When you start working on your on-line store, sort your tasks to benefit from their order. On this page, you can find useful tips for configuring the E-commerce Solution.

Before working on the site

- Set which global <u>objects and settings</u> you want to use.
 - If you do not plan to use a <u>multi-site store</u> running on one Kentico instance, it is recommended to use only site objects and settings.
- Create at least one <u>currency</u> and select it as the main currency.
 - O You also probably need an exchange table.
 - - Generally, there are only two cases when you do not need to create an exchange table:
 - You use only one global currency (and no site currencies).
 - You use only one site currency and you do not use any global object (for example, global product
- Set the type of rounding that the system uses for price values when calculating taxes or discounts, converting currencies, etc.
- Set up the mass unit and its format.
 - If you do not set up the mass unit, store managers can then set weight of products in a wrong unit (as they will not see any unit by the field) and shipping options may work incorrectly.
- Create at least one order status to be able to create orders.
- When creating transformations with listing of products, use a shared transformation in a site page type container to use the same code among transformations.
 - For example, see the transformations in the <u>sample Dancing Goat and E-commerce Site</u>.
- Create at least one <u>shipping option</u> to be able to ship products.
- Create at least one payment method and assign it to at least one shipping option to allow payment for orders.
- Configure the <u>settings</u> related to <u>tax matters</u>:
 - Set the **Default country** for tax calculations
 - O Choose whether **Prices include tax** this determines how store managers set the prices of products.



Note: Changing the value of the Prices include tax setting at a later point may require you to update the prices of all existing products, options, variants, etc. The system does not automatically recalculate prices or any existing orders.

Configure the <u>invoice</u>.

Before creating page types

- When creating form controls of page types, use the <u>explanation text</u> for fields that could be unclear.
 - The explanation text is displayed directly below the field.
- Set up a <u>page type scope</u> to ensure order and clarity of your products.
 - The page type scope allows users to create only specified page types inside the currently edited page section. For example, in the Books section of your on-line store, you can set the scope only for Books page type.

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Before adding products

- Enter the <u>default product image</u>.
 - If you do not enter any default product image URL, products in product listings could be displayed incorrectly.
- Create <u>departments</u> with defined taxes.
 - The system then automatically adds taxes to new products.
- Enter the relationship name of products for related products, if you plan to allow only one relationship.
 - The system then forbids to create relationships between products and unwanted pages.
- When <u>adding a product options category</u> to products, it is recommended to manually select the options and not use the **Allow all options** property.
 - If you select **Allow all options**, any new option added to the option category will be also offered for the already created products.

Using on-line marketing features in on-line stores

- Purchasing of products or putting them into the shopping cart can be an action tracked in on-line marketing campaigns.
 - O See more in Campaigns.
- You can send an email notification to your customers when they leave your website while their shopping cart contains some products.
 - O See more in Walkthrough Sending an automated reminder of an abandoned shopping cart.
- Different actions in your on-line store can be logged as custom conversions.
 - See more in <u>Logging custom conversions on your website</u>.

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