

ONLINE SALES ON 29-12-2024

SWIGGY & ZOMATO ORDER DETAILS (29-12-2024)

SWIGGY AND ZOMATO ORDER SALES & CANCEL

DATE (29-12-2024)	NO OF ORDERS	TOTAL BILL VALUE	TOTAL DISCOUNT		FINAL BILL VALUE
			Restaurant Trade Discount	Restaurant Coupon Discount Share	
No Of Orders In Swiggy	229	1,81,500	3,222	3,032	1,75,246
No Of Orders Delivered	225	1,76,968	3,222	3,032	1,70,714
No Of Orders Cancel	4	4,532	-	-	4,532
No Of Orders Canceled In Restaurant	1	316	-	-	316
No Of Orders Canceled In Customer	2	3,653	-	-	3,653
No Of Orders Canceled In Swiggy	1	563	-	-	563
No Of Complaints In Swiggy	-	-	-	-	-

DATE (29-12-2024)	NO OF ORDERS	FINAL BILL VALUE
No Of Orders In Zomato	154	98,337
No Of Orders Delivered	152	96,785
No Of Orders Cancel	2	1,552
No Of Orders Canceled In Restaurant	2	1,552
No Of Orders Canceled In Zomato	-	-
No Of Orders Canceled In Customer	-	-
No Of Complaints In Zomato	1	-

ZERO ORDERS IN SWIGGY & ZOMATO 29-12-2024

BRANCH IN SWIGGY	BRANCH IN ZOMATO
GUINDY FACTORY,278153	ADAYAR,68425
KATHIPARA,303841	KANCHI GANDHI ROAD,20686487
THIRUVANMIYUR,72524	THIRUVANMIYUR,67992
PURASAI PALACE REGENCY,793429	THIRUVANNAMALAI,20526335
USMAN ROAD T NAGAR,219029	VILLIVAKKAM SKS,71963
	KANCHIPURAM,21370008

SWIGGY AND ZOMATO CUSTOMER COMPLAINTS ON 29-12-2024

ZOMATO CUSTOMER COMPLAINTS

ZOMATO COMPLAINTS	
Status	Wrong item(s) delivered
Branch	OKKIYAMPET
Rid	19804118
Id No	6479712423
Order Details	Thenkuzhal X1 250GMS Mysurpa 2 PIC
Wrong item(s) delivered	Milk Peda X1 250GMS Mysurpa 2 PIC
Customer Complaint	Milk Peda X1 250GMS
Customer Rating	"
Order placed at	The customer has not rated this order yet
Complaint received at	7:19 PM 29 December
Complaint Status	7:36 PM 29 December
Recommended Refund Amount	(Complaint Solved) Rs. 336.44

SWIGGY & ZOMATO ORDER CANCELLATION ON 29-12-2024

SWIGGY ORDER CANCEL :						
DATE	BARNCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
29-12-2024	ANNA NAGAR	CUSTOMER	customer cancellation	29-12-2024 19:07	1	1536
29-12-2024	ASHOK NAGAR	RESTAURANT	out of stock at the restaurant	29-12-2024 14:34	1	316
29-12-2024	EGMORE	CUSTOMER	customer cancellation	29-12-2024 11:38	1	2117
29-12-2024	KATHIPARA	SWIGGY	Order cancelled after pickup	29-12-2024 22:54	1	563
Grand Total					4	4532

ZOMATO ORDER CANCEL :						
DATE	BARNCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
29-12-2024	ASHOK NAGAR	RESTAURANT	out of stock at the restaurant	18:39, December 29 2024	1	1,260
29-12-2024	SAIDAPET	RESTAURANT	out of stock at the restaurant	12:53, December 29 2024	1	293
Grand Total					2	1552.49

