



Administration Guide

# AWS Directory Service



**Version 1.0**

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# AWS Directory Service: Administration Guide

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# What is AWS Directory Service?

AWS Directory Service provides multiple ways to use Microsoft Active Directory (AD) with other AWS services. Directories store information about users, groups, and devices, and administrators use them to manage access to information and resources. AWS Directory Service provides multiple directory choices for customers who want to use existing Microsoft AD or Lightweight Directory Access Protocol (LDAP)-aware applications in the cloud. It also offers those same choices to developers who need a directory to manage users, groups, devices, and access.

## AWS Directory Service options

AWS Directory Service includes several directory types to choose from. For more information, select one of the following tabs:

### AWS Directory Service for Microsoft Active Directory

Also known as AWS Managed Microsoft AD, AWS Directory Service for Microsoft Active Directory is powered by an actual Microsoft Windows Server Active Directory (AD), managed by AWS in the AWS Cloud. It enables you to migrate a broad range of Active Directory-aware applications to the AWS Cloud. AWS Managed Microsoft AD works with Microsoft SharePoint, Microsoft SQL Server Always On Availability Groups, and many .NET applications. It also supports AWS managed applications and services including [Amazon WorkSpaces](#), [Amazon WorkDocs](#), [Amazon Quick Suite](#), [Amazon Chime](#), [Amazon Connect](#), and [Amazon Relational Database Service for Microsoft SQL Server](#) (Amazon RDS for SQL Server, Amazon RDS for Oracle, and Amazon RDS for PostgreSQL).

AWS Managed Microsoft AD is approved for applications in the AWS Cloud that are subject to [U.S. Health Insurance Portability and Accountability Act](#) (HIPAA) or [Payment Card Industry Data Security Standard](#) (PCI DSS) compliance when you [enable compliance for your directory](#).

All compatible applications work with user credentials that you store in AWS Managed Microsoft AD, or you can [connect to your existing AD infrastructure](#) with a trust and use credentials from an Active Directory running on-premises or on EC2 Windows. If you [join EC2 instances to your AWS Managed Microsoft AD](#), your users can access Windows workloads in the AWS Cloud with the same Windows single sign-on (SSO) experience as when they access workloads in your on-premises network.

AWS Managed Microsoft AD also supports federated use cases using Active Directory credentials. Alone, AWS Managed Microsoft AD enables you to sign in to the [AWS Management Console](#). With [AWS IAM Identity Center](#), you can also obtain short-term credentials for use with the AWS SDK and CLI, and use preconfigured SAML integrations to sign in to many cloud applications. By adding Microsoft Entra Connect (formerly known as Azure Active Directory Connect), and optionally Active Directory Federation Service (AD FS), you can sign in to Microsoft Office 365 and other cloud applications with credentials stored in AWS Managed Microsoft AD.

The service includes key features that enable you to [extend your schema](#), [manage password policies](#), and [enable secure LDAP communications](#) through Secure Socket Layer (SSL)/Transport Layer Security (TLS). You can also [enable multi-factor authentication \(MFA\) for AWS Managed Microsoft AD](#) to provide an additional layer of security when users access AWS applications from the Internet. Because Active Directory is an LDAP directory, you can also use AWS Managed Microsoft AD for Linux Secure Shell (SSH) authentication and for other LDAP-enabled applications.

AWS provides monitoring, daily snapshots, and recovery as part of the service—you [add users and groups to AWS Managed Microsoft AD](#), and administer Group Policy using familiar Active Directory tools running on a Windows computer joined to the AWS Managed Microsoft AD domain. You can also scale the directory by [deploying additional domain controllers](#) and help improve application performance by distributing requests across a larger number of domain controllers.

AWS Managed Microsoft AD is available in two editions: Standard and Enterprise.

- **Standard Edition:** AWS Managed Microsoft AD (Standard Edition) is optimized to be a primary directory for small and midsize businesses with up to 5,000 employees. It provides you enough storage capacity to support up to 30,000\* directory objects, such as users, groups, and computers.
- **Enterprise Edition:** AWS Managed Microsoft AD (Enterprise Edition) is designed to support enterprise organizations with up to 500,000\* directory objects.

\* Upper limits are approximations. Your directory may support more or less directory objects depending on the size of your objects and the behavior and performance needs of your applications.

### **When to use**

AWS Managed Microsoft AD is your best choice if you need actual Active Directory features to support AWS applications or Windows workloads, including Amazon Relational Database Service for Microsoft SQL Server. It's also best if you want a standalone Active Directory in the AWS Cloud that supports Office 365 or you need an LDAP directory to support your Linux applications. For more information, see [AWS Managed Microsoft AD](#).

## AD Connector

AD Connector is a proxy service that provides an easy way to connect compatible AWS applications, such as Amazon WorkSpaces, Amazon Quick Suite, and [Amazon EC2](#) for Windows Server instances, to your existing on-premises Microsoft Active Directory. With AD Connector , you can simply [add one service account](#) to your Active Directory. AD Connector also eliminates the need of directory synchronization or the cost and complexity of hosting a federation infrastructure.

When you add users to AWS applications such as Amazon Quick Suite, AD Connector reads your existing Active Directory to create lists of users and groups to select from. When users log in to the AWS applications, AD Connector forwards sign-in requests to your on-premises Active Directory domain controllers for authentication. AD Connector works with many AWS applications and services including [Amazon WorkSpaces](#), [Amazon WorkDocs](#), [Amazon Quick Suite](#), [Amazon Chime](#), [Amazon Connect](#), and [Amazon WorkMail](#). You can also [join your EC2 Windows instances](#) to your on-premises Active Directory domain through AD Connector using [seamless domain join](#). AD Connector also allows your users to access the AWS Management Console and manage AWS resources by logging in with their existing Active Directory credentials. AD Connector is not compatible with RDS SQL Server.

You can also use AD Connector to [enable multi-factor authentication](#) (MFA) for your AWS application users by connecting it to your existing RADIUS-based MFA infrastructure. This provides an additional layer of security when users access AWS applications.

With AD Connector, you continue to manage your Active Directory as you do now. For example, you add new users and groups and update passwords using standard Active Directory administration tools in your on-premises Active Directory . This helps you consistently enforce your security policies, such as password expiration, password history, and account lockouts, whether users are accessing resources on premises or in the AWS Cloud.

### **When to use**

AD Connector is your best choice when you want to use your existing on-premises directory with compatible AWS services. For more information, see [AD Connector](#).

## Simple AD

Simple AD is a Microsoft Active Directory–compatible directory from AWS Directory Service that is powered by Samba 4. Simple AD supports basic Active Directory features such as user accounts, group memberships, joining a Linux domain or Windows based EC2 instances, Kerberos-based SSO, and group policies. AWS provides monitoring, daily snap-shots, and recovery as part of the service.

Simple AD is a standalone directory in the cloud, where you create and manage user identities and manage access to applications. You can use many familiar Active Directory-aware applications and tools that require basic Active Directory features. Simple AD is compatible with the following AWS applications: [Amazon WorkSpaces](#), [Amazon WorkDocs](#), [Amazon Quick Suite](#), and [Amazon WorkMail](#). You can also sign in to the AWS Management Console with Simple AD user accounts and to manage AWS resources.

Simple AD does not support multi-factor authentication (MFA), trust relationships, DNS dynamic update, schema extensions, communication over LDAPS, PowerShell AD cmdlets, or FSMO role transfer. Simple AD is not compatible with RDS SQL Server. Customers who require the features of an actual Microsoft Active Directory, or who envision using their directory with RDS SQL Server should use AWS Managed Microsoft AD instead. Please verify your required applications are fully compatible with Samba 4 before using Simple AD. For more information, see <https://www.samba.org>.

### **When to use**

You can use Simple AD as a standalone directory in the cloud to support Windows workloads that need basic Active Directory features, compatible AWS applications, or to support Linux workloads that need LDAP service. For more information, see [Simple AD](#).

See [Region availability for Directory Service](#) for a list of supported directory types per Region.

## Which to choose

You can choose directory services with the features and scalability that best meets your needs. Use the following table to help you determine which AWS Directory Service directory option works best for your organization.

| What do you need to do?                                          | Recommended AWS Directory Service options                                                                                                                                                                                                                                                                                                                             |
|------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| I need Active Directory or LDAP for my applications in the cloud | <p>Use <b>AWS Directory Service for Microsoft Active Directory</b> (Standard Edition or Enterprise Edition) if you need an actual Microsoft Active Directory in the AWS Cloud that supports Active Directory-aware workloads, or AWS applications and services such as Amazon WorkSpaces and Amazon Quick Suite, or you need LDAP support for Linux applications.</p> |
|                                                                  | <p>Use <b>AWS Directory Service for Microsoft Active Directory</b> (Hybrid Edition) to extend your existing self-managed AD into the AWS Cloud with AWS Directory Service</p>                                                                                                                                                                                         |
|                                                                  | <p>Use <b>AD Connector</b> if you only need to allow your on-premises users to log in to AWS applications and services with their Active Directory credentials. You can also use AD Connector to join Amazon EC2 instances to your existing Active Directory domain.</p>                                                                                              |
|                                                                  |                                                                                                                                                                                                                                                                                                                                                                       |
| I develop SaaS applications                                      | <p>Use <b>Amazon Cognito</b> if you develop high-scale SaaS applications and need a scalable directory to manage and authenticate your subscribers and that works with social media identities.</p>                                                                                                                                                                   |

For more information about AWS Directory Service directory options, see [How to choose Active Directory solutions on AWS](#).

## Working with Amazon EC2

A basic understanding of Amazon EC2 is essential to using Directory Service. We recommend that you begin by reading the following topics:

- [What is Amazon EC2?](#) in the *Amazon EC2 User Guide*.
- [Launch an Amazon EC2 instance](#) in the *Amazon EC2 User Guide*.
- [Amazon EC2 security groups for your EC2 instances](#) in the *Amazon EC2 User Guide*.
- [What is Amazon VPC?](#) in the *Amazon VPC User Guide*.
- [Connect your VPC to remote networks using AWS Virtual Private Network](#) in the *Amazon VPC User Guide*.

# AWS Managed Microsoft AD

*AWS Directory Service for Microsoft Active Directory*, also referred to as AWS Managed Microsoft AD, runs Microsoft Active Directory as a managed service powered by Windows Server 2019. It creates a highly available pair of domain controllers in your Amazon VPC across different Availability Zones, with AWS automatically managing host monitoring, recovery, data replication, snapshots, and software updates. This service enables you to run directory-aware workloads, manage users and groups, provide single sign-on, create and apply group policies, and securely connect to Amazon EC2 instances.

Directory Service offers two Microsoft Active Directory solutions: *AWS Directory Service for Microsoft Active Directory* provides a fully managed Active Directory service in the AWS Cloud, while *AWS Managed Microsoft AD (Hybrid Edition)* extends your existing self-managed AD to AWS.

*AWS Managed Microsoft AD (Standard Edition and Enterprise Edition)* create new managed AD domains to manage users, devices, and computers on AWS. These directories establish resource forests that create trust relationships with your existing AD domains on-premises, in AWS, or in multi-cloud environments. Users can access AWS resources with their existing credentials from your current AD domains. User identities stay in your existing AD domains while the resource forest manages your AWS resources, maintaining operational isolation between environments while providing seamless single sign-on.

*AWS Managed Microsoft AD (Hybrid Edition)* connects your self-managed Active Directory with AWS Directory Service for Microsoft Active Directory, creating an integrated identity environment spanning both your infrastructure and the AWS Cloud. This solution extends your directory services to AWS without synchronizing user identities, establishes trust relationships between environments, and provides seamless access using existing credentials.

With AWS Managed Microsoft AD, you can run directory-aware workloads in the AWS Cloud, including Microsoft SharePoint and custom .NET and SQL Server-based applications. You can also configure trust relationships between AWS Managed Microsoft AD and your existing self-managed Microsoft Active Directory, providing users and groups with access to resources in either domain using AWS IAM Identity Center.

# Which to choose

You can choose between two AWS Directory Service services with the features and scalability that best meet your needs. The following table helps you determine which Directory Service option works best for your organization.

| Use case                                                                                      | Recommended solution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Run directory-aware workloads, AWS applications, or Linux applications requiring LDAP support | <p><i>AWS Managed Microsoft AD (Standard Edition and Enterprise Edition)</i> create new managed AD domains to manage users, devices, and computers on AWS. These directories establish resource forests that create trust relationships with your existing AD domains on-premises, in AWS, or in multi-cloud environments. Users can access AWS resources with their existing credentials from your current AD domains. User identities stay in your existing AD domains while the resource forest manages your AWS resources, maintaining operational isolation between environments while providing seamless single sign-on.</p> |
| Extend existing Active Directory to AWS                                                       | <p><i>AWS Managed Microsoft AD (Hybrid Edition)</i> connects your self-managed Active Directory with AWS Directory Service for Microsoft Active Directory, creating an integrated identity environment spanning both your infrastructure and the AWS Cloud. This solution extends your directory services to AWS without synchronizing user identities, establishes trust relationships between environments, and provides seamless access using existing credentials.</p>                                                                                                                                                         |

## Topics

- [Getting started with AWS Managed Microsoft AD](#)
- [Understanding AWS Managed Microsoft AD \(Hybrid Edition\)](#)

# Understanding AWS Managed Microsoft AD (Hybrid Edition)

*AWS Managed Microsoft AD (Hybrid Edition)* allows you to extend your existing Active Directory to the AWS Cloud with AWS Managed Microsoft AD. This feature makes it easier to move your AD-dependent workloads to AWS, adopt AWS services, and increase your Active Directory redundancy. AWS will periodically run directory assessments on your hybrid directory which you can view in the Directory Service console.

A hybrid directory in Directory Service connects your existing *Microsoft Active Directory* with *AWS Directory Service for Microsoft Active Directory* (AWS Managed Microsoft AD). This creates an integrated identity environment that spans on-premises, AWS, and multi-cloud infrastructure, allowing you to maintain a single source of identity while extending your directory services to AWS.

A hybrid directory configuration provides several important capabilities:

- Extension of self-managed AD to the AWS Cloud without needing to establish a trust relationship
- Seamless authentication and authorization across environments using existing Active Directory credentials
- Consistent user credentials and group memberships across both your AD environments
- Centralized management of AD access policies and permissions

## Topics

- [Hybrid directory prerequisites](#)
- [Creating a hybrid directory](#)
- [Viewing and editing a hybrid directory](#)
- [Deleting a hybrid directory](#)
- [Directory assessments for hybrid directories](#)
- [Troubleshooting hybrid directory and directory assessment](#)

## Hybrid directory prerequisites

Hybrid directory extends your self-managed Active Directory to the AWS Cloud. Before creating a hybrid directory, ensure your environment meets these requirements:

## Microsoft Active Directory domain requirements

Before creating a hybrid directory, ensure your self-managed AD environment and infrastructure meet the following requirements, and gather the necessary information.

### Domain requirements

Your self-managed AD environment must meet the following requirements:

- Uses a Windows Server 2012 R2 or 2016 functional level.
- Uses standard domain controllers to be assessed for hybrid directory creation. Read-only domain controllers (RODC) can not be used for hybrid directory creation.
- Has two domain controllers with all Active Directory services running.
- The Primary Domain Controller (PDC) must be routable at all times.

Specifically, the PDC Emulator and RID Master IPs of your self-managed AD must be in one of these categories:

- Part of RFC1918 private IP address ranges (10.0.0.0/8, 172.16.0.0/12, or 192.168.0.0/16)
- Within your VPC CIDR range
- Match the DNS IPs of your self-managed instances for the directory

You can add additional IP routes for the directory after the hybrid directory is created.

### Required information

Gather the following information about your self-managed AD:

- Directory DNS name
- Directory DNS IPs
- Service account credentials with Administrator permissions to your self-managed AD
- AWS Secret ARN for storing your service account credentials (see [AWS Secret ARN for hybrid directory](#))

### AWS Secret ARN for hybrid directory

To configure a hybrid directory with your self-managed AD, you need to create a KMS key to encrypt your AWS secret and then create the secret itself. Both resources must be created in the same AWS account that contains the hybrid directory.

## Create a KMS key

The KMS key is used to encrypt your AWS secret.

### Important

For **Encryption Key**, don't use the AWS default KMS key. Be sure to create the AWS KMS key in the same AWS account that contains the hybrid directory you want to create to join with your self-managed AD.

### To create an AWS KMS key

1. In the AWS KMS console, choose **Create key**.
2. For **Key Type**, choose **Symmetric**.
3. For **Key Usage**, choose **Encrypt and decrypt**.
4. For **Advanced options**:
  - a. For **Key material origin**, choose **KMS**.
  - b. For **Regionality**, choose **Single-Region key** and choose **Next**.
5. For **Alias**, provide a name for the KMS key.
6. (Optional) For **Description**, provide a description of the KMS key.
7. (Optional) For **Tags**, add tags for the KMS key and choose **Next**.
8. For **Key administrators**, select an IAM user.
9. For **Key deletion**, keep the default selection for **Allow key administrators to delete this key** and choose **Next**.
10. For **Key users**, select the same IAM user from the previous step and choose **Next**.
11. Review the configuration.
12. For **Key policy**, add the following statement to the policy:
13. Choose **Finish**.

### Create an AWS secret

Create a secret in Secrets Manager to store the credentials for your self-managed AD user account.

**⚠️ Important**

Create the secret in the same AWS account that contains the hybrid directory you want to join with your self-managed AD.

To create a secret

- In Secrets Manager, choose **Store a new secret**
- For **Secret type**, choose **Other type of secret**
- For **Key/value pairs**, add your two keys:
  1. Add the username key
    - a. For the first key, enter `customerAdAdminDomainUsername`.
    - b. For the value of the first key, enter only the username (without the domain prefix) of the AD user. Do not include the domain name as this causes instance creation to fail.
  2. Add the password key
    - a. For the second key, enter `customerAdAdminDomainPassword`.
    - b. For the value of the second key, enter the password that you created for the AD user on your domain.

### Complete the secret configuration

1. For **Encryption key**, select the KMS key that you created in [Create a KMS key](#) and choose **Next**.
2. For **Secret name**, enter a description for the secret.
3. (Optional) For **Description**, enter a description for the secret.
4. Choose **Next**.
5. For **Configure rotation settings**, keep the default values and choose **Next**.
6. Review the settings for the secret and choose **Store**.
7. Choose the secret you created and copy the value for the **Secret ARN**. You will use this ARN in the next step to set up your self-managed Active Directory.

## Infrastructure requirements

Prepare the following infrastructure components:

- Two AWS Systems Manager nodes with administrator privileges for SSM agents
  - If your Active Directory is **self-managed outside of the AWS Cloud**, you will need two Systems Manager node for a hybrid and multicloud environment. For more information on how to provision these nodes, see [Setting up Systems Manager for hybrid and multicloud environments](#).
  - If your Active Directory is **self-managed within the AWS Cloud**, you will need two Systems Manager managed EC2 instances. For more information on how to provision these instances, see [Managing EC2 instances with Systems Manager](#).

## Required Active Directory services

Ensure the following services are running on your self-managed AD:

- Active Directory Domain Services
- Active Directory Web Service (ADWS)
- COM+ Event System
- Distributed File System Replication (DFSR)
- Domain Name System (DNS)
- DNS Server
- Group Policy Client
- Intersite Messaging
- Remote Procedure Call (RPC)
- Security Accounts Manager
- Windows Time Server

### Note

Hybrid directory requires both the UDP port 123 to be open and the Windows Time Server to be enabled and functional. We synchronize time with your domain controller to ensure hybrid directory replication works properly.

## Kerberos authentication requirements

Your user accounts must have Kerberos preauthentication enabled. For detailed instructions on how to enable this setting, see [Ensure that Kerberos pre-authentication is enabled](#). For general information about this setting, go to [Preauthentication](#) on Microsoft TechNet.

## Supported encryption types

hybrid directory supports the following encryption types when authenticating via Kerberos to your Active Directory domain controllers:

- AES-256-HMAC

## Network port requirements

For AWS to extend your self-managed Active Directory domain controllers, the firewall for your existing network must have the following ports open to the CIDRs for both subnets in your Amazon VPC:

- TCP/UDP 53 - DNS
- TCP/UDP 88 - Kerberos authentication
- UDP 123 - Time server
- TCP 135 - Remote Procedure Call
- TCP/UDP 389 - LDAP
- TCP 445 - SMB
- TCP 636 - Only needed for environments with Lightweight Directory Access Protocol Secure (LDAPS)
- TCP 49152-65535 - RPC randomly allocated high TCP ports
- TCP 3268 and 3269 - Global Catalog
- TCP 9389 Active Directory Web Services (ADWS)

These are the minimum ports needed to create a hybrid directory. Your specific configuration may require additional ports be open.

**Note**

The DNS IPs provided for your Domain Controllers and FSMO Role holders must have the above ports open to the CIDRs for both subnets in the Amazon VPC.

**Note**

Hybrid directory requires both the UDP port 123 to be open and the Windows Time Server to be enabled and functional. We synchronize time with your domain controller to ensure hybrid directory replication works properly.

## AWS account permissions

You will need permissions to the following actions in your AWS account:

- ec2:AuthorizeSecurityGroupEgress
- ec2:AuthorizeSecurityGroupIngress
- ec2>CreateNetworkInterface
- ec2>CreateSecurityGroup
- ec2:DescribeNetworkInterfaces
- ec2:DescribeSubnets
- ec2:DescribeVpcs
- ec2:CreateTags
- ec2:CreateNetworkInterfacePermission
- ssm>ListCommands
- ssm:GetCommandInvocation
- ssm:GetConnectionStatus
- ssm:SendCommand
- secretsmanager:DescribeSecret
- secretsmanager:GetSecretValue
- iam:GetRole

- iam:CreateServiceLinkedRole

## Amazon VPC network requirements

A VPC with the following:

- At least two subnets. Each of the subnets must be in a different Availability Zone
- The VPC must have default tenancy

You cannot create a hybrid directory in a VPC using addresses in the 198.18.0.0/15 address space.

Directory Service uses a two VPC structure. The EC2 instances which make up your directory run outside of your AWS account, and are managed by AWS. They have two network adapters, ETH0 and ETH1. ETH0 is the management adapter, and exists outside of your account. ETH1 is created within your account.

The management IP range of the ETH0 network for your directory is 198.18.0.0/15.

For more information, see the following topics in the *Amazon VPC User Guide*:

- [What is Amazon VPC?](#)
- [What is Amazon VPC?](#)
- [VPCs and subnets](#)
- [What is AWS Site-to-Site VPN?](#)

For more information about AWS Direct Connect, see the [What is AWS Direct Connect?](#)

## AWS security group configuration

By default, AWS attaches a security group to allow network access to the AWS Systems Manager managed nodes in your VPC. You can optionally supply your own security group that allows network traffic to and from your self-managed domain controllers outside of your VPC.

You can optionally supply your own security group that allows network traffic to and from your self-managed domain controllers outside of your VPC. If you are supply your own security group, then you need to:

- Allowlist your VPC CIDR ranges and self-managed ranges.

- Ensure these ranges don't overlap with [AWS reserved IP ranges](#)

## Directory assessments considerations

The following are considerations when creating directory assessments and the number of assessments you can have in your AWS account:

- A directory assessment is automatically created when you create a hybrid directory. There are two types of assessments: CUSTOMER and SYSTEM. Your AWS account has a limit of 100 CUSTOMER directory assessments.
- If you attempt to create a hybrid directory and you already have 100 CUSTOMER directory assessments, you will encounter an error. Delete assessments to free up capacity before trying again.
- You can request an increase to your CUSTOMER directory assessment quota by contacting Support or delete existing CUSTOMER directory assessments to free up capacity.

## Creating a hybrid directory

Before creating a hybrid directory, you must create and successfully pass a directory assessment that verifies connectivity and interoperability with your self-managed Active Directory

### Creating a hybrid directory with your self-managed AD

Follow these steps to create a hybrid directory with your self-managed AD:

#### To create a hybrid directory

1. Open the Directory Service console for your desired Region.
2. On the **Select directory type** page, choose **AWS Managed Microsoft AD**.
3. Under **Getting started with AWS Managed Microsoft AD**, select **Extend your AD domain with a hybrid directory – new** and then choose **Next**. This directs you to the **Create directory assessment** page.
4. Before you can create a hybrid directory, you must first create and successfully pass a directory assessment. To create a directory assessment, follow the steps in [Creating directory assessments](#). Once you have successfully passed a directory assessment, you can continue with this procedure.

5. Once you have successfully passed a directory assessment, navigate to the **Directories** page.
6. On the **Directories** page, under **Trial hybrid directory assessments** choose an **Assessment ID** with a **Status** of **SUCCESS**. Then select **Create hybrid directory**, which directs you to the assessment details page
7. On the assessment details page confirm this action by selecting **Create hybrid directory**, which opens the **Create hybrid directory using assessment-id** page.
8. On the **Create hybrid directory using assessment-id** page, **Review the self-managed Active Directory information**. After confirming the information, select **Create hybrid directory**.

After choosing **Create hybrid directory**, AWS runs another directory assessment based on this information to confirm that your self-managed AD configuration is still valid. If the directory assessment passes successfully, then we create the hybrid directory.

9. Choosing **Create hybrid directory** returns you to the **Directories** page.
  - a. A green banner will appear once the hybrid directory is created successfully.
  - b. A red banner will appear if the hybrid directory creation fails. Clean up hybrid directory creation failures by completing the following:
    1. Delete the failed hybrid directory in the console.
    2. Delete any remaining AWS Reserved OUs in your self-managed AD.

## More information

- [Deleting a hybrid directory](#)
- [Troubleshooting](#)

## Viewing and editing a hybrid directory

Use the following procedures to view or edit your hybrid directory.

### Viewing a hybrid directory

You can view a hybrid directory in the Directory Service console.

#### To view detailed directory information

1. In the [Directory Service console](#) navigation pane, choose **Directories**.

2. Choose the directory ID link for your directory. Information about the directory appears on the **Directory details** page.

## Self-managed Active Directory information

This section provides information about your self-managed Active Directory that's joined with AWS infrastructure.

- Directory type
- Directory ID
- Directory status
- Networking details for your self-managed AD, such as:
  - VPC
  - Subnets
  - DNS addresses
- Systems Manager managed nodes

## Hybrid directory tabs

You can find the following information about your AWS Managed Microsoft AD:

- On the **Share & share** tab, you can share your AWS Managed Microsoft AD with other AWS accounts and view the networking details for your domain controllers.
- On the **Application management** tab, you can enable an application access URL for your AWS Managed Microsoft AD and enable AWS applications and services for your AWS Managed Microsoft AD.
- On the **Maintenance** tab, you can enable SNS to receive notifications of your AWS Managed Microsoft AD status and review snapshots of your AWS Managed Microsoft AD.
- For more information about the **Status** field, see [Understanding your AWS Managed Microsoft AD directory status](#).

## Updating a hybrid directory

You can update a hybrid directory in the Directory Service console to modify DNS settings or recover administrator account access.

## To update hybrid directory information

1. In the [Directory Service console](#) navigation pane, choose **Directories**.
2. Choose the directory ID link for your directory to open the **Directory details** page.
3. Choose **Actions**, and then choose **Update hybrid directory information**.
4. On the **Update hybrid directory information** page, you can update your DNS settings or recover your administrator account.

### Update DNS settings (optional)

Under **Self-managed Active Directory information**, you can change the following:

- a. **Directory DNS Name**
- b. **DNS IP Addresses**

You can update both settings together or individually. At least one change is required for the update process.

### 5. Recover hybrid directory administrator account

To recover your hybrid directory administrator account, we need temporary access to a user. This access is provided through a secret from Secrets Manager. We use these credentials only once during recovery and don't store them. If your hybrid directory administrator account exists, you don't need to update this secret, even if you updated your self-managed Active Directory administrator user.

- **Admin credentials secret** – We create a hybrid directory administrator account when we create a hybrid directory. If you deleted this secret, enter your Secrets Manager secret for your self-managed AD administrator user.

## Deleting a hybrid directory

When you delete a hybrid directory, all directory data and snapshots are deleted and cannot be recovered. After the directory is deleted, all instances that were joined to the directory remain intact. However, you cannot use the directory credentials to log into these instances. You must log into these instances with a local user account.

## To delete a directory

1. In the [Directory Service console](#) navigation pane, select **Directories**. Ensure you are in the AWS Region where your hybrid directory is deployed. For more information, see [Choosing a Region](#).
2. Ensure that no AWS applications are enabled for the directory you intend to delete. Enabled AWS applications will prevent you from deleting your hybrid directory.
3. On the **Directories** page, choose your directory ID.
4. On the **Directory details** page, select the **Application management** tab. In the **AWS apps & services** section, you see which AWS applications are enabled for your directory.
  - a. Disable AWS Management Console access. For more information, see [Disabling AWS Management Console access](#).
  - b. To disable Amazon FSx for Windows File Server, you must remove the Amazon FSx file system from the domain. For more information, see [Working with Active Directory in FSx for Windows File Server](#) in the *Amazon FSx for Windows File Server User Guide*.
  - c. To disable Amazon Relational Database Service, you must remove the Amazon RDS instance from the domain. For more information, see [Managing a DB instance in a domain](#) in the *Amazon RDS User Guide*.
5. In the navigation pane, choose **Directories**.
6. Select only the directory to be deleted and choose **Delete**. It takes several minutes for the directory to be deleted. When the directory has been deleted, it is removed from your directory list.
7. Manually delete any remaining domain controller objects, including any AWS Reserved OUs. You can delete the entire AWS Reserved directory to finish cleaning up your environment.

## Directory assessments for hybrid directories

A directory assessment examines your self-managed Active Directory environment to make sure it meets the requirements for creating a hybrid directory. This assessment verifies network connectivity, domain controller configuration, and required services to help identify and resolve potential issues before establishing a connection between your self-managed AD and Directory Service.

There are two types of directory assessments:

- *CUSTOMER assessments* – Initiated by you in the console when you begin setting up a hybrid directory. You can delete customer directory assessments, even while they're in progress. You can have up to 100 customer assessments.
- *SYSTEM assessments* – Automatically created by AWS and run periodically after successful creation. You can't delete SYSTEM assessments.

Directory assessments provide valuable information about your environment's readiness, including:

- Connectivity between your self-managed AD and AWS
- Availability of required services on your domain controllers
- Configuration compatibility with AWS Directory Service requirements
- Potential issues that might prevent successful hybrid directory creation

A successful (passed) directory assessment is required before you can create a hybrid directory. If an assessment fails, you can view the detailed report to identify and address the issues before trying again. AWS deletes SYSTEM assessments after 30 days.

## Topics

- [Creating directory assessments](#)
- [Viewing directory assessments](#)
- [Deleting directory assessments](#)

## Creating directory assessments

You can create a directory assessment as part of creating a hybrid directory, or you can create one manually. To create an assessment manually, open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>. On the **Directories** page, under the **Directory assessments** section, choose **Create assessment**.

### To create a directory assessment

1. On the **Create directory assessment** page, for **Directory DNS name**, enter your self-managed Active Directory DNS name.
2. For **DNS IP Addresses**, enter two DNS IP addresses for your self-managed AD.

3. Hybrid directory requires a Amazon VPC with at least two subnets. If you don't already have these, you can create them. In the **Networking** section, provide the following:
  - a. For **VPC**, choose your VPC identifier.
  - b. For **Subnets**, choose the identifier for each of the two subnets. Each subnet must be in different Availability Zones. For more information, see [Amazon VPC network requirements](#).
  - c. For **Security group**, choose the security group identifier. By default, AWS attaches a security group to allow network access to the AWS Secrets Manager managed nodes in your Amazon VPC. You can optionally supply your own security group that allows network traffic to and from your self-managed domain controllers outside of your Amazon VPC.
4. In the **AWS Systems Manager nodes** section, choose two Systems Manager nodes or instances based on the following requirements:
  - If your Active Directory is **self-managed outside of the AWS Cloud**, you will need two Systems Manager node for a hybrid and multicloud environment. For more information on how to provision these nodes, see [Setting up Systems Manager for hybrid and multicloud environments](#).
  - If your Active Directory is **self-managed within the AWS Cloud**, you will need two Systems Manager managed EC2 instances. For more information on how to provision these instances, see [Managing EC2 instances with Systems Manager](#).
5. Choose **Next** to open the **Review and create directory assessment** page.
6. On the **Review and create directory assessment** page, review the directory assessment information and make any necessary changes. When the information is correct, choose **Create assessment**. Creating the directory assessment takes around 30 minutes. You're returned to the Directories details page. A green banner appears when the directory assessment succeeds.

 **Warning**

To create a hybrid directory, the directory assessment must enter a **SUCCESS** state. You can't create a hybrid directory without first successfully passing a directory assessment.

## Viewing directory assessments

You can view directory assessments in the AWS Management Console to review assessment results and manage your assessment reports.

## To view a directory assessment

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. On the **Directories** page, under the **Trial hybrid directory assessments** section, choose the assessment you want to view. This opens the assessment details page.
3. On the assessment details page, you can choose:
  - **Download** to download the directory assessment report as a CSV file.
  - **Delete** to delete the directory assessment report.
  - **Create assessment** to create a new directory assessment.
4. From the assessment details page, you can view the following information:
  - a. Assessment information, such as the assessment ID, status, whether it was created by the customer or system, and when it was last updated.
  - b. Self-managed AD details such as the DNS name, VPC, and subnets.
  - c. AWS Systems Manager managed node information, such as IP address, assessment status, and the number of passed and failed assessment tests.
  - d. Assessment status for domain controllers. You can also review assessment test details by choosing the domain controllers. Error codes appear in the **Status** column for failed assessment tests.

## Deleting directory assessments

You can delete customer-created directory assessments in the AWS Management Console. You can't delete system-initiated assessments that AWS creates automatically.

### To delete a customer directory assessment

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. On the **Directories** page, under the **Directory assessments** section, choose the customer assessment you want to delete. Alternatively, you can choose the checkbox beside the directory assessments you want to delete and then from the **Actions** menu, choose **Delete**.
3. You're directed to the **Assessments** details page. Choose **Actions** and then choose **Delete Assessment**. A **Delete directory assessment** dialog box appears. Choose **Delete**.

# Troubleshooting hybrid directory and directory assessment

A directory assessment is required to create a hybrid directory. Assessment tests run on each domain controller. The assessment tests examines different areas and result in a Passed or Failed status. If your directory assessment fails, you can view the assessment tests of your domain controllers to identify what issues caused the failure.

## Important

A hybrid directory can be created when the directory assessment's status is Passed with warning. We recommend you address the issue causing the warning prior to creating a hybrid directory

## Topics

- [Troubleshooting failed hybrid directory assessment](#)
- [Directory Status Errors](#)
- [Directory Assessment Error Messages](#)
- [Assessment Test error messages](#)
- [Assessment Test warning messages](#)

## Troubleshooting failed hybrid directory assessment

You can troubleshoot a failed directory assessment from the **Directories** page in the AWS Management Console.

1. Sign in to the AWS Management Console and open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. Under the **Directory assessments** section, select the failed hybrid directory assessment.
3. On the **Assessment Details** page, review the directory assessment and identify what test(s) failed.
  - The domain controller's assessment tests will have more information on what tests were successful or failed. The **Status** column provides more details on what caused the failed test. To view your domain controller's assessment tests, see [Viewing directory assessments](#).

4. Resolve the issues causing the failures on your self-managed Active Directory or AWS Managed Microsoft AD. See [Directory Assessment Error Messages](#) and [Assessment Test error messages](#) for more information.
5. Return to the failed assessment in the Directory Service console. Choose **Create assessment** in the red warning message. See [Creating a hybrid directory with your self-managed AD](#) for more information on creating a directory assessment.

## Directory Status Errors

Directory Service directories can encounter various states that indicate different types of issues. Understanding these states helps you determine the appropriate troubleshooting steps.

### Directory Status Types

| Status                         | Description                                                                                                                                      | Action Required                                                                                                                             |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Active                         | Directory creation completed successfully and is operating normally.                                                                             | No action required.                                                                                                                         |
| Impaired                       | Directory was created successfully, but the domain controller encountered problems afterward. The system attempts automatic recovery.            | Monitor the directory status. If the issue persists, contact AWS Support.                                                                   |
| Failed                         | Directory creation failed and is unrecoverable.                                                                                                  | Delete the failed directory and create a new one.                                                                                           |
| Inoperable<br>(Hybrid AD only) | AWS detected a security issue and automatically isolated the directory for protection. The directory becomes completely unusable until restored. | Contact <a href="#">AWS Support Center</a> immediately. This status requires Support intervention to investigate and restore the directory. |

## Directory Assessment Error Messages

To create a hybrid directory, you need to a passed directory assessment. Directory assessments can fail for various reasons.

The following table shows directory assessment error messages and how to resolve them.

## Directory Assessment Error Messages & Resolutions

| Directory Assessment Error Message                                                                                                                                                                                                                                                                                              | Resolution                                                                                                                                                                                                                                                           |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| This assessment failed multiple tests on both managed instances. Investigate the failed tests by selecting each managed instance and resolving them in your on-premises directory. Then, create a new assessment.                                                                                                               | One or more of the directory assessment tests failed for your self-managed AD. Review the <a href="#">Assessment Test error messages</a> for more information on specific test failures and their resolutions.                                                       |
| This assessment failed due to Internal Service Exception. Please retry by creating a new assessment or contact service for troubleshooting.                                                                                                                                                                                     | Try to create a new directory assessment. If you continue to experience this error, contact <a href="#">Support</a> .                                                                                                                                                |
| This assessment failed due to missing permission to perform an action like <code>ec2:CreateSecurityGroup</code> , <code>ec2:DeleteSecurityGroup</code> , <code>ec2:CreateNetworkInterface</code> , <code>ec2:DeleteNetworkInterface</code> , <code>ec2:DescribeSubnets</code> , and <code>ec2:DescribeNetworkInterface</code> . | To create a directory assessment, your AWS account needs the necessary <a href="#">AWS account permissions</a> .                                                                                                                                                     |
| This assessment failed due to missing permission to perform an action like <code>ssm:GetConnectionStatus</code> , <code>ssm:GetCommandInvocation</code> , <code>ssm&gt;ListCommands</code> , <code>ssm:SendCommand</code> .                                                                                                     | To create a directory assessment, you will need two Systems Manager nodes with the necessary <a href="#">AWS account permissions</a> .                                                                                                                               |
| This assessment failed as you've reached the limit on the number of network interfaces that you can create. For more information, see <a href="#">Amazon VPC quotas</a> .                                                                                                                                                       | To create a directory assessment, you must create a network interface and security groups. There are limits to the number of VPC resources you can create however you can adjust some of these limits. For more information, see <a href="#">Amazon VPC quotas</a> . |

| Directory Assessment Error Message                                                                                                                                                                       | Resolution                                                                                                                                                                                                                                                                 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>This assessment failed as you have reached the limit on the number of security groups that you can create, or assign to an instance. For more information, see <a href="#">Amazon VPC quotas</a>.</p> | <p>To create a directory assessment, you must create a network interface and security groups. There are limits to the number of VPC resources you can create however you can adjust some of these limits. For more information, see <a href="#">Amazon VPC quotas</a>.</p> |
| <p>This assessment failed. Unable to connect to customer instances from AWS Systems Manager.</p>                                                                                                         | <p>To create a directory assessment, you will need two AWS Systems Manager nodes that have a connected status. See <a href="#">Troubleshooting SSM Agent</a>.</p>                                                                                                          |
| <p>This assessment failed multiple critical tests. Investigate the failed tests by selecting each managed instance and resolve them in your on-premises directory. Then, create a new assessment.</p>    | <p>One or more of the directory assessment tests failed for your self-managed AD. Review the <a href="#">Assessment Test error messages</a> for more information.</p>                                                                                                      |

## Assessment Test error messages

The following table describes error messages that can occur during assessment tests. These errors indicate blocking issues that must be resolved before proceeding with hybrid directory setup.

| Test name                      | Short name                  | Error code                          | Error message                                              | Description                                                             | Resolution                                                                                                                |
|--------------------------------|-----------------------------|-------------------------------------|------------------------------------------------------------|-------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| Active Directory Services Test | testActiveDirectoryServices | AD_CRITICAL_SERVICES_ES_NOT_RUNNING | Critical Services: [service_list] not running on hostname. | Occurs if required AD services are not running in your self-managed AD. | Specific required AD services must be running in your self-managed AD. For more information, see <a href="#">Required</a> |

| Test name                      | Short name                  | Error code                  | Error message                                                | Description                                                                                                            | Resolution                                                                                                                                                                                                 |
|--------------------------------|-----------------------------|-----------------------------|--------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                |                             |                             |                                                              |                                                                                                                        | <a href="#">Active Directory services.</a>                                                                                                                                                                 |
| Active Directory Services Test | testActiveDirectoryServices | DOMAIN_CONTROLLER_NOT_FOUND | No domain controllers found for testActiveDirectoryServices. | Occurs if your self-managed AD domain controllers could not be both detected and queried during AD service validation. | Ensure your self-managed AD domain controllers are operational and can be reached. Verify network connectivity and DNS resolution for your self-managed AD domain controllers.                             |
| AD Password Policy Test        | testPasswordPolicy          | PASSWORD_POLICY_VIOLATIONS  | <i>Error Message</i>                                         | Occurs if your self-managed AD password policy does not satisfy AWS Managed Microsoft AD requirements.                 | Your self-managed AD password policy must satisfy the AWS Managed Microsoft AD password requirements. For more information, see <a href="#">Understanding AWS Managed Microsoft AD password policies</a> . |

| Test name                 | Short name            | Error code                    | Error message                        | Description                                                                                                      | Resolution                                                                                                                                                                                                                                                                                                                                      |
|---------------------------|-----------------------|-------------------------------|--------------------------------------|------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AWS Admin User Exist Test | testAwsAdminUserExist | ADMINISTRATOR_ACCOUNT_MISSING | AWS Admin user not found or invalid. | Occurs if the hybrid directory administrator user does not exist in the AWS Reserved OU on your self-managed AD. | Ensure the hybrid directory administrator user exists in the AWS Reserved OU on your self-managed AD. If the user is missing, verify the account was created correctly during the hybrid directory setup process. <a href="#">Updating a hybrid directory</a> . If your hybrid directory state is inoperable, contact <a href="#">Support</a> . |

| Test name               | Short name                 | Error code     | Error message                                                                                                                          | Description                                                                                        | Resolution                                                                                                                                                                                                                                     |
|-------------------------|----------------------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AWS Admin User SPN Test | testNoSpnOnAwsAdminAccount | SPN_FOUND_DMIN | Found <i>spnCount</i> Service Principal Names (SPNs) set on AWS admin user <i>Username</i> . Please remove all SPNs from this account. | Occurs if the hybrid directory administrator user has any SPNs configured on your self-managed AD. | Remove all Service Principal Names (SPNs) from the AWS hybrid directory administrator user account. The hybrid directory administrator user must not have any SPNs configured because they can interfere with hybrid directory authentication. |

| Test name                                 | Short name                          | Error code                        | Error message                                                                        | Description                                                                                                                                                      | Resolution                                                                                                                                                                                                                                  |
|-------------------------------------------|-------------------------------------|-----------------------------------|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AWS Domain Controller Not FSMO Owner Test | testAwsDcNotFsmoOwner               | AWS_DC_HOLDER_NOT_FSMO_OWNER_ROLE | AWS Domain Controller owns FSMO roles: <i>rolesList</i> . Please remove these roles. | Occurs if you have transferred FSMO roles (PDC Emulator, RID Master, Infrastructure Master) from your self-managed AD to the hybrid directory domain controller. | Transfer all FSMO roles (PDC Emulator, RID Master, Infrastructure Master) back to your self-managed AD domain controllers before proceeding. For more information, see <a href="#">Microsoft documentation on transferring FSMO roles</a> . |
| AWS Reserved Group Membership Test        | testValidAwsReservedGroupMembership | AWS_RESERVED_OU_NOT_FOUND         | AWS Reserved OU not found.                                                           | Occurs if the AWS Reserved OU on your self-managed AD doesn't exist.                                                                                             | The AWS Reserved OU must exist on your self-managed AD in order to validate group membership. Contact <a href="#">Support</a> .                                                                                                             |

| Test name                          | Short name                              | Error code                | Error message                                                                                                 | Description                                                                                  | Resolution                                                                         |
|------------------------------------|-----------------------------------------|---------------------------|---------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
| AWS Reserved Group Membership Test | testValidatedAwsReservedGroupMembership | GROUP_MEMBERSHIP_MISMATCH | AWS Reserved OU Group [GroupName]eA]: Missing User(s) [ Object1 ], [ Object2 ] and Extra user(s) [ Object3 ]. | Occurs if groups in the AWS Reserved OU on your self-managed AD contains unauthorized users. | Remove any unauthorized users from AWS Reserved OU groups on your self-managed AD. |

| Test name                 | Short name         | Error code                  | Error message                                 | Description                                                                                                                                                                           | Resolution                                                                                                                                                                                                                                                                 |
|---------------------------|--------------------|-----------------------------|-----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AWS Reserved OU ACLs Test | testReservedOUACLs | RESERVED_OU_NON_COMPLIANT_A | AWS Reserved OU ACLs permissions are invalid. | Occurs if the AWS Reserved OU ACLs on your self-managed AD do not enforce read-only permissions for entities non-AWS and do not prevent unauthorized access to AWS-managed resources. | Review and correct the permissions on the AWS Reserved OU ACLs on your self-managed AD. Ensure that non-AWS entities have only have read permissions (ListChildren, ReadProperty, ListObject, ReadControl, GenericRead, Synchronize) and remove any excessive permissions. |

| Test name                             | Short name         | Error code                                | Error message                                                                                                                                                                                                                                                                              | Description                                                                                                      | Resolution                                                                                                                                                                               |
|---------------------------------------|--------------------|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AWS Reserved OU GPO Associations Test | testReservedOuGPOs | AWS_RESERVED_OU_NO_N_RESERVE_D_GPO_FOLDER | Found non-AWS GPOs attached to the AWS Reserved OU: AWS Reserved OU ( <i>count</i> unauthorized). Allowed GPOs: [ <i>allowedAwsGpos</i> ]. Domain Controllers OU ( <i>count</i> unauthorized). Allowed GPOs: [ <i>allowedDcGpos</i> ]. Please, remove extra GPOs from the AWS Reserved OU. | Occurs if the AWS Reserved OU and Domain Controllers OU on your self-managed AD are linked to unauthorized GPOs. | (Only AWS managed Group Policy Objects (GPOs) can be linked to these OUs. Remove any unauthorized GPOs linked to the AWS Reserved OU and Domain Controllers OU on your self-managed AD.) |

| Test name                      | Short name                     | Error code                | Error message                                                   | Description                                                                                                                                  | Resolution                                                                                                                                                           |
|--------------------------------|--------------------------------|---------------------------|-----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AWS Reserved OU Resources Test | testAwsReservedOUResourcesTest | AWS_RESERVED_OU_NOT_FOUND | The AWS Reserved OU does not exist. Please contact AWS Support. | Occurs if the AWS Reserved OU does not exist in your self-managed AD which is required for AWS Managed Microsoft AD directory functionality. | The AWS Reserved OU must be automatically created during hybrid directory setup and should not be deleted. If this error persists, contact <a href="#">Support</a> . |

| Test name                      | Short name                 | Error code                         | Error message                                                                                                                                                                                                                                                                   | Description                                                                                                                                         | Resolution                                                                                                                                                                                                   |
|--------------------------------|----------------------------|------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AWS Reserved OU Resources Test | testAwsReservedOUResources | AWS_RESERVED_OU_RESOURCES_MISMATCH | The following required resources are missing from AWS Reserved OU - Objects: <i>missing objects</i> , GPOs: <i>missing GPOs</i> . The following resources should not exist but were found in AWS Reserved OU: Objects: <i>unexpected objects</i> , GPOs: <i>unexpected GPOs</i> | Occurs if the AWS Reserved OU created on your self-managed AD does not contain the required objects and GPOs for proper hybrid directory operation. | Ensure no one edits the AWS Reserved OU. It must contain the required AWS-managed resources. Remove any unauthorized objects or GPOs, and contact <a href="#">Support</a> if required resources are missing. |

| Test name                      | Short name                  | Error code                     | Error message                                       | Description                                                                                                                                                                   | Resolution                                                                                                                                                                              |
|--------------------------------|-----------------------------|--------------------------------|-----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AWS Reserved OU Test           | testCleanAwsReservedOU      | AWS_RESERVED_RCES_STIL_L_EXIST | AWS Reserved resources still exists, please delete. | Occurs if AWS Reserved resources found on your self-managed AD from a previous hybrid directory setup still exist.                                                            | Delete the existing failed hybrid directory from the console. Then delete any AWS Reserved OU and related GPOs from your self-managed AD before proceeding.                             |
| Bridgehead Naming Context Test | testBridgeheadNamingContext | NAMING_CO_NTEXT_INC_ONSISTENT  | <i>failureDetails</i>                               | Occurs if self-managed AD replication between sites using Bridgehead is not working as expected. It can also occur if the naming contexts are not synchronized between sites. | Your self-managed AD bridgehead site must be successful. You can diagnose further with: repadmin /bridgeheads /ads /verbose. Address the issues from that assessment before continuing. |

| Test name         | Short name      | Error code                 | Error message                                                         | Description                                                                                                                      | Resolution                                                                                                                                                                                                                  |
|-------------------|-----------------|----------------------------|-----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Child Domain Test | testChildDomain | CHILD_DOMAIN_NOT_SUPPORTED | Child Domains are not supported for Hybrid Directory.                 | Occurs if your self-managed AD forest contains child domains, which are not supported with AWS Managed Microsoft AD directories. | AWS Managed Microsoft AD directories do not support child domains. You must use a single-domain forest for your self-managed AD. For more information, see <a href="#">Microsoft Active Directory domain requirements</a> . |
| DcDiag Test       | testDcDiag      | DCDIAG_TEST_FAILED         | DCDiag test failed due to issue from [ <i>formattedFailedTests</i> ]. | Occurs if any Microsoft DCDiag tests fail on your self-managed AD.                                                               | AWS uses DCDiag to test your self-managed AD. If there are errors, you can not create a hybrid directory. For more information, see <a href="#">Microsoft documentation</a> .                                               |

| Test name           | Short name       | Error code           | Error message                                        | Description                                                                                                                                                                               | Resolution                            |
|---------------------|------------------|----------------------|------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|
| DNS IP Match Test   | testDnsIpMatch   | DNS_IP_MISMATCH      | DNS IP address does not match expected IP addresses. | Occurs if the provided DNS IP addresses of your self-managed AD does not match the DNS IP addresses on your self-managed AD domain controllers that are enabled with AWS Systems Manager. | Provide the correct DNS IP addresses. |
| DNS Name Match Test | testDnsNameMatch | DOMAIN_NAME_MISMATCH | DNS name does not match expected domain name.        | Occurs if the DNS name provided for your self-managed AD does not match the DNS name on your self-managed AD domain controllers enabled with AWS Systems Manager.                         | Provide the correct DNS name.         |

| Test name        | Short name     | Error code         | Error message                                                                 | Description                                                                                | Resolution                                                                                                                                                                                              |
|------------------|----------------|--------------------|-------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DNS Records Test | testDnsRecords | DNS_RECORD_MISSING | Unable to resolve the following DNS queries: [ <i>missingRecordsString</i> ]. | Occurs if Windows DNS records are not set for type A, NS, SOA, and SRV and can be queried. | The DNS records for Address (A), Namespace (NS), State of Authority (SOA), and Service Record (SRV) must be set and can be queried. For more information, see <a href="#">Microsoft documentation</a> . |

| Test name                           | Short name                      | Error code                   | Error message                                                                                                                                                                                                                                                        | Description                                                                                                         | Resolution                                                                                                                                  |
|-------------------------------------|---------------------------------|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Domain Forest Functional Level Test | testDomainForestFunctionalLevel | UNSUPPORTED_FUNCTIONAL_LEVEL | Detected unsupported domain functional level:<br><i>DomainFunctionalLevel</i> , we require minimum of <i>MinimumDomainMode</i> .<br>Detected unsupported forest functional level:<br><i>ForestFunctionalLevel</i> , we require minimum of <i>MinimumForestMode</i> . | Occurs if your self-managed AD must use Windows 2012 R2 or 2016 functional levels do not meet minimum requirements. | Your self-managed AD must use Windows 2012 R2 or 2016 functional level. For more information, see <a href="#">Microsoft documentation</a> . |

| Test name           | Short name         | Error code            | Error message                                                                                                             | Description                                                                                     | Resolution                                                                                                                                                                                      |
|---------------------|--------------------|-----------------------|---------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Domain Health Tests | testOnPremDcNumber | DC_NUMBER_LT_BELOW_LI | On-Prem DC count is lower than required number. DC count is <i>NumberOfDc</i> , AWS required number is <i>DcMinimum</i> . | Occurs if your self-managed AD does not have the minimum required number of domain controllers. | Ensure your self-managed AD has at least two of domain controllers enabled with AWS Systems Manager. For more information, see <a href="#">Microsoft Active Directory domain requirements</a> . |

| Test name            | Short name              | Error code                  | Error message                           | Description                                                                              | Resolution                                                                                                                                                                                                                                                                 |
|----------------------|-------------------------|-----------------------------|-----------------------------------------|------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Existing Domain Test | testDomainAlreadyJoined | DOMAIN_ALREADY_READY_JOINED | Instance is already joined to a domain. | Occurs if your self-managed AD domain is already joined to an existing hybrid directory. | Your self-managed AD domain is already joined to an existing hybrid directory. Each self-managed AD domain joined with a hybrid directory must be unique. Create new self-managed AD domain or remove it from the hybrid directory configuration to which they are joined. |

| Test name              | Short name           | Error code             | Error message                                                                                                                                                 | Description                                                                                         | Resolution                                                                                                                                                                                                                               |
|------------------------|----------------------|------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| FSMO Connectivity Test | testFsmoConnectivity | FSMO_ROLE _HOLDER_N LE | FSMO_ROLE (PDCEmulator _ROUTABLE RIDMaster Ip: 1.1.1.1, IP: 1.1.1.1) is not in routable ranges: [2.2.0.0/16, 3.3.0.0/16, 4.4.0.0/16, 5.5.0.0/16, 6.6.0.0/16]. | Occurs if FSMO roles, PDC Emulator, and/or RID Master IPs on your self-managed AD are not routable. | The Primary Domain Controller (PDC) must be routable at all times. Specifically, the PDC Emulator and RID Master IPs of your self-managed AD. For more information, see <a href="#">Microsoft Active Directory domain requirements</a> . |
| FSMO Connectivity Test | testFsmoConnectivity | FSMO_ROLE _MISSING     | FSMO role(s): [ <i>missingRolesString</i> ] missing or DNS Record not found.                                                                                  | Occurs if your self-managed AD domain controllers can not access your FSMO roles.                   | Your Flexible Single Master Operation (FSMO) role in your self-managed AD must be connected to your self-managed AD domain controllers. For more information, see <a href="#">Microsoft documentation</a> .                              |

| Test name              | Short name           | Error code                     | Error message                                         | Description                                                                | Resolution                                                                                                                                                                                |
|------------------------|----------------------|--------------------------------|-------------------------------------------------------|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IP Conflict Test       | testIpConflict       | IP_RANGE_CONFLICT              | Conflicting IP address detected:<br><i>ipOverlaps</i> | Occurs if your self-managed AD IP Ranges overlap with AWS reserved ranges. | Your self-managed AD cannot use an IP address range that overlaps with Reserved AWS IP ranges. For more information, see <a href="#">Microsoft Active Directory domain requirements</a> . |
| Kerberos Test          | testKerberos         | KERBEROS_AUTHENTICATION_FAILED | Unable to get kerberos TGT.                           | Occurs if Kerberos is not configured correctly and in use.                 | Kerberos must be enabled on your self-managed AD. For more information, see <a href="#">Microsoft Documentation</a> .                                                                     |
| LDAP Connectivity Test | testLdapConnectivity | LDAP_TEST_FAILED               | Unable to query LDAP with rootDSE call.               | Occurs if LDAP does not work.                                              | Lightweight Directory Access Protocol (LDAP) must be enabled and functioning on your self-managed AD. For more information, see <a href="#">Microsoft documentation</a> .                 |

| Test name                                             | Short name                   | Error code                         | Error message                                                                                                                                               | Description                                                         | Resolution                                                                                                                                                                                                         |
|-------------------------------------------------------|------------------------------|------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Not Read Only Domain Controller For FSMO Test         | testNotRo dcForFsmo          | FSMO_FOUN D_ON_RODC                | FSMO Role Found on RODC                                                                                                                                     | Occurs if your self-managed AD domain controller FSMO role is RODC. | The domain controller for your self-managed AD must not use a Read-Only Domain Controller (RODC) Flexible Single Master Operation (FSMO) role. For more information, see <a href="#">Microsoft documentation</a> . |
| Read Only Domain Controller Password Replication Test | testRdcP asswordRe plication | RODC REPL ICATE_ADMIN IN_PASSWO RD | ReadOnly Application has permission to replicate Admin password. Password replication is not explicitly denied for following groups: [missingGroupsString]. | Occurs if the RODC has permission to replicate Admin passwords.     | The RODC for your self-managed AD must be explicitly denied permission to replicate Admin passwords. For more information, see <a href="#">Microsoft documentation</a> .                                           |

| Test name                        | Short name           | Error code         | Error message                                                                                                                   | Description                                                                                                                                                  | Resolution                                                                                                                                                    |
|----------------------------------|----------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Read Only Domain Controller Test | testIsDCReadOnly     | DC_READONLY_MODE   | Provided Domain Controller is set to Read-Only mode.                                                                            | Occurs if your self-managed AD domain controllers are in ReadOnlyDC mode.                                                                                    | Your self-managed AD must be read-write domain controllers. For more information about domain controller types, see <a href="#">Microsoft documentation</a> . |
| Remote Port Connectivity Test    | testPortConnectivity | PORT_TEST_FAILED   | Connection to <i>TargetDestination</i> failed for TCP ports [ <i>failed TCP ports</i> ]. UDP ports [ <i>failed UDP ports</i> ]. | Occurs if required ports on your AWS subnet and your self-managed AD domain controller are not open.                                                         | Ensure all required ports are open between your AWS subnet and your self-managed AD. See <a href="#">Network port requirements</a> for more information.      |
| Replication Test                 | testReplication      | REPLICATION_FAILED | Replication failed for [ <i>failedDSA sString</i> ].                                                                            | Occurs if your self-managed AD domain controllers replication status must be successful. For more information, see <a href="#">Microsoft documentation</a> . | Your self-managed AD domain controllers replication status must be successful. For more information, see <a href="#">Microsoft documentation</a> .            |

| Test name                 | Short name             | Error code               | Error message                                                    | Description                                                                                                                                    | Resolution                                                                                                                                                                         |
|---------------------------|------------------------|--------------------------|------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SMBV1 Test                | testSMBV1              | INSECURE_SETTING_SMB     | SMBv1 is enabled on the system.                                  | Occurs if self-managed AD is currently using SMBv1 for authentication.                                                                         | SMBv1 is known to be unsafe and must be disabled on your self-managed AD. For more information, see <a href="#">Microsoft documentation</a> .                                      |
| SSM User Permissions Test | testSSMUserPermissions | INSUFFICIENT_PERMISSIONS | Systems Manager user does not have required elevated privileges. | Occurs if Windows user that is used by SSM has insufficient privileges.                                                                        | You'll need Windows Administrator permissions for the AWS System Manager (SSM) agents on your self-managed AD. For more information, see <a href="#">AWS account permissions</a> . |
| Sysvol Replication Test   | testSysvolReplication  | DFSR_FAILTURE_DETECTED   | Failed DFSR event logs: <i>failedLogString</i> .                 | Occurs if your self-managed AD does not have the correct sysvol replication method(DFSR), and if any DCs failed during DFSR replication event. | Your self-managed AD sysvol replication method (DFSR) must be successful. For more information, see <a href="#">Microsoft documentation</a> .                                      |

| Test name          | Short name              | Error code                   | Error message                                                                                                    | Description                                                        | Resolution                                                                                                                                                                                                                          |
|--------------------|-------------------------|------------------------------|------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Top Level GPO Test | testTopLevelEnforcedGPO | TOP_LEVEL_ENFORCED_GPO_FOUND | GroupPolicy cannot be set to Enforced at the Domain Root, Found GPOs: [ <i>GposEnforced</i> ] set as Enforced.   | Occurs if your self-managed AD has Top Level GPOs set as Enforced. | Ensure your self-managed AD domain Top Level group policy object (GPO) is not set to Enforced. For more information, see <a href="#">Microsoft documentation</a> .                                                                  |
| Trust Types Test   | testTrustTypes          | INVALID_TYPE_RUST_TYPE       | Invalid trust types detected: [ <i>InvalidTrustString</i> ], only Uplevel (Microsoft AD) is currently supported. | Occurs if your self-managed AD has unsupported trust types.        | Uplevel is the only trust type supported with hybrid directory. Your self-managed AD cannot have the following trust types: DCE, MIT, Downlevel. For more information on trust types, see <a href="#">Microsoft documentation</a> . |

| Test name                    | Short name  | Error code      | Error message                                 | Description                                                                                                                           | Resolution                                                                                                                                                                                                            |
|------------------------------|-------------|-----------------|-----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Valid Domain Controller Test | testValidDC | COMPUTER_NOT_DC | Provided instance is not a domain controller. | Occurs if your self-managed AD instances provided are not domain controllers or if they are already part of another hybrid directory. | Provide self-managed AD domain controllers that are unique to this hybrid directory. Retry with a new directory. Ensure that you have deleted the failed hybrid directory and any the AWS OU in your self-managed AD. |

## Assessment Test warning messages

The following table describes warning messages that can occur during assessment tests. These warnings represent recommendations for optimal configuration but do not prevent hybrid directory setup.

| Test name           | Short name                  | Warning code       | Warning message                                                                 | Description                                                                                       | Resolution                    |
|---------------------|-----------------------------|--------------------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|-------------------------------|
| Domain Health Tests | testDisabledStaleUserNumber | STALE_USE_RS_FOUND | <i>StaleUserCount</i> users were found to be stale, they have not logged in for | Occurs if there are user accounts in your self-managed AD that have not logged in for an extended | Clean up stale user accounts. |

| Test name                          | Short name       | Warning code        | Warning message                                                                                                                                                             | Description                                                                                                                              | Resolution                                                                                                                                                                                                                                               |
|------------------------------------|------------------|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                    |                  |                     | <i>StaleThresholdInDays</i>                                                                                                                                                 | period and may be considered stale or inactive.                                                                                          |                                                                                                                                                                                                                                                          |
| Domain Controller Time Source Test | testDCTimeSource | DC_BAD_TIME_SOURCE  | Time sources not properly configured for PDC, should using an authoritative source. Time sources not properly configured for <i>dcHostName</i> , should using PDC as source | Occurs if self-managed AD has the correct time source setup and that there is no large time skewness when compared to a AWS time source. | Your primary domain controller (PDC) time server is directed to 169.254.169.123 . Your non-primary domain controllers should be pointed to the PDC as the source. For more information, see <a href="#">Keeping time with Amazon Time Sync Service</a> . |
| Free Space Test                    | testFreeSpace    | DISK_SPACE_EXCEEDED | Supported service max capacity of 7 GB exceeded; SysVol + NTDS is currently using: 24 GB)                                                                                   | Occurs if your self-managed AD Combined NTDS and Sysvol usage is above supported quota.                                                  | Your self-managed AD should have 24 GB of disk space for hybrid directories.                                                                                                                                                                             |

| Test name            | Short name         | Warning code          | Warning message                                                                                                                                                              | Description                                                                                                                              | Resolution                                                                                                                                                                                                                                            |
|----------------------|--------------------|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| FSMO Roles Test      | testFSMORoles      | FSMO_ROLE_TEST_FAILED | PDC Emulator ( <i>dc1.example.com</i> ) is not among the provided domain controllers.<br>RID Master ( <i>dc1.example.com</i> ) is not among the provided domain controllers. | Occurs if FSMO roles (PDC Emulator and RID Master) are not among the two domain controllers provided when you create a hybrid directory. | Your hybrid directory should have both FSMO roles (PDC Emulator and RID Master) among the two domain controllers that you provide when you create a hybrid directory. For more information, see <a href="#">How to view and transfer FSMO roles</a> . |
| S channel SSP Test   | testSchannelSSP    | TLS_1_2_NODT_ENABLE   | Disabled protocol <i>DisabledProtocol</i> is still enabled.                                                                                                                  | Occurs if a self-managed AD does not use TLS1.2 and AES256 for hybrid directories.                                                       | Your self-managed AD must use TLS 1.2 and AES256 for hybrid directories.                                                                                                                                                                              |
| Disk Corruption Test | testDiskCorruption | DISK_CORRUPTED        | Disk corruption detected on <i>Drive</i> .                                                                                                                                   | Occurs if there is disk corruption on your self-managed AD.                                                                              | Your self-managed AD disks should not be corrupted.                                                                                                                                                                                                   |

| Test name                    | Short name               | Warning code                   | Warning message                                                                                                                                                            | Description                                                                               | Resolution                                                                                                  |
|------------------------------|--------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| Domain Controller Specs Test | testDcSpecs              | INSUFFICIENT_RESOURCES         | <p><i>numAvailableCores</i> detected when <i>requiredCores</i> cores recommended.</p> <p><i>gbAvailableRam</i> GB RAM detected when <i>requiredRam</i> GB recommended.</p> | Occurs if your self-managed AD domain controllers don't meet the required specifications. | Your self-managed AD domain controllers should have at least 7 GB RAM and 2 CPU cores for hybrid directory. |
| Server Level Plugin Dll Test | testServerLevelPluginDll | SERVER_LEVEL_PLUGIN_DLL_IS_SET | ServerLevelPluginDll registry configuration is not permitted.                                                                                                              | Occurs if ServerLevelPluginDll is set on your self-managed AD domain controllers.         | Your self-managed AD domain controllers should not have ServerLevelPluginDll configured.                    |
| Allow NT4 Crypto Test        | testAllowNT4Crypto       | NT4_CRYPT0_NOT_ALLOWED         | Registry key AllowNt4Crypto is not allowed.                                                                                                                                | Occurs if self-managed AD allows NT4 Cryptography.                                        | Your self-managed AD should not use NT4 Cryptography. For more information, see Microsoft documentation.    |

| Test name                  | Short name              | Warning code                    | Warning message                                                                                              | Description                                                                                                                        | Resolution                                                                                                                                   |
|----------------------------|-------------------------|---------------------------------|--------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Orphaned Admin Users Test  | testOrphanedAdminUsers  | ORPHANED_ADMIN_USE_R_FOUND      | <i>OrphanedUsersCount</i><br>Orphaned Admin Users Found:<br>[ <i>OrphanedUserNames</i> ].                    | Occurs if orphaned admin users exist in your self-managed AD.                                                                      | Remove orphaned users on your self-managed AD before continuing.                                                                             |
| Privileged User Count Test | testPrivilegedUserCount | DOMAIN_ADMIN_MIN_COUNT_EXCEEDED | Number of Domain Admins ( <i>daCount</i> ) exceeded allowance of ( <i>allowedDomainAdminCount</i> ).         | Occurs if the total count of your Built-in Admins, Domain Admins, and Enterprise Admins on your self-managed AD is greater than 5. | Your self-managed AD environment should not have multiple privileged accounts. You should remove excessive admin accounts before continuing. |
| Privileged User Count Test | testPrivilegedUserCount | ENTERPRISE_ADMIN_COUNT_EXCEEDED | Number of Enterprise Admins ( <i>eaCount</i> ) exceeded allowance of ( <i>allowedEnterpriseAdminCount</i> ). | Occurs if the total count of your Built-in Admins, Domain Admins, and Enterprise Admins on your self-managed AD is greater than 5. | Your self-managed AD environment should not have multiple privileged accounts. You should remove excessive admin accounts before continuing. |

| Test name                  | Short name              | Warning code                    | Warning message                                                                                                                                                                                                               | Description                                                                                                                        | Resolution                                                                                                                                                                                               |
|----------------------------|-------------------------|---------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Privileged User Count Test | testPrivilegedUserCount | BUILTIN_A_DMIN_COUN_T_EXCEEDE_D | Number of Built-in Admins exceeded ( <i>baCount</i> ) above allowance of ( <i>allowedAdminCount</i> ).<br>The total count of Built-in Admins, Domain Admins, and Enterprise Admins on your self-managed AD is greater than 5. | Occurs if the total count of your Built-in Admins, Domain Admins, and Enterprise Admins on your self-managed AD is greater than 5. | Your self-managed AD environment should not have multiple privileged accounts. You should remove excessive admin accounts before continuing.                                                             |
| NTLM Test                  | testNTLM                | INSECURE_SETTING_NTLM           | NTLMv1 is enabled.                                                                                                                                                                                                            | Occurs if NTLMv1 is enabled for authentication on your self-managed AD.                                                            | NT LAN Manager version 1 (NTLMv1) has known security vulnerabilities and should not be used. Disable NTLMv1 on your self-managed AD. For more information, see <a href="#">Microsoft documentation</a> . |

| Test name               | Short name              | Warning code                      | Warning message                                                                                                                                    | Description                                                                     | Resolution                                                                                                                                                                                                                                     |
|-------------------------|-------------------------|-----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tombstone Lifetime Test | testTombs toneLifet ime | TOMBSTONE _LIFETIME _ABOVE_LI MIT | Tombstone Lifetime is too long. DC Tombstone Lifetime is <i>Tombstone</i> <i>LifeTime</i> , AWS suggested number is <i>Tombstone Maximum</i> days. | Occurs if the Tombstone lifetime on your self-managed AD is more than 180 days. | The Tombstone lifetime is the number of days before a deleted object is removed from AD. The Tombstone lifetime value for your self-managed AD should be 180 days or less. For more information, see <a href="#">Microsoft documentation</a> . |

## Getting started with AWS Managed Microsoft AD

AWS Managed Microsoft AD creates a fully managed, Microsoft Active Directory in the AWS Cloud and is powered by Windows Server 2019 and operates at the 2012 R2 Forest and Domain functional levels. When you create a directory with AWS Managed Microsoft AD, Directory Service creates two domain controllers and adds the DNS service on your behalf. The domain controllers are created in different subnets in an Amazon VPC this redundancy helps ensure that your directory remains accessible even if a failure occurs. If you need more domain controllers, you can add them later. For more information, see [Deploying additional domain controllers for your AWS Managed Microsoft AD](#).

