

Scott Kutler  
Full Stack Software Engineer  
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Bethesda, MD

**I am a solution oriented self-starter with a focus on software engineering and product management.  
With my upbeat personality and ability to problem solve under pressure, I can serve as a great addition to any team.**

### **Technical Skills & Certifications**

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- Knowledgeable in: HTML, CSS, Javascript, React, NPM, Node, Express, Mongoose, Django, and Python
- Amazon certified 'AWS Cloud Practitioner'
- Apple certified in Apple's Desktop, Laptop, Mobile Hardware, and OS X Software (2008+)
- Google Cloud certification in G-Suite (ie. Drive, Gmail, Docs, Sheets, Forms)
- Microsoft certified in Office Suite (Word, Excel, PowerPoint, Outlook)
- Knowledgeable in Adobe Creative Cloud products: InDesign, Photoshop, Muse, and XD

### **Professional Experience**

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**Founder / Product Manager** **October 2015 - Present**  
**Brotech LLC (Bethesda, MD)**

- Created and maintain operation of one of the top LGBT+ social networks worldwide with over 1,000,000 downloads
- Coordinated and validated the development of applications on iOS, Android, and a supporting administrative web interface
- Defined requirements and oversaw the operation of a team participating in the Agile life cycle via JIRA, Github, and Trello
- Facilitated daily meetings with the team's Scrum Master, Developers, Designers, and QA Team
- Operated initiatives in market research (ie. conducting focus groups, managing social media, and competitive analysis) to generate quarterly metrics reports and leverage findings to prioritize product development efforts
- Provided customer support via social media engagement (with over 100,000 followers) and traditional help desk support
- Used tools such as TestFlight, App Store Connect, Google Play Admin Console, Firebase Console, Bash, VNC, and VS Code to manage the development and deployment lifecycles
- Monitored and managed production systems in a cloud-based deployment environment (AWS: Lambda, S3, EC2, RDS)

**General Manager** **February 2015 – January 2020**  
**Tenley Grill, LLC (Washington, DC)**

- Developed restaurant menus and pricing strategy, defined and documented restaurant operating policy
- Managed restaurant operations and used operational oversight to control costs via staff management, scheduling, and inventory control to reach quarterly sales targets.
- Interviewed, hired, and trained over 100 employees on operations, menu, service standards, and company policy
- Coordinated and hosted large group events for 350+ patrons including fundraisers, parties, and live performances

**Certified Apple Technician (Genius)** **August 2008 – November 2014**  
**Apple (Bethesda, MD)**

- Provided training, service, and hands-on support for Apple customers' hardware and software
- Developed weekly training and mentorship plans to support employee growth
- Maintained knowledge of Apple's products, software, and services to provide guidance and support to customers
- Recognized for having one of the highest customer satisfaction ratings among all technicians in the market

**Market Manager** **August 2008 – November 2014**  
**GMR Marketing (Washington, DC)**

- Contracted and established relationships with venue management to expand venue universe for promotions
- Executed weekly meetings, team building events, and training seminars for 50+ employees
- Recruited, trained, and served as initial point of contact for other field employees and direct reports
- Winner of the "National Field Director's Award" for outstanding achievement and dedication

### **Education**

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**General Assembly, Software Engineering Immersive (Washington, DC)** **February 2020 – May 2020**

**Justice (BA) and Visual Design (BA), American University (Washington, DC)** **August 2003 – June 2008**

- Dean's List, Alpha Lambda Delta National Honor Society Member, Pi Kappa Phi Fraternity Vice-President