

# Relational Big Data

## How Data Collection Influences How We Live, Work, and Interact

Karen Levy  
Cornell University

# Social and legal dimensions of surveillance and data collection

How do we negotiate our relationships through information flow/restriction?

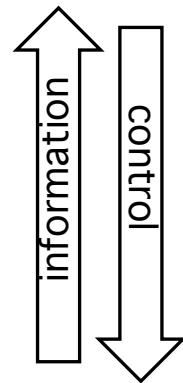
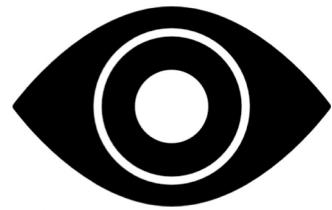
What's the relationship between privacy and socioeconomic justice?

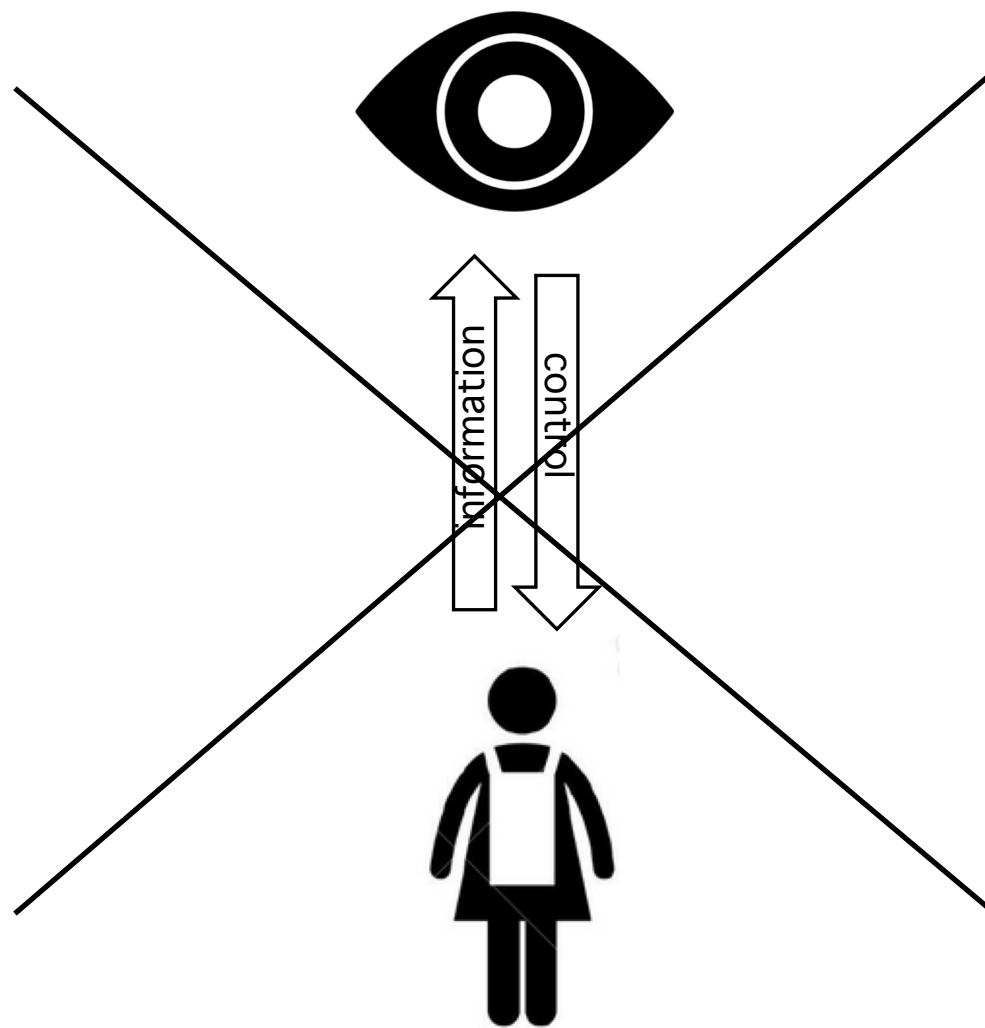
How do people resist data collection, and what purposes does it serve?

# What's big about “big data”?

- Computational power
- Velocity/volume/variet
- New methods

Data mediate our social relationships to an unprecedented degree – “relational” big data

