



## Release Notes

<b>Version 2.0</b>  July 1, 2023	<p>We are excited to share that our Scribers Software beta program has been completed. Our product defect program has now officially launched. This new version 2.0 also includes new features and bug fixes alongside our official launch.</p> <p>Here at Scribers Software, we would like to thank our growing and dedicated user base that continues to believe in our product and provide constant feedback.</p>
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## New Features



- Officially launched 'Scribers Product Defect Software'.
  - Users can now create product defect cases straight from the Scribers Software platform.
- Launched 'Analytics'.
  - Users can now launch the Analytics tab to see collected data from defect cases.
- Added tags.
  - Users can now assign a tag (or in other words, keywords) to each product defect case for further organization.
- Added a sharing function.
  - Users can now share cases with other users of the product defect software.
- Launched 'Learning'.
  - Users who need additional assistance on how to use the product defect software can watch videos on how to utilize the software to its full potential.
  - Users can also choose to join a semi-weekly scheduled workshop to learn in a more classroom-like setting. (Capacity is limited)
- Launched a 'feedback' section on our platform.
  - Users can now provide feedback directly through the platform instead of having to email our support team.
    - Users must be from the same company to share with each other.

## Bug Fixes



- Fixed a bug where creating a weekly or monthly report for defect cases would only work half of the time.
- Fixed a bug where sometimes copying text doesn't do it the first time which led to pasting not showing anything.
- Fixed a bug where typing in the log snippet text box would not display text immediately.
- Fixed a bug where it impacted a portion of users' load times when submitting a case.
- Fixed an issue where converted cases could not directly be attached to emails.
- Fixed a bug where sometimes users would not see a window appear after a client was notified of their logged product defect case.
- Fixed a bug where cases that used multiple languages in a given case when submitted turned into symbolic syntax.