

Activities represent actions that your <u>contacts</u> perform. For example, the system logs activities when visitors view <u>pages</u>, post <u>comments</u>, purchase <u>products</u>, register for <u>events</u> or subscribe to <u>newsletters</u>. The data gathered in the <u>activity log</u> allows you to evaluate the behavior of your website's contacts and visitors.

To be able to work with activities in the **Contact management** application, you need to have the permissions for the <u>On-line</u> <u>marketing</u>, <u>Contact management</u>, and <u>Activities</u> modules.

First, you need to allow tracking of activities for contacts. You can also configure logging of activities for specific pages, users, and certain features:

• Enable activity tracking

Furthermore, you can create custom activity types for tracking other actions that contacts perform:

- Add custom activity types
- Log custom activities through the API

https://docs.xperience.io