For a demo and overview of AWS Managed Microsoft AD, see the following YouTube video.

### [AWS Managed Microsoft AD Demo and Overview](#)

#### Topics

- [Prerequisites for creating a AWS Managed Microsoft AD](#)
- [AWS IAM Identity Center prerequisites](#)
- [Multi-factor authentication prerequisites](#)
- [Creating your AWS Managed Microsoft AD](#)
- [What gets created with your AWS Managed Microsoft AD](#)
- [AWS Managed Microsoft AD Administrator account and group permissions](#)

## Prerequisites for creating a AWS Managed Microsoft AD

To create an AWS Managed Microsoft AD Active Directory, you need an Amazon VPC with the following:

- At least two subnets. Each of the subnets must be in a different Availability Zone and must be of same network type.

You can use IPv6 for your VPC. For more information, see [IPv6 support for your VPC](#) in the *Amazon Virtual Private Cloud User Guide*.

- The VPC must have default hardware tenancy.
- You cannot create a AWS Managed Microsoft AD in a VPC using addresses in the 198.18.0.0/15 address space.

If you need to integrate your AWS Managed Microsoft AD domain with an existing on-premises Active Directory domain, you must have the Forest and Domain functional levels for your on-premises domain set to Windows Server 2003 or higher.

Directory Service uses a two VPC structure. The EC2 instances which make up your directory run outside of your AWS account, and are managed by AWS. They have two network adapters, ETH0 and ETH1. ETH0 is the management adapter, and exists outside of your account. ETH1 is created within your account.

The management IP range of your directory's ETH0 network is 198.18.0.0/15.

For a tutorial on how to create the AWS environment and AWS Managed Microsoft AD, see [AWS Managed Microsoft AD test lab tutorials](#).

## AWS IAM Identity Center prerequisites

If you plan to use IAM Identity Center with AWS Managed Microsoft AD, you need to ensure that the following are true:

- Your AWS Managed Microsoft AD directory is set up in your AWS organization's management account.
- Your instance of IAM Identity Center is in the same Region where your AWS Managed Microsoft AD directory is set up.

For more information, see [IAM Identity Center prerequisites](#) in the *AWS IAM Identity Center User Guide*.

## Multi-factor authentication prerequisites

To support multi-factor authentication with your AWS Managed Microsoft AD directory, you must configure either your on-premises or cloud-based [Remote Authentication Dial-In User Service \(RADIUS\)](#) server in the following way so that it can accept requests from your AWS Managed Microsoft AD directory in AWS.

1. On your RADIUS server, create two RADIUS clients to represent both of the AWS Managed Microsoft AD domain controllers (DCs) in AWS. You must configure both clients using the following common parameters (your RADIUS server may vary):

- **Address (DNS or IP):** This is the DNS address for one of the AWS Managed Microsoft AD DCs. Both DNS addresses can be found in the AWS Directory Service Console on the **Details** page of the AWS Managed Microsoft AD directory in which you plan to use MFA. The DNS addresses displayed represent the IP addresses for both of the AWS Managed Microsoft AD DCs that are used by AWS.

 **Note**

If your RADIUS server supports DNS addresses, you must create only one RADIUS client configuration. Otherwise, you must create one RADIUS client configuration for each AWS Managed Microsoft AD DC.

- **Port number:** Configure the port number for which your RADIUS server accepts RADIUS client connections. The standard RADIUS port is 1812.

- **Shared secret:** Type or generate a shared secret that the RADIUS server will use to connect with RADIUS clients.
  - **Protocol:** You might need to configure the authentication protocol between the AWS Managed Microsoft AD DCs and the RADIUS server. Supported protocols are PAP, CHAP MS-CHAPv1, and MS-CHAPv2. MS-CHAPv2 is recommended because it provides the strongest security of the three options.
  - **Application name:** This may be optional in some RADIUS servers and usually identifies the application in messages or reports.
2. Configure your existing network to allow inbound traffic from the RADIUS clients (AWS Managed Microsoft AD DCs DNS addresses, see Step 1) to your RADIUS server port.
  3. Add a rule to the Amazon EC2 security group in your AWS Managed Microsoft AD domain that allows inbound traffic from the RADIUS server DNS address and port number defined previously. For more information, see [Adding rules to a security group](#) in the *EC2 User Guide*.

For more information about using AWS Managed Microsoft AD with MFA, see [Enabling multi-factor authentication for AWS Managed Microsoft AD](#).

## Creating your AWS Managed Microsoft AD

To create a new AWS Managed Microsoft AD Active Directory, perform the following steps. Before starting this procedure, make sure that you have completed the prerequisites identified in [Prerequisites for creating a AWS Managed Microsoft AD](#).

### To create an AWS Managed Microsoft AD

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories** and then choose **Set up directory**.
2. On the **Select directory type** page, choose **AWS Managed Microsoft AD**, and then choose **Next**.
3. On the **Enter directory information** page, provide the following information:

#### **Edition**

Choose from either the **Standard Edition** or **Enterprise Edition** of AWS Managed Microsoft AD. For more information about editions, see [AWS Directory Service for Microsoft Active Directory](#).

## Directory DNS name

The fully qualified name for the directory, such as `corp.example.com`.

### Note

If you plan on using Amazon Route 53 for DNS, the domain name of your AWS Managed Microsoft AD must be different than your Route 53 domain name. DNS resolution issues can occur if Route 53 and AWS Managed Microsoft AD share the same domain name.

## Directory NetBIOS name

The short name for the directory, such as `CORP`.

## Directory description

An optional description for the directory. This description can be changed after creating your AWS Managed Microsoft AD.

## Admin password

The password for the directory administrator. The directory creation process creates an administrator account with the user name `Admin` and this password. You can change the Admin password after creating your AWS Managed Microsoft AD.

The password cannot include the word "admin."

The directory administrator password is case-sensitive and must be between 8 and 64 characters in length, inclusive. It must also contain at least one character from three of the following four categories:

- Lowercase letters (a-z)
- Uppercase letters (A-Z)
- Numbers (0-9)
- Non-alphanumeric characters (~!@#\$%^&\*\_+=`|\{}[];:"<>,.?/)

## Confirm password

Retype the administrator password.

## (Optional) User and group management

To enable AWS Managed Microsoft AD user and group management from the AWS Management Console, select **Manage user and group management in the AWS Management Console**. For more information on how to use user and group management, see [the section called “Manage users and group with the console, CLI, or PowerShell”](#).

4. On the **Choose VPC and subnets** page, provide the following information, and then choose **Next**.

### VPC

Select the VPC for the directory.

#### Network type

The Internet Protocol (IP) addressing system associated with your VPC and subnets.

Select the CIDR block associated to your existing VPC. Resources in your subnet can be configured to use IPv4 only, IPv6 only, or both IPv4 and IPv6 (dual-stack). For more information, see [Compare IPv4 and IPv6](#) in the *Amazon Virtual Private Cloud User Guide*.

#### Subnets

Select the subnets for the domain controllers. The two subnets must be in different Availability Zones.

5. On the **Review & create** page, review the directory information and make any necessary changes. When the information is correct, choose **Create directory**. Creating the directory takes 20 to 40 minutes. Once created, the **Status** value changes to **Active**.

For more information on what is created with your AWS Managed Microsoft AD, see the following:

- [What gets created with your AWS Managed Microsoft AD](#)
- [AWS Managed Microsoft AD Administrator account and group permissions](#)

### Related AWS Security blog articles

- [How to delegate administration of your AWS Managed Microsoft AD directory to your on-premises Active Directory users](#)

- [How to configure even stronger password policies to help meet your security standards by using Directory Service for AWS Managed Microsoft AD](#)
- [How to increase the redundancy and performance of your Directory Service for AWS Managed Microsoft AD by adding Domain controllers](#)
- [How to enable the use of remote desktops by deploying Microsoft remote desktop licensing manager on AWS Managed Microsoft AD](#)
- [How to access the AWS Management Console using AWS Managed Microsoft AD and your on-premises credentials](#)
- [How to enable multi-factor authentication for AWS services by using AWS Managed Microsoft AD and on-premises credentials](#)
- [How to easily log on to AWS services by using your on-premises Active Directory](#)

## What gets created with your AWS Managed Microsoft AD

When you create an Active Directory with AWS Managed Microsoft AD, Directory Service performs the following tasks on your behalf:

- Automatically creates and associates an elastic network interface (ENI) with each of your domain controllers. Each of these ENIs are essential for connectivity between your VPC and Directory Service domain controllers and should never be deleted. You can identify all network interfaces reserved for use with Directory Service by the description: "AWS created network interface for directory *directory-id*". For more information, see [Elastic Network Interfaces](#) in the *Amazon EC2 User Guide*. The default DNS Server of the AWS Managed Microsoft AD Active Directory is the VPC DNS server at Classless Inter-Domain Routing (CIDR)+2. For more information, see [Amazon DNS server](#) in *Amazon VPC User Guide*.

 **Note**

Domain controllers are deployed across two Availability Zones in a region by default and connected to your Amazon VPC (VPC). Backups are automatically taken once per day, and the Amazon EBS (EBS) volumes are encrypted to ensure that data is secured at rest. Domain controllers that fail are automatically replaced in the same Availability Zone using the same IP address, and a full disaster recovery can be performed using the latest backup.

- Provisions Active Directory within your VPC using two domain controllers for fault tolerance and high availability. More domain controllers can be provisioned for higher resiliency and performance after the directory has been successfully created and is [Active](#). For more information, see [Deploying additional domain controllers for your AWS Managed Microsoft AD](#).

 **Note**

AWS does not allow the installation of monitoring agents on AWS Managed Microsoft AD domain controllers.

- Creates an [AWS Security group](#) `sg-1234567890abcdef0` that establishes network rules for traffic in and out of your domain controllers. The default outbound rule permits all traffic to all IPv4 addresses. The default inbound rules allows only traffic through ports that are required by Active Directory from the primary IPv4 CIDR block associated with the VPC hosting for your AWS Managed Microsoft AD. For additional security, the ENIs that are created do not have Elastic IPs attached to them and you do not have permission to attach an Elastic IP to those ENIs. Therefore by default, the only inbound traffic that can communicate with your AWS Managed Microsoft AD is local VPC. You can change the security group rules to allow additional traffic sources, for example from other peered VPCs or CIDRs reachable via VPN. Use extreme caution if you attempt to change these rules as you may break your ability to communicate with your domain controllers. For more information, see [AWS Managed Microsoft AD best practices](#) and [Enhancing your AWS Managed Microsoft AD network security configuration](#).

You can use [prefix lists](#) to manage your CIDR blocks within the security group rules. Prefix lists make it easier to manage and configure security groups and route tables. You can consolidate multiple CIDR blocks with the same port and protocols to scale your network traffic.

- In a Windows environment, clients often communicate via [Server Message Block \(SMB\)](#) or port 445. This protocol facilitates various actions like file and printer sharing and general network communication. You will see clients traffic on port 445 to management interfaces of your AWS Managed Microsoft AD domain controllers.

This traffic occurs as SMB clients rely on DNS (port 53) and NetBIOS (port 138) name resolution to locate your AWS Managed Microsoft AD domain resources. These clients are directed to any available interface on the domain controllers when locating domain resources. This behavior is expected and often occurs in environments with multiple network adapters and where [SMB Multichannel](#) allows clients to establish connections across different interfaces for enhanced performance and redundancy.

The following AWS Security group rules are created by default:

## Inbound Rules

| Protocol  | Port range | Source                                    | Type of traffic | Active Directory usage                                                        |
|-----------|------------|-------------------------------------------|-----------------|-------------------------------------------------------------------------------|
| ICMP      | N/A        | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | Ping            | LDAP Keep Alive, DFS                                                          |
| TCP & UDP | 53         | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | DNS             | User and computer authentication, name resolution, trusts                     |
| TCP & UDP | 88         | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | Kerberos        | User and computer authentication, forest level trusts                         |
| TCP & UDP | 389        | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | LDAP            | Directory, replication, user and computer authentication group policy, trusts |
| TCP & UDP | 445        | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | SMB / CIFS      | Replication, user and computer authentication, group policy, trusts           |

| Protocol  | Port range   | Source                                    | Type of traffic                | Active Directory usage                                                         |
|-----------|--------------|-------------------------------------------|--------------------------------|--------------------------------------------------------------------------------|
| TCP & UDP | 464          | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | Kerberos change / set password | Replication, user and computer authentication, trusts                          |
| TCP       | 135          | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | Replication                    | RPC, EPM                                                                       |
| TCP       | 636          | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | LDAP SSL                       | Directory, replication, user and computer authentication, group policy, trusts |
| TCP       | 1024 - 65535 | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | RPC                            | Replication, user and computer authentication, group policy, trusts            |
| TCP       | 3268 - 3269  | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | LDAP GC & LDAP GC SSL          | Directory, replication, user and computer authentication, group policy, trusts |
| UDP       | 123          | AWS Managed Microsoft AD<br>VPC IPv4 CIDR | Windows Time                   | Windows Time, trusts                                                           |

| Protocol | Port range | Source                                                                                        | Type of traffic | Active Directory usage |
|----------|------------|-----------------------------------------------------------------------------------------------|-----------------|------------------------|
| UDP      | 138        | AWS Managed Microsoft AD VPC IPv4 CIDR                                                        | DFSN & NetLogon | DFS, group policy      |
| All      | All        | AWS created security group for domain controllers<br><i>(sg-123456<br/>7890abcde<br/>f0 )</i> | All Traffic     |                        |

## Outbound Rules

| Protocol | Port range | Destination | Type of traffic | Active Directory usage |
|----------|------------|-------------|-----------------|------------------------|
| All      | All        | 0.0.0.0/0   | All Traffic     |                        |

- For more information about the ports and protocols used by Active Directory, see [Service overview and network port requirements for Windows](#) in Microsoft documentation.
- Creates a directory administrator account with the user name Admin and the specified password. This account is located under the Users OU (For example, Corp > Users). You use this account to manage your directory in the AWS Cloud. For more information, see [AWS Managed Microsoft AD Administrator account and group permissions](#).

**⚠ Important**

Be sure to save this password. Directory Service does not store this password, and it cannot be retrieved. However, you can reset a password from the Directory Service console or by using the [ResetUserPassword](#) API.

- Creates the following three organizational units (OUs) under the domain root:

| OU name              | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AWS Delegated Groups | Stores all of the groups that you can use to delegate AWS specific permissions to your users.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| AWS Reserved         | Stores all AWS management specific accounts.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <yourdomainname>     | <p>The name of this OU is based off of the NetBIOS name you typed when you created your directory. If you did not specify a NetBIOS name, it will default to the first part of your Directory DNS name (for example, in the case of corp.example.com, the NetBIOS name would be <i>corp</i>). This OU is owned by AWS and contains all of your AWS-related directory objects, which you are granted Full Control over. Two child OUs exist under this OU by default; Computers and Users. For example:</p> <ul style="list-style-type: none"> <li>• Corp             <ul style="list-style-type: none"> <li>• Computers</li> <li>• Users</li> </ul> </li> </ul> |

- Creates the following groups in the AWS Delegated Groups OU:

| Group name                                                     | Description                                                                                                                           |
|----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| AWS Delegated Account Operators                                | Members of this security group have limited account management capability such as password resets                                     |
| AWS Delegated Active Directory Based Activation Administrators | Members of this security group can create Active Directory volume licensing activation objects, which enables enterprises to activate |

| Group name                                                  | Description                                                                                                                                                                                                    |
|-------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                             | computers through a connection to their domain.                                                                                                                                                                |
| AWS Delegated Add Workstations To Domain Users              | Members of this security group can join 10 computers to a domain.                                                                                                                                              |
| AWS Delegated Administrators                                | Members of this security group can manage AWS Managed Microsoft AD, have full control of all the objects in your OU and can manage groups contained in the AWS Delegated Groups OU.                            |
| AWS Delegated Allowed to Authenticate Objects               | Members of this security group are provided the ability to authenticate to computer resources in the AWS Reserved OU (Only needed for on-premises objects with Selective Authentication enabled Trusts).       |
| AWS Delegated Allowed to Authenticate to Domain Controllers | Members of this security group are provided the ability to authenticate to computer resources in the Domain Controllers OU (Only needed for on-premises objects with Selective Authentication enabled Trusts). |
| AWS Delegated Deleted Object Lifetime Administrators        | Members of this security group can modify the msDS-DeletedObjectLifetime object, which defines how long a deleted object will be available to recover from the AD Recycle Bin.                                 |
| AWS Delegated Distributed File System Administrators        | Members of this security group can add and remove FRS, DFS-R, and DFS name spaces.                                                                                                                             |
| AWS Delegated Domain Name System Administrators             | Members of this security group can manage Active Directory integrated DNS.                                                                                                                                     |

| Group name                                                       | Description                                                                                                                                                             |
|------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AWS Delegated Dynamic Host Configuration Protocol Administrators | Members of this security group can authorize Windows DHCP servers in the enterprise.                                                                                    |
| AWS Delegated Enterprise Certificate Authority Administrators    | Members of this security group can deploy and manage Microsoft Enterprise Certificate Authority infrastructure.                                                         |
| AWS Delegated Fine Grained Password Policy Administrators        | Members of this security group can modify precreated fine-grained password policies.                                                                                    |
| AWS Delegated FSx Administrators                                 | Members of this security group are provided the ability to manage Amazon FSx resources.                                                                                 |
| AWS Delegated Group Policy Administrators                        | Members of this security group can perform group policy management tasks (create, edit, delete, link).                                                                  |
| AWS Delegated Kerberos Delegation Administrators                 | Members of this security group can enable delegation on computer and user account objects.                                                                              |
| AWS Delegated Managed Service Account Administrators             | Members of this security group can create and delete Managed Service Accounts.                                                                                          |
| AWS Delegated MS-NPRC Non-Compliant Devices                      | Members of this security group will be provided an exclusion from requiring secure channel communications with domain controllers. This group is for computer accounts. |
| AWS Delegated Remote Access Service Administrators               | Members of this security group can add and remove RAS servers from the RAS and IAS Servers group.                                                                       |
| AWS Delegated Replicate Directory Changes Administrators         | Members of this security group can synchronize profile information in Active Directory with SharePoint Server.                                                          |

| Group name                                              | Description                                                                                                                       |
|---------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| AWS Delegated Server Administrators                     | Members of this security group are included in the local administrators group on all domain joined computers.                     |
| AWS Delegated Sites and Services Administrators         | Members of this security group can rename the Default-First-Site-Name object in Active Directory Sites and Services.              |
| AWS Delegated System Management Administrators          | Members of this security group can create and manage objects in the System Management container.                                  |
| AWS Delegated Terminal Server Licensing Administrators  | Members of this security group can add and remove Terminal Server License Servers from the Terminal Server License Servers group. |
| AWS Delegated User Principal Name Suffix Administrators | Members of this security group can add and remove user principal name suffixes.                                                   |

 **Note**

You can add to these AWS Delegated Groups.

- Creates and applies the following Group Policy Objects (GPOs):

 **Note**

You do not have permissions to delete, modify, or unlink these GPOs. This is by design as they are reserved for AWS use. You may link them to OUs that you control if needed.

| Group policy name     | Applies to | Description                                     |
|-----------------------|------------|-------------------------------------------------|
| Default Domain Policy | Domain     | Includes domain password and Kerberos policies. |

| Group policy name                   | Applies to                                  | Description                                                                                     |
|-------------------------------------|---------------------------------------------|-------------------------------------------------------------------------------------------------|
| ServerAdmins                        | All non domain controller computer accounts | Adds the 'AWS Delegated Server Administrators' as a member of the BUILTIN\Administrators Group. |
| AWS Reserved Policy:User            | AWS Reserved user accounts                  | Sets recommended security settings on all user accounts in the AWS Reserved OU.                 |
| AWS Managed Active Directory Policy | All domain controllers                      | Sets recommended security settings on all domain controllers.                                   |
| TimePolicyNT5DS                     | All non PDCe domain controllers             | Sets all non PDCe domain controllers time policy to use Windows Time (NT5DS).                   |
| TimePolicyPDC                       | The PDCe domain controller                  | Sets the PDCe domain controller's time policy to use Network Time Protocol (NTP).               |
| Default Domain Controllers Policy   | Not used                                    | Provisioned during domain creation, AWS Managed Active Directory Policy is used in its place.   |

If you would like to see the settings of each GPO, you can view them from a domain joined Windows instance with the [Group policy management console \(GPMC\)](#) enabled.

- Creates the following default local accounts for AWS Managed Microsoft AD management:

**⚠️ Important**

Be sure to save the admin password. Directory Service does not store this password, and it cannot be retrieved. However, you [can reset a password from the Directory Service console](#) or by using the [ResetUserPassword API](#).

## Admin

The Admin is the directory administrator account created when the AWS Managed Microsoft AD is first created. You provide a password for this account when you create an AWS Managed Microsoft AD. This account is located under the Users OU (For example, Corp > Users). You use this account to manage your Active Directory in the AWS. For more information, see [AWS Managed Microsoft AD Administrator account and group permissions](#).

## AWS\_111111111111

Any account name starting with AWS followed by an underscore and located in AWS Reserved OU is a service-managed account. This service-managed account is used by AWS to interact with the Active Directory. These accounts are created when AWS Directory Service Data is enabled and with each new AWS application authorized on Active Directory. These accounts are only accessible by AWS services.

## krbtgt account

The krbtgt account plays an important role in the Kerberos ticket exchanges used by your AWS Managed Microsoft AD. The krbtgt account is a special account used for Kerberos ticket-granting ticket (TGT) encryption, and it plays a crucial role in the security of the Kerberos authentication protocol. For more information, see [Microsoft documentation](#).

AWS automatically rotates the krbtgt account password for your AWS Managed Microsoft AD twice every 90 days. There is a 24 hour waiting period between the two consecutive rotations every 90 days.

For more information about the admin account and other accounts created by Active Directory, see [Microsoft documentation](#).

## AWS Managed Microsoft AD Administrator account and group permissions

When you create an AWS Directory Service for Microsoft Active Directory directory, AWS creates an organizational unit (OU) to store all AWS related groups and accounts. For more information about this OU, see [What gets created with your AWS Managed Microsoft AD](#). This includes the Admin account. The Admin account has permissions to perform the following common administrative activities for your OU:

- Add, update, or delete users, groups, and computers. For more information, see [User and group management in AWS Managed Microsoft AD](#).
- Add resources to your domain such as file or print servers, and then assign permissions for those resources to users and groups in your OU.
- Create additional OUs and containers.
- Delegate authority of additional OUs and containers. For more information, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).
- Create and link group policies.
- Restore deleted objects from the Active Directory Recycle Bin.
- Run Active Directory and DNS PowerShell modules on the Active Directory Web Service.
- Create and configure group Managed Service Accounts. For more information, see [Group Managed Service Accounts](#).
- Configure Kerberos constrained delegation. For more information, see [Kerberos constrained delegation](#).

The Admin account also has rights to perform the following domainwide activities:

- Manage DNS configurations (add, remove, or update records, zones, and forwarders)
- View DNS event logs
- View security event logs

Only the actions listed here are allowed for the Admin account. The Admin account also lacks permissions for any directory-related actions outside of your specific OU, such as on the parent OU.

## Considerations

- AWS Domain Administrators have full administrative access to all domains hosted on AWS. See your agreement with AWS and the [AWS data protection FAQ](#) for more information about how AWS handles content, including directory information, that you store on AWS systems.
- We recommend that you do not delete or rename this account. If you no longer want to use the account, we recommend you set a long password (at most 64 random characters) and then disable the account.

 **Note**

AWS has exclusive control of the Domain Administrator and Enterprise Administrator privileged users and groups. This allows AWS to perform operational management of your directory.

## Enterprise and domain administrator privileged accounts

AWS automatically rotates the built-in Administrator password to a random password every 90 days. Anytime the built in Administrator password is requested for human use an AWS ticket is created and logged with the Directory Service team. Account credentials are encrypted and handled over secure channels. Also the Administrator account credentials can only be requested by the Directory Service management team.

To perform operational management of your directory, AWS has exclusive control of accounts with Enterprise Administrator and Domain Administrator privileges. This includes exclusive control of the Active Directory administrator account. AWS protects this account by automating password management through the use of a password vault. During automated rotation of the administrator password, AWS creates a temporary user account and grants it Domain Administrator privileges. This temporary account is used as a back-up in the event of password rotation failure on the administrator account. After AWS successfully rotates the administrator password, AWS deletes the temporary administrator account.

Normally AWS operates the directory entirely through automation. In the event that an automation process is unable to resolve an operational problem, AWS may need to have a support engineer sign in to your domain controller (DC) to perform diagnosis. In these rare cases, AWS implements a request/notification system to grant access. In this process, AWS automation creates

a time-limited user account in your directory that has Domain Administrator permissions. AWS associates the user account with the engineer who is assigned to work on your directory. AWS records this association in our log system and provides the engineer with the credentials to use. All actions taken by the engineer are logged in the Windows event logs. When the allocated time elapses, automation deletes the user account.

You can monitor administrative account actions by using the log forwarding feature of your directory. This feature enables you to forward the AD Security events to your CloudWatch system where you can implement monitoring solutions. For more information, see [Enabling Amazon CloudWatch Logs log forwarding for AWS Managed Microsoft AD](#).

Security Event IDs 4624, 4672 and 4648 are all logged when someone logs onto a DC interactively. You can view each DC's Windows Security event log using the Event Viewer Microsoft Management Console (MMC) from a domain joined Windows computer. You can also [Enabling Amazon CloudWatch Logs log forwarding for AWS Managed Microsoft AD](#) to send all of the Security event logs to CloudWatch Logs in your account.

You might occasionally see users created and deleted within the AWS Reserved OU. AWS is responsible for the management and security of all objects in this OU and any other OU or container where we have not delegated permissions for you to access and manage. You may see creations and deletions in that OU. This is because Directory Service uses automation to rotate the Domain Administrator password on a regular basis. When the password is rotated, a backup is created in the event that the rotation fails. Once the rotation is successful, the backup account is automatically deleted. Also in the rare event that interactive access is needed on the DCs for troubleshooting purposes, a temporary user account is created for an Directory Service engineer to use. Once an engineer has completed their work, the temporary user account will be deleted. Note that every time interactive credentials are requested for a directory, the Directory Service management team is notified.

## Key concepts and best practices for AWS Managed Microsoft AD

You can get more out of your AWS Managed Microsoft AD by becoming familiar with key concepts and best practices. Key concepts help you understand how AWS Managed Microsoft AD works. Key concepts include learning more about Active Directory schema, patching schedule, and Group Managed Service Accounts. Active Directory schema includes elements like attributes, classes, and objects that make up AWS Managed Microsoft AD. AWS patches your AWS Managed Microsoft AD domain controllers with Microsoft updates on your behalf. You can also learn more about group Managed Service Accounts (gMSAs) and use them with your AWS Managed Microsoft AD.

You can avoid problems with your AWS Managed Microsoft AD by considering best practices. Some of these best practices include:

- When setting up your AWS Managed Microsoft AD, configuring the security groups to meet your needs, remember your administrator account ID and password, and enable conditional forwarder setting.
- When using your AWS Managed Microsoft AD, don't alter the organizational unit AWS created when the directory is created, monitor performance with tools like Amazon CloudWatch and Amazon SNS, and use SMB 2.x clients.
- When programming applications to work with AWS Managed Microsoft AD, use Windows DC locator service, load test changes before rolling them out to production environments, and use efficient LDAP queries to avoid significant CPU cycles in a domain controller.

## Topics

- [AWS Managed Microsoft AD key concepts](#)
- [AWS Managed Microsoft AD best practices](#)

## AWS Managed Microsoft AD key concepts

You will get more out of AWS Managed Microsoft AD if you become familiar with the following key concepts.

## Topics

- [Active Directory schema](#)
- [Patching and maintenance for AWS Managed Microsoft AD](#)
- [Group Managed Service Accounts](#)
- [Kerberos constrained delegation](#)

## Active Directory schema

A schema is the definition of attributes and classes that are part of a distributed directory and is similar to fields and tables in a database. Schemas include a set of rules which determine the type and format of data that can be added or included in the database. The User class is one example of a *class* that is stored in the database. Some example of User class attributes can include the user's first name, last name, phone number, and so on.

## Schema elements

Attributes, classes and objects are the basic elements that are used to build object definitions in the schema. The following provides details about schema elements that are important to know before you begin the process to extend your AWS Managed Microsoft AD schema.

### Attributes

Each schema attribute, which is similar to a field in a database, has several properties that define the characteristics of the attribute. For example, the property used by LDAP clients to read and write the attribute is LDAPDisplayName. The LDAPDisplayName property must be unique across all attributes and classes. For a complete list of attribute characteristics, see [Characteristics of Attributes](#) on the MSDN website. For additional guidance on how to create a new attribute, see [Defining a New Attribute](#) on the MSDN website.

### Classes

The classes are analogous to tables in a database and also have several properties to be defined. For example, the objectClassCategory defines the class category. For a complete list of class characteristics, see [Characteristics of Object Classes](#) on the MSDN website. For more information about how to create a new class, see [Defining a New Class](#) on the MSDN website.

### Object identifier (OID)

Each class and attribute must have an OID that is unique for all of your objects. Software vendors must obtain their own OID to ensure uniqueness. Uniqueness avoids conflicts when the same attribute is used by more than one application for different purposes. To ensure uniqueness, you can obtain a root OID from an ISO Name Registration Authority. Alternatively, you can obtain a base OID from Microsoft. For more information about OIDs and how to obtain them, see [Object Identifiers](#) on the MSDN website.

### Schema linked attributes

Some attributes are linked between two classes with forward and back links. The best example is groups. When you look at a group it shows you the members of the group; if you look at a user you can see what groups it belongs to. When you add a user to a group, Active Directory creates a forward link to the group. Then Active Directory adds a back link from the group to the user. A unique link ID must be generated when creating an attribute that will be linked. For more information, see [Linked Attributes](#) on the MSDN website.

## Related topics

- [When to extend your AWS Managed Microsoft AD schema](#)
- [Tutorial: Extending your AWS Managed Microsoft AD schema](#)

## Patching and maintenance for AWS Managed Microsoft AD

AWS Directory Service for Microsoft Active Directory, also known as AWS DS for AWS Managed Microsoft AD, is actually Microsoft Active Directory Domain Services (AD DS), delivered as a managed service. The system uses Microsoft Windows Server 2019 for the domain controllers (DCs), and AWS adds software to the DCs for service management purposes. AWS updates (patches) DCs to add new functionality and keep the Microsoft Windows Server software current. During the patching process, your directory remains available for use.

### Ensuring availability

By default each directory consists of two DCs, each installed in a different Availability Zone. At your option, you may add DCs to further increase availability. For critical environments needing high-availability and fault-tolerance, we recommend deploying additional DCs. AWS patches your DCs sequentially, during which time the DC that AWS is actively patching is unavailable. In the event that one or more of your DCs is temporarily out of service, AWS defers patching until your directory has at least two operational DCs. This lets you use the other operating DCs during the patch process, which typically takes 30 to 45 minutes per DC, although this time may vary. To ensure your applications can reach an operating DC in the event that one or more DCs is unavailable for any reason, including patching, your applications should use the Windows DC locator service and not use static DC addresses.

### Understanding the patching schedule

To keep the Microsoft Windows Server software current on your DCs, AWS utilizes Microsoft updates. As Microsoft makes monthly rollup patches available for Windows Server, AWS makes a best effort to test and apply the rollup to all customer DCs within three calendar weeks. In addition, AWS reviews updates that Microsoft releases outside of the monthly rollup based on applicability to DCs and urgency. For security patches that Microsoft rates as *Critical* or *Important*, and that are relevant to DCs, AWS makes every effort to test and deploy the patch within five days.

## Group Managed Service Accounts

With Windows Server 2012, Microsoft introduced a new method that administrators could use to manage service accounts called group Managed Service Accounts (gMSAs). Using gMSAs, service administrators no longer needed to manually manage password synchronization between service instances. Instead, an administrator could simply create a gMSA in Active Directory and then configure multiple service instances to use that single gMSA.

To grant permissions so users in AWS Managed Microsoft AD can create a gMSA, you must add their accounts as a member of the *AWS Delegated Managed Service Account Administrators* security group. By default, the Admin account is a member of this group. For more information about gMSAs, see [Group Managed Service Accounts Overview](#) on the Microsoft TechNet website.

### Related AWS Security Blog post

- [How AWS Managed Microsoft AD Helps to Simplify the Deployment and Improve the Security of Active Directory-Integrated .NET Applications](#)

## Kerberos constrained delegation

Kerberos constrained delegation is a feature in Windows Server. This feature gives service administrators the ability to specify and enforce application trust boundaries by limiting the scope where application services can act on a user's behalf. This can be useful when you need to configure which front-end service accounts can delegate to their backend services. Kerberos constrained delegation also prevents your gMSA from connecting to any and all services on behalf of your Active Directory users, avoiding the potential for abuse by a rogue developer.

For example, let's say user jsmith logs into an HR application. You want the SQL Server to apply jsmith's database permissions. However, by default SQL Server opens the database connection using the service account credentials that apply hr-app-service's permissions instead of jsmith's configured permissions. You must make it possible for the HR payroll application to access the SQL Server database using the jsmith's credentials. To do that, you enable Kerberos constrained delegation for the hr-app-service service account on your AWS Managed Microsoft AD directory in AWS. When jsmith logs on, Active Directory provides a Kerberos ticket that Windows automatically uses when jsmith attempts to access other services in the network. Kerberos delegation enables the hr-app-service account to reuse the jsmith Kerberos ticket when accessing the database, thus applying permissions specific to jsmith when opening the database connection.

To grant permissions that allow users in AWS Managed Microsoft AD to configure Kerberos constrained delegation, you must add their accounts as a member of the *AWS Delegated Kerberos Delegation Administrators* security group. By default, the Admin account is a member of this group. For more information about Kerberos constrained delegation, see [Kerberos Constrained Delegation Overview](#) on the Microsoft TechNet website.

[Resource-based constrained delegation](#) was introduced with Windows Server 2012. It provides the back-end service administrator the ability to configure constrained delegation for the service.

## AWS Managed Microsoft AD best practices

Here are some suggestions and guidelines you should consider to avoid problems and get the most out of AWS Managed Microsoft AD.

### Topics

- [Best practices for setting up an AWS Managed Microsoft AD](#)
- [Best practices when using an AWS Managed Microsoft AD directory](#)
- [Best practices when programming your applications for an AWS Managed Microsoft AD](#)

## Best practices for setting up an AWS Managed Microsoft AD

Here are some suggestions and guidelines for when you're setting up your AWS Managed Microsoft AD:

### Topics

- [Prerequisites](#)
- [Creating your AWS Managed Microsoft AD](#)

### Prerequisites

Consider these guidelines before creating your directory.

### Verify you have the right directory type

Directory Service provides multiple ways to use Microsoft Active Directory with other AWS services. You can choose the directory service with the features you need at a cost that fits your budget:

- **AWS Directory Service for Microsoft Active Directory** is a feature-rich managed Microsoft Active Directory hosted on the AWS cloud. AWS Managed Microsoft AD is your best choice if

you have more than 5,000 users and need a trust relationship set up between an AWS hosted directory and your on-premises directories.

- **AD Connector** simply connects your existing on-premises Active Directory to AWS. AD Connector is your best choice when you want to use your existing on-premises directory with AWS services.
- **Simple AD** is a low-scale, low-cost directory with basic Active Directory compatibility. It supports 5,000 or fewer users, Samba 4-compatible applications, and LDAP compatibility for LDAP-aware applications.

For a more detailed comparison of Directory Service options, see [Which to choose](#).

### Ensure your VPCs and instances are configured correctly

In order to connect to, manage, and use your directories, you must properly configure the VPCs that the directories are associated with. See either [Prerequisites for creating a AWS Managed Microsoft AD](#), [AD Connector prerequisites](#), or [Simple AD prerequisites](#) for information about the VPC security and networking requirements.

If you are adding an instance to your domain, ensure that you have connectivity and remote access to your instance as described in [Ways to join an Amazon EC2 instance to your AWS Managed Microsoft AD](#).

### Be aware of your limits

Learn about the various limits for your specific directory type. The available storage and the aggregate size of your objects are the only limitations on the number of objects you may store in your directory. See either [AWS Managed Microsoft AD quotas](#), [AD Connector quotas](#), or [Simple AD quotas](#) for details about your chosen directory.

### Understand your directory's AWS security group configuration and use

AWS creates a [security group](#) and attaches it to your directory's domain controller [elastic network interfaces](#). This security group blocks unnecessary traffic to the domain controller and allows traffic that is necessary for Active Directory communications. AWS configures the security group to open only the ports that are required for Active Directory communications. In the default configuration, the security group accepts traffic to these ports from AWS Managed Microsoft AD VPC IPv4 CIDR address. AWS attaches the security group to your domain controller interfaces that are accessible from within your peered or resized [VPCs](#). These interfaces are inaccessible from the internet even if you modify routing tables, change the network connections to your VPC, and configure the [NAT](#)

Gateway service. As such, only instances and computers that have a network path into the VPC can access the directory. This simplifies setup by eliminating the requirement for you to configure specific address ranges. Instead, you configure routes and security groups into the VPC that permit traffic only from trusted instances and computers.

## Modifying the directory security group

If you want to increase the security of your directory security groups, you can modify them to accept traffic from a more restrictive list of IP addresses. For example, you could change the accepted addresses from your VPC IPv4 CIDR range to a CIDR range that is specific to a single subnet or computer. Similarly, you might choose to restrict the destination addresses to which your domain controllers can communicate. Make such changes only if you fully understand how security group filtering works. For more information, see [Amazon EC2 security groups for Linux instances](#) in the *Amazon EC2 User Guide*. Improper changes can result in loss of communications to intended computers and instances. AWS recommends that you do not attempt to open additional ports to the domain controller as this decreases the security of your directory. Please carefully review the [AWS Shared Responsibility Model](#).

### Warning

It is technically possible for you to associate the security groups, which your directory uses, with other EC2 instances that you create. However, AWS recommends against this practice. AWS may have reasons to modify the security group without notice to address functional or security needs of the managed directory. Such changes affect any instances with which you associate the directory security group. Furthermore, associating the directory security group with your EC2 instances creates a potential security risk for your EC2 instances.

The directory security group accepts traffic on required Active Directory ports from AWS Managed Microsoft AD VPC IPv4 CIDR address. If you associate this Security Group with an EC2 instance that has a public IP address attached to the internet, then any computer on the internet can communicate with your EC2 instance on the opened ports.

## Creating your AWS Managed Microsoft AD

Here are some suggestions to consider as you create your AWS Managed Microsoft AD.

### Topics

- [Remember your administrator ID and password](#)

- [Create a DHCP options set](#)
- [Enable Conditional Forwarder Setting](#)
- [Deploy additional domain controllers](#)
- [Understand username restrictions for AWS applications](#)

## Remember your administrator ID and password

When you set up your directory, you provide a password for the administrator account. That account ID is *Admin* for AWS Managed Microsoft AD. Remember the password that you create for this account; otherwise you will not be able to add objects to your directory.

### Create a DHCP options set

We recommend that you create a DHCP options set for your Directory Service directory and assign the DHCP options set to the VPC that your directory is in. That way any instances in that VPC can point to the specified domain, and DNS servers can resolve their domain names.

For more information about DHCP options sets, see [Creating or changing a DHCP options set for AWS Managed Microsoft AD](#).

### Enable Conditional Forwarder Setting

The following conditional forward settings *Store this conditional forwarder in Active Directory, replicate as follows:* should be enabled. Enabling these settings will ensure the conditional forwarder setting is persistent when a node is replaced due to infrastructure failure or overload failure.

Conditional forwarders should be created on one Domain Controller with the previous setting enabled. This will allow replication to other Domain Controllers.

### Deploy additional domain controllers

By default, AWS creates two domain controllers that exist in separate Availability Zones. This provides fault resiliency during software patching and other events that may make one domain controller unreachable or unavailable. We recommend that you [deploy additional domain controllers](#) to further increase resiliency and ensure scale-out performance in the event of a longer term event that affects access to a domain controller or an Availability Zone.

For more information, see [Use the Windows DC locator service](#).

## Understand username restrictions for AWS applications

Directory Service provides support for most character formats that can be used in the construction of usernames. However, there are character restrictions that are enforced on usernames that will be used for signing in to AWS applications, such as WorkSpaces, WorkDocs, Amazon WorkMail, or Quick Suite. These restrictions require that the following characters not be used:

- Spaces
- Multibyte characters
- !"#\$%&'()\*+,:;<=>?@[\\]^`{|}~

 **Note**

The @ symbol is allowed as long as it precedes a UPN suffix.

## Best practices when using an AWS Managed Microsoft AD directory

Here are some suggestions to keep in mind when using your AWS Managed Microsoft AD.

### Topics

- [Do not alter predefined users, groups and organizational units](#)
- [Automatically join domains](#)
- [Set up trusts correctly](#)
- [Track your domain controller performance](#)
- [Carefully plan for schema extensions](#)
- [About load balancers](#)
- [Make a backup of your instance](#)
- [Set up SNS messaging](#)
- [Apply directory service settings](#)
- [Remove Amazon Enterprise applications before deleting a directory](#)
- [Use SMB 2.x clients when accessing the SYSVOL and NETLOGON shares](#)

## Do not alter predefined users, groups and organizational units

When you use Directory Service to launch a directory, AWS creates an organizational unit (OU) that contains all your directory's objects. This OU, which has the NetBIOS name that you typed when you created your directory, is located in the domain root. The domain root is owned and managed by AWS. Several groups and an administrative user are also created.

Do not move, delete or in any other way alter these predefined objects. Doing so can make your directory inaccessible by both yourself and AWS. For more information, see [What gets created with your AWS Managed Microsoft AD](#).

## Automatically join domains

When launching a Windows instance that is to be part of an Directory Service domain, it is often easiest to join the domain as part of the instance creation process rather than manually adding the instance later. To automatically join a domain, simply select the correct directory for **Domain join directory** when launching a new instance. You can find details in [Joining an Amazon EC2 Windows instance to your AWS Managed Microsoft AD Active Directory](#).

## Set up trusts correctly

When setting up trust relationship between your AWS Managed Microsoft AD directory and another directory, keep in mind these guidelines:

- The trust type must match on both sides (Forest or External)
- Ensure the trust direction is setup correctly if using a one-way trust (Outgoing on trusting domain, Incoming on trusted domain)
- Both fully qualified domain names (FQDNs) and NetBIOS names must be unique between forests / domains

For more details and specific instructions on setting up a trust relationship, see [Creating a trust relationship between your AWS Managed Microsoft AD and self-managed AD](#).

## Track your domain controller performance

To help optimize scaling decisions and improve directory resilience and performance, we recommend that you use CloudWatch metrics. For more information, see [Using CloudWatch to monitor the performance of your AWS Managed Microsoft AD domain controllers](#).

For instructions on how to set up domain controller metrics using the CloudWatch console, see [How to automate AWS Managed Microsoft AD scaling based on utilization metrics](#) in the AWS Security Blog.

## Carefully plan for schema extensions

Thoughtfully apply schema extensions to index your directory for important and frequent queries. Use care to not over-index the directory as indexes consume directory space and rapidly changing indexed values can result in performance problems. To add indexes, you must create a Lightweight Directory Access Protocol (LDAP) Directory Interchange Format (LDIF) file and extend your schema change. For more information, see [Extend your AWS Managed Microsoft AD schema](#).

## About load balancers

Do not use a load balancer in front of the AWS Managed Microsoft AD end-points. Microsoft designed Active Directory (AD) for use with a domain controller (DC) discovery algorithm that finds the most responsive operational DC without external load balancing. External network load balancers inaccurately detect active DCs and can result in your application being sent to a DC that is coming up but not ready for use. For more information, see [Load balancers and Active Directory](#) on Microsoft TechNet which recommends fixing applications to use Active Directory correctly rather than implementing external load balancers.

## Make a backup of your instance

If you decide to manually add an instance to an existing Directory Service domain, make a backup or take a snapshot of that instance first. This is particularly important when joining a Linux instance. Some of the procedures used to add an instance, if not performed correctly, can render your instance unreachable or unusable. For more information, see [Restoring your AWS Managed Microsoft AD with snapshots](#).

## Set up SNS messaging

With Amazon Simple Notification Service (Amazon SNS), you can receive email or text (SMS) messages when the status of your directory changes. You will be notified if your directory goes from an **Active** status to an **Impaired** or **Inoperable** status. You also receive a notification when the directory returns to an Active status.

Also remember that if you have an SNS topic that receives messages from Directory Service, before deleting that topic from the Amazon SNS console, you should associate your directory

with a different SNS topic. Otherwise you risk missing important directory status messages. For information about how to set up Amazon SNS, see [Enabling AWS Managed Microsoft AD directory status notifications with Amazon Simple Notification Service](#).

## Apply directory service settings

AWS Managed Microsoft AD allows you to tailor your security configuration to meet your compliance and security requirements. AWS Managed Microsoft AD deploys and maintains the configuration to all domain controllers in your directory, including when adding new regions or additional domain controllers. You can configure and apply these security settings for all your new and existing directories. You can do this in the console by following the steps in [Edit directory security settings](#) or through the [UpdateSettings API](#).

For more information, see [Editing AWS Managed Microsoft AD directory security settings](#).

## Remove Amazon Enterprise applications before deleting a directory

Before deleting a directory that is associated with one or more Amazon Enterprise Applications such as, WorkSpaces, Amazon WorkSpaces Application Manager, WorkDocs, Amazon WorkMail, AWS Management Console, or Amazon Relational Database Service (Amazon RDS), you must first remove each application. For more information how to remove these applications, see [Deleting your AWS Managed Microsoft AD](#).

## Use SMB 2.x clients when accessing the SYSVOL and NETLOGON shares

Client computers use Server Message Block (SMB) to access the SYSVOL and NETLOGON shares on AWS Managed Microsoft AD domain controllers for Group Policy, login scripts and other files. AWS Managed Microsoft AD only supports SMB version 2.0 (SMBv2) and newer.

The SMBv2 and newer version protocols add a number of features that improve client performance and increase the security of your domain controllers and clients. This change follows recommendations by the [United States Computer Emergency Readiness Team](#) and [Microsoft](#) to disable SMBv1.

### Important

If you currently use SMBv1 clients to access the SYSVOL and NETLOGON shares of your domain controller, you must update those clients to use SMBv2 or newer. Your directory will work correctly but your SMBv1 clients will fail to connect to the SYSVOL and

NETLOGON shares of your AWS Managed Microsoft AD domain controllers, and will also be unable to process Group Policy.

SMBv1 clients will work with any other SMBv1 compatible file servers that you have. However, AWS recommends that you update all of your SMB servers and clients to SMBv2 or newer. To learn more about disabling SMBv1 and updating it to newer SMB versions on your systems, see these postings on [Microsoft TechNet](#) and [Microsoft Documentation](#).

## Tracking SMBv1 Remote Connections

You can review the **Microsoft-Windows-SMBServer/Audit** Windows Event log remotely connecting to the AWS Managed Microsoft AD domain controller, any events in this log indicate SMBv1 connections. Below is an example of the information you might see in one of these logs:

*SMB1 access*

*Client Address: #####.#####.#####.####*

*Guidance:*

*This event indicates that a client attempted to access the server using SMB1. To stop auditing SMB1 access, use the PowerShell cmdlet Set-SmbServerConfiguration.*

## Best practices when programming your applications for an AWS Managed Microsoft AD

Before you program your applications to work with AWS Managed Microsoft AD, consider the following:

### Topics

- [Use the Windows DC locator service](#)
- [Load test before rolling out to production](#)
- [Use efficient LDAP queries](#)

### Use the Windows DC locator service

When developing applications, use the Windows DC locator service or use the Dynamic DNS (DDNS) service of your AWS Managed Microsoft AD to locate domain controllers (DCs). Do not hard

code applications with the address of a DC. The DC locator service helps ensure directory load is distributed and enables you to take advantage of horizontal scaling by adding domain controllers to your deployment. If you bind your application to a fixed DC and the DC undergoes patching or recovery, your application will lose access to the DC instead of using one of the remaining DCs. Furthermore, hard coding of the DC can result in hot spotting on a single DC. In severe cases, hot spotting may cause your DC to become unresponsive. Such cases may also cause AWS directory automation to flag the directory as impaired and may trigger recovery processes that replace the unresponsive DC.

### Load test before rolling out to production

Be sure to do lab testing with objects and requests that are representative of your production workload to confirm that the directory scales to the load of your application. Should you require additional capacity, test with additional DCs while distributing requests between the DCs. For more information, see [Deploying additional domain controllers for your AWS Managed Microsoft AD](#).

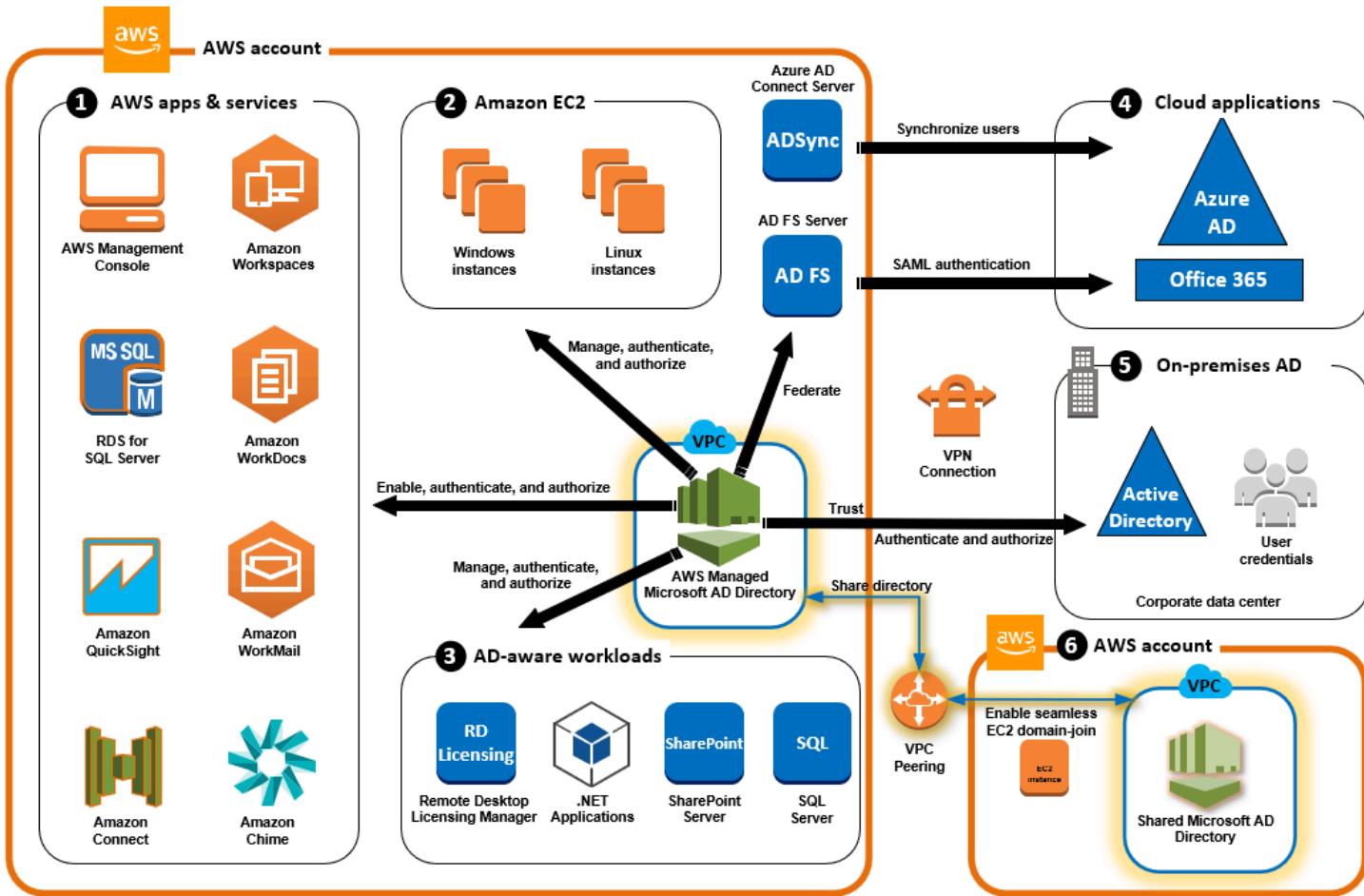
### Use efficient LDAP queries

Broad LDAP queries to a domain controller across tens of thousands of objects can consume significant CPU cycles in a single DC, resulting in hot spotting. This may affect applications that share the same DC during the query.

## Use cases for AWS Managed Microsoft AD

With AWS Managed Microsoft AD, you can share a single directory for multiple use cases. For example, you can share a directory to authenticate and authorize access for .NET applications, [Amazon RDS for SQL Server](#) with [Windows authentication](#) enabled, and [Amazon Chime](#) for messaging and video conferencing.

The following diagram shows some of the use cases for your AWS Managed Microsoft AD directory. These include the ability to grant your users access to external cloud applications and allow your on-premises Active Directory users to manage and have access to resources in the AWS Cloud.



Use AWS Managed Microsoft AD for either of the following business use cases.

## Topics

- [Use Case 1: Sign in to AWS applications and services with Active Directory credentials](#)
- [Use Case 2: Manage Amazon EC2 instances](#)
- [Use Case 3: Provide directory services to your Active Directory-aware workloads](#)
- [Use Case 4: AWS IAM Identity Center to Office 365 and other cloud applications](#)
- [Use Case 5: Extend your on-premises Active Directory to the AWS Cloud](#)
- [Use Case 6: Share your directory to seamlessly join Amazon EC2 instances to a domain across AWS accounts](#)

## Use Case 1: Sign in to AWS applications and services with Active Directory credentials

You can enable multiple AWS applications and services such as [AWS Client VPN](#), [AWS Management Console](#), [AWS IAM Identity Center](#), [Amazon Chime](#), [Amazon Connect](#), [Amazon FSx](#), [Quick Suite](#), [Amazon RDS for SQL Server](#), [WorkDocs](#), [Amazon WorkMail](#), and [WorkSpaces](#) to use your AWS Managed Microsoft AD directory. When you enable an AWS application or service in your directory, your users can access the application or service with their Active Directory credentials.

For example, you can enable your users to [sign in to the AWS Management Console with their Active Directory credentials](#). To do this, you enable the AWS Management Console as an application in your directory, and then assign your Active Directory users and groups to IAM roles. When your users sign in to the AWS Management Console, they assume an IAM role to manage AWS resources. This makes it easy for you to grant your users access to the AWS Management Console without needing to configure and manage a separate SAML infrastructure.

To further enhance the end user experience you can enable [Single sign-on](#) capabilities for WorkDocs, which provides your users the ability to access WorkDocs from a computer joined to the directory without having to enter their credentials separately.

You can grant access to user accounts in your directory or in your on-premises Active Directory, so they can sign in to the AWS Management Console or through the AWS CLI using their existing credentials and permissions to manage AWS resources by assigning IAM roles directly to the existing user accounts.

### FSx for Windows File Server integration with AWS Managed Microsoft AD

Integrating FSx for Windows File Server with AWS Managed Microsoft AD provides a fully managed native Microsoft Windows based Server Message Block (SMB) protocol file system that allows you to easily move your Windows-based applications and clients (that utilize shared file storage) to AWS. Although FSx for Windows File Server can be integrated with a self-managed Microsoft Active Directory, we do not discuss that scenario here.

### Common Amazon FSx use cases and resources

This section provides a reference to resources on common FSx for Windows File Server integrations with AWS Managed Microsoft AD use cases. Each of the use cases in this section start with a basic AWS Managed Microsoft AD and FSx for Windows File Server configuration. For more information about how to create these configurations, see:

- [Getting started with AWS Managed Microsoft AD](#)
- [Getting started with Amazon FSx](#)

## FSx for Windows File Server as persistent storage on Windows containers

[Amazon Elastic Container Service \(ECS\)](#) supports Windows containers on container instances that are launched with the Amazon ECS-optimized Windows AMI. Windows container instances use their own version of the Amazon ECS container agent. On the Amazon ECS-optimized Windows AMI, the Amazon ECS container agent runs as a service on the host.

Amazon ECS supports Active Directory authentication for Windows containers through a special kind of service account called a group Managed Service Account (gMSA). Because Windows containers cannot be domain-joined, you must configure a Windows container to run with gMSA.

### Related Items

- [Using FSx for Windows File Server as persistent storage on Windows Containers](#)
- [Group Managed Service Accounts](#)

## Amazon AppStream 2.0 support

[Amazon AppStream 2.0](#) is a fully managed application streaming service. It provides a range of solutions for users to save and access data through their applications. Amazon FSx with WorkSpaces Applications provides a personal persistent storage drive using Amazon FSx and can be configured to provide a shared folder to access common files.

### Related Items

- [Walkthrough 4: Using Amazon FSx with Amazon AppStream 2.0](#)
- [Using Amazon FSx with Amazon AppStream 2.0](#)
- [Using Active Directory with WorkSpaces Applications](#)

## Microsoft SQL Server support

FSx for Windows File Server can be used as a storage option for Microsoft SQL Server 2012 (starting with 2012 version 11.x) and newer system databases (including Master, Model, MSDB, and TempDB), and for Database Engine user databases.

## Related Items

- [Install SQL Server with SMB fileshare storage](#)
- [Simplify your Microsoft SQL Server high availability deployments using FSx for Windows File Server](#)
- [Group Managed Service Accounts](#)

## Home folders and roaming user profile support

FSx for Windows File Server can be used to store data from Active Directory user home folders and My Documents in a central location. FSx for Windows File Server can also be used to store data from Roaming User Profiles.

### Related items

- [Windows home directories made easy with Amazon FSx](#)
- [Deploying roaming user profiles](#)
- [Using FSx for Windows File Server with WorkSpaces](#)

## Networked file share support

Networked file shares on an FSx for Windows File Server provide a managed and scalable file sharing solution. One use case is mapped drives for clients that can be created manually or via Group Policy.

### Related items

- [Walkthrough 6: Scaling out performance with Shards](#)
- [Drive mapping](#)
- [Using FSx for Windows File Server with WorkSpaces](#)

## Group policy software installation support

Because the size and performance of the SYSVOL folder is limited, you should as a best practice, avoid storing data such as software installation files in that folder. As a possible solution to this, FSx for Windows File Server can be configured to store all software files that are installed using Group Policy.

## Related items

- [Use Group Policy to remotely install software](#)

## Windows Server Backup target support

FSx for Windows File Server can be configured as a target drive in Windows Server Backup using the UNC file share. In this case, you would specify the UNC path to your FSx for Windows File Server instead of to the attached EBS volume.

## Related Items

- [Perform a system state recovery of your server](#)

Amazon FSx also supports AWS Managed Microsoft AD Directory Sharing. For more information, see:

- [Share your AWS Managed Microsoft AD](#)
- [Using Amazon FSx with AWS Managed Microsoft AD in a different VPC or account](#)

## Amazon RDS integration with AWS Managed Microsoft AD

Amazon RDS supports external authentication of database users using Kerberos with Microsoft Active Directory. Kerberos is a network authentication protocol that uses tickets and symmetric-key cryptography to eliminate the need to transmit passwords over the network. Amazon RDS support for Kerberos and Active Directory provides the benefits of single sign-on and centralized authentication of database users so you can keep your user credentials in Active Directory.

To get started with this use case you will first need to set up a basic AWS Managed Microsoft AD and Amazon RDS configuration.

- [Getting started with AWS Managed Microsoft AD](#)
- [Getting started with Amazon RDS](#)

All of the use cases referenced below will start with a base AWS Managed Microsoft AD and Amazon RDS and cover how to integrate Amazon RDS with AWS Managed Microsoft AD.

- [Using Windows authentication with an Amazon RDS for SQL Server DB instance](#)

- [Using Kerberos authentication for MySQL](#)
- [Using Kerberos authentication with Amazon RDS for Oracle](#)
- [Using Kerberos authentication with Amazon RDS for PostgreSQL](#)

Amazon RDS also supports AWS Managed Microsoft AD Directory Sharing. For more information, see:

- [Share your AWS Managed Microsoft AD](#)
- [Joining your Amazon RDS DB instances across accounts to a single shared domain](#)

For more information about joining an Amazon RDS for SQL Server to your Active Directory, see [Join Amazon RDS for SQL Server to your self-managed Active Directory](#).

### **.NET application using Amazon RDS for SQL Server with group Managed Service Accounts**

You can integrate Amazon RDS for SQL Server with a basic .NET application and group Managed Service Accounts (gMSAs). For more information, see [How AWS Managed Microsoft AD Helps to Simplify the Deployment and Improve the Security of Active Directory-Integrated .NET Applications](#)

## **Use Case 2: Manage Amazon EC2 instances**

Using familiar Active Directory administration tools, you can apply Active Directory group policy objects (GPOs) to centrally manage your Amazon EC2 for Windows or Linux instances by [joining your instances to your AWS Managed Microsoft AD domain](#).

In addition, your users can sign in to your instances with their Active Directory credentials. This eliminates the need to use individual instance credentials or distribute private key (PEM) files. This makes it easier for you to instantly grant or revoke access to users by using Active Directory user administration tools you already use.

## **Use Case 3: Provide directory services to your Active Directory-aware workloads**

AWS Managed Microsoft AD is an actual Microsoft Active Directory that enables you to run traditional Active Directory-aware workloads such as [Remote Desktop Licensing Manager](#) and [Microsoft SharePoint and Microsoft SQL Server Always On](#) in the AWS Cloud. AWS Managed Microsoft AD also helps you to simplify and improve the security of Active Directory-

integrated .NET applications by using [group Managed Service Accounts \(gMSAs\) and Kerberos constrained delegation \(KCD\)](#).

