## Configuring on-line marketing features

Before starting working with on-line marketing features, you need to make sure that you have set the features correctly and provided marketers with necessary permissions:

- Follow the best practices for EMS performance
- Configure on-line marketing permissions

You may also need to enable or configure the individual on-line marketing features to allow marketers work with them efficiently:

- Configure contacts
- Configure activities
- Configure content personalization
- Configure email marketing
- Configure marketing automation
- Configure optimization testing
- Configure web analytics

Furthermore, you can make additional adjustments to <u>banners</u>, <u>campaigns</u>, and <u>personas</u>:

- Add banners to a page as web parts
- Change the campaign report update interval
- Recommend pages to personas through web parts

## Customizing on-line marketing features

After having enabled and configured, and even worked with your on-line marketing features, you may want to customize them, so that you can use the features in a more efficient manner:

- Use on-line marketing macros to dynamically load values related to online marketing applications.
- Improve performance of custom macros in scoring and contact group conditions.
- Separate the contact management database to optimize the contact management data processing.
- Set up automatic deletion of contacts to reduce the volume of contact management data.

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