When you create an Azure Web App service in Visual Studio or the Azure Management Portal, it by default runs in the **Free** pricing tier. This tier not sufficient for a Kentico application. To run a Kentico application without any performance issues, we strongly recommend switching to a higher hosting plan:

- 1. Open the Azure management portal.
- 2. Open **App Services** and select your web app.
- 3. Switch to the Scale up (App Service plan) tab.
- 4. Select a **Basic** or higher pricing tier. The Free and Shared hosting plans do not provide enough memory to run a Kentico application.
- 5. Click **Select** at the bottom.

All web apps created in the same geographic region will have the same hosting plan mode.

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