## Use Case 4: AWS IAM Identity Center to Office 365 and other cloud applications

You can use AWS Managed Microsoft AD to provide AWS IAM Identity Center services for cloud applications. You can use Microsoft Entra Connect (formerly known as Azure Active Directory Connect) to synchronize your users into Microsoft Entra (formerly known as Azure Active Directory (Azure AD)), and then use Active Directory Federation Services (AD FS) so that your users can access [Microsoft Office 365](#) and other SAML 2.0 cloud applications by using their Active Directory credentials.

[Integrating AWS Managed Microsoft AD with IAM Identity Center](#) adds SAML capabilities to your AWS Managed Microsoft AD and / or your on-premises trusted domains. Once integrated your users can then use IAM Identity Center with services that support SAML, including the AWS Management Console and third-party cloud applications such as Office 365, Concur, and Salesforce without having to configure a SAML infrastructure. For a demonstration on the process of allowing your on-premises users to use IAM Identity Center, see the following YouTube video.

 **Note**

AWS Single Sign-On was renamed to IAM Identity Center.

## Use Case 5: Extend your on-premises Active Directory to the AWS Cloud

If you already have an Active Directory infrastructure and want to use it when migrating Active Directory-aware workloads to the AWS Cloud, AWS Managed Microsoft AD can help. You can use [Active Directory trusts](#) to connect AWS Managed Microsoft AD to your existing Active Directory. This means your users can access Active Directory-aware and AWS applications with their on-premises Active Directory credentials, without needing you to synchronize users, groups, or passwords.

For example, your users can sign in to the AWS Management Console and Amazon WorkSpaces by using their existing Active Directory user names and passwords. Also, when you use Active Directory-aware applications such as SharePoint with AWS Managed Microsoft AD, your logged-in Windows users can access these applications without needing to enter credentials again.

You can also migrate your on-premises Active Directory domain to AWS to be free of the operational burden of your Active Directory infrastructure using the [Active Directory Migration Toolkit \(ADMT\)](#) along with the Password Export Service (PES) to perform the migration.

## Use Case 6: Share your directory to seamlessly join Amazon EC2 instances to a domain across AWS accounts

Sharing your directory across multiple AWS accounts enables you to manage AWS services such as [Amazon EC2](#) easily without the need to operate a directory for each account and each VPC. You can use your directory from any AWS account and from any [Amazon VPC](#) within an AWS Region. This capability makes it easier and more cost effective to manage directory-aware workloads with a single directory across accounts and VPCs. For example, you can now manage your [Windows workloads](#) deployed in EC2 instances across multiple accounts and VPCs easily by using a single AWS Managed Microsoft AD directory.

When you share your AWS Managed Microsoft AD directory with another AWS account, you can use the Amazon EC2 console or [AWS Systems Manager](#) to seamlessly join your instances from any Amazon VPC within the account and AWS Region. You can quickly deploy your directory-aware workloads on EC2 instances by eliminating the need to manually join your instances to a domain or to deploy directories in each account and VPC. For more information, see [Share your AWS Managed Microsoft AD](#).

## Maintain your AWS Managed Microsoft AD

You can use the AWS Management Console to maintain your AWS Managed Microsoft AD and complete day-to-day administrative tasks. Ways you can maintain your directory include:

- [View your AWS Managed Microsoft AD directory details](#) to learn your AWS Managed Microsoft AD directory type, directory ID, directory status, and networking details such as its Amazon VPC, subnets, and Availability zones.
- [Restore your AWS Managed Microsoft AD with snapshots](#). You can also create snapshot and delete snapshots.
- [Deploy additional domain controllers](#) to improve your AWS Managed Microsoft AD performance and availability.
- [Upgrade your AWS Managed Microsoft AD](#) from Standard edition to Enterprise edition which supports more directory objects.

- [Add alternate user principal name \(UPN\)](#) to improve the user login experience.
- [Rename your AWS Managed Microsoft AD site name](#) to improve AWS Managed Microsoft AD ability to find and authenticate your existing Active Directory users in your on-premises directory.
- [Delete your AWS Managed Microsoft AD](#) when you no longer need it.

## Viewing AWS Managed Microsoft AD directory information

You can use the AWS Management Console to view your AWS Managed Microsoft AD directory details like:

- Directory type
- Directory ID
- Directory status
- Networking details for your AWS Managed Microsoft AD like:
  - Amazon VPC
  - Subnets
  - Availability zones
  - DNS addresses

You can find the following information about your AWS Managed Microsoft AD:

- Under the **Share & share** tab, you can share your AWS Managed Microsoft AD with other AWS accounts and learn the networking details for your domain controllers.
- Under the **Application management** tab, you can enable an application access URL for your AWS Managed Microsoft AD and enable AWS applications and services for your AWS Managed Microsoft AD.
- Under the **Maintenance** tab, you can enable Amazon Simple Notification Service to receive notifications of your AWS Managed Microsoft AD status and review snapshots of your AWS Managed Microsoft AD.
- For more information about the **Status** field, see [Understanding your AWS Managed Microsoft AD directory status](#).

You can view AWS Managed Microsoft AD directory information using the AWS Management Console, AWS CLI, or PowerShell:

## AWS Management Console

### To view detailed directory information

1. In the [AWS Directory Service console](#) navigation pane, under **Active Directory**, select **Directories**.
2. Choose the directory ID link for your directory. Information about the directory is displayed in the **Directory details** page.

The screenshot shows the AWS Management Console interface for the Directory Service. On the left, there's a sidebar with 'Services' and a search bar. The main navigation path is 'Directory Service > Directories > d-1234567890'. The main content area is titled 'd-1234567890'. It has two main sections: 'Directory details' and 'Networking & security'. Under 'Directory details', it shows the directory type as 'Microsoft AD', edition as 'Standard', operating system version as 'Windows Server 2019', and DNS name as 'corp.example.com'. It also lists the Directory ID 'd-1234567890', description as 'Microsoft Active Directory', and directory administration EC2 instance(s) as '-'. Under 'Networking & security', there are tabs for 'Networking & security', 'Scale & share', 'Application management', and 'Maintenance'. The 'Networking & security' tab is selected, showing 'Networking details' with VPC, Subnets, and DNS address information. A status bar at the bottom indicates the last update was on Friday, July 21, 2023, and the launch time was the same day.

## AWS CLI

### To view detailed directory information with the AWS CLI

- Open the AWS CLI. To view your AWS Managed Microsoft AD directory information, run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
aws ds describe-directories --directory-id d-1234567890 --output table
```

For more information, see [describe-directories](#).

## PowerShell

### To view detailed directory information with PowerShell

- Open PowerShell. To view your AWS Managed Microsoft AD directory information, run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
(Get-DSDirectory -DirectoryId d-1234567890 |  
    ForEach-Object {$_, $_.RegionsInfo, $_.VpcSettings}) |  
Format-List *
```

For more information, see [Get-DSDirectory](#).

## Restoring your AWS Managed Microsoft AD with snapshots

AWS Directory Service provides automated daily snapshots and the ability to take manual snapshots of data for your AWS Managed Microsoft AD Active Directory. These snapshots can be used to perform a point-in-time restore for your Active Directory. You are limited to five manual snapshots for each AWS Managed Microsoft AD Active Directory. If you have already reached this limit, you must delete one of your existing manual snapshots before you can create another. You cannot take snapshots of AD Connector directories.

### Note

Snapshot is a global feature of AWS Managed Microsoft AD. If you are using [Configure Multi-Region replication for AWS Managed Microsoft AD](#), the following procedures must be performed in the [Primary Region](#). The changes will be applied across all replicated Regions automatically. For more information, see [Global vs Regional features](#).

## Topics

- [Creating a snapshot of your directory](#)
- [Restoring your directory from a snapshot](#)
- [Deleting a snapshot](#)

## Creating a snapshot of your directory

A snapshot can be used to restore your directory to what it was at the point in time that the snapshot was taken. To create a manual snapshot of your directory, perform the following steps.

### Note

You are limited to 5 manual snapshots for each directory. If you have already reached this limit, you must delete one of your existing manual snapshots before you can create another.

Use the following procedure to create a manual snapshot of your AWS Managed Microsoft AD with the AWS Management Console, AWS CLI, or PowerShell:

### AWS Management Console

#### To create a manual snapshot in the AWS Management Console

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, choose the **Maintenance** tab.
4. In the **Snapshots** section, choose **Actions**, and then select **Create snapshot**.
5. In the **Create directory snapshot** dialog box, provide a name for the snapshot, if desired. When ready, choose **Create**.

### AWS CLI

#### To create a manual snapshot with AWS CLI

- Open the AWS CLI. To create a snapshot of your AWS Managed Microsoft AD, run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
aws ds create-snapshot --directory-id d-1234567890 --name ManualSnapshot
```

For more information, see [create-snapshot](#).

## PowerShell

### To create a manual snapshot with PowerShell

- Open PowerShell. To create a snapshot of your AWS Managed Microsoft AD, run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
New-DSSnapshot -DirectoryId d-1234567890 -Name ManualSnapshot
```

For more information, see [New-DSSnapshot](#).

Depending on the size of your directory, it may take several minutes to create the snapshot. When the snapshot is ready, the **Status** value changes to **Completed**.

### Restoring your directory from a snapshot

Restoring a directory from a snapshot is equivalent to moving the directory back in time. Directory snapshots are unique to the directory they were created from. A snapshot can only be restored to the directory from which it was created. In addition, the maximum supported age of a manual snapshot is 180 days. For more information, see [Useful shelf life of a system-state backup of Active Directory](#) on the Microsoft website.

#### Warning

We recommend that you contact the [AWS Support Center](#) before any snapshot restore; we may be able to help you avoid the need to do a snapshot restore. Any restore from snapshot can result in data loss as they are a point in time. It is important you understand that all of the DCs and DNS servers associated with the directory will be offline until the restore operation has been completed.

Use the following procedure to restore your directory from a snapshot using the AWS Management Console, AWS CLI, or PowerShell:

## AWS Management Console

### To restore a directory from a snapshot in the AWS Management Console

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, choose the **Maintenance** tab.
4. In the **Snapshots** section, select a snapshot in the list, choose **Actions**, and then select **Restore snapshot**.
5. Review the information in the **Restore directory snapshot** dialog box, and choose **Restore**.

## AWS CLI

### To restore a directory from a snapshot with AWS CLI

1. Open the AWS CLI. To list the snapshots for your AWS Managed Microsoft AD, run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
aws ds describe-snapshots --directory-id d-1234567890 \  
  --query '(sort_by(Snapshots[*],  
  {ID:SnapshotId,Status:Status,Type>Type,StartTime:StartTime}, &StartTime))' \  
  --output table
```

2. To restore your AWS Managed Microsoft AD from a snapshot, you can use the [restore-from-snapshot](#) command. Ensure you replace the `snapshot-id` parameter with the snapshot ID you want to use to restore your AWS Managed Microsoft AD:

```
aws ds restore-from-snapshot --snapshot-id s-1234567890
```

## PowerShell

### To restore a directory from a snapshot with PowerShell

1. Open PowerShell. To list the snapshots for your AWS Managed Microsoft AD, run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
Get-DSSnapshot -DirectoryId d-1234567890 | Sort-Object StartTime | Format-Table
```

2. To restore your AWS Managed Microsoft AD from a snapshot, you can use the [Restore-DSFromSnapshot](#) command. Ensure you replace the `snapshot-id` parameter with the snapshot ID you want to use to restore your AWS Managed Microsoft AD:

```
Restore-DSFromSnapshot -SnapshotId s-1234567890
```

For an AWS Managed Microsoft AD directory, it can take from two to three hours for the directory to be restored. When it has been successfully restored, the **Status** value of the directory changes to Active. Any changes made to the directory after the snapshot date are overwritten.

## Deleting a snapshot

Use the following procedure to delete a snapshot of your AWS Managed Microsoft AD with the AWS Management Console, AWS CLI, or PowerShell:

### AWS Management Console

#### To delete a snapshot in the AWS Management Console

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, choose the **Maintenance** tab.
4. In the **Snapshots** section, choose **Actions**, and then select **Delete snapshot**.
5. Verify that you want to delete the snapshot, and then choose **Delete**.

### AWS CLI

#### To delete a snapshot with AWS CLI

1. Open the AWS CLI. To list the snapshots for your AWS Managed Microsoft AD, run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
aws ds describe-snapshots --directory-id d-1234567890 \
```

```
--query '(sort_by(Snapshots[*].  
{ID:SnapshotId,Status:Status,Type>Type,StartTime:StartTime}, &StartTime))' \  
--output table
```

2. To delete a snapshot of your AWS Managed Microsoft AD, you can use the [delete-snapshot](#) command. Ensure you replace the `snapshot-id` parameter with the snapshot ID of the snapshot you want to delete:

```
aws ds delete-snapshot --snapshot-id s-1234567890
```

## PowerShell

### To delete a snapshot with PowerShell

1. Open PowerShell. To list the snapshots for your AWS Managed Microsoft AD, run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
Get-DSSnapshot -DirectoryId d-1234567890 | Sort-Object StartTime | Format-Table
```

2. To restore your AWS Managed Microsoft AD from a snapshot, you can use the [Remove-DSSnapshot](#) command. Ensure you replace the `snapshot-id` parameter with the snapshot ID of the snapshot you want to delete:

```
Remove-DSSnapshot -SnapshotId s-1234567890
```

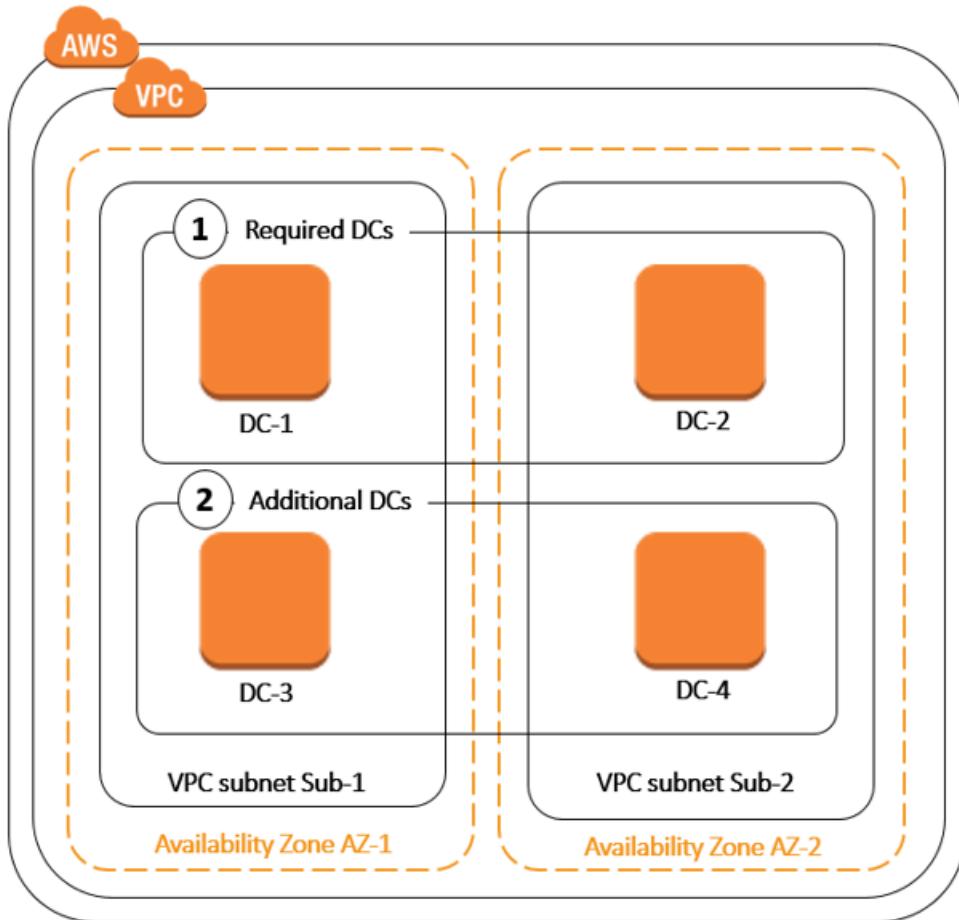
## Deploying additional domain controllers for your AWS Managed Microsoft AD

Deploying additional domain controllers for your AWS Managed Microsoft AD increases the redundancy, which results in even greater resilience and higher availability. This also improves the performance of your directory by supporting a greater number of Active Directory requests. For example, you can now use AWS Managed Microsoft AD to support multiple .NET applications that are deployed on large fleets of Amazon EC2 and Amazon RDS for SQL Server instances.

When you first create your directory, AWS Managed Microsoft AD deploys two domain controllers across multiple Availability Zones, which is required for highly availability purposes. Later, you can

easily deploy additional domain controllers via the Directory Service console by just specifying the total number of domain controllers that you want. AWS Managed Microsoft AD distributes the additional domain controllers to the Availability Zones and Amazon VPC subnets on which your directory is running.

For example, in the below illustration, DC-1 and DC-2 represent the two domain controllers that were originally created with your directory. The Directory Service console refers to these default domain controllers as **Required**. AWS Managed Microsoft AD intentionally locates each of these domain controllers in separate Availability Zones during the directory creation process. Later, you might decide to add two more domain controllers to help distribute the authentication load over peak login times. Both DC-3 and DC-4 represent the new domain controllers, which the console now refers to as **Additional**. As before, AWS Managed Microsoft AD again automatically places the new domain controllers in different Availability Zones to ensure your domain's high availability.



This process eliminates the need for you to manually configure directory data replication, automated daily snapshots, or monitoring for the additional domain controllers. It's also easier for you to migrate and run mission critical Active Directory–integrated workloads in the AWS Cloud without having to deploy and maintain your own Active Directory infrastructure.

You can use either of the following tools to deploy or remove additional domain controllers to your AWS Managed Microsoft AD:

- [update-number-of-domain-controllers](#) AWS CLI command
- [UpdateNumberOfDomainControllers](#) API
- [Adding or removing additional domain controllers with the AWS Management Console](#)

 **Note**

Additional domain controllers is a Regional feature of AWS Managed Microsoft AD. If you are using [Multi-Region replication](#), the following procedures must be applied separately in each Region. For more information, see [Global vs Regional features](#).

## Adding or removing additional domain controllers with the AWS Management Console

You can use the AWS Management Console to add or remove additional domain controllers to your AWS Managed Microsoft AD.

### Prerequisites

Before adding or removing additional domain controllers to your AWS Managed Microsoft AD, here's more information about domain controller requirements:

- After deploying additional domain controllers, you can reduce the number of domain controllers to two, which is the minimum required for fault-tolerance and high availability purposes.
- The deleted domain controllers will be deleted from the list of additional domain controllers. The primary and secondary domain controllers are required and can't be deleted.
- If you have configured your AWS Managed Microsoft AD to enable LDAPS, any additional domain controllers you add will also have LDAPS enabled automatically. For more information, see [Enable Secure LDAP or LDAPS](#).

### Procedure

Use the following procedure to deploy or remove additional domain controllers in your AWS Managed Microsoft AD with the AWS Management Console, AWS CLI, or PowerShell.

## AWS Management Console

### To add or remove additional domain controllers with the AWS Management Console

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to add or remove domain controllers, and then choose the **Scale & share** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Scale & share** tab.
4. In the **Domain controllers** section, choose **Edit**.
5. Specify the number of domain controllers to add or remove from your directory, and then choose **Modify**.
6. When AWS Managed Microsoft AD completes the deployment process, all domain controllers show **Active** status, and both the assigned Availability Zone and Amazon VPC subnets appear. New domain controllers are equally distributed across the Availability Zones and subnets where your directory is already deployed.

## AWS CLI

### To add or remove additional domain controllers with AWS CLI

1. Open the AWS CLI. To check the current number of domain controllers, run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
aws ds describe-directories --directory-id d-1234567890 | grep  
DesiredNumberOfDomainControllers
```

2. To add or remove domain controllers, you can use the [update-number-of-domain-controllers](#) command. For example, you can use the following command to set the total number of domain controllers to 4. Ensure you replace the Directory ID with your AWS Managed Microsoft AD Directory ID and the desired-number parameter with the number of domain controllers you want to deploy.

```
aws ds update-number-of-domain-controllers --directory-id d-1234567890 --  
desired-number 4
```

## PowerShell

### To add or remove additional domain controllers with PowerShell

1. Open PowerShell. To check the current number of domain controllers, run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
Get-DSDirectory -DirectoryId d-1234567890 | Select-Object  
DesiredNumberOfDomainControllers
```

2. To add or remove domain controllers, you can use the [Set-DSDomainControllerCount](#) command. For example, you can use the following command to set the total number of domain controllers to 4. Ensure you replace the Directory ID with your AWS Managed Microsoft AD Directory ID and the DesiredNumber parameter with the number of domain controllers you want to deploy.

```
Set-DSDomainControllerCount -DirectoryId d-1234567890 -DesiredNumber 4
```

## Related AWS Security Blog Article

- [How to increase the redundancy and performance of your Directory Service for AWS Managed Microsoft AD by adding domain controllers](#)

## Upgrading your AWS Managed Microsoft AD

You can upgrade your Standard edition AWS Managed Microsoft AD to Enterprise edition. The following outlines the differences between Standard and Enterprise editions:

- **Standard Edition:** AWS Managed Microsoft AD (Standard Edition) is optimized to be a primary directory for small and midsize businesses with up to 5,000 employees. It provides you enough storage capacity to support up to 30,000\* directory objects, such as users, groups, and computers.

- **Enterprise Edition:** AWS Managed Microsoft AD (Enterprise Edition) is designed to support enterprise organizations with up to 500,000\* directory objects.

\* Upper limits are approximations. Your directory may support more or less directory objects depending on the size of your objects and the behavior and performance needs of your applications.

To upgrade your Standard edition AWS Managed Microsoft AD to Enterprise edition, use [UpdateDirectorySetup](#) from the API, [update-directory-setup](#) from the AWS CLI, or [Update-DSDirectorySetup](#) from AWS Tools for PowerShell.

## API

To upgrade your Standard edition AWS Managed Microsoft AD to Enterprise edition:

```
{  
    "DirectoryId": "d-1234567890",  
    "UpdateType": "SIZE",  
    "DirectorySizeUpdateSettings": {  
        "DirectorySize": "Large"  
    }  
}
```

## AWS CLI

To upgrade your Standard edition AWS Managed Microsoft AD to Enterprise edition:

```
aws ds update-directory-setup \  
  --directory-id d-1234567890 \  
  --update-type SIZE \  
  --directory-size-update-settings DirectorySize=Large
```

## PowerShell

To upgrade your Standard edition AWS Managed Microsoft AD to Enterprise edition:

```
Update-DSDirectorySetup `‐  
  -DirectoryId d-9a676e4148 `‐  
  -UpdateType SIZE `‐  
  -DirectorySizeUpdateSettings_DirectorySize Large
```

 **Note**

Multi-region replication is only available in AWS Managed Microsoft AD Enterprise edition for the following regions:

- US East (Ohio)
- US East (N. Virginia)
- US West (N. California)
- US West (Oregon)
- Asia Pacific (Mumbai)
- Asia Pacific (Osaka)
- Asia Pacific (Seoul)
- Asia Pacific (Singapore)
- Asia Pacific (Sydney)
- Asia Pacific (Thailand)
- Asia Pacific (Tokyo)
- Canada (Central)
- China (Beijing)
- China (Ningxia)
- Mexico (Central)
- Europe (Frankfurt)
- Europe (Ireland)
- Europe (London)
- Europe (Paris)
- Europe (Stockholm)
- South America (São Paulo)
- AWS GovCloud (US-West)
- AWS GovCloud (US-East)

There are a few limitations to be aware of when upgrading your AWS Managed Microsoft AD. They are:  
Upgrading your AWS Managed Microsoft AD

- The upgrade will incur additional cost. See [Directory Service Pricing](#) for more information.
- Once your Active Directory is upgraded, it can't be reverted back to its previous edition.
- Previous snapshots can't be used to restore the Active Directory after it has been upgraded.
- Upgrades occur at a scheduled date and time agreed upon with Support. Upgrades occur between Monday through Friday, 9 AM - 5 PM Pacific Standard Time.
- The upgrade process requires four to five hours.
- During the upgrade process, the domain controllers of your AWS Managed Microsoft AD are upgraded one at a time. This can negatively impact your performance and can cause downtime during your maintenance window.
- The upgrade process will change the hostname of each domain controller instance, but their IP addresses will remain the same.
- If you are using LDAPS (Lightweight Directory Access Protocol over SSL), the domain controllers will need new certificates.

## Updating directory network type

You can update your Directory Service directory's network type from IPv4 to Dual-stack (IPv4 and IPv6). Updating the network type to include IPv6 IP addresses provides a larger address space than IPv4. IPv4 and IPv6 communication are independent of each other.

For details, see [Compare IPv4 and IPv6](#) in the *Amazon Virtual Private Cloud User Guide*.

### Important

This is a one-way operation that cannot be reversed. Test in a non-production environment first.

## Prerequisites

Before updating your directory network type, ensure the following requirements are met:

- Your VPC and the associated subnets in which your directory currently exists must be configured with IPv6 CIDR ranges. For details, see [IPv6 support for your VPC](#) in the *Amazon Virtual Private Cloud User Guide*.

- You have administrative access to the AWS Management Console.
- Your directory must be in Active state.
- You have appropriate IAM permissions to modify Directory Service settings.

## To update directory network type

### To update your directory to dual-stack networking

 **Note**

If your directory is replicated in multiple regions, perform this update in each region.

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. Select the target directory.
3. Go to the **Networking & security** tab.
4. Choose **Add IPv6 support**. This option is only available for IPv4-only directories.
5. Review the update information and pricing details.
6. Choose **Add** to confirm the update.

After initiating the update, the directory status changes to **Updating** during the update process. The update typically takes 15-30 minutes to complete. Once complete, the directory status returns to **Active**.

## Adding alternate UPN suffixes to your AWS Managed Microsoft AD

You can simplify the management of Active Directory (AD) login names and improve the user login experience by adding alternate user principal name (UPN) suffixes to your AWS Managed Microsoft AD directory. To do that, you must be logged on with the **Admin** account or with an account that is a member of the **AWS Delegated User Principal Name Suffix Administrators** group. For more information about this group, see [What gets created with your AWS Managed Microsoft AD](#).

### To add alternate UPN suffixes

1. Open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.

2. Locate an Amazon EC2 instance that is joined to your AWS Managed Microsoft AD directory. Select the instance and then choose **Connect**.
3. In the **Server Manager** window, choose **Tools**. Then choose **Active Directory Domains and Trusts**.
4. In the left pane, right-click **Active Directory Domains and Trusts** and then choose **Properties**.
5. In the **UPN Suffixes** tab, type an alternative UPN suffix (such as **sales.example.com**). Choose **Add** and then choose **Apply**.
6. If you need to add additional alternative UPN suffixes, repeat step 5 until you have the UPN suffixes you require.

## Renaming your AWS Managed Microsoft AD directory's site name

You can rename your AWS Managed Microsoft AD directory's default site name so that it matches with your existing Microsoft Active Directory (AD) site names. This makes it faster for AWS Managed Microsoft AD to find and authenticate your existing AD users in your on-premises directory. The result is a better experience when users login to AWS resources such as [Amazon EC2](#) and [Amazon RDS for SQL Server](#) instances that you have joined to your AWS Managed Microsoft AD directory.

To do that, you must be logged in with the **Admin** account or with an account that is a member of the **AWS Delegated Sites and Services Administrators** group. For more information about this group, see [What gets created with your AWS Managed Microsoft AD](#).

For additional benefits on renaming your site in relation to trusts, see [Domain Locator Across a Forest Trust](#) on Microsoft's website.

### To rename the AWS Managed Microsoft AD site name

1. Open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. Locate an Amazon EC2 instance that is joined to your AWS Managed Microsoft AD directory. Select the instance and then choose **Connect**.
3. In the **Server Manager** window, choose **Tools**. Then choose **Active Directory Sites and Services**.
4. In the left pane, expand the **Sites** folder, right-click the site name (default is **Default-Site-Name**), and then choose **Rename**.
5. Type the new site name, and then choose **Enter**.

# Deleting your AWS Managed Microsoft AD

When a AWS Managed Microsoft AD, Simple AD, or hybrid directory is deleted, all of the directory data and snapshots are deleted and cannot be recovered. After the directory is deleted, all instances that are joined to the directory remain intact. You cannot, however, use your directory credentials to log in to these instances. You need to log in to these instances with a user account that is local to the instance.

When an AD Connector is deleted, your on-premises directory remains intact. All instances that are joined to the directory also remain intact and remain joined to your on-premises directory. You can still use your directory credentials to log in to these instances.

## To delete a directory

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**. Ensure you are in the AWS Region where your Active Directory is deployed. For more information, see [Choosing a Region](#).
2. Ensure that no AWS applications are enabled for the directory you intend to delete. Enabled AWS applications will prevent you from deleting your AWS Managed Microsoft AD or Simple AD.
  - a. On the **Directories** page, choose your directory ID.
  - b. On the **Directory details** page, select the **Application management** tab. In the **AWS apps & services** section, you see which AWS applications are enabled for your directory.
    - Disable AWS Management Console access. For more information, see [Disabling AWS Management Console access](#).
    - To disable Amazon WorkSpaces, you must deregister the service from the directory in the WorkSpaces console. For more information, see [Delete a directory](#) in the *Amazon WorkSpaces Administration Guide*.
    - To disable WorkDocs, you must delete the WorkDocs site in the WorkDocs console. For more information, see [Delete a site](#) in the *Amazon WorkDocs Administration Guide*.
    - To disable Amazon WorkMail, you must remove the Amazon WorkMail organization in the Amazon WorkMail console. For more information, see [Remove an organization](#) in the *Amazon WorkMail Administrator Guide*.
    - To disable Amazon FSx for Windows File Server, you must remove the Amazon FSx file system from the domain. For more information, see [Working with Active Directory in FSx for Windows File Server](#) in the *Amazon FSx for Windows File Server User Guide*.

- To disable Amazon Relational Database Service, you must remove the Amazon RDS instance from the domain. For more information, see [Managing a DB instance in a domain](#) in the *Amazon RDS User Guide*.
- To disable AWS Client VPN Service, you must remove the directory service from the Client VPN Endpoint. For more information, see [Work with Client VPN](#) in the *AWS Client VPN Administrator Guide*.
- To disable Amazon Connect, you must delete the Amazon Connect Instance. For more information, see [Delete your Amazon Connect instance](#) in the *Amazon Connect Administration Guide*.
- To disable Amazon Quick Suite, you must unsubscribe from Amazon Quick Suite. For more information, see [Closing your Amazon Quick Suite account](#) in the *Amazon Quick Suite User Guide*.

 **Note**

If you are using AWS IAM Identity Center and have previously connected it to the AWS Managed Microsoft AD directory you plan to delete, you must first change the identity source before you can delete it. For more information, see [Change your identity source](#) in the *IAM Identity Center User Guide*.

3. In the navigation pane, choose **Directories**.
4. Select only the directory to be deleted and click **Delete**. It takes several minutes for the directory to be deleted. When the directory has been deleted, it is removed from your directory list.

## Secure your AWS Managed Microsoft AD

You can use password policies, features like multi-factor authentication (MFA), and settings to secure your AWS Managed Microsoft AD. Ways you can secure your directory include:

- [Understand how the password policies in Active Directory works](#) so they can be applied to AWS Managed Microsoft AD users. You can also delegate which user can manage your AWS Managed Microsoft AD password policies.
- [Enable MFA](#) which increases your AWS Managed Microsoft AD security.

- [>Enable Lightweight Directory Access Protocol over Secure Socket Layer \(SSL\)/Transport Layer Security \(TLS\) \(LDAPS\)](#) so that communications over LDAP are encrypted and improves security.
- [Manage your AWS Managed Microsoft AD compliance](#) with standards like Federal Risk and Authorization Management Program (FedRAMP) and Payment Card Industry (PCI) Data Security Standard (DSS).
- [Enhance your AWS Managed Microsoft AD network security configuration](#) by modifying AWS Security Group to meet your environment needs.
- [Edit your AWS Managed Microsoft AD directory security settings](#) like Certificate Base Authentication, Secure Channel Cipher and Protocol to meet your needs.
- [Set up AWS Private Certificate Authority Connector for AD](#) so you can issue and manage certificates for your AWS Managed Microsoft AD with AWS Private CA.

## Understanding AWS Managed Microsoft AD password policies

AWS Managed Microsoft AD enables you to define and assign different password and account lockout policies (also referred to as [fine-grained password policies](#)) for groups of users you manage in your AWS Managed Microsoft AD domain. When you create an AWS Managed Microsoft AD directory, a default domain policy is created and applied to the Active Directory. This policy includes the following settings:

| Policy                                      | Setting                 |
|---------------------------------------------|-------------------------|
| Enforce password history                    | 24 passwords remembered |
| Maximum password age                        | 42 days *               |
| Minimum password age                        | 1 day                   |
| Minimum password length                     | 7 characters            |
| Password must meet complexity requirements  | Enabled                 |
| Store passwords using reversible encryption | Disabled                |

**Note**

\* The 42 day maximum password age includes the admin password.

For example, you can assign a less strict policy setting for employees that have access to low sensitivity information only. For senior managers who regularly access confidential information you can apply more strict settings.

The following resources provide more information on Microsoft Active Directory fine-grained password policies and security policies:

- [Configure security policy settings](#)
- [Password complexity requirements](#)
- [Password complexity security considerations](#)

AWS provides a set of fine-grained password policies in AWS Managed Microsoft AD that you can configure and assign to your groups. To configure the policies, you can use standard Microsoft policy tools such as [Active Directory Administrative Center](#). To get started with the Microsoft policy tools, see [Installing Active Directory Administration Tools for AWS Managed Microsoft AD](#).

## How password policies are applied

There are differences in how the fine-grained password policies are applied depending on whether the password was reset or changed. Domain users can change their own password. An Active Directory administrator or user with the necessary permissions can [reset users passwords](#). See the following chart for more information.

| Policy                   | Password Reset                                                                         | Password Change                                                                           |
|--------------------------|----------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| Enforce password history |  No |  Yes |

| Policy                                     | Password Reset | Password Change |
|--------------------------------------------|----------------|-----------------|
| Maximum password age                       | Yes            | Yes             |
| Minimum password age                       | No             | Yes             |
| Minimum password length                    | Yes            | Yes             |
| Password must meet complexity requirements | Yes            | Yes             |

These differences have security implications. For example, whenever a user's password is reset, the enforce password history and minimum password age policies are not enforced. For more information, see Microsoft documentation on the security considerations related to [enforce password history](#) and [minimum password age](#) policies.

## Supported policy settings

AWS Managed Microsoft AD includes five fine-grained policies with a non-editable precedence value. The policies have a number of properties you can configure to enforce the strength of passwords, and account lock-out actions in the event of login failures. You can assign the policies to zero or more Active Directory groups. If an end-user is a member of multiple groups and receives more than one password policy, Active Directory enforces the policy with the lowest precedence value.

## AWS pre-defined password policies

The following table lists the five policies included in your AWS Managed Microsoft AD directory and their assigned precedence value. For more information, see [Precedence](#).

| Policy name    | Precedence |
|----------------|------------|
| CustomerPSO-01 | 10         |
| CustomerPSO-02 | 20         |
| CustomerPSO-03 | 30         |
| CustomerPSO-04 | 40         |
| CustomerPSO-05 | 50         |

## Password policy properties

You may edit the following properties in your password policies to conform to the compliance standards that meet your business needs.

- Policy name
- [Enforce password history](#)
- [Minimum password length](#)
- [Minimum password age](#)
- [Maximum password age](#)
- [Store passwords using reversible encryption](#)
- [Password must meet complexity requirements](#)

You cannot modify the precedence values for these policies. For more details about how these settings affect password enforcement, see [AD DS: Fine-grained password policies](#) on the *Microsoft TechNet* website. For general information about these policies, see [Password policy](#) on the *Microsoft TechNet* website.

## Account lockout policies

You may also modify the following properties of your password policies to specify if and how Active Directory should lockout an account after login failures:

- Number of failed logon attempts allowed
- Account lockout duration
- Reset failed logon attempts after some duration

For general information about these policies, see [Account lockout policy](#) on the *Microsoft TechNet* website.

## Precedence

Policies with a lower precedence value have higher priority. You assign password policies to Active Directory security groups. While you should apply a single policy to a security group, a single user may receive more than one password policy. For example, suppose jsmith is a member of the HR group and also a member of the MANAGERS group. If you assign **CustomerPSO-05** (which has a precedence of 50) to the HR group, and **CustomerPSO-04** (which has a precedence of 40) to MANAGERS, **CustomerPSO-04** has the higher priority and Active Directory applies that policy to jsmith.

If you assign multiple policies to a user or group, Active Directory determines the resultant policy as follows:

1. A policy you assign directly to the user object applies.
2. If no policy is assigned directly to the user object, the policy with the lowest precedence value of all policies received by the user as a result of group membership applies.

For additional details, see [AD DS: Fine-grained password policies](#) on the *Microsoft TechNet* website.

## Topics

- [Assigning password policies to your AWS Managed Microsoft AD users](#)
- [Delegating who can manage your AWS Managed Microsoft AD password policies](#)

## Related AWS Security blog article

- [How to configure even stronger password policies to help meet your security standards by using Directory Service for AWS Managed Microsoft AD](#)

## Assigning password policies to your AWS Managed Microsoft AD users

User accounts that are a member of the **AWS Delegated Fine Grained Password Policy Administrators** security group can use the following procedure to assign policies to users and security groups.

### To assign password policies to your users

1. Launch [Active Directory administrative center \(ADAC\)](#) from any managed EC2 instance that you joined to your AWS Managed Microsoft AD domain.
2. Switch to the **Tree View** and navigate to **System\Password Settings Container**.
3. Double click on the fine-grained policy you want to edit. Click **Add** to edit the policy properties, and add users or security groups to the policy. For more information about the default fine-grained policies provided with AWS Managed Microsoft AD, see [AWS pre-defined password policies](#).
4. To verify the password policy has been applied, run the following PowerShell command:

```
Get-ADUserResultantPasswordPolicy -Identity 'username'
```

#### Note

Avoid using the `net user` command as its results could be inaccurate.

If you do not configure any of the five password policies in your AWS Managed Microsoft AD directory, Active Directory uses the default domain group policy. For additional details on using **Password Settings Container**, see this [Microsoft blog post](#).

## Delegating who can manage your AWS Managed Microsoft AD password policies

You can delegate permissions to manage password policies to specific user accounts you created in your AWS Managed Microsoft AD by adding the accounts to the **AWS Delegated Fine Grained Password Policy Administrators** security group. When an account becomes a member of this

group, the account has permissions to edit and configure any of the password policies listed [previously](#).

## To delegate who can manage password policies

1. Launch [Active Directory administrative center \(ADAC\)](#) from any managed EC2 instance that you joined to your AWS Managed Microsoft AD domain.
2. Switch to the **Tree View** and navigate to the **AWS Delegated Groups** OU. For more information about this OU, see [What gets created with your AWS Managed Microsoft AD](#).
3. Find the **AWS Delegated Fine Grained Password Policy Administrators** user group. Add any users or groups from your domain to this group.

## Enabling multi-factor authentication for AWS Managed Microsoft AD

You can enable multi-factor authentication (MFA) for your AWS Managed Microsoft AD directory to increase security when your users specify their AD credentials to access Supported Amazon Enterprise applications. When you enable MFA, your users enter their username and password (first factor) as usual, and they must also enter an authentication code (the second factor) they obtain from your virtual or hardware MFA solution. These factors together provide additional security by preventing access to your Amazon Enterprise applications, unless users supply valid user credentials and a valid MFA code.

To enable MFA, you must have an MFA solution that is a [Remote authentication dial-in user service \(RADIUS\)](#) server, or you must have an MFA plugin to a RADIUS server already implemented in your on-premises infrastructure. Your MFA solution should implement One Time Passcodes (OTP) that users obtain from a hardware device or from software running on a device such as a cell phone.

RADIUS is an industry-standard client/server protocol that provides authentication, authorization, and accounting management to enable users to connect to network services. AWS Managed Microsoft AD includes a RADIUS client that connects to the RADIUS server upon which you have implemented your MFA solution. Your RADIUS server validates the username and OTP code. If your RADIUS server successfully validates the user, AWS Managed Microsoft AD then authenticates the user against Active Directory. Upon successful Active Directory authentication, users can then access the AWS application. Communication between the AWS Managed Microsoft AD RADIUS client and your RADIUS server require you to configure AWS security groups that enable communication over port 1812.

You can enable multi-factor authentication for your AWS Managed Microsoft AD directory by performing the following procedure. For more information about how to configure your RADIUS server to work with Directory Service and MFA, see [Multi-factor authentication prerequisites](#).

## Considerations

The following are some considerations for multi-factor authentication for your AWS Managed Microsoft AD:

- Multi-factor authentication is not available for Simple AD. However, MFA can be enabled for your AD Connector directory. For more information, see [Enabling multi-factor authentication for AD Connector](#).
- MFA is a Regional feature of AWS Managed Microsoft AD. If you are using [Multi-Region replication](#), you will only be able to use MFA in the Primary Region of your AWS Managed Microsoft AD.
- If you intend to use AWS Managed Microsoft AD for external communications, we recommend you configure a Network Address Translation (NAT) Internet Gateway or Internet Gateway outside of the AWS network for these communications.
  - If you wish to support external communications between your AWS Managed Microsoft AD and your RADIUS server hosted on the AWS network, please contact [Support](#).
- All Amazon Enterprise IT applications including WorkSpaces, WorkDocs, Amazon WorkMail, Amazon Quick Suite, and access to AWS IAM Identity Center and AWS Management Console are supported when using AWS Managed Microsoft AD and AD Connector with MFA. These AWS applications using MFA are not supported in multi-regions.

For more information, see [How to enable multi-factor authentication for AWS services by using AWS Managed Microsoft AD and on-premises credentials](#).

- For information about how to configure basic user access to Amazon Enterprise applications, AWS Single Sign-On and the AWS Management Console using Directory Service, see [Access to AWS applications and services from your AWS Managed Microsoft AD](#) and [Enabling AWS Management Console access with AWS Managed Microsoft AD credentials](#).
- See the following this AWS Security Blog post to learn how to enable MFA for Amazon WorkSpaces users on your AWS Managed Microsoft AD, [How to enable multi-factor authentication for AWS services by using AWS Managed Microsoft AD and on-premises credentials](#)

## Enable multi-factor authentication for AWS Managed Microsoft AD

The following procedure shows you how to enable multi-factor authentication for AWS Managed Microsoft AD.

1. Identify the IP address of your RADIUS MFA server and your AWS Managed Microsoft AD directory.
2. Edit your Virtual Private Cloud (VPC) security groups to enable communications over port 1812 between your AWS Managed Microsoft AD IP end points and your RADIUS MFA server.
3. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
4. Choose the directory ID link for your AWS Managed Microsoft AD directory.
5. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to enable MFA, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
6. In the **Multi-factor authentication** section, choose **Actions**, and then choose **Enable**.
7. On the **Enable multi-factor authentication (MFA)** page, provide the following values:

### Display label

Provide a label name.

### RADIUS server DNS name or IP addresses

The IP addresses of your RADIUS server endpoints, or the IP address of your RADIUS server load balancer. You can enter multiple IP addresses by separating them with a comma (e.g., 192.0.0.0,192.0.0.12).

#### Note

RADIUS MFA is applicable only to authenticate access to the AWS Management Console, or to Amazon Enterprise applications and services such as WorkSpaces, Amazon Quick Suite, or Amazon Chime. Amazon Enterprise applications and services are only supported in the Primary Region if Multi-Region replication is configured for your AWS Managed Microsoft AD. It does not provide MFA to

Windows workloads running on EC2 instances, or for signing into an EC2 instance. Directory Service does not support RADIUS Challenge/Response authentication. Users must have their MFA code at the time they enter their user name and password. Alternatively, you must use a solution that performs MFA out-of-band such as push notification or authenticator one-time passwords (OTP) for the user. In out-of-band MFA solutions, you must make sure you set the RADIUS time-out value appropriately for your solution. When using an out-of-band MFA solution, the sign-in page will prompt the user for an MFA code. In this case, users must enter their password in both the password field and the MFA field.

## Port

The port that your RADIUS server is using for communications. Your on-premises network must allow inbound traffic over the default RADIUS server port (UDP:1812) from the Directory Service servers.

## Shared secret code

The shared secret code that was specified when your RADIUS endpoints were created.

## Confirm shared secret code

Confirm the shared secret code for your RADIUS endpoints.

## Protocol

Select the protocol that was specified when your RADIUS endpoints were created.

## Server timeout (in seconds)

The amount of time, in seconds, to wait for the RADIUS server to respond. This must be a value between 1 and 50.

### Note

We recommend configuring your RADIUS server timeout to 20 seconds or less. If the timeout exceeds 20 seconds, the system cannot retry with another RADIUS server and may result in a timeout failure.

## Max RADIUS request retries

The number of times that communication with the RADIUS server is attempted. This must be a value between 0 and 10.

Multi-factor authentication is available when the **RADIUS Status** changes to **Enabled**.

8. Choose **Enable**.

## Enable Secure LDAP or LDAPS

Lightweight Directory Access Protocol (LDAP) is a standard communications protocol used to read and write data to and from Active Directory. Some applications use LDAP to add, remove, or search users and groups in Active Directory or to transport credentials for authenticating users in Active Directory. Every LDAP communication includes a client (such as an application) and a server (such as Active Directory).

By default, communications over LDAP are not encrypted. This makes it possible for a malicious user to use network monitoring software to view data packets over the wire. This is why many corporate security policies typically require that organizations encrypt all LDAP communication.

To mitigate this form of data exposure, AWS Managed Microsoft AD provides an option: You can enable LDAP over Secure Sockets Layer (SSL)/Transport Layer Security (TLS), also known as LDAPS. With LDAPS, you can improve security across the wire. You can also meet compliance requirements by encrypting all communications between your LDAP-enabled applications and AWS Managed Microsoft AD.

AWS Managed Microsoft AD provides support for LDAPS in the following deployment scenarios:

- **Server-side LDAPS** encrypts LDAP communications between your commercial or homegrown LDAP-aware applications (acting as LDAP clients) and AWS Managed Microsoft AD (acting as an LDAP server). For more information, see [Enabling server-side LDAPS using AWS Managed Microsoft AD](#).
- **Client-side LDAPS** encrypts LDAP communications between AWS applications such as WorkSpaces (acting as LDAP clients) and your self-managed (on-premises) Active Directory (acting as LDAP server). For more information, see [Enabling client-side LDAPS using AWS Managed Microsoft AD](#).

For more information on best practices regarding securing your implementation of Microsoft Active Directory Certificate Services, see [Microsoft documentation](#).

## Topics

- [Enabling server-side LDAPS using AWS Managed Microsoft AD](#)
- [Enabling client-side LDAPS using AWS Managed Microsoft AD](#)

## Enabling server-side LDAPS using AWS Managed Microsoft AD

Server-side Lightweight Directory Access Protocol Secure Sockets Layer (SSL)/Transport Layer Security (TLS) (LDAPS) support encrypts LDAP communications between your commercial or homegrown LDAP-aware applications and your AWS Managed Microsoft AD directory. This helps to improve security across the wire and meet compliance requirements using the Secure Sockets Layer (SSL) cryptographic protocol.

### Enable server-side LDAPS using AWS Private Certificate Authority

For detailed instructions on how to set up and configure server-side LDAPS and your certificate authority (CA) server using AWS Private CA, see [Set up AWS Private CA Connector for AD for AWS Managed Microsoft AD](#).

### Enable server-side LDAPS using Microsoft CA

For detailed instructions on how to set up and configure server-side LDAPS and your certificate authority (CA) server, see [How to Enable Server-Side LDAPS for Your AWS Managed Microsoft AD Directory](#) on the AWS Security Blog.

You must do most of the setup from the Amazon EC2 instance that you use to manage your AWS Managed Microsoft AD domain controllers. The following steps guide you through enabling LDAPS for your domain in the AWS Cloud.

If you would like to use automation to setup your PKI Infrastructure, you can use the [Microsoft Public Key Infrastructure on AWS QuickStart Guide](#). Specifically you will want to follow the instructions in the guide to load the template for [Deploy MicrosoftPKI into an existing VPC on AWS](#). Once you load the template, be sure to choose **AWSManaged** when you get to the **Active Directory Domain Services Type** option. If you used the QuickStart guide, you can jump directly to [Step 3: Create a certificate template](#).

## Topics

- [Step 1: Delegate who can enable LDAPS](#)
- [Step 2: Set up your certificate authority](#)
- [Step 3: Create a certificate template](#)
- [Step 4: Add security group rules](#)

## Step 1: Delegate who can enable LDAPS

To enable server-side LDAPS, you must be a member of the Admins or AWS Delegated Enterprise Certificate Authority Administrators group in your AWS Managed Microsoft AD directory.

Alternatively, you can be the default administrative user (Admin account). If you prefer, you can have a user other than the Admin account setup LDAPS. In that case, add that user to the Admins or AWS Delegated Enterprise Certificate Authority Administrators group in your AWS Managed Microsoft AD directory.

## Step 2: Set up your certificate authority

Before you can enable server-side LDAPS, you must create a certificate. This certificate must be issued by a Microsoft Enterprise CA server that is joined to your AWS Managed Microsoft AD domain. Once created, the certificate must be installed on each of your domain controllers in that domain. This certificate lets the LDAP service on the domain controllers listen for and automatically accept SSL connections from LDAP clients.

 **Note**

Server-side LDAPS with AWS Managed Microsoft AD does not support certificates that are issued by a standalone CA. It also does not support certificates issued by a third-party certification authority.

Depending on your business need, you have the following options for setting up or connecting to a CA in your domain:

- **Create a subordinate Microsoft Enterprise CA** – (Recommended) With this option, you can deploy a subordinate Microsoft Enterprise CA server in the AWS Cloud. The server can use Amazon EC2 so that it works with your existing root Microsoft CA. For more information about how to set up a subordinate Microsoft Enterprise CA, see [Step 4: Add a Microsoft Enterprise CA to your AWS Microsoft AD directory](#) in [How to Enable Server-Side LDAPS for Your AWS Managed Microsoft AD Directory](#).

- **Create a root Microsoft Enterprise CA** – With this option, you can create a root Microsoft Enterprise CA in the AWS Cloud using Amazon EC2 and join it to your AWS Managed Microsoft AD domain. This root CA can issue the certificate to your domain controllers. For more information about setting up a new root CA, see **Step 3: Install and configure an offline CA** in [How to Enable Server-Side LDAPS for Your AWS Managed Microsoft AD Directory](#).

For more information about how to join your EC2 instance to the domain, see [Ways to join an Amazon EC2 instance to your AWS Managed Microsoft AD](#).

### Step 3: Create a certificate template

After your Enterprise CA has been set up, you can configure the Kerberos Authentication certificate template.

#### To create a certificate template

1. Launch **Microsoft Windows Server Manager**. Select **Tools > Certification Authority**.
2. In the **Certificate Authority** window, expand the **Certificate Authority** tree in the left pane. Right-click **Certificate Templates**, and choose **Manage**.
3. In the **Certificate Templates Console** window, right-click **Kerberos Authentication** and choose **Duplicate Template**.
4. The **Properties of New Template** window will pop up.
5. In the **Properties of New Template** window, go to the **Compatibility** tab, and then do the following:
  - a. Change **Certification Authority** to the OS that matches your CA.
  - b. If a **Resulting changes** window pops up, select **OK**.
  - c. Change **Certification recipient** to **Windows 10 / Windows Server 2016**.

 **Note**

AWS Managed Microsoft AD is powered by Windows Server 2019.

- a. If a **Resulting changes** windows pops up, select **OK**.
6. Click the **General** tab and change the **Template display name** to **LDAPOverSSL** or any other name you would prefer.

7. Click the **Security** tab, and choose **Domain Controllers** in the **Group or user names** section. In the **Permissions for Domain Controllers** section, verify that the **Allow** check boxes for **Read**, **Enroll**, and **Autoenroll** are checked.
8. Choose **OK** to create the **LDAPOverSSL** (or the name you specified above) certificate template. Close the **Certificate Templates Console** window.
9. In the **Certificate Authority** window, right-click **Certificate Templates**, and choose **New > Certificate Template to Issue**.
10. In the **Enable Certificate Templates** window, choose **LDAPOverSSL** (or the name you specified above), and then choose **OK**.

#### Step 4: Add security group rules

In the final step, you must open the Amazon EC2 console and add security group rules. These rules allow your domain controllers to connect to your Enterprise CA to request a certificate. To do this, you add inbound rules so that your Enterprise CA can accept incoming traffic from your domain controllers. Then you add outbound rules to allow traffic from your domain controllers to the Enterprise CA.

Once both rules have been configured, your domain controllers request a certificate from your Enterprise CA automatically and enable LDAPS for your directory. The LDAP service on your domain controllers is now ready to accept LDAPS connections.

#### To configure security group rules

1. Navigate to your Amazon EC2 console at <https://console.aws.amazon.com/ec2> and sign in with administrator credentials.
2. In the left pane, choose **Security Groups** under **Network & Security**.
3. In the main pane, choose the AWS security group for your CA.
4. Choose the **Inbound** tab, and then choose **Edit**.
5. In the **Edit inbound rules** dialog box, do the following:
  - Choose **Add Rule**.
  - Choose **All traffic** for **Type** and **Custom** for **Source**.
  - Enter AWS security group (for example, sg-123456789) for your directory in the box next to **Source**.
  - Choose **Save**.

6. Now choose the AWS security group of your AWS Managed Microsoft AD directory. Choose the **Outbound** tab and then choose **Edit**.
7. In the **Edit outbound rules** dialog box, do the following:
  - Choose **Add Rule**.
  - Choose **All traffic** for **Type** and **Custom** for **Destination**.
  - Enter the AWS security group for your CA in the box next to **Destination**.
  - Choose **Save**.

You can test the LDAPS connection to the AWS Managed Microsoft AD directory using the LDP tool. The LDP tool comes with the Active Directory Administrative Tools. For more information, see [Installing Active Directory Administration Tools for AWS Managed Microsoft AD](#).

 **Note**

Before you test the LDAPS connection, you must wait up to 30 minutes for the subordinate CA to issue a certificate to your domain controllers.

For additional details about server-side LDAPS and to see an example use case on how to set it up, see [How to Enable Server-Side LDAPS for Your AWS Managed Microsoft AD Directory](#) on the AWS Security Blog.

## Enabling client-side LDAPS using AWS Managed Microsoft AD

Client-side Lightweight Directory Access Protocol Secure Sockets Layer (SSL)/Transport Layer Security (TLS) (LDAPS) support in AWS Managed Microsoft AD encrypts communications between self-managed (on-premises) Microsoft Active Directory (AD) and AWS applications. Examples of such applications include WorkSpaces, AWS IAM Identity Center, Quick Suite, and Amazon Chime. This encryption helps you to better protect your organization's identity data and meet your security requirements.

### Prerequisites

Before you enable client-side LDAPS, you need to meet the following requirements.

### Topics

- [Create a trust relationship between your AWS Managed Microsoft AD and self-managed Microsoft Active Directory](#)
- [Deploy server certificates in Active Directory](#)
- [Certificate Authority certificate requirements](#)
- [Networking requirements](#)

## Create a trust relationship between your AWS Managed Microsoft AD and self-managed Microsoft Active Directory

First, you need to establish a trust relationship between your AWS Managed Microsoft AD and self-managed Microsoft Active Directory to enable client-side LDAPS. For more information, see [the section called “Creating a trust relationship”](#).

## Deploy server certificates in Active Directory

In order to enable client-side LDAPS, you need to obtain and install server certificates for each domain controller in Active Directory. These certificates will be used by the LDAP service to listen for and automatically accept SSL connections from LDAP clients. You can use SSL certificates that are either issued by an in-house Active Directory Certificate Services (ADCS) deployment or purchased from a commercial issuer. For more information on Active Directory server certificate requirements, see [LDAP over SSL \(LDAPS\) Certificate](#) on the Microsoft website.

## Certificate Authority certificate requirements

A certificate authority (CA) certificate, which represents the issuer of your server certificates, is required for client-side LDAPS operation. CA certificates are matched with the server certificates that are presented by your Active Directory domain controllers to encrypt LDAP communications. Note the following CA certificate requirements:

- Enterprise Certification Authority (CA) is required to enable client-side LDAPS. You can use either Active Directory Certificate Service, a third-party commercial certificate authority, or [AWS Certificate Manager](#). For more information about Microsoft Enterprise Certificate Authority, see [Microsoft documentation](#).
- To register a certificate, it must be more than 90 days away from expiration.
- Certificates must be in Privacy-Enhanced Mail (PEM) format. If exporting CA certificates from inside Active Directory, choose base64 encoded X.509 (.CER) as the export file format.
- A maximum of five (5) CA certificates can be stored per AWS Managed Microsoft AD directory.

- Certificates using the RSASSA-PSS signature algorithm are not supported.
- CA certificates that chain to every server certificate in every trusted domain must be registered.

## Networking requirements

AWS application LDAP traffic will run exclusively on TCP port 636, with no fallback to LDAP port 389. However, Windows LDAP communications supporting replication, trusts, and more will continue using LDAP port 389 with Windows-native security. Configure AWS security groups and network firewalls to allow TCP communications on port 636 in AWS Managed Microsoft AD (outbound) and self-managed Active Directory (inbound). Leave open LDAP port 389 between AWS Managed Microsoft AD and self-managed Active Directory.

## Enable client-side LDAPS

To enable client-side LDAPS, you import your certificate authority (CA) certificate into AWS Managed Microsoft AD, and then enable LDAPS on your directory. Upon enabling, all LDAP traffic between AWS applications and your self-managed Active Directory will flow with Secure Sockets Layer (SSL) channel encryption.

You can use two different methods to enable client-side LDAPS for your directory. You can use either the AWS Management Console method or the AWS CLI method.

### Note

Client-Side LDAPS is a Regional feature of AWS Managed Microsoft AD. If you are using [Multi-Region replication](#), the following procedures must be applied separately in each Region. For more information, see [Global vs Regional features](#).

## Topics

- [Step 1: Register a certificate in Directory Service](#)
- [Step 2: Check registration status](#)
- [Step 3: Enable client-side LDAPS](#)
- [Step 4: Check LDAPS status](#)

### Step 1: Register a certificate in Directory Service

Use either of the following methods to register a certificate in Directory Service.

## Method 1: To register your certificate in Directory Service (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your directory.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to register your certificate, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Client-side LDAPS** section, select the **Actions** menu, and then select **Register certificate**.
5. In the **Register a CA certificate** dialog box, select **Browse**, and then select the certificate and choose **Open**.
6. Choose **Register certificate**.

## Method 2: To register your certificate in Directory Service (AWS CLI)

- Run the following command. For the certificate data, point to the location of your CA certificate file. A certificate ID will be provided in the response.

```
aws ds register-certificate --directory-id your_directory_id --certificate-data  
file://your_file_path
```

## Step 2: Check registration status

To see the status of a certificate registration or a list of registered certificates, use either of the following methods.

### Method 1: To check certificate registration status in Directory Service (AWS Management Console)

1. Go to the **Client-side LDAPS** section on the **Directory details** page.

2. Review the current certificate registration state that is displayed under the **Registration status** column. When the registration status value changes to **Registered**, your certificate has been successfully registered.

### Method 2: To check certificate registration status in Directory Service (AWS CLI)

- Run the following command. If the status value returns Registered, your certificate has been successfully registered.

```
aws ds list-certificates --directory-id your_directory_id
```

### Step 3: Enable client-side LDAPS

Use either of the following methods to enable client-side LDAPS in Directory Service.

 **Note**

You must have successfully registered at least one certificate before you can enable client-side LDAPS.

### Method 1: To enable client-side LDAPS in Directory Service (AWS Management Console)

1. Go to the **Client-side LDAPS** section on the **Directory details** page.
2. Choose **Enable**. If this option is not available, verify that a valid certificate has been successfully registered, and then try again.
3. In the **Enable client-side LDAPS** dialog box, choose **Enable**.

### Method 2: To enable client-side LDAPS in Directory Service (AWS CLI)

- Run the following command.

```
aws ds enable-ldaps --directory-id your_directory_id --type Client
```

### Step 4: Check LDAPS status

Use either of the following methods to check the LDAPS status in Directory Service.

## Method 1: To check LDAPS status in Directory Service (AWS Management Console)

1. Go to the **Client-side LDAPS** section on the **Directory details** page.
2. If the status value is displayed as **Enabled**, LDAPS has been successfully configured.

## Method 2: To check LDAPS status in Directory Service (AWS CLI)

- Run the following command. If the status value returns Enabled, LDAPS has been successfully configured.

```
aws ds describe-ldaps-settings --directory-id your_directory_id
```

## Manage client-side LDAPS

Use these commands to manage your LDAPS configuration.

You can use two different methods to manage client-side LDAPS settings. You can use either the AWS Management Console method or the AWS CLI method.

### View certificate details

Use either of the following methods to see when a certificate is set to expire.

## Method 1: To view certificate details in Directory Service (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your directory.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to view the certificate, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Client-side LDAPS** section, under **CA certificates**, information about the certificate will be displayed.

## Method 2: To view certificate details in Directory Service (AWS CLI)

- Run the following command. For the certificate ID, use the identifier returned by `register-certificate` or `list-certificates`.

```
aws ds describe-certificate --directory-id your_directory_id --certificate-id your_cert_id
```

## Deregister a certificate

Use either of the following methods to deregister a certificate.

### Note

If only one certificate is registered, you must first disable LDAPS before you can deregister the certificate.

## Method 1: To deregister a certificate in Directory Service (AWS Management Console)

- In the [AWS Directory Service console](#) navigation pane, select **Directories**.
- Choose the directory ID link for your directory.
- On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to deregister a certificate, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
- In the **Client-side LDAPS** section, choose **Actions**, and then choose **Deregister certificate**.
- In the **Deregister a CA certificate** dialog box, choose **Deregister**.

## Method 2: To deregister a certificate in Directory Service (AWS CLI)

- Run the following command. For the certificate ID, use the identifier returned by `register-certificate` or `list-certificates`.

```
aws ds deregister-certificate --directory-id your_directory_id --certificate-id your_cert_id
```

## Disable client-side LDAPS

Use either of the following methods to disable client-side LDAPS.

### Method 1: To disable client-side LDAPS in Directory Service (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your directory.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to disable client-side LDAPS, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Client-side LDAPS** section, choose **Disable**.
5. In the **Disable client-side LDAPS** dialog box, choose **Disable**.

### Method 2: To disable client-side LDAPS in Directory Service (AWS CLI)

- Run the following command.

```
aws ds disable-ldaps --directory-id your_directory_id --type Client
```

## Certificate enrollment issues

The process to enroll your AWS Managed Microsoft AD domain controllers with the CA certificates can take up to 30 minutes. If you experience issues with the certificate enrollment and want to restart your AWS Managed Microsoft AD domain controllers, you can contact Support. To create a support case, see [Creating support cases and case management](#).

# Manage compliance for AWS Managed Microsoft AD

You can use AWS Managed Microsoft AD to support your Active Directory-aware applications, in the AWS Cloud, that are subject to the following compliance requirements. However, your applications will not adhere to compliance requirements if you use Simple AD.

## Supported compliance standards

AWS Managed Microsoft AD has undergone auditing for the following standards and is eligible for use as part of solutions for which you need to obtain compliance certification.



FedRAMP

AWS Managed Microsoft AD meets Federal Risk and Authorization Management Program (FedRAMP) security requirements and has received a FedRAMP Joint Authorization Board (JAB) Provisional Authority to Operate (P-ATO) at the FedRAMP Moderate and High Baseline. For more information about FedRAMP, see [FedRAMP compliance](#).



AWS Managed Microsoft AD has an Attestation of Compliance for Payment Card Industry (PCI) Data Security Standard (DSS) version 3.2 at Service Provider Level 1. Customers who use AWS products and services to store, process, or transmit cardholder data can use AWS Managed Microsoft AD as they manage their own PCI DSS compliance certification.

For more information about PCI DSS, including how to request a copy of the AWS PCI Compliance Package, see [PCI DSS level 1](#). Importantly, you must configure fine-grained password policies in AWS Managed Microsoft AD to be consistent with PCI DSS version 3.2 standards . For details on which policies must be enforced, see the

|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>section below titled Enable PCI Compliance for Your AWS Managed Microsoft AD Directory.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|  | <p>AWS has expanded its Health Insurance Portability and Accountability Act (HIPAA) compliance program to include AWS Managed Microsoft AD as a <a href="#">HIPAA eligible service</a>. If you have an executed Business Associate Agreement (BAA) with AWS, you can use AWS Managed Microsoft AD to help build your HIPAA-compliant applications.</p> <p>AWS offers a <a href="#">HIPAA-focused whitepaper</a> for customers who are interested in learning more about how they can leverage AWS for the processing and storage of health information. For more information, see <a href="#">HIPAA compliance</a>.</p> |

## Shared responsibility

Security, including FedRAMP, HIPAA and PCI compliance, is a [shared responsibility](#). It is important to understand that AWS Managed Microsoft AD compliance status does not automatically apply to applications that you run in the AWS Cloud. You need to ensure that your use of AWS services complies with the standards.

For a complete list of all the various AWS compliance programs that AWS Managed Microsoft AD supports, see [AWS services in scope by compliance program](#).

## Enable PCI compliance for your AWS Managed Microsoft AD directory

To enable PCI compliance for your AWS Managed Microsoft AD directory, you must configure fine-grained password policies as specified in the PCI DSS Attestation of Compliance (AOC) and Responsibility Summary document provided by AWS Artifact.

For more information about using fine-grained password policies, see [Understanding AWS Managed Microsoft AD password policies](#).

# Enhancing your AWS Managed Microsoft AD network security configuration

The AWS Security Group that is provisioned for the AWS Managed Microsoft AD directory is configured with the minimum inbound network ports required to support all known use cases for your AWS Managed Microsoft AD directory. For more information on the provisioned AWS Security Group, see [What gets created with your AWS Managed Microsoft AD](#).

