

When setting up chat on a website, you can use any combination of the available Chat web parts that you can group together.

The most basic web part combinations include <u>single page mode</u>, where you place all components on one page, and <u>redirection</u> <u>mode</u>, which allows you to put chat components on multiple pages.

Alternatively, choose one of the following:

- Set up a standard, non-customized chat on the site
- See what the live site chat components look like

Configuring flood protection for Chat

Flood protection prevents the users and spam bots from abusing the chat functionality. Flood protection sets time intervals which have to pass before a user can perform certain actions repeatedly. You can, for example, set how quickly a user can send messages one after another.

You can find the settings in **Settings -> Community -> Chat -> Flood protection**. To learn more about flood protection in Kentico, see <u>Flood protection</u>.

https://docs.xperience.io