

SOFTWARE PROJECT MANAGEMENT

CONTINGENCY PLANS

A contingency plan is essentially a “**Plan B**”
It's a backup plan in place for when things go
differently than expected

In other words, a contingency plan in project
management is a defined, actionable plan that is to
be executed if an identified risk becomes a reality

Contingency planning are action steps to be taken if an identified risk event occur

Contingency plans in project management are a component of risk management

They should be part of the risk management plan

Contingency plans can only be created for identified risks
if you don't know what your risk is, it's impossible to plan for it

It should be noted that contingency plans are not only put in place to anticipate when things go wrong

They can also be created to take advantage of strategic opportunities

For example, you've identified that a new training software should be released soon

If it occurs during your project, you may have a contingency plan on how to incorporate it into the training phase of your project

The difference between a contingency plan and a mitigation plan

A *mitigation plan* attempts to decrease the chances of a risk occurring, or decrease the impact of the risk if it occurs
It is implemented in advance

A *contingency plan* explains the steps to take after the identified risk occurs, in order to reduce its impact
Think of a contingency plan as the last line of defence

How to prepare a contingency plan

When preparing your contingency plan, consider the following guidelines

Event Identification

Identify what specific event or events need to happen to trigger the implementation of the plan

Event
Identification

Action step
assignment

in each step of your plan:

- who will be involved
- what do they need to do
- when does it need to happen
- where will the plan take place
- how will it be executed

Event
Identification

Action step
assignment

Reporting and
Communication
Plan

Have clear guidelines for reporting and communication during the implementation of the plan

- How will internal and external stakeholders be notified?
- Who will draft and send the notice, and how soon after the incident will it be released?
- How often will updates be provided?

Event
Identification

Action step
assignment

Reporting and
Communication
Plan

Monitoring

Monitor the plan on a
regular basis to ensure
it is up-to-date

Event
Identification

Action step
assignment

Reporting and
Communication
Plan

Monitoring

Diffuse
awareness

Contingency planning is viewed as a low priority
However, not having a properly planned out
contingency can lead to project failure

Since the plan may never be needed, there can be
a tendency to put off the creation of it

Team members may be overconfident or overly-
invested in Plan A

Therefore, they may not be motivated to create a
detailed, actionable Plan B

If all stakeholders in the organization are not aware

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Team members may be overconfident or focused only in Plan A and therefore, they may not be motivated to create a detailed, actionable Plan B

In order to put contingency plans into action all stakeholders in the organization must be aware of

If a risk has not been properly identified, it's impossible to prepare a viable contingency plan