To further enhance the network security of your AWS Managed Microsoft AD directory, you can modify the AWS Security Group based on the following common scenarios.

**Customer domain controllers CIDR** - This CIDR block is where your domain on-premises domain controllers reside.

**Customer client CIDR** - This CIDR block is where your clients such as computers or users authenticate to your AWS Managed Microsoft AD. Your AWS Managed Microsoft AD domain controllers also reside in this CIDR block.

## Scenarios

- [AWS applications only support](#)
- [AWS applications only with trust support](#)
- [AWS applications and native Active Directory workload support](#)
- [AWS applications and native Active Directory workload support with trust support](#)

## AWS applications only support

All user accounts are provisioned only in your AWS Managed Microsoft AD to be used with supported AWS applications, such as the following:

- Amazon Chime
- Amazon Connect
- Quick Suite
- AWS IAM Identity Center
- WorkDocs
- Amazon WorkMail

- AWS Client VPN
- AWS Management Console

You can use the following AWS Security Group configuration to block all non-essential traffic to your AWS Managed Microsoft AD domain controllers.

 **Note**

- The following are not compatible with this AWS Security Group configuration:
  - Amazon EC2 instances
  - Amazon FSx
  - Amazon RDS for MySQL
  - Amazon RDS for Oracle
  - Amazon RDS for PostgreSQL
  - Amazon RDS for SQL Server
  - WorkSpaces
  - Active Directory trusts
  - Domain joined clients or servers

## Inbound Rules

None.

## Outbound Rules

None.

## AWS applications only with trust support

All user accounts are provisioned in your AWS Managed Microsoft AD or trusted Active Directory to be used with supported AWS applications, such as the following:

- Amazon Chime
- Amazon Connect

- Quick Suite
- AWS IAM Identity Center
- WorkDocs
- Amazon WorkMail
- Amazon WorkSpaces
- AWS Client VPN
- AWS Management Console

You can modify the provisioned AWS Security Group configuration to block all non-essential traffic to your AWS Managed Microsoft AD domain controllers.

 **Note**

- The following are not compatible with this AWS Security Group configuration:
  - Amazon EC2 instances
  - Amazon FSx
  - Amazon RDS for MySQL
  - Amazon RDS for Oracle
  - Amazon RDS for PostgreSQL
  - Amazon RDS for SQL Server
  - WorkSpaces
  - Active Directory trusts
  - Domain joined clients or servers
- This configuration requires you to ensure the "customer domain controllers CIDR" network is secure.
- TCP 445 is used for trust creation only and can be removed after the trust has been established.
- TCP 636 is only required when LDAP over SSL is in use.

## Inbound Rules

| Protocol  | Port range | Source                           | Type of traffic                | Active Directory usage                                                        |
|-----------|------------|----------------------------------|--------------------------------|-------------------------------------------------------------------------------|
| TCP & UDP | 53         | Customer domain controllers CIDR | DNS                            | User and computer authentication, name resolution, trusts                     |
| TCP & UDP | 88         | Customer domain controllers CIDR | Kerberos                       | User and computer authentication, forest level trusts                         |
| TCP & UDP | 389        | Customer domain controllers CIDR | LDAP                           | Directory, replication, user and computer authentication group policy, trusts |
| TCP & UDP | 464        | Customer domain controllers CIDR | Kerberos change / set password | Replication, user and computer authentication, trusts                         |
| TCP       | 445        | Customer domain controllers CIDR | SMB / CIFS                     | Replication, user and computer authentication, group policy trusts            |
| TCP       | 135        | Customer domain controllers CIDR | Replication                    | RPC, EPM                                                                      |

| Protocol | Port range    | Source                           | Type of traffic       | Active Directory usage                                                        |
|----------|---------------|----------------------------------|-----------------------|-------------------------------------------------------------------------------|
| TCP      | 636           | Customer domain controllers CIDR | LDAP SSL              | Directory, replication, user and computer authentication group policy, trusts |
| TCP      | 49152 - 65535 | Customer domain controllers CIDR | RPC                   | Replication, user and computer authentication, group policy, trusts           |
| TCP      | 3268 - 3269   | Customer domain controllers CIDR | LDAP GC & LDAP GC SSL | Directory, replication, user and computer authentication group policy, trusts |
| UDP      | 123           | Customer domain controllers CIDR | Windows Time          | Windows Time, trusts                                                          |

## Outbound Rules

| Protocol | Port range | Source                           | Type of traffic | Active Directory usage |
|----------|------------|----------------------------------|-----------------|------------------------|
| All      | All        | Customer domain controllers CIDR | All traffic     |                        |

## AWS applications and native Active Directory workload support

User accounts are provisioned only in your AWS Managed Microsoft AD to be used with supported AWS applications, such as the following:

- Amazon Chime
- Amazon Connect
- Amazon EC2 instances
- Amazon FSx
- Quick Suite
- Amazon RDS for MySQL
- Amazon RDS for Oracle
- Amazon RDS for PostgreSQL
- Amazon RDS for SQL Server
- AWS IAM Identity Center
- WorkDocs
- Amazon WorkMail
- WorkSpaces
- AWS Client VPN
- AWS Management Console

You can modify the provisioned AWS Security Group configuration to block all non-essential traffic to your AWS Managed Microsoft AD domain controllers.

 **Note**

- Active Directory trusts cannot be created and maintained between your AWS Managed Microsoft AD directory and customer domain controllers CIDR.
- It requires you to ensure the "customer client CIDR" network is secure.
- TCP 636 is only required when LDAP over SSL is in use.
- If you want to use an Enterprise CA with this configuration you will need to create an outbound rule "TCP, 443, CA CIDR".

## Inbound Rules

| Protocol  | Port range | Source               | Type of traffic                | Active Directory usage                                                        |
|-----------|------------|----------------------|--------------------------------|-------------------------------------------------------------------------------|
| TCP & UDP | 53         | Customer client CIDR | DNS                            | User and computer authentication, name resolution, trusts                     |
| TCP & UDP | 88         | Customer client CIDR | Kerberos                       | User and computer authentication, forest level trusts                         |
| TCP & UDP | 389        | Customer client CIDR | LDAP                           | Directory, replication, user and computer authentication group policy, trusts |
| TCP & UDP | 445        | Customer client CIDR | SMB / CIFS                     | Replication, user and computer authentication, group policy trusts            |
| TCP & UDP | 464        | Customer client CIDR | Kerberos change / set password | Replication, user and computer authentication, trusts                         |
| TCP       | 135        | Customer client CIDR | Replication                    | RPC, EPM                                                                      |

| Protocol | Port range    | Source               | Type of traffic       | Active Directory usage                                                        |
|----------|---------------|----------------------|-----------------------|-------------------------------------------------------------------------------|
| TCP      | 636           | Customer client CIDR | LDAP SSL              | Directory, replication, user and computer authentication group policy, trusts |
| TCP      | 49152 - 65535 | Customer client CIDR | RPC                   | Replication, user and computer authentication, group policy, trusts           |
| TCP      | 3268 - 3269   | Customer client CIDR | LDAP GC & LDAP GC SSL | Directory, replication, user and computer authentication group policy, trusts |
| TCP      | 9389          | Customer client CIDR | SOAP                  | AD DS web services                                                            |
| UDP      | 123           | Customer client CIDR | Windows Time          | Windows Time, trusts                                                          |
| UDP      | 138           | Customer client CIDR | DFSN & NetLogon       | DFS, group policy                                                             |

## Outbound Rules

None.

## AWS applications and native Active Directory workload support with trust support

All user accounts are provisioned in your AWS Managed Microsoft AD or trusted Active Directory to be used with supported AWS applications, such as the following:

- Amazon Chime
- Amazon Connect
- Amazon EC2 instances
- Amazon FSx
- Quick Suite
- Amazon RDS for MySQL
- Amazon RDS for Oracle
- Amazon RDS for PostgreSQL
- Amazon RDS for SQL Server
- AWS IAM Identity Center
- WorkDocs
- Amazon WorkMail
- WorkSpaces
- AWS Client VPN
- AWS Management Console

You can modify the provisioned AWS Security Group configuration to block all non-essential traffic to your AWS Managed Microsoft AD domain controllers.

### Note

- It requires you to ensure the "customer domain controllers CIDR" and "customer client CIDR" networks are secure.
- TCP 445 with the "customer domain controllers CIDR" is used for trust creation only and can be removed after the trust has been established.
- TCP 445 with the "customer client CIDR" should be left open as it is required for Group Policy processing.

- TCP 636 is only required when LDAP over SSL is in use.
- If you want to use an Enterprise CA with this configuration you will need to create an outbound rule "TCP, 443, CA CIDR".

## Inbound Rules

| Protocol  | Port range | Source                           | Type of traffic                | Active Directory usage                                                        |
|-----------|------------|----------------------------------|--------------------------------|-------------------------------------------------------------------------------|
| TCP & UDP | 53         | Customer domain controllers CIDR | DNS                            | User and computer authentication, name resolution, trusts                     |
| TCP & UDP | 88         | Customer domain controllers CIDR | Kerberos                       | User and computer authentication, forest level trusts                         |
| TCP & UDP | 389        | Customer domain controllers CIDR | LDAP                           | Directory, replication, user and computer authentication group policy, trusts |
| TCP & UDP | 464        | Customer domain controllers CIDR | Kerberos change / set password | Replication, user and computer authentication, trusts                         |
| TCP       | 445        | Customer domain controllers CIDR | SMB / CIFS                     | Replication, user and computer authentication,                                |

| Protocol | Port range    | Source                           | Type of traffic       | Active Directory usage                                                        |
|----------|---------------|----------------------------------|-----------------------|-------------------------------------------------------------------------------|
|          |               |                                  |                       | group policy trusts                                                           |
| TCP      | 135           | Customer domain controllers CIDR | Replication           | RPC, EPM                                                                      |
| TCP      | 636           | Customer domain controllers CIDR | LDAP SSL              | Directory, replication, user and computer authentication group policy, trusts |
| TCP      | 49152 - 65535 | Customer domain controllers CIDR | RPC                   | Replication, user and computer authentication, group policy, trusts           |
| TCP      | 3268 - 3269   | Customer domain controllers CIDR | LDAP GC & LDAP GC SSL | Directory, replication, user and computer authentication group policy, trusts |
| UDP      | 123           | Customer domain controllers CIDR | Windows Time          | Windows Time, trusts                                                          |

| Protocol  | Port range | Source                           | Type of traffic                | Active Directory usage                                                        |
|-----------|------------|----------------------------------|--------------------------------|-------------------------------------------------------------------------------|
| TCP & UDP | 53         | Customer domain controllers CIDR | DNS                            | User and computer authentication, name resolution, trusts                     |
| TCP & UDP | 88         | Customer domain controllers CIDR | Kerberos                       | User and computer authentication, forest level trusts                         |
| TCP & UDP | 389        | Customer domain controllers CIDR | LDAP                           | Directory, replication, user and computer authentication group policy, trusts |
| TCP & UDP | 445        | Customer domain controllers CIDR | SMB / CIFS                     | Replication, user and computer authentication, group policy trusts            |
| TCP & UDP | 464        | Customer domain controllers CIDR | Kerberos change / set password | Replication, user and computer authentication, trusts                         |
| TCP       | 135        | Customer domain controllers CIDR | Replication                    | RPC, EPM                                                                      |

| Protocol | Port range    | Source                           | Type of traffic       | Active Directory usage                                                        |
|----------|---------------|----------------------------------|-----------------------|-------------------------------------------------------------------------------|
| TCP      | 636           | Customer domain controllers CIDR | LDAP SSL              | Directory, replication, user and computer authentication group policy, trusts |
| TCP      | 49152 - 65535 | Customer domain controllers CIDR | RPC                   | Replication, user and computer authentication, group policy, trusts           |
| TCP      | 3268 - 3269   | Customer domain controllers CIDR | LDAP GC & LDAP GC SSL | Directory, replication, user and computer authentication group policy, trusts |
| TCP      | 9389          | Customer domain controllers CIDR | SOAP                  | AD DS web services                                                            |
| UDP      | 123           | Customer domain controllers CIDR | Windows Time          | Windows Time, trusts                                                          |
| UDP      | 138           | Customer domain controllers CIDR | DFSN & NetLogon       | DFS, group policy                                                             |

## Outbound Rules

| Protocol | Port range | Source                           | Type of traffic | Active Directory usage |
|----------|------------|----------------------------------|-----------------|------------------------|
| All      | All        | Customer domain controllers CIDR | All traffic     |                        |

## Editing AWS Managed Microsoft AD directory security settings

You can configure fine-grained directory settings for your AWS Managed Microsoft AD to meet your compliance and security requirements without any increase in operational workload. In directory settings, you can update secure channel configuration for protocols and ciphers used in your directory. For example, you have the flexibility to disable individual legacy ciphers, such as RC4 or DES, and protocols, such as SSL 2.0/3.0 and TLS 1.0/1.1. AWS Managed Microsoft AD then deploys the configuration to all domain controllers in your directory, manages domain controller reboots, and maintains this configuration as you scale out or deploy additional AWS Regions. For all available settings, see [List of directory security settings](#).

### Edit directory security settings

You can configure and edit settings for any of your directories.

#### To edit directory settings

1. Sign in to the AWS Management Console and open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. On the **Directories** page, choose your directory ID.
3. Under **Networking & security**, find **Directory settings**, and then choose **Edit settings**.
4. In **Edit settings**, change the **Value** for the settings that you want to edit. When you edit a setting, its status changes from **Default** to **Ready to Update**. If you have edited the setting previously, its status changes from **Updated** to **Ready to Update**. Then, choose **Review**.
5. In **Review and update settings**, see **Directory settings** and make sure that the new values are all correct. If you want to make any other changes to your settings, choose **Edit settings**. When you're satisfied with your changes and ready to implement the new values, choose **Update settings**. Then, you're taken back to the directory ID page.

**Note**

Under **Directory settings**, you can view the **Status** of your updated settings. While settings are implemented, the **Status** displays **Updating**. You cannot edit other settings while a setting displays **Updating** under **Status**. The **Status** displays **Updated** if the setting successfully updates with your edit. The **Status** displays **Failed** if the setting fails to update with your edit.

## Failed directory security settings

If an error occurs during a settings update, the **Status** displays as **Failed**. In a failed status, the settings do not update to the new values, and the original values remain implemented. You can retry updating these settings or revert them to their previous values.

### To resolve failed updated settings

- Under **Directory settings**, choose **Resolve failed settings**. Then, do one of the following:
  - To revert your settings back to their original value before the failure state, choose **Revert failed settings**. Then, choose **Revert** in the pop-up modal.
  - To retry updating your directory settings, choose **Retry failed settings**. If you want to make additional changes to your directory settings before retrying the failed updates, choose **Continue editing**. On **Review and retry failed updates**, choose **Update settings**.

## List of directory security settings

The following list shows the type, setting name, API name, potential values, and setting description for all available directory security settings.

TLS 1.2 and AES 256/256 are the default directory security settings if all other security settings are disabled. They cannot be disabled.

| Type                             | Setting name                                             | API name                           | Potential values                                                                                             | Setting description                                                                                                                                                                                                                                   |
|----------------------------------|----------------------------------------------------------|------------------------------------|--------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Certificate Based Authentication | Certificate Backdating<br>Backdate<br>g<br>Comper<br>ion | CERTIFICATE_BACKDATING_COMPRESSION | Years: 0 to 50<br>Months: 0 to 11<br>Days: 0 to 30<br>Hours: 0 to 23<br>Minutes: 0 to 59<br>Seconds: 0 to 59 | Specify a value to indicate the length of time that a certificate can predate a user in Active Directory and still be used for authentication in Active Directory. The default value is 10 minutes. You can set this value from 1 second to 50 years. |

| Type | Setting name | API name | Potential values | Setting description                                                                                                    |
|------|--------------|----------|------------------|------------------------------------------------------------------------------------------------------------------------|
|      |              |          |                  | <a href="#">ate-based authentication changes on Windows domain controllers</a> in the Microsoft Support documentation. |

| Type                           | Setting name                   | API name                       | Potential values                | Setting description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------------|--------------------------------|--------------------------------|---------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Certificate Strong Enforcement | CERTIFICATE_STRONG_ENFORCEMENT | CERTIFICATE_STRONG_ENFORCEMENT | Compatibility, Full Enforcement | <p>Specify either of the following enforcement types:</p> <ul style="list-style-type: none"> <li>• <b>Compatibility :</b> Authentication is allowed if a certificate can't be strongly mapped to a user. If the certificate predates the user account in Active Directory, you must also set <b>Certificate Backdating Compensation</b>, or authentication will fail.</li> <li>• <b>Full Enforcement</b>(default) : Authentication is denied if a certificate can't be strongly mapped to a user.</li> </ul> |

| Type | Setting name | API name | Potential values | Setting description                                                                                                                                                                                                                                                                                                                                            |
|------|--------------|----------|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      |              |          |                  | <p>ation isn't allowed if a certificate can't be strongly mapped to a user. If you choose this enforcement type, <b>Certificate Backdating Compensation</b> can't be configured.</p> <p>For more information, see <a href="#">KB5014754—Certificate-based authentication changes on Windows domain controllers</a> in the Microsoft Support documentation.</p> |

| Type                   | Setting name | API name    | Potential values | Setting description                                                                                                                 |
|------------------------|--------------|-------------|------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Secure Channel: Cipher | AES 128/12   | AES_128_128 | Enable, Disable  | Enable or disable the AES 128/128 encryption cipher for secure channel communications between domain controllers in your directory. |
|                        | DES 56/56    | DES_56_56   | Enable, Disable  | Enable or disable the DES 56/56 encryption cipher for secure channel communications between domain controllers in your directory.   |

| Type | Setting name | API name   | Potential values | Setting description                                                                                                                |
|------|--------------|------------|------------------|------------------------------------------------------------------------------------------------------------------------------------|
|      | RC2 40/128   | RC2_40_128 | Enable, Disable  | Enable or disable the RC2 40/128 encryption cipher for secure channel communications between domain controllers in your directory. |
|      | RC2 56/128   | RC2_56_128 | Enable, Disable  | Enable or disable the RC2 56/128 encryption cipher for secure channel communications between domain controllers in your directory. |

| Type | Setting name | API name    | Potential values | Setting description                                                                                                                 |
|------|--------------|-------------|------------------|-------------------------------------------------------------------------------------------------------------------------------------|
|      | RC2 128/12   | RC2_128_128 | Enable, Disable  | Enable or disable the RC2 128/128 encryption cipher for secure channel communications between domain controllers in your directory. |
|      | RC4 40/128   | RC4_40_128  | Enable, Disable  | Enable or disable the RC4 40/128 encryption cipher for secure channel communications between domain controllers in your directory.  |

| Type | Setting name | API name   | Potential values | Setting description                                                                                                                |
|------|--------------|------------|------------------|------------------------------------------------------------------------------------------------------------------------------------|
|      | RC4 56/128   | RC4_56_128 | Enable, Disable  | Enable or disable the RC4 56/128 encryption cipher for secure channel communications between domain controllers in your directory. |
|      | RC4 64/128   | RC4_64_128 | Enable, Disable  | Enable or disable the RC4 64/128 encryption cipher for secure channel communications between domain controllers in your directory. |

| Type | Setting name      | API name     | Potential values | Setting description                                                                                                                        |
|------|-------------------|--------------|------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
|      | RC4 128/12        | RC4_128_128  | Enable, Disable  | Enable or disable the RC4 128/128 encryption cipher for secure channel communications between domain controllers in your directory.        |
|      | Triple DES 168/16 | 3DES_168_168 | Enable, Disable  | Enable or disable the Triple DES 168/168 encryption cipher for secure channel communications between domain controllers in your directory. |

| Type                     | Setting name | API name | Potential values | Setting description                                                                                                                       |
|--------------------------|--------------|----------|------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| Secure Channel: Protocol | PCT 1.0      | PCT_1_0  | Enable, Disable  | Enable or disable the PCT 1.0 protocol for secure channel communications (Server and Client) on the domain controllers in your directory. |
|                          | SSL 2.0      | SSL_2_0  | Enable, Disable  | Enable or disable the SSL 2.0 protocol for secure channel communications (Server and Client) on the domain controllers in your directory. |

| Type | Setting name | API name | Potential values | Setting description                                                                                                                       |
|------|--------------|----------|------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
|      | SSL 3.0      | SSL_3_0  | Enable, Disable  | Enable or disable the SSL 3.0 protocol for secure channel communications (Server and Client) on the domain controllers in your directory. |
|      | TLS 1.0      | TLS_1_0  | Enable, Disable  | Enable or disable the TLS 1.0 protocol for secure channel communications (Server and Client) on the domain controllers in your directory. |

| Type | Setting name | API name | Potential values | Setting description                                                                                                                       |
|------|--------------|----------|------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
|      | TLS 1.1      | TLS_1_1  | Enable, Disable  | Enable or disable the TLS 1.1 protocol for secure channel communications (Server and Client) on the domain controllers in your directory. |

## Enable Public Key Cryptography for Initial Authentication (PKINIT) for your AWS Managed Microsoft AD users

AWS Managed Microsoft AD directories use strong certificate binding by default, which requires explicit mapping between certificates and AD objects. The following mappings are considered strong for AWS Managed Microsoft AD:

- altSecurityIdentities Issuer and Serial Number
- altSecurityIdentities Subject Key Identifier
- altSecurityIdentities SHA1 Hash of Public Key

These attributes enable strong certificate mapping, which provides better security for certificate based authentication by requiring explicit certificate-to-user relationships defined in Active Directory. This helps prevent certificate-based privilege escalation attacks

You can use this procedure to configure strong certificate bindings to help you prevent privilege escalation attacks while maintaining certificate authentication functionality.

For more information, see [Microsoft KB5014754: Certificate-based authentication changes on Windows domain controllers](#)

## Prerequisites

- An AWS Managed Microsoft AD directory with certificate authority configured
- Administrative access to your Active Directory environment
- PowerShell with Active Directory module installed
- The certificate you want to map to the AD object

## Map AltSecurityIdentity attribute

1. Choose one of the following AltSecurityIdentity mapping methods based on your certificate information:
  - **SHA1 hash** – Uses the SHA1 hash of the certificate's public key

For SHA1 hash mapping, extract the certificate hash and apply it to the user object:

```
$Username = 'YourUsername'  
$cert = certutil -dump "YourCertificate.cer"  
$certHash = ($cert | Select-String -Pattern "(sha1):*" |  
    Select-String -Pattern "Cert").ToString().TrimStart('Cert Hash(sha1):'  
'').Replace(' ', '')  
Set-ADUser -Identity $Username -Add @{$'altSecurityIdentities'="X509:<SHA1-  
PUKEY>$CertHash"}
```

- **Issuer and Serial Number** – Uses the certificate's issuer name and serial number

For Issuer and Serial Number mapping, use the certificate's issuer and serial number:

```
$Username = 'YourUsername'  
$IssuerName = 'YourCertificateIssuer'  
$SerialNumber = 'YourCertificateSerialNumber'  
Set-ADUser -Identity $Username -Add @{$'altSecurityIdentities'="X509:<I>  
$IssuerName<SR>$SerialNumber"}
```

- **Subject Key Identifier** – Uses the certificate's subject key identifier extension

For Subject Key Identifier mapping, use the certificate's subject key identifier:

```
$Username = 'YourUsername'  
$SubjectKeyIdentifier = 'YourSubjectKeyIdentifier'
```

```
Set-ADUser -Identity $Username -Add @{'altSecurityIdentities'='X509:<SKI>$SubjectKeyIdentifier'}
```

- Verify the mapping was applied successfully:

```
Get-ADUser -Identity $Username -Properties altSecurityIdentities |  
Select-Object -ExpandProperty altSecurityIdentities
```

- Wait for Active Directory replication to complete (typically 15-30 seconds) before testing certificate authentication.

## Example: Bulk certificate mapping the AltSecurityIdentity attribute

The following example demonstrates how to map AltSecurityIdentity attribute for multiple user certificates from a certificate authority:

```
$CertificateTemplateName = 'User'  
$Now = $((Get-Date).ToString($(Get-culture).DateTimeFormat.ShortDatePattern))  
$Restrict = "Disposition=20,NotAfter>=$Now,Certificate Template=" +  
$CertificateTemplateName  
$Out = "SerialNumber,Certificate Hash,User Principal  
Name,RequesterName,CommonName,CertificateTemplate,NotBefore,NotAfter"  
$Certs = certutil -view -restrict $Restrict -out $Out csv | ConvertFrom-Csv  
$UserSha1HashMapping = @{}  
  
ForEach ($Cert in $Certs) {  
    $UPN = $Cert.'User Principal Name'  
    $Username, $Domain = $UPN.Split('@')  
    $CertificateThumbprint = $($Cert.'Certificate Hash').Replace(' ', '')  
    $AdUserObject = Get-ADUser -Identity $Username  
    If ($AdUserObject -And $AdUserObject.Count -gt 1) {  
        Write-Output "Unable to map user: $Username, multiple user objects found"  
        Continue  
    }  
    If ($AdUserObject) {  
        If ($UserSha1HashMapping.Keys -Contains $Username) {  
            $UserSha1HashMapping[$Username] += $CertificateThumbprint  
        } Else {  
            $UserSha1HashMapping[$Username] = @($CertificateThumbprint)  
        }  
    }  
}
```

```
ForEach ($User in $UserSha1HashMapping.Keys) {  
    Write-Output "Mapping altSecurityIdentity for $User"  
    $UserObject = Get-ADUser -Identity $User | Get-ADObject -Properties  
    'altSecurityIdentities'  
    $altSecurityIdentities = $UserObject.altSecurityIdentities  
    ForEach ($thumbprint in $UserSha1HashMapping[$User]) {  
        $SHA1PUKEY = "X509:<SHA1-PUKEY>$thumbprint"  
        If ($altSecurityIdentities -Contains $SHA1PUKEY) {  
            Write-Output "Skipping $thumbprint, already mapped."  
            Continue  
        }  
        Write-Output "Adding $thumbprint to $User as altSecurityIdentity"  
        Set-ADUser -Identity $User -Add @{$'altSecurityIdentities'=$SHA1PUKEY}  
    }  
}
```

## Next steps

- Test certificate-based authentication with your mapped certificates
- Configure your applications to use the mapped certificates for authentication
- [Monitor your AWS Managed Microsoft AD](#) for authentication events

## Set up AWS Private CA Connector for AD for AWS Managed Microsoft AD

You can integrate your AWS Managed Microsoft AD with [AWS Private Certificate Authority \(CA\)](#) to issue and manage certificates for your Active Directory domain controllers, domain joined users, groups, and machines. AWS Private CA Connector for Active Directory allows you to use a fully managed AWS Private CA drop-in replacement for your self-managed enterprise CAs without the need to deploy, patch, or update local agents or proxy servers.

You can set up AWS Private CA integration with your directory through the Directory Service console, the AWS Private CA Connector for Active Directory console, or by calling the [CreateTemplate](#) API. To set up the Private CA integration through the AWS Private CA Connector for Active Directory console, see [Creating a connector template](#). See the following steps on how to set up this integration from the Directory Service console.

## Setting up AWS Private CA Connector for AD

### To create a Private CA connector for Active Directory

1. Sign in to the AWS Management Console and open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. On the **Directories** page, choose your directory ID.
3. Under the **Application Management** tab and **AWS apps & services** section, choose **AWS Private CA Connector for AD**.
4. On the **Create Private CA certificate for Active Directory** page, complete the steps to create your Private CA for Active Directory connector.

For more information, see [Creating a connector](#).

### Viewing AWS Private CA Connector for AD

#### To view Private CA connector details

1. Sign in to the AWS Management Console and open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. On the **Directories** page, choose your directory ID.
3. Under the **Application Management** tab and **AWS apps & services** section, view your Private CA connectors and associated Private CA. The following fields display:
  - a. **AWS Private CA Connector ID** – The unique identifier for a AWS Private CA connector. Choose it to view the details page.
  - b. **AWS Private CA subject** – Information regarding the distinguished name for the CA. Choose it to view the details page.
  - c. **Status** – Status check results for the AWS Private CA Connector and AWS Private CA:
    - **Active** – Both checks pass
    - **1/2 checks failed** – One check fails
    - **Failed** – Both checks fail

For failed status details, hover over the hyperlink to see which check failed.

- d. **DC Certificates Enrollment status** – Status check for domain controller certificate status:

- **Enabled** – Certificate enrollment is enabled
  - **Disabled** – Certificate enrollment is disabled
- e. **Date created** – When the AWS Private CA Connector was created.

For more information, see [View connector details](#).

The following table shows the different statuses for domain controller certificate enrollment for AWS Managed Microsoft AD with AWS Private CA.

| DC enrollment status | Description                                                                                      | Action required                                                                                                                                                                                                                                                                                         |
|----------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Enabled              | Domain controller certificates are successfully enrolled to your directory.                      | No action required.                                                                                                                                                                                                                                                                                     |
| Failed               | Domain controller certificate enrollment enablement or disablement failed for your directory.    | If your enablement action fails, retry by turning off domain controller certificates and then turning on again. If your disablement action fails, retry by turning on domain controller certificates and then turning off again. If retry fails, contact AWS Support.                                   |
| Impaired             | Domain controllers have network connectivity issues communicating with AWS Private CA endpoints. | Check AWS Private CA VPC endpoint and S3 bucket policies to allow network connectivity with your directory. For more information, see <a href="#">Troubleshoot AWS Private Certificate Authority exception messages</a> and <a href="#">Troubleshoot AWS Private CA certificate revocation issues</a> . |

| DC enrollment status | Description                                                                             | Action required     |
|----------------------|-----------------------------------------------------------------------------------------|---------------------|
| Disabled             | Domain controller certificate enrollment is successfully turned off for your directory. | No action required. |
| Disabling            | Domain controller certificate enrollment disablement is in progress.                    | No action required. |
| Enabling             | Domain controller certificate enrollment enablement is in progress.                     | No action required. |

## Configuring AD Policies

AWS Private CA Connector for AD must be configured so AWS Managed Microsoft AD domain controllers and objects can request and receive certificates. Configure your group policy object ([GPO](#)) so AWS Private CA can issue certificates to AWS Managed Microsoft AD objects.

### Configuring Active Directory policies for domain controllers

#### Turn on Active Directory policies for domain controllers

1. Open the **Network & Security** tab.
2. Choose **AWS Private CA Connectors**.
3. Choose a connector linked to the AWS Private CA subject that issues domain controller certificates to your directory.
4. Choose **Actions, Enable domain controller certificates**.

#### **Important**

Configure a valid domain controller template before you turn on domain controller certificates to avoid delayed updates.

After you turn on domain controller certificate enrollment, your directory's domain controllers request and receive certificates from AWS Private CA Connector for AD.

To change your issuing AWS Private CA for domain controller certificates, first connect the new AWS Private CA to your directory using a new AWS Private CA Connector for AD. Before you turn on certificate enrollment on the new AWS Private CA, turn off certificate enrollment on the existing one:

### Turn off domain controller certificates

1. Open the **Network & Security** tab.
2. Choose **AWS Private CA Connectors**.
3. Choose a connector linked to the AWS Private CA subject that issues domain controller certificates to your directory.
4. Choose **Actions, Disable domain controller certificates**.

### Configuring Active Directory policies for domain joined users, computers and machines

#### Configure group policy objects

1. Connect to the AWS Managed Microsoft AD admin instance and open [Server Manager](#) from the **Start** menu.
2. Under **Tools**, choose **Group Policy Management**.
3. Under **Forest and Domains**, find your subdomain organizational unit (OU) (for example, corp is your subdomain organizational unit if you followed the procedures outlined in [Creating your AWS Managed Microsoft AD](#)) and right-click on your subdomain OU. Choose **Create a GPO in this domain, and link it here** and enter PCA GPO for the name. Choose **OK**.
4. The newly created GPO appears following your subdomain name. Right-click on PCA GPO and choose **Edit**. If a dialog box opens with an alert message stating This is a link and that changes are globally propagated, acknowledge the message by choosing **OK** to continue. The **Group Policy Management Editor** window opens.
5. In the **Group Policy Management Editor** window, go to **Computer Configuration > Policies > Windows Settings > Security Settings > Public Key Policies** (choose the folder).
6. Under **Object Type**, choose **Certificate Services Client - Certificate Enrollment Policy**.
7. In the **Certificate Services Client - Certificate Enrollment Policy** window, change **Configuration Model** to **Enabled**.

8. Confirm that **Active Directory Enrollment Policy** is selected and **Enabled**. Choose **Add**.
9. The **Certificate Enrollment Policy Server** dialog box opens. Enter the certificate enrollment policy server endpoint that you generated when you created your connector in the **Enter enrollment server policy URI** field. Leave the **Authentication Type** as **Windows** integrated.
10. Choose **Validate**. After validation succeeds, choose **Add**.
11. Return to **Certificate Services Client - Certificate Enrollment Policy** dialog box and select the box beside the newly created connector to make sure that the connector is the default enrollment policy.
12. Choose **Active Directory Enrollment Policy** and choose **Remove**.
13. In the confirmation dialog box, choose **Yes** to delete the LDAP-based authentication.
14. Choose **Apply** and then **OK** in the **Certificate Services Client - Certificate Enrollment Policy** window. Then close the window.
15. Under **Object Type** for the **Public Key Policies** folder, choose **Certificate Services Client - Auto-Enrollment**.
16. Change the **Configuration Model** option to **Enabled**.
17. Confirm that **Renew expired certificates** and **Update Certificates** options are both selected. Leave the other settings as they are.
18. Choose **Apply**, then **OK**, and close the dialog box.

Next, configure the Public Key Policies for user configuration by repeating steps 6-17 in the **User Configuration > Policies > Windows Settings > Security Settings > Public Key Policies** section.

After you finish configuring GPOs and Public Key Policies, objects in the domain request certificates from AWS Private CA Connector for AD and receive certificates issued by AWS Private CA.

## Confirming AWS Private CA issued a certificate

The process to update AWS Private CA to issue certificates for your AWS Managed Microsoft AD can take up to 8 hours.

You can do one of the following:

- You can wait this period of time.
- You can restart the AWS Managed Microsoft AD domain joined machines that were configured to receive certificates from the AWS Private CA. Then you can confirm the AWS Private CA has

issued certificates to members of your AWS Managed Microsoft AD domain by following the procedure in [Microsoft documentation](#).

- You can use the following PowerShell command to update the certificates for your AWS Managed Microsoft AD:

```
certutil -pulse
```

## Monitor your AWS Managed Microsoft AD

You can get the most out of your AWS Managed Microsoft AD by learning more about the different AWS Managed Microsoft AD statuses and what they mean for your AWS Managed Microsoft AD. You can also use AWS services like Amazon Simple Notification Service and Amazon CloudWatch to monitor your AWS Managed Microsoft AD. Amazon Simple Notification Service can send you notifications of your AWS Managed Microsoft AD directory status. Amazon CloudWatch can monitor the performance of your AWS Managed Microsoft AD domain controllers.

### Tasks to monitor your AWS Managed Microsoft AD

- [Understanding your AWS Managed Microsoft AD directory status](#)
- [Enabling AWS Managed Microsoft AD directory status notifications with Amazon Simple Notification Service](#)
- [Understanding your AWS Managed Microsoft AD directory logs](#)
- [Enabling Amazon CloudWatch Logs log forwarding for AWS Managed Microsoft AD](#)
- [Using CloudWatch to monitor the performance of your AWS Managed Microsoft AD domain controllers](#)
- [Disabling Amazon CloudWatch log forwarding for AWS Managed Microsoft AD](#)
- [Monitoring DNS Server with Microsoft Event Viewer](#)

## Understanding your AWS Managed Microsoft AD directory status

The following are the various statuses for a directory.

### Active

The directory is operating normally. No issues have been detected by the Directory Service for your directory.

## Creating

The directory is currently being created. Directory creation typically takes between 20 to 45 minutes but may vary depending on the system load.

## Deleted

The directory has been deleted. All resources for the directory have been released. Once a directory enters this state, it cannot be recovered.

## Deleting

The directory is currently being deleted. The directory will remain in this state until it has been completely deleted. Once a directory enters this state, the delete operation cannot be cancelled, and the directory cannot be recovered.

## Failed

The directory could not be created. Please delete this directory. If this problem persists, please contact the [AWS Support Center](#).

## Impaired

The directory is running in a degraded state. One or more issues have been detected, and not all directory operations may be working at full operational capacity. There are many potential reasons for the directory being in this state. These include normal operational maintenance activity such as patching or EC2 instance rotation, temporary hot spotting by an application on one of your domain controllers, or changes you made to your network that inadvertently disrupt directory communications. For more information, see either [Troubleshooting AWS Managed Microsoft AD](#), [Troubleshooting AD Connector](#), [Troubleshooting Simple AD](#). For normal maintenance related issues, AWS resolves these issues within 40 minutes. If after reviewing the troubleshooting topic, your directory is in an Impaired state longer than 40 minutes, we recommend that you contact the [AWS Support Center](#).

### Important

Do not restore a snapshot while a directory is in an Impaired state. It is rare that snapshot restore is necessary to resolve impairments. For more information, see [Restoring your AWS Managed Microsoft AD with snapshots](#).

## Requested

A request to create your directory is currently pending.

## RestoreFailed

Restoring the directory from a snapshot failed. Please retry the restore operation. If this continues, try a different snapshot, or contact the [AWS Support Center](#).

## Restoring

The directory is currently being restored from an automatic or manual snapshot. Restoring from a snapshot typically takes several minutes, depending on the size of the directory data in the snapshot.

## Enabling AWS Managed Microsoft AD directory status notifications with Amazon Simple Notification Service

Using Amazon Simple Notification Service (Amazon SNS), you can receive email or text (SMS) messages when the status of your directory changes. You get notified if your directory goes from an Active status to an [Impaired status](#). You also receive a notification when the directory returns to an Active status.

## How It Works

Amazon SNS uses "topics" to collect and distribute messages. Each topic has one or more subscribers who receive the messages that have been published to that topic. Using the steps below you can add Directory Service as publisher to an Amazon SNS topic. When Directory Service detects a change in your directory's status, it publishes a message to that topic, which is then sent to the topic's subscribers.

You can associate multiple directories as publishers to a single topic. You can also add directory status messages to topics that you've previously created in Amazon SNS. You have detailed control over who can publish to and subscribe to a topic. For complete information about Amazon SNS, see [What is Amazon SNS?](#).

**Note**

Directory status notifications is a Regional feature of AWS Managed Microsoft AD. If you are using [Multi-Region replication](#), the following procedures must be applied separately in each Region. For more information, see [Global vs Regional features](#).

## Enabling Amazon SNS

The following walks you through how you can enable Amazon SNS for your AWS Managed Microsoft AD:

1. Sign in to the AWS Management Console and open the [Directory Service console](#).
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to enable SNS messaging, and then choose the **Maintenance** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Maintenance** tab.
4. In the **Directory monitoring** section, choose **Actions**, and then select **Create notification**.
5. On the **Create notification** page, select **Choose a notification type**, and then choose **Create a new notification**. Alternatively, if you already have an existing SNS topic, you can choose **Associate existing SNS topic** to send status messages from this directory to that topic.

**Note**

If you choose **Create a new notification** but then use the same topic name for an SNS topic that already exists, Amazon SNS does not create a new topic, but just adds the new subscription information to the existing topic.

If you choose **Associate existing SNS topic**, you will only be able to choose an SNS topic that is in the same Region as the directory.

6. Choose the **Recipient type** and enter the **Recipient** contact information. If you enter a phone number for SMS, use numbers only. Do not include dashes, spaces, or parentheses.

7. (Optional) Provide a name for your topic and an SNS display name. The display name is a short name up to 10 characters that is included in all SMS messages from this topic. When using the SMS option, the display name is required.

 **Note**

If you are logged in using an IAM user or role that has only the [DirectoryServiceFullAccess](#) managed policy, your topic name must start with "DirectoryMonitoring". If you would like to further customize your topic name you will need additional privileges for SNS.

8. Choose **Create**.

If you want to designate additional SNS subscribers, such as an additional email address, Amazon SQS queues or AWS Lambda, you can do this from the [Amazon SNS console](#).

## Removing directory status messages from an Amazon SNS topic

The following walks you through how you can remove your AWS Managed Microsoft AD directory status messages from an Amazon SNS topic:

1. Sign in to the AWS Management Console and open the [Directory Service console](#).
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to remove status messages, and then choose the **Maintenance** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Maintenance** tab.
4. In the **Directory monitoring** section, select an SNS topic name in the list, choose **Actions**, and then select **Remove**.
5. Choose **Remove**.

This removes your directory as a publisher to the selected SNS topic.

## Deleting an Amazon SNS topic

If you want to delete the entire topic, you can do this from the [Amazon SNS console](#).

Before deleting an Amazon SNS topic using the SNS console, you should ensure that a directory is not sending status messages to that topic.

If you delete an Amazon SNS topic using the SNS console, this change will not immediately be reflected within the Directory Services console. You would only be notified the next time a directory publishes a notification to the deleted topic, in which case you would see an updated status on the directory's **Monitoring** tab indicating the topic could not be found.

Therefore, to avoid missing important directory status messages, before deleting any topic that receives messages from Directory Service, associate your directory with a different Amazon SNS topic.

For more information on how to delete an Amazon SNS topic, see [Deleting an Amazon SNS topic and subscription](#).

## Understanding your AWS Managed Microsoft AD directory logs

Security logs from AWS Managed Microsoft AD domain controller instances are archived for a year. You can also configure your AWS Managed Microsoft AD directory to forward domain controller logs to Amazon CloudWatch Logs in near real time. For more information, see [Enabling Amazon CloudWatch Logs log forwarding for AWS Managed Microsoft AD](#).

AWS logs the following events for compliance.

| Monitoring category | Policy setting                        | Audit state      |
|---------------------|---------------------------------------|------------------|
| Account Logon       | Audit Credential Validation           | Success, Failure |
|                     | Audit Other Account Logon Events      | Success, Failure |
|                     | Audit Kerberos Authentication Service | Success, Failure |
| Account Management  | Audit Computer Account Management     | Success, Failure |

| Monitoring category | Policy setting                        | Audit state      |
|---------------------|---------------------------------------|------------------|
|                     | Audit Other Account Management Events | Success, Failure |
|                     | Audit Security Group Management       | Success, Failure |
|                     | Audit User Account Management         | Success, Failure |
| Detailed Tracking   | Audit DPAPI Activity                  | Success, Failure |
|                     | Audit PNP Activity                    | Success          |
| DS Access           | Audit Process Creation                | Success, Failure |
|                     | Audit Directory Service Access        | Success, Failure |
| Logon/Logoff        | Audit Directory Service Changes       | Success, Failure |
|                     | Audit Account Lockout                 | Success, Failure |
|                     | Audit Logoff                          | Success          |
|                     | Audit Logon                           | Success, Failure |
|                     | Audit Other Logon/Logoff Events       | Success, Failure |
|                     | Audit Special Logon                   | Success, Failure |
| Object Access       | Audit Other Object Access Events      | Success, Failure |
|                     | Audit Removable Storage               | Success, Failure |
|                     | Audit Central Access Policy Staging   | Success, Failure |

| Monitoring category | Policy setting                        | Audit state      |
|---------------------|---------------------------------------|------------------|
| Policy Change       | Audit Policy Change                   | Success, Failure |
|                     | Audit Authentication Policy Change    | Success, Failure |
|                     | Audit Authorization Policy Change     | Success, Failure |
|                     | Audit MPSSVC Rule-Level Policy Change | Success          |
|                     | Audit Other Policy Change Events      | Failure          |
| Privilege Use       | Audit Sensitive Privilege Use         | Success, Failure |
| System              | Audit IPsec Driver                    | Success, Failure |
|                     | Audit Other System Events             | Success, Failure |
|                     | Audit Security State Change           | Success, Failure |
|                     | Audit Security System Extension       | Success, Failure |
|                     | Audit System Integrity                | Success, Failure |

## Enabling Amazon CloudWatch Logs log forwarding for AWS Managed Microsoft AD

You can use either the Directory Service console or APIs to forward domain controller security event logs to Amazon CloudWatch Logs for your AWS Managed Microsoft AD. This helps you to meet your security monitoring, audit, and log retention policy requirements by providing transparency of the security events in your directory.

CloudWatch Logs can also forward these events to other AWS accounts, AWS services, or third party applications. This makes it easier for you to centrally monitor and configure alerts to detect and respond proactively to unusual activities in near real time.

Once enabled, you can then use the CloudWatch Logs console to retrieve the data from the log group you specified when you enabled the service. This log group contains the security logs from your domain controllers.

For more information about log groups and how to read their data, see [Working with log groups and log streams](#) in the *Amazon CloudWatch Logs User Guide*.

### Note

Log forwarding is a Regional feature of AWS Managed Microsoft AD. If you are using [Multi-Region replication](#), the following procedures must be applied separately in each Region. For more information, see [Global vs Regional features](#).

Once enabled, the log forwarding capability will begin transmitting logs from your domain controllers to the specified CloudWatch log group. Any logs created before log forwarding is enabled will not be transferred to the CloudWatch log group.

## Topics

- [Using the AWS Management Console to enable Amazon CloudWatch Logs log forwarding](#)
- [Using the CLI or PowerShell to enable Amazon CloudWatch Logs log forwarding](#)

## Using the AWS Management Console to enable Amazon CloudWatch Logs log forwarding

You can enable Amazon CloudWatch Logs log forwarding for your AWS Managed Microsoft AD in the AWS Management Console.

1. In the [Directory Service console](#) navigation pane, choose **Directories**.
2. Choose the directory ID of the AWS Managed Microsoft AD directory that you want to share.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to enable log forwarding, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).

- If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Log forwarding** section, choose **Enable**.
5. On the **Enable log forwarding to CloudWatch** dialog, choose either of the following options:
- a. Select **Create a new CloudWatch log group**, under **CloudWatch Log group name**, specify a name that you can refer to in CloudWatch Logs.
  - b. Select **Choose an existing CloudWatch log group**, and under **Existing CloudWatch log groups**, select a log group from the menu.
6. Review the pricing information and link, and then choose **Enable**.

## Using the CLI or PowerShell to enable Amazon CloudWatch Logs log forwarding

Before you can use the [`ds create-log-subscription`](#) command, you must first create an Amazon CloudWatch log group and then create an IAM resource policy that will grant the necessary permission to that group. To enable log forwarding using the CLI or PowerShell, complete the following steps.

### Step 1: Create a log group in CloudWatch Logs

Create a log group that will be used to receive the security logs from your domain controllers. We recommend pre-pending the name with `/aws/directoryservice/`, but that is not required. For example:

#### CLI Command

```
aws logs create-log-group --log-group-name '/aws/directoryservice/d-1111111111'
```

#### PowerShell Command

```
New-CWLLogGroup -LogGroupName '/aws/directoryservice/d-1111111111'
```

For instructions on how to create a CloudWatch Logs group, see [Create a log group in CloudWatch Logs](#) in the *Amazon CloudWatch Logs User Guide*.

## Step 2: Create a CloudWatch Logs resource policy in IAM

Create a CloudWatch Logs resource policy granting Directory Service rights to add logs into the new log group you created in Step 1. You can either specify the exact ARN to the log group to limit Directory Service's access to other log groups or use a wild card to include all log groups. The following sample policy uses the wild card method to identify that all log groups that start with /aws/directoryservice/ for the AWS account where your directory resides will be included.

You will need to save this policy to a text file (for example DSPolicy.json) on your local workstation as you will need to run it from the CLI. For example:

### CLI Command

```
aws logs put-resource-policy --policy-name DSLogSubscription --policy-document  
file://DSPolicy.json
```

### PowerShell Command

```
$PolicyDocument = Get-Content .\DSPolicy.json -Raw
```

```
Write-CWLResourcePolicy -PolicyName DSLogSubscription -PolicyDocument  
$PolicyDocument
```

## Step 3: Create an Directory Service log subscription

In this final step, you can now proceed to enable log forwarding by creating the log subscription. For example:

### CLI Command

```
aws ds create-log-subscription --directory-id 'd-1111111111' --log-group-name '/aws/  
directoryservice/d-1111111111'
```

### PowerShell Command

```
New-DSLogSubscription -DirectoryId 'd-1111111111' -LogGroupName '/aws/  
directoryservice/d-1111111111'
```

# Using CloudWatch to monitor the performance of your AWS Managed Microsoft AD domain controllers

Directory Service integrates with Amazon CloudWatch to help provide you with important performance metrics for each domain controller in your Active Directory. This means that you can monitor domain controller performance counters, such as CPU and memory utilization. You can also configure alarms and initiate automated actions to respond to periods of high utilization. For example, you can configure an alarm for domain controller CPU utilization above 70 percent and create an SNS topic to notify you when this occurs. You can use this SNS topic to initiate automation, such as AWS Lambda functions, to increase the number of domain controllers to your Active Directory.

For more information about monitoring your domain controllers, see [Determining when to add domain controllers with CloudWatch metrics](#).

There are fees associated with Amazon CloudWatch. For more information, see [CloudWatch billing and cost](#).

## Important

Domain controller performance metrics with CloudWatch is unavailable in the Canada West (Calgary) Region.

To enable CloudWatch, see [Enabling Amazon CloudWatch Logs log forwarding for AWS Managed Microsoft AD](#).

## Finding domain controllers performance metrics in CloudWatch

In the Amazon CloudWatch console, metrics for a given service are grouped first by the service's namespace. You can add metric filters that are subordinate to that namespace. Use the following procedure to locate the correct namespace and subordinate metric that is required to set up AWS Managed Microsoft AD domain controller metrics in CloudWatch.

### To find domain controller metrics in the CloudWatch console

1. Sign in to the AWS Management Console and open the CloudWatch console at <https://console.aws.amazon.com/cloudwatch/>.
2. In the navigation pane, choose **Metrics**.

3. From the list of metrics, select the **Directory Service** namespace, and then from the list, select the **AWS Managed Microsoft AD** metric.

For instructions on how to set up domain controller metrics using the CloudWatch console, see [How to automate AWS Managed Microsoft AD scaling based on utilization metrics](#) in the AWS Security Blog.

## Determining when to add domain controllers with CloudWatch metrics

Load balancing across all of your domain controllers is important for the resilience and performance of your Active Directory. To help you optimize the performance of your domain controllers in AWS Managed Microsoft AD, we recommend that you first monitor important metrics in CloudWatch to form a baseline. During this process, you analyze your Active Directory over time to identify your average and peak Active Directory utilization. After determining your baseline, you can monitor these metrics on a regular basis to help determine when to add a domain controller to your Active Directory.

The following metrics are important to monitor on a regular basis. For a full list of available domain controller metrics in CloudWatch, see [AWS Managed Microsoft AD performance counters](#).

- Domain controller-specific metrics, such as:
  - Processor
  - Memory
  - Logical Disk
  - Network Interface
- AWS Managed Microsoft AD directory-specific metrics, such as:
  - LDAP searches
  - Binds
  - DNS queries
  - Directory reads
  - Directory writes

For instructions on how to set up domain controller metrics using the CloudWatch console, see [How to automate AWS Managed Microsoft AD scaling based on utilization metrics](#) in the

AWS Security Blog. For general information about metrics in CloudWatch, see [Using Amazon CloudWatch metrics](#) in the *Amazon CloudWatch User Guide*.

For general information about domain controller planning, see [Capacity planning for Active Directory Domain Services](#) on the Microsoft website.

## AWS Managed Microsoft AD performance counters

The following table lists all performance counters available in Amazon CloudWatch for tracking domain controller and directory performance in AWS Managed Microsoft AD.

| Metric category                | Metric name                              |
|--------------------------------|------------------------------------------|
| Database ==> Instances (NTDSA) | Database Cache % Hit                     |
|                                | I/O Database Reads Average Latency       |
|                                | I/O Database Reads/sec                   |
|                                | I/O Log Writes Average Latency           |
| DirectoryServices (NTDS)       | LDAP Bind Time                           |
|                                | DRA Pending Replication Operations       |
|                                | DRA Pending Replication Synchronizations |
|                                | Recursive Queries/sec                    |
| DNS                            | Recursive Query Failure/sec              |
|                                | TCP Query Received/sec                   |
|                                | Total Query Received/sec                 |
|                                | Total Response Sent/sec                  |
| LogicalDisk                    | UDP Query Received/sec                   |
|                                | Avg. Disk Queue Length                   |
|                                | % Free Space                             |

| Metric category                 | Metric name                                  |
|---------------------------------|----------------------------------------------|
| Memory                          | % Committed Bytes in Use                     |
|                                 | Long-Term Average Standby Cache Lifetime (s) |
| Network Interface               | Bytes Sent/sec                               |
|                                 | Bytes Received/sec                           |
| NTDS                            | Current Bandwidth                            |
|                                 | ATQ Estimated Queue Delay                    |
| Processor                       | ATQ Request Latency                          |
|                                 | DS Directory Reads/Sec                       |
| Security System-Wide Statistics | DS Directory Searches/Sec                    |
|                                 | DS Directory Writes/Sec                      |
| Processor                       | LDAP Client Sessions                         |
|                                 | LDAP Searches/sec                            |
| Security System-Wide Statistics | LDAP Successful Binds/sec                    |
|                                 | % Processor Time                             |
| Processor                       | Kerberos Authentications                     |
|                                 | NTLM Authentications                         |

## Disabling Amazon CloudWatch log forwarding for AWS Managed Microsoft AD

You can disable CloudWatch Logs log forwarding for your AWS Managed Microsoft AD in the AWS Management Console. For more information on log forwarding, see [the section called “Using CloudWatch to monitor your directory”](#).

1. In the [Directory Service console](#) navigation pane, choose **Directories**.
2. Choose the directory ID of the AWS Managed Microsoft AD directory that you want to share.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to disable log forwarding, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Log forwarding** section, choose **Disable**.
5. Once you've read the information in the **Disable log forwarding** dialog, choose **Disable**.

## Monitoring DNS Server with Microsoft Event Viewer

You can audit your AWS Managed Microsoft AD DNS events, making it easier to identify and troubleshoot DNS issues. For example, if a DNS record is missing, you can use the DNS audit event log to help identify the root cause and fix the issue. You can also use DNS audit event logs to improve security by detecting and blocking requests from suspicious IP addresses.

To do that, you must be logged on with the **Admin** account or with an account that is a member of the **AWS Domain Name System Administrators** group. For more information about this group, see [What gets created with your AWS Managed Microsoft AD](#).

### To access Event Viewer for your AWS Managed Microsoft AD DNS

1. Open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. In the left navigation pane, choose **Instances**.
3. Locate an Amazon EC2 instance that is joined to your AWS Managed Microsoft AD directory. Select the instance and then choose **Connect**.
4. Once connected to the Amazon EC2 instance, open the **Start** menu and select the **Windows Administrative Tools** folder. Within the **Administrative Tools** folder, select **Event Viewer**.
5. In the **Event Viewer** window, choose **Action** and then choose **Connect to Another Computer**.
6. Select **Another computer**, type one of your AWS Managed Microsoft AD DNS servers name or IP address, and choose **OK**.
7. In the left pane, navigate to **Applications and Services Logs>Microsoft>Windows>DNS-Server**, and then select **Audit**.

# Access to AWS applications and services from your AWS Managed Microsoft AD

You can grant access to your AWS Managed Microsoft AD users to access AWS applications and services. Some of these AWS applications and services include:

- Amazon Chime
- Amazon EC2
- Quick Suite
- AWS Management Console
- Amazon WorkSpaces

You can also use access URLs and single sign-on with your AWS Managed Microsoft AD.

## Tasks to access AWS applications and services from AWS Managed Microsoft AD

- [Application compatibility for AWS Managed Microsoft AD](#)
- [Enabling access to AWS applications and services for your AWS Managed Microsoft AD](#)
- [Enabling AWS Management Console access with AWS Managed Microsoft AD credentials](#)
- [Creating an access URL for AWS Managed Microsoft AD](#)
- [Enabling single sign-on for AWS Managed Microsoft AD](#)

## Application compatibility for AWS Managed Microsoft AD

AWS Directory Service for Microsoft Active Directory (AWS Managed Microsoft AD) is compatible with multiple AWS services and third-party applications.

The following is a list of compatible AWS applications and services:

- Amazon Chime
- Amazon Connect
- Amazon EC2
- Quick Suite
- Amazon RDS
- WorkDocs

- Amazon WorkMail
- AWS Client VPN
- AWS IAM Identity Center
- AWS License Manager
- AWS Management Console
- FSx for Windows File Server
- WorkSpaces

For more information, see [Enabling access to AWS applications and services for your AWS Managed Microsoft AD](#).

Due to the magnitude of custom and commercial off-the-shelf applications that use Active Directory, AWS does not and cannot perform formal or broad verification of third-party application compatibility with AWS Directory Service for Microsoft Active Directory (AWS Managed Microsoft AD). Although AWS works with customers in an attempt to overcome any potential application installation challenges they might encounter, we are unable to guarantee that any application is or will continue to be compatible with AWS Managed Microsoft AD.

The following third-party applications are compatible with AWS Managed Microsoft AD:

- Active Directory-Based Activation (ADBA)
- Active Directory Certificate Services (AD CS): Enterprise Certificate Authority
- Active Directory Federation Services (AD FS)
- Active Directory Users and Computers (ADUC)
- Application Server (.NET)
- Microsoft Entra (formerly known as Azure Active Directory (Azure AD))
- Microsoft Entra Connect (formerly known as Azure Active Directory Connect)
- Distributed File System Replication (DFSR)
- Distributed File System Namespaces (DFSN)
- Microsoft Remote Desktop Services Licensing Server
- Microsoft SharePoint Server
- Microsoft SQL Server (including SQL Server Always On Availability Groups)
- Microsoft System Center Configuration Manager (SCCM) - The user deploying SCCM must be a member of the AWS Delegated System Management Administrators group.

- Microsoft Windows and Windows Server OS
- Office 365

Note that not all configurations of these applications may be supported.

## Compatibility guidelines

Although applications may have configurations that are incompatible, application deployment configurations can often overcome incompatibility. The following describes the most common reasons for application incompatibility. Customers can use this information to investigate compatibility characteristics of a desired application and identify potential deployment changes.

- **Domain administrator or other privileged permissions** – Some applications state that you must install them as the domain administrator. Because AWS must retain exclusive control of this permission level in order to deliver Active Directory as a managed service, you cannot act as the domain administrator to install such applications. However, you can often install such applications by delegating specific, less privileged, and AWS supported permissions to the person who performs the installation. For more details on the precise permissions that your application requires, ask your application provider. For more information about permissions that AWS allows you to delegate, see [What gets created with your AWS Managed Microsoft AD](#).
- **Access to privileged Active Directory containers** – Within your directory, AWS Managed Microsoft AD provides an Organizational Unit (OU) over which you have full administrative control. You do not have create or write permissions and may have limited read permissions to containers that are higher in the Active Directory tree than your OU. Applications that create or access containers for which you have no permissions might not work. However, such applications often have an ability to use a container that you create in your OU as an alternative. Check with your application provider to find ways to create and use a container in your OU as an alternative. For more information on your OU, see [What gets created with your AWS Managed Microsoft AD](#).
- **Schema changes during the install workflow** – Some Active Directory applications require changes to the default Active Directory schema, and they may attempt to install those changes as part of the application installation workflow. Due to the privileged nature of schema extensions, AWS makes this possible by importing Lightweight Directory Interchange Format (LDIF) files through the Directory Service console, CLI, or SDK only. Such applications often come with an LDIF file that you can apply to the directory through the Directory Service schema update process. For more information about how the LDIF import process works, see [Tutorial: Extending your AWS Managed Microsoft AD schema](#). You can install the application in a way to bypass the schema installation during the installation process.

## Known incompatible applications

The following lists commonly requested commercial off-the-shelf applications for which we have not found a configuration that works with AWS Managed Microsoft AD. AWS updates this list from time to time at its sole discretion as a courtesy to help you avoid unproductive efforts. AWS provide this information without warranty or claims regarding current or future compatibility.

- Active Directory Certificate Services (AD CS): Certificate Enrollment Web Service
- Active Directory Certificate Services (AD CS): Certificate Enrollment Policy Web Service
- Microsoft Exchange Server
- Microsoft Skype for Business Server

## Enabling access to AWS applications and services for your AWS Managed Microsoft AD

Users can authorize AWS Managed Microsoft AD to give AWS applications and services, such as Amazon WorkSpaces, access to your Active Directory. The following AWS applications and services can be enabled or disabled to work with AWS Managed Microsoft AD.

| AWS application / service          | More information...                                                                                                    |
|------------------------------------|------------------------------------------------------------------------------------------------------------------------|
| Amazon Chime                       | For more information, see the <a href="#">Connecting to Active Directory</a> .                                         |
| Amazon Connect                     | For more information, see the <a href="#">Amazon Connect Administration Guide</a> .                                    |
| Amazon EC2                         | For more information, see <a href="#">Ways to join an Amazon EC2 instance to your AWS Managed Microsoft AD</a> .       |
| Amazon FSx for Windows File Server | For more information, see <a href="#">Using Amazon FSx with AWS Directory Service for Microsoft Active Directory</a> . |
| Quick Suite                        | For more information, see the <a href="#">Using Active Directory with Quick Suite Enterprise edition</a> .             |

| AWS application / service          | More information...                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Amazon Relational Database Service | <p>For more information, see the following:</p> <ul style="list-style-type: none"><li>• <a href="#">Using Kerberos authentication for MySQL</a></li><li>• <a href="#">Using Kerberos authentication with Amazon RDS for Oracle</a></li><li>• <a href="#">Using Kerberos authentication with Amazon RDS for PostgreSQL</a></li><li>• <a href="#">Working with AWS Managed Microsoft AD with Amazon RDS for SQL Server</a></li></ul> |
| Amazon WorkDocs                    | <p>For more information, see the <a href="#">Enable Amazon WorkDocs for AWS Managed Microsoft AD</a>.</p>                                                                                                                                                                                                                                                                                                                          |
| Amazon WorkMail                    | <p>For more information, see the <a href="#">Creating an organization</a>.</p>                                                                                                                                                                                                                                                                                                                                                     |
| Amazon WorkSpaces                  | <p>You can create a Simple AD, AWS Managed Microsoft AD, or AD Connector directly from WorkSpaces. Simply launch <b>Advanced Setup</b> when creating your Workspace.</p> <p>For more information, see the <a href="#">Register an existing Directory Service directory with WorkSpaces Personal</a>.</p>                                                                                                                           |
| AWS Client VPN                     | <p>For more information, see the <a href="#">Active Directory authentication in Client VPN</a>.</p>                                                                                                                                                                                                                                                                                                                                |
| AWS IAM Identity Center            | <p>For more information, see the <a href="#">Connect to a Microsoft AD directory</a>.</p>                                                                                                                                                                                                                                                                                                                                          |
| AWS License Manager                | <p>For more information, see the <a href="#">Manage user-based subscriptions in License Manager</a>.</p>                                                                                                                                                                                                                                                                                                                           |

| AWS application / service         | More information...                                                                                                          |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| AWS Management Console            | For more information, see <a href="#">Enabling AWS Management Console access with AWS Managed Microsoft AD credentials</a> . |
| AWS Private Certificate Authority | For more information, see <a href="#">AWS Private CA Connector for Active Directory</a> .                                    |
| AWS Transfer Family               | For more information, see the <a href="#">Configuring an SFTP, FTPS, or FTP server endpoint</a> .                            |

Once enabled, you manage access to your directories in the console of the application or service that you want to give access to your directory.

## Find AWS applications and services

To find the AWS applications and services previously described in the Directory Service console, perform the following steps.

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Application management** tab.
4. Review the list under the **AWS apps & services** section.

For more information about how to authorize or deauthorize AWS applications and services using Directory Service, see [Authorization for AWS applications and services using Directory Service](#).

## Enabling AWS Management Console access with AWS Managed Microsoft AD credentials

Directory Service allows you to grant members of your directory access to the AWS Management Console. By default, your directory members do not have access to any AWS resources. You assign IAM roles to your directory members to give them access to the various AWS services and resources. The IAM role defines the services, resources, and level of access that your directory members have.

Before you can grant console access to your directory members, your directory must have an access URL. For more information about how to view directory details and get your access URL, see [Viewing AWS Managed Microsoft AD directory information](#). For more information about how to create an access URL, see [Creating an access URL for AWS Managed Microsoft AD](#).

For more information about how to create and assign IAM roles to your directory members, see [Granting AWS Managed Microsoft AD users and groups access to AWS resources with IAM roles](#).

## Topics

- [Enabling AWS Management Console access](#)
- [Disabling AWS Management Console access](#)
- [Setting AWS Management Console login session length](#)

## Related AWS Security Blog Article

- [How to Access the AWS Management Console Using AWS Managed Microsoft AD and Your On-Premises Credentials](#)

## Related AWS re:Post Article

- [How can I grant access to the AWS Management Console for an on-premises Active Directory users?](#)

 **Note**

Access to the AWS Management Console is a Regional feature of AWS Managed Microsoft AD. If you are using [Multi-Region replication](#), the following procedures must be applied separately in each Region. For more information, see [Global vs Regional features](#).

## Enabling AWS Management Console access

By default, console access is not enabled for any directory. To enable console access for your directory users and groups, perform the following steps:

## To enable console access

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to enable access to the AWS Management Console, and then choose the **Application management** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Application management** tab.
4. Under the **AWS Management Console** section, choose **Enable**. Console access is now enabled for your directory.

 **Important**

Before users can sign-in to the console with your access URL, you must first add your users to the IAM role. For general information about assigning users to IAM roles, see [Assigning users or groups to an existing IAM role](#). After the IAM roles have been assigned, users can then access the console using your access URL. For example, if your directory access URL is example-corp.awsapps.com, the URL to access the console is <https://example-corp.awsapps.com/console/>.

## Disabling AWS Management Console access

To disable AWS Management Console access for your AWS Managed Microsoft AD directory users and groups, perform the following steps:

### To disable console access

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to disable access to the AWS Management Console, and then choose the **Application management** tab. For more information, see [Primary vs additional Regions](#).

