Kentico automatically creates a <u>customer</u> account for every visitor of your <u>website</u> who goes through the <u>checkout process</u> and creates an <u>order</u>. However, you can also create a customer manually. That possibility is suitable, for example, when you receive an order by email or phone and you need to enter the order into Kentico. You can also <u>create a user account</u> for such customer. With a <u>user account</u>, the customer can sign in on your web site and buy their stuff on their own the next time.

You can either create a customer:

- <u>Directly while creating an order</u>
- In the **Customers** application to easy add additional information

Creating a customer while creating an order

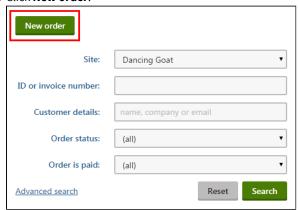
When creating an order manually, you may need to create a new customer. You can do that straight from the **Orders** application while creating a new order.

1. Open the Orders application.



If you do not know how, see <u>Using the Kentico interface</u>.

2. Click New order.



- The **New order** wizard appears.
- 3. In the **Step 1**, click **New customer**.

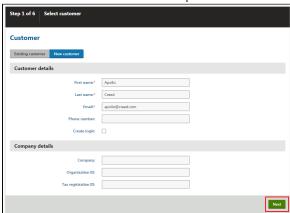


4. Type values of the customer's attributes.



Fields marked with a red star are mandatory.

5. Click **Next** to continue with other step.



6. Continue with creating the order. Learn more in Orders.

After creating the order, you will see the customer in the order detail.



You can also see the customer in the listing in the **Customers** application.



Creating a customer from the Customers application

When creating a customer from the **Customers** application, you can easily add other information that you want to store with the customer.

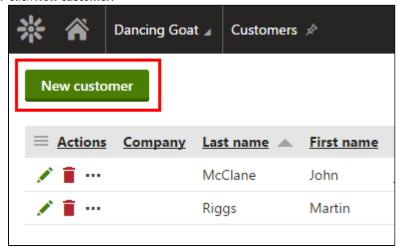
1. Open the **Customers** application.



If you do not know how, see <u>Using the Kentico interface</u>.

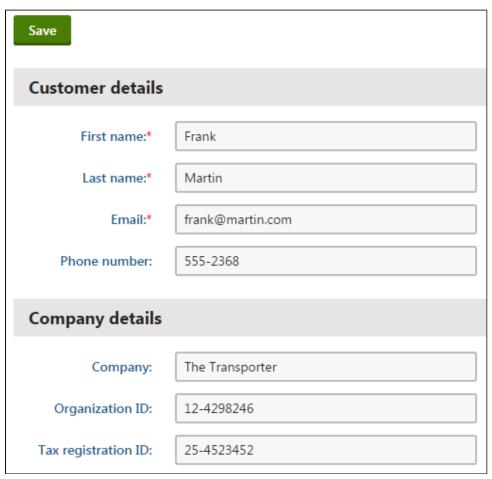


2. Click New customer.



3. Type values of the customer's attributes.





4. Click Save.

The system saves the customer. You can now see the customer in the listing in the **Customers** application. Switch to other tabs to <u>specify other customer's attributes</u>.

New customer Actions **Company** Last name 🔺 First name <u>Email</u> Created Is registered 10/7/2015 10:03:32 AM Creed Apollo apollo@creed.com No Frank 10/6/2015 1:56:38 PM ... The Transporter Martin frank@martin.com No McClane John john@mcclane.com 10/6/2015 12:06:28 PM Yes 10/6/2015 12:11:10 PM Riggs Martin martin@riggs.com

If you want to create an order from a customer created this way, switch now to the **Orders** application and select this customer when creating an order.