

Project Background

Project Overview: The guide covers the installation process for AnyDesk, focusing on both Portable and Installed versions for Windows and macOS.

Why I Created This: After reviewing AnyDesk's official documentation, I noticed they do not provide an installation guide, but rather a video tutorial. An installation guide is still valuable for users who prefer step-by-step instructions.



AnyDesk Download and Installation Guide

Last revised 10/22/2024

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Introduction

Intended Audience

This guide is intended for:

- Users who wish to download **AnyDesk (Portable)**
- Users who wish to install **AnyDesk (Installed)**

NOTE: To determine which version suits your needs, refer to this knowledge article:

[Portable vs. Installed](#)

Scope

This guide provides instructions on:

- Installing AnyDesk on both Windows and macOS
- Downloading **AnyDesk (Portable)**
- Installing **AnyDesk (Installed)**

This guide does **not** provide instructions on:

- Navigating the AnyDesk application
- Purchasing a license
- Installation on operating systems other than Windows and macOS

Requirements

To download and install AnyDesk, you will need:

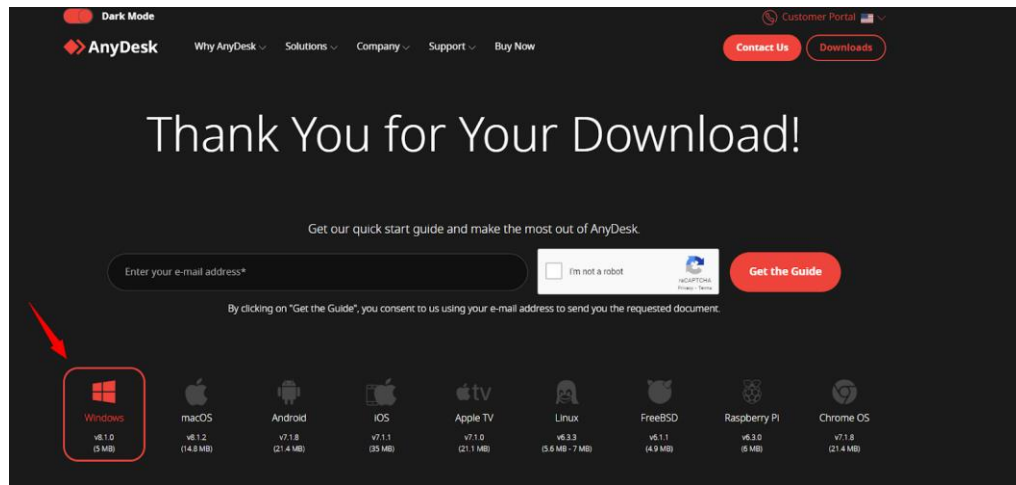
- A reliable internet connection
- Windows or macOS

NOTE: This guide only covers installation on Windows and macOS. Refer to AnyDesk's official documentation for instructions on other supported operating systems: [Installation](#)

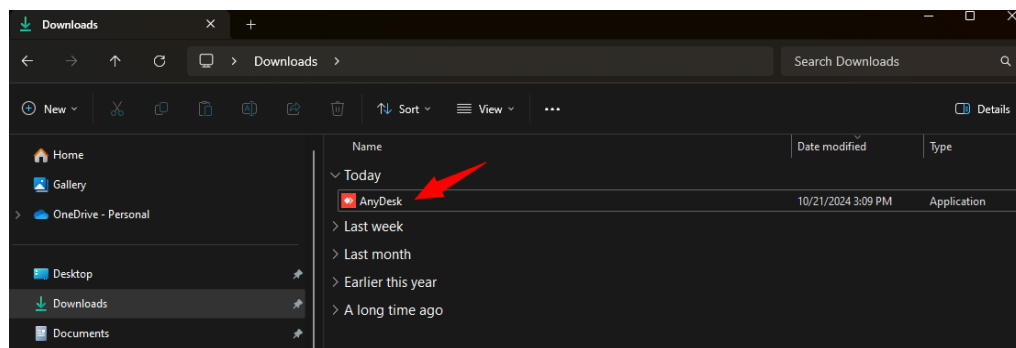
Installation

Windows

1. Click on this link to begin the download automatically: [Windows Download](#)
 - a. If the download does not start automatically, manually click the **Windows** option to begin the download