- If you do not have any Regions showing under **Multi-Region replication**, choose the **Application management** tab.
4. Under the **AWS Management Console** section, choose **Disable**. Console access is now disabled for your directory.
5. If any IAM roles have been assigned to users or groups in the directory, the **Disable** button may be unavailable. In this case, you must remove all IAM role assignments for the directory before proceeding, including assignments for users or groups in your directory that have been deleted, which will show as **Deleted User** or **Deleted Group**.

After all IAM role assignments have been removed, repeat the steps above.

## Setting AWS Management Console login session length

By default, users have 1 hour to use their session after successfully signing in to the AWS Management Console before they are logged out. After that, users must sign in again to start the next 1 hour session before being logged off again. You can use the following procedure to change the length of time to up to 12 hours per session.

### To set AWS Management Console login session length

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to set the login session length, and then choose the **Application management** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Application management** tab.
4. Under the **AWS apps & services** section, choose **AWS Management Console**.
5. In the **Manage Access to AWS Resource** dialog box, choose **Continue**.
6. In the **Assign users and groups to IAM roles** page, under **Set login session length**, edit the numbered value, and then choose **Save**.

# Creating an access URL for AWS Managed Microsoft AD

An access URL is used with AWS applications and services, such as Amazon WorkDocs, to reach a login page that is associated with your directory. You can create an access URL for your directory by performing the following steps.

## Considerations

- The URL must be unique globally.
- The access URL can only be configured from the Primary Region when using Multi-Region directories.
- Once you create an application access URL for this directory, it cannot be changed. After an access URL is created, it cannot be used by others. If you delete your directory, the access URL is also deleted and can then be used by any other account.

## To create an access URL

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Primary Region and then choose the **Application management** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any regions showing under **Multi-Region replication**, choose the **Application management** tab.
4. In the **Application access URL** section, if an access URL has not been assigned to the directory, the **Create** button is displayed. Enter a directory alias and choose **Create**. If an **Entity Already Exists** error is returned, the specified directory alias has already been allocated. Choose another alias and repeat this procedure.

Your access URL is displayed in the format <*alias*>.awsapps.com. By default, this URL will take you to the sign-in page for WorkDocs.

## Enabling single sign-on for AWS Managed Microsoft AD

AWS Directory Service provides the ability to allow your users to access WorkDocs from a computer joined to the directory without having to enter their credentials separately.

Before you enable single sign-on, you need to take additional steps to enable your users web browsers to support single sign-on. Users may need to modify their web browser settings to enable single sign-on.

 **Note**

Single sign-on only works when used on a computer that is joined to the Directory Service directory. It cannot be used on computers that are not joined to the directory.

If your directory is an AD Connector directory and the AD Connector service account does not have the permission to add or remove its service principal name attribute, then for Steps 5 and 6 below, you have two options:

1. You can proceed and will be prompted for the username and password for a directory user that has this permission to add or remove the service principal name attribute on the AD Connector service account. These credentials are only used to enable single sign-on and are not stored by the service. The AD Connector service account permissions are not changed.
2. You can delegate permissions to allow the AD Connector service account to add or remove the service principal name attribute on itself, you can run the below PowerShell commands from a domain joined computer using an account that has permissions to modify the permissions on the AD Connector service account. The below command will give the AD Connector service account the ability to add and remove a service principal name attribute only for itself.

```
$AccountName = 'ConnectorAccountName'  
# DO NOT modify anything below this comment.  
# Getting Active Directory information.  
Import-Module 'ActiveDirectory'  
$RootDse = Get-ADRootDSE  
[System.Guid]$ServicePrincipalNameGuid = (Get-ADObject -SearchBase  
    $RootDse.SchemaNamingContext -Filter { LDAPDisplayName -eq 'servicePrincipalName' } -  
Properties 'schemaIDGUID').schemaIDGUID  
# Getting AD Connector service account Information.
```

```
$AccountProperties = Get-ADUser -Identity $AccountName
$AclPath = $AccountProperties.DistinguishedName
$AccountSid = New-Object -TypeName 'System.Security.Principal.SecurityIdentifier'
    $AccountProperties.SID.Value
# Getting ACL settings for AD Connector service account.
$ObjectAcl = Get-ACL -Path "AD:\$AclPath"
# Setting ACL allowing the AD Connector service account the ability to add and remove a
# Service Principal Name (SPN) to itself
$AddAccessRule = New-Object -TypeName
    'System.DirectoryServices.ActiveDirectoryAccessRule' $AccountSid, 'WriteProperty',
    'Allow', $ServicePrincipalNameGUID, 'None'
$ObjectAcl.AddAccessRule($AddAccessRule)
Set-ACL -AclObject $ObjectAcl -Path "AD:\$AclPath"
```

## To enable or disable single sign-on with WorkDocs

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Application management** tab.
4. In the **Application access URL** section, choose **Enable** to enable single sign-on for WorkDocs.

If you do not see the **Enable** button, you may need to first create an Access URL before this option will be displayed. For more information about how to create an access URL, see [Creating an access URL for AWS Managed Microsoft AD](#).

5. In the **Enable Single Sign-On for this directory** dialog box, choose **Enable**. Single sign-on is enabled for the directory.
6. If you later want to disable single sign-on with WorkDocs, choose **Disable**, and then in the **Disable Single Sign-On for this directory** dialog box, choose **Disable** again.

## Topics

- [Single sign-on for IE and Chrome](#)
- [Single sign-on for Firefox](#)

## Single sign-on for IE and Chrome

To allow Microsoft Internet Explorer (IE) and Google Chrome browsers to support single sign-on, the following tasks must be performed on the client computer:

- Add your access URL (e.g., `https://<alias>.awsapps.com`) to the list of approved sites for single sign-on.
- Enable active scripting (JavaScript).
- Allow automatic logon.
- Enable integrated authentication.

You or your users can perform these tasks manually, or you can change these settings using Group Policy settings.

## Topics

- [Manual update for single sign-on on Windows](#)
- [Manual update for single sign-on on OS X](#)
- [Group policy settings for single sign-on](#)

### Manual update for single sign-on on Windows

To manually enable single sign-on on a Windows computer, perform the following steps on the client computer. Some of these settings may already be set correctly.

#### To manually enable single sign-on for Internet Explorer and Chrome on Windows

1. To open the **Internet Properties** dialog box, choose the **Start** menu, type **Internet Options** in the search box, and choose **Internet Options**.
2. Add your access URL to the list of approved sites for single sign-on by performing the following steps:
  - a. In the **Internet Properties** dialog box, select the **Security** tab.
  - b. Select **Local intranet** and choose **Sites**.
  - c. In the **Local intranet** dialog box, choose **Advanced**.
  - d. Add your access URL to the list of websites and choose **Close**.
  - e. In the **Local intranet** dialog box, choose **OK**.
3. To enable active scripting, perform the following steps:
  - a. In the **Security** tab of the **Internet Properties** dialog box, choose **Custom level**.

- b. In the **Security Settings - Local Intranet Zone** dialog box, scroll down to **Scripting** and select **Enable** under **Active scripting**.
  - c. In the **Security Settings - Local Intranet Zone** dialog box, choose **OK**.
4. To enable automatic logon, perform the following steps:
  - a. In the **Security** tab of the **Internet Properties** dialog box, choose **Custom level**.
  - b. In the **Security Settings - Local Intranet Zone** dialog box, scroll down to **User Authentication** and select **Automatic logon only in Intranet zone** under **Logon**.
  - c. In the **Security Settings - Local Intranet Zone** dialog box, choose **OK**.
  - d. In the **Security Settings - Local Intranet Zone** dialog box, choose **OK**.
5. To enable integrated authentication, perform the following steps:
  - a. In the **Internet Properties** dialog box, select the **Advanced** tab.
  - b. Scroll down to **Security** and select **Enable Integrated Windows Authentication**.
  - c. In the **Internet Properties** dialog box, choose **OK**.
6. Close and re-open your browser to have these changes take effect.

## Manual update for single sign-on on OS X

To manually enable single sign-on for Chrome on OS X, perform the following steps on the client computer. You will need administrator rights on your computer to complete these steps.

### To manually enable single sign-on for Chrome on OS X

1. Add your access URL to the [AuthServerAllowlist](#) policy by running the following command:

```
defaults write com.google.Chrome AuthServerAllowlist "https://<alias>.awsapps.com"
```

2. Open **System Preferences**, go to the **Profiles** panel, and delete the **Chrome Kerberos Configuration** profile.
3. Restart Chrome and open `chrome://policy` in Chrome to confirm that the new settings are in place.

## Group policy settings for single sign-on

The domain administrator can implement Group Policy settings to make the single sign-on changes on client computers that are joined to the domain.

### Note

If you manage the Chrome web browsers on the computers in your domain with Chrome policies, you must add your access URL to the [AuthServerAllowlist](#) policy. For more information about setting Chrome policies, go to [Policy Settings in Chrome](#).

## To enable single sign-on for Internet Explorer and Chrome using Group Policy settings

1. Create a new Group Policy object by performing the following steps:
  - a. Open the Group Policy Management tool, navigate to your domain and select **Group Policy Objects**.
  - b. From the main menu, choose **Action** and select **New**.
  - c. In the **New GPO** dialog box, enter a descriptive name for the Group Policy object, such as **IAM Identity Center Policy**, and leave **Source Starter GPO** set to **(none)**. Click **OK**.
2. Add the access URL to the list of approved sites for single sign-on by performing the following steps:
  - a. In the Group Policy Management tool, navigate to your domain, select **Group Policy Objects**, open the context (right-click) menu for your IAM Identity Center policy, and choose **Edit**.
  - b. In the policy tree, navigate to **User Configuration > Preferences > Windows Settings**.
  - c. In the **Windows Settings** list, open the context (right-click) menu for **Registry** and choose **New registry item**.
  - d. In the **New Registry Properties** dialog box, enter the following settings and choose **OK**:

### Action

Update

### Hive

HKEY\_CURRENT\_USER

**Path**

Software\Microsoft\Windows\CurrentVersion\Internet Settings  
\ZoneMap\Domains\awsapps.com\<alias>

The value for <alias> is derived from your access URL. If your access URL is <https://examplecorp.awsapps.com>, the alias is examplecorp, and the registry key will be Software\Microsoft\Windows\CurrentVersion\Internet Settings\ZoneMap\Domains\awsapps.com\examplecorp.

**Value name**

https

**Value type**

REG\_DWORD

**Value data**

1

3. To enable active scripting, perform the following steps:

- a. In the Group Policy Management tool, navigate to your domain, select **Group Policy Objects**, open the context (right-click) menu for your IAM Identity Center policy, and choose **Edit**.
- b. In the policy tree, navigate to **Computer Configuration > Policies > Administrative Templates > Windows Components > Internet Explorer > Internet Control Panel > Security Page > Intranet Zone**.
- c. In the **Intranet Zone** list, open the context (right-click) menu for **Allow active scripting** and choose **Edit**.
- d. In the **Allow active scripting** dialog box, enter the following settings and choose **OK**:
  - Select the **Enabled** radio button.
  - Under **Options** set **Allow active scripting** to **Enable**.

4. To enable automatic logon, perform the following steps:

- a. In the Group Policy Management tool, navigate to your domain, select **Group Policy Objects**, open the context (right-click) menu for your SSO policy, and choose **Edit**.

- b. In the policy tree, navigate to **Computer Configuration > Policies > Administrative Templates > Windows Components > Internet Explorer > Internet Control Panel > Security Page > Intranet Zone**.
  - c. In the **Intranet Zone** list, open the context (right-click) menu for **Logon options** and choose **Edit**.
  - d. In the **Logon options** dialog box, enter the following settings and choose **OK**:
    - Select the **Enabled** radio button.
    - Under **Options** set **Logon options** to **Automatic logon only in Intranet zone**.
5. To enable integrated authentication, perform the following steps:
    - a. In the Group Policy Management tool, navigate to your domain, select **Group Policy Objects**, open the context (right-click) menu for your IAM Identity Center policy, and choose **Edit**.
    - b. In the policy tree, navigate to **User Configuration > Preferences > Windows Settings**.
    - c. In the **Windows Settings** list, open the context (right-click) menu for **Registry** and choose **New registry item**.
    - d. In the **New Registry Properties** dialog box, enter the following settings and choose **OK**:

**Action**

Update

**Hive**

HKEY\_CURRENT\_USER

**Path**

Software\Microsoft\Windows\CurrentVersion\Internet Settings

**Value name**

EnableNegotiate

**Value type**

REG\_DWORD

**Value data**

6. Close the **Group Policy Management Editor** window if it is still open.
7. Assign the new policy to your domain by following these steps:
  - a. In the Group Policy Management tree, open the context (right-click) menu for your domain and choose **Link an Existing GPO**.
  - b. In the **Group Policy Objects** list, select your IAM Identity Center policy and choose **OK**.

These changes will take effect after the next Group Policy update on the client, or the next time the user logs in.

## Single sign-on for Firefox

To allow Mozilla Firefox browser to support single sign-on, add your access URL (e.g., <https://<alias>.awsapps.com>) to the list of approved sites for single sign-on. This can be done manually, or automated with a script.

### Topics

- [Manual update for single sign-on](#)
- [Automatic update for single sign-on](#)

### Manual update for single sign-on

To manually add your access URL to the list of approved sites in Firefox, perform the following steps on the client computer.

#### To manually add your access URL to the list of approved sites in Firefox

1. Open Firefox and open the about:config page.
2. Open the network.negotiate-auth.trusted-uris preference and add your access URL to the list of sites. Use a comma (,) to separate multiple entries.

### Automatic update for single sign-on

As a domain administrator, you can use a script to add your access URL to the Firefox network.negotiate-auth.trusted-uris user preference on all computers on your network. For more information, go to <https://support.mozilla.org/en-US/questions/939037>.

# Granting AWS Managed Microsoft AD users and groups access to AWS resources with IAM roles

AWS Directory Service provides the ability to give your AWS Managed Microsoft AD users and groups access to AWS services and resources, such as access to the Amazon EC2 console. Similar to granting IAM users access to manage directories as described in [Identity-based policies \(IAM policies\)](#), in order for users in your directory to have access to other AWS resources, such as Amazon EC2 you must assign IAM roles and policies to those users and groups. For more information, see [IAM roles](#) in the *IAM User Guide*.

For information about how to grant users access to the AWS Management Console, see [Enabling AWS Management Console access with AWS Managed Microsoft AD credentials](#).

## Topics

- [Creating a new IAM role](#)
- [Editing the trust relationship for an existing IAM role](#)
- [Assigning users or groups to an existing IAM role](#)
- [Viewing users and groups assigned to a role](#)
- [Removing a user or group from an IAM role](#)
- [Using AWS managed policies with Directory Service](#)

## Creating a new IAM role

If you need to create a new IAM role for use with Directory Service, you must create it using the IAM console. Once the role has been created, you must then set up a trust relationship with that role before you can see that role in the Directory Service console. For more information, see [Editing the trust relationship for an existing IAM role](#).

### Note

The user performing this task must have permission to perform the following IAM actions.

For more information, see [Identity-based policies \(IAM policies\)](#).

- iam:PassRole
- iam:GetRole
- iam>CreateRole

- iam:PutRolePolicy

## To create a new role in the IAM console

1. In the navigation pane of the IAM console, choose **Roles**. For more information, see [Creating a role \(AWS Management Console\)](#) in the *IAM User Guide*.
2. Choose **Create role**.
3. Under **Choose the service that will use this role**, choose **Directory Service**, and then choose **Next**.
4. Select the check box next to the policy (for example, **AmazonEC2FullAccess**) that you want to apply to your directory users, and then choose **Next**.
5. If necessary, add a tag to the role, and then choose **Next**.
6. Provide a **Role name** and optional **Description**, and then choose **Create role**.

### Example: Create a role to enable AWS Management Console access

The following checklist provides an example of the tasks you must complete to create a new IAM role that will give specific AWS Managed Microsoft AD users access to the Amazon EC2 console.

1. Create a role with the IAM console using the procedure above. When prompted for a policy, choose **AmazonEC2FullAccess**.
2. Use the steps in [Editing the trust relationship for an existing IAM role](#) to edit the role you just created, and then add the required trust relationship information to the policy document. This step is necessary for the role to be visible immediately after you enable access to the AWS Management Console in the next step.
3. Follow the steps in [Enabling AWS Management Console access with AWS Managed Microsoft AD credentials](#) to configure general access to the AWS Management Console.
4. Follow the steps in [Assigning users or groups to an existing IAM role](#) to add the users who need full access to EC2 resources to the new role.

## Editing the trust relationship for an existing IAM role

You can assign your existing IAM roles to your Directory Service users and groups. To do this, however, the role must have a trust relationship with Directory Service. When you use Directory

Service to create a role using the procedure in [Creating a new IAM role](#), this trust relationship is automatically set.

 **Note**

You only need to establish this trust relationship for IAM roles that are not created by Directory Service.

## To establish a trust relationship for an existing IAM role to Directory Service

1. Open the IAM console at <https://console.aws.amazon.com/iam/>.
2. In the navigation pane of the IAM console, under **Access management**, choose **Roles**.

The console displays the roles for your account.

3. Choose the name of the role that you want to modify, and once on the role's page, select the **Trust relationships** tab.
4. Choose **Edit trust policy**.
5. Under **Edit trust policy**, paste the following, and then choose **Update policy**.

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Sid": "",  
            "Effect": "Allow",  
            "Principal": {  
                "Service": "ds.amazonaws.com"  
            },  
            "Action": "sts:AssumeRole"  
        }  
    ]  
}
```

You can also update this policy document using the AWS CLI. For more information, see [update-trust](#) in the *AWS CLI Command Reference*.

# Assigning users or groups to an existing IAM role

You can assign an existing IAM role to an AWS Managed Microsoft AD user or group. To do this, make sure you have completed the following.

## Prerequisites

- [Create an AWS Managed Microsoft AD](#).
- [Create an IAM user or create a IAM group](#).
- [Create a role](#) that has a trust relationship with Directory Service. For existing IAM roles, you will need to [edit the trust relationship for an existing role](#).

### Important

Access for AWS Managed Microsoft AD users in nested groups within your directory are not supported. Members of the parent group have console access, but members of child groups do not.

## To assign AWS Managed Microsoft AD users or groups to an existing IAM role

1. In the [AWS Directory Service console](#) navigation pane, under **Active Directory**, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:
  - a. If you do not have any Regions showing under **Multi-Region replication**, choose the **Application management** tab.
  - b. If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to make your assignments, and then choose the **Application management** tab. For more information, see [Primary vs additional Regions](#).
4. Scroll down to the **AWS Management Console** section, choose **Actions** and **Enable**.
5. Under the **Delegate console access** section, choose the IAM role name for the existing IAM role that you want to assign users to.
6. On the **Selected role** page, under **Manage users and groups for this role**, choose **Add**.

7. On the **Add users and groups to the role** page, under **Select Active Directory Forest**, choose either the AWS Managed Microsoft AD forest (this forest) or the on-premises forest (trusted forest), whichever contains where the accounts that need access to the AWS Management Console. For more information about how to set up a trusted forest, see [Tutorial: Create a trust relationship between your AWS Managed Microsoft AD and your self-managed Active Directory domain](#).
8. Under **Specify which users or groups to add**, select either **Find by user** or **Find by group**, and then type the name of the user or group. In the list of possible matches, choose the user or group that you want to add.
9. Choose **Add** to finish assigning the users and groups to the role.

## Viewing users and groups assigned to a role

To view the AWS Managed Microsoft AD users and groups assigned to an IAM role, perform the following steps.

### Prerequisites

- [Create an AWS Managed Microsoft AD](#).
- [Create an IAM user](#) or [create a IAM group](#).
- [Create a role](#) that has a trust relationship with Directory Service. For existing IAM roles, you will need to [edit the trust relationship for an existing role](#).
- [Assign your users or groups to an existing IAM role](#).

### To view AWS Managed Microsoft AD users and group assigned to an IAM role

1. In the [AWS Directory Service console](#) navigation pane, under **Active Directory**, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:
  - a. If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to view your assignments, and then choose the **Application management** tab. For more information, see [Primary vs additional Regions](#).
  - b. If you do not have any Regions showing under **Multi-Region replication**, choose the **Application management** tab.

4. Scroll down to the **AWS Management Console** section. The **Status** should be **Enabled**. If not, choose **Actions** and **Enable**. For more information, see [Enabling AWS Management Console access with AWS Managed Microsoft AD credentials](#).

 **Note**

You won't see any groups or users if the AWS Management Console is disabled.

5. Under the **Delegate Console Access** section, select the hyperlink of the IAM role you want to view. Alternatively, you can select **View policy in IAM** to view the IAM policy in the IAM console.
6. On the **Selected role** page, under the **Manage users and groups for this role** section, you can view the users and groups assigned to the IAM role.

## Removing a user or group from an IAM role

To remove an AWS Managed Microsoft AD user or group from an IAM role, perform the following steps.

### To remove a user or group from an IAM role

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:
  - a. If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to remove your assignments, and then choose the **Application management** tab. For more information, see [Primary vs additional Regions](#).
  - b. If you do not have any Regions showing under **Multi-Region replication**, choose the **Application management** tab.
4. Under the **AWS Management Console** section, choose the IAM role you want to remove users and groups from.
5. On the **Selected role** page, under **Manage users and groups for this role**, select the users or groups to remove the role from and choose **Remove**. The role is removed from the specified users and groups, but the role is not removed from your account.

**Note**

If you want to delete a role, see [Delete roles or instance profiles](#).

## Using AWS managed policies with Directory Service

Directory Service provides the following AWS managed policies to give your users and groups access to AWS services and resources, such as access to the Amazon EC2 console. You must log in to the AWS Management Console before you can view these policies.

- [Read only access](#)
- [Power user access](#)
- [Directory Service full access](#)
- [Directory Service read only access](#)
- [AWS Directory Service Data full access](#)
- [AWS Directory Service Data read only access](#)
- [Amazon Cloud Directory full access](#)
- [Amazon Cloud Directory read only access](#)
- [Amazon EC2 full access](#)
- [Amazon EC2 read only access](#)
- [Amazon VPC full access](#)
- [Amazon VPC read only access](#)
- [Amazon RDS full access](#)
- [Amazon RDS read only access](#)
- [Amazon DynamoDB full access](#)
- [Amazon DynamoDB read only access](#)
- [Amazon S3 full access](#)
- [Amazon S3 read only access](#)
- [AWS CloudTrail full access](#)
- [AWS CloudTrail read only access](#)
- [Amazon CloudWatch full access](#)

- [Amazon CloudWatch read only access](#)
- [Amazon CloudWatch Logs full access](#)
- [Amazon CloudWatch Logs read only access](#)

For more information on how to create your own policies, see [Example policies for administering AWS resources](#) in the *IAM User Guide*.

## Configure Multi-Region replication for AWS Managed Microsoft AD

Multi-Region replication can be used to automatically replicate your AWS Managed Microsoft AD directory data across multiple AWS Regions. This replication can improve performance for users and applications in disperse geographic locations. AWS Managed Microsoft AD uses native Active Directory replication to replicate your directory's data securely to the new Region.

Multi-Region replication is only supported for the **Enterprise Edition** of AWS Managed Microsoft AD.

You can use automated multi-Region replication in most Regions where AWS Managed Microsoft AD is available.

### Important

Multi-Region replication is unavailable in opt-in Regions. The following are opt-in Regions:

- Africa (Cape Town) af-south-1
- Asia Pacific (Hong Kong) ap-east-1
- Asia Pacific (Hyderabad) ap-south-2
- Asia Pacific (Jakarta) ap-southeast-3
- Asia Pacific (Melbourne) ap-southeast-4
- Asia Pacific (Thailand) ap-southeast-7
- Canada West (Calgary) ca-west-1
- Europe (Milan) eu-south-1
- Europe (Spain) eu-south-2
- Europe (Zurich) eu-central-2

- Israel (Tel Aviv) il-central-1
- Middle East (Bahrain) me-south-1
- Middle East (UAE) me-central-1
- Mexico (Central) mx-central-1

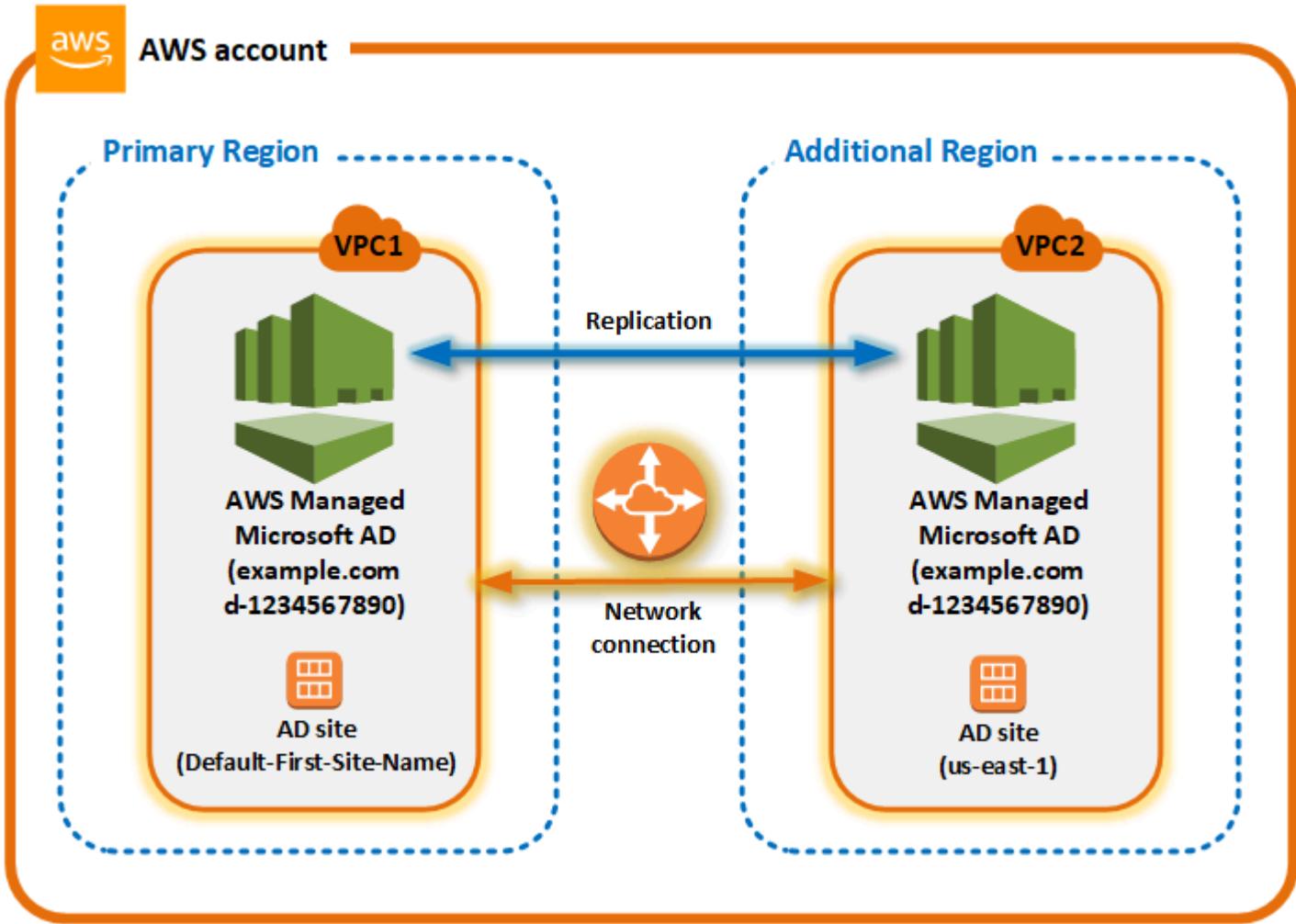
For more information about opt-in Regions and how to enable them, see [Specify which AWS Regions your account can use](#) in the *AWS Account Management Guide*.

## How Multi-Region replication works

With the Multi-Region replication feature, AWS Managed Microsoft AD eliminates the undifferentiated heavy lifting of managing a global Active Directory infrastructure. When configured, AWS replicates all customer directory data including users, groups, group policies, and schema across multiple AWS Regions.

Once a new Region has been added, the following operations automatically occur as shown in the illustration:

- AWS Managed Microsoft AD creates two domain controllers in the selected VPC and deploys them to the new Region in the same AWS account. Your directory identifier (`directory_id`) remains the same across all Regions. You can add additional domain controllers later if you want.
- AWS Managed Microsoft AD configures the networking connection between the primary Region and the new Region.
- AWS Managed Microsoft AD creates a new Active Directory site and gives it the same name as the Region, such as us-east-1. You can also rename this later using the Active Directory Sites and Services tool.
- AWS Managed Microsoft AD replicates all Active Directory objects and configurations to the new Region, including users, groups, group policies, Active Directory trusts, organizational units, and Active Directory schema. Active Directory site links are configured to use [Change Notification](#). With change notification between sites enabled, changes propagate to the remote site with the same frequency that they are propagated within the source site, including changes that warrant urgent replication.
- If this is the first Region you've added, AWS Managed Microsoft AD makes all features multi-Region aware. For more information, see [Global vs Regional features](#).



## Active Directory sites

Multi-Region replication supports multiple Active Directory sites (one Active Directory site per Region). When a new Region is added, it is given the same name as the Region—for example, us-east-1. You can also rename this later using Active Directory Sites and Services.

## AWS services

AWS services such as Amazon RDS for SQL Server and Amazon FSx connect to the local instances of the global directory. This allows your users to sign in once to Active Directory-aware applications that run in AWS as well as AWS services like Amazon RDS for SQL Server in any AWS Region. To do so, users need credentials from AWS Managed Microsoft AD or on-premises Active Directory when you have a trust with your AWS Managed Microsoft AD.

You can use the following AWS services with the multi-Region replication feature.

- Amazon EC2
- Amazon FSx for Windows File Server
- Amazon Relational Database Service for SQL Server
- Amazon RDS for Oracle
- Amazon RDS for MySQL
- Amazon RDS for PostgreSQL
- Amazon RDS for MariaDB
- Amazon Aurora for MySQL
- Amazon Aurora for PostgreSQL

## Failover

In the event that all domain controllers in one Region are down, AWS Managed Microsoft AD recovers the domain controllers and replicates the directory data automatically. Meanwhile domain controllers in other Regions stay up and running.

## Benefits of multi-Region replication

With multi-Region replication in AWS Managed Microsoft AD, Active Directory-aware applications use the directory locally for high performance and the multi-Region feature for resiliency. You can use multi-Region replication with Active Directory-aware applications like SharePoint and SQL Server Always On as well as AWS services like Amazon RDS for SQL Server and FSx for Windows File Server. The following are additional benefits of multi-Region replication.

- It lets you deploy a single AWS Managed Microsoft AD instance globally, quickly, and eliminates the heavy lifting of self-managing a global Active Directory infrastructure.
- It makes it easier and more cost-effective for you to deploy and manage Windows and Linux workloads in multiple AWS Regions. Automated multi-Region replication enables optimal performance in your global Active Directory-aware applications. All applications deployed in Windows or Linux instances use AWS Managed Microsoft AD locally in the Region, which enables responses to user requests from the closest Region possible.
- It provides multi-Region resiliency. Deployed in the highly available AWS managed infrastructure, AWS Managed Microsoft AD handles automated software updates, monitoring, recovery, and the security of the underlying Active Directory infrastructure across all Regions. This allows you to focus on building your applications.

## Topics

- [Global vs Regional features](#)
- [Primary vs additional Regions](#)
- [Adding a replicated Region for AWS Managed Microsoft AD](#)
- [Deleting a replicated Region for AWS Managed Microsoft AD](#)

## Global vs Regional features

When you add an AWS Region to your directory using multi-Region replication, Directory Service enhances the scope of all features so that they become Region-aware. These features are listed on various tabs of the details page that appears when you choose the ID of a directory in the Directory Service console. This means that all features are enabled, configured, or managed based on the Region that you select in the **Multi-Region replication** section of the console. Changes you make to features in each Region are either applied globally or per Region.

Multi-Region replication is only supported for the **Enterprise Edition** of AWS Managed Microsoft AD.

### Global features

Any changes that you make to global features while the [Primary Region](#) is selected will be applied across all Regions.

You can identify the features that are used globally on the **Directory details** page because they display **Applied to all replicated Regions** next to them. Alternatively, if you selected another Region in the list that is not the primary Region, you can identify the globally used features because they display **Inherited from primary Region**.

### Regional features

Any changes that you make to a feature in an [Additional Region](#) will be applied only to that Region.

You can identify the features that are Regional on the **Directory details** page because they do *not* display **Applied to all replicated Regions** or **Inherited from primary Region** next to them.

## Primary vs additional Regions

With multi-Region replication, AWS Managed Microsoft AD uses the following two types of Regions to differentiate how global or Regional features should be applied across your directory.

## Primary Region

The initial Region where you first created your directory is referred to as the *primary* Region. You can perform only global directory level operations such as creating Active Directory trusts and updating the AD schema from the primary Region.

The primary Region can always be identified as the first Region showing at the top of the list in the **Multi-Region replication** section, and ends with - Primary. For example, **US East (N. Virginia)** - Primary.

Any changes that you make to [Global features](#) while the primary Region is selected will be applied across all Regions.

You can only add Regions while the primary Region is selected. For more information, see [Adding a replicated Region for AWS Managed Microsoft AD](#).

## Additional Region

Any Regions that you have added to your directory are referred to as *additional* Regions.

Although some features can be managed globally for all Regions, others are managed individually per Region. To manage a feature for an additional Region (non-primary Region), you must first select the additional Region from the list in the **Multi-Region replication** section on the **Directory details** page. Then you can proceed to manage the feature.

Any changes that you make to [Regional features](#) while an additional Region is selected will be applied only to that Region.

## Adding a replicated Region for AWS Managed Microsoft AD

When you add a Region using the [Configure Multi-Region replication for AWS Managed Microsoft AD](#) feature, AWS Managed Microsoft AD creates two domain controllers in the selected AWS Region, Amazon Virtual Private Cloud (VPC), and subnet. AWS Managed Microsoft AD also creates the related security groups that enable Windows workloads to connect to your directory in the new Region. It also creates these resources using the same AWS account where your directory is already deployed. You do this by choosing the Region, specifying the VPC, and providing the configurations for the new Region.

Multi-Region replication is only supported for the **Enterprise Edition** of AWS Managed Microsoft AD.

## Prerequisites

Before you proceed with the steps to add a new replication Region, we recommend that you first review the following prerequisite tasks.

- Verify that you have the necessary AWS Identity and Access Management (IAM) permissions, Amazon VPC setup, and the subnet setup in the new Region to which you want to replicate the directory.
- If you want to use your existing on-premises Active Directory credentials to access and manage Active Directory-aware workloads in AWS, you must create an Active Directory trust between AWS Managed Microsoft AD and your on-premises AD infrastructure. For more information about trusts, see [Connect AWS Managed Microsoft AD to your existing Active Directory infrastructure](#).
- If you have an existing trust relationship between your on-premises Active Directory and you want to add a replicated region, you need to verify you have the necessary Amazon VPC and subnet setup in the new Region to which you want to replicate the directory.

You can also create a trust between your AWS Managed Microsoft AD and on-premise AD infrastructure, so you can use existing on-premises Active Directory credentials to manage AD-aware workloads. For more information, see [Connect AWS Managed Microsoft AD to your existing Active Directory infrastructure](#).

## Add a Region

Use the following procedure to add a replicated Region for your AWS Managed Microsoft AD directory.

### To add a replicated Region

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, under **Multi-Region replication**, choose the **Primary Region** from the list, and then choose **Add Region**.

**Note**

You can only add Regions while the **Primary** Region is selected. For more information, see [Primary Region](#).

4. On the **Add Region** page, under **Region**, choose the Region you want to add from the list.
5. Under **VPC**, choose the VPC to use for this Region.

**Note**

This VPC must not have a Classless Inter-Domain Routing (CIDR) that overlaps with a VPC used by this directory in another Region.

6. Under **Subnets**, choose the subnet to use for this Region.
7. Review the information under **Pricing**, and then choose **Add**.
8. When AWS Managed Microsoft AD completes the domain controller deployment process, the Region will display **Active** status. You can now make updates to this Region as needed.

## Next steps

After you add your new Region, you should consider doing the following next steps:

- Deploy additional domain controllers (up to 20) to your new Region as needed. The number of domain controllers when you add a new Region is 2 by default, which is the minimum required for fault-tolerance and high availability purposes. For more information, see [Adding or removing additional domain controllers with the AWS Management Console](#).

**Note**

When you add a replicated AWS Region to your AWS Managed Microsoft AD, two domain controllers are created by default, which is the minimum number of domain controllers required for fault-tolerance and high availability.

- Share your directory with more AWS accounts per Region. Directory sharing configurations are not replicated from the primary Region automatically. For more information, see [Share your AWS Managed Microsoft AD](#).

**Note**

Directory sharing configurations aren't automatically replicated in the primary AWS Region.

- Enable log forwarding to retrieve your directory's security logs using Amazon CloudWatch Logs from the new Region. When you enable log forwarding, you must provide a log group name in each Region where you replicated your directory. For more information, see [Enabling Amazon CloudWatch Logs log forwarding for AWS Managed Microsoft AD](#).

**Note**

When you enable log forwarding, you must provide a name for the log group in each AWS Region where you replicated your directory.

- Enable Amazon Simple Notification Service (Amazon SNS) monitoring for the new Region to track your directory health status per Region. For more information, see [Enabling AWS Managed Microsoft AD directory status notifications with Amazon Simple Notification Service](#).

## Deleting a replicated Region for AWS Managed Microsoft AD

Use the following procedure to delete a Region for your AWS Managed Microsoft AD directory. Before you delete a Region, make sure it does not have either of the following:

- Authorized applications attached to it.
- Shared directories associated with it.

### To delete a replicated Region

- In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
- From the navigation bar, choose the **Regions** selector and choose the region where your directory is stored.
- On the **Directories** page, choose your directory ID.
- On the **Directory details** page, under **Multi-Region replication** choose **Delete Region**.
- In the **Delete Region** dialog box, review the information, and then enter in the Region name to confirm. Then choose **Delete**.

**Note**

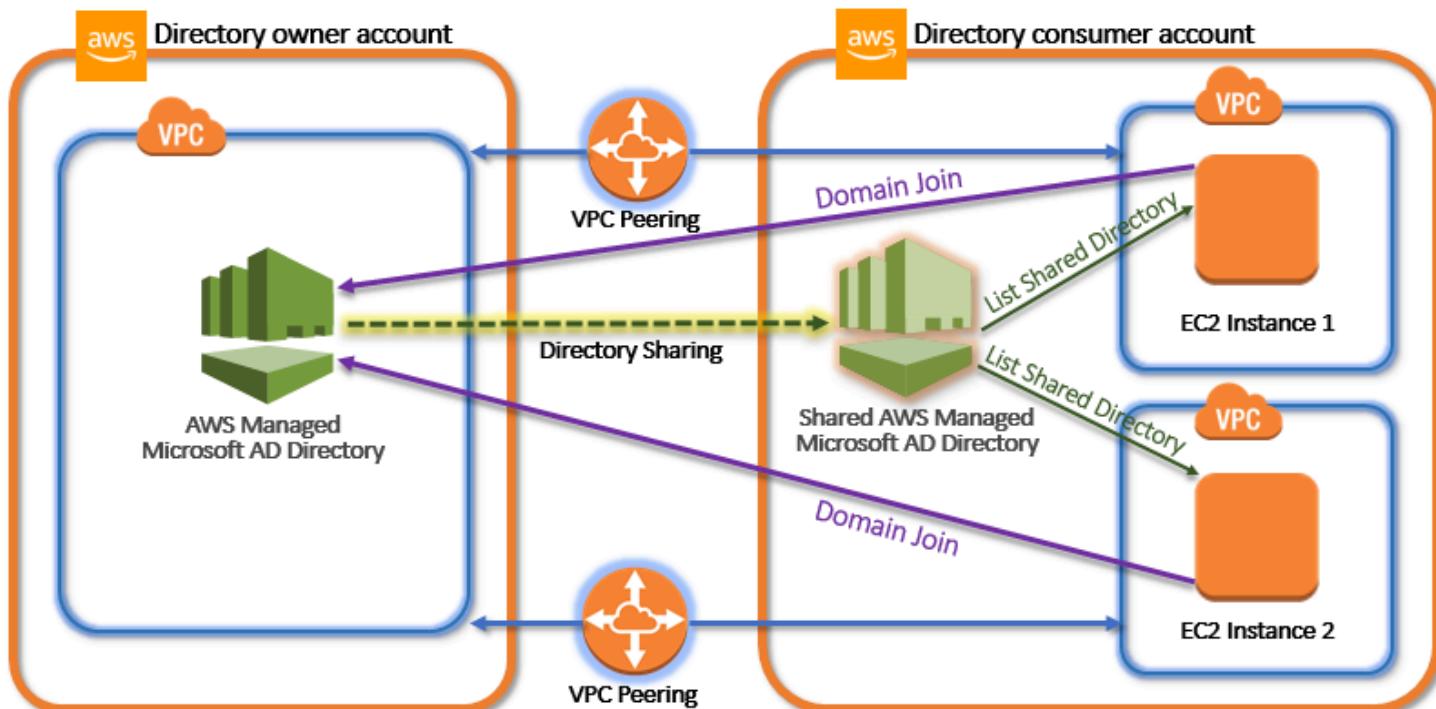
You cannot make updates to the Region while it's being deleted.

## Share your AWS Managed Microsoft AD

AWS Managed Microsoft AD integrates tightly with AWS Organizations to allow seamless directory sharing across multiple AWS accounts. You can share a single directory with other trusted AWS accounts within the same organization or share the directory with other AWS accounts that are outside your organization. You can also share your directory when your AWS account is not currently a member of an organization.

### Key directory sharing concepts

You will get more out of the directory sharing feature if you become familiar with the following key concepts.



### Directory owner account

A directory owner is the AWS account holder that owns the originating directory in the shared directory relationship. An administrator in this account initiates the directory sharing workflow by

specifying which AWS accounts to share their directory with. Directory owners can see who they've shared a directory with using the **Scale & Share** tab for a given directory in the Directory Service console.

## Directory consumer account

In a shared directory relationship, a directory consumer represents the AWS account to which the directory owner shared the directory with. Depending on the sharing method used, an administrator in this account may need to accept an invite sent from the directory owner before they can start using the shared directory.

The directory sharing process creates a shared directory in the directory consumer account. This shared directory contains the metadata that enables the EC2 instance to seamlessly join the domain, which locates the originating directory in the directory owner account. Each shared directory in the directory consumer account has a unique identifier (**Shared directory ID**).

## Sharing methods

AWS Managed Microsoft AD provides the following two directory sharing methods:

- **AWS Organizations** – This method makes it easier to share the directory within your organization because you can browse and validate the directory consumer accounts. To use this option, your organization must have **All features** enabled, and your directory must be in the organization management account. This method of sharing simplifies your setup because it doesn't require the directory consumer accounts to accept your directory sharing request. In the console, this method is referred to as **Share this directory with AWS accounts inside your organization**.
- **Handshake** – This method enables directory sharing when you aren't using AWS Organizations. The handshake method requires the directory consumer account to accept the directory sharing request. In the console, this method is referred to as **Share this directory with other AWS accounts**.

## Network connectivity

Network connectivity is a prerequisite to use a directory sharing relationship across AWS accounts. AWS supports many solutions to connect your VPCs, some of these include [VPC peering](#), [Transit Gateway](#), and [VPN](#). To get started, see [Tutorial: Sharing your AWS Managed Microsoft AD directory for seamless EC2 domain-join](#).

## Considerations

The following are some considerations when using directory share with your AWS Managed Microsoft AD:

### Pricing

- AWS charges an additional fee for directory sharing. The AWS account that is using the shared AWS Managed Microsoft AD is the account charged the sharing fees. To learn more, see the [Pricing](#) page on the Directory Service website.
- Directory sharing makes AWS Managed Microsoft AD a more cost-effective way of integrating with Amazon EC2 in multiple accounts and VPCs.

### Region availability

- Directory sharing is available in all [AWS regions where AWS Managed Microsoft AD](#) is offered.
- In the AWS China (Ningxia), this feature is available only when using [AWS Systems Manager](#) (SSM) to seamlessly join your Amazon EC2 instances.

For more information about directory sharing and how to extend the reach of your AWS Managed Microsoft AD directory across AWS account boundaries, see the following topics.

### Topics

- [Tutorial: Sharing your AWS Managed Microsoft AD directory for seamless EC2 domain-join](#)
- [Unsharing your directory](#)

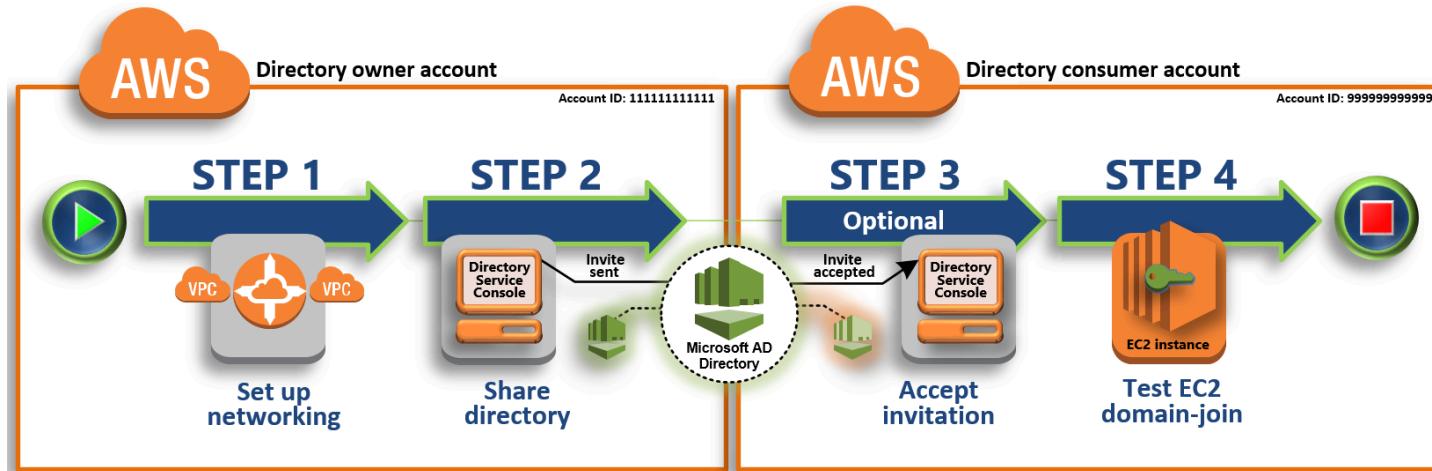
## Tutorial: Sharing your AWS Managed Microsoft AD directory for seamless EC2 domain-join

This tutorial shows you how to share your AWS Managed Microsoft AD directory (the directory owner account) with another AWS account (the directory consumer account). Once the networking prerequisites have been completed, you will share a directory between two AWS accounts. Then you will learn how to seamlessly join an EC2 instance to a domain in the directory consumer account.

We recommend that you first review directory sharing key concepts and use case content before you start work on this tutorial. For more information, see [Key directory sharing concepts](#).

The process for sharing your directory differs depending on whether you share the directory with another AWS account in the same AWS organization or with an account that is outside of the AWS organization. For more information about how sharing works, see [Sharing methods](#).

This workflow has four basic steps.



### Step 1: Set up your networking environment

In the directory owner account, you set up all of the networking prerequisites necessary for the directory sharing process.

### Step 2: Share your directory

While signed in with directory owner administrator credentials, you open the Directory Service console and start the share directory workflow, which sends an invitation to the directory consumer account.

### Step 3: Accept shared directory invite - Optional

While signed in with directory consumer administrator credentials, you open the Directory Service console and accept the directory sharing invite.

### Step 4: Test seamlessly joining an EC2 instance for Windows Server to a domain

Finally, as the directory consumer administrator, you attempt to join an EC2 instance to your domain and verify that it works.

## Additional resources

- [Use case: Share your directory to seamlessly join Amazon EC2 instances to a domain across AWS accounts](#)

- [AWS Security Blog Article: How to Join Amazon EC2 Instances From Multiple Accounts and VPCs to a Single AWS Managed Microsoft AD Directory](#)

## Step 1: Set up your networking environment

You will need to establish an Amazon VPC peering connection to share your AWS Managed Microsoft AD directory (directory account owner) with another AWS account (directory consumer account). See the following procedures for steps to set up your networking environment for a shared AWS Managed Microsoft AD.

### Prerequisites

Before you begin the steps in this tutorial, you must first do the following:

- Create two new AWS accounts for testing purposes in the same Region. When you create an AWS account, it automatically creates a dedicated virtual private cloud (VPC) in each account. Take note of the VPC ID in each account. You will need this later.
- [Create an AWS Managed Microsoft AD](#).
- When creating a VPC peering connection, both the directory account owner and directory consumer account will need the necessary permissions to create and accept the peering connection. For more information, see [Example: Create a VPC peering connection](#) and [Example: Accept a VPC peering connection](#).

 **Note**

While there are many ways to connect Directory owner and Directory consumer account VPCs, this tutorial will use the VPC peering method. For additional VPC connectivity options, see [Network connectivity](#).

### Configure a VPC peering connection between the directory owner and the directory consumer account

The VPC peering connection you will create is between the directory consumer and directory owner VPCs. Follow these steps to configure a VPC peering connection for connectivity with the directory consumer account. With this connection you can route traffic between both VPCs using private IP addresses.

## To create a VPC peering connection between the directory owner and directory consumer account

1. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>. Makes sure to sign in as a user with administrator credentials in the directory owner account with the necessary permissions to create a VPC peering connection. See [Prerequisites](#) for more information.
2. In the navigation pane, choose **Peering Connections**. Then choose **Create Peering Connection**.
3. Configure the following information:
  - **Peering connection name tag:** Provide a name that clearly identifies this connection with the VPC in the directory consumer account.
  - **VPC (Requester):** Select the VPC ID for the directory owner account.
  - Under **Select another VPC to peer with**, ensure that **My account** and **This region** are selected.
  - **VPC (Acceptor):** Select the VPC ID for the directory consumer account.
4. Choose **Create Peering Connection**. In the confirmation dialog box, choose **OK**.

## To accept the peering request on behalf of the directory consumer account

1. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>. Makes sure to sign in as a user with the necessary permissions to accept the peering request. See [Prerequisites](#) for more information.
2. In the navigation pane, choose **Peering Connections**.
3. Select the pending VPC peering connection. (Its status is Pending Acceptance.) Choose **Actions**, **Accept Request**.
4. In the confirmation dialog, choose **Yes, Accept**. In the next confirmation dialog box, choose **Modify my route tables now** to go directly to the route tables page.

Now that your VPC peering connection is active, you must add an entry to your VPC route table in the directory owner account. Doing so enables traffic to be directed to the VPC in the directory consumer account.

## To add an entry to the VPC route table in the directory owner account

1. While in the **Route Tables** section of the Amazon VPC console, select the route table for the directory owner VPC.
2. Choose the **Routes** tab, choose **Edit routes**, and then choose **Add route**.
3. In the **Destination** column, enter the CIDR block for the directory consumer VPC.
4. In the **Target** column, enter the VPC peering connection ID (such as **pcx-123456789abcde000**) for the peering connection that you created earlier in the directory owner account.
5. Choose **Save changes**.

## To add an entry to the VPC route table in the directory consumer account

1. While in the **Route Tables** section of the Amazon VPC console, select the route table for the directory consumer VPC.
2. Choose the **Routes** tab, choose **Edit routes**, and then choose **Add route**.
3. In the **Destination** column, enter the CIDR block for the directory owner VPC.
4. In the **Target** column, type in the VPC peering connection ID (such as **pcx-123456789abcde001**) for the peering connection that you created earlier in the directory consumer account.
5. Choose **Save changes**.

Add Active Directory protocols and ports to the outbound rules for security groups in directory consumer VPCs. For more information, see [Security groups for your VPC](#) and [AWS Managed Microsoft AD prerequisites](#).

## Next Step

### [Step 2: Share your directory](#)

## Step 2: Share your directory

Use the following procedures to begin the directory sharing workflow from within the directory owner account.

**Note**

Directory sharing is a Regional feature of AWS Managed Microsoft AD. If you are using [Multi-Region replication](#), the following procedures must be applied separately in each Region. For more information, see [Global vs Regional features](#).

**To share your directory from the directory owner account**

1. Sign into the AWS Management Console with administrator credentials in the directory owner account and open the [AWS Directory Service console](#) at <https://console.aws.amazon.com/directoryservicev2/>.
2. In the navigation pane, choose **Directories**.
3. Choose the directory ID of the AWS Managed Microsoft AD directory that you want to share.
4. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to share your directory, and then choose the **Scale & share** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Scale & share** tab.
5. In the **Shared directories** section, choose **Actions**, and then choose **Create new shared directory**.
6. On the **Choose which AWS accounts to share with** page, choose one of the following sharing methods depending on your business needs:
  - a. **Share this directory with AWS accounts inside your organization** – With this option you can select the AWS accounts you want to share your directory with from a list showing all the AWS accounts inside your AWS organization. You must enable trusted access with Directory Service before you share a directory. For more information, see [How to enable or disable trusted access](#).

**Note**

To use this option, your organization must have **All features** enabled, and your directory must be in the organization management account.

- i. Under **AWS accounts in your organization**, select the AWS accounts that you want to share the directory with and click **Add**.
  - ii. Review the pricing details, and then choose **Share**.
  - iii. Proceed to [Step 4](#) in this guide. Because all AWS accounts are in the same organization, you do not need to follow Step 3.
- b. **Share this directory with other AWS accounts** - With this option, you can share a directory with accounts inside or outside your AWS organization. You can also use this option when your directory is not a member of an AWS organization and you want to share with another AWS account.
- i. In **AWS account ID(s)**, enter all the AWS account IDs that you want to share the directory with, and then click **Add**.
  - ii. In **Send a note**, type a message to the administrator in the other AWS account.
  - iii. Review the pricing details, and then choose **Share**.
  - iv. Proceed to Step 3.

## Next Step

### [Step 3: Accept shared directory invite - Optional](#)

## Step 3: Accept shared directory invite - Optional

If you chose the **Share this directory with other AWS accounts** (handshake method) option in the previous procedure, you should use this procedure to finish the shared directory workflow. If you chose the **Share this directory with AWS accounts inside your organization** option, skip this step and proceed to Step 4.

### To accept the shared directory invite

1. Sign into the AWS Management Console with administrator credentials in the directory consumer account and open the [AWS Directory Service console](#) at <https://console.aws.amazon.com/directoryservicev2/>.
2. In the navigation pane, choose **Directories shared with me**.
3. In the **Shared directory ID** column, choose the directory ID that is in the **Pending acceptance** state.

4. On the **Shared directory details** page, choose **Review**.
5. In the **Pending shared directory invitation** dialog, review the note, directory owner details, and information about pricing. If you agree, choose **Accept** to start using the directory.

## Next Step

### [Step 4: Test seamlessly joining an EC2 instance for Windows Server to a domain](#)

## Step 4: Test seamlessly joining an EC2 instance for Windows Server to a domain

You can use either of the following two methods to test seamlessly joining an EC2 instance to a domain.

### Method 1: Test domain join using the Amazon EC2 console

Use these steps in the directory consumer account.

1. Sign in to the AWS Management Console and open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. In the navigation bar, choose the same AWS Region as the existing directory.
3. On the **EC2 Dashboard**, in the **Launch instance** section, choose **Launch instance**.
4. On the **Launch an instance** page, under the **Name and Tags** section, enter the name you would like to use for your Windows EC2 instance.
5. (Optional) Choose **Add additional tags** to add one or more tag key-value pairs to organize, track, or control access for this EC2 instance.
6. In the **Application and OS Image (Amazon Machine Image)** section, choose **Windows** in the **Quick Start** pane. You can change the Windows Amazon Machine Image (AMI) from the **Amazon Machine Image (AMI)** dropdown list.
7. In the **Instance type** section, choose the instance type you would like to use from **Instance type** dropdown list.
8. In the **Key pair (login)** section, you can either choose to create a new key pair or choose from an existing key pair.
  - a. To create a new key pair, choose **Create new key pair**.
  - b. Enter a name for the key pair and select an option for the **Key pair type** and **Private key file format**.

- c. To save the private key in a format that can be used with OpenSSH, choose **.pem**. To save the private key in a format that can be used with PuTTY, choose **.ppk**.
- d. Choose **Create key pair**.
- e. The private key file is automatically downloaded by your browser. Save the private key file in a safe place.

 **Important**

This is the only chance for you to save the private key file.

9. On the **Launch an instance** page, under **Network settings** section, choose **Edit**. Choose the **VPC** that your directory was created in from the **VPC - required** dropdown list.
10. Choose one of the public subnets in your VPC from the **Subnet** dropdown list. The subnet you choose must have all external traffic routed to an internet gateway. If this is not the case, you won't be able to connect to the instance remotely.

For more information on how to connect to a internet gateway, see [Connect to the internet using an internet gateway](#) in the *Amazon VPC User Guide*.

11. Under **Auto-assign public IP**, choose **Enable**.

For more information about public and private IP addressing, see [Amazon EC2 instance IP addressing](#) in the *Amazon EC2 User Guide*.

12. For **Firewall (security groups)** settings, you can use the default settings or make changes to meet your needs.
13. For **Configure storage** settings, you can use the default settings or make changes to meet your needs.
14. Select **Advanced details** section, choose your domain from the **Domain join directory** dropdown list.

 **Note**

After choosing the Domain join directory, you may see:

 An error was detected in your existing SSM document. You can [delete](#) the existing SSM document here and we'll create a new one with correct properties on instance launch. 

This error occurs if the EC2 launch wizard identifies an existing SSM document with unexpected properties. You can do one of the following:

- If you previously edited the SSM document and the properties are expected, choose close and proceed to launch the EC2 instance with no changes.
- Select the delete the existing SSM document here link to delete the SSM document. This will allow for the creation of an SSM document with the correct properties. The SSM document will automatically be created when you launch the EC2 instance.

15. For **IAM instance profile**, you can select an existing IAM instance profile or create a new one. Select an IAM instance profile that has the AWS managed policies **AmazonSSMManagedInstanceCore** and **AmazonSSMDirectoryServiceAccess** attached to it from the **IAM instance profile** dropdown list. To create a new one, choose **Create new IAM profile** link, and then do the following:

1. Choose **Create role**.
2. Under **Select trusted entity**, choose **AWS service**.
3. Under **Use case**, choose **EC2**.
4. Under **Add permissions**, in the list of policies, select the **AmazonSSMManagedInstanceCore** and **AmazonSSMDirectoryServiceAccess** policies. To filter the list, type **SSM** in the search box. Choose **Next**.

 **Note**

**AmazonSSMDirectoryServiceAccess** provides the permissions to join instances to an Active Directory managed by Directory Service.

**AmazonSSMManagedInstanceCore** provides the minimum permissions necessary to use the AWS Systems Manager service. For more information about creating a role with these permissions, and for information about other permissions and policies

you can assign to your IAM role, see [Create an IAM instance profile for Systems Manager](#) in the *AWS Systems Manager User Guide*.

5. On the **Name, review, and create** page, enter a **Role name**. You will need this role name to attach to the EC2 instance.
  6. (Optional) You can provide a description of the IAM instance profile in the **Description** field.
  7. Choose **Create role**.
  8. Return to **Launch an instance** page and choose the refresh icon next to the **IAM instance profile**. Your new IAM instance profile should be visible in the **IAM instance profile** dropdown list. Choose the new profile and leave the rest of the settings with their default values.
16. Choose **Launch instance**.

## Method 2: Test domain join using AWS Systems Manager

Use these steps in the directory consumer account. To complete this procedure, you will need some information about the directory owner account such as the Directory ID, directory name, and the DNS IP addresses.

### Prerequisites

- Setup AWS Systems Manager.
  - For more information about Systems Manager, see [General setup for AWS Systems Manager](#).
- Instances you wish to join the AWS Managed Microsoft Active Directory domain must have an attached IAM role containing the **AmazonSSMManagedInstanceCore** and **AmazonSSMDirectoryServiceAccess** managed policies.
  - For more information about these managed policies and other policies you can attach to an IAM instance profile for Systems Manager, see [Create an IAM instance profile for Systems Manager](#) in the *AWS Systems Manager User Guide*. For information about managed policies, see [AWS Managed policies](#) in the *IAM User Guide*.

For more information on using Systems Manager to join EC2 instances to a AWS Managed Microsoft Active Directory domain, see [How do I use AWS Systems Manager to join a running EC2 Windows instance to my AWS Directory Service domain?](#)

1. Open the AWS Systems Manager console at <https://console.aws.amazon.com/systems-manager/>.
2. In the navigation pane, under **Node Management**, choose **Run Command**.
3. Choose **Run command**.
4. On the **Run a command** page, search for **AWS-JoinDirectoryServiceDomain**. When it is displayed in the search results, select the **AWS-JoinDirectoryServiceDomain** option.
5. Scroll down to the **Command parameters** section. You must provide the following parameters:

 **Note**

You can locate the **Directory ID**, **directory name**, and **DNS IP addresses** by going back to the Directory Service console, selecting **Directories shared with me**, and selecting your directory. Your **Directory ID** can be found under the **Shared directory details** section. You can locate the values for **Directory name** and **DNS IP addresses** under the **Owner directory details** section.

- For **Directory ID**, enter the name of the AWS Managed Microsoft Active Directory.
  - For **Directory Name**, enter the name of the AWS Managed Microsoft Active Directory (for the directory owner account).
  - For **DNS IP Addresses**, enter the IP addresses of the DNS servers in the AWS Managed Microsoft Active Directory (for the directory owner account).
6. For **Targets**, choose **Choose instances manually**, and then select the instances that you want to join the domain.
  7. Leave the remainder of the form set to their default values, scroll down the page, and then choose **Run**.
  8. The command status will change from **Pending** to **Success** once the instances have successfully joined the domain. You can view the command output by selecting the **Instance ID** of the instance that joined the domain and **View output**.

After completing either of these steps, you should now be able to join your EC2 instance to the domain. Once you do that, you can then log into your instance using a Remote Desktop Protocol (RDP) client with the credentials from your AWS Managed Microsoft AD user account.

## Unsharing your directory

Use the following procedure to unshare an AWS Managed Microsoft AD directory.

### To unshare your directory

1. In the [AWS Directory Service console](#) navigation pane, under **Active Directory**, select **Directories**.
2. Choose the directory ID of the AWS Managed Microsoft AD directory that you want to unshare.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the Region where you want to unshare your directory, and then choose the **Scale & share** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Scale & share** tab.
4. In the **Shared directories** section, select the shared directory you want to unshare, choose **Actions**, and then choose **Unshare**.
5. In the **Unshare directory** dialog box, choose **Unshare**.

### Additional resources

- [Use case: Share your directory to seamlessly join Amazon EC2 instances to a domain across AWS accounts](#)
- [AWS security blog article: How to join Amazon EC2 instances from multiple accounts and VPCs to a single AWS Managed Microsoft AD directory](#)
- [Joining your Amazon RDS DB instances across accounts to a single shared domain](#)

## Migrating Active Directory users to AWS Managed Microsoft AD

You can use the Active Directory Migration Toolkit (ADMT) along with the Password Export Service (PES) to migrate users from your self-managed Active Directory to your AWS Managed Microsoft AD directory. This enables you to migrate Active Directory objects and encrypted passwords for your users more easily.

For detailed instructions, see [How to migrate your on-premises domain to AWS Managed Microsoft AD using ADMT](#) on the [AWS Security Blog](#).

## Connect AWS Managed Microsoft AD to your existing Active Directory infrastructure

This section describes how to configure trust relationships between AWS Managed Microsoft AD and your existing Active Directory infrastructure.

### Tasks to connect your AWS Managed Microsoft AD to your existing Active Directory:

- [Creating a trust relationship between your AWS Managed Microsoft AD and self-managed AD](#)
- [Adding IP routes when using public IP addresses with your AWS Managed Microsoft AD](#)
- [Tutorial: Create a trust relationship between your AWS Managed Microsoft AD and your self-managed Active Directory domain](#)
- [Tutorial: Create a trust relationship between two AWS Managed Microsoft AD domains](#)

### Creating a trust relationship between your AWS Managed Microsoft AD and self-managed AD

You can configure one and two-way external and forest trust relationships between your AWS Directory Service for Microsoft Active Directory and self-managed (on-premises) directories, as well as between multiple AWS Managed Microsoft AD directories in the AWS cloud. AWS Managed Microsoft AD supports all three trust relationship directions: Incoming, Outgoing and Two-way (Bi-directional).

For more information about trust relationship, see [Everything you wanted to know about trusts with AWS Managed Microsoft AD](#).

#### Note

When setting up trust relationships, you must ensure that your self-managed directory is and remains compatible with Directory Services. For more information on your responsibilities, please see our [shared responsibility model](#).

AWS Managed Microsoft AD supports both external and forest trusts. To walk through an example scenario showing how to create a forest trust, see [Tutorial: Create a trust relationship between your AWS Managed Microsoft AD and your self-managed Active Directory domain](#).

A two-way trust is required for AWS Enterprise Apps such as Amazon Chime, Amazon Connect, Quick Suite, AWS IAM Identity Center, WorkDocs, Amazon WorkMail, Amazon WorkSpaces, and the AWS Management Console. AWS Managed Microsoft AD must be able to query the users and groups in your self-managed Active Directory.

You can enable selective authentication so only the AWS application specific service account can query your self-managed Active Directory. For more information, see [Enhance security of your AWS app integration with AWS Managed Microsoft AD](#).

Amazon EC2, Amazon RDS, and Amazon FSx will work with either a one-way or two-way trust.

## Prerequisites

Creating the trust requires only a few steps, but you must first complete several prerequisite steps prior to setting up the trust.

 **Note**

AWS Managed Microsoft AD does not support trust with [Single Label Domains](#).

## Connect to VPC

If you are creating a trust relationship with your self-managed directory, you must first connect your self-managed network to the Amazon VPC containing your AWS Managed Microsoft AD. The firewall for your self-managed and AWS Managed Microsoft AD networks must have the network ports open that are listed in [Windows Server 2008 and later versions](#) in Microsoft documentation.

To use your NetBIOS name instead of your full domain name for authentication with your AWS applications like Amazon WorkDocs or Amazon Quick Suite, you must allow port 9389. For more information about Active Directory ports and protocols, see [Service overview and network port requirements for Windows](#) in Microsoft documentation.

These are the minimum ports that are needed to be able to connect to your directory. Your specific configuration may require additional ports be open.

## Configure your VPC

The VPC that contains your AWS Managed Microsoft AD must have the appropriate outbound and inbound rules.

### To configure your VPC outbound rules

1. In the [AWS Directory Service console](#), on the **Directory Details** page, note your AWS Managed Microsoft AD directory ID.
2. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>.
3. Choose **Security Groups**.
4. Search for your AWS Managed Microsoft AD directory ID. In the search results, select the item with the description "AWS created security group for *directory ID* directory controllers".

 **Note**

The selected security group is a security group that is automatically created when you initially create your directory.

5. Go to the **Outbound Rules** tab of that security group. Select **Edit**, then **Add another rule**. For the new rule, enter the following values:
  - **Type:** All Traffic
  - **Protocol:** All
  - **Destination** determines the traffic that can leave your domain controllers and where it can go in your self-managed network. Specify a single IP address or an IP address range in CIDR notation (for example, 203.0.113.5/32). You can also specify the name or ID of another security group in the same Region. For more information, see [Understand your directory's AWS security group configuration and use](#).
6. Select **Save**.

### Enable Kerberos pre-authentication

Your user accounts must have Kerberos pre-authentication enabled. For more information about this setting, review [Preauthentication](#) on Microsoft TechNet.

## Configure DNS conditional forwarders on your self-managed domain

You must set up DNS conditional forwarders on your self-managed domain. Refer to [Assign a Conditional Forwarder for a Domain Name](#) on Microsoft TechNet for details on conditional forwarders.

To perform the following steps, you must have access to following Windows Server tools for your self-managed domain:

- AD DS and AD LDS Tools
- DNS

### To configure conditional forwarders on your self-managed domain

1. First you must get some information about your AWS Managed Microsoft AD. Sign into the AWS Management Console and open the [AWS Directory Service console](#).
2. In the navigation pane, select **Directories**.
3. Choose the directory ID of your AWS Managed Microsoft AD.
4. Take note of the fully qualified domain name (FQDN) and the DNS addresses of your directory.
5. Now, return to your self-managed domain controller. Open Server Manager.
6. On the **Tools** menu, choose **DNS**.
7. In the console tree, expand the DNS server of the domain for which you are setting up the trust.
8. In the console tree, choose **Conditional Forwarders**.
9. On the **Action** menu, choose **New conditional forwarder**.
10. In **DNS domain**, type the fully qualified domain name (FQDN) of your AWS Managed Microsoft AD, which you noted earlier.
11. Choose **IP addresses of the primary servers** and type the DNS addresses of your AWS Managed Microsoft AD directory, which you noted earlier.

After entering the DNS addresses, you might get a "timeout" or "unable to resolve" error. You can generally ignore these errors.

12. Select **Store this conditional forwarder in Active Directory and replicate as follows: All DNS servers in this domain**. Choose **OK**.

## Trust relationship password

If you are creating a trust relationship with an existing domain, set up the trust relationship on that domain using Windows Server Administration tools. As you do so, note the trust password that you use. You will need to use this same password when setting up the trust relationship on the AWS Managed Microsoft AD. For more information, see [Managing Trusts](#) on Microsoft TechNet.

You are now ready to create the trust relationship on your AWS Managed Microsoft AD.

## NetBIOS and Domain Names

The NetBIOS and domain names must be unique and cannot be the same to establish a trust relationship.

## Create, verify, or delete a trust relationship

### Note

Trust relationships is a global feature of AWS Managed Microsoft AD. If you are using [Configure Multi-Region replication for AWS Managed Microsoft AD](#), the following procedures must be performed in the [Primary Region](#). The changes will be applied across all replicated Regions automatically. For more information, see [Global vs Regional features](#).

### To create a trust relationship with your AWS Managed Microsoft AD

1. Open the [AWS Directory Service console](#).
2. On the **Directories** page, choose your AWS Managed Microsoft AD ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the primary Region, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Trust relationships** section, choose **Actions**, and then select **Add trust relationship**.
5. On the **Add a trust relationship** page, provide the required information, including the trust type, fully qualified domain name (FQDN) of your trusted domain, the trust password and the trust direction.

6. (Optional) If you want to allow only authorized users to access resources in your AWS Managed Microsoft AD directory, you can optionally choose the **Selective authentication** check box. For general information about selective authentication, see [Security Considerations for Trusts](#) on Microsoft TechNet.
7. For **Conditional forwarder**, type the IP address of your self-managed DNS server. If you have previously created conditional forwarders, you can type the FQDN of your self-managed domain instead of a DNS IP address.
8. (Optional) Choose **Add another IP address** and type the IP address of an additional self-managed DNS server. You can repeat this step for each applicable DNS server address for a total of four addresses.
9. Choose **Add**.
10. If the DNS server or the network for your self-managed domain uses a public (non-RFC 1918) IP address space, go to the **IP routing** section, choose **Actions**, and then choose **Add route**. Type the IP address block of your DNS server or self-managed network using CIDR format, for example 203.0.113.0/24. This step is not necessary if both your DNS server and your self-managed network are using RFC 1918 IP address spaces.

 **Note**

When using a public IP address space, make sure that you do not use any of the [AWS IP address ranges](#) as these cannot be used.

11. (Optional) We recommend that while you are on the **Add routes** page that you also select **Add routes to the security group for this directory's VPC**. This will configure the security groups as detailed above in the "Configure your VPC." These security rules impact an internal network interface that is not exposed publicly. If this option is not available, you will instead see a message indicating that you have already customized your security groups.

You must set up the trust relationship on both domains. The relationships must be complementary. For example, if you create an outgoing trust on one domain, you must create an incoming trust on the other.

If you are creating a trust relationship with an existing domain, set up the trust relationship on that domain using Windows Server Administration tools.

You can create multiple trusts between your AWS Managed Microsoft AD and various Active Directory domains. However, only one trust relationship per pair can exist at a time. For example,

if you have an existing, one-way trust in the "Incoming direction" and you then want to set up another trust relationship in the "Outgoing direction," you will need to delete the existing trust relationship, and create a new "Two-way" trust.

## To verify an outgoing trust relationship

1. Open the [AWS Directory Service console](#).
2. On the **Directories** page, choose your AWS Managed Microsoft AD ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the primary Region, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Trust relationships** section, select the trust you want to verify, choose **Actions**, and then select **Verify trust relationship**.

This process verifies only the outgoing direction of a two-way trust. AWS does not support verification of an incoming trusts. For more information on how to verify a trust to or from your self-managed Active Directory, refer to [Verify a Trust](#) on Microsoft TechNet.

## To delete an existing trust relationship

1. Open the [AWS Directory Service console](#).
2. On the **Directories** page, choose your AWS Managed Microsoft AD ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the primary Region, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Trust relationships** section, select the trust you want to delete, choose **Actions**, and then select **Delete trust relationship**.
5. Choose **Delete**.

# Adding IP routes when using public IP addresses with your AWS Managed Microsoft AD

You can use AWS Directory Service for Microsoft Active Directory to take advantage of many powerful Active Directory features, including establishing trusts with other directories. However, if the DNS servers for the networks of the other directories use public (non-RFC 1918) IP addresses, you must specify those IP addresses as part of configuring the trust. Instructions for doing this can be found in [Creating a trust relationship between your AWS Managed Microsoft AD and self-managed AD](#).

Similarly, you must also enter the IP address information when routing traffic from your AWS Managed Microsoft AD on AWS to a peer AWS VPC, if the VPC uses public IP ranges.

When you add the IP addresses as described in [Creating a trust relationship between your AWS Managed Microsoft AD and self-managed AD](#), you have the option of selecting **Add routes to the security group for this directory's VPC**. This option should be selected unless you have previously customized your [security group](#) to allow the necessary traffic as shown below. For more information, see [Understand your directory's AWS security group configuration and use](#).

## Tutorial: Create a trust relationship between your AWS Managed Microsoft AD and your self-managed Active Directory domain

This tutorial walks you through all the steps necessary to set up a trust relationship between AWS Directory Service for Microsoft Active Directory and your self-managed (on-premises) Microsoft Active Directory. Although creating the trust requires only a few steps, you must first complete the following prerequisite steps.

### Topics

- [Prerequisites](#)
- [Step 1: Prepare your self-managed AD Domain](#)
- [Step 2: Prepare your AWS Managed Microsoft AD](#)
- [Step 3: Create the trust relationship](#)

### See Also

[Creating a trust relationship between your AWS Managed Microsoft AD and self-managed AD](#)

## Prerequisites

This tutorial assumes you already have the following:

 **Note**

AWS Managed Microsoft AD does not support trust with [Single label domains](#).

- An AWS Managed Microsoft AD directory created on AWS. If you need help doing this, see [Getting started with AWS Managed Microsoft AD](#).
- An EC2 instance running Windows added to that AWS Managed Microsoft AD. If you need help doing this, see [Joining an Amazon EC2 Windows instance to your AWS Managed Microsoft AD Active Directory](#).

 **Important**

The admin account for your AWS Managed Microsoft AD must have administrative access to this instance.

- The following Windows Server tools installed on that instance:

- AD DS and AD LDS Tools
- DNS

If you need help doing this, see [Installing Active Directory Administration Tools for AWS Managed Microsoft AD](#).

- A self-managed (on-premises) Microsoft Active Directory

You must have administrative access to this directory. The same Windows Server tools as listed above must also be available for this directory.

- An active connection between your self-managed network and the VPC containing your AWS Managed Microsoft AD. If you need help doing this, see [Amazon Virtual Private Cloud Connectivity Options](#).
- A correctly set local security policy. Check Local Security Policy > Local Policies > Security Options > Network access: Named Pipes that can be accessed anonymously and ensure that it contains at least the following three named pipes:
  - netlogon

- samr
- lsarpc
- The NetBIOS and domain names must be unique and cannot be the same to establish a trust relationship

For more information about the prerequisites for creating a trust relationship, see [Creating a trust relationship between your AWS Managed Microsoft AD and self-managed AD](#).

## Tutorial configuration

For this tutorial, we've already created a AWS Managed Microsoft AD and a self-managed domain. The self-managed network is connected to the AWS Managed Microsoft AD's VPC. Following are the properties of the two directories:

### AWS Managed Microsoft AD running on AWS

- Domain name (FQDN): MyManagedAD.example.com
- NetBIOS name: MyManagedAD
- DNS Addresses: 10.0.10.246, 10.0.20.121
- VPC CIDR: 10.0.0.0/16

The AWS Managed Microsoft AD resides in VPC ID: vpc-12345678.

### Self-managed or AWS Managed Microsoft AD domain

- Domain name (FQDN): corp.example.com
- NetBIOS name: CORP
- DNS Addresses: 172.16.10.153
- Self-managed CIDR: 172.16.0.0/16

## Next Step

### [Step 1: Prepare your self-managed AD Domain](#)

## Step 1: Prepare your self-managed AD Domain

First you need to complete several prerequisite steps on your self-managed (on-premises) domain.

## Configure your self-managed firewall

You must configure your self-managed firewall so that the following ports are open to the CIDRs for all subnets used by the VPC that contains your AWS Managed Microsoft AD. In this tutorial, we allow both incoming and outgoing traffic from 10.0.0.0/16 (the CIDR block of our AWS Managed Microsoft AD's VPC) on the following ports:

- TCP/UDP 53 - DNS
- TCP/UDP 88 - Kerberos authentication
- TCP/UDP 389 - Lightweight Directory Access Protocol (LDAP)
- TCP 445 - Server Message Block (SMB)
- TCP 9389 - Active Directory Web Services (ADWS) (*Optional* - This port needs to be open if you want to use your NetBIOS name instead of your full domain name for authentication with AWS applications like Amazon WorkDocs or Amazon Quick Suite.)

 **Note**

SMBv1 is no longer supported.

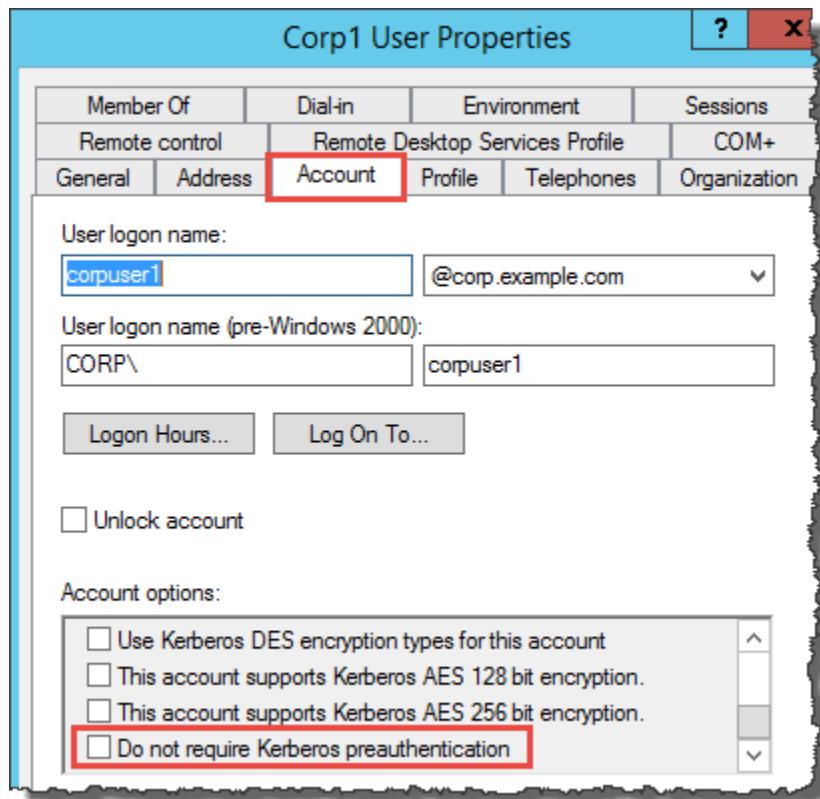
These are the minimum ports that are needed to connect the VPC to the self-managed directory. Your specific configuration may require additional ports be open.

## Ensure that Kerberos pre-authentication is enabled

User accounts in both directories must have Kerberos preauthentication enabled. This is the default, but let's check the properties of any random user to make sure nothing has changed.

### To view user's Kerberos settings

1. On your self-managed domain controller, open Server Manager.
2. On the **Tools** menu, choose **Active Directory Users and Computers**.
3. Choose the **Users** folder and open the context (right-click) menu. Select any random user account listed in the right pane. Choose **Properties**.
4. Choose the **Account** tab. In the **Account options** list, scroll down and ensure that **Do not require Kerberos preauthentication** is *not* checked.



## Configure DNS conditional forwarders for your self-managed domain

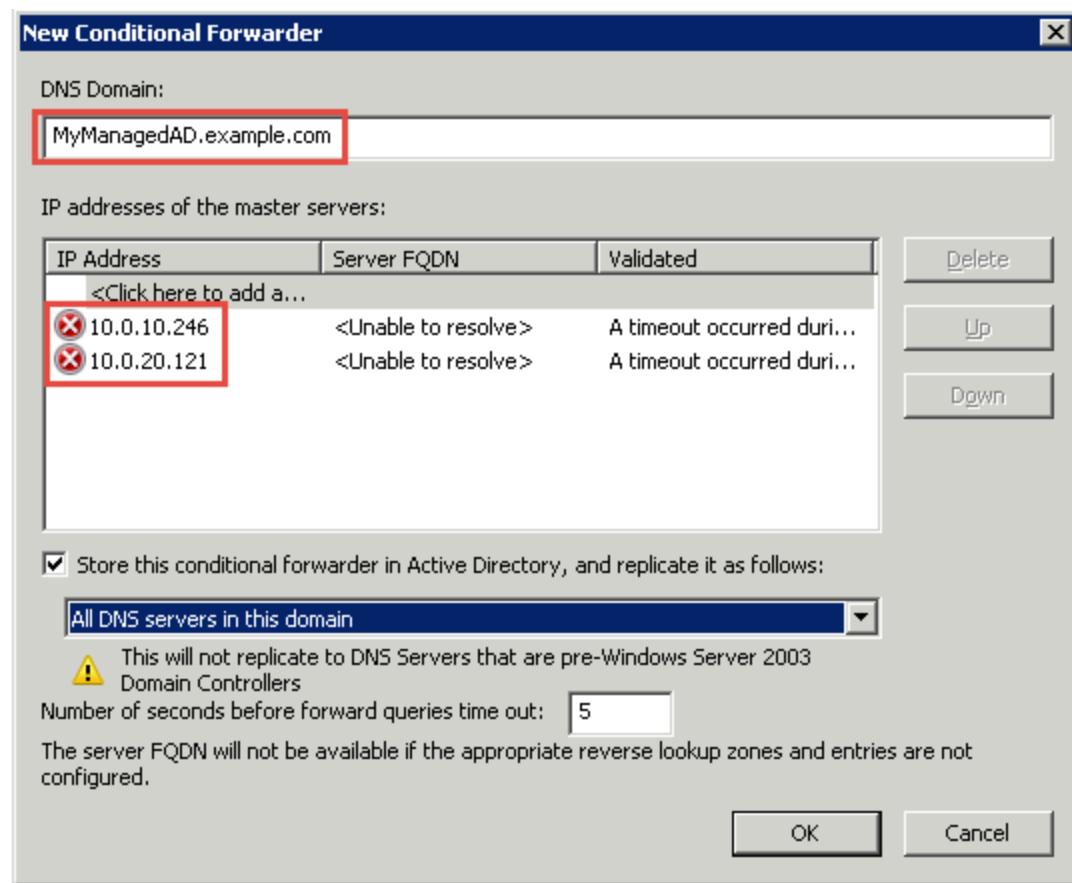
You must set up DNS conditional forwarders on each domain. Before doing this on your self-managed domain, you will first get some information about your AWS Managed Microsoft AD.

### To configure conditional forwarders on your self-managed domain

1. Sign into the AWS Management Console and open the [AWS Directory Service console](#).
2. In the navigation pane, select **Directories**.
3. Choose the directory ID of your AWS Managed Microsoft AD.
4. On the **Details** page, take note of the values in **Directory name** and the **DNS address** of your directory.
5. Now, return to your self-managed domain controller. Open Server Manager.
6. On the **Tools** menu, choose **DNS**.
7. In the console tree, expand the DNS server of the domain for which you are setting up the trust. Our server is WIN-5V70CN7VJ0.corp.example.com.
8. In the console tree, choose **Conditional Forwarders**.

9. On the **Action** menu, choose **New conditional forwarder**.
10. In **DNS domain**, type the fully qualified domain name (FQDN) of your AWS Managed Microsoft AD, which you noted earlier. In this example, the FQDN is MyManagedAD.example.com.
11. Choose **IP addresses of the primary servers** and type the DNS addresses of your AWS Managed Microsoft AD directory, which you noted earlier. In this example those are: 10.0.10.246, 10.0.20.121

After entering the DNS addresses, you might get a "timeout" or "unable to resolve" error. You can generally ignore these errors.



12. Select **Store this conditional forwarder in Active Directory, and replicate it as follows**.
13. Select **All DNS servers in this domain**, and then choose **OK**.

## Next Step

### [Step 2: Prepare your AWS Managed Microsoft AD](#)

## Step 2: Prepare your AWS Managed Microsoft AD

Now let's get your AWS Managed Microsoft AD ready for the trust relationship. Many of the following steps are almost identical to what you just completed for your self-managed domain. This time, however, you are working with your AWS Managed Microsoft AD.

### Configure your VPC subnets and security groups

You must allow traffic from your self-managed network to the VPC containing your AWS Managed Microsoft AD. To do this, you will need to make sure that the ACLs associated with the subnets used to deploy your AWS Managed Microsoft AD and the security group rules configured on your domain controllers, both allow the requisite traffic to support trusts.

Port requirements vary based on the version of Windows Server used by your domain controllers and the services or applications that will be leveraging the trust. For the purposes of this tutorial, you will need to open the following ports:

#### Inbound

- TCP/UDP 53 - DNS
- TCP/UDP 88 - Kerberos authentication
- UDP 123 - NTP
- TCP 135 - RPC
- TCP/UDP 389 - LDAP
- TCP/UDP 445 - SMB
- TCP/UDP 464 - Kerberos authentication
- TCP 636 - LDAPS (LDAP over TLS/SSL)
- TCP 3268-3269 - Global Catalog
- TCP/UDP 49152-65535 - Ephemeral ports for RPC

 **Note**

SMBv1 is no longer supported.

#### Outbound

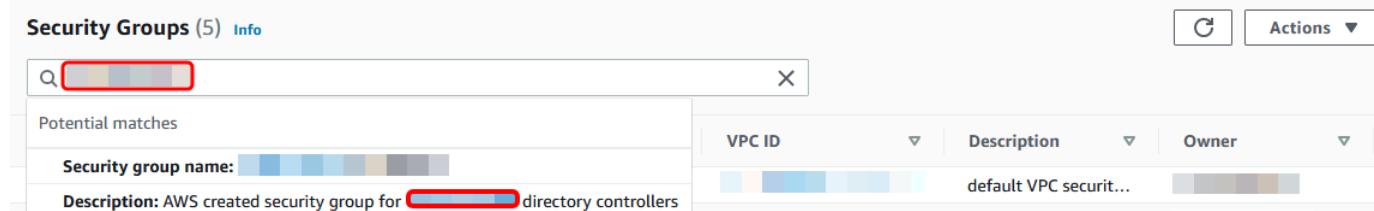
- ALL

 **Note**

These are the minimum ports that are needed to be able to connect the VPC and self-managed directory. Your specific configuration may require additional ports be open.

## To configure your AWS Managed Microsoft AD domain controller outbound and inbound rules

1. Return to the [AWS Directory Service console](#). In the list of directories, take note the directory ID for your AWS Managed Microsoft AD directory.
2. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>.
3. In the navigation pane, choose **Security Groups**.
4. Use the search box to search for your AWS Managed Microsoft AD directory ID. In the search results, select the Security Group with the description **AWS created security group for yourdirectoryID directory controllers**.



5. Go to the **Outbound Rules** tab for that security group. Choose **Edit outbound rules**, and then **Add rule**. For the new rule, enter the following values:
  - **Type:** ALL Traffic
  - **Protocol:** ALL
  - **Destination** determines the traffic that can leave your domain controllers and where it can go. Specify a single IP address or an IP address range in CIDR notation (for example, 203.0.113.5/32). You can also specify the name or ID of another security group in the same Region. For more information, see [Understand your directory's AWS security group configuration and use](#).
6. Select **Save Rule**.

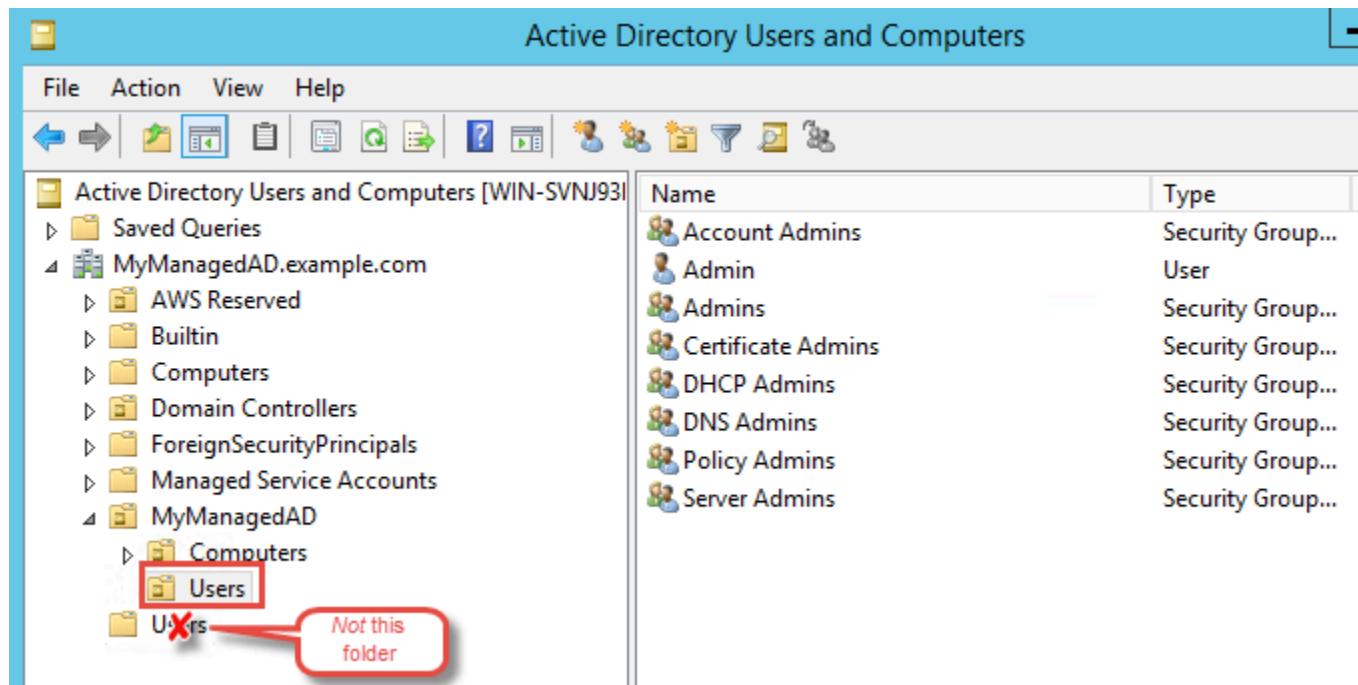
The screenshot shows the 'Edit outbound rules' interface. At the top, a note says 'Outbound rules control the outgoing traffic that's allowed to leave the instance.' Below is a table header for 'Outbound rules' with columns: Security group rule ID, Type, Protocol, Port range, Destination, and Description. A search bar and a delete button are also present. At the bottom are 'Add rule', 'Cancel', 'Preview changes', and a prominent 'Save rules' button.

## Ensure that Kerberos pre-authentication is enabled

Now you want to confirm that users in your AWS Managed Microsoft AD also have Kerberos pre-authentication enabled. This is the same process you completed for your self-managed directory. This is the default, but let's check to make sure nothing has changed.

### To view user kerberos settings

1. Log in to an instance that is a member of your AWS Managed Microsoft AD directory using either the [AWS Managed Microsoft AD Administrator account and group permissions](#) for the domain or an account that has been delegated permissions to manage users in the domain.
2. If they are not already installed, install the Active Directory Users and Computers tool and the DNS tool. Learn how to install these tools in [Installing Active Directory Administration Tools for AWS Managed Microsoft AD](#).
3. Open Server Manager. On the **Tools** menu, choose **Active Directory Users and Computers**.
4. Choose the **Users** folder in your domain. Note that this is the **Users** folder under your NetBIOS name, not the **Users** folder under the fully qualified domain name (FQDN).



5. In the list of users, right-click on a user, and then choose **Properties**.
6. Choose the **Account** tab. In the **Account options** list, ensure that **Do not require Kerberos preauthentication** is *not* checked.

## Next Step

### Step 3: Create the trust relationship

Now that the preparation work is complete, the final steps are to create the trusts. First you create the trust on your self-managed domain, and then finally on your AWS Managed Microsoft AD. If you have any issues during the trust creation process, see [Trust creation status reasons](#) for assistance.

### Configure the trust in your self-managed Active Directory

In this tutorial, you configure a two-way forest trust. However, if you create a one-way forest trust, be aware that the trust directions on each of your domains must be complementary. For example, if you create a one-way, outgoing trust on your self-managed domain, you need to create a one-way, incoming trust on your AWS Managed Microsoft AD.

**Note**

AWS Managed Microsoft AD also supports external trusts. However, for the purposes of this tutorial, you will create a two-way forest trust.

## To configure the trust in your self-managed Active Directory

1. Open Server Manager and on the **Tools** menu, choose **Active Directory Domains and Trusts**.
2. Open the context (right-click) menu of your domain and choose **Properties**.
3. Choose the **Trusts** tab and choose **New trust**. Type the name of your AWS Managed Microsoft AD and choose **Next**.
4. Choose **Forest trust**. Choose **Next**.
5. Choose **Two-way**. Choose **Next**.
6. Choose **This domain only**. Choose **Next**.
7. Choose **Forest-wide authentication**. Choose **Next**.
8. Type a **Trust password**. Make sure to remember this password as you will need it when setting up the trust for your AWS Managed Microsoft AD.
9. In the next dialog box, confirm your settings and choose **Next**. Confirm that the trust was created successfully and again choose **Next**.
10. Choose **No, do not confirm the outgoing trust**. Choose **Next**.
11. Choose **No, do not confirm the incoming trust**. Choose **Next**.

## Configure the trust in your AWS Managed Microsoft AD directory

Finally, you configure the forest trust relationship with your AWS Managed Microsoft AD directory. Because you created a two-way forest trust on the self-managed domain, you also create a two-way trust using your AWS Managed Microsoft AD directory.

**Note**

Trust relationships is a global feature of AWS Managed Microsoft AD. If you are using [Configure Multi-Region replication for AWS Managed Microsoft AD](#), the following procedures must be performed in the [Primary Region](#). The changes will be applied across all replicated Regions automatically. For more information, see [Global vs Regional features](#).

## To configure the trust in your AWS Managed Microsoft AD directory

1. Return to the [AWS Directory Service console](#).
2. On the **Directories** page, choose your AWS Managed Microsoft AD ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the primary Region, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Trust relationships** section, choose **Actions**, and then select **Add trust relationship**.
5. On the **Add a trust relationship** page, specify the Trust type. In this case, we choose **Forest trust**. Type the FQDN of your self-managed domain (in this tutorial **corp.example.com**). Type the same trust password that you used when creating the trust on your self-managed domain. Specify the direction. In this case, we choose **Two-way**.
6. In the **Conditional forwarder** field, enter the IP address of your self-managed DNS server. In this example, enter 172.16.10.153.
7. (Optional) Choose **Add another IP address** and enter a second IP address for your self-managed DNS server. You can specify up to a total of four DNS servers.
8. Choose **Add**.

Congratulations. You now have a trust relationship between your self-managed domain (`corp.example.com`) and your AWS Managed Microsoft AD (`MyManagedAD.example.com`). Only one relationship can be set up between these two domains. If for example, you want to change the trust direction to one-way, you would first need to delete this existing trust relationship and create a new one.

For more information, including instructions about verifying or deleting trusts, see [Creating a trust relationship between your AWS Managed Microsoft AD and self-managed AD](#).

## Tutorial: Create a trust relationship between two AWS Managed Microsoft AD domains

This tutorial walks you through all the steps necessary to set up a trust relationship between two AWS Directory Service for Microsoft Active Directory domains.

## Topics

- [Step 1: Prepare your AWS Managed Microsoft AD](#)
- [Step 2: Create the trust relationship with another AWS Managed Microsoft AD domain](#)

## See Also

[Creating a trust relationship between your AWS Managed Microsoft AD and self-managed AD](#)

## Step 1: Prepare your AWS Managed Microsoft AD

In this section, you will get your AWS Managed Microsoft AD ready for the trust relationship with another AWS Managed Microsoft AD. Many of the following steps are almost identical to what you completed in [Tutorial: Create a trust relationship between your AWS Managed Microsoft AD and your self-managed Active Directory domain](#). This time, however, you are configuring your AWS Managed Microsoft AD environments to work with each other.

### Configure your VPC subnets and security groups

You must allow traffic from one AWS Managed Microsoft AD network to the VPC containing your other AWS Managed Microsoft AD. To do this, you will need to make sure that the ACLs associated with the subnets used to deploy your AWS Managed Microsoft AD and the security group rules configured on your domain controllers, both allow the requisite traffic to support trusts.

Port requirements vary based on the version of Windows Server used by your domain controllers and the services or applications that will be leveraging the trust. For the purposes of this tutorial, you will need to open the following ports:

#### Inbound

- TCP/UDP 53 - DNS
- TCP/UDP 88 - Kerberos authentication
- UDP 123 - NTP
- TCP 135 - RPC
- TCP/UDP 389 - LDAP
- TCP/UDP 445 - SMB

**Note**

SMBv1 is no longer supported.

- TCP/UDP 464 - Kerberos authentication
- TCP 636 - LDAPS (LDAP over TLS/SSL)
- TCP 3268-3269 - Global Catalog
- TCP/UDP 1024-65535 - Ephemeral ports for RPC

**Outbound**

- ALL

**Note**

These are the minimum ports that are needed to be able to connect the VPCs from both AWS Managed Microsoft AD's. Your specific configuration may require additional ports be open. For more information, see [How to configure a firewall for Active Directory domains and trusts](#) on Microsoft's website.

**To configure your AWS Managed Microsoft AD domain controller outbound rules****Note**

Repeat steps 1-6 below for each directory.

1. Go to the [AWS Directory Service console](#). In the list of directories, take note the directory ID for your AWS Managed Microsoft AD directory.
2. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>.
3. In the navigation pane, choose **Security Groups**.
4. Use the search box to search for your AWS Managed Microsoft AD directory ID. In the search results, select the item with the description **AWS created security group for yourdirectoryID directory controllers**.

5. Go to the **Outbound Rules** tab for that security group. Choose **Edit**, and then **Add another rule**. For the new rule, enter the following values:

- **Type:** ALL Traffic
- **Protocol:** ALL
- **Destination** determines the traffic that can leave your domain controllers and where it can go. Specify a single IP address or an IP address range in CIDR notation (for example, 203.0.113.5/32). You can also specify the name or ID of another security group in the same Region. For more information, see [Understand your directory's AWS security group configuration and use](#).

6. Select **Save**.

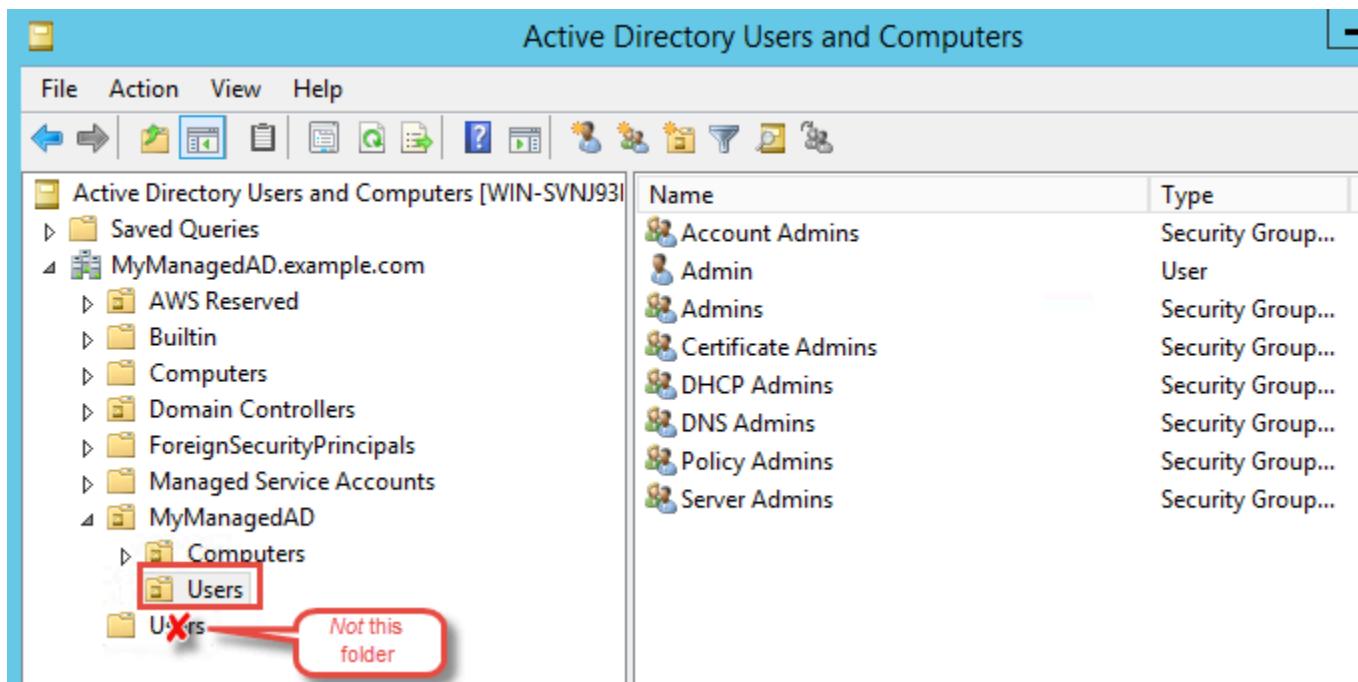
## Ensure that Kerberos pre-authentication is enabled

Now you want to confirm that users in your AWS Managed Microsoft AD also have Kerberos pre-authentication enabled. This is the same process you completed for your on-premises directory. This is the default, but let's check to make sure nothing has changed.

### To view user kerberos settings

1. Log in to an instance that is a member of your AWS Managed Microsoft AD directory using either the [AWS Managed Microsoft AD Administrator account and group permissions](#) for the domain or an account that has been delegated permissions to manage users in the domain.

2. If they are not already installed, install the Active Directory Users and Computers tool and the DNS tool. Learn how to install these tools in [Installing Active Directory Administration Tools for AWS Managed Microsoft AD](#).
3. Open Server Manager. On the **Tools** menu, choose **Active Directory Users and Computers**.
4. Choose the **Users** folder in your domain. Note that this is the **Users** folder under your NetBIOS name, not the **Users** folder under the fully qualified domain name (FQDN).



5. In the list of users, right-click on a user, and then choose **Properties**.
6. Choose the **Account** tab. In the **Account options** list, ensure that **Do not require Kerberos preauthentication** is *not* checked.

## Next Step

### [Step 2: Create the trust relationship with another AWS Managed Microsoft AD domain](#)

## Step 2: Create the trust relationship with another AWS Managed Microsoft AD domain

Now that the preparation work is complete, the final steps are to create the trusts between your two AWS Managed Microsoft AD domains. If you have any issues during the trust creation process, see [Trust creation status reasons](#) for assistance.

## Configure the trust in your first AWS Managed Microsoft AD domain

In this tutorial, you configure a two-way forest trust. However, if you create a one-way forest trust, be aware that the trust directions on each of your domains must be complementary. For example, if you create a one-way, outgoing trust on this first domain, you need to create a one-way, incoming trust on your second AWS Managed Microsoft AD domain.

### Note

AWS Managed Microsoft AD also supports external trusts. However, for the purposes of this tutorial, you will create a two-way forest trust.

## To configure the trust in your first AWS Managed Microsoft AD domain

1. Open the [AWS Directory Service console](#).
2. On the **Directories** page, choose your first AWS Managed Microsoft AD ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the primary Region, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Trust relationships** section, choose **Actions**, and then select **Add trust relationship**.
5. On the **Add a trust relationship** page, Type the FQDN of your second AWS Managed Microsoft AD domain. Make sure to remember this password as you will need it when setting up the trust for your second AWS Managed Microsoft AD. Specify the direction. In this case, choose **Two-way**.
6. In the **Conditional forwarder** field, enter the IP address of your second AWS Managed Microsoft AD DNS server.
7. (Optional) Choose **Add another IP address** and enter a second IP address for your second AWS Managed Microsoft AD DNS server. You can specify up to a total of four DNS servers.
8. Choose **Add**. The trust will fail at this point which is expected until we create the other side of the trust.

## Configure the trust in your second AWS Managed Microsoft AD domain

Now, you configure the forest trust relationship with your second AWS Managed Microsoft AD directory. Because you created a two-way forest trust on the first AWS Managed Microsoft AD domain, you also create a two-way trust using this AWS Managed Microsoft AD domain.

### To configure the trust in your second AWS Managed Microsoft AD domain

1. Return to the [AWS Directory Service console](#).
2. On the **Directories** page, choose your second AWS Managed Microsoft AD ID.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the primary Region, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Trust relationships** section, choose **Actions**, and then select **Add trust relationship**.
5. On the **Add a trust relationship** page, Type the FQDN of your first AWS Managed Microsoft AD domain. Type the same trust password that you used when creating the trust on your on-premises domain. Specify the direction. In this case, choose **Two-way**.
6. In the **Conditional forwarder** field, enter the IP address of your first AWS Managed Microsoft AD DNS server.
7. (Optional) Choose **Add another IP address** and enter a second IP address for your first AWS Managed Microsoft AD DNS server. You can specify up to a total of four DNS servers.
8. Choose **Add**. The trust should be verified shortly afterwards.
9. Now, go back to the trust you created in the first domain and verify the trust relationship again.

Congratulations. You now have a trust relationship between your two AWS Managed Microsoft AD domains. Only one relationship can be set up between these two domains. If for example, you want to change the trust direction to one-way, you would first need to delete this existing trust relationship and create a new one.

# Extend your AWS Managed Microsoft AD schema

AWS Managed Microsoft AD uses schemas to organize and enforce how directory data is stored. The process of adding definitions to the schema is referred to as "extending the schema." Schema extensions make it possible for you to modify the schema of your AWS Managed Microsoft AD directory using a valid LDAP Data Interchange Format (LDIF) file. For more information about AD schemas and how to extend your schema, see the topics listed below.

## When to extend your AWS Managed Microsoft AD schema

You can extend your AWS Managed Microsoft AD schema by adding new object classes and attributes. For example, you might do this if you have an application that requires changes to your schema in order to support single sign-on capabilities.

You can also use schema extensions to enable support for applications that rely on specific Active Directory object classes and attributes. This can be especially useful in the case where you need to migrate corporate applications that are dependent on AWS Managed Microsoft AD, to the AWS cloud.

Each attribute or class that is added to an existing Active Directory schema must be defined with a unique ID. That way when companies add extensions to the schema, they can be guaranteed to be unique and not to conflict with each other. These IDs are referred to as AD Object Identifiers (OIDs) and are stored in AWS Managed Microsoft AD.

To get started, see [Tutorial: Extending your AWS Managed Microsoft AD schema](#).

## Related topics

- [Extend your AWS Managed Microsoft AD schema](#)
- [Schema elements](#)

## Topics

- [Tutorial: Extending your AWS Managed Microsoft AD schema](#)

## Tutorial: Extending your AWS Managed Microsoft AD schema

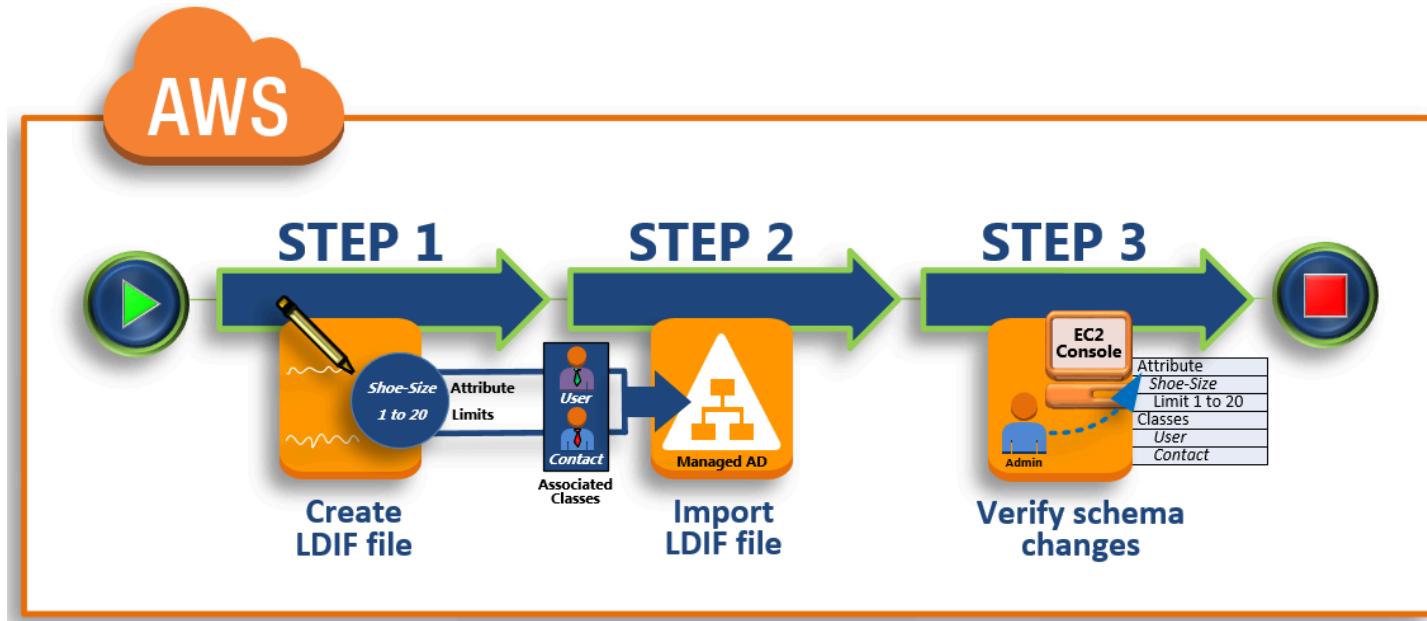
In this tutorial, you will learn how to extend the schema for your AWS Directory Service for Microsoft Active Directory directory, also known as AWS Managed Microsoft AD, by adding unique

*attributes* and *classes* that meet your specific requirements. AWS Managed Microsoft AD schema extensions can only be uploaded and applied using a valid LDIF (Lightweight Directory Interchange Format) script file.

Attributes (`attributeSchema`) define the fields in the database while classes (`classSchema`) define the tables in the database. For example, all of the user objects in Active Directory are defined by the schema class *User* while the individual properties of a user, such as email address or phone number, are each defined by an attribute.

If you wanted to add a new property, such as Shoe-Size, you would define a new attribute, which would be of type *integer*. You could also define lower and upper limits like 1 to 20. Once the Shoe-Size attributeSchema object has been created, you would then alter the *User* classSchema object to contain that attribute. Attributes can be linked to multiple classes. Shoe-Size could also be added to the *Contact* class for example. For more information about Active Directory schemas, see [When to extend your AWS Managed Microsoft AD schema](#).

This workflow has three basic steps.



### Step 1: Create your LDIF file

First, you create an LDIF file and define the new attributes and any classes that the attributes should be added to. You use this file for the next phase of the workflow.

## Step 2: Import your LDIF file

In this step, you use the AWS Directory Service console to import the LDIF file to your Microsoft Active Directory environment.

## Step 3: Verify if the schema extension was successful

Finally, as an administrator, you use an EC2 instance to verify that the new extensions appear in the Active Directory Schema Snap-in.

## **Step 1: Create your LDIF file**

An LDIF file is a standard plain text data interchange format for representing [LDAP](#) (Lightweight Directory Access Protocol) directory content and update requests. LDIF conveys directory content as a set of records, one record for each object (or entry). It also represents update requests, such as Add, Modify, Delete, and Rename, as a set of records, one record for each update request.

The AWS Directory Service imports your LDIF file with the schema changes by running the `ldifde.exe` application on your AWS Managed Microsoft AD directory. Therefore, you will find it helpful to understand the LDIF script syntax. For more information, see [LDIF Scripts](#).

Several third-party LDIF tools can extract, clean-up, and update your schema updates. Regardless of which tool you use, it is important to understand that all identifiers used in your LDIF file must be unique.

We highly recommend that you review the following concepts and tips prior to creating your LDIF file.

- **Schema elements** – Learn about schema elements such as attributes, classes, object IDs, and linked attributes. For more information, see [Schema elements](#).
- **Sequence of items** – Make sure that the order in which the items in your LDIF file are laid out follow the [Directory Information Tree \(DIT\)](#) from the top down. The general rules for sequencing in an LDIF file include the following:
  - Separate items with a blank line.
  - List child items after their parent items.

- Ensure that items such as attributes or object classes exist in the schema. If they are not present, you must add them to the schema before they can be used. For example, before you can assign an attribute to a class, the attribute must be created.
- **Format of the DN** – For each new instruction in the LDIF file, define the distinguished name (DN) as the first line of the instruction. The DN identifies an Active Directory object within the Active Directory object's tree and must contain the domain components for your directory. For example, the domain components for the directory in this tutorial are DC=example, DC=com.

The DN must include the Active Directory object's common name (CN). The first CN entry represents the attribute or class name. To extend the Active Directory schema, use CN=Schema, CN=Configuration. Remember that you cannot modify Active Directory object content. The general DN format follows.

