL DISCOUNT		FINAL BILL VALUE
			Restaurant Trade Discount	Restaurant Coupon Discount Share	
No Of Orders In Swiggy	178	1,51,839	-	515	1,51,324
No Of Orders Delivered	178	1,51,839	-	515	1,51,324
No Of Orders Cancel	-	-	-	-	-
No Of Orders Canceled In Restaurant	-	-	-	-	-
No Of Orders Canceled In Customer	-	-	-	-	-
No Of Orders Canceled In Swiggy	-	-	-	-	-
No Of Complaints In Swiggy	2				

DATE (27-01-2025)	NO OF ORDERS	FINAL BILL VALUE
No Of Orders In Zomato	126	75,780
No Of Orders Delivered	125	75,516
No Of Orders Cancel	1	265
No Of Orders Canceled In Restaurant	-	-
No Of Orders Canceled In Zomato	1	265
No Of Orders Canceled In Customer	-	-
No Of Complaints In Zomato	-	-

ZERO ORDERS IN SWIGGY & ZOMATO

BRANCH IN SWIGGY	BRANCH IN ZOMATO
AYANAVARAM219033	KANCHI GANDHI ROAD20686487
KANCHIPURAM218700	THIRUVALLUR20755132
KANCHI GANDHI ROAD710461	THIRUVANMIYUR67992
THIRUVALLUR114216	PERAMBUR20435789
THIRUVANMIYUR72524	BAZULLAH ROAD T NAGAR20922279
VILLIVAKKAM SKS72593	PURASAI PALACE REGENCY20922280
VN ROAD TNAGAR72525	KANCHIPURAM21370008
PURASAI PALACE REGENCY793429	

SWIGGY AND ZOMATO CUSTOMER COMPLAINTS ON 27-01-2025

SWIGGY COMPLAINT :

SWIGGY COMPLAINTS	
Status	Missing Item
Branch	VALASARAVAKKAM
Rid	114209
Id No	#196941607819220
Order Details	Idly Kollu Chilli Powder 200G x 1 Sri Krishna Special Idli Chilli Powder 200Gm x 1 Garlic Dhali Powder 200G x 1 Thirunelveli Idly Chilly Powder (200G) x 1
Missing Item	1 x Thirunelveli Idly Chilly Powder (200G)
Customer Complaint	"I have ordered 4 items! 1 of the item is missing in that parcel! That is 1 Thirunelveli idly chilly powder!"
Customer Rating	The customer has not rated this order yet
Order placed at	27 Jan'25, 03:30 PM
Complaint received at	27 Jan'25, 03:46 PM
Complaint Status	(Complaint Solved)
Recommended Refund Amount	Rs. 0



SWIGGY COMPLAINTS	
Status	Missing Item
Branch	VN ROAD TNAGAR
Rid	72525
Id No	#196916648455268
Order Details	Jangiri 250 Gms x 1 Special Mixture 500Gm Pack x 1 Mysurpe 500Gm Tin Box x 2
Missing Item	1 x Jangiri
Customer Complaint	""
Customer Rating	The customer has not rated this order yet
Order placed at	27 Jan'25, 08:34 AM
Complaint received at	27 Jan'25, 09:33 AM
Complaint Status	(Complaint Solved) Refund issued Rs. 265
Recommended Refund Amount	Rs. 265



ZOMATO ORDER CANCEL :

DATE	BARNCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
27-01-2025	PONDICHERRY	ZOMATO	CUSTOMER CANCELLATION	13:17, January 27 2025	1	265
Grand Total					1	265