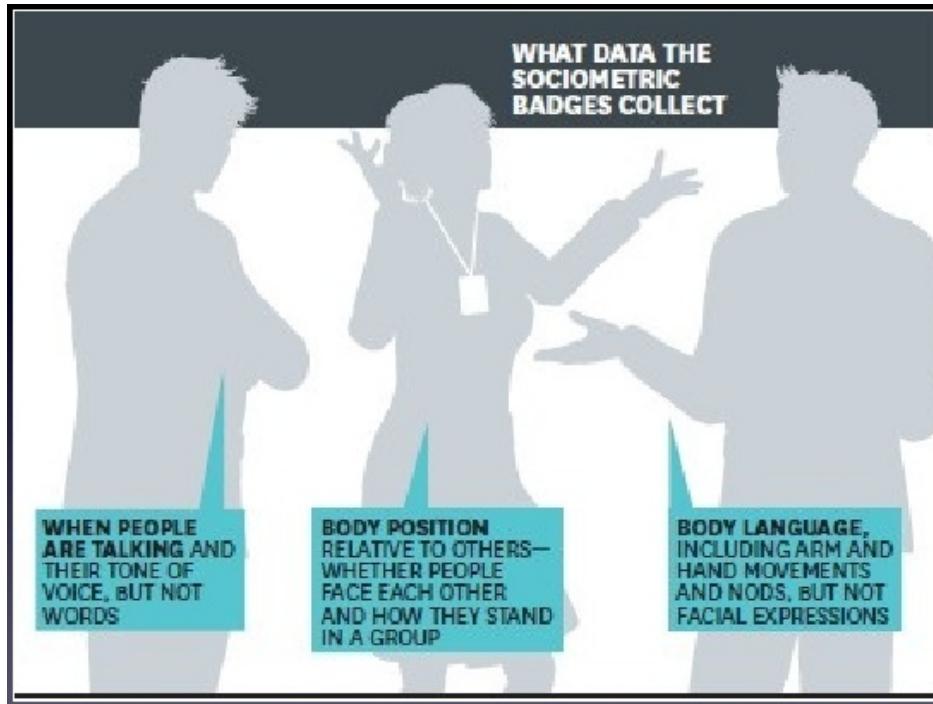




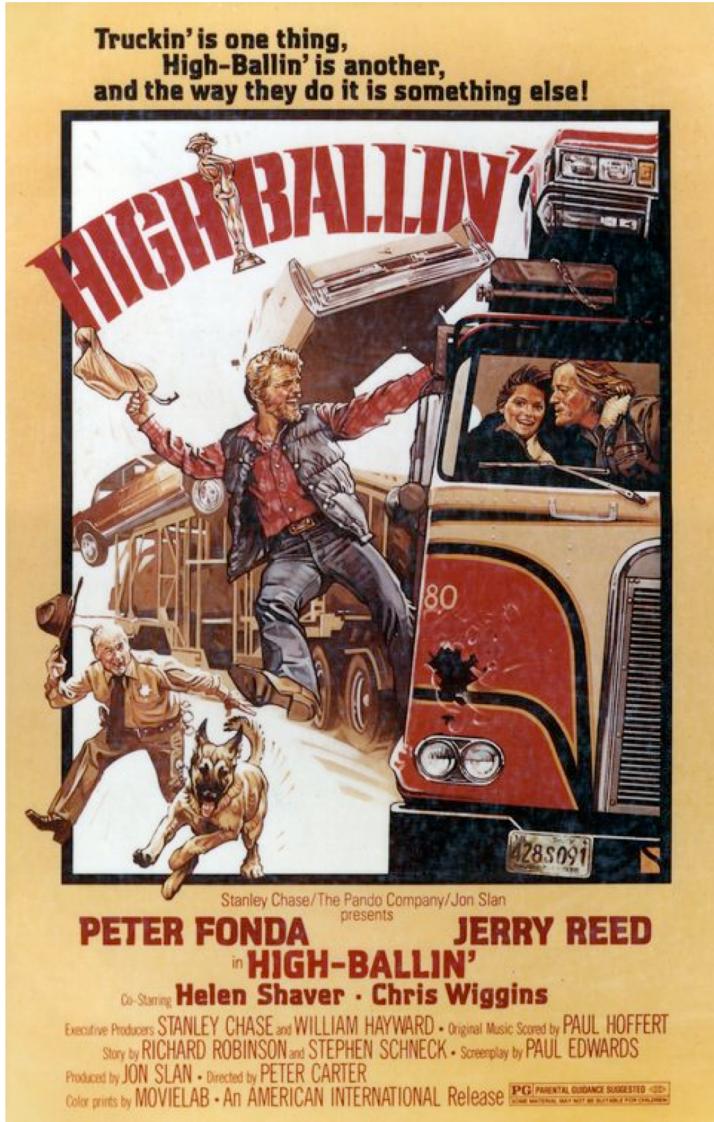
- the workplace
- the family
- marginalized communities