SWIGGY, ZOMATO OUT OF STOCK DETAILS ON 30-12-2024 (02:30 PM)			
BRANCH	ZONAL	SWIGGY NO OF OUT OF STOCK	ZOMATO NO OF OUT OF STOCK
BESANT NAGAR	ZONE -A	2	-
KARAPAKKAM	ZONE -A	3	3
KELAMBAKKAM	ZONE -A	3	2
THURAIPAKKAM	ZONE -A	9	7
VELACHERY	ZONE -A	6	4
ADAYAR	ZONE -A+	8	4
ASHOK NAGAR	ZONE -A+	21	23
VN ROAD TNAGAR	ZONE -A+	17	7
AVERAGE		9	6
BAZULLAH ROAD T NAGAR	ZONE -B	9	3
KANCHIPURAM	ZONE -B	7	13
KANCHI GANDHI ROAD	ZONE -B	4	12
PORUR	ZONE -B	23	10
VADAPALANI	ZONE -B	7	5
VALASARAVAKKAM	ZONE -B	12	6
USMAN ROAD T NAGAR	ZONE -B	21	1
WEST MAMBALAM	ZONE -B	14	6
AVERAGE		12	7
ALWARPET	ZONE -C	11	7
EGMORE	ZONE -C	12	6
KATHIPARA	ZONE -C	12	9
LUZ NEW	ZONE -C	11	7
MYLAPORE	ZONE -C	10	6
PURASAIWAKKAM	ZONE -C	13	14
PURASAI PALACE REGENCY	ZONE -C	16	15
TRIPLICANE	ZONE -C	17	19
AVERAGE		13	9
AMBATTUR	ZONE -D	1	5
ANNA NAGAR	ZONE -D	7	2
AVADI	ZONE -D	7	10
AYANAVARAM	ZONE -D	1	-
KORATTUR	ZONE -D	7	2
MOGAPPINR	ZONE -D	6	3
PERAMBUR	ZONE -D	8	2
THIRUVALLUR	ZONE -D	18	11
VILLIVAKKAM SKS	ZONE -D	7	15
AVERAGE		7	6
CHROMPET	ZONE -E	10	6
MADIPAKKAM	ZONE -E	9	11
MEDAVAKKAM	ZONE -E	10	5
NANGANALLUR	ZONE -E	3	-
NANGANALLUR WEST	ZONE -E	7	7
SAIDAPET	ZONE -E	9	-
TAMBARAM WEST	ZONE -E	11	3
THIRUVANNAMALAI	ZONE -E	9	10
AVERAGE		9	5

COMPLIMENTARY DETAILS ON 29-12-2024

COMPLIMENTARY DETAIL				
DATE		BRANCH	APPROVED BY	TOTAL
29-12-2024	SC/CS 1334	GUINDY FACTORY	MD SIR	17860
29-12-2024	SC/CS 1335	KATHIPARA	Not Entry	3791
GRAND TOTAL				17860

DISCOUNT DETAIL				
DATE	BRANCH	GROSS AMOUNT	DISCOUNT	PERCENTAGE
29-12-2024	ALWARPET	518	10	2.0%
29-12-2024	ANNA NAGAR	1,800	180	10.0%
29-12-2024	BAZULLAH ROAD T NAGAR	1,951	390	20.0%
29-12-2024	GUINDY FACTORY	4,17,547	1,27,844	30.6%
29-12-2024	KANCHI GANDHI ROAD	3,752	75	2.0%
29-12-2024	LUZ NEW	1,000	20	2.0%
29-12-2024	MEDAVAKKAM	223	4	2.0%
29-12-2024	MYLAPORE	18,020	360	2.0%
29-12-2024	NANGANALLUR	7,200	562	7.8%
29-12-2024	PERAMPUR	2,946	59	2.0%
29-12-2024	PONDICHERRY	9,208	184	2.0%
29-12-2024	PORUR	5,631	444	7.9%
29-12-2024	PURASAIWAKKAM	450	9	2.0%
29-12-2024	TAMBARAM WEST	1,284	128	10.0%
29-12-2024	THIRUVALLUR	450	9	2.0%
29-12-2024	THURAIPAKKAM	1,875	38	2.0%
29-12-2024	VN ROAD TNAGAR	5,929	1,779	30.0%
29-12-2024	WEST MAMBALAM	2,052	41	2.0%
GRAND TOTAL		4,81,836	1,32,138	138%

SALES RETURN										
DATE	VOUCHER NO	BRANCH	SALES		RETURN		RETURN QTY	TOTAL VALUE	REMARKS	
			ENTERED ON	ENTRY TIME	ENTERED ON	ENTRY TIME				
29-12-2024	POR-SRWVRV 25	PORUR	29-12-2024	17:05:05	29-12-2024	18:38:33	3	1215	WRONG ENTRY	
29-12-2024	POR-SRWVRV 26	PORUR	29-12-2024	21:50:00	29-12-2024	23:07:48	3	849	WRONG ENTRY	
GRAND TOTAL							6.00	2064.00		

POS RETURN				
DATE	VOUCHER NO	BRANCH	RETURN QUANTITY	TOTAL VALUE
29-12-2024	NRW-POSRWVRV 12	NANGANALLUR WEST	4	728.00
29-12-2024	VLC-POSRWVRV 21	VELACHERY	8	1,636.00
GRAND TOTAL			4.00	728.00