SWIGGY - ZOMATO OUT OF STOCK DETAILS ON 28-01-2025 (02:45 PM)				
BRANCH	ZONAL	SWIGGY NO OF OUT OF STOCK	ZOMATO NO OF OUT OF STOCK	
ADAYAR	ZONE -A	7	4	
BESANT NAGAR	ZONE -A	8	5	
KARAPAKKAM	ZONE -A	8	8	
KELAMBAKKAM	ZONE -A	6	7	
THURAIPAKKAM	ZONE -A	12	7	
VELACHERY	ZONE -A	7	6	
VN ROAD TNAGAR	ZONE -A+	16	8	
AVERAGE		9	6	
ASHOK NAGAR	ZONE -B	19	1	
BAZULLAH ROAD	ZONE -B	7	5	
KANCHIPURAM	ZONE -B	8	12	
KANCH KANDHI ROAD	ZONE -B	5	11	
PORUR	ZONE -B	10	8	
VADAPALANI	ZONE -B	8	2	
VALASARAVAKKAM	ZONE -B	10	7	
USMAN ROAD T NAGAR	ZONE -B	13	4	
WEST MAMBALAM	ZONE -B	10	6	
AVERAGE		10	8	
ALWARPET	ZONE -C	12	10	
EGMORE	ZONE -C	4	6	
KATHIPARA	ZONE -C	14	16	
LUZ NEW	ZONE -C	10	8	
MYLAPORE	ZONE -C	8	4	
PURASAIWAKKAM	ZONE -C	8	9	
PURASAIWAKKAM NEW	ZONE -C	14	20	
TRIPLICANE	ZONE -C	14	11	
AVERAGE		11	11	
AMBATTUR	ZONE -D	1	3	
ANNA NAGAR	ZONE -D	17	7	
AVADI	ZONE -D	14	9	
AYANAVARAM	ZONE -D	1	3	
KORATUR	ZONE -D	1	4	
MOGAPPAIR	ZONE -D	6	5	
PERAVALLUR	ZONE -D	6	9	
THIRUVALLUR	ZONE -D	7	6	
VILLIVAKKAM SKS	ZONE -D	4	4	
AVERAGE		6	6	
CHROMPET	ZONE -E	12	7	
MADIPAKKAM	ZONE -E	3	4	
MEDAVAKKAM	ZONE -E	8	6	
NANGANALLUR	ZONE -E	2	-	
NANGANALLUR WEST	ZONE -E	5	4	
SAIDAPET	ZONE -E	8	1	
TAMBARAM WEST	ZONE -E	7	4	
THIRUVANNMALAI	ZONE -E	6	11	
AVERAGE		6	5	

COMPLIMENTARY DETAILS ON 27-01-2025

COMPLIMENTARY DETAIL				
DATE	VOUCHER NO	BRANCH	APPROVED BY	TOTAL
27-01-2025	SC/CS 1448	THIRUVALLUR	SEYON E-HWA AUTOMOTIVE INDINA PVT. LTD .ORDER.SAMPIL	469.9
27-01-2025	SC/CS 1449	BAZULLAH ROAD T NAGAR	MD SIR (SRINIVASAN)	842
27-01-2025	SC/CS 1450	BAZULLAH ROAD T NAGAR	VINOTH SIR (JAYASHREE)	292
27-01-2025	SC/CS 1451	USMAN ROAD T NAGAR	CUSTMER COMPLIMENT (SELVAM SIR)	772.4
GRAND TOTAL				469.9

DISCOUNT DETAIL				
DATE	BRANCH	GROSS AMOUNT	DISCOUNT	PERCENTAGE
27-01-2025	BAZULLAH ROAD T NAGAR	22,190	1,110	5.0%
27-01-2025	GUINDY FACTORY	6,91,859	2,14,461	31.0%
27-01-2025	KATHIPARA	9,779	196	2.0%
27-01-2025	LUZ NEW	3,587	220	6.1%
27-01-2025	MADIPAKKAM	386	8	2.0%
27-01-2025	MEDAVAKKAM	5,021	100	2.0%
27-01-2025	MYLAPORE	9,672	193	2.0%
27-01-2025	NANGANALLUR	2,220	90	4.1%
27-01-2025	PONDICHERRY	22,011	440	2.0%
27-01-2025	PORUR	7,943	163	2.0%
27-01-2025	PURASAIWAKKAM	432	9	2.0%
27-01-2025	THIRUVALLUR	1,175	88	7.5%
27-01-2025	TRIPLICANE	115	2	2.0%
27-01-2025	VALASARAVAKKAM	7,350	147	2.0%
27-01-2025	VELACHERY	1,391	139	10.0%
27-01-2025	VN ROAD TNAGAR	4,235	1,271	30.0%
27-01-2025	WEST MAMBALAM	30,600	6,600	21.6%
GRAND TOTAL		8,19,965	2,25,237	133%

SALES RETURN										
DATE	VOUCHER NO	BRANCH	SALES		RETURN		RETURN	TOTAL		
			ENTERED ON	ENTRY TIME	ENTERED ON	ENTRY TIME	QTY	VALUE	REMARKS	
27-01-2025	TR-SRWRV 13	TRIPLICANE	27-01-2025	20.08.45	27-01-2025	21:48:34	2.00	487	WRONG DATE BILL ENTRY	
GRAND TOTAL							2.00	487.00		

POS RETURN				
DATE	VOUCHER NO	BRANCH	RETURN QUANTITY	TOTAL VALUE
27-01-2025	ALW-POSRRV 19	ALWARPET	2	676.00
27-01-2025	NRW-POSRRV 15	NANGANALLUR WEST	7.12	1,314.00
27-01-2025	TVM-POSRRV 1	THIRUVANNMALAI	5	394.00
27-01-2025	USTN-POSRRV 12	USMAN ROAD T NAGAR	5.801	2,861.00
27-01-2025	WES-POSRRV 19	WEST MAMBALAM	262.5	19,125.00
GRAND TOTAL			2.00	676.00