```
dn: CN=[attribute or class name],CN=Schema,CN=Configuration,DC=[domain name]
```

For this tutorial, the DN for the new Shoe-Size attribute would look like:

```
dn: CN=Shoe-Size,CN=Schema,CN=Configuration,DC=example,DC=com
```

- **Warnings** – Review the warnings below before you extend your schema.
  - Before you extend your Active Directory schema, it is important to review Microsoft's warnings on the impact of this operation. For more information, see [What You Must Know Before Extending the Schema](#).
  - You cannot delete a schema attribute or class. Therefore, if you make a mistake and don't want to restore from backup, you can only disable the object. For more information, see [Disabling Existing Classes and Attributes](#).
  - Changes to defaultSecurityDescriptor are not supported.

To learn more about how LDIF files are constructed and see a sample LDIF file that can be used for testing AWS Managed Microsoft AD schema extensions, see the article [How to Extend your AWS Managed Microsoft AD Directory Schema](#) on the AWS Security Blog.

## Next Step

### [Step 2: Import your LDIF file](#)

## Step 2: Import your LDIF file

You can extend your schema by importing an LDIF file from either the AWS Directory Service console or by using the API. For more information about how to do this with the schema extension APIs, see the [AWS Directory Service API Reference](#). At this time, AWS does not support external applications, such as Microsoft Exchange, to perform schema updates directly.

### Important

When you make an update to your AWS Managed Microsoft AD directory schema, the operation is not reversible. In other words, once you create a new class or attribute, Active Directory doesn't allow you to remove it. However, you can disable it.

If you must delete the schema changes, one option is to restore the directory from a previous snapshot. Restoring a snapshot rolls both the schema and the directory data back to a previous point, not just the schema. Note, the maximum supported age of a snapshot is 180 days. For more information, see [Useful shelf life of a system-state backup of Active Directory](#) on the Microsoft website.

Before the update process begins, AWS Managed Microsoft AD takes a snapshot to preserve the current state of your directory.

### Note

Schema extensions is a global feature of AWS Managed Microsoft AD. If you are using [Configure Multi-Region replication for AWS Managed Microsoft AD](#), the following procedures must be performed in the [Primary Region](#). The changes will be applied across all replicated Regions automatically. For more information, see [Global vs Regional features](#).

### To import your LDIF file

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, do one of the following:

- If you have multiple Regions showing under **Multi-Region replication**, select the primary Region, and then choose the **Maintenance** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Maintenance** tab.
4. In the **Schema extensions** section, choose **Actions**, and then select **Upload and update schema**.
  5. In the dialog box, click **Browse**, select a valid LDIF file, type a description, and then choose **Update Schema**.

 **Important**

Extending the schema is a critical operation. Don't apply any schema update in production environment without first testing it with your application in a development or test environment.

## How is the LDIF file applied

After your LDIF file has been uploaded, AWS Managed Microsoft AD takes steps to protect your directory against errors as it applies the changes in the following order.

1. **Validates the LDIF file.** Since LDIF scripts can manipulate any object in the domain, AWS Managed Microsoft AD runs checks right after you upload to help ensure that the import operation will not fail. These include checks to ensure the following:
  - The objects to be updated are only held in the schema container
  - The DC (domain controllers) part matches the name of the domain where the LDIF script is running
2. **Takes a snapshot of your directory.** You can use the snapshot to restore your directory in case you encounter any problems with your application after updating the schema.
3. **Applies the changes to a single DC.** AWS Managed Microsoft AD isolates one of your DCs and applies the updates in the LDIF file to the isolated DC. It then selects one of your DCs to be the primary schema, removes that DC from directory replication, and applies your LDIF file using Ldifde.exe.

4. **Replication occurs to all DCs.** AWS Managed Microsoft AD adds the isolated DC back in to replication to complete the update. While this is all happening, your directory continues to provide the Active Directory service to your applications without disruption.

## Next step

### [Step 3: Verify if the schema extension was successful](#)

### **Step 3: Verify if the schema extension was successful**

After you have finished the import process, it is important to verify that schema updates were applied to your directory. This is especially critical before you migrate or update any application that relies on the schema update. You can do this using a variety of different LDAP tools or by writing a test tool that issues the appropriate LDAP commands.

This procedure uses the Active Directory Schema Snap-in and/or PowerShell to verify that the schema updates were applied. You must run these tools from a computer that is domain joined to your AWS Managed Microsoft AD. This can be a Windows server running in your on-premises network with access to your virtual private cloud (VPC) or through a virtual private network (VPN) connection. You can also run these tools on an Amazon EC2 Windows instance (see [How to launch a new EC2 instance with seamless domain join](#)).

#### To verify using the Active Directory Schema Snap-in

1. Install the Active Directory Schema Snap-In using the instructions on the [TechNet](#) website.
2. Open the Microsoft Management Console (MMC) and expand the **AD Schema** tree for your directory.
3. Navigate through the **Classes** and **Attributes** folders until you find the schema changes that you made earlier.

#### To verify using PowerShell

1. Open a PowerShell window.
2. Use the Get-ADObject cmdlet as shown below to verify the schema change. For example:

```
get-adobject -Identity 'CN=Shoe-  
Size,CN=Schema,CN=Configuration,DC=example,DC=com' -Properties *
```

## Optional step

### Add a value to the new attribute - Optional

### Add a value to the new attribute - Optional

Use this optional step when you have created a new attribute and want to add a new value to the attribute in your AWS Managed Microsoft AD directory.

#### To add a value to an attribute

1. Open the PowerShell command line utility and set the new attribute with the following command. In this example, we will add a new EC2InstanceID value to the attribute for a specific computer.

```
PS C:\> set-adcomputer -Identity computer name -add @{example-  
EC2InstanceID = 'EC2 instance ID'}
```

2. You can validate if the EC2InstanceID value was added to the computer object by running the following command:

```
PS C:\> get-adcomputer -Identity computer name -Property example-  
EC2InstanceID
```

## Related resources

The following resource links are located on the Microsoft website and provide related information.

- [Extending the Schema \(Windows\)](#)
- [Active Directory Schema \(Windows\)](#)
- [Active Directory Schema](#)
- [Windows Administration: Extending the Active Directory Schema](#)
- [Restrictions on Schema Extension \(Windows\)](#)
- [Ldifde](#)

# Ways to join an Amazon EC2 instance to your AWS Managed Microsoft AD

You can seamlessly join an Amazon EC2 instance to your Active Directory domain when the instance is launched. For more information, see [Joining an Amazon EC2 Windows instance to your AWS Managed Microsoft AD Active Directory](#). You can also launch an EC2 instance and join it to an Active Directory domain directly from the Directory Service console with [AWS Systems Manager Automation](#).

If you need to manually join an EC2 instance to your Active Directory domain, you must launch the instance in the proper Region and security group or subnet, then join the instance to the domain.

To be able to connect remotely to these instances, you must have IP connectivity to the instances from the network you are connecting from. In most cases, this requires that an internet gateway be attached to your VPC and that the instance has a public IP address.

## Topics

- [Launching a directory administration instance in your AWS Managed Microsoft AD Active Directory](#)
- [Joining an Amazon EC2 Windows instance to your AWS Managed Microsoft AD Active Directory](#)
- [Joining an Amazon EC2 Linux instance to your AWS Managed Microsoft AD Active Directory](#)
- [Joining an Amazon EC2 Mac instance to your AWS Managed Microsoft AD Active Directory](#)
- [Delegating directory join privileges for AWS Managed Microsoft AD](#)
- [Creating or changing a DHCP options set for AWS Managed Microsoft AD](#)

## Launching a directory administration instance in your AWS Managed Microsoft AD Active Directory

This procedure launches an Amazon EC2 directory administration Windows instance in the AWS Management Console using AWS Systems Manager Automation to manage your directories. You can also accomplish this by running the automation [AWS-CreateDSManagementInstance](#) in the AWS Systems Manager Automation console directly.

For more information, see the following links:

- [Simplifying Active Directory domain join with AWS Systems Manager](#)

- [How do I use AWS Systems Manager to join a running EC2 Windows instances to my Directory Service domain?](#)

## Prerequisites

The following prerequisites are required to complete this tutorial:

- You will need to set up AWS Systems Manager. For more information, see [Setting up AWS Systems Manager](#).
- You will need an [IAM instance profile role](#) that allows Systems Manager and AWS Managed Microsoft AD.
  - For more information on Systems Manager, see [Configure instance permissions required for Systems Manager](#).
  - The IAM instance role needs the following AWS managed policies so your EC2 directory administration Windows instance can domain join your AWS Managed Microsoft AD:
    - **AmazonSSMManagedInstanceCore**
    - **AmazonSSMDirectoryServiceAccess**
  - The VPC connected to your AWS Managed Microsoft AD needs to allow access to public Directory Service endpoints. For more information, see [Prerequisites for creating a AWS Managed Microsoft AD](#).
  - You must have the following permissions enabled in your account to launch a directory administration EC2 instance from the console:
    - `ds:DescribeDirectories`
    - `ec2:AuthorizeSecurityGroupIngress`
    - `ec2:CreateSecurityGroup`
    - `ec2:CreateTags`
    - `ec2:DeleteSecurityGroup`
    - `ec2:DescribeInstances`
    - `ec2:DescribeInstanceStatus`
    - `ec2:DescribeKeyPairs`
    - `ec2:DescribeSecurityGroups`
    - `ec2:DescribeVpcs`
    - `ec2:RunInstances`

- `ec2:TerminateInstances`
- `iam:AddRoleToInstanceProfile`
- `iam:AttachRolePolicy`
- `iam>CreateInstanceProfile`
- `iam:CreateRole`
- `iam>DeleteInstanceProfile`
- `iam>DeleteRole`
- `iam:DetachRolePolicy`
- `iam:GetInstanceProfile`
- `iam:GetRole`
- `iam>ListAttachedRolePolicies`
- `iam>ListInstanceProfiles`
- `iam>ListInstanceProfilesForRole`
- `iam:PassRole`
- `iam:RemoveRoleFromInstanceProfile`
- `iam:TagInstanceProfile`
- `iam:TagRole`
- `ssm>CreateDocument`
- `ssm>DeleteDocument`
- `ssm:DescribeInstanceInformation`
- `ssm:GetAutomationExecution`
- `ssm:GetParameters`
- `ssm>ListCommandInvocations`
- `ssm>ListCommands`
- `ssm>ListDocuments`
- `ssm:SendCommand`
- `ssm:StartAutomationExecution`
- `ssm:GetDocument`

## Launching a directory administration EC2 instance in the AWS Management Console

1. Sign in to the [Directory Service console](#).
2. Under **Active Directory**, choose **Directories**.
3. Choose the **Directory ID** of the directory where you want to launch a directory administration EC2 instance.
4. On the directory page, in the top right corner, choose **Actions**.
5. In the **Actions** dropdown list, choose **Launch directory administration EC2 instance**.
6. On the **Launch directory administration EC2 instance** page, under **Input parameters**, complete the fields.
  - a. (Optional) You can provide a key pair for the instance. From the **Key Pair Name - optional** dropdown list, select a key pair.
  - b. (Optional) Choose **View AWS CLI command** to see an example that you use in the AWS CLI to run this automation.
7. Choose **Submit**.
8. You're taken back to the directory page. A green flashbar displays at the top of your screen to indicate that you successfully began the launch.

## Viewing directory administration EC2 instance

If you haven't launched any EC2 instances for a directory, a dash (-) displays under **Directory administration EC2 instance**.

1. Under **Active Directory**, choose **Directories** and select the directory you want to view.
2. Under **Directory details**, under **Directory administration EC2 instance**, choose one or all of your instances to view.
3. When you choose an instance, you're routed to the EC2 **Connect to instance** page to connect a remote desktop to your instance.

# Joining an Amazon EC2 Windows instance to your AWS Managed Microsoft AD Active Directory

You can launch and join an Amazon EC2 Windows instance to an AWS Managed Microsoft AD. Alternatively, you can manually join an existing EC2 Windows instance to an AWS Managed Microsoft AD.

## Seamlessly join EC2 Windows instance

This procedure seamlessly joins an Amazon EC2 Windows instance to your AWS Managed Microsoft AD. If you need to perform seamless domain join across multiple AWS accounts, see [Tutorial: Sharing your AWS Managed Microsoft AD directory for seamless EC2 domain-join](#). For more information about Amazon EC2, see [What is Amazon EC2?](#).

### Prerequisites

To seamlessly domain join an EC2 instance, you will need to complete the following:

- Have an AWS Managed Microsoft AD. To learn more, see [Creating your AWS Managed Microsoft AD](#).
- You'll need the following IAM permissions to seamlessly join an EC2 Windows instance:
  - IAM Instance Profile with the following IAM permissions:
    - AmazonSSMManagedInstanceCore
    - AmazonSSMDirectoryServiceAccess
  - The user seamlessly domain joining the EC2 to the AWS Managed Microsoft AD needs the following IAM permissions:
    - Directory Service Permissions:
      - "ds:DescribeDirectories"
      - "ds>CreateComputer"
    - Amazon VPC Permissions:
      - "ec2:DescribeVpcs"
      - "ec2:DescribeSubnets"
      - "ec2:DescribeNetworkInterfaces"
      - "ec2>CreateNetworkInterface"
      - "ec2:AttachNetworkInterface"

- EC2 Permissions:
  - "ec2:DescribeInstances"
  - "ec2:DescribeImages"
  - "ec2:DescribeInstanceTypes"
  - "ec2:RunInstances"
  - "ec2:CreateTags"
- AWS Systems Manager Permissions:
  - "ssm:DescribeInstanceInformation"
  - "ssm:SendCommand"
  - "ssm:GetCommandInvocation"
  - "ssm>CreateBatchAssociation"

When your AWS Managed Microsoft AD is created, a security group is created with inbound and outbound rules. To learn more about these rules and ports, see [What gets created with your AWS Managed Microsoft AD](#). To seamlessly domain join an EC2 Windows instance, your VPC where you're launching your instance should allow the same ports allowed in your AWS Managed Microsoft AD security group's inbound and outbound rules.

- Depending on your network security and firewall settings, you could be required to allow additional outbound traffic. This traffic would be for HTTPS (port 443) to the following endpoints:

| Endpoint                                  | Role                                                                                                                                                    |
|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| ec2messages. <i>region</i> .amazonaws.com | Creates and deletes session channels with Session Manager service. For more information, see <a href="#">AWS Systems Manager endpoints and quotas</a> . |
| ssm. <i>region</i> .amazonaws.com         | Endpoint for AWS Systems Manager Session Manager. For more information, see <a href="#">AWS Systems Manager endpoints and quotas</a> .                  |

| Endpoint                                             | Role                                                                                                                                                    |
|------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| <code>ssmmessages.<i>region</i>.amazonaws.com</code> | Creates and deletes session channels with Session Manager service. For more information, see <a href="#">AWS Systems Manager endpoints and quotas</a> . |
| <code>ds.<i>region</i>.amazonaws.com</code>          | Endpoint for Directory Service. For more information, see <a href="#">Region availability for Directory Service</a> .                                   |

- We recommend to use a DNS server that will resolve your AWS Managed Microsoft AD domain name. To do so, you can create a DHCP option set. See [Creating or changing a DHCP options set for AWS Managed Microsoft AD](#) for more information.
- If you choose not to create a DHCP option set, then your DNS servers will be static and configured to by your AWS Managed Microsoft AD.

## To seamlessly join an Amazon EC2 Windows instance

1. Sign in to the AWS Management Console and open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. In the navigation bar, choose the same AWS Region as the existing directory.
3. On the **EC2 Dashboard**, in the **Launch instance** section, choose **Launch instance**.
4. On the **Launch an instance** page, under the **Name and Tags** section, enter the name you would like to use for your Windows EC2 instance.
5. (Optional) Choose **Add additional tags** to add one or more tag key-value pairs to organize, track, or control access for this EC2 instance.
6. In the **Application and OS Image (Amazon Machine Image)** section, choose **Windows** in the **Quick Start** pane. You can change the Windows Amazon Machine Image (AMI) from the **Amazon Machine Image (AMI)** dropdown list.
7. In the **Instance type** section, choose the instance type you would like to use from **Instance type** dropdown list.
8. In the **Key pair (login)** section, you can either choose to create a new key pair or choose from an existing key pair.
  - a. To create a new key pair, choose **Create new key pair**.

- b. Enter a name for the key pair and select an option for the **Key pair type** and **Private key file format**.
- c. To save the private key in a format that can be used with OpenSSH, choose **.pem**. To save the private key in a format that can be used with PuTTY, choose **.ppk**.
- d. Choose **create key pair**.
- e. The private key file is automatically downloaded by your browser. Save the private key file in a safe place.

 **Important**

This is the only chance for you to save the private key file.

9. On the **Launch an instance** page, under **Network settings** section, choose **Edit**. Choose the **VPC** that your directory was created in from the **VPC - required** dropdown list.
10. Choose one of the public subnets in your VPC from the **Subnet** dropdown list. The subnet you choose must have all external traffic routed to an internet gateway. If this is not the case, you won't be able to connect to the instance remotely.

For more information on how to connect to a internet gateway, see [Connect to the internet using an internet gateway](#) in the *Amazon VPC User Guide*.

11. Under **Auto-assign public IP**, choose **Enable**.

For more information about public and private IP addressing, see [Amazon EC2 instance IP addressing](#) in the *Amazon EC2 User Guide*.

12. For **Firewall (security groups)** settings, you can use the default settings or make changes to meet your needs.
13. For **Configure storage** settings, you can use the default settings or make changes to meet your needs.
14. Select **Advanced details** section, choose your domain from the **Domain join directory** dropdown list.

 **Note**

After choosing the Domain join directory, you may see:

 An error was detected in your existing SSM document. You can [delete the existing SSM document here](#) and we'll create a new one with correct properties on instance launch. 

This error occurs if the EC2 launch wizard identifies an existing SSM document with unexpected properties. You can do one of the following:

- If you previously edited the SSM document and the properties are expected, choose close and proceed to launch the EC2 instance with no changes.
- Select the [delete the existing SSM document here](#) link to delete the SSM document. This will allow for the creation of an SSM document with the correct properties. The SSM document will automatically be created when you launch the EC2 instance.

15. For **IAM instance profile**, you can select an existing IAM instance profile or create a new one. Select an IAM instance profile that has the AWS managed policies **AmazonSSMManagedInstanceCore** and **AmazonSSMDirectoryServiceAccess** attached to it from the **IAM instance profile** dropdown list. To create a new one, choose **Create new IAM profile** link, and then do the following:

1. Choose **Create role**.
2. Under **Select trusted entity**, choose **AWS service**.
3. Under **Use case**, choose **EC2**.
4. Under **Add permissions**, in the list of policies, select the **AmazonSSMManagedInstanceCore** and **AmazonSSMDirectoryServiceAccess** policies. To filter the list, type **SSM** in the search box. Choose **Next**.

 **Note**

**AmazonSSMDirectoryServiceAccess** provides the permissions to join instances to an Active Directory managed by Directory Service. **AmazonSSMManagedInstanceCore** provides the minimum permissions necessary to use the AWS Systems Manager service. For more information about creating a role with these permissions, and for information about other

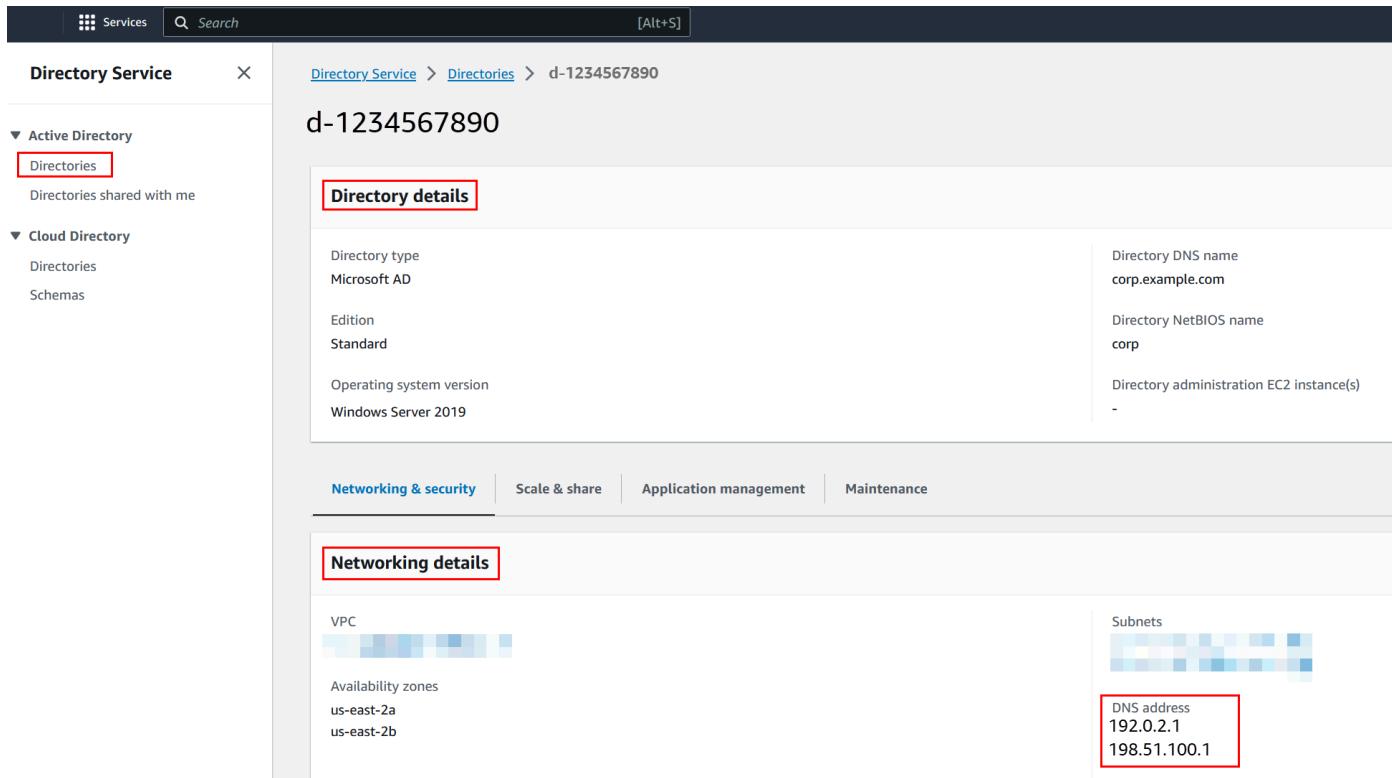
permissions and policies you can assign to your IAM role, see [Create an IAM instance profile for Systems Manager](#) in the *AWS Systems Manager User Guide*.

5. On the **Name, review, and create** page, enter a **Role name**. You will need this role name to attach to the EC2 instance.
  6. (Optional) You can provide a description of the IAM instance profile in the **Description** field.
  7. Choose **Create role**.
  8. Return to **Launch an instance** page and choose the refresh icon next to the **IAM instance profile**. Your new IAM instance profile should be visible in the **IAM instance profile** dropdown list. Choose the new profile and leave the rest of the settings with their default values.
16. Choose **Launch instance**.

#### Manually join EC2 Windows instance

To manually join an existing Amazon EC2 Windows instance to an AWS Managed Microsoft AD Active Directory, the instance must be launched using the parameters as specified in [Joining an Amazon EC2 Windows instance to your AWS Managed Microsoft AD Active Directory](#).

You will need the IP addresses of the AWS Managed Microsoft AD DNS servers. This information can be found under **Directory Services > Directories >** the **Directory ID** link for your directory **> Directory details** and **Networking & Security** sections.



## To join a Windows instance to an AWS Managed Microsoft AD Active Directory

1. Connect to the instance using any Remote Desktop Protocol client.
2. Open the TCP/IPv4 properties dialog box on the instance.
  - a. Open **Network Connections**.

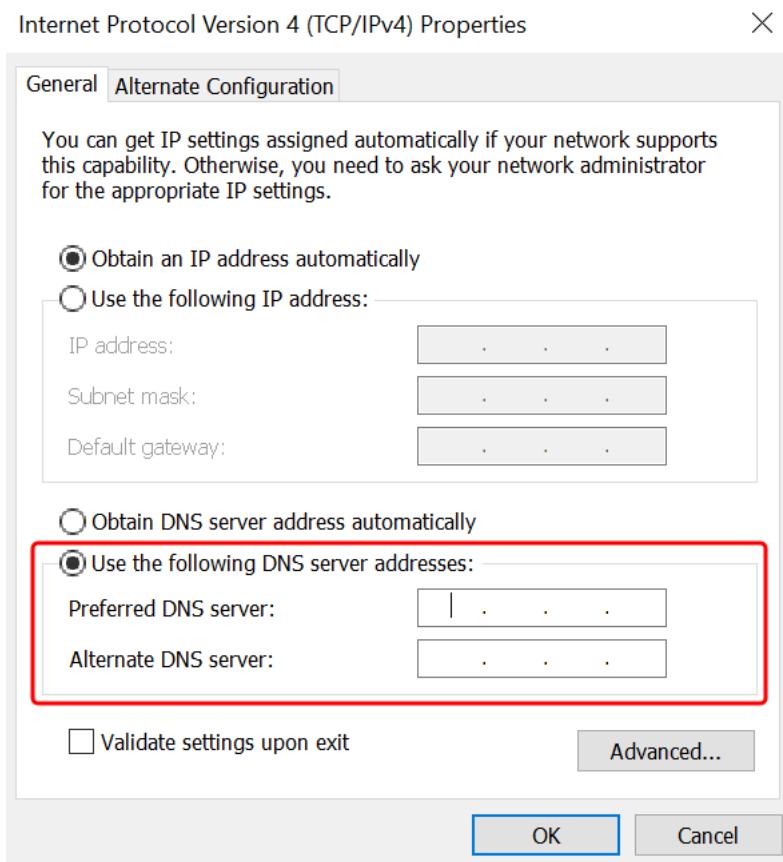
**Tip**

You can open **Network Connections** directly by running the following from a command prompt on the instance.