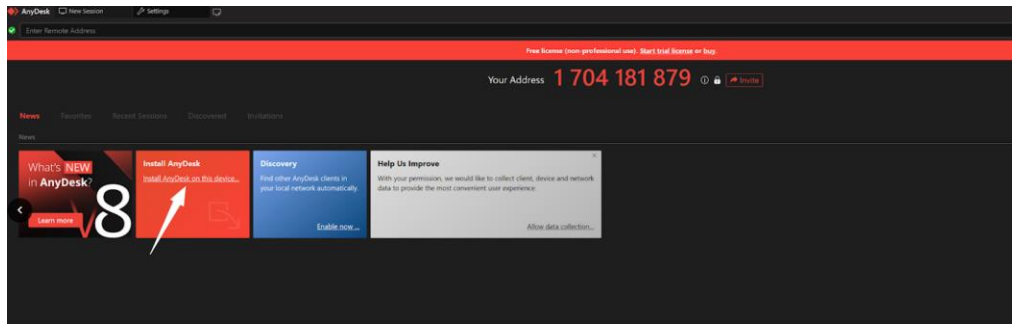


2. Navigate to your **Downloads** folder
 - a. Double-click on **AnyDesk.exe** to run

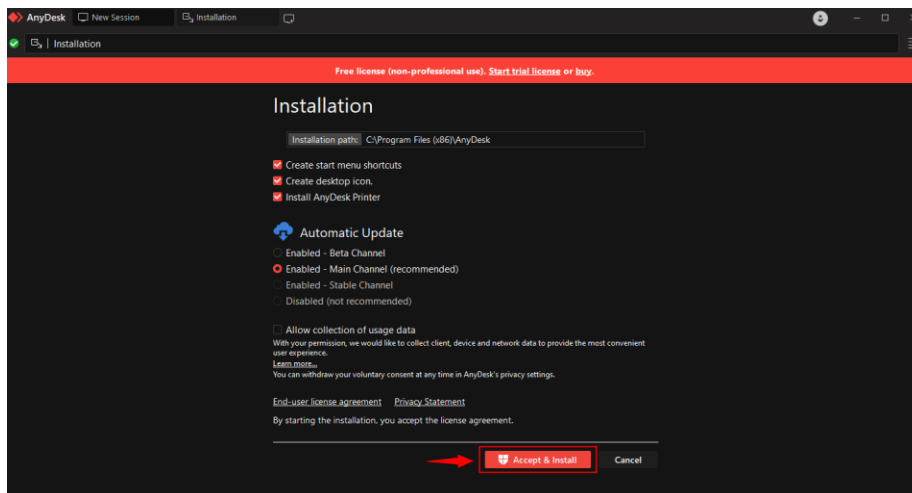


NOTE: **AnyDesk (Portable)** should now be running on your machine. To install **AnyDesk (Installed)**, continue with the installation steps.