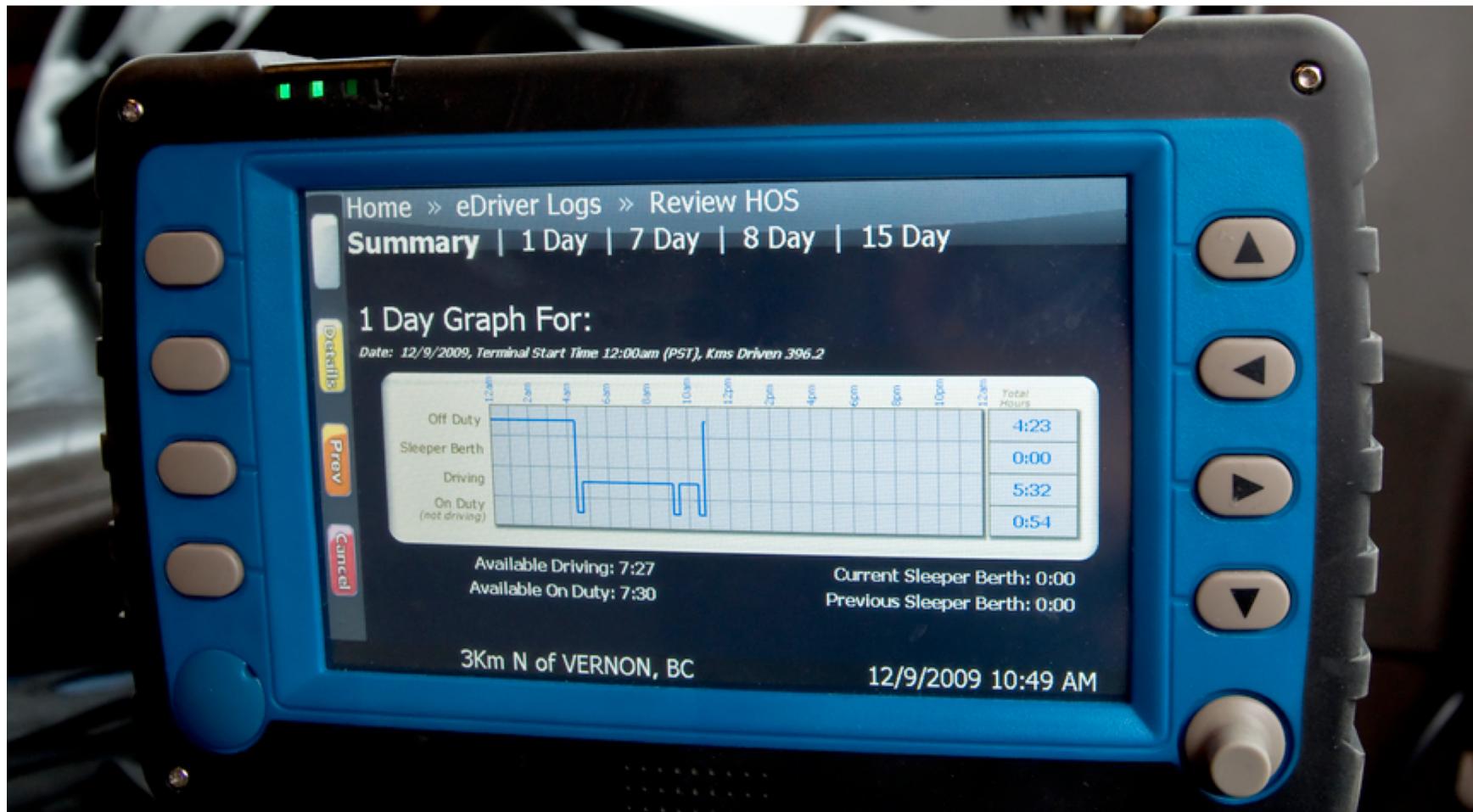
# Surveillance at work

# New types of data capture



# New types of workplaces





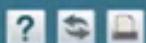
Group Type:  
OHOS Depot

Group:  
Atlanta, GA

Driver:  
Creed Bratton

Date Range:  
Between 4/28/2010 12:00 and 5/18/2010 12:00

Go



Overall Score: **10.99**

### Safety

Safety Score: **6.62**

	Driver Counts	Depot Avg.	Difference	Fleet Avg.	Difference
Hard Braking	288	288	12%	288	-40%
Lane Departure	231	231	7%	231	-42%
Stability	263	263	-2%	263	-44%
Manual	410	410	22%	410	-47%
Over Speed	199	199	-4%	199	-52%

[Download](#)

### Compliance

Compliance Score: **5.07**

Metric	Driver		Depot Avg.		Difference (%)		Fleet Avg.		Difference (%)	
	Counts	Time	Counts	Time	Counts	Time	Counts	Time	Counts	Time
Cumulative on Duty	62	361	108	802	108	802	108	802	-42%	-54%
Driving	36	369	64	729	64	729	64	729	-42%	-47%
On Duty	119	341	86	761	86	761	86	761	-42%	-53%

Ruleset:

US

Go

[Download](#)

### Fuel

Fuel Score: **9.62**

	Driver Counts	Depot Avg.	Difference	Fleet Avg.	Difference
% Over Rev	288	288	22%	288	-40%
% Total Idle	231	231	7%	231	-42%
Fuel Efficiency	263	263	12%	263	-44%

[Download](#)

### Efficiency

Delivery Efficiency Score: **10.17**

	Driver Value	Depot Value	Deviation	Fleet Value	Deviation
# of Deliveries	12	12	-33%	12	-33%
On Time Delivery %	30%	30%	-33%	30%	-33%
Delayed Count	8	8	-33%	8	-33%
Delayed Time	55mn	55mn	-33%	55mn	-33%
Excessive Stoppage Count	9	9	-33%	9	-33%

Entity	Hard Braking Count	Lane Departure Count	Manual Count	Roll Stability Count	# Miles Driven	Safety Score *
JOE	1	0	0	3	5,679	-250,263%
JILL	1	0	0	0	5,529	-83,388%

# New information flows

## Truck crash prediction

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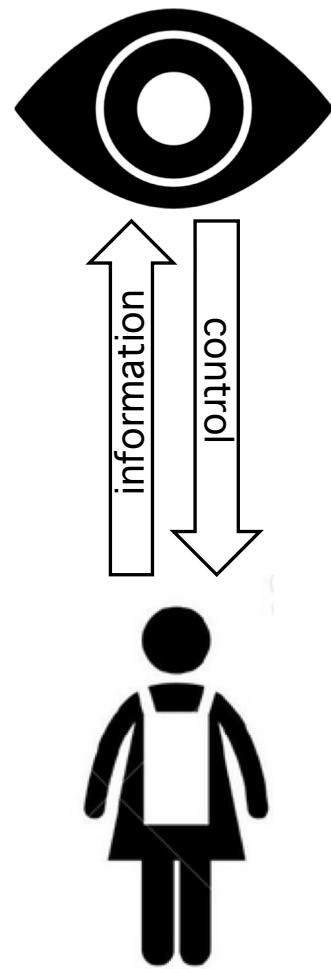
Now, consider the Omnitracs Analytics industry model for accident prediction.

They took driver logs and turned each one into about a thousand distinct data points—from the amount of time the truck driver drove each hour of the day, to how many hours of sleep that driver got and when those hours occurred, to how many times that driver drove through sunrise.

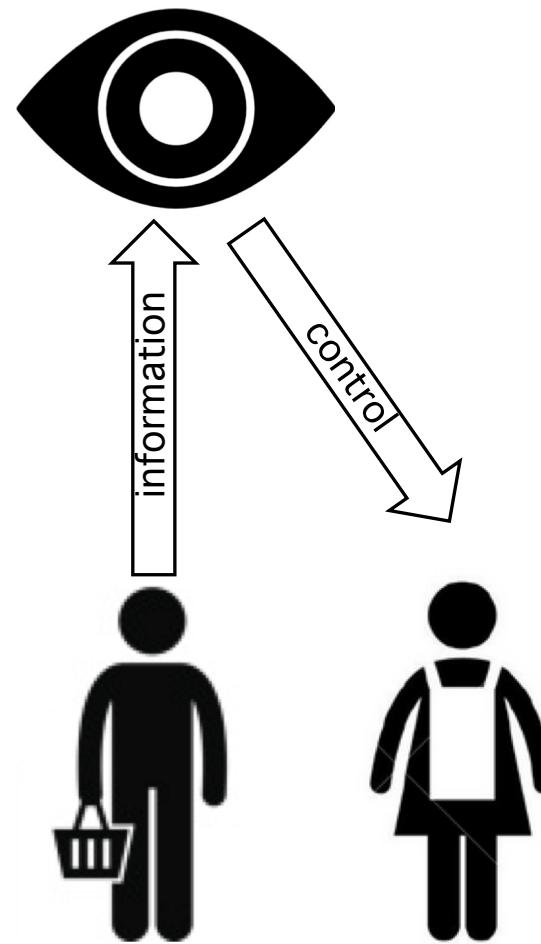
Then, they took 27,000 severe accidents from their customers' data sets and reverse engineered a severity model, which allowed them to identify predictive data points in a particular driver logbook that indicated the potential for a bad wreck.

