

ONLINE SALES ON 01-02-2025

SWIGGY & ZOMATO ORDER DETAILS (01-02-2025)

SWIGGY AND ZOMATO ORDER SALES & CANCEL

DATE (01-02-2025)	NO OF ORDERS	TOTAL BILL VALUE	TOTAL DISCOUNT		FINAL BILL VALUE
			Restaurant Trade Discount	Restaurant Coupon Discount Share	
No Of Orders In Swiggy	277	2,48,083	-	340	2,47,743
No Of Orders Delivered	271	2,35,537	-	340	2,35,197
No Of Orders Cancel	6	12,546	-	-	12,546
No Of Orders Canceled In Restaurant	4	6,561	-	-	6,561
No Of Orders Canceled In Customer	1	5,421	-	-	5,421
No Of Orders Canceled In Swiggy	1	564	-	-	564
No Of Complaints In Swiggy	-				

DATE (01-02-2025)	NO OF ORDERS	FINAL BILL VALUE
No Of Orders In Zomato	228	1,58,314
No Of Orders Delivered	222	1,55,278
No Of Orders Cancel	6	3,035
No Of Orders Canceled In Restaurant	2	1,006
No Of Orders Canceled In Zomato	-	-
No Of Orders Canceled In Customer	4	2,029
No Of Complaints In Zomato	1	

ZERO ORDERS IN SWIGGY & ZOM

BRANCH IN SWIGGY	BRANCH IN ZOMATO
KANCHIPURAM218700	AYANAVARAM71959
NANGANALLUR WEST218710	LUZ NEW71960
THIRUVANMIYUR72524	NANGANALLUR WEST69925
PURASAI PALACE REGENCY793429	THIRUVANMIYUR67992
	THIRUVANNAMALA20526335

SWIGGY AND ZOMATO CUSTOMER COMPLAINTS ON 01-02-2025

SWIGGY COMPLAINT :

ZOMATO COMPLAINTS	
Status	Item(s) missing or not delivered
Branch	TAMBARAM
Rid	71953
Id No	6574491313
	Kara Boondi 250gm X1
	Thenkuzhal 250gm X1
Order Details	Chettinad Seedai 250gm X1
	Omopodi 250gm X1
Customer Complaint	*
Missing Item(s)	1 x Thenkuzhal ₹154.46
Customer Rating	1*
Order placed at	6:22 PM February 1
Complaint received at	7:54 PM February 1
Complaint Status	(Complaint Solved)
Recommended Refund Amount	Rs. 0

SWIGGY ORDER CANCEL:

DATE	BARNCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
01-02-2025	MYLAPORE	RESTAURANT	OUT OF STOCK	01-02-2025 18:48	1	564
01-02-2025	PURASAIWAKKAM	RESTAURANT	OUT OF STOCK	01-02-2025 11:06	1	564
01-02-2025	SAIDAPET	RESTAURANT	restaurant did not confirm your order for more than 10 min	01-02-2025 21:20	1	576
01-02-2025	SAIDAPET	ZOMATO	Customer Cancellation	01-02-2025 21:29	2	5421
01-02-2025	SAIDAPET	CUSTOMER	Customer Cancellation	01-02-2025 21:29	1	5421
Grand Total					6	12546

ZOMATO ORDER CANCEL :

DATE	BARNCH	ORDER STATUS	REJECTION DETAILS	CANCEL TIME	NO OF CANCEL	BILL VALUE
01-02-2025	AMBATTUR	CUSTOMER	Customer Cancellation	19:26, February 01 2025	1	274
01-02-2025	KARAPAKKAM	CUSTOMER	Customer Cancellation	9:03, February 01 2025	1	413
01-02-2025	KATHIPARA	RESTAURANT	Outlet closed	9:05, February 01 2025	1	265
01-02-2025	MADIPAKKAM	CUSTOMER	Customer Cancellation	20:08, February 01 2025	1	1,059
01-02-2025	PURASAI PALACE REGENCY	RESTAURANT	Outlet closed	19:31, February 01 2025	1	741
01-02-2025	VELACHERY	CUSTOMER	Customer Cancellation	11:20, February 01 2025	1	283
Grand Total					6	3035.48