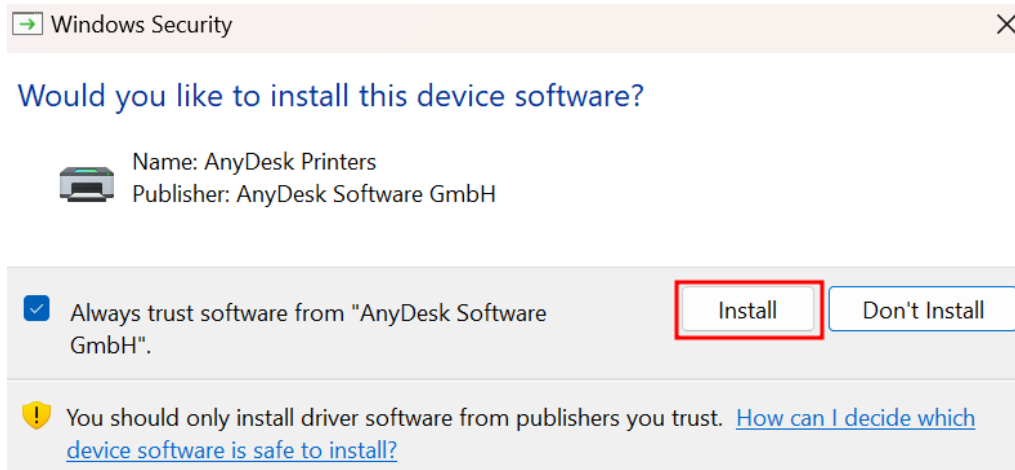
3. Once AnyDesk is running, click on **Install AnyDesk on this device** under **News**



- a. Configure your installation settings based on your preferences, such as selecting a custom installation path
 - **Recommended:** Accept all defaults for a smoother installation process
- b. Click **Accept and Install**



- c. If prompted by **User Account Control**, click **Yes** to proceed
- d. If prompted by **Windows Security**, click **Install** to proceed

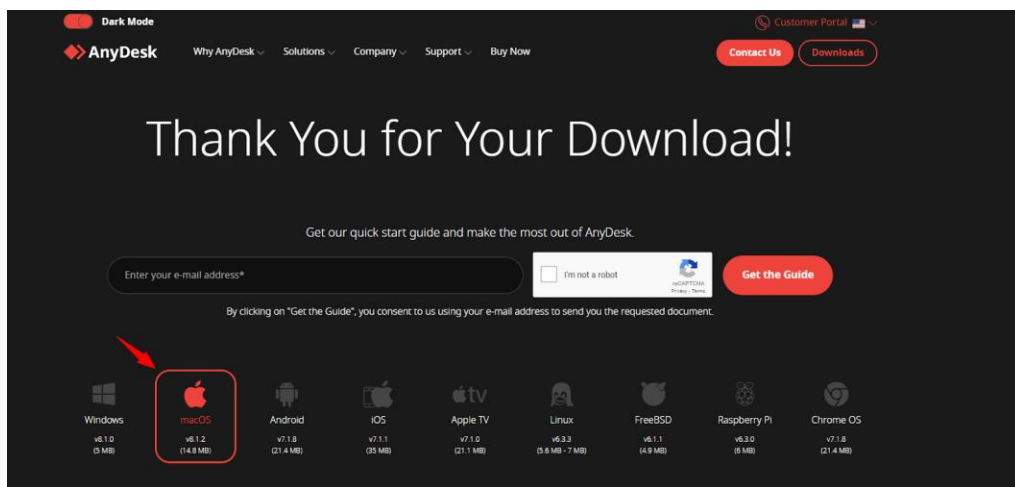


AnyDesk is now installed and should automatically launch on your machine.

macOS

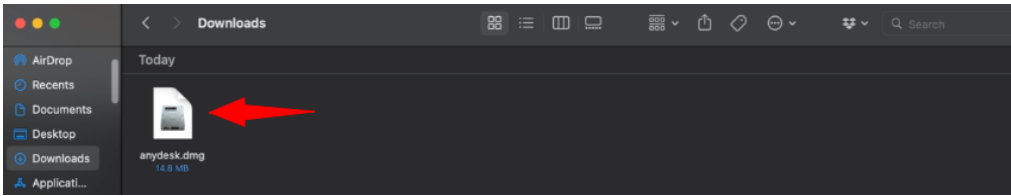
1. Click on this link to begin the download automatically: [macOS Download](#)

a. If the download does not start automatically, manually click the **macOS** option to begin the download



