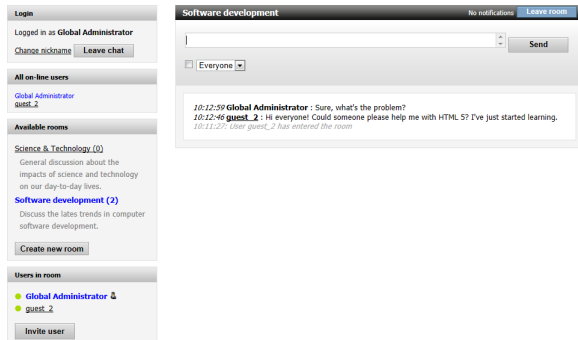This topic lists all web parts that accommodate the different chat functions on the live site.
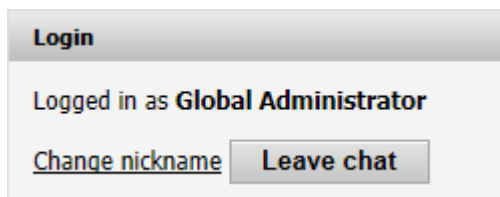
Regular chat web parts

Chat web part

The Chat web part combines all the web parts described in the following text into one. It provides a ready-to-use solution to be placed on a page without additional configuration.

Other web parts in this topic can be placed either all together on a single page, or separately on multiple pages while the web parts ensure redirection between the pages.
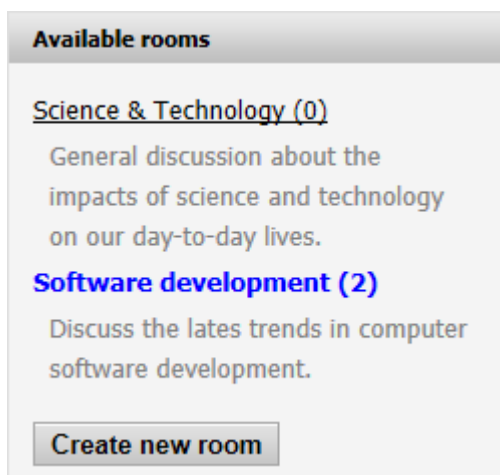
Chat login

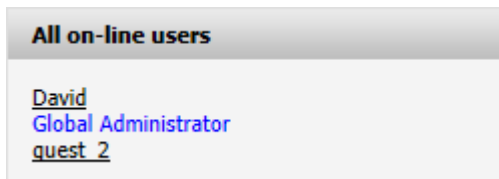Enables users to log into chat. When logged in, displays the login status, a link to change nickname and the Leave button.

Chat rooms

Displays a list of available rooms and a button to create a new one if the current user is allowed to do so.
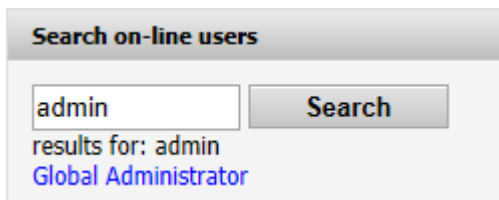
Chat on-line users

Provides a list of users currently on-line in the chat. Additionally, it allows to initiate one-on-one chat with an on-line user.
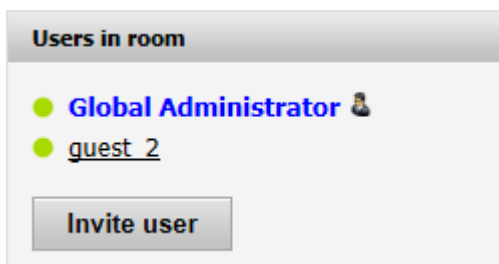
Chat search on-line users

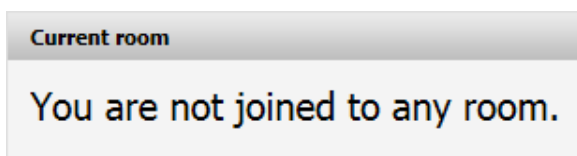Allows to find a particular user among the users currently on-line.

Chat room users

Displays the list of users who joined a particular chat room along with their on-line state.
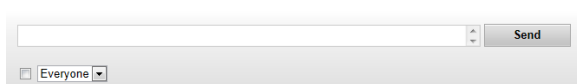

Chat room name

Displays the name of the room the user is currently in.

Chat send message
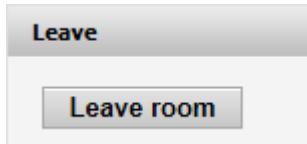
Allows users to send a message to the current chat room.

Chat room messages

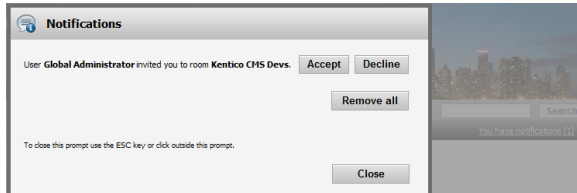Displays the messages posted to the current chat room.

Chat leave room

Displays a button to leave the current room.

Chat notifications

Displays notifications about various events, such as receiving an invitation to a room.
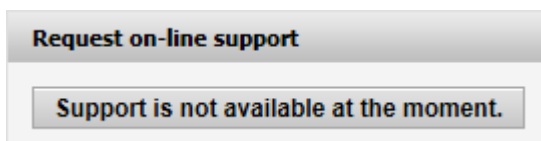

Chat errors

Displays warnings and errors that may occur while chatting. If the web part is not present, all errors are displayed as JavaScript alerts.

Support chat web parts

Chat support request

Displays a button that users can use to request chat with a support person.

Initiated chat

Allows support personnel to start chatting with the visitor who is viewing the page with this web part.

Automatically initiated chat

Allows to define a message, with which it will automatically address the visitor who is viewing the page with this web part.