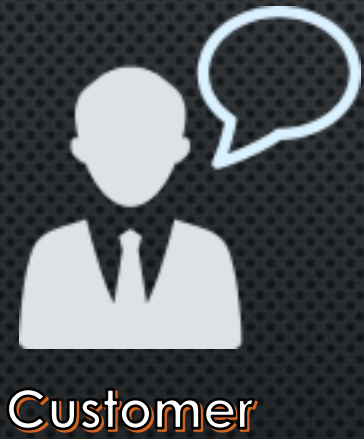


SOFTWARE PROJECT MANAGEMENT

ROLES & RESPONSIBILITIES





Account
Manager



Project
Manager



Solution
Architect



Content Manager



IT admin



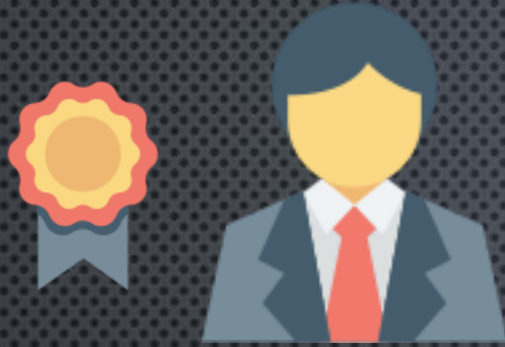
Development Team



Design Team



Account
Manager



Quality
Manager



Support
Manager



Solution
Architect



Project
Manager



Requirement
Manager



Content
Coordinator



Project Team



Account
Manager

- Point of contact with the customer
 - Responsible for the business requirements
 - Responsible for the contract
- Product Owner



Quality
Manager

- Responsible for the quality assurance for the project and the product
- Responsible for the (internal and user acceptance tests)
- Responsible for the achievement of the agreed quality level



Project
Manager

- Responsible for the delivery of the project in terms of



Requirement
Manager

- Define the technical requirements
- Translate the business requirements into technical specifications
- Maintain the requirement plan



Support
Manager

- Manage issues and coordinate the support team
- Responsible of Incident Management
- Bug reporting



Content
Coordinator

- Manage the Content Management team
- Brief tasks for inhouse and offshores teams
- Manage testing activities



Project Team



QA
Engineers

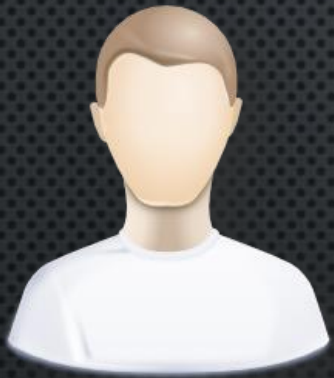


Software
Engineers



- **Delivery Management** is a much broader scale of project management
- It is the **organization, administration, and supervision** of the *people, processes, and technologies*, which when combined into a comprehensive plan, provides the business and technical functions needed to successfully achieve what a client expects to receive
- The person responsible for this type of work is referred to as the **delivery manager**, delivery director, delivery vice president, product manager or account manager depending on the organization

Concepts



Solution
Architect

Requirement definition

Business Analysis

Project Management

Quality Assurance