2. Navigate to your **Downloads** folder

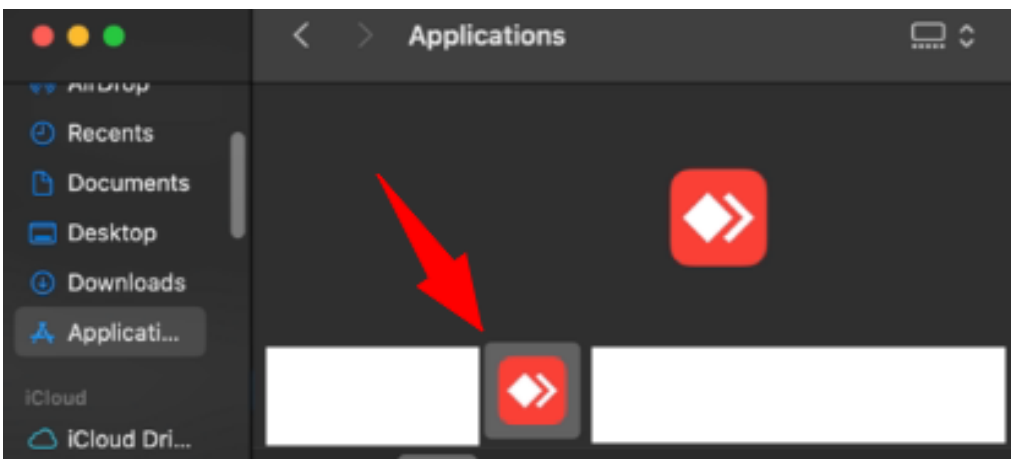
a. Double-click on **anydesk.dmg**



3. Drag the AnyDesk icon into the **Applications** folder



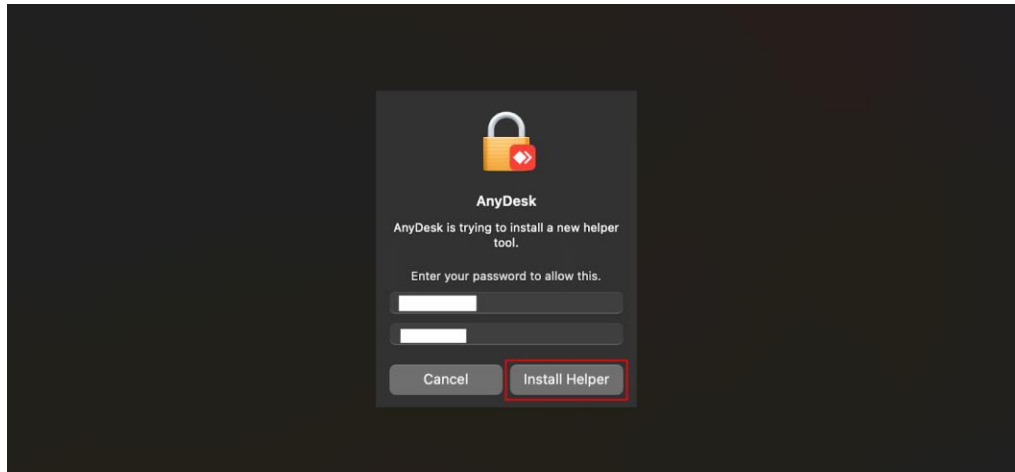
4. Double-click the AnyDesk icon from the **Applications** folder to run



NOTE: **AnyDesk (Portable)** should now be running on your machine. To install **AnyDesk (Installed)**, continue with the installation steps.

5. Once AnyDesk is running, click on **Install AnyDesk on this device** under **News**

6. Enter your macOS login credentials and click **Install Helper**



AnyDesk is now installed and should automatically launch on your machine.

