

ServiceNow Problem Report

Generated Problem Report

Priority	1
Status	Resolved
Submit Date	15/04/2025 10:00:00
Age	28
Summary	Database performance issue
Investigation Type	
Root Cause	
Update	Generating update
Comments	

Problem: PRB006	
Priority	1
Status	In Progress
Submit Date	13/05/2024 09:00:00
Age	365
Summary	Invoice processing system failures
Investigation Type	
Root Cause	

Update	Generating update
Comments	

Problem: PRB001	
Priority	2
Status	Open
Submit Date	01/05/2025 08:30:00
Age	12
Summary	Network connectivity issue
Investigation Type	
Root Cause	
Update	Generating update
Comments	

Problem: PRB004	
Priority	2
Status	Open
Submit Date	11/05/2025 09:00:00
Age	2
Summary	Application crash issue
Investigation Type	

Root Cause	
Update	Generating update
Comments	

Priority	3
Status	In Progress
Submit Date	10/05/2025 14:45:00
Age	3
Summary	Email delivery delays
Investigation Type	
Root Cause	
Update	Generating update
Comments	

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