The model is so good they can take any driver's log book and predict the likelihood of a bad accident each hour of his or her day.

Traditional surveillance



Refractive surveillance



# What Customer Data Collection Could Mean for Workers

by Solon Barocas and Karen Levy

AUGUST 31, 2016



SAVE



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COMMENT 0

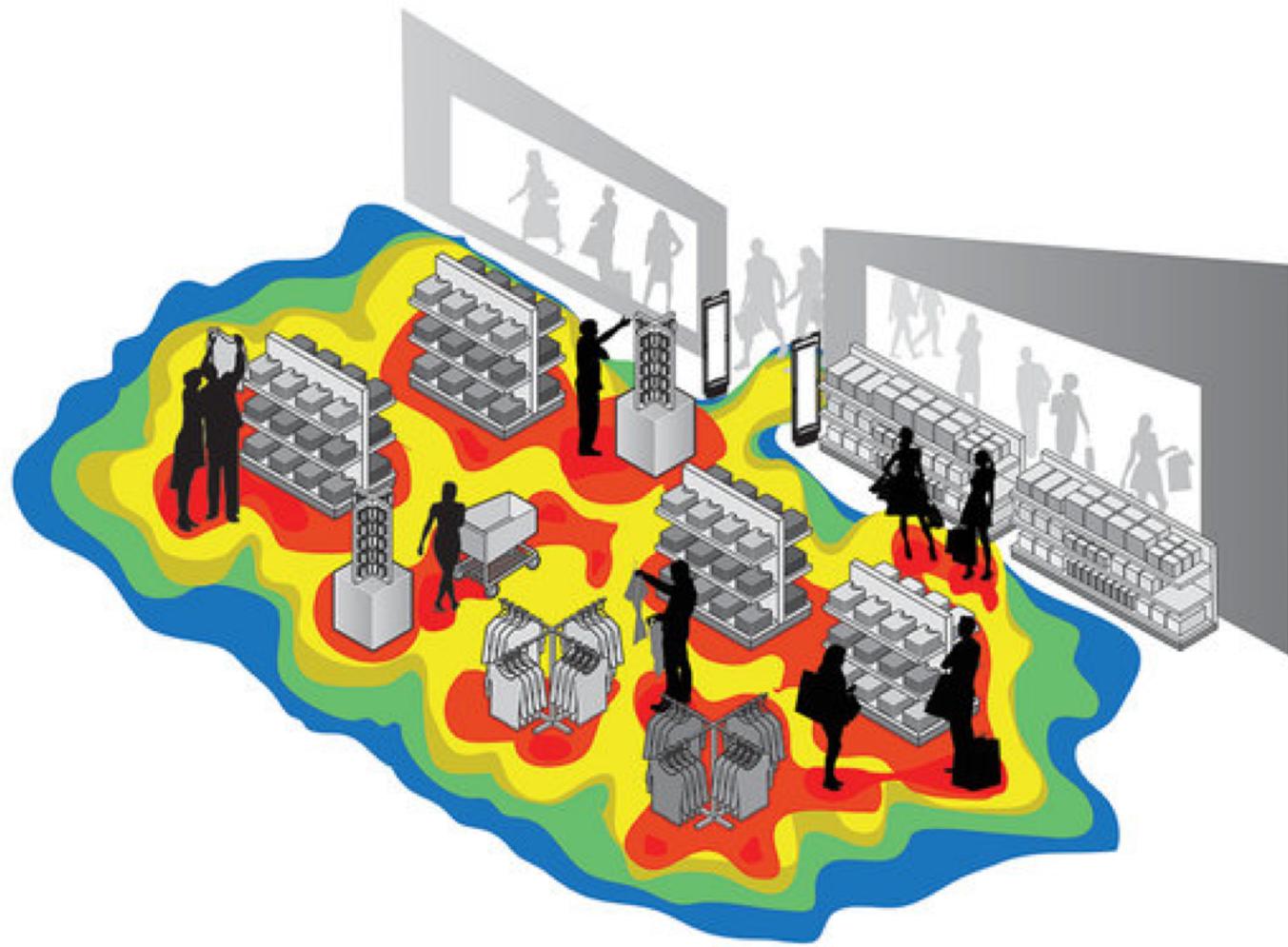
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traffic sensing

scheduling  
algorithms

schedule  
instability

interaction +  
exclusion  
detection

granular  
management +  
evaluation

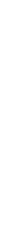
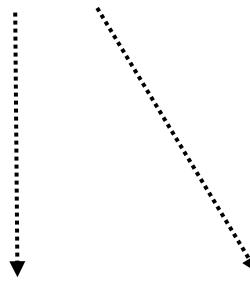
preferences /  
shopping  
history

