The Kentico E-commerce Solution offers a wide range of tools for:

- Operating with products and their options
- Processing orders
- Managing customers
- Promoting your sales with discounts and free shipping offers
- Monitoring your store



Before you start to manage your store, get familiar with the e-commerce user interface.

Operating with products and their options

Pick any topic in this section, for example:

- Learn what <u>products represent in Kentico</u>, how to add, edit and delete them.
- Learn about managing stand-alone stock keeping units (SKUs).
- Find out what <u>product types and product section types</u> mean.
- You can also find out information about working with product options and product variants.
- Learn to manage <u>brands</u>, <u>manufacturers</u>, <u>suppliers</u>, and <u>collections</u> for your products.
- Categorize products into <u>departments</u> or <u>categories</u>.

Processing orders

Pick any topic in this section, for example:

- Learn how to modify <u>orders</u>.
- Learn about labeling orders with <u>statuses</u> while processing the order.
- Find out how to mark order as paid.

Managing customers

Pick any topic in this section, for example:

- Learn how to add, edit or delete <u>customers</u>.
- You can also <u>assign customers to roles</u> and then use the roles, e.g., when <u>promoting</u> sales.

Promoting your sales with discounts and free shipping offers

Pick any topic in this section, for example:

- Learn what <u>catalog discounts</u> are and how to use them.
- Learn about volume discounts.
- Learn about product coupons.
- Find out how to use <u>Buy X Get Y discounts</u>.
- Learn about order discounts.
- Offer your customer free shipping.
- Learn how to create gift cards for customers.
- Find out more information about using <u>coupon codes</u> with discounts, free shipping offers and gift cards.

Monitoring your store

Pick any topic in this section, for example:

- Learn how to monitor your store with report statistics.
- Find out about <u>store overview</u> with a widget dashboard.

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