SWIGGY , ZOMATO OUT OF STOCK DETAILS ON 02-02-2025 (02:50 PM)				
BRANCH	ZONAL	SWIGGY NO OF OUT OF STOCK	ZOMATO NO OF OUT OF STOCK	
ADAYAR	ZONE -A	11	8	
BESANT NAGAR	ZONE -A	20	17	
KARAPAKKAM	ZONE -A	5	11	
KELAMBAKKAM	ZONE -A	9	7	
THURAIPAKKAM	ZONE -A	19	16	
VELACHERY	ZONE -A	18	16	
VN ROAD TNAGAR	ZONE -A*	46	35	
AVERAGE		11	7	
ASHOK NAGAR	ZONE -B	21	18	
BAZULLAH ROAD	ZONE -B	18	12	
KANCHIPURAM	ZONE -B	6	13	
KANCH KANDHI ROAD	ZONE -B	9	11	
PORUR	ZONE -B	16	7	
VADAPALANI	ZONE -B	11	7	
VALASARAVAKKAM	ZONE -B	10	9	
USMAN ROAD T NAGAR	ZONE -B	12	5	
WEST MAMBALAM	ZONE -B	15	19	
AVERAGE		8	8	
ALWARPET	ZONE -C	10	5	
EGMORE	ZONE -C	5	8	
KATHIPARA	ZONE -C	9	10	
LUZ NEW	ZONE -C	13	12	
MYLAPORE	ZONE -C	11	5	
PURASAIWAKKAM	ZONE -C	16	16	
PURASAIWAKKAM NEW	ZONE -C	6	24	
TRIPLICANE	ZONE -C	15	11	
AVERAGE		8	8	
AMBATTUR	ZONE -D	4	7	
ANNA NAGAR	ZONE -D	13	4	
AVADI	ZONE -D	15	6	
AYANAVARAM	ZONE -D	6	5	
KORATUR	ZONE -D	5	4	
MOGAPPAIR	ZONE -D	7	7	
PERAVALLUR	ZONE -D	12	9	
THIRUVALLUR	ZONE -D	7	5	
VILLIVAKKAM SKS	ZONE -D	3	5	
AVERAGE		4	5	
CHROMPET	ZONE -E	13	15	
MADIPAKKAM	ZONE -E	18	18	
MEDAVAKKAM	ZONE -E	10	8	
NANGANALLUR	ZONE -E	1	-	
NANGANALLUR WEST	ZONE -E	5	4	
SAIDAPET	ZONE -E	7	4	
TAMBARAM WEST	ZONE -E	10	5	
THIRUVANNMALAI	ZONE -E	9	15	
AVERAGE		7	5	

COMPLIMENTARY DETAILS ON 01-02-2025

COMPLIMENTARY DETAIL				
DATE	VOUCHER NO	BRANCH	APPROVED BY	TOTAL
01-02-2025	SC/CS 1463	KATHIPARA	approved sathish sir	518
01-02-2025	SC/CS 1464	KATHIPARA	approved sathish sir	1375.5
01-02-2025	SC/CS 1465	VADAPALANI	SAKTHIVEL SIR	1653
01-02-2025	SC/CS 1466	GUINDY FACTORY	rnd sir	22001
01-02-2025	SC/CS 1467	BAZULLAH ROAD T NAGAR	MD SIR { SRINIVASAN }	391
01-02-2025	SC/CS 1468	BAZULLAH ROAD T NAGAR	MD SIR { GUEST }	70
GRAND TOTAL				26008.5

DISCOUNT DETAIL				
DATE	BRANCH	GROSS AMOUNT	DISCOUNT	PERCENTAGE
01-02-2025	AMBATTUR	17,970	1,797	10.0%
01-02-2025	ANNA NAGAR	2,250	450	20.0%
01-02-2025	BAZULLAH ROAD T NAGAR	1,777	127	7.1%
01-02-2025	GUINDY FACTORY	6,54,417	2,13,254	32.6%
01-02-2025	KATHIPARA	1,937	199	10.3%
01-02-2025	LUZ NEW	2,226	293	13.2%
01-02-2025	MEDAVAKKAM	4,967	241	4.9%
01-02-2025	MYLAPORE	28,542	571	2.0%
01-02-2025	NANGANALLUR	11,305	1,028	9.1%
01-02-2025	PONDICHERY	21,942	439	2.0%
01-02-2025	PORUR	9,239	160	1.7%
01-02-2025	PURASAIWAKKAM	233	5	2.0%
01-02-2025	TAMBARAM WEST	20,250	750	3.7%
01-02-2025	VADAPALANI	69,020	6,117	8.9%
01-02-2025	VALASARAVAKKAM	507	10	2.0%
01-02-2025	VELACHERY	942	47	5.0%
01-02-2025	VILLIVAKKAM SKS	4,934	99	2.0%
01-02-2025	VN ROAD TNAGAR	8,470	2,541	30.0%
GRAND TOTAL		8,60,927	2,28,127	166%

POS RETURN				
DATE	VOUCHER NO	BRANCH	RETURN QUANTITY	TOTAL VALUE
01-02-2025	KLM-POSRRRV 13	KELAMBAKKAM	1	226.00
01-02-2025	KRT-POSRRRV 26	KORATTUR	1	96.00
GRAND TOTAL			1.00	226.00