clienteling  
software

substitutability

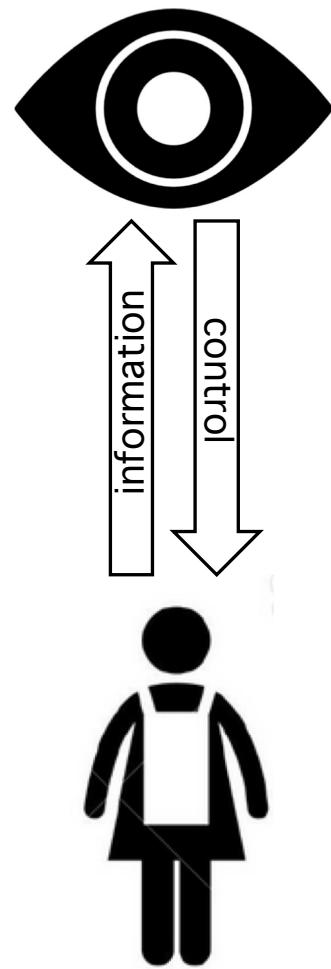
self-management  
tasks

porosity of  
work  
boundaries

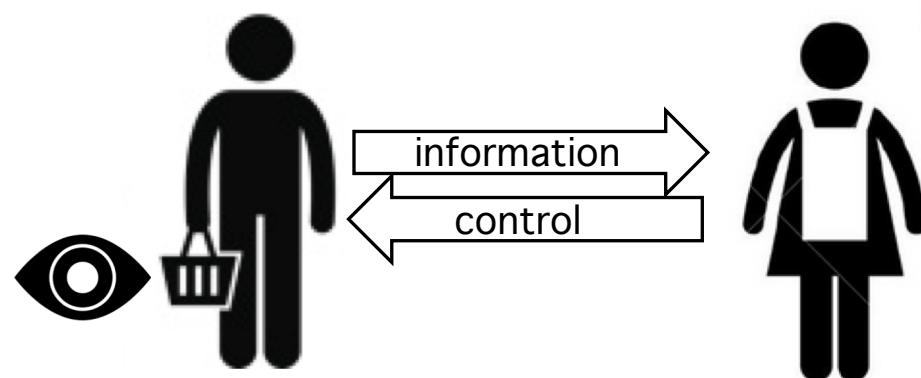


# Intimacy and care

Traditional surveillance

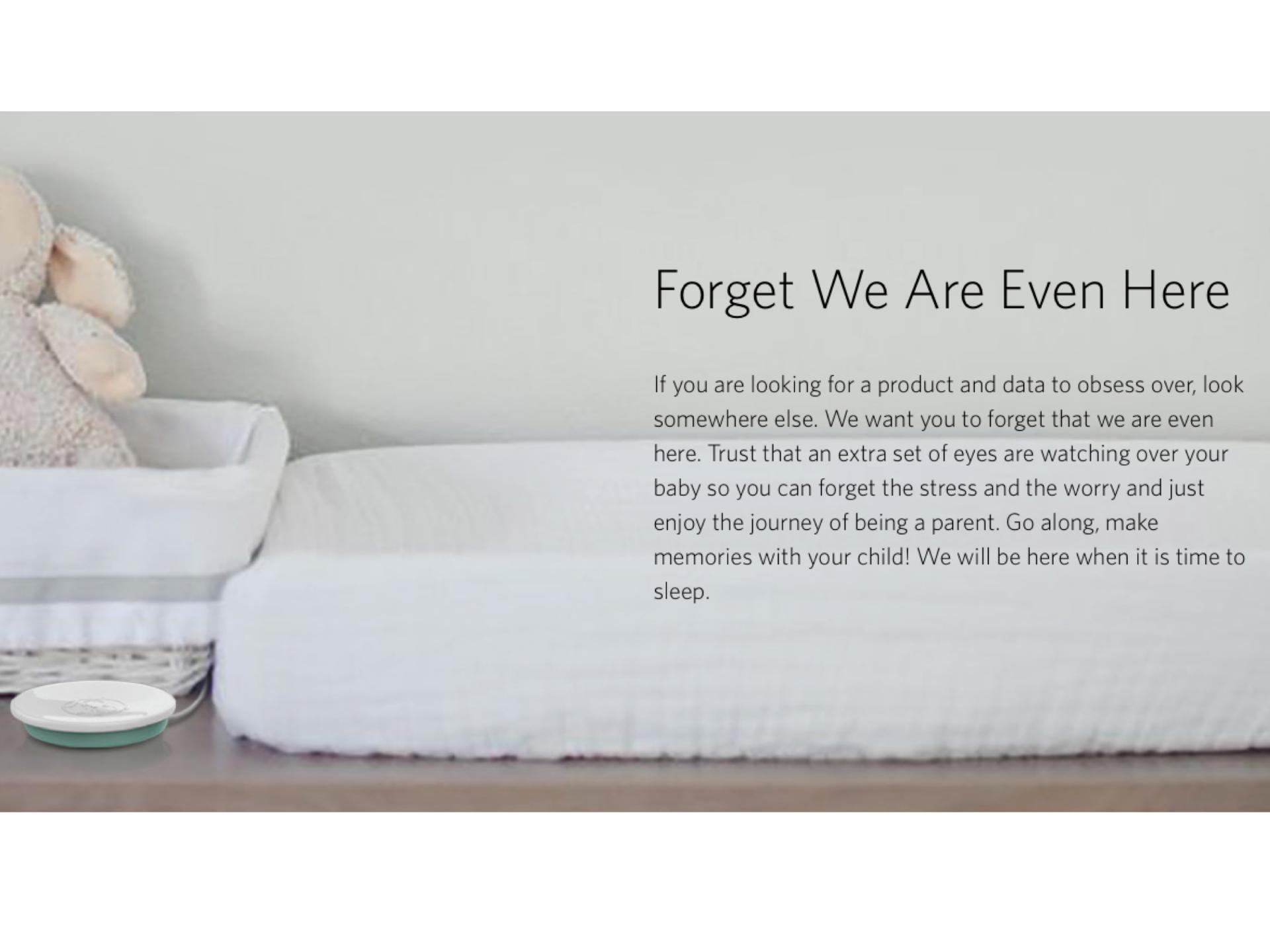


Consumer as surveillor







A photograph of a baby sleeping peacefully in a white bassinet. The baby's feet are visible at the top left. In the foreground, to the left of the bassinet, sits a small, round, teal and white plastic bowl with a lid. The background is a plain, light-colored wall.

