Kentico

⚠ This page describes sign-in troubleshooting for the **Kentico administration interface** only.

If you are not trying to sign in to Kentico, please contact an administrator of the website you are trying to access.
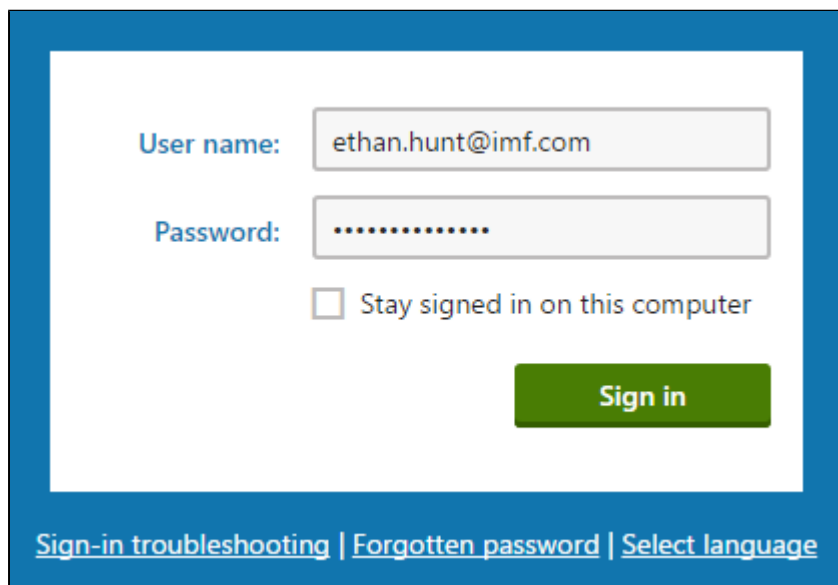
If you cannot sign in to the administration interface, please try the following:

- Check if your browser is configured to use cookies.
    - See how to enable cookies in Google Chrome, Mozilla Firefox, Internet Explorer and Apple Safari.
- Check if JavaScript is enabled in your browser.
    - See how to enable JavaScript.
- Check if the cookies expiration time in your browser is set to a correct value.
    - See how to display details of cookies.
- Try to sign in using a different browser to see if your problem is browser-based.
- Disable your firewall if you are using one.
    - See how to turn off the default Windows firewall.
- Disable all plugins and extensions installed in your browser.
    - See how to disable all plugins and extensions.

ⓘ If you are signing in to a new Kentico installation, the default user name is **administrator**, the default password is blank.

If your sign-in credentials are incorrect, try resetting your account's password using the **Forgotten password** link.

✓ If none of the listed options helps, or you can't find the *Forgotten password* link, contact an administrator of the website.