Sarah Tanner

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Objective:

Highly-motivated Web Development professional with proficiency in JavaScript, HTML, CSS, and mobile responsive web development seeking opportunity to utilize strong creative thinking and problem-solving skills in the [insert position] position with [insert company].

Education:

- **Eleven Fifty Academy, Web Development Immersive Learning Program, Indianapolis, IN, October 2021**
  - 24-week immersive learning program for Web Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training
- **Indiana University-Purdue University, Bachelor of Science in Tourism, Convention, and Event Management, Indianapolis, Indiana, May 2017**

Competencies & Functional Skills:

Problem solving, troubleshooting, creativity, visual communication, customer service, critical observation and thinking, organization, Agile methodology, portfolio development, addressing and resolving business challenges

Technical Skills:

Languages/Libraries:　JavaScript, TypeScript, NodeJs, React, Express, JWT, Bcrypt
Cloud Technologies:　Heroku, Firebase, GitHub
CI/CD:　Agile, Scrum, Git
Databases/ORM:　PostgreSQL, Sequelize
Web Technologies:　HTML, CSS, APIs, Responsive Web Design
Styling Libraries:　Bootstrap, Reactstrap, Material UI

Technical Projects:

- **Studio Ghibli Characters https://sktanner.github.io/API_Project**
  - Utilized Studio Ghibli API, HTML 5, CSS 3, JavaScript, and Bootstrap 4 to design a website displaying the characters from Studio Ghibli movies
- **NPC Generator https://bb-client-realfinal.herokuapp.com**
  - Utilized HTML 5, CSS 3, React, JavaScript, and Material UI to design & build a generator for non-playable characters for role playing games
- **Game Room https://skt-gameroom.herokuapp.com**
  - Utilized Board Game Atlas API, HTML 5, CSS 3, React, JavaScript, and TypeScript to create a board game collection app in which you can search for games and add them to different categories

Professional Experience:

Accounts Receivable Clerk, POLARIS Laboratories, Indianapolis, IN, July 2019 – June 2021

- Utilized NetSuite to create invoices, issue credits, and accept payments
- Answered customer calls and responded to all emails within 24-hour turnaround time
- Processed quarterly rebates and prepared monthly financial reports
- Reached out to customers and updated account info in order to collect on past due accounts

Customer Service Representative, POLARIS Laboratories, Indianapolis, IN, March 2018 – July 2019

- Worked closely with customers to set up new accounts and submit samples
- Answered questions efficiently and provided useful information for customers
- Collaborated with different departments to resolve any customer issues
- Displayed problem solving and decision-making skills in a fast-paced environment