# Forget We Are Even Here

If you are looking for a product and data to obsess over, look somewhere else. We want you to forget that we are even here. Trust that an extra set of eyes are watching over your baby so you can forget the stress and the worry and just enjoy the journey of being a parent. Go along, make memories with your child! We will be here when it is time to sleep.

## Heavy equipment tracking



Track and monitor your company's heavy equipment to prevent theft and optimize utilization.

## Bank bag tracking



Protect bank bags with a location-aware tracking and recovery solution for banks.

## Senior tracking | TBA



Secure, protect and locate the people that you value most, from children to aging parents.

## High value retail tracking



Protect your high-value retail from theft with a covert, location-aware tracking solution.

## Asset Tracker for Trailers™ | Sprint®



Track trailers, track drivers, and monitor the condition of sensitive and perishable cargo.

## Comfort Zone Check-In® | Alzheimer's Association®



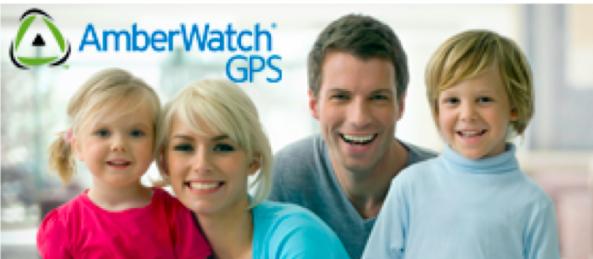
Monitor a family member with Alzheimer's using on-demand and scheduled location requests.

## Asset tracking | TBA



Track and monitor your enterprise's valuable

## AmberWatch GPS™ | AmberWatch Foundation®



Use GPS and cellular technology to get your

## Vehicle tracking



Find your car in a crowded parking lot, start

# 'Avonte's Law' Proposes GPS Tracking For Autistic Kids, But Is It Ethical?



# Can We Microchip Our Kids to Prevent Kidnapping?

Parents are increasingly looking to technology to keep tabs on their progeny

By Jordyn Taylor | 03/18/15 8:00am

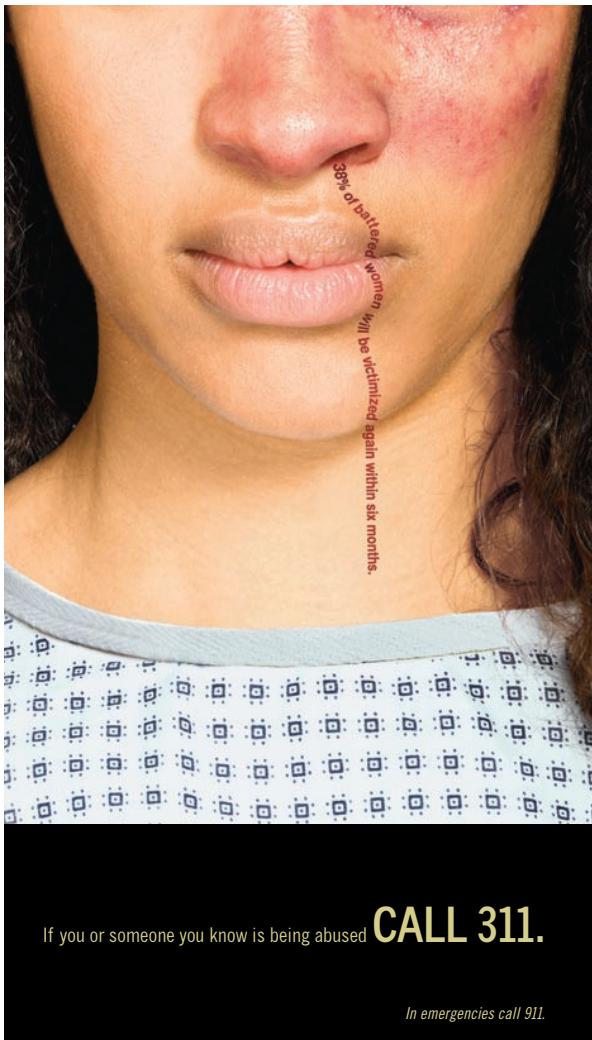
COMMENT 

"Many thanks to Dropcam for literally saving our dogs and house from what could have been a horrible fire had we not seen it happening live and been able to get back in time!"

Nick Dinsmoor

## Technology to Enhance Lone Worker Protection

Each year, more than 23 million U.S. citizens work alone and in high-risk environments. Every day these "lone workers" suffer serious injury and death from workplace accidents, falls, assaults, and robberies. These incidents cost companies billions each year in lost productivity, lawsuits, insurance premium increases, and medical payments.



Michael R. Bloomberg, Mayor   Yolanda B. Jimenez, Commissioner, Mayor's Office to Combat Domestic Violence



**“Disconnecting often makes it worse.**  
Clients are much more at risk when they actually separate from their abusers because he suddenly no longer has any control over that victim. So often the only thing left is through the phone[.] ... If you change your number, now he's most likely going to go crazy. So that's when he's going to start stalking you any way he can.”

(social worker)

Email or Phone

Password

Log In

[Forgot account?](#)



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Boyfriend Tracker By Number

Apps4Droid

3.2 ★

FREE



How to catch cheating spouse and Signs..

Stamlo

5.0 ★

FREE



SMS Tracker Plus: Remote Cell Tracker

Gizmoquip LLC

3.8 ★

FREE



Cheating spouse tracker

Dictionary-inc-app

4.1 ★

FREE



# Rape Is Not a Data Problem

The tech sector has tackled sexual violence like it tackles laundry delivery, and entirely missed the point.



