

Says

What have we heard them say? What can we imagine them saying?

Thinks What are their wants, needs, hopes, and dreams?

What other thoughts might influence their behavior?

In india, the criteria of according metropolitan
city Status to a city are
determined by the
Ministry of housing and
urban Affairs According to the inian census population of more

The city should have a rich cultural heritage and be an important cunter of arts,literature,and entertainment

Transportation fuel combustion in stationary sources, burning of fossil coal,wood,trygrass,and construction activity commission, Cities in india with a then four million

Air pollution motor buhicles produce high levels of carbon monoxide(CO)and hydrocarbons(HC)and nitrogenoxides(NO)

The mapping process help synthesize researc obsertions and reveal deeper in sights about a user's need.

whelmed, excited.

step in design thinking because it is a skill that allows us to understand and share the same feeling that other feel.

Empathy maps are most useful at the beginning of the design process after user research but before requirment

An empathy map is a collaporative tool teams can use to gain a deeter insight into their coustomers



Use the chat function to self-serve.

makes small decisions, checks the web-site.

More research,list cons,observes in store

A collaborative tool teams can use to gain a deeper insight into the customers

An empathy map is a template that orgaizes a user's behaviors and fellings to create a sense of empathy between the user and your team

Demand for homes soars,prices follow suit.

> Remarkably ,even with the influx of new properties, prices.

Fear, in ade quate, excited, anxious,usure who to trust

primary economic hotspots are skyrocketing

Feels

Property prices in

increase 7.5% on

indian are

expected to

a pan -indian

basis this year.

Does

What behavior have we observed? What can we imagine them doing?