Other Supported Operating Systems

Refer to AnyDesk's official documentation for instructions on other supported operating systems: [Installation](#)

Post-Installation

Running AnyDesk

AnyDesk Portable:

1. After downloading AnyDesk, locate the executable file (e.g., **AnyDesk.exe** for Windows or **anydesk.dmg** for macOS) in your **Downloads** folder or the location where you chose to save the file
2. Double-click the executable file to open AnyDesk without any installation process

AnyDesk Installed:

1. Locate the AnyDesk application on your desktop (e.g., under the **Start Menu** for Windows or in the **Applications** folder for macOS)
2. Double-click the icon to open AnyDesk

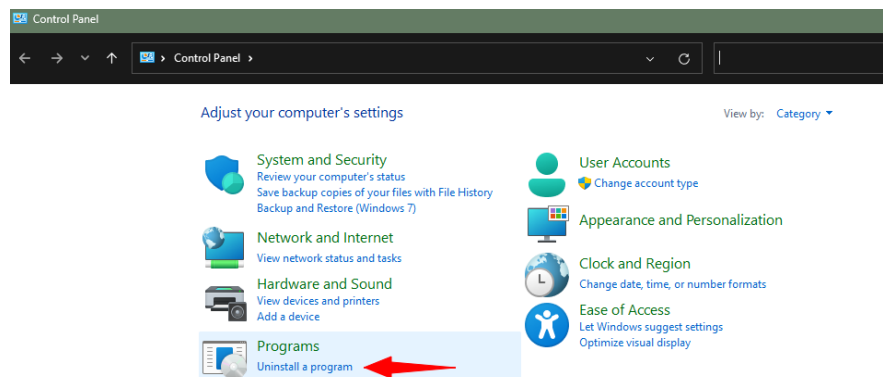
Uninstalling AnyDesk

AnyDesk (Portable):

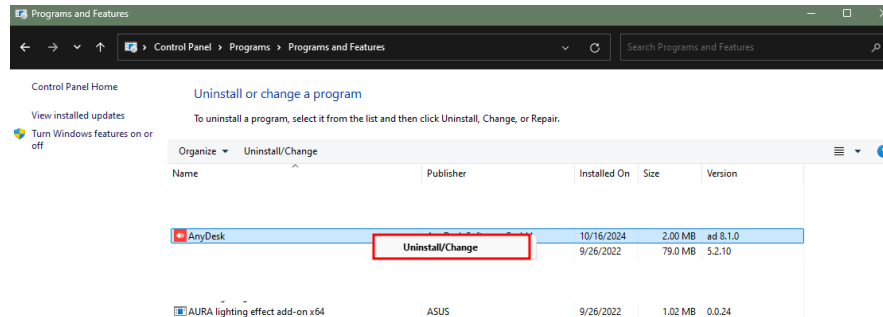
1. If AnyDesk is running, right-click the AnyDesk icon in the taskbar and select **Close Window** (Windows) or **Quit** (macOS)
2. Delete the **AnyDesk.exe** (for Windows) or **anydesk.dmg** (for macOS) file located under **Downloads** or where you saved the file

AnyDesk (Installed):

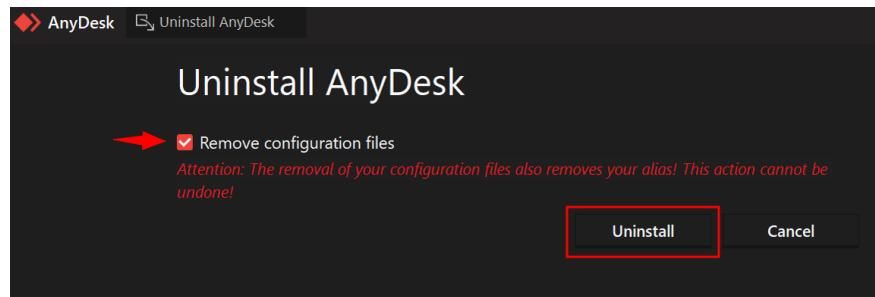
- Windows
 1. Right-click the AnyDesk icon in the taskbar and select **Close Window**
 2. Open **Control Panel**
 - a. Under Programs, click **Uninstall a program**