Image of woman via Dean Drobot/Shutterstock



## STAT

POLICY &amp; ETHICS

# The Golden State Killer Case Was Cracked with a Genealogy Web Site

Law enforcement's use of an open-source DNA ancestry database raises questions about genetic privacy

By Rebecca Robbins, STAT on April 28, 2018



*Credit: Andrew Brookes Getty Images*

# Marginalization

# The relationship between privacy and socioeconomic inequality

Digital inclusion and data profiling

by Seeta Peña  
Gangadharan

# Want to Predict the Future of Surveillance? Ask Poor Communities.

VIRGINIA EUBANKS JANUARY 15, 2014

## Civil Rights Principles for the Era of Big Data

Technological progress should bring greater safety, economic opportunity, and convenience to everyone. And the collection of new types of data is essential for documenting persistent inequality and discrimination. At the same time, as new technologies allow companies and government to gain greater insight into our lives, it is vitally important that these technologies be designed and used in ways that respect the values of equal opportunity and equal justice. We aim to:

## The Class Differential in Privacy Law

*Michele Estrin Gilman<sup>†</sup>*



"This book is downright scary—but...you will emerge smarter and more empowered to demand justice." —NAOMI KLEIN



# AUTOMATING INEQUALITY

HOW HIGH-TECH TOOLS PROFILE,  
POLICE, AND PUNISH THE POOR



MEMBER FEATURE STORY

# Data Violence and How Bad Engineering Choices Can Damage Society

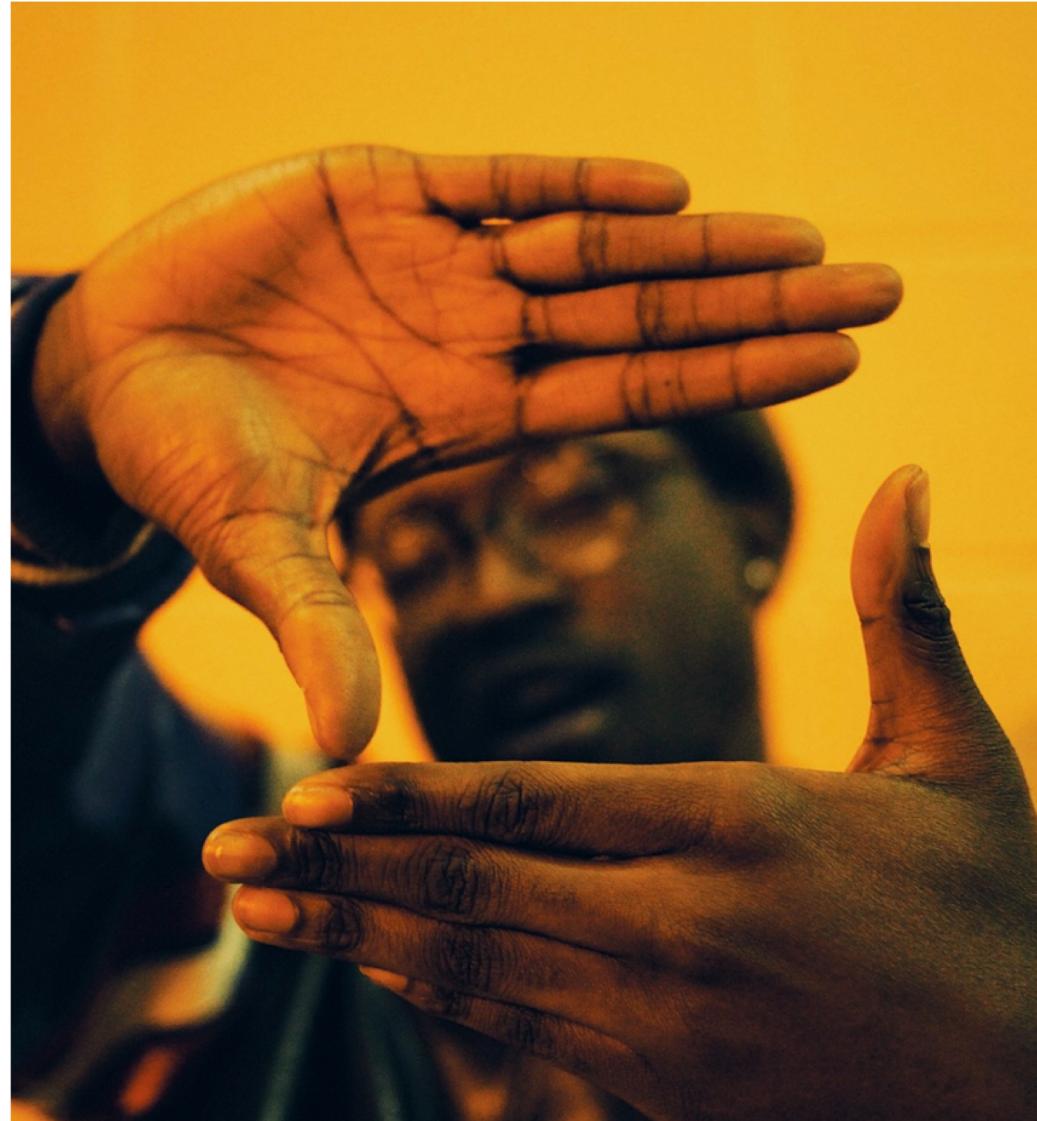
Cultural harms can go well beyond search results — which can be bad news for vulnerable communities



Anna Lauren Hoffmann

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Apr 30 · ★ 12 min read



# The downside of seamlessness

## A Virtual Repo Man



"I have disabled a car while I was shopping at Walmart," said Lionel M. Vead Jr., the head of collections at First Castle Credit Union in Covington, La., who said that starter interrupt devices and GPS tracking technology had made his job easier. Cheryl Gerber for The New York Times

Data ethics: how???

