This topic presents the various types of chat messages and ways to send them.

Message types

Chat users may encounter the following types of messages:

• Classic - messages posted on the live site into a room.

10:23:19 guest_10 : Hello!

• Whisper - messages posted in the room, but only to a particular user designated as recipient

15:51:19 From <u>quest 5</u>: OK, looking forward! 15:51:06 To <u>quest 5</u>: Meet me tonight at my place.

• System - messages generated by the system, informing about users joining and leaving rooms, and sent invitations.

10:20:56: User guest_12 has entered the room 9:20:10: User quest_14 has left the room

Announcement - messages sent from the Chat application's UI.

10:25:31: Users not adhering to rules will be banned!

When a user joins a room, system messages posted earlier are not displayed to them by default. This behavior can be adjusted in **Settings -> Community -> Chat -> First load of messages**.

Sending messages

Once joined in a room, users can start sending messages. A message typed into the text box can be sent either by clicking the **Send** button or by pressing **Enter**.

A new line can be inserted by pressing **Shift + Enter**.

Users can send messages either to all users present in the room, or to a selected user. Recipient of the message can be specified via the drop-down list below the message text box.



If user selects **Everyone**, the message will appear to all users in the room.

If a particular user is selected, then only the selected user will be able to see the message. The following example shows how such message appears to the sender:

10:33:13 To Kelly: This is a private message.

The recipient will see the message as follows:

10:33:13 From guest 10: This is a private message.

After a private message is sent, the selector will revert the selected recipient back to Everyone. To prevent this and keep sending messages to a specific user, the sender should check the check-box on the left-hand side of the selector.

https://docs.xperience.io