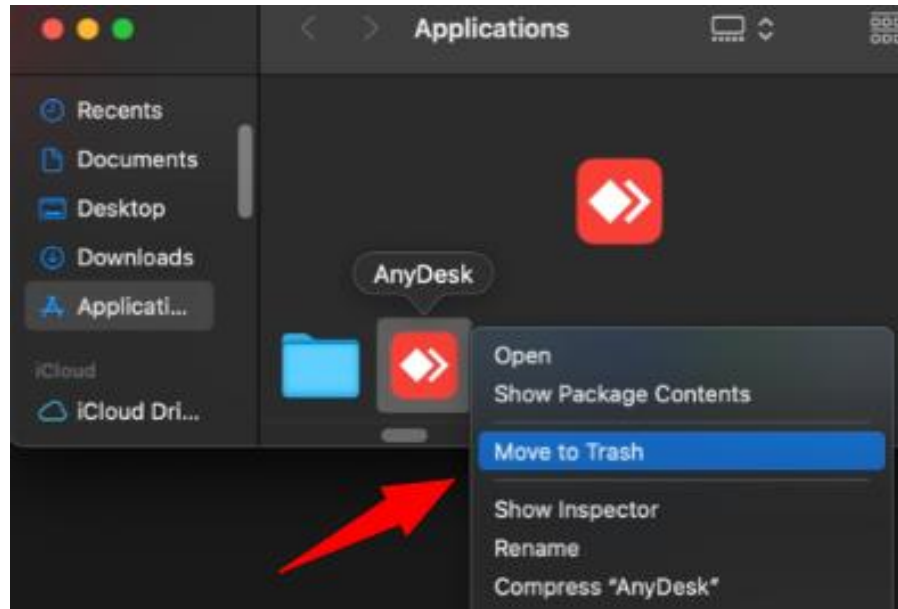
- b. Under the list of installed programs, select AnyDesk and click **Uninstall/Change**



- c. If prompted by **User Account Control**, click **Yes** to proceed
- d. To ensure a complete uninstallation, select **Remove configuration files**. If you wish to keep your Alias for future use, leave this option unchecked. Click **Uninstall** to proceed.



- macOS
 1. Right-click the AnyDesk icon in the dock and select **Quit**
 2. Under **Finder**, go to the **Applications** folder
 - a. Right-click the AnyDesk icon and click **Move to Trash**



Getting Help

Support

For assistance in troubleshooting your installation or for general inquiries, visit the AnyDesk support page: [Contact AnyDesk](#)

Additional Resources

[AnyDesk](#)

Visit the official website for the AnyDesk product.

[AnyDesk Features](#)

Learn more about the features of AnyDesk.

[Portable vs. Installed](#)

Learn about the similarities and differences between AnyDesk (Portable) and AnyDesk (Installed).

[Downloads](#)

Access the page to download AnyDesk for any supported operating system.

[Installation](#)

Find installation guides and troubleshooting tips for AnyDesk.

[Knowledge Base](#)

Find answers to common questions and detailed articles about AnyDesk.

Appendix

Terms and Definitions

[AnyDesk](#)

A remote desktop application that allows users to connect to other computers over the internet.

[AnyDesk \(Portable\)](#)

A lightweight version of AnyDesk that can be run directly from an executable file without installation.

[AnyDesk \(Installed\)](#)

A fully installed version of AnyDesk that integrates into the operating system.

[Alias](#)

A user-friendly name associated with your unique AnyDesk address.

Frequently Asked Questions

[How do I use AnyDesk?](#)

This guide does not cover how to navigate or use AnyDesk. For help, follow AnyDesk's tutorials here: [AnyDesk Tutorials](#)

How do I determine if I need Portable or Installed?

To determine which version suits your needs, refer to this knowledge article: [Portable vs. Installed](#)

Do I need to pay for AnyDesk to install it?

No, AnyDesk offers a free version for personal use. However, you may need to purchase a subscription for additional features, commercial use, or larger teams. For more information on license information: [Pricing](#)

How do I know if the installation was successful?

If AnyDesk is running without errors, your installation was successful.

Revision History

Version	Date	Description	Author
1.0	10/22/2024	Initial release of the installation guide	Skylar Fountain