# Volkswagen Emissions Fraud Impacted 11 Million Cars, Could Cost \$7 Billion To Fix

By [Jeremy Stahl](#)



I want my money back, Volkswagen.

Photo by PETER PARKS/AFP/Getty Images



# 2018 ACM Code of Ethics and Professional Conduct: Draft 3

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Draft 3 was developed by The Code 2018 Task Force. (It is based on the [2018 ACM Code of Ethics and Professional Conduct: Draft 2](#)).

## 1. GENERAL MORAL PRINCIPLES.

*A computing professional should...*

### 1.1 Contribute to society and to human well-being, acknowledging that all people are stakeholders in computing.

This principle, concerning the quality of life of all people, affirms an obligation of computing professionals to use their skills for the benefit of society, its members, and the environment surrounding them. This obligation includes promoting fundamental human rights and protecting each individual's right to autonomy in day-to-day decisions. An essential aim of computing professionals is to minimize negative consequences of computing, including threats to health, safety, personal security, and privacy.

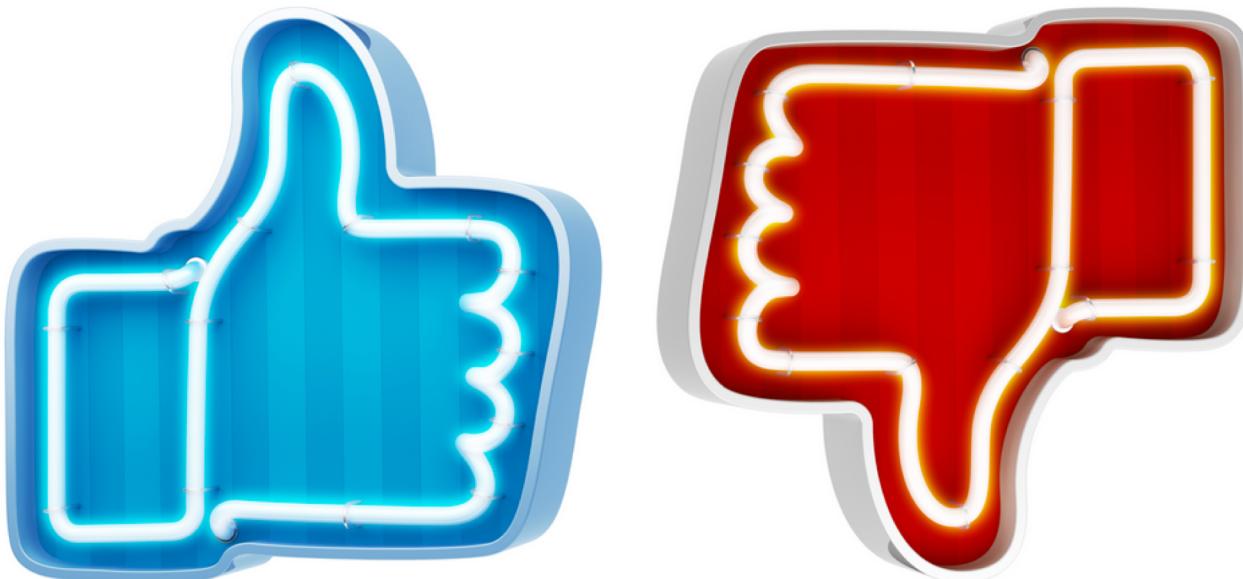
Computing professionals should consider whether the results of their efforts respect diversity, will be used in socially responsible ways, will meet social needs, and will be broadly accessible. They are encouraged to actively contribute to society by engaging in pro bono or volunteer work. When the interests of multiple groups conflict, the needs of the least advantaged should be given increased attention and priority.

# Facebook, Cambridge Analytica, and the Regulator's Dilemma: Clueless or Venal?

APRIL 4, 2018

by David C. Vladeck

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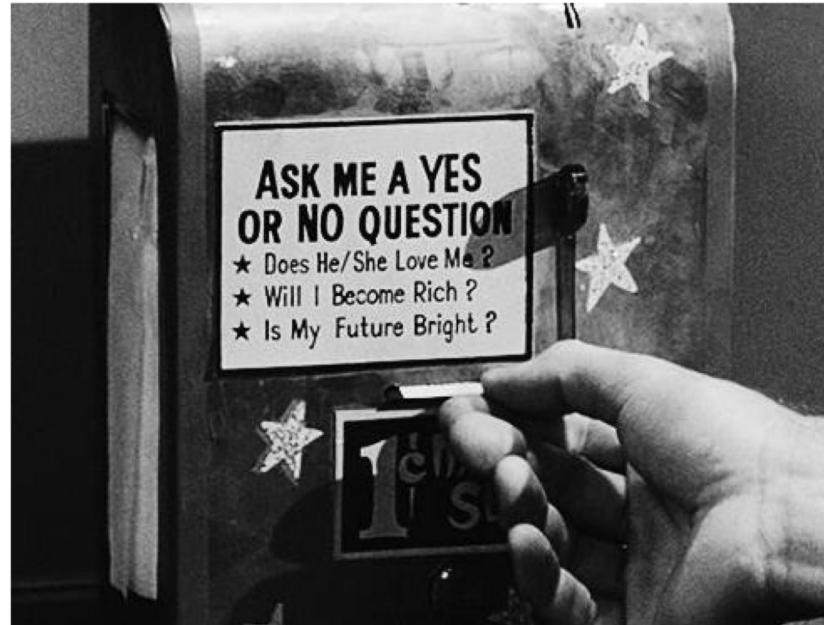




AI Now Institute [Follow](#)

Researching the social implications of artificial intelligence now to ensure a more equitable future  
Feb 21 · 15 min read

# Algorithmic Impact Assessments: Toward Accountable Automation in Public Agencies



An automated decision system from The Twilight Zone's "Nick of Time" (1960)