Claims-based authentication is a mechanism which defines how applications acquire identity information about users. When a user tries to access a restricted section of Kentico, for example the administration interface, the system redirects the user to a logon page of an **Identity provider**. The identity provider authenticates the user and issues a **security token** provided by a **Security Token Service** (STS). This token carries information about the authenticated user (the user's identity), which is referred to as **claims**. Based on the trust of the application to the identity provider, the application then treats the user as authenticated. The application also authorizes the user to access features and functionality according to the claims in the token.

This authentication model enables users to authenticate on one domain and gain **access to all other domains** that trust the same identity provider (running on-premises or in the cloud). As a result, users do not need to create multiple accounts on different domains and provide their credentials every time they want to access an application or service.



Lightweight explanation

To use an analogy, imagine you are riding a motorcycle. Police officers stop you and want to know who you are and whether you are permitted to ride a motorcycle. You can show them a paper with your name and a statement that you are allowed to ride a motorcycle. Or you can present them a driver's license, which you have acquired from a government institution.

The police officers may or may not believe a piece of paper (this corresponds to the idea of authenticating users within the application itself). However, we can assume that they will trust the government (an identity provider) and its assertion that the name (claim) inscribed on the license (token) is valid and that the card holder really is allowed to ride a motorcycle (another claim). The police officers do not care how the authentication occurred, because they trust the institution.

Basic glossary

Application – in this context, it is an application which uses claims-based authentication. Also referred to as the *Relying party*, because the application relies on security tokens obtained from the identity provider.

Identity provider – a service that authenticates users and issues security tokens containing claims. For example, <u>Active Directory Federation Services</u>.

Security Token Service – a web service that packages claims into encrypted security tokens. For example, Active Directory Federation Services (ADFS).

SAML – a standard data format, which is used for encoding security tokens. The format of SAML encoded messages is XML. SAML also stands for protocols that use claims in SAML format.

Token – a message containing claims. In Kentico, the claims retrieved from the token are only the name and email of the authenticated user.

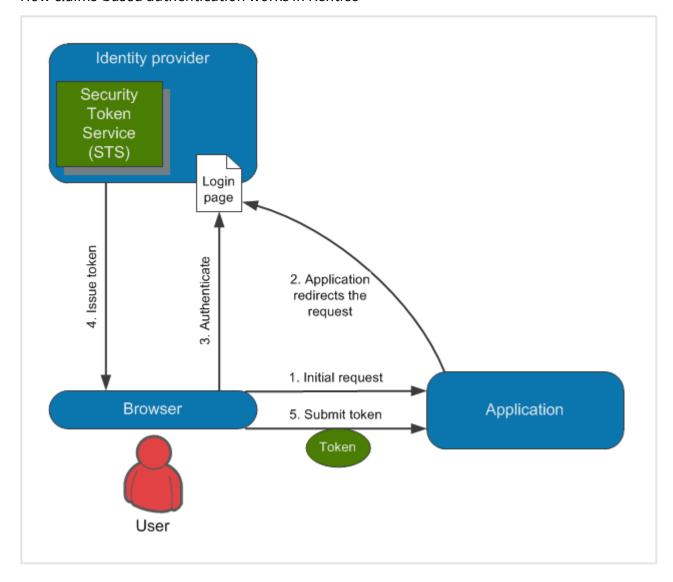
Windows Identity Foundation (WIF) – a framework used for implementing claims-based authentication mechanisms in applications. It uses the SAML message format and WS-Federation protocol. The claims-based authentication in Kentico is based on this framework.

For more extensive information, see the **Glossary** on MSDN.

You can find more information about this type of authentication in Microsoft's Guide to Claims-Based Identity and Access Control.



How claims-based authentication works in Kentico



When users try to access a restricted section of Kentico (1.), the application redirects them to a logon page of the identity provider (2.). The users authenticate to the identity provider (3.), who grants them with a token (4.), which is then passed to the application to confirm the users' identity (5.).

When users are logged in, they can access all applications that rely on the same identity provider (the single sign-on principle).

After users log out of Kentico, they are logged out of all applications that rely on the same identity provider (the single sign-out principle). Similarly, if the users log out of other applications, which rely on the same identity provider as your Kentico application, they are automatically logged out of Kentico as well.

Identity provider requirements

Currently, identity providers must fulfill the following requirements to work with the default claims-based authentication in Kentico:

- Must be backward compatible with the sign-in request message format used by ADFS version 1.0 (see <u>SignInRequestMessage</u> for technical details).
- Must support SAML version 1.0, SAML version 2.0 is not supported.
- The returned token must provide a claim containing the user name and properly declare the name claim type.

As a result, the authentication may not work correctly for certain identity providers (such as <u>OneLogin</u>). To use incompatible identity providers, you need to set up <u>custom claims-based authentication</u>.

