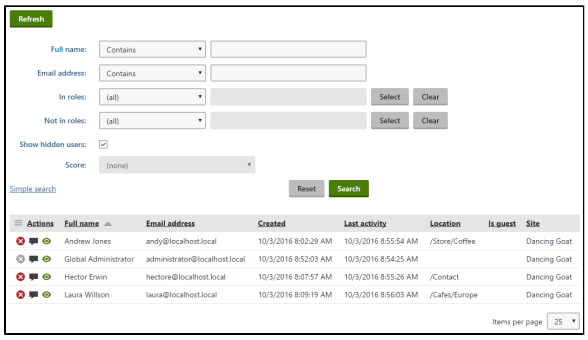
You can use the information gathered by contact management to keep track of the visitors who are currently visiting your websites. This allows you to monitor how many visitors a site has at any given time, check which pages are being viewed and manage the corresponding contact data as required.

Viewing the current contacts

You can access the list of current website visitors in the **Contact management** application, on the **On-line users** tab.

The list provides basic information about each contact, such as their name and email address. For signed in users, this data is taken from the values entered during registration. If the information is unavailable, the system loads the values from the corresponding contact attributes. You can also see other data, such as the time of the user's last action and their current location on a website.

The displayed contacts can be filtered according to their name, either by selecting one of the letters at the top of the page or by entering text into the search box. Click **Advanced search** to access more filtering options. This way, you can also limit which users are visible based on their email address or the roles to which they belong. You can also **Show hidden users** when using the advanced search.



You can also perform the following actions for the displayed users:

- **Kick** ( ) – kicks *authenticated* users from all websites running on the Kentico instance. This means that the user is signed out and will not be able to sign back in for the duration specified in the **Settings -> Security & Membership -> Deny login interval** setting. You can view a list of all users who are currently kicked out on the **On-line users -> Kicked users** tab.
- **Initiate chat** ( ) – allows you to start directly communicating with the given person through a chat window. To work correctly, support chat must be enabled for the website and supported by the page that the person is currently viewing.
- **View contact details** ( ) – edits the associated contact.