```
%SystemRoot%\system32\control.exe ncpa.cpl
```

- b. Open the context menu (right-click) for any enabled network connection and then choose **Properties**.
- c. In the connection properties dialog box, open (double-click) **Internet Protocol Version 4**.

3. Select **Use the following DNS server addresses**, change the **Preferred DNS server** and **Alternate DNS server** addresses to the IP addresses of your AWS Managed Microsoft AD-provided DNS servers, and choose **OK**.



4. Open the **System Properties** dialog box for the instance, select the **Computer Name** tab, and choose **Change**.

**Tip**

You can open the **System Properties** dialog box directly by running the following from a command prompt on the instance.

```
%SystemRoot%\system32\control.exe sysdm.cpl
```

5. In the **Member of** field, select **Domain**, enter the fully qualified name of your AWS Managed Microsoft AD Active Directory, and choose **OK**.
6. When prompted for the name and password for the domain administrator, enter the username and password of an account that has domain join privileges. For more

information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

 **Note**

You can enter either the fully qualified name of your domain or the NetBIOS name, followed by a backslash (\), and then the username. The username would be **Admin**. For example, **corp.example.com\admin** or **corp\admin**.

7. After you receive the message welcoming you to the domain, restart the instance to have the changes take effect.

Now that your instance has been joined to the AWS Managed Microsoft AD Active Directory domain, you can log into that instance remotely and install utilities to manage the directory, such as adding users and groups. The Active Directory Administration Tools can be used to create users and groups. For more information, see [Installing Active Directory Administration Tools for AWS Managed Microsoft AD](#).

 **Note**

You can also use Amazon Route 53 to process DNS queries instead of manually changing the DNS addresses on your Amazon EC2 instances. For more information, see [Integrating your Directory Service's DNS resolution with Amazon Route 53 Resolver](#) and [Forwarding outbound DNS queries to your network](#).

## Joining an Amazon EC2 Linux instance to your AWS Managed Microsoft AD Active Directory

You can launch and join an EC2 Linux instance to your AWS Managed Microsoft AD in the AWS Management Console. You can also manually join EC2 Linux instance to your AWS Managed Microsoft AD. Tools like Winbind can also be used so you can domain join an EC2 Linux instance to your AWS Managed Microsoft AD.

The following Linux instance distributions and versions are supported:

- Amazon Linux AMI 2018.03.0

- Amazon Linux 2 (64-bit x86)
- Red Hat Enterprise Linux 8 (HVM) (64-bit x86)
- Ubuntu Server 18.04 LTS & Ubuntu Server 16.04 LTS
- CentOS 7 x86-64
- SUSE Linux Enterprise Server 15 SP1

 **Note**

Distributions prior to Ubuntu 14 and Red Hat Enterprise Linux 7 and 8 do not support the seamless domain join feature.

### Ways to domain join a EC2 Linux instance:

- [Seamlessly joining an Amazon EC2 Linux instance to your AWS Managed Microsoft AD Active Directory](#)
- [Seamlessly joining an Amazon EC2 Linux instance to a shared AWS Managed Microsoft AD](#)
- [Manually joining an Amazon EC2 Linux instance to your AWS Managed Microsoft AD Active Directory](#)
- [Manually joining an Amazon EC2 Linux instance to your AWS Managed Microsoft AD Active Directory using Winbind](#)

## Seamlessly joining an Amazon EC2 Linux instance to your AWS Managed Microsoft AD Active Directory

This procedure seamlessly joins an Amazon EC2 Linux instance to your AWS Managed Microsoft AD Active Directory. To complete this procedure, you will need to create an AWS Secrets Manager secret which can incur additional costs. For more information, see [AWS Secrets Manager Pricing](#).

If you need to perform seamless domain join across multiple AWS accounts, you can optionally choose to enable [Directory sharing](#).

The following Linux instance distributions and versions are supported:

- Amazon Linux AMI 2018.03.0
- Amazon Linux 2 (64-bit x86)

- Red Hat Enterprise Linux 8 (HVM) (64-bit x86)
- Ubuntu Server 18.04 LTS & Ubuntu Server 16.04 LTS
- CentOS 7 x86-64
- SUSE Linux Enterprise Server 15 SP1

 **Note**

Distributions prior to Ubuntu 14 and Red Hat Enterprise Linux 7 and 8 do not support the seamless domain join feature.

For a demonstration on the process of seamlessly joining a Linux instance to your AWS Managed Microsoft AD Active Directory, see the following YouTube video.

[Amazon EC2 for Linux seamless AD domain join demo](#)

## Prerequisites

Before you can set up seamless domain join to an EC2 Linux instance, you need to complete the procedures in these sections.

### Networking prerequisites for seamless domain join

To seamlessly domain join an EC2 Linux instance, you will need to complete the following:

- You will need the following IAM permissions to seamlessly join an EC2 Linux instance:
  - Have an AWS Managed Microsoft AD. To learn more, see [Creating your AWS Managed Microsoft AD](#).
  - You'll need the following IAM permissions to seamlessly join an EC2 Windows instance:
    - IAM Instance Profile with the following IAM permissions:
      - AmazonSSMManagedInstanceCore
      - AmazonSSMDirectoryServiceAccess
    - The user seamlessly domain joining the EC2 to the AWS Managed Microsoft AD needs the following IAM permissions:
      - Directory Service Permissions:
        - "ds:DescribeDirectories"

- "ds>CreateComputer"
  - Amazon VPC Permissions:
    - "ec2:DescribeVpcs"
    - "ec2:DescribeSubnets"
    - "ec2:DescribeNetworkInterfaces"
    - "ec2>CreateNetworkInterface"
    - "ec2:AttachNetworkInterface"
  - EC2 Permissions:
    - "ec2:DescribeInstances"
    - "ec2:DescribeImages"
    - "ec2:DescribeInstanceTypes"
    - "ec2:RunInstances"
    - "ec2:CreateTags"
  - AWS Systems Manager Permissions:
    - "ssm:DescribeInstanceInformation"
    - "ssm:SendCommand"
    - "ssm:GetCommandInvocation"
    - "ssm>CreateBatchAssociation"
- When your AWS Managed Microsoft AD is created, a security group is created with inbound and outbound rules. To learn more about these rules and ports, see [What gets created with your AWS Managed Microsoft AD](#). To seamlessly domain join an EC2 Linux instance, your VPC where you're launching your instance should allow the same ports allowed in your AWS Managed Microsoft AD security group's inbound and outbound rules.
- Depending on your network security and firewall settings, you could be required to allow additional outbound traffic. This traffic would be for HTTPS (port 443) to the following endpoints:

| Endpoint                                  | Role                                                                                    |
|-------------------------------------------|-----------------------------------------------------------------------------------------|
| ec2messages. <i>region</i> .amazonaws.com | Creates and deletes session channels with Session Manager service. For more information |

| Endpoint                                                | Role                                                                                                                                                    |
|---------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                         | on, see <a href="#">AWS Systems Manager endpoints and quotas</a> .                                                                                      |
| <code>ssm.<i>region</i>.amazonaws.com</code>            | Endpoint for AWS Systems Manager Session Manager. For more information, see <a href="#">AWS Systems Manager endpoints and quotas</a> .                  |
| <code>ssmmessages.<i>region</i>.amazonaws.com</code>    | Creates and deletes session channels with Session Manager service. For more information, see <a href="#">AWS Systems Manager endpoints and quotas</a> . |
| <code>ds.<i>region</i>.amazonaws.com</code>             | Endpoint for Directory Service. For more information, see <a href="#">Region availability for Directory Service</a> .                                   |
| <code>secretsmanager.<i>region</i>.amazonaws.com</code> | Endpoint for AWS Secrets Manager. For more information, see <a href="#">AWS Secrets Manager endpoints and quotas</a> .                                  |

- We recommend to use a DNS server that will resolve your AWS Managed Microsoft AD domain name. To do so, you can create a DHCP option set. See [Creating or changing a DHCP options set for AWS Managed Microsoft AD](#) for more information.
- If you choose not to create a DHCP option set, then your DNS servers will be static and configured to by your AWS Managed Microsoft AD.

## Select your seamless domain join service account

You can seamlessly join Linux computers to your AWS Managed Microsoft AD Active Directory domain. To do that, you must use a user account with create computer account permissions to join the machines to the domain. Although members of the *AWS delegated administrators* or other groups might have sufficient privileges to join computers to the domain, we do not recommend using these. As a best practice, we recommend that you use a service account that has the minimum privileges necessary to join the computers to the domain.

To delegate an account with the minimum privileges necessary to join the computers to the domain, you can run the following PowerShell commands. You must run these commands from

a domain-joined Windows computer with the [Installing Active Directory Administration Tools for AWS Managed Microsoft AD](#) installed. In addition, you must use an account that has permission to modify the permissions on your Computers OU or container. The PowerShell command sets permissions allowing the service account to create computer objects in your domain's default computers container.

```
$AccountName = 'awsSeamlessDomain'
# DO NOT modify anything below this comment.
# Getting Active Directory information.
Import-Module 'ActiveDirectory'
$Domain = Get-ADDomain -ErrorAction Stop
$BaseDn = $Domain.DistinguishedName
$ComputersContainer = $Domain.ComputersContainer
$SchemaNamingContext = Get-ADRootDSE | Select-Object -ExpandProperty
    'schemaNamingContext'
[System.GUID]$ServicePrincipalNameGuid = (Get-ADObject -SearchBase $SchemaNamingContext
    -Filter { LDAPDisplayName -eq 'Computer' } -Properties 'schemaIDGUID').schemaIDGUID
# Getting Service account Information.
$AccountProperties = Get-ADUser -Identity $AccountName
$AccountSid = New-Object -TypeName 'System.Security.Principal.SecurityIdentifier'
    $AccountProperties.SID.Value
# Getting ACL settings for the Computers container.
$ObjectAcl = Get-ACL -Path "AD:\$ComputersContainer"
# Setting ACL allowing the service account the ability to create child computer objects
# in the Computers container.
$AddAccessRule = New-Object -TypeName
    'System.DirectoryServices.ActiveDirectoryAccessRule' $AccountSid, 'CreateChild',
    'Allow', $ServicePrincipalNameGuid, 'All'
$ObjectAcl.AddAccessRule($AddAccessRule)
Set-ACL -AclObject $ObjectAcl -Path "AD:\$ComputersContainer"
```

If you prefer using a graphical user interface (GUI) you can use the manual process that is described in [Delegate privileges to your service account](#).

### Create the secrets to store the domain service account

You can use AWS Secrets Manager to store the domain service account. For more information, see [Create an AWS Secrets Manager secret](#).

**Note**

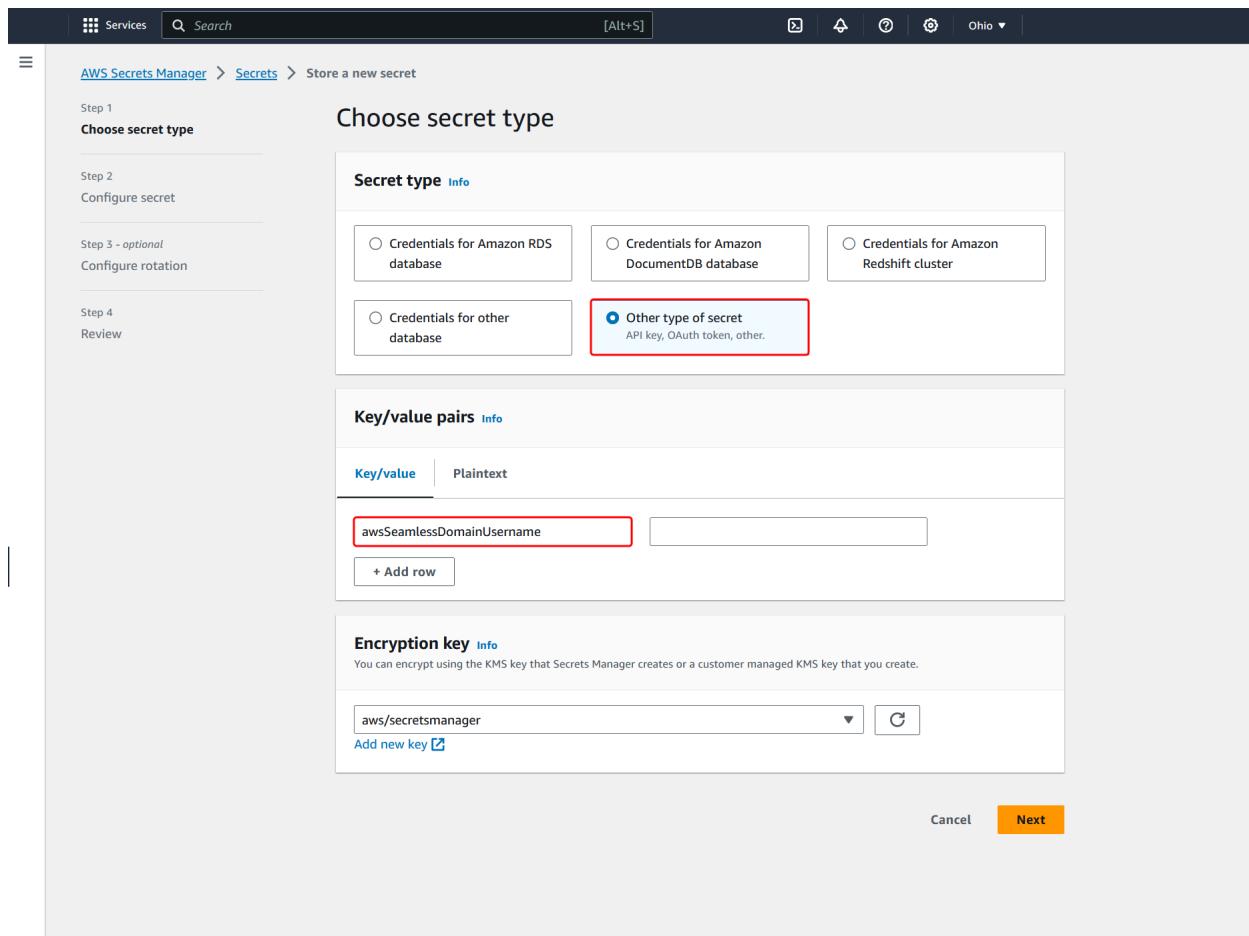
There are fees associated with Secrets Manager. For more information see, [Pricing](#) in the *AWS Secrets Manager User Guide*.

**To create secrets and store the domain service account information**

1. Sign in to the AWS Management Console and open the AWS Secrets Manager console at <https://console.aws.amazon.com/secretsmanager/>.
2. Choose **Store a new secret**.
3. On the **Store a new secret** page, do the following:
  - a. Under **Secret type**, choose **Other type of secrets**.
  - b. Under **Key/value pairs**, do the following:
    - i. In the first box, enter **awsSeamlessDomainUsername**. On the same row, in the next box, enter the username for your service account. For example, if you used the PowerShell command previously, the service account name would be **awsSeamlessDomain**.

**Note**

You must enter **awsSeamlessDomainUsername** exactly as it is. Make sure there are not any leading or ending spaces. Otherwise the domain join will fail.



- ii. Choose **Add row**.
- iii. On the new row, in the first box, enter **awsSeamlessDomainPassword**. On the same row, in the next box, enter the password for your service account.

### Note

You must enter **awsSeamlessDomainPassword** exactly as it is. Make sure there are not any leading or ending spaces. Otherwise the domain join will fail.

- iv. Under **Encryption key**, leave the default value `aws/secretsmanager`. AWS Secrets Manager always encrypts the secret when you choose this option. You also may choose a key you created.
- v. Choose **Next**.

- Under **Secret name**, enter a secret name that includes your directory ID using the following format, replacing *d-xxxxxxxxxx* with your directory ID:

```
aws/directory-services/d-xxxxxxxxxx/seamless-domain-join
```

This will be used to retrieve secrets in the application.

 **Note**

You must enter **aws/directory-services/*d-xxxxxxxxxx*/seamless-domain-join** exactly as it is but replace *d-xxxxxxxxxx* with your directory ID. Make sure that there are no leading or ending spaces. Otherwise the domain join will fail.

The screenshot shows the AWS Secrets Manager interface for creating a new secret. The top navigation bar includes 'Services', a search bar, and account information for 'Ohio'. The left sidebar lists steps: 'Step 1 Choose secret type', 'Step 2 Configure secret' (selected), 'Step 3 - optional Configure rotation', and 'Step 4 Review'. The main content area is titled 'Configure secret'.

**Secret name and description** (Info):  
Secret name: aws/directory-services/d-xxxxxxx/seamless-domain-join  
Description - optional: Access to MySQL prod database for my AppBeta

**Tags - optional**: No tags associated with the secret. Add button.

**Resource permissions - optional** (Info): Edit permissions button.

**► Replicate secret - optional**: Create read-only replicas of your secret in other Regions. Replica secrets incur a charge.

At the bottom right are 'Cancel', 'Previous', and 'Next' buttons, with 'Next' highlighted in orange.

5. Leave everything else set to defaults, and then choose **Next**.
6. Under **Configure automatic rotation**, choose **Disable automatic rotation**, and then choose **Next**.

You can turn on rotation for this secret after you store it.

7. Review the settings, and then choose **Store** to save your changes. The Secrets Manager console returns you to the list of secrets in your account with your new secret now included in the list.
8. Choose your newly created secret name from the list, and take note of the **Secret ARN** value. You will need it in the next section.

## Turn on rotation for the domain service account secret

We recommend that you regularly rotate secrets to improve your security posture.

### To turn on rotation for the domain service account secret

- Follow the instructions in [Set up automatic rotation for AWS Secrets Manager secrets](#) in the *AWS Secrets Manager User Guide*.

For Step 5, use the rotation template [Microsoft Active Directory credentials](#) in the *AWS Secrets Manager User Guide*.

For help, see [Troubleshoot AWS Secrets Manager rotation](#) in the *AWS Secrets Manager User Guide*.

## Create the required IAM policy and role

Use the following prerequisite steps to create a custom policy that allows read-only access to your Secrets Manager seamless domain join secret (which you created earlier), and to create a new LinuxEC2DomainJoin IAM role.

### Create the Secrets Manager IAM read policy

You use the IAM console to create a policy that grants read-only access to your Secrets Manager secret.

### To create the Secrets Manager IAM read policy

- Sign in to the AWS Management Console as a user that has permission to create IAM policies. Then open the IAM console at <https://console.aws.amazon.com/iam/>.
- In the navigation pane, **Access Management**, choose **Policies**.
- Choose **Create policy**.
- Choose the **JSON** tab and copy the text from the following JSON policy document. Then paste it into the **JSON** text box.

#### Note

Make sure you replace the Region and Resource ARN with the actual Region and ARN of the secret that you created earlier.

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Effect": "Allow",  
            "Action": [  
                "secretsmanager:GetSecretValue",  
                "secretsmanager:DescribeSecret"  
            ],  
            "Resource": [  
                "arn:aws:secretsmanager:us-east-1:xxxxxxxxxx:secret:aws/directory-  
                services/d-xxxxxxxxxx/seamless-domain-join"  
            ]  
        }  
    ]  
}
```

5. When you are finished, choose **Next**. The policy validator reports any syntax errors. For more information, see [Validating IAM policies](#).
6. On the **Review policy** page, enter a policy name, such as **SM-Secret-Linux-DJ-*d-xxxxxxxxxx*-Read**. Review the **Summary** section to see the permissions that your policy grants. Then choose **Create policy** to save your changes. The new policy appears in the list of managed policies and is now ready to attach to an identity.

 **Note**

We recommend you create one policy per secret. Doing so ensures that instances only have access to the appropriate secret and minimizes the impact if an instance is compromised.

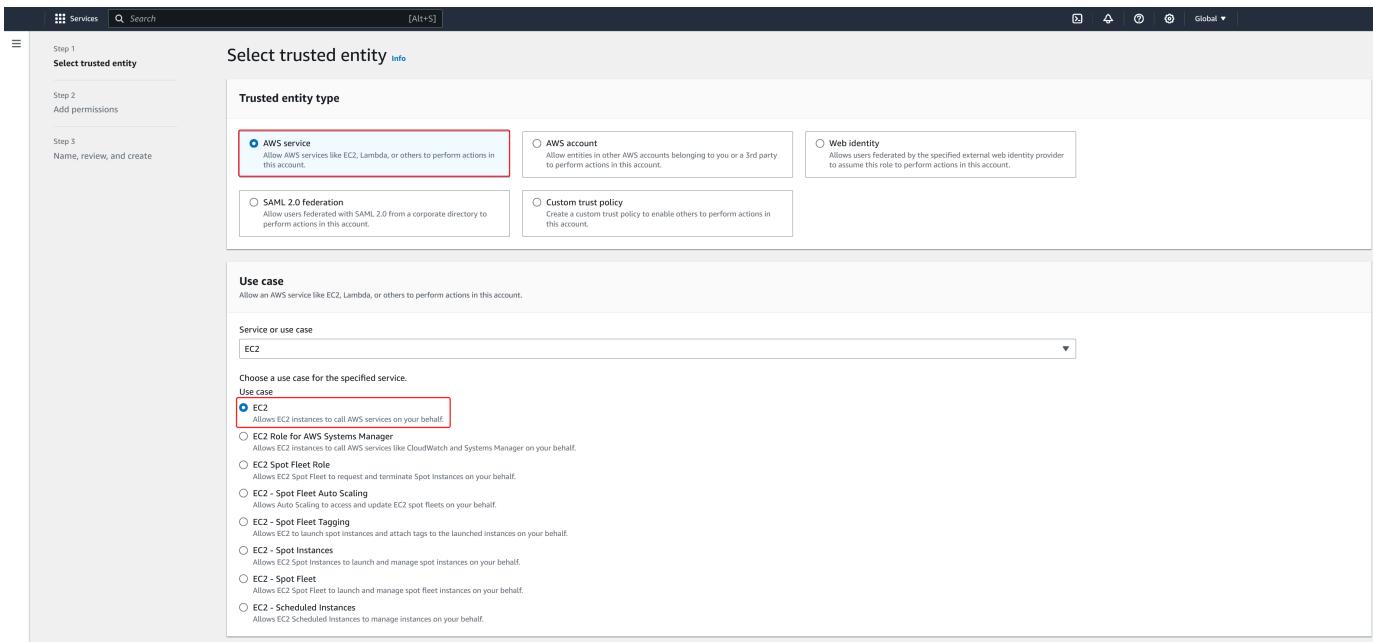
## Create the LinuxEC2DomainJoin role

You use the IAM console to create the role that you will use to domain join your Linux EC2 instance.

### To create the LinuxEC2DomainJoin role

1. Sign in to the AWS Management Console as a user that has permission to create IAM policies. Then open the IAM console at <https://console.aws.amazon.com/iam/>.

2. In the navigation pane, under **Access Management**, choose **Roles**.
3. In the content pane, choose **Create role**.
4. Under **Select type of trusted entity**, choose **AWS service**.
5. Under **Use case**, choose **EC2**, and then choose **Next**.



6. For **Filter policies**, do the following:

- a. Enter **AmazonSSMManagedInstanceCore**. Then select the check box for that item in the list.
- b. Enter **AmazonSSMDirectoryServiceAccess**. Then select the check box for that item in the list.
- c. Enter **SM-Secret-Linux-DJ-d-xxxxxxxxxx-Read** (or the name of the policy that you created in the previous procedure). Then select the check box for that item in the list.
- d. After adding the three policies listed above, select **Create role**.

### Note

AmazonSSMDirectoryServiceAccess provides the permissions to join instances to an Active Directory managed by Directory Service. AmazonSSMManagedInstanceCore provides the minimum permissions necessary to use the AWS Systems Manager service. For more information about creating a role with these permissions, and for information

about other permissions and policies you can assign to your IAM role, see [Create an IAM instance profile for Systems Manager](#) in the *AWS Systems Manager User Guide*.

7. Enter a name for your new role, such as **LinuxEC2DomainJoin** or another name that you prefer in the **Role name** field.
8. (Optional) For **Role description**, enter a description.
9. (Optional) Choose **Add new tag** under **Step 3: Add tags** to add tags. Tag key-value pairs are used to organize, track, or control access for this role.
10. Choose **Create role**.

## Seamlessly join your Linux instance

### To seamlessly join your Linux instance

1. Sign in to the AWS Management Console and open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. From the Region selector in the navigation bar, choose the same AWS Region as the existing directory.
3. On the **EC2 Dashboard**, in the **Launch instance** section, choose **Launch instance**.
4. On the **Launch an instance** page, under the **Name and Tags** section, enter the name you would like to use for your Linux EC2 instance.
5. (Optional) Choose **Add additional tags** to add one or more tag key-value pairs to organize, track, or control access for this EC2 instance.
6. In the **Application and OS Image (Amazon Machine Image)** section, choose a Linux AMI you wish to launch.

#### Note

The AMI used must have AWS Systems Manager (SSM Agent) version 2.3.1644.0 or higher. To check the installed SSM Agent version in your AMI by launching an instance from that AMI, see [Getting the currently installed SSM Agent version](#). If you need to upgrade the SSM Agent, see [Installing and configuring SSM Agent on EC2 instances for Linux](#).

SSM uses the aws :domainJoin plugin when joining a Linux instance to an Active Directory domain. The plugin changes the hostname for the Linux instances to the format EC2AMAZ-XXXXXXX. For more information about aws:domainJoin, see [AWS](#)

[Systems Manager command document plugin reference](#) in the *AWS Systems Manager User Guide*.

7. In the **Instance type** section, choose the instance type you would like to use from **Instance type** dropdown list.
8. In the **Key pair (login)** section, you can either choose to create a new key pair or choose from an existing key pair. To create a new key pair, choose **Create new key pair**. Enter a name for the key pair and select an option for the **Key pair type** and **Private key file format**. To save the private key in a format that can be used with OpenSSH, choose **.pem**. To save the private key in a format that can be used with PuTTY, choose **.ppk**. Choose **create key pair**. The private key file is automatically downloaded by your browser. Save the private key file in a safe place.

 **Important**

This is the only chance for you to save the private key file.

9. On the **Launch an instance** page, under **Network settings** section, choose **Edit**. Choose the **VPC** that your directory was created in from the **VPC - required** dropdown list.
10. Choose one of the public subnets in your VPC from the **Subnet** dropdown list. The subnet you choose must have all external traffic routed to an internet gateway. If this is not the case, you won't be able to connect to the instance remotely.

For more information on how to connect to a internet gateway, see [Connect to the internet using an internet gateway](#) in the *Amazon VPC User Guide*.

11. Under **Auto-assign public IP**, choose **Enable**.

For more information about public and private IP addressing, see [Amazon EC2 instance IP addressing](#) in the *Amazon EC2 User Guide*.

12. For **Firewall (security groups)** settings, you can use the default settings or make changes to meet your needs.
13. For **Configure storage** settings, you can use the default settings or make changes to meet your needs.
14. Select **Advanced details** section, choose your domain from the **Domain join directory** dropdown list.

**Note**

After choosing the Domain join directory, you may see:

 An error was detected in your existing SSM document. You can [delete the existing SSM document here](#) and we'll create a new one with correct properties on instance launch. 

This error occurs if the EC2 launch wizard identifies an existing SSM document with unexpected properties. You can do one of the following:

- If you previously edited the SSM document and the properties are expected, choose close and proceed to launch the EC2 instance with no changes.
- Select the delete the existing SSM document here link to delete the SSM document. This will allow for the creation of an SSM document with the correct properties. The SSM document will automatically be created when you launch the EC2 instance.

15. For **IAM instance profile**, choose the IAM role that you previously created in the prerequisites section **Step 2: Create the LinuxEC2DomainJoin role**.
16. Choose **Launch instance**.

**Note**

If you are performing a seamless domain join with SUSE Linux, a reboot is required before authentications will work. To reboot SUSE from the Linux terminal, type **sudo reboot**.

## Seamlessly joining an Amazon EC2 Linux instance to a shared AWS Managed Microsoft AD

In this procedure, you will seamlessly join an Amazon EC2 Linux instance to a shared AWS Managed Microsoft AD. To do this, you will create an AWS Secrets Manager IAM read policy in the EC2 instance role in the account where you wish to launch the EC2 Linux instance. This will be referred to as Account 2 in this procedure. This instance will be using the AWS Managed Microsoft AD that is being shared from the other account which is referred to as Account 1.

## Prerequisites

Before you can seamlessly join an Amazon EC2 Linux instance to a shared AWS Managed Microsoft AD, you will need to complete the following:

- Steps 1 through 3 in the tutorial, [Tutorial: Sharing your AWS Managed Microsoft AD directory for seamless EC2 domain-join](#). This tutorial walks you through setting up your network and sharing your AWS Managed Microsoft AD.
- The procedure outlined in [Seamlessly joining an Amazon EC2 Linux instance to your AWS Managed Microsoft AD Active Directory](#).

## Step 1. Create LinuxEC2DomainJoin role in Account 2

In this step, you will use the IAM console to create the IAM role that you will use to domain join your EC2 Linux instance while signed in to Account 2.

### Create the LinuxEC2DomainJoin role

1. Open the IAM console at <https://console.aws.amazon.com/iam/>.
2. In the left navigation pane, under **Access Management**, choose **Roles**.
3. On the **Roles** page, choose **Create role**.
4. Under **Select type of trusted entity**, choose **AWS service**.
5. Under **Use case**, choose **EC2**, and then choose **Next**.
6. For **Filter policies**, do the following:
  - a. Enter `AmazonSSMManagedInstanceCore`. Then select the checkbox for that item in the list.
  - b. Enter `AmazonSSMDirectoryServiceAccess`. Then select the checkbox for that item in the list.
  - c. After adding these policies, select **Create role**.

#### Note

`AmazonSSMDirectoryServiceAccess` provides the permissions to join instances to an Active Directory managed by Directory Service.

`AmazonSSMManagedInstanceCore` provides the minimum permissions necessary to use AWS Systems Manager. For more information about creating

a role with these permissions, and for information about other permissions and policies you can assign to your IAM role, see [Configure instance permissions required for Systems Manager](#) in the *AWS Systems Manager User Guide*.

7. Enter a name for your new role, such as `LinuxEC2DomainJoin` or another name that you prefer in the **Role name** field.
8. *(Optional)* For **Role description**, enter a description.
9. *(Optional)* Choose **Add new tag** under **Step 3: Add tags** to add tags. Tag key-value pairs are used to organize, track, or control access for this role.
10. Choose **Create role**.

## Step 2. Create cross account resource access to share AWS Secrets Manager secrets

The next section are additional requirements that need to be met to seamlessly join EC2 Linux instances with a shared AWS Managed Microsoft AD. These requirements include creating resource policies and attaching them to the appropriate services and resources.

To allow users in an account to access AWS Secrets Manager secrets in another account, you must allow access in both a resource policy and identity policy. This type of access is called [cross account resource access](#).

This type of access is different than granting access to identities in the same account as the Secrets Manager secret. You must also allow the identity to use [AWS Key Management Service \(KMS\)](#) key that the secret is encrypted with. This permission is necessary as you can't use the AWS managed key (`aws/secretsmanager`) for cross-account access. Instead, you will encrypt your secret with a KMS key that you create, and then attach a key policy to it. To change the encryption key for a secret, see [Modify an AWS Secrets Manager secret](#).

### Note

There are fees associated with AWS Secrets Manager, depending on which secret you use. For the current complete pricing list, see [AWS Secrets Manager Pricing](#). You can use the AWS managed key `aws/secretsmanager` that Secrets Manager creates to encrypt your secrets for free. If you create your own KMS keys to encrypt your secrets, AWS charges you at the current AWS KMS rate. For more information, see [AWS Key Management Service Pricing](#).

The following steps allow you to create the resource policies to enable users to seamlessly join a EC2 Linux instance to a shared AWS Managed Microsoft AD.

### Attach a resource policy to the secret in Account 1

1. Open the Secrets Manager console at <https://console.aws.amazon.com/secretsmanager/>.
2. From the list of secrets, choose your **Secret** you created during the [Prerequisites](#).
3. On the **Secret's details page** under the **Overview** tab, scroll down to **Resource permissions**.
4. Select **Edit permissions**.
  - In the policy field, enter the following policy. The following policy allows **LinuxEC2DomainJoin** in Account 2 to access the secret in Account 1. Replace the ARN value with the ARN value for your Account 2, **LinuxEC2DomainJoin** role you created in [Step 1](#). To use this policy, see [Attach a permissions policy to an AWS Secrets Manager secret](#).

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Effect": "Allow",  
            "Principal": {  
                "AWS": "arn:aws:iam::123456789012:role/LinuxEC2DomainJoin"  
            },  
            "Action": "secretsmanager:GetSecretValue",  
            "Resource": "*"  
        }  
    ]  
}
```

### Add a statement to the key policy for the KMS key in Account 1

1. Open the Secrets Manager console at <https://console.aws.amazon.com/secretsmanager/>.
2. In the left navigation pane, select **Customer managed keys**.
3. On the **Customer managed keys** page, select the key you created.

4. On the **Key Details** page, navigate to **Key policy**, and select **Edit**.
5. The following key policy statement allows **ApplicationRole** in Account 2 to use the KMS key in Account 1 to decrypt the secret in Account 1. To use this statement, add it to the key policy for your KMS key. For more information, see [Changing a key policy](#).

```
{  
{  
    "Effect": "Allow",  
    "Principal": {  
        "AWS": "arn:aws:iam::Account2:role/ApplicationRole"  
    },  
    "Action": [  
        "kms:Decrypt",  
        "kms:DescribeKey"  
    ],  
    "Resource": "*"  
}
```

## Create an identity policy to the identity in Account 2

1. Open the IAM console at <https://console.aws.amazon.com/iam/>.
2. In the left navigation pane, under **Access management**, select **Policies**.
3. Select **Create Policy**. Choose **JSON** in the **Policy editor**.
4. The following policy allows **ApplicationRole** in Account 2 to access the secret in Account 1 and decrypt the secret value by using the encryption key which is also in Account 1. You can find the ARN for your secret in the Secrets Manager console on the **Secret Details** page under **Secret ARN**. Alternatively, you can call [describe-secret](#) to identify the secret's ARN. Replace the Resource ARN with the Resource ARN for the secret ARN and Account 1. To use this policy, see [Attach a permissions policy to an AWS Secrets Manager secret](#).

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Effect": "Allow",  
            "Action": "secretsmanager:GetSecretValue",  
            "Resource": "arn:aws:secretsmanager:Account1Region:SecretARN"  
        }  
    ]  
}
```

```
"Resource": "arn:aws:secretsmanager:us-east-1:111122223333:secret:secretName-AbCdEf"
},
{
    "Effect": "Allow",
    "Action": [
        "kms:Decrypt",
        "kms:Describekey"
    ],
    "Resource": "arn:aws:kms:us-east-1:111122223333:key/Your_Encryption_Key"
}
]
```

5. Select **Next** and then select **Save changes**.
6. Find and select the Role you created in Account 2 in [Attach a resource policy to the secret in Account 1](#).
7. Under **Add permissions**, select **Attach policies**.
8. In the search bar, find the policy you created in [Add a statement to the key policy for the KMS key in Account 1](#) and select the box to add the policy to the role. Then select **Add permissions**.

### Step 3. Seamlessly join your Linux instance

You can now use the following procedure to seamlessly join your EC2 Linux instance to your shared AWS Managed Microsoft AD.

#### To seamlessly join your Linux instance

1. Sign in to the AWS Management Console and open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. From the Region selector in the navigation bar, choose the same AWS Region as the existing directory.
3. On the **EC2 Dashboard**, in the **Launch instance** section, choose **Launch instance**.
4. On the **Launch an instance** page, under the **Name and Tags** section, enter the name you would like to use for your Linux EC2 instance.
5. *(Optional)* Choose **Add additional tags** to add one or more tag key-value pairs to organize, track, or control access for this EC2 instance.

6. In the **Application and OS Image (Amazon Machine Image)** section, choose a Linux AMI you wish to launch.

 **Note**

The AMI used must have AWS Systems Manager (SSM Agent) version 2.3.1644.0 or higher. To check the installed SSM Agent version in your AMI by launching an instance from that AMI, see [Getting the currently installed SSM Agent version](#). If you need to upgrade the SSM Agent, see [Installing and configuring SSM Agent on EC2 instances for Linux](#).

SSM uses the aws :domainJoin plugin when joining a Linux instance to a Active Directory domain. The plugin changes the hostname for the Linux instances to the format EC2AMAZ-XXXXXXX. For more information about aws:domainJoin, see [AWS Systems Manager command document plugin reference](#) in the *AWS Systems Manager User Guide*.

7. In the **Instance type** section, choose the instance type you would like to use from **Instance type** dropdown list.
8. In the **Key pair (login)** section, you can either choose to create a new key pair or choose from an existing key pair. To create a new key pair, choose **Create new key pair**. Enter a name for the key pair and select an option for the **Key pair type** and **Private key file format**. To save the private key in a format that can be used with OpenSSH, choose **.pem**. To save the private key in a format that can be used with PuTTY, choose **.ppk**. Choose **create key pair**. The private key file is automatically downloaded by your browser. Save the private key file in a safe place.

 **Important**

This is the only chance for you to save the private key file.

9. On the **Launch an instance** page, under **Network settings** section, choose **Edit**. Choose the **VPC** that your directory was created in from the **VPC - required** dropdown list.
10. Choose one of the public subnets in your VPC from the **Subnet** dropdown list. The subnet you choose must have all external traffic routed to an internet gateway. If this is not the case, you won't be able to connect to the instance remotely.

For more information on how to connect to a internet gateway, see [Connect to the internet using an internet gateway](#) in the *Amazon VPC User Guide*.

11. Under **Auto-assign public IP**, choose **Enable**.

For more information about public and private IP addressing, see [Amazon EC2 instance IP addressing](#) in the *Amazon EC2 User Guide*.

12. For **Firewall (security groups)** settings, you can use the default settings or make changes to meet your needs.
13. For **Configure storage** settings, you can use the default settings or make changes to meet your needs.
14. Select **Advanced details** section, choose your domain from the **Domain join directory** dropdown list.

 **Note**

After choosing the Domain join directory, you may see:

 An error was detected in your existing SSM document. You can [delete the existing SSM document here](#) and we'll create a new one with correct properties on instance launch. 

This error occurs if the EC2 launch wizard identifies an existing SSM document with unexpected properties. You can do one of the following:

- If you previously edited the SSM document and the properties are expected, choose close and proceed to launch the EC2 instance with no changes.
- Select the [delete the existing SSM document here](#) link to delete the SSM document. This will allow for the creation of an SSM document with the correct properties. The SSM document will automatically be created when you launch the EC2 instance.

15. For **IAM instance profile**, choose the IAM role that you previously created in the prerequisites section **Step 2: Create the LinuxEC2DomainJoin role**.

16. Choose **Launch instance**.

**Note**

If you are performing a seamless domain join with SUSE Linux, a reboot is required before authentications will work. To reboot SUSE from the Linux terminal, type **sudo reboot**.

## Manually joining an Amazon EC2 Linux instance to your AWS Managed Microsoft AD Active Directory

In addition to Amazon EC2 Windows instances, you can also join certain Amazon EC2 Linux instances to your AWS Managed Microsoft AD Active Directory. The following Linux instance distributions and versions are supported:

- Amazon Linux AMI 2018.03.0
- Amazon Linux 2 (64-bit x86)
- Amazon Linux 2023 AMI
- Red Hat Enterprise Linux 8 (HVM) (64-bit x86)
- Ubuntu Server 18.04 LTS & Ubuntu Server 16.04 LTS
- CentOS 7 x86-64
- SUSE Linux Enterprise Server 15 SP1

**Note**

Other Linux distributions and versions may work but have not been tested.

## Join a Linux instance to your AWS Managed Microsoft AD

Before you can join either an Amazon Linux, CentOS, Red Hat, or Ubuntu instance to your directory, the instance must first be launched as specified in [Seamlessly join your Linux instance](#).

**⚠ Important**

Some of the following procedures, if not performed correctly, can render your instance unreachable or unusable. Therefore, we strongly suggest you make a backup or take a snapshot of your instance before performing these procedures.

## To join a Linux instance to your directory

Follow the steps for your specific Linux instance using one of the following tabs:

Amazon Linux

1. Connect to the instance using any SSH client.
2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.
3. Make sure your Amazon Linux - 64bit instance is up to date.

```
sudo yum -y update
```

4. Install the required Amazon Linux packages on your Linux instance.

 **Note**

Some of these packages may already be installed. As you install the packages, you might be presented with several pop-up configuration screens. You can generally leave the fields in these screens blank.

Amazon Linux

```
sudo yum install samba-common-tools realmd oddjob oddjob-mkhomedir sssd adcli  
krb5-workstation
```

 **Note**

For help with determining the Amazon Linux version you are using, see [Identifying Amazon Linux images](#) in the *Amazon EC2 User Guide for Linux Instances*.

5. Join the instance to the directory with the following command.

```
sudo realm join -U join_account@EXAMPLE.COM example.com --verbose
```

*join\_account@EXAMPLE.COM*

An account in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully qualified DNS name of your directory.

```
...
* Successfully enrolled machine in realm
```

## 6. Set the SSH service to allow password authentication.

- Open the `/etc/ssh/sshd_config` file in a text editor.

```
sudo vi /etc/ssh/sshd_config
```

- Set the `PasswordAuthentication` setting to yes.

```
PasswordAuthentication yes
```

- Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

## 7. After the instance has restarted, connect to it with any SSH client and add the AWS Delegated Administrators group to the sudoers list by performing the following steps:

- Open the `sudoers` file with the following command:

```
sudo visudo
```

- Add the following to the bottom of the `sudoers` file and save it.

```
## Add the "AWS Delegated Administrators" group from the example.com domain.  
%AWS\ Delegated\ Administrators@example.com ALL=(ALL:ALL) ALL
```

(The above example uses "\<space>" to create the Linux space character.)

## CentOS

1. Connect to the instance using any SSH client.
2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.
3. Make sure your CentOS 7 instance is up to date.

```
sudo yum -y update
```

4. Install the required CentOS 7 packages on your Linux instance.

### Note

Some of these packages may already be installed. As you install the packages, you might be presented with several pop-up configuration screens. You can generally leave the fields in these screens blank.

```
sudo yum -y install sssd realmd krb5-workstation samba-common-tools
```

5. Join the instance to the directory with the following command.

```
sudo realm join -U join_account@example.com example.com --verbose
```

*join\_account@example.com*

An account in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully qualified DNS name of your directory.

```
...  
* Successfully enrolled machine in realm
```

## 6. Set the SSH service to allow password authentication.

### a. Open the /etc/ssh/sshd\_config file in a text editor.

```
sudo vi /etc/ssh/sshd_config
```

### b. Set the PasswordAuthentication setting to yes.

```
PasswordAuthentication yes
```

### c. Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

## 7. After the instance has restarted, connect to it with any SSH client and add the AWS Delegated Administrators group to the sudoers list by performing the following steps:

### a. Open the sudoers file with the following command:

```
sudo visudo
```

### b. Add the following to the bottom of the sudoers file and save it.

```
## Add the "AWS Delegated Administrators" group from the example.com domain.  
%AWS\ Delegated\ Administrators@example.com ALL=(ALL:ALL) ALL
```

(The above example uses "\<space>" to create the Linux space character.)

## Red Hat

1. Connect to the instance using any SSH client.
2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.
3. Make sure the Red Hat - 64bit instance is up to date.

```
sudo yum -y update
```

4. Install the required Red Hat packages on your Linux instance.

 **Note**

Some of these packages may already be installed. As you install the packages, you might be presented with several pop-up configuration screens. You can generally leave the fields in these screens blank.

```
sudo yum -y install sssd realmd krb5-workstation samba-common-tools
```

5. Join the instance to the directory with the following command.

```
sudo realm join -v -U join_account example.com --install=/
```

*join\_account*

The **sAMAccountName** for an account in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information

about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully qualified DNS name of your directory.

```
...  
* Successfully enrolled machine in realm
```

## 6. Set the SSH service to allow password authentication.

- Open the `/etc/ssh/sshd_config` file in a text editor.

```
sudo vi /etc/ssh/sshd_config
```

- Set the `PasswordAuthentication` setting to yes.

```
PasswordAuthentication yes
```

- Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

## 7. After the instance has restarted, connect to it with any SSH client and add the AWS Delegated Administrators group to the sudoers list by performing the following steps:

- Open the `sudoers` file with the following command:

```
sudo visudo
```

- Add the following to the bottom of the `sudoers` file and save it.

```
## Add the "AWS Delegated Administrators" group from the example.com domain.  
%AWS\ Delegated\ Administrators@example.com ALL=(ALL:ALL) ALL
```

## SUSE

1. Connect to the instance using any SSH client.
2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.
3. Make sure your SUSE Linux 15 instance is up to date.
  - a. Connect the package repository.

```
sudo SUSEConnect -p PackageHub/15.1/x86_64
```

- b. Update SUSE.

```
sudo zypper update -y
```

4. Install the required SUSE Linux 15 packages on your Linux instance.

 **Note**

Some of these packages may already be installed. As you install the packages, you might be presented with several pop-up configuration screens. You can generally leave the fields in these screens blank.

```
sudo zypper -n install realmd adcli sssd sssd-tools sssd-ad samba-client krb5-client
```

5. Join the instance to the directory with the following command.

```
sudo realm join -U join_account example.com --verbose
```

## *join\_account*

The sAMAccountName in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

## *example.com*

The fully-qualified DNS name of your directory.

```
...
realm: Couldn't join realm: Enabling SSSD in nsswitch.conf and PAM failed.
```

Note that both of the following returns are expected.

```
! Couldn't authenticate with keytab while discovering which salt to use:
! Enabling SSSD in nsswitch.conf and PAM failed.
```

### 6. Manually enable SSSD in PAM.

```
sudo pam-config --add --sss
```

### 7. Edit nsswitch.conf to enable SSSD in nsswitch.conf

```
sudo vi /etc/nsswitch.conf
```

```
passwd: compat sss
group:  compat sss
shadow: compat sss
```

### 8. Add the following line to /etc/pam.d/common-session to auto create a home directory at initial login

```
sudo vi /etc/pam.d/common-session
```

```
session optional pam_mkhomedir.so skel=/etc/skel umask=077
```

### 9. Reboot the instance to complete the domain joined process.

```
sudo reboot
```

10Reconnect to the instance using any SSH client to verify the domain join has completed successfully and finalize additional steps.

a. To confirm the instance has been enrolled on the domain

```
sudo realm list
```

```
example.com
  type: kerberos
  realm-name: EXAMPLE.COM
  domain-name: example.com
  configured: kerberos-member
  server-software: active-directory
  client-software: sssd
  required-package: sssd-tools
  required-package: sssd
  required-package: adcli
  required-package: samba-client
  login-formats: %U@example.com
  login-policy: allow-realm-logins
```

b. To verify the status of SSSD daemon

```
systemctl status sssd
```

```
sssd.service - System Security Services Daemon
   Loaded: loaded (/usr/lib/systemd/system/sssd.service; enabled; vendor
   preset: disabled)
     Active: active (running) since Wed 2020-04-15 16:22:32 UTC; 3min 49s ago
       Main PID: 479 (sssd)
          Tasks: 4
         CGroup: /system.slice/sssd.service
                 ##479 /usr/sbin/sssd -i --logger=files
                 ##505 /usr/lib/sssd/sssd_be --domain example.com --uid 0 --gid 0 --
logger=files
                 ##548 /usr/lib/sssd/sssd_nss --uid 0 --gid 0 --logger=files
                 ##549 /usr/lib/sssd/sssd_pam --uid 0 --gid 0 --logger=files
```

11.To permit a user access via SSH and console

```
sudo realm permit join_account@example.com
```

To permit a domain group access via SSH and console

```
sudo realm permit -g 'AWS Delegated Administrators'
```

Or to permit all users access

```
sudo realm permit --all
```

12 Set the SSH service to allow password authentication.

- Open the /etc/ssh/sshd\_config file in a text editor.

```
sudo vi /etc/ssh/sshd_config
```

- Set the PasswordAuthentication setting to yes.

```
PasswordAuthentication yes
```

- Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

13.13. After the instance has restarted, connect to it with any SSH client and add the AWS Delegated Administrators group to the sudoers list by performing the following steps:

- Open the sudoers file with the following command:

```
sudo visudo
```

- Add the following to the bottom of the sudoers file and save it.

```
## Add the "Domain Admins" group from the awsad.com domain.  
%AWS\ Delegated\ Administrators@example.com ALL=(ALL) NOPASSWD: ALL
```

## Ubuntu

1. Connect to the instance using any SSH client.
2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.
3. Make sure your Ubuntu - 64bit instance is up to date.

```
sudo apt-get update  
sudo apt-get -y upgrade
```

4. Install the required Ubuntu packages on your Linux instance.

 **Note**

Some of these packages may already be installed. As you install the packages, you might be presented with several pop-up configuration screens. You can generally leave the fields in these screens blank.

```
sudo apt-get -y install sssd realmd krb5-user samba-common packagekit adcli
```

5. Disable Reverse DNS resolution and set the default realm to your domain's FQDN. Ubuntu Instances **must** be reverse-resolvable in DNS before the realm will work. Otherwise, you have to disable reverse DNS in /etc/krb5.conf as follows:

```
sudo vi /etc/krb5.conf
```

```
[libdefaults]  
default_realm = EXAMPLE.COM  
rdns = false
```

6. Join the instance to the directory with the following command.

```
sudo realm join -U join_account example.com --verbose
```

*join\_account@example.com*

The **sAMAccountName** for an account in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully qualified DNS name of your directory.

```
...
* Successfully enrolled machine in realm
```

## 7. Set the SSH service to allow password authentication.

- Open the /etc/ssh/sshd\_config file in a text editor.

```
sudo vi /etc/ssh/sshd_config
```

- Set the PasswordAuthentication setting to yes.

```
PasswordAuthentication yes
```

- Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

## 8. After the instance has restarted, connect to it with any SSH client and add the AWS Delegated Administrators group to the sudoers list by performing the following steps:

- Open the sudoers file with the following command:

```
sudo visudo
```

- b. Add the following to the bottom of the sudoers file and save it.

```
## Add the "AWS Delegated Administrators" group from the example.com domain.  
%AWS\ Delegated\ Administrators@example.com ALL=(ALL:ALL) ALL
```

(The above example uses "\<space>" to create the Linux space character.)

## Restricting account login access

Since all accounts are defined in Active Directory, by default, all the users in the directory can log in to the instance. You can allow only specific users to log in to the instance with **ad\_access\_filter** in **sssd.conf**. For example:

```
ad_access_filter = (memberOf=cn=admins,ou=Testou,dc=example,dc=com)
```

### *memberOf*

Indicates that users should only be allowed access to the instance if they are a member of a specific group.

### *cn*

The common name of the group that should have access. In this example, the group name is *admins*.

### *ou*

This is the organizational unit in which the above group is located. In this example, the OU is *Testou*.

### *dc*

This is the domain component of your domain. In this example, *example*.

### *dc*

This is an additional domain component. In this example, *com*.

You must manually add **ad\_access\_filter** to your **/etc/sssd/sssd.conf**.

Open the **/etc/sssd/sssd.conf** file in a text editor.

```
sudo vi /etc/sssd/sssd.conf
```

After you do this, your **sssd.conf** might look like this:

```
[sssd]
domains = example.com
config_file_version = 2
services = nss, pam

[domain/example.com]
ad_domain = example.com
krb5_realm = EXAMPLE.COM
realmd_tags = manages-system joined-with-samba
cache_credentials = True
id_provider = ad
krb5_store_password_if_offline = True
default_shell = /bin/bash
ldap_id_mapping = True
use_fully_qualified_names = True
fallback_homedir = /home/%u@%d
access_provider = ad
ad_access_filter = (memberOf=cn=admins,ou=Testou,dc=example,dc=com)
```

In order for the configuration to take effect, you need to restart the sssd service:

```
sudo systemctl restart sssd.service
```

Alternatively, you could use:

```
sudo service sssd restart
```

Since all accounts are defined in Active Directory, by default, all the users in the directory can log in to the instance. You can allow only specific users to log in to the instance with **ad\_access\_filter** in **sssd.conf**.

For example:

```
ad_access_filter = (memberOf=cn=admins,ou=Testou,dc=example,dc=com)
```

## memberOf

Indicates that users should only be allowed access to the instance if they are a member of a specific group.

### cn

The common name of the group that should have access. In this example, the group name is *admins*.

### ou

This is the organizational unit in which the above group is located. In this example, the OU is *Testou*.

### dc

This is the domain component of your domain. In this example, *example*.

### dc

This is an additional domain component. In this example, *com*.

You must manually add **ad\_access\_filter** to your **/etc/sssd/sssd.conf**.

1. Open the **/etc/sssd/sssd.conf** file in a text editor.

```
sudo vi /etc/sssd/sssd.conf
```

2. After you do this, your **sssd.conf** might look like this:

```
[sssd]
domains = example.com
config_file_version = 2
services = nss, pam

[domain/example.com]
ad_domain = example.com
krb5_realm = EXAMPLE.COM
realmd_tags = manages-system joined-with-samba
cache_credentials = True
id_provider = ad
krb5_store_password_if_offline = True
default_shell = /bin/bash
```

```
ldap_id_mapping = True  
use_fully_qualified_names = True  
fallback_homedir = /home/%u@%d  
access_provider = ad  
ad_access_filter = (memberOf=cn=admins,ou=Testou,dc=example,dc=com)
```

3. In order for the configuration to take effect, you need to restart the sssd service:

```
sudo systemctl restart sssd.service
```

Alternatively, you could use:

```
sudo service sssd restart
```

## ID Mapping

ID mapping can be performed by two methods to maintain a unified experience between UNIX/Linux User Identifier (UID) and Group Identifier (GID) and Windows and Active Directory Security Identifier (SID) identities. These methods are:

1. Centralized
2. Distributed

 **Note**

Centralized user identity mapping in Active Directory requires Portable Operating System Interface or POSIX.

### Centralized user identity mapping

Active Directory or another Lightweight Directory Access Protocol (LDAP) service provides UID and GID to the Linux users. In Active Directory, these identifiers are stored in the users' attributes if the POSIX extension is configured:

- UID - The Linux username (String)
- UID Number - The Linux User ID number (Integer)
- GID Number - The Linux Group ID number (Integer)

To configure a Linux instance to use the UID and GID from Active Directory, set `ldap_id_mapping = False` in the `sssd.conf` file. Before setting this value, verify you have added a UID, UID number and GID number to the users and groups in Active Directory.

## Distributed user identity mapping

If Active Directory doesn't have the POSIX extension or if you choose not to centrally manage identity mapping, Linux can calculate the UID and GID values. Linux uses the user's unique Security Identifier (SID) to maintain consistency.

To configure distributed user ID mapping, set `ldap_id_mapping = True` in the `sssd.conf` file.

## Common issues

If you set `ldap_id_mapping = False`, sometimes starting the SSSD service will fail. The reason for this failure is due to changing UIDs not supported. We recommend you delete the SSSD cache whenever you change from ID mapping to POSIX attributes or from POSIX attributes to ID mapping. For further details about ID mapping and the `ldap_id_mapping` parameters, see the `sssd-ldap(8)` man page in the Linux command line.

## Connect to the Linux instance

When a user connects to the instance using an SSH client, they are prompted for their username. The user can enter the username in either the `username@example.com` or `EXAMPLE\username` format. The response will appear similar to the following, depending on which Linux distribution you are using:

### Amazon Linux, Red Hat Enterprise Linux, and CentOS Linux

```
login as: johndoe@example.com
johndoe@example.com's password:
Last login: Thu Jun 25 16:26:28 2015 from XX.XX.XX.XX
```

### SUSE Linux

```
SUSE Linux Enterprise Server 15 SP1 x86_64 (64-bit)
```

```
As "root" (sudo or sudo -i) use the:
- zypper command for package management
- yast command for configuration management
```

Management and Config: <https://www.suse.com/suse-in-the-cloud-basics>  
Documentation: <https://www.suse.com/documentation/sles-15/>  
Forum: <https://forums.suse.com/forumdisplay.php?93-SUSE-Public-Cloud>

Have a lot of fun...

## Ubuntu Linux

```
login as: admin@example.com
admin@example.com@10.24.34.0's password:
Welcome to Ubuntu 18.04.4 LTS (GNU/Linux 4.15.0-1057-aws x86_64)

 * Documentation:  https://help.ubuntu.com
 * Management:     https://landscape.canonical.com
 * Support:        https://ubuntu.com/advantage
```

System information as of Sat Apr 18 22:03:35 UTC 2020

|                             |                                 |
|-----------------------------|---------------------------------|
| System load: 0.01           | Processes: 102                  |
| Usage of /: 18.6% of 7.69GB | Users logged in: 2              |
| Memory usage: 16%           | IP address for eth0: 10.24.34.1 |
| Swap usage: 0%              |                                 |

## Manually joining an Amazon EC2 Linux instance to your AWS Managed Microsoft AD Active Directory using Winbind

You can use the Winbind service to manually join your Amazon EC2 Linux instances to an AWS Managed Microsoft AD Active Directory domain. This enables your existing on-premises Active Directory users to use their Active Directory credentials when accessing the Linux instances joined to your AWS Managed Microsoft AD Active Directory. The following Linux instance distributions and versions are supported:

- Amazon Linux AMI 2018.03.0
- Amazon Linux 2 (64-bit x86)
- Amazon Linux 2023 AMI
- Red Hat Enterprise Linux 8 (HVM) (64-bit x86)
- Ubuntu Server 18.04 LTS & Ubuntu Server 16.04 LTS
- CentOS 7 x86-64

- SUSE Linux Enterprise Server 15 SP1

 **Note**

Other Linux distributions and versions may work but have not been tested.