Session expiration

When using claims-based authentication, the session is established in the following way:

- 1. A user authenticates using the identity provider.
- 2. A session is initiated for the user on the identity provider's side.
- 3. The user is redirected to the Kentico website.
- 4. Another session is initiated in Kentico, based on the forms authentication mechanisms (Kentico creates the authentication cookie).

When the user's session (authentication cookie) expires in Kentico, the session on the identity provider's side may still be active. In such cases, the user is logged out of Kentico, but not out of other applications that trust the same identity provider.

Therefore, it is recommended to set the **same session expiration interval** for Kentico and the identity provider (see <u>Web.config</u> file settings).

Managing users and permissions

When a user signs into Kentico using claims-based authentication, the system creates a corresponding user in the system with the **Is external** flag enabled. If you want to assign <u>permissions</u> to users, you have to assign the permissions to the user profiles created in Kentico. The claims-based authentication implemented in Kentico handles only the *authentication* of users (uses only the name and email of users from the tokens), you have to configure the *authorization* of users (permissions and roles) in Kentico itself.

Configuring claims-based authentication

To start using claims-based authentication:

- 1. Establish an identity provider service (for example Active Directory Federation Services).
- 2. Configure the service so that it accepts your Kentico application as a relying party.



Note: Kentico currently does *not* provide a Federation Metadata file or endpoint describing the application – you need to enter the data required for the relying party configuration manually.

- 3. Establish an administrator account in Kentico so that you do not lose access to the administration interface.
- 4. Enable and configure claims-based authentication.

When you enable claims-based authentication, the system automatically *disables* the following features:

- Screen locking
- Password expiration
- Password policies
- Password reset
- Invalid sign-in attempts
- Banning IP addresses

Mixed authentication mode of claims-based and forms authentication is also not supported.

Establishing an administrator account

Before you start configuring the claims-based authentication, first create a user account with administrator access. This will allow you to sign in as an administrator after you enable the claims-based authentication.

- 1. Open the **Users** application.
- 2. Create a new user:
 - User name: a user name which you will also use to create a user in the identity provider
 - Full name: your full name
- 3. Click Save.

- 4. On the **General** tab, set the following values:
 - Privilege level: Global administrator
 - Is external user: yes
- 5. Click Save.

After you enable the claims-based authentication, sign in as this user to gain administrator permissions.



Disabling claims-based authentication without administrator access

If you have already enabled claims-based authentication and you do not have access to the Kentico administration interface, add the **CMSEnableWIF** key to the web.config file and set it to false. This overwrites the settings in the user interface and disables claims-based authentication.

<add key="CMSEnableWIF" value="false"/>

To enable the claims-based authentication again, remove the key or set it to true.

Enabling and configuring claims-based authentication



Note: You may need to <u>set up SSL for your site</u> to use certain identity providers.

- 1. Open the **Settings** application.
- 2. Navigate to the Security & Membership -> Authentication -> Claims-based authentication category.
- 3. Configure all of the settings in the category:

General	
Enable WIF authenticat ion	Enables claims-based authentication.
	Users need to log in through the identity provider specified by the settings below (for example <u>Active</u> <u>Directory Federation Services</u>). Disables the standard authentication mechanisms in Kentico.
Identity provider URL	Specify the URL of your identity provider's WS-Federation passive endpoint .
	You can find the value in the provider's configuration interface or WS-Federation metadata.
	Example: https://adfs.net/adfs/ls
Security realm	Enter a URI that identifies your website or application. You can use your website's domain name (and virtual directory if applicable) in most cases.
	The value must be exactly the same as in the relying party configuration of your identity provider, including letter case, any trailing slashes and the protocol (http or https).
Allowed audience URIs	URIs of allowed audience for the identity provider, separated by semicolons. The value must match the corresponding relying party settings of your identity provider, including letter case, any trailing slashes and the protocol (http or https).
	To allow the authentication for all restricted sections of your website and the Kentico administration interface, use the base domain name of the website.
Trusted certificate thumbprint	Enter the thumbprint of the certificate used to secure the communication between Kentico and the identity provider. You can typically find the certificate thumbprint in the provider's Key/Certificate configuration.

Certificate validator

Sets the validation mode used for the X.509 certificate specified in the **Trusted certificate thumbprint** setting.

- Chain trust accepts certificates whose chain of trust leads to a trusted certification authority.
 The certificate must be installed on the server hosting Kentico in the Local Computer -> Trusted People certificate store.
- **Peer trust** accepts self-issued certificates. The certificate must be installed on the server hosting Kentico in the *Local Computer -> Personal* certificate store.
- Peer or chain trust accepts self-issued certificates, or certificates with a chain that leads to a
 trusted certification authority.
- **None** no validation of the certificate is done and the system accepts any certificate with the given thumbprint.

See Working with Certificates.

4. Click Save.

The Kentico application now uses claims-based authentication and no longer has direct control over the user authentication process.

Creating custom login and logout actions in claims-based authentication

You can configure your own actions that the system perform after a user accesses a restricted section of Kentico or after a user tries to log out. See <u>Handling custom claims-based authentication</u> for an example.