## Join a Linux instance to your AWS Managed Microsoft AD Active Directory

 **Important**

Some of the following procedures, if not performed correctly, can render your instance unreachable or unusable. Therefore, we strongly suggest you make a backup or take a snapshot of your instance before performing these procedures.

### To join a Linux instance to your directory

Follow the steps for your specific Linux instance using one of the following tabs:

Amazon Linux/CENTOS/REDHAT

1. Connect to the instance using any SSH client.
2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.
3. Make sure your Linux instance is up to date.

```
sudo yum -y update
```

4. Install the required Samba / Winbind packages on your Linux instance.

```
sudo yum -y install authconfig samba samba-client samba-winbind samba-winbind-clients
```

5. Make a backup of the main `smb.conf` file so you can revert back to it in case of any failure:

```
sudo cp /etc/samba/smb.conf /etc/samba/smb.bk
```

6. Open the original configuration file [`/etc/samba/smb.conf`] in a text editor.

```
sudo vim /etc/samba/smb.conf
```

Fill in your Active Directory domain environment information as shown in the below example:

```
[global]
workgroup = example
security = ads
realm = example.com
idmap config * : rangesize = 1000000
idmap config * : range = 1000000-19999999
idmap config * : backend = autorid
winbind enum users = no
winbind enum groups = no
template homedir = /home/%U@%D
template shell = /bin/bash
winbind use default domain = false
```

7. Open the hosts file [`/etc/hosts`] in a text editor.

```
sudo vim /etc/hosts
```

Add your Linux instance private IP address as follows:

```
10.x.x.x Linux_hostname.example.com Linux_hostname
```

### Note

If you did not specify your IP Address in the `/etc/hosts` file, you might receive the following DNS error while joining the instance to the domain.:

No DNS domain configured for linux-instance. Unable to perform  
DNS Update. DNS update failed: NT\_STATUS\_INVALID\_PARAMETER

This error means that the join was successful but the `[net ads]` command was unable to register the DNS record in DNS.

## 8. Join the Linux instance to Active Directory using the net utility.

```
sudo net ads join -U join_account@example.com
```

*join\_account@example.com*

An account in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully qualified DNS name of your directory.

```
Enter join_account@example.com's password:  
Using short domain name -- example  
Joined 'IP-10-x-x-x' to dns domain 'example.com'
```

## 9. Modify PAM Configuration file, Use the command below to add the necessary entries for winbind authentication:

```
sudo authconfig --enablewinbind --enablewinbindauth --enablemkhomedir --update
```

## 10 Set the SSH service to allow password authentication by editing the /etc/ssh/sshd\_config file..

- Open the /etc/ssh/sshd\_config file in a text editor.

```
sudo vi /etc/ssh/sshd_config
```

- Set the PasswordAuthentication setting to yes.

```
PasswordAuthentication yes
```

- Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

11 After the instance has restarted, connect to it with any SSH client and add the root privileges for a domain user or group to the sudoers list by performing the following steps:

- Open the sudoers file with the following command:

```
sudo visudo
```

- Add the required groups or users from your Trusting or Trusted domain as follows, and then save it.

```
## Adding Domain Users/Groups.  
%domainname\\AWS\\ Delegated\\ Administrators ALL=(ALL:ALL) ALL  
%domainname\\groupname ALL=(ALL:ALL) ALL  
domainname\\username ALL=(ALL:ALL) ALL  
%Trusted_DomainName\\groupname ALL=(ALL:ALL) ALL  
Trusted_DomainName\\username ALL=(ALL:ALL) ALL
```

(The above example uses "\<space>" to create the Linux space character.)

## SUSE

- Connect to the instance using any SSH client.
- Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.

- Make sure your SUSE Linux 15 instance is up to date.

- Connect the package repository.

```
sudo SUSEConnect -p PackageHub/15.1/x86_64
```

- Update SUSE.

```
sudo zypper update -y
```

- Install the required Samba / Winbind packages on your Linux instance.

```
sudo zypper in -y samba samba-winbind
```

5. Make a backup of the main `smb.conf` file so you can revert back to it in case of any failure:

```
sudo cp /etc/samba/smb.conf /etc/samba/smb.bk
```

6. Open the original configuration file [`/etc/samba/smb.conf`] in a text editor.

```
sudo vim /etc/samba/smb.conf
```

Fill in your Active directory domain environment information as shown in the below example:

```
[global]
workgroup = example
security = ads
realm = example.com
idmap config * : rangesize = 1000000
idmap config * : range = 1000000-19999999
idmap config * : backend = autorid
winbind enum users = no
winbind enum groups = no
template homedir = /home/%U@%D
template shell = /bin/bash
winbind use default domain = false
```

7. Open the hosts file [`/etc/hosts`] in a text editor.

```
sudo vim /etc/hosts
```

Add your Linux instance private IP address as follows:

```
10.x.x.x Linux_hostname.example.com Linux_hostname
```

### Note

If you did not specify your IP Address in the `/etc/hosts` file, you might receive the following DNS error while joining the instance to the domain.:

No DNS domain configured for linux-instance. Unable to perform  
DNS Update. DNS update failed: NT\_STATUS\_INVALID\_PARAMETER

This error means that the join was successful but the [net ads] command was unable to register the DNS record in DNS.

## 8. Join the Linux instance to the directory with the following command.

```
sudo net ads join -U join_account@example.com
```

*join\_account*

The sAMAccountName in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully-qualified DNS name of your directory.

```
Enter join_account@example.com's password:  
Using short domain name -- example  
Joined 'IP-10-x-x-x' to dns domain 'example.com'
```

## 9. Modify PAM Configuration file, Use the command below to add the necessary entries for Winbind authentication:

```
sudo pam-config --add --winbind --mkhomedir
```

## 10Open the Name Service Switch configuration file [/etc/nsswitch.conf] in a text editor.

```
vim /etc/nsswitch.conf
```

Add the Winbind directive as shown below.

```
passwd: files winbind  
shadow: files winbind  
group: files winbind
```

## 11Set the SSH service to allow password authentication by editing the /etc/ssh/ sshd\_config file..

### a. Open the /etc/ssh/sshd\_config file in a text editor.

```
sudo vim /etc/ssh/sshd_config
```

- b. Set the `PasswordAuthentication` setting to yes.

```
PasswordAuthentication yes
```

- c. Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

12 After the instance has restarted, connect to it with any SSH client and add root privileges for a domain user or group, to the sudoers list by performing the following steps:

- a. Open the `sudoers` file with the following command:

```
sudo visudo
```

- b. Add the required groups or users from your Trusting or Trusted domain as follows, and then save it.

```
## Adding Domain Users/Groups.  
%domainname\\AWS\\ Delegated\\ Administrators ALL=(ALL:ALL) ALL  
%domainname\\groupname ALL=(ALL:ALL) ALL  
domainname\\username ALL=(ALL:ALL) ALL  
%Trusted_DomainName\\groupname ALL=(ALL:ALL) ALL  
Trusted_DomainName\\username ALL=(ALL:ALL) ALL
```

(The above example uses "\<space>" to create the Linux space character.)

## Ubuntu

1. Connect to the instance using any SSH client.
2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set

attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.

3. Make sure your Linux instance is up to date.

```
sudo apt-get -y upgrade
```

4. Install the required Samba / Winbind packages on your Linux instance.

```
sudo apt -y install samba winbind libnss-winbind libpam-winbind
```

5. Make a backup of the main `smb.conf` file so you can revert back to it in case of any failure.

```
sudo cp /etc/samba/smb.conf /etc/samba/smb.bk
```

6. Open the original configuration file [`/etc/samba/smb.conf`] in a text editor.

```
sudo vim /etc/samba/smb.conf
```

Fill in your Active directory domain environment information as shown in the below example:

```
[global]
workgroup = example
security = ads
realm = example.com
idmap config * : rangesize = 1000000
idmap config * : range = 1000000-19999999
idmap config * : backend = autorid
winbind enum users = no
winbind enum groups = no
template homedir = /home/%U@%D
template shell = /bin/bash
winbind use default domain = false
```

7. Open the hosts file [`/etc/hosts`] in a text editor.

```
sudo vim /etc/hosts
```

Add your Linux instance private IP address as follows:

```
10.x.x.x Linux_hostname.example.com Linux_hostname
```

### Note

If you did not specify your IP Address in the /etc/hosts file, you might receive the following DNS error while joining the instance to the domain.:

No DNS domain configured for linux-instance. Unable to perform DNS Update. DNS update failed: NT\_STATUS\_INVALID\_PARAMETER  
This error means that the join was successful but the [net ads] command was unable to register the DNS record in DNS.

## 8. Join the Linux instance to Active Directory using the net utility.

```
sudo net ads join -U join_account@example.com
```

*join\_account@example.com*

An account in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully qualified DNS name of your directory.

```
Enter join_account@example.com's password:  
Using short domain name -- example  
Joined 'IP-10-x-x-x' to dns domain 'example.com'
```

## 9. Modify PAM Configuration file, Use the command below to add the necessary entries for Winbind authentication:

```
sudo pam-auth-update --add --winbind --enable mkhomedir
```

## 10 Open the Name Service Switch configuration file [/etc/nsswitch.conf] in a text editor.

```
vim /etc/nsswitch.conf
```

Add the Winbind directive as shown below.

```
passwd: compat winbind  
group:  compat winbind  
shadow: compat winbind
```

11 Set the SSH service to allow password authentication by editing the /etc/ssh/sshd\_config file..

a. Open the /etc/ssh/sshd\_config file in a text editor.

```
sudo vim /etc/ssh/sshd_config
```

b. Set the PasswordAuthentication setting to yes.

```
PasswordAuthentication yes
```

c. Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

12 After the instance has restarted, connect to it with any SSH client and add root privileges for a domain user or group, to the sudoers list by performing the following steps:

a. Open the sudoers file with the following command:

```
sudo visudo
```

b. Add the required groups or users from your Trusting or Trusted domain as follows, and then save it.

```
## Adding Domain Users/Groups.  
%domainname\\AWS\\ Delegated\\ Administrators ALL=(ALL:ALL) ALL  
%domainname\\groupname ALL=(ALL:ALL) ALL  
domainname\\username ALL=(ALL:ALL) ALL  
%Trusted_DomainName\\groupname ALL=(ALL:ALL) ALL  
Trusted_DomainName\\username ALL=(ALL:ALL) ALL
```

(The above example uses "\<space>" to create the Linux space character.)

## Connect to the Linux instance

When a user connects to the instance using an SSH client, they are prompted for their username. The user can enter the username@example.com or EXAMPLE\username format. The response will appear similar to the following, depending on which Linux distribution you are using:

### Amazon Linux, Red Hat Enterprise Linux, and CentOS Linux

```
login as: johndoe@example.com
johndoe@example.com's password:
Last login: Thu Jun 25 16:26:28 2015 from XX.XX.XX.XX
```

## SUSE Linux

SUSE Linux Enterprise Server 15 SP1 x86\_64 (64-bit)

As "root" (sudo or sudo -i) use the:

- zypper command for package management
- yast command for configuration management

Management and Config: <https://www.suse.com/suse-in-the-cloud-basics>

Documentation: <https://www.suse.com/documentation/sles-15/>

Forum: <https://forums.suse.com/forumdisplay.php?93-SUSE-Public-Cloud>

Have a lot of fun...

## Ubuntu Linux

```
login as: admin@example.com
admin@example.com@10.24.34.0's password:
Welcome to Ubuntu 18.04.4 LTS (GNU/Linux 4.15.0-1057-aws x86_64)
```

- \* Documentation: <https://help.ubuntu.com>
- \* Management: <https://landscape.canonical.com>
- \* Support: <https://ubuntu.com/advantage>

System information as of Sat Apr 18 22:03:35 UTC 2020

|                             |                                 |
|-----------------------------|---------------------------------|
| System load: 0.01           | Processes: 102                  |
| Usage of /: 18.6% of 7.69GB | Users logged in: 2              |
| Memory usage: 16%           | IP address for eth0: 10.24.34.1 |
| Swap usage: 0%              |                                 |

## Joining an Amazon EC2 Mac instance to your AWS Managed Microsoft AD Active Directory

This procedure manually joins an Amazon EC2 Mac instance to your AWS Managed Microsoft AD Active Directory.

### Prerequisites

- Amazon EC2 Mac instances require [Amazon EC2 Dedicated Hosts](#). You must allocate a dedicated host and launch an instance onto the host. For more information, see [Launch a Mac instance](#) in [Amazon EC2 User Guide](#).
- We recommend creating a DHCP option set for your AWS Managed Microsoft AD Active Directory. This will allow any instances in your Amazon VPC to point to the specified domain and DNS servers to resolve their domain names. See [Creating or changing a DHCP options set for AWS Managed Microsoft AD](#) for more information.

#### Note

Dedicated Host pricing varies by the payment option that you select. For more information, see [Pricing and Billing](#) in [Amazon EC2 User Guide](#).

### Manually joining a Mac instance

- Use the following SSH command to connect to your Mac instance. For more information about connecting to your Mac instance, see [Connect to your Mac instance](#).

```
ssh -i /path/key-pair-name.pem ec2-user@my-instance-public-dns-name
```

- After you connect to your Mac instance, create a password for the `ec2-user` account using the following command:

```
sudo passwd ec2-user
```

3. When prompted at the command line, provide a password for the **ec2-user** account. You can update your operating system and software by following the procedure in [Update the operating system and software](#) in *Amazon EC2 User Guide*.
4. Use the following **dsconfigad** command to join your Mac instance to the AWS Managed Microsoft AD Active Directory domain. Make sure to replace the domain name, computer name, and organizational unit with your AWS Managed Microsoft AD Active Directory domain information. For more information, see [Configuring domain access in Directory Utility on Mac](#) on Apple website.

 **Warning**

The computer name shouldn't contain a hyphen. Hyphens might prevent the bind to the AWS Managed Microsoft AD Active Directory.

```
sudo dsconfigad -add domainName -computer computerName -username Username -  
ou "Your-AWS-Delegated-Organizational-Unit"
```

The following example is what the command should look like when joining an administrative user on a Mac instance named **myec2mac01** to the **example.com** domain:

```
sudo dsconfigad -add example.com -computer myec2mac01 -username admin -  
ou "OU=Computers,OU=Example,DC=Example,DC=com"
```

5. Use the following command to add the **AWS Delegated Administrators** to the administrative user on your Mac instance:

```
sudo dsconfigad -group "EXAMPLE\aws delegated administrators"
```

6. Use the following command to confirm the AWS Managed Microsoft AD Active Directory domain join was successful:

```
dsconfigad -show
```

You have successfully joined your Mac instance to your AWS Managed Microsoft AD Active Directory. You can now log in to your Mac instance using your AWS Managed Microsoft AD Active Directory credentials.

When you first log in to your Mac instance, you should be provided with an option to log in as the "Other" user. At this point, you can use your Active Directory domain credentials to log in to the Mac instance. If you're not provided with "Other" on the log in screen after completing these steps, log in as ec2-user and then log out.

To log in using the graphical user interface with a domain user, follow the steps in [Connect to your instance's graphical user interface \(GUI\) in Amazon EC2 User Guide](#).

## Delegating directory join privileges for AWS Managed Microsoft AD

To join a computer to your AWS Managed Microsoft AD, you need an account that has privileges to join computers to the directory.

With AWS Directory Service for Microsoft Active Directory, members of the **Admins** and **AWS Delegated Server Administrators** groups have these privileges.

However, as a best practice, you should use an account that has only the minimum privileges necessary. The following procedure demonstrates how to create a new group called **Joiners** and delegate the privileges to this group that are needed to join computers to the directory.

You must perform this procedure on a computer that is joined to your directory and has the **Active Directory User and Computers** MMC snap-in installed. You must also be logged in as a domain administrator.

### To delegate join privileges for AWS Managed Microsoft AD

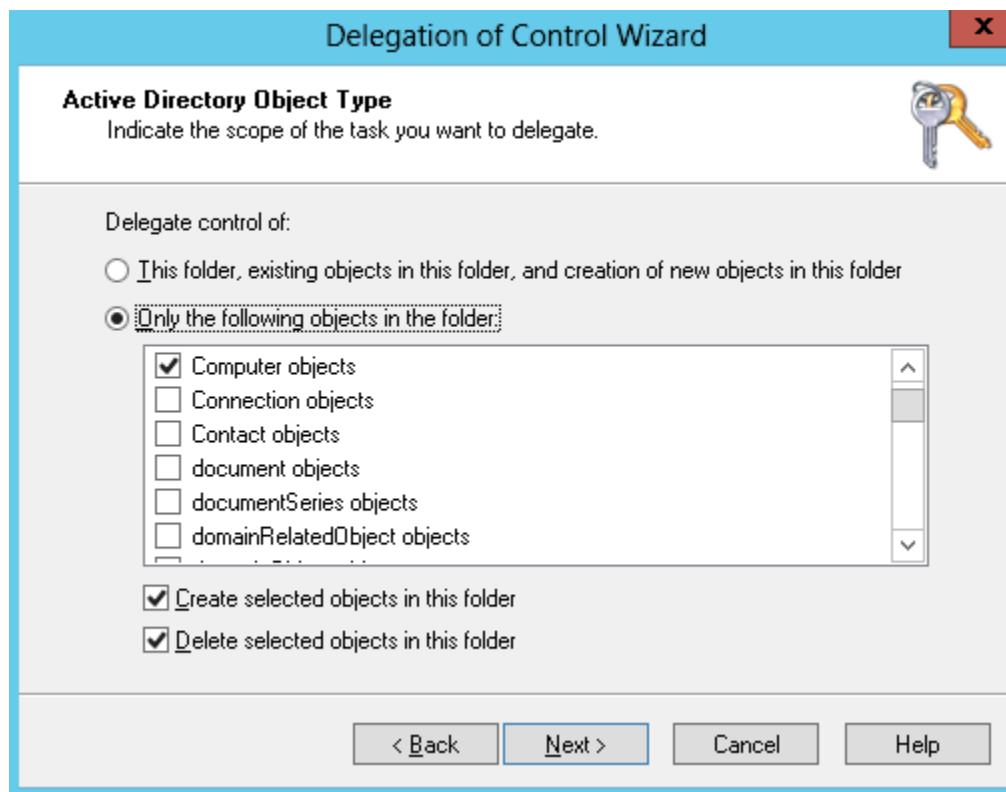
1. Open **Active Directory User and Computers** and select the organizational unit (OU) that has your NetBIOS name in the navigation tree, then select the **Users** OU.

#### **⚠ Important**

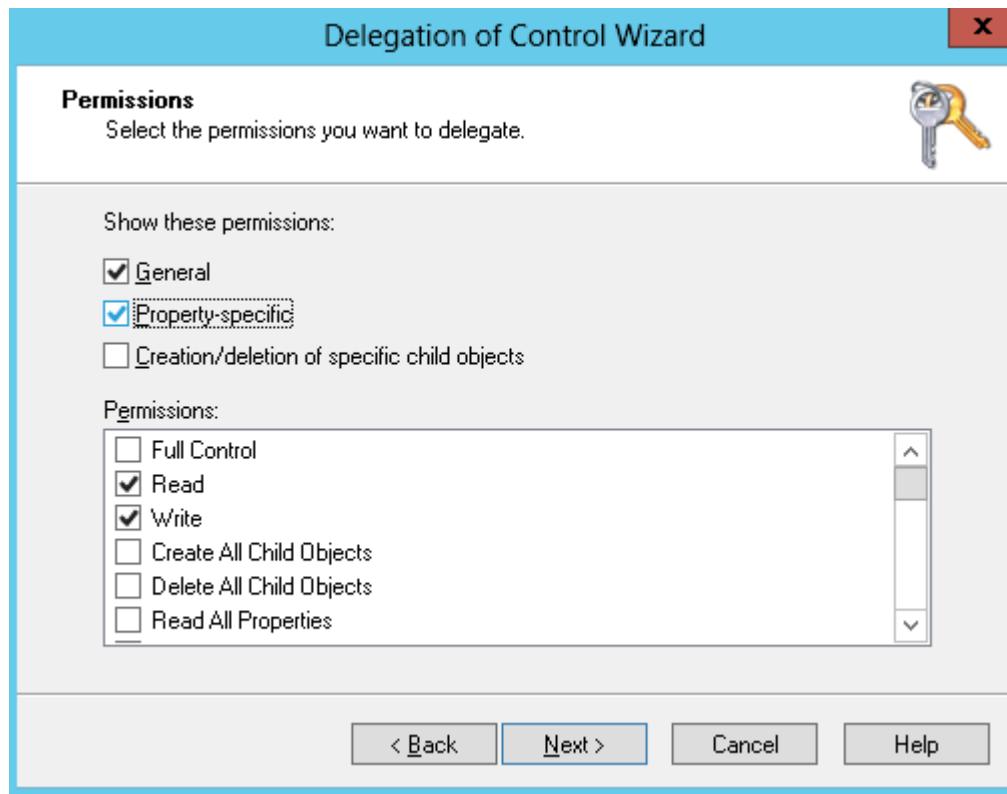
When you launch a AWS Directory Service for Microsoft Active Directory, AWS creates an organizational unit (OU) that contains all your directory's objects. This OU, which has the NetBIOS name that you typed when you created your directory, is located in the domain root. The domain root is owned and managed by AWS. You cannot make changes to the domain root itself, therefore, you must create the **Joiners** group within the OU that has your NetBIOS name.

2. Open the context menu (right-click) for **Users**, choose **New**, and then choose **Group**.

3. In the **New Object - Group** box, type the following and choose **OK**.
  - For **Group name**, type **Joiners**.
  - For **Group scope**, choose **Global**.
  - For **Group type**, choose **Security**.
4. In the navigation tree, select the **Computers** container under your NetBIOS name. From the **Action** menu, choose **Delegate Control**.
5. On the **Delegation of Control Wizard** page, choose **Next**, and then choose **Add**.
6. In the **Select Users, Computers, or Groups** box, type **Joiners** and choose **OK**. If more than one object is found, select the **Joiners** group created above. Choose **Next**.
7. On the **Tasks to Delegate** page, select **Create a custom task to delegate**, and then choose **Next**.
8. Select **Only the following objects in the folder**, and then select **Computer objects**.
9. Select **Create selected objects in this folder** and **Delete selected objects in this folder**. Then choose **Next**.



10. Select **Read** and **Write**, and then choose **Next**.



11. Verify the information on the **Completing the Delegation of Control Wizard** page and choose **Finish**.
12. Create a user with a strong password and add that user to the **Joiners** group. This user must be in the **Users** container that is under your NetBIOS name. The user will then have sufficient privileges to connect instances to the directory.

## Creating or changing a DHCP options set for AWS Managed Microsoft AD

AWS recommends that you create a DHCP options set for your Directory Service directory and assign the DHCP options set to the VPC that your directory is in. This allows any instances in that VPC to point to the specified domain and DNS servers to resolve their domain names.

For more information about DHCP options sets, see [DHCP options sets in the Amazon VPC User Guide](#).

### To create a DHCP options set for your directory

1. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>.

2. In the navigation pane, choose **DHCP Options Sets**, and then choose **Create DHCP options set**.
3. On the **Create DHCP options set** page, enter the following values for your directory:

#### Name

An optional tag for the options set.

#### Domain name

The fully qualified name of your directory, such as `corp.example.com`.

#### Domain name servers

The IP addresses of your AWS-provided directory's DNS servers.

 **Note**

You can find these addresses by going to the [AWS Directory Service console](#) navigation pane, selecting **Directories** and then choosing the correct directory ID.

#### NTP servers

Leave this field blank.

#### NetBIOS name servers

Leave this field blank.

#### NetBIOS node type

Leave this field blank.

4. Choose **Create DHCP options set**. The new set of DHCP options appears in your list of DHCP options.
5. Make a note of the ID of the new set of DHCP options (`dopt-xxxxxxxx`). You use it to associate the new options set with your VPC.

#### To change the DHCP options set associated with a VPC

After you create a set of DHCP options, you can't modify them. If you want your VPC to use a different set of DHCP options, you must create a new set and associate them with your VPC. You can also set up your VPC to use no DHCP options at all.

1. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>.
2. In the navigation pane, choose **Your VPCs**.
3. Select the VPC, and then choose **Actions, Edit VPC settings**.
4. For **DHCP options set**, select an options set or choose **No DHCP options set**, and then choose **Save**.

To change the DHCP options set associated with a VPC using command line see the following:

- AWS CLI: [associate-dhcp-options](#)
- AWS Tools for Windows PowerShell: [Register-EC2DhcpOption](#)

## User and group management in AWS Managed Microsoft AD

You can manage users and groups in AWS Managed Microsoft AD. You create a user to represent a person or entity that can access your directory. You can also create a group to grant and deny permissions to more than one user at a time. You can add not only users to a group, but also groups to a group. When you add a user to a group, the user inherits the roles and permissions assigned to the group. When you add a group to a group, the groups share a parent-child relationship, where the child group inherits the roles and permissions assigned to the parent group. You can also copy a user's group memberships into another user.

You can manage users and groups with [the section called “Directory Service Data”](#) using the following methods:

- [AWS Management Console](#)
- [AWS CLI](#)
- [AWS Directory Service Data API](#)
- [AWS Tools for Windows PowerShell](#)

For a demonstration of the AWS Directory Service Data CLI, see the following YouTube video.

[Manage users and groups in AWS Managed Microsoft AD using CRUD APIs](#)

Alternatively, you can use a [domain-joined instance](#).

## Manage users and groups with the AWS Management Console

You can manage users and groups with the AWS Management Console with AWS Directory Service Data. Directory Service Data is an extension of Directory Service that provides you with the ability to perform built-in object management tasks. Some of these tasks include creating users and groups and adding users to groups as well as groups to a group.

For more information, see [Manage AWS Managed Microsoft AD users and groups with the AWS Management Console](#).

### Note

To use this feature, it must be enabled. For more information, see [Enable user and group management](#).

You can only manage users and groups with the AWS Management Console from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).

You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).

## Manage users and groups with the AWS CLI

You can manage users and groups with the AWS CLI through the [AWS Directory Service Data API](#). Directory Service Data is an extension of Directory Service that provides you with the ability to perform built-in object management tasks using the ds-data namespace. Some of these tasks include creating users and groups and adding users to groups as well as groups to a group.

### Create a user with AWS Directory Service Data CLI

The following is an example AWS CLI command that uses the ds-data namespace to create a user.

```
aws ds-data create-user --directory-id d-1234567890 --sam-account-name "jane.doe" --region your-Primary-Region-name
```

**Note**

To use this AWS CLI, it must be enabled. For more information, see [Enabling or disabling user and group management or AWS Directory Service Data](#).

You can only manage users and groups with the AWS Directory Service Data CLI from the primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).

You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like. [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#)

For more information, see [Manage AWS Managed Microsoft AD users and groups with the AWS CLI](#).

## Manage users and groups with AWS Tools for PowerShell

The [AWS Tools for PowerShell](#) provides two separate modules for managing AWS Directory Service: AWS.Tools.DirectoryService (DS) and AWS.Tools.DirectoryServiceData (DSD). When working with AWS Directory Service, ensure you're using the appropriate module for your intended operation.

- The `DirectoryService` module contains cmdlets for managing directory service configuration and administration, including cmdlets like `Enable-DSDirectoryDataAccess`, `Disable-DSDirectoryDataAccess`, and `Reset-DSUserPassword`.
- The `DirectoryServiceData` module contains cmdlets for performing operations within a directory, specifically focused on user and group management. These DSD cmdlets include user management operations (`New-DSDUser`, `Get-DSDUser`, `Update-DSDUser`, and `Remove-DSDUser`), group management operations (`New-DSDGroup`, `Get-DSDGroup`, and `Update-DSDGroup`, `Remove-DSDGroup`), group membership management (`Add-DSDGroupMember`, and `Remove-DSDGroupMember`), and search functionality (`Search-DSDUser` and `Search-DSDGroup`).

# Manage users and groups with an on-premise instance or Amazon EC2 instance

If the AWS Directory Service Data doesn't support your use case, we recommend managing users and groups with an on-premise or EC2 instance.

To create users and groups in an AWS Managed Microsoft AD, you can use any instance (from either on-premises or EC2) that has been joined to your AWS Managed Microsoft AD. You need to be logged in as a user that has privileges to create users and groups. You will also need to install the Active Directory Tools on your instance so you can add your users and groups with the Active Directory Users and Computers tool.

- You can deploy a pre-configured EC2 instance with preinstalled Active Directory administrative tools from Directory Service management console. For more information, see [Launching a directory administration instance in your AWS Managed Microsoft AD Active Directory](#).
- If you need to deploy a self-managed EC2 instance with administrative tools and install the necessary tools, see [Step 3: Deploy an Amazon EC2 instance to manage your AWS Managed Microsoft AD Active Directory](#).

## Topics

- [Manage AWS Managed Microsoft AD users and groups with the AWS Management Console, AWS CLI, or AWS Tools for PowerShell](#)
- [Manage users and groups with an Amazon EC2 instance](#)

## Manage AWS Managed Microsoft AD users and groups with the AWS Management Console, AWS CLI, or AWS Tools for PowerShell

You can use the AWS Management Console, AWS CLI, or AWS Tools for PowerShell to manage your AWS Managed Microsoft AD users and groups with [AWS Directory Service Data](#). The AWS Directory Service Data CLI uses the ds-data namespace. For more information on the AWS CLI, see [Getting started with AWS CLI](#). For more information on AWS Tools for PowerShell, see [AWS Tools for PowerShell User Guide](#).

See the following procedures for more information on creating, viewing, updating, and deleting AWS Managed Microsoft AD users and groups.

## User and group management procedures

- [Enabling or disabling user and group management or AWS Directory Service Data](#)
- [Creating an AWS Managed Microsoft AD user](#)
- [Viewing and updating an AWS Managed Microsoft AD user](#)
- [Deleting an AWS Managed Microsoft AD user](#)
- [Disabling an AWS Managed Microsoft AD user](#)
- [Resetting and enabling an AWS Managed Microsoft AD user's password](#)
- [Creating an AWS Managed Microsoft AD group](#)
- [Viewing and updating an AWS Managed Microsoft AD group's details](#)
- [Deleting an AWS Managed Microsoft AD group](#)
- [Adding and removing AWS Managed Microsoft AD members to groups and groups to groups](#)
- [Copying an AWS Managed Microsoft AD group memberships in the AWS Management Console](#)

## Enabling or disabling user and group management or AWS Directory Service Data

To use user and group management or AWS Directory Service Data, it must be enabled. Once enabled, you can manage users and groups from the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

### Important

- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- For a list of regions that support AWS Directory Service Data, see [Supported AWS Regions for Directory Service Data](#).
- Access controls for AWS Directory Service Data are different than access controls for AWS services like Amazon WorkSpaces, Amazon Quick Suite, and Amazon WorkMail. For more information, see [AWS application authorization with Directory Service Data](#).

## Enabling AWS Directory Service Data

Use the following procedure to enable user and group management or AWS Directory Service Data for an existing AWS Managed Microsoft AD with either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

### AWS Management Console

You can enable user and group management with the AWS Management Console.

#### To enable user and group management

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. On the **Directory details** page, to enable user and group management, select **Enable**.
3. In the **Enable user and group management** dialog box, select **Enable**.

### AWS CLI

The following describes how to format a request that enables the AWS Directory Service Data CLI. You must include your Directory ID number in your request.

 **Note**

The enable AWS Directory Service Data CLI commands use aws ds.

#### To enable AWS Directory Service Data CLI

- Open the AWS CLI, and run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
aws ds enable-directory-data-access --directory-id d-1234567890
```

## AWS Tools for PowerShell

### To enable Directory Service Data with Tools for PowerShell

- Open PowerShell, and run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
Enable-DSDirectoryDataAccess -DirectoryId d-1234567890
```

## Disabling AWS Directory Service Data

Use the following procedure to disable user and group management or AWS Directory Service Data for an existing AWS Managed Microsoft AD with either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

### AWS Management Console

You can disable user and group management with the AWS Management Console.

#### To disable user and group management

1. Open the Directory Service console at <https://console.aws.amazon.com/directorieservicev2/>.
2. On the **Directory details** page, to disable user and group management, select **Disable**.
3. In the **Disable user and group management** dialog box, select **Disable**.

### AWS CLI

The following describes how to format a request that disables the AWS Directory Service Data CLI. You must include your Directory ID number in your request.

#### Note

The disable AWS Directory Service Data CLI commands use aws ds.

## To disable AWS Directory Service Data CLI

- Open the AWS CLI, and run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
aws ds disable-directory-data-access --directory-id d-1234567890
```

## AWS Tools for PowerShell

### To disable Directory Service Data with Tools for PowerShell

- Open PowerShell, and run the following command, replacing the Directory ID with your AWS Managed Microsoft AD Directory ID:

```
Disable-DSDirectoryDataAccess -DirectoryId d-123456789
```

## Creating an AWS Managed Microsoft AD user

Use the following procedure to create a new AWS Managed Microsoft AD user with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

### Before you begin either procedure, you need to complete the following:

- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).

## AWS Management Console

You can create a new AWS Managed Microsoft AD user account in the AWS Management Console. When you create a new user account, you specify the new user's details and determine whether to add the new user to a group or copy another user's group memberships into the new user.

For more information, see [AWS Directory Service Data attributes](#) and [Group type and group scope](#).

### To create an AWS Managed Microsoft AD user with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. On the **Directory details** page, under the **Users** section, choose **Create users account**.
5. The **Specify user details** page opens. Under the **Required information** section, enter a user logon name and password. User logon names must meet the following conditions:
  - Must be a unique logon name
  - Can be up to 20 characters long
  - Can only contain alphanumeric characters
  - ~!@#\$%^&\*\_+=`|\(\){}:;"<>,.?/
  - The password must adhere to your password policy requirements. Check with your AWS administrator for more information.

 **Warning**

The user logon name cannot be changed after the user is created.

- a. *(Optional)* Under the **Primary information** section, you can enter a first and last name for the user. You can also enter a display name and description for the user.

- b. *(Optional)* Under the **Contact methods** section, you can enter an email address and telephone numbers for the user.
- c. *(Optional)* Under the **Job-related information** section, you can enter a department, manager, office, and company for the user.
- d. *(Optional)* Under the **Address** section, you can enter an address for the user.
- e. *(Optional)* Under the **Account settings** section, you can enter notes, a preferred language, and service principal name for the user.

For more information on user attributes, see [AWS Directory Service Data attributes](#) and [Microsoft documentation](#).

6. Choose **Next** once you've provided the user account details.
7. On the **Add users to groups - optional** page, you can add the user to a new group or to an existing group. You can also copy the group membership of an existing user to the new user. If you don't want to add a user to a group, choose **Next**. Move to Step 12 to continue this procedure.
8. *(Optional)* To create a new group, see [Create a AWS Managed Microsoft AD group](#).
9. *(Optional)* To add a new user to an existing group:
  - Select the group you want to add the new user to in the **Groups** section. To find groups, enter the group name in the search box.
10. *(Optional)* To copy the group membership of an existing user to a new user:
  - a. Choose the **Copy group membership from user** tab. To find a user with a group membership you want to copy, enter the user logon name in the search box under the **Users** section.
  - b. In the **Selected groups** section, select the groups the new user should become a member of.
11. Choose **Next** when you're ready to create the new user account.
12. On the **Review and create user** page, review all the choices you made. Choose **Create user**.
13. After the user is configured, you've taken to the new user's details page. A banner appears stating the user was successfully created.

**⚠ Important**

If you receive an error message telling you that you don't have permission to create a user, follow the instructions in the error message to request that your administrator grant you access.

## AWS CLI

The following describes how to format a request that creates a new AWS Managed Microsoft AD user account with the AWS Directory Service Data CLI. You must include your directory ID number and a user logon name in your request. You can also include other attributes, such as a user display name with the `DisplayName` attribute. For more information, see [AWS Directory Service Data attributes](#) and [Group type and group scope](#).

### To create an AWS Managed Microsoft AD user with AWS CLI

- Open the AWS CLI, and run the following command, replacing the Directory ID, username, and display name with your AWS Managed Microsoft AD Directory ID and desired credentials:

```
aws ds-data create-user \
--directory-id d-1234567890 \
--sam-account-name "jane.doe" \
--other-attributes '{
  "DisplayName" : { "S": "jane.doe" },
  "Department":{ "S": "Legal" }
}'
```

## AWS Tools for PowerShell

The following describes how to format a request that creates a new AWS Managed Microsoft AD user account with AWS Tools for PowerShell. You must include your directory ID number and a user logon name in your request. You can also include other attributes, such as a user display name with the `DisplayName` attribute. For more information, see [AWS Directory Service Data attributes](#) and [Group type and group scope](#).

## To create an AWS Managed Microsoft AD user with Tools for PowerShell

- Open PowerShell, and run the following command, replacing the Directory ID, username, and display name with your AWS Managed Microsoft AD Directory ID and desired credentials:

```
New-DSDUser  
  -DirectoryId d-1234567890  
  -SAMAccountName "jane.doe"  
  -OtherAttribute @{  
    DisplayName = [Amazon.DirectoryServiceData.Model.AttributeValue]@{S =  
      'jane.doe' }  
    Department = [Amazon.DirectoryServiceData.Model.AttributeValue]@{S =  
      'Legal' }  
  }
```

## Viewing and updating an AWS Managed Microsoft AD user

Use the following procedure to view or update an AWS Managed Microsoft AD user's details with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

### Viewing an AWS Managed Microsoft AD user's details

You can view a user's details in the AWS Management Console or AWS CLI. The user's details includes profile and account information and group membership.

#### Before you begin either procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy](#):

[AWS Directory Service Data Read Only Access](#). For more information, see [Security best practices in IAM](#).

- [Creating an AWS Managed Microsoft AD user](#).

## AWS Management Console

You can view an AWS Managed Microsoft AD user's details in the AWS Management Console.

### To view an AWS Managed Microsoft AD user's details and account details with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Users**. The tab shows a list of users in your directory.
5. Select a user. You're directed to the **User details** screen. The **User details** screen shows the following information:
  - Groups the user is a member of (group memberships)
  - Profile details (such as primary information like user logon name, first name, last name, etc.)
  - Account settings (such as account information like user principal name, service principal name, distinguished name, etc.)
  - Account status

For more information on user attributes, see [AWS Directory Service Data attributes](#) and [Microsoft documentation](#).

## AWS CLI

With the AWS CLI, you can view a user's details, which includes profile and account information and group memberships.

### To view an AWS Managed Microsoft AD user's profile and account details with the AWS CLI

The following describes how to view an AWS Managed Microsoft AD user's details with the AWS Directory Service Data CLI.

- To view a user's details, open the AWS CLI, and run the following command, replacing the Directory ID and username with your AWS Managed Microsoft AD Directory ID and username:

```
aws ds-data describe-user --directory-id d-1234567890 --sam-account-name "jane.doe"
```

## To view a user's group memberships

The following describes how to view an AWS Managed Microsoft AD user's group membership with the AWS Directory Service Data CLI.

- To view a user's group memberships, open the AWS CLI, and run the following command, replacing the Directory ID and username with your AWS Managed Microsoft AD Directory ID and username:

```
aws ds-data list-groups-for-member --directory-id d-1234567890 --sam-account-name "jane.doe"
```

For more information on user attributes, see [AWS Directory Service Data attributes](#) and [Microsoft documentation](#).

## AWS Tools for PowerShell

With Tools for PowerShell, you can view a user's details, which includes profile and account information and group memberships.

## To view an AWS Managed Microsoft AD user's profile and account details with Tools for PowerShell

The following describes how to view an AWS Managed Microsoft AD user's details with the Tools for PowerShell.

- To view a user's details, open the PowerShell, and run the following command, replacing the Directory ID and username with your AWS Managed Microsoft AD Directory ID and username:

```
Get-DSDUser -DirectoryId d-1234567890 -SAMAccountName "jane.doe"
```

## To view a user's group memberships

The following describes how to view an AWS Managed Microsoft AD user's group membership with the Tools for PowerShell.

- To view a user's group memberships, open the PowerShell, and run the following command, replacing the Directory ID and username with your AWS Managed Microsoft AD Directory ID and username:

```
(Get-DSDGroupsForMemberList -DirectoryId d-1234567890 -SAMAccountName "jane.doe").Groups
```

For more information on user attributes, see [AWS Directory Service Data attributes](#) and [Microsoft documentation](#).

## Updating an AWS Managed Microsoft AD user's details

Use the following procedure to update an AWS Managed Microsoft AD user with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, AWS Tools for PowerShell.

### Note

The minimum attribute length is 1.

## Before you begin either procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#).

To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).

- [Creating an AWS Managed Microsoft AD user](#).

## AWS Management Console

You can update an AWS Managed Microsoft AD user's details in the AWS Management Console.

### To update an AWS Managed Microsoft AD user's details with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Users**. The tab shows a list of users in your directory.
5. Select a user. To find a user, enter the user logon name in the search box under the **Users** section. You're directed to the **User details** screen.
6. To edit groups the user is a member of, choose **Groups**. From this tab, you can add and remove the user from groups. For more information, see [Add an AWS Managed Microsoft AD member to a group](#).
7. To edit the user's profile details, choose **Profile**, and then choose **Edit**. Or choose **Actions**, and then choose **Edit user**. Make and review your updates, and then choose **Save**.

#### Warning

The user logon name cannot be changed after the user is created.

8. To edit the user's account settings, choose **User account settings**. Or choose **Actions**, and then choose **Edit user**. Make and review your updates, and then choose **Save**.

For more information on user attributes, see [AWS Directory Service Data attributes](#) and [Microsoft documentation](#).

## AWS CLI

The following describes how to format a request that updates an AWS Managed Microsoft AD user's details with AWS Directory Service Data CLI.

When you update a user's account, you must include your directory ID number and user logon name. You also must include the update type and attribute you want to update in your request, such as a user last name with the `Surname` parameter. For more information, see [AWS Directory Service Data attributes](#).

- To update a user's details, open the AWS CLI, and run the following command, replacing the Directory ID, username, user type, and attribute value with your AWS Managed Microsoft AD Directory ID, username, and desired user type and attribute value:

```
aws ds-data update-user --directory-id d-1234567890 --sam-account-name "jane.doe" --  
update-type "REPLACE" --surname "Doe"
```

### Note

When removing user attributes with [update-user](#) CLI command, you must specify the attribute and the exact value to be removed. To determine user attributes, use [describe-user](#) command.

For more information on user attributes, see [AWS Directory Service Data attributes](#) and [Microsoft documentation](#).

## AWS Tools for PowerShell

The following describes how to format a request that updates an AWS Managed Microsoft AD user's details with AWS Tools for PowerShell.

When you update a user's account, you must include your directory ID number and user logon name. You also must include the update type and attribute you want to update in your request, such as a user last name with the `Surname` parameter. For more information, see [AWS Directory Service Data attributes](#).

- To update a user's details, open the PowerShell, and run the following command, replacing the Directory ID, username, user type, and attribute value with your AWS Managed Microsoft AD Directory ID, username, and desired user type and attribute value:

```
Update-DSDUser -DirectoryId d-1234567890 -SAMAccountName "jane.doe" -UpdateType "REPLACE" -Surname "Doe"
```

For more information on user attributes, see [AWS Directory Service Data attributes](#) and [Microsoft documentation](#).

## Deleting an AWS Managed Microsoft AD user

Use the following procedure to delete an AWS Managed Microsoft AD user with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, AWS Tools for PowerShell.

### Important

When you delete a user's account from a directory, all information about the user is removed, including any permissions the user has to access their account and applications.

### Before you begin either procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).
- [Creating an AWS Managed Microsoft AD user](#).

## AWS Management Console

You can delete an AWS Managed Microsoft AD user account in the AWS Management Console.

### To delete an AWS Managed Microsoft AD user account with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Users**. The tab shows a list of users in your directory.
5. Choose the user whose account you want to delete. To find a user, enter the user logon name in the search box under the **Users** section. You're directed to the **User details** screen.
6. Choose **Actions**. Then choose **Delete user account** and **Delete user account** again.

## AWS CLI

The following describes how to format a request that deletes an AWS Managed Microsoft AD user's account with the AWS Directory Service Data CLI.

### To delete an AWS Managed Microsoft AD user account with AWS CLI

- Open the AWS CLI, and run the following command, replacing the Directory ID and username with your AWS Managed Microsoft AD Directory ID and username:

```
aws ds-data delete-user --directory-id d-1234567890 --sam-account-name "jane.doe"
```

## AWS Tools for PowerShell

The following describes how to format a request that deletes an AWS Managed Microsoft AD user's account with AWS Tools for PowerShell.

### To delete an AWS Managed Microsoft AD user account with AWS Tools for PowerShell

- Open PowerShell, and run the following command, replacing the Directory ID and username with your AWS Managed Microsoft AD Directory ID and username:

```
Remove-DSDUser -DirectoryId d-1234567890 -SAMAccountName "jane.doe"
```

## Disabling an AWS Managed Microsoft AD user

Use the following procedure to disable an AWS Managed Microsoft AD user with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

### **Important**

When you disable a user's account, the user loses any permissions to access their account and applications.

### Before you begin either procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).
- [Creating an AWS Managed Microsoft AD user](#).

### AWS Management Console

You can disable an AWS Managed Microsoft AD user account in the AWS Management Console.

#### To disable an AWS Managed Microsoft AD user account with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.

2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Users**. The tab shows a list of users in your directory.
5. Choose the user whose account you want to disable. You're directed to the **User details** screen.
6. Choose **Actions**. Then choose **Disable user account** and **Disable user account** again.

 **Note**

To re-enable your user's account, you must reset the user's password. For more information, see [Resetting and enabling an AWS Managed Microsoft AD user's password](#).

## AWS CLI

The following describes how to format a request that disables an AWS Managed Microsoft AD user account with the AWS Directory Service Data CLI.

### To disable an AWS Managed Microsoft AD user account with the AWS CLI

- Open the AWS CLI, and run the following command, replacing the Directory ID and username with your AWS Managed Microsoft AD Directory ID and username:

```
aws ds-data disable-user --directory-id d-1234567890 --sam-account-name "jane.doe"
```

 **Note**

To re-enable your user account, you must reset the user's password. For more information, see [Resetting and enabling an AWS Managed Microsoft AD user's password](#).

## AWS Tools for PowerShell

The following describes how to format a request that disables an AWS Managed Microsoft AD user account with AWS Tools for PowerShell.

### To disable an AWS Managed Microsoft AD user account with AWS Tools for PowerShell

- Open PowerShell, and run the following command, replacing the Directory ID and username with your AWS Managed Microsoft AD Directory ID and username:

```
Disable-DSDUser -DirectoryId d-1234567890 -SAMAccountName "jane.doe"
```

#### Note

To re-enable your user account, you must reset the user's password. For more information, see [Resetting and enabling an AWS Managed Microsoft AD user's password](#).

## Resetting and enabling an AWS Managed Microsoft AD user's password

Use the following procedure to reset an AWS Managed Microsoft AD user's password to enable their account with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, AWS Tools for PowerShell.

### Before you begin either procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy](#):

[AWS Directory Service Data Read Only Access](#). For more information, see [Security best practices in IAM](#).

- [Creating an AWS Managed Microsoft AD user](#).

## AWS Management Console

You can reset an AWS Managed Microsoft AD user's password to enable their account in the AWS Management Console. You can perform this task from either the **Directories** screen or **Directory details** screen.

### Directories

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose **Actions**, and then choose **Reset user password and enable account**.
  - a. Under **User logon name**, enter the user logon name for the user whose password you want to reset.
  - b. Under **New password**, enter the user's new password.
  - c. Under **Confirm password**, enter user's new password again.
4. After you confirm the user's new password, choose **Reset password and enable account**.

### Directory details

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Users**. The tab shows a list of users in your directory.
5. Select the user whose password you want to reset.

6. Choose **Actions**, and then choose **Reset user password and enable account**.
  - a. Under **New password**, enter the user's new password.
  - b. Under **Confirm password**, enter user's new password again.
7. After you confirm the user's new password, choose **Reset password and enable account**.

## AWS CLI

You can reset an AWS Managed Microsoft AD user's password to enable their account with the AWS Directory Service Data CLI.

 **Note**

The reset user's password command uses aws ds.

### To reset an AWS Managed Microsoft AD user's password with the AWS CLI

- To reset a user's password, open the AWS CLI, and run the following command, replacing the Directory ID, username, and password with your AWS Managed Microsoft AD Directory ID, username, and desired credentials:

```
aws ds reset-user-password --directory-id d-1234567890 --user-name "jane.doe" --new-password "your-password"
```

## AWS Tools for PowerShell

You can reset an AWS Managed Microsoft AD user's password to enable their account with AWS Tools for PowerShell.

### To reset an AWS Managed Microsoft AD user's password with AWS Tools for PowerShell

- To reset a user's password, open the PowerShell, and run the following command, replacing the Directory ID, username, and password with your AWS Managed Microsoft AD Directory ID, username, and desired credentials:

```
Reset-DSUserPassword -DirectoryId d-1234567890 -UserName "jane.doe" -NewPassword "your-password"
```

## Creating an AWS Managed Microsoft AD group

Use the following procedure to create an AWS Managed Microsoft AD group with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

**Before you begin either procedure, you need to complete the following:**

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).

### AWS Management Console

You can create a new AWS Managed Microsoft AD group in the AWS Management Console. When you create a new group, you specify the group's details and determine the [group's type and scope](#). You also have the option to add users and child groups to your new group or add your new group to a parent group.

#### To create an AWS Managed Microsoft AD group with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.

3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Group**. The tab shows a list of groups in your AWS Region.
5. Choose **Create group**. You're directed to a procedure where you finish creating your new group.
6. The **Specify group details** page opens. Enter a **Group name**. Group names must meet the following conditions:
  - Must be unique group name
  - Can be up to 64 characters long
  - Can only contain alphanumeric characters
  - ~!@#\$%^&\*\_-=`|\{\}[];:"<>,.?/

 **Warning**

The group name cannot be changed after the group is created.

7. Choose the **Group type** from one of the following:
  - **Security**
  - **Distribution**
    - To learn more, see [the section called “Group type”](#).
8. Choose the **Group scope** from one of the following:
  - **Domain local**
  - **Universal**
  - **Global**
    - You can turn on **Compare scopes** to display a chart of the similarities and differences between group scopes. To learn more, see [the section called “Group scope”](#).
9. After providing the primary information and contact methods, choose **Next**.
10. The **Add users to group - Optional** page opens and you can add users to the new group. To find a user to add to the group, enter the user logon name in the search box under the **Users** section. Select the users you want to add to the group and choose **Next**.
11. The **Add child groups - Optional** page opens and you can add existing groups to the new group. The existing groups becomes child groups of the newly created group. When you

add a child group to your group, your group becomes the parent group, and the child group inherits all of your group's roles and permissions. To find groups to add, enter the group name in the search box under the **Add child groups** section. Select the children groups you want to add to the new group and choose **Next**.

12. The **Add parent groups - Optional** page opens and you can add the new group to existing groups. The new group becomes the parent group of the existing groups. When you add your group to a parent group, your group becomes the child group and inherits all of the parent group's roles and permissions. To find groups to add, enter the group name in the search box under the **Add parent groups** section. Select the parent groups you want to add to the new group and choose **Next**.
13. On the **Review and create group** page, review your choices, and then choose **Create group**.

## AWS CLI

The following describes how to format a request that creates an AWS Managed Microsoft AD group with the AWS Directory Service Data CLI. When you create a new group, you must include your Directory ID number and a group name. You can also add other attributes, such as a group display name with the `DisplayName` attribute. For more information, see [AWS Directory Service Data attributes](#) and [Group type and group scope](#).

### To create an AWS Managed Microsoft AD group with the AWS CLI

- Open the AWS CLI, and run the following command, replacing the Directory ID, username and group display name with your AWS Managed Microsoft AD Directory ID, username, and desired group display name:

```
aws ds-data create-group \
--directory-id d-1234567890 \
--sam-account-name "your-group-name" \
--other-attributes '{
    "DisplayName": { "S": "myGroupDisplayName" }
    "Description":{ "S": "myGroupDescription" }
}'
```

## AWS Tools for PowerShell

The following describes how to format a request that creates an AWS Managed Microsoft AD group with AWS Tools for PowerShell. When you create a new group, you must include your

Directory ID number and a group name. You can also add other attributes, such as a group display name with the `DisplayName` attribute. For more information, see [AWS Directory Service Data attributes](#) and [Group type and group scope](#).

## To create an AWS Managed Microsoft AD group with AWS Tools for PowerShell

- Open PowerShell, and run the following command, replacing the Directory ID, username and group display name with your AWS Managed Microsoft AD Directory ID, username, and desired group display name:

```
New-DSDGroup  
  -DirectoryId d-1234567890  
  -SAMAccountName "your-group-name"  
  -OtherAttribute @{  
    DisplayName = [Amazon.DirectoryServiceData.Model.AttributeValue]@{S =  
      'myGroupDisplayName' }  
    Description = [Amazon.DirectoryServiceData.Model.AttributeValue]@{S =  
      'myGroupDescription' }  
  }
```

## Viewing and updating an AWS Managed Microsoft AD group's details

Use the following procedure to view or update an AWS Managed Microsoft AD group's details with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

### Viewing an AWS Managed Microsoft AD group's detail

You can view or update a group's details in the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

#### Before you begin either procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).

- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).
- [Creating an AWS Managed Microsoft AD group](#).

## AWS Management Console

You can view an AWS Managed Microsoft AD group's details in the AWS Management Console.

### To view AWS Managed Microsoft AD group's details with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directorieservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Group**. The tab shows a list of groups in your AWS Region.
5. Choose a group. To find groups, enter the group name in the search box under the **Groups** section. You're directed to the **Group details** screen. The **Group details** screen shows the following information:
  - **Member** tab lists the users and child groups that are members of your group.
  - **Parent groups** tab lists the parent groups that your group is a member of.
  - **Properties** tab lists the group properties (such as primary information like group name, group display name, etc.).

## AWS CLI

You can view an AWS Managed Microsoft AD group's details with the AWS Directory Service Data CLI.

### To view an AWS Managed Microsoft AD group's details with the AWS CLI

The following describes how to view an AWS Managed Microsoft AD group's details with the AWS CLI.

- To view a group's details, open the AWS CLI, and run the following command, replacing the Directory ID and group name with your AWS Managed Microsoft AD Directory ID and group name:

```
aws ds-data describe-group --directory-id d-1234567890 --sam-account-name "your-group-name"
```

## To view an AWS Managed Microsoft AD group's group members with the AWS CLI

The following describes how to view an AWS Managed Microsoft AD group's members with the AWS CLI.

- To view a group's details, open the AWS CLI, and run the following command, replacing the Directory ID and group name with your AWS Managed Microsoft AD Directory ID and group name:

```
aws ds-data list-group-members --directory-id d-1234567890 --sam-account-name "your-group-name"
```

## AWS Tools for PowerShell

You can view an AWS Managed Microsoft AD group's details with AWS Tools for PowerShell.

## To view an AWS Managed Microsoft AD group's details with AWS Tools for PowerShell

The following describes how to view an AWS Managed Microsoft AD group's details with the Tools for PowerShell.

- To view a group's details, open the PowerShell, and run the following command, replacing the Directory ID and group name with your AWS Managed Microsoft AD Directory ID and group name:

```
Get-DSDGroup -DirectoryId d-1234567890 -SAMAccountName "your-group-name"
```

## To view an AWS Managed Microsoft AD group's group members with AWS Tools for PowerShell

The following describes how to view an AWS Managed Microsoft AD group's members with the Tools for PowerShell.

- To view a group's details, open the PowerShell, and run the following command, replacing the Directory ID and group name with your AWS Managed Microsoft AD Directory ID and group name:

```
(Get-DSDGroupMemberList -DirectoryId d-1234567890 -SAMAccountName "your-group-name").Members
```

## Updating an AWS Managed Microsoft AD group's details

Use the following procedure to update an AWS Managed Microsoft AD group's details with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

### Before you begin either procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).
- [Creating an AWS Managed Microsoft AD group](#).

## AWS Management Console

You can update a group's details with the AWS Management Console. For more information, see [AWS Directory Service Data attributes](#) and [Group type and group scope](#)

### To update an AWS Managed Microsoft AD group's details with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Group**. The tab shows a list of groups in your AWS Region.
5. Choose a group. To find groups, enter the group name in the search box under the **Groups** section. You're directed to the **Group details** screen.
6. To edit users and child groups that are members of your group, choose **Members**. From this tab, you can add and remove users and child groups from your group. For more information, see [Adding and removing members to groups and groups to groups](#).
7. To edit parent groups that your group is a member of, choose **Parent groups**. From this tab, you can add and remove your group from parent groups. For more information, see [Adding and removing members to groups and groups to groups](#).
8. To edit your group properties, choose **Properties**, and then choose **Edit**. Or choose **Actions**, and then choose **Edit group**. Make and review your updates, and then choose **Save**.

## AWS CLI

The following describes how to format a request that updates an AWS Managed Microsoft AD group's details with the AWS Directory Service Data CLI.

When you update a group, you must include your directory ID number and group name. You also must include the update type and attribute you want to update in your request, such as a group email address with the `EmailAddress` parameter. For more information, see [AWS Directory Service Data attributes](#) and [Group type and group scope](#).

- **To update an AWS Managed Microsoft AD group's details with the AWS CLI**

To update a group's details, open the AWS CLI, and run the following command, replacing the Directory ID, group name, update type, and attribute with your AWS Managed Microsoft AD Directory ID, group name, and desired update type and attribute:

```
aws ds-data update-group --directory-id d-1234567890 --sam-account-name "your-group-name" --update-type "REPLACE" --group-scope "global"
```

## AWS Tools for PowerShell

The following describes how to format a request that updates an AWS Managed Microsoft AD group's details with AWS Tools for PowerShell.

When you update a group, you must include your directory ID number and group name. You also must include the update type and attribute you want to update in your request, such as a group email address with the `EmailAddress` parameter. For more information, see [AWS Directory Service Data attributes](#) and [Group type and group scope](#).

- **To update an AWS Managed Microsoft AD group's details with AWS Tools for PowerShell**

To update a group's details, open the PowerShell, and run the following command, replacing the Directory ID, group name, update type, and attribute with your AWS Managed Microsoft AD Directory ID, group name, and desired update type and attribute:

```
Update-DSDGroup -DirectoryId d-1234567890 -SAMAccountName "your-group-name" -  
UpdateType "REPLACE" -GroupScope "global"
```

## Deleting an AWS Managed Microsoft AD group

Use the following procedure to delete an AWS Managed Microsoft AD group with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

## Important

When you delete a group, all information about the group is removed, including any permissions that group members inherit.

**Before you begin either procedure, you need to complete the following:**

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).
- [Create an AWS Managed Microsoft AD group](#).

## AWS Management Console

You can delete an AWS Managed Microsoft AD group in the AWS Management Console.

### To delete an AWS Managed Microsoft AD group with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoriesv2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Group**. The tab shows a list of groups in your AWS Region.
5. Choose the group that you want to delete. To find groups, enter the group name in the search box under the **Groups** section. You're directed to the **Group details** screen.

6. Choose **Delete group**. A dialog box appears where you can choose **Confirm** to delete the group.

## AWS CLI

The following describes how to format a request that deletes an AWS Managed Microsoft AD group with the AWS Directory Service Data CLI.

### To delete an AWS Managed Microsoft AD group with the AWS CLI

- Open the AWS CLI, and run the following command, replacing the Directory ID and group name with your AWS Managed Microsoft AD Directory ID and group name:

```
aws ds-data delete-group --directory-id d-1234567890 --sam-account-name "your-group-name"
```

## AWS Tools for PowerShell

The following describes how to format a request that deletes an AWS Managed Microsoft AD group with the AWS Tools for PowerShell.

### To delete an AWS Managed Microsoft AD group with the AWS Tools for PowerShell

- Open PowerShell, and run the following command, replacing the Directory ID and group name with your AWS Managed Microsoft AD Directory ID and group name:

```
Remove-DSDGroup -DirectoryId d-1234567890 -SAMAccountName "your-group-name"
```

## Adding and removing AWS Managed Microsoft AD members to groups and groups to groups

With the [AWS Directory Service Data API](#), a member can be a user, group, or computer. A user represents a person or entity that can access your directory. Groups allow you to grant and deny permissions to more than one user at a time.

Use the following procedures to add or remove an AWS Managed Microsoft AD user to a group or group to another group with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

## Adding a user to a group

Use the following procedure to add an AWS Managed Microsoft AD user to a group with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

### **Important**

When you add an AWS Managed Microsoft AD user to a group, the user inherits the roles and permissions assigned to the group. These roles and permissions are part of the user's group memberships.

### Before you begin either procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).
- [Create an AWS Managed Microsoft AD user](#).
- [Create an AWS Managed Microsoft AD group](#).

### AWS Management Console

You can add an AWS Managed Microsoft AD member to a group with the AWS Management Console.

## To add AWS Managed Microsoft AD user to a group with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Groups**. To find groups, enter the group name in the search box under the **Groups** section. The tab shows a list of groups in your AWS Region.
5. Choose a group. You're directed to the **Group details** screen.
6. Choose **Members**. The tab shows a list of users and child groups by member type in your group.
7. Under **Members** tab, Choose **Add member**.
8. Under **Members**, select the user you want to add to your group, and then choose **Add member to group**. To find members, enter the user logon name for users and group name for groups in the search box under the **Members** section.

## AWS CLI

The following describes how to format a request that adds an AWS Managed Microsoft AD member to a group with the AWS Directory Service Data CLI.

## To add an AWS Managed Microsoft AD user to a group with the AWS CLI

- To add a user to a group, open the AWS CLI, and run the following command, replacing the Directory ID, group and member names with your AWS Managed Microsoft AD Directory ID and group and member names:

```
aws ds-data add-group-member --directory-id d-1234567890 --group-name "your-group-name" --member-name "jane.doe"
```

## AWS Tools for PowerShell

The following describes how to format a request that adds an AWS Managed Microsoft AD member to a group with AWS Tools for PowerShell.

## To add an AWS Managed Microsoft AD user to a group with AWS Tools for PowerShell

- To add a user to a group, open the PowerShell, and run the following command, replacing the Directory ID, group and member names with your AWS Managed Microsoft AD Directory ID and group and member names:

```
Add-DSDGroupMember -DirectoryId d-1234567890 -GroupName "your-group-name" -  
MemberName "jane.doe"
```

## Removing a user from a group

With the [AWS Directory Service Data API](#), a member can be a user, group, or computer. A user represents a person or entity that can access your directory. Groups allow you to grant and deny permissions to more than one user at a time.

Use the following procedure to remove an AWS Managed Microsoft AD user to a group with user and group management or AWS Directory Service Data in either the AWS Management Console, AWS CLI, or AWS Tools for PowerShell.

### Important

When you remove an AWS Managed Microsoft AD user from a group, the user loses access to the roles and permissions assigned to the group. These roles and permissions are part of the group's memberships.

## Before you begin either procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed

policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).

- [Create an AWS Managed Microsoft AD user](#).
- [Create an AWS Managed Microsoft AD group](#).

## AWS Management Console

You can remove an AWS Managed Microsoft AD member from a group with the AWS Management Console.

### To remove an AWS Managed Microsoft AD user from a group with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Groups**. The tab shows a list of groups in your AWS Region.
5. Choose a group. To find groups, enter the group name in the search box under the **Groups** section. You're directed to the **Group details** screen.
6. Choose **Members**. The tab shows a list of users and child groups by member type in your group.
7. Select the user you want to remove from your group, and then choose **Remove**. To find users, enter the user logon name in the search box under the **Members** section.
8. Confirm that you want to remove the user from your group, and then choose **Remove** again.

## AWS CLI

The following describes how to format a request that removes an AWS Managed Microsoft AD member from a group with the AWS Directory Service Data CLI.

## To remove an AWS Managed Microsoft AD user from a group with AWS CLI

- To remove a user to a group, open the AWS CLI, and run the following command, replacing the Directory ID, group and member names with your AWS Managed Microsoft AD Directory ID, group and member names:

```
aws ds-data remove-group-member --directory-id d-1234567890 --group-name "your-group-name" --member-name "jane.doe"
```

## AWS Tools for PowerShell

The following describes how to format a request that removes an AWS Managed Microsoft AD member from a group with AWS Tools for PowerShell.

## To remove an AWS Managed Microsoft AD user from a group with AWS Tools for PowerShell

- To remove a user to a group, open the PowerShell, and run the following command, replacing the Directory ID, group and member names with your AWS Managed Microsoft AD Directory ID, group and member names:

```
Remove-DSDGroupMember -DirectoryId d-1234567890 -GroupName "your-group-name" -  
MemberName "jane.doe"
```

## Adding a group to a group

When you add an AWS Managed Microsoft AD group to another group, the groups share a parent-child relationship. The child group gains access to the roles and permissions that are assigned to the parent group. You can add a child group to your group and your group to a parent group.

### Before you begin either procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).

- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).
- [Create an AWS Managed Microsoft AD group](#).

## AWS Management Console

You can add an AWS Managed Microsoft AD group to a group with the AWS Management Console.

### To add a child group to your group with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Groups**. The tab shows a list of groups in your AWS Region.
5. Choose a group. To find groups, enter the group name in the search box under the **Groups** section. You're directed to the **Group details** screen.
6. Choose **Members**. The tab shows a list of users and child groups by member type in your group.
7. Choose **Add member**.
8. Under **Members**, select the child group(s) you want to add to your group, and then choose **Add member to group**.

### To add a parent group to a group with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.

2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Groups**. The tab shows a list of groups in your AWS Region.
5. Choose a group. To find groups, enter the group name in the search box under the **Groups** section. You're directed to the **Group details** screen.
6. Choose **Parent groups**. The tab shows a list of groups that your group is a member of.
7. Choose **Add parent groups**.
8. Under **Groups**, select the group(s) you want to add your group to, and then choose **Add parent groups** again.

## AWS CLI

The following describes how to format a request that adds an AWS Managed Microsoft AD group to a group with the AWS Directory Service Data CLI.

### To add a child group to your group with the AWS CLI

- To add a child group to a parent group, open the AWS CLI, and run the following command, replacing the Directory ID, group and member names with your AWS Managed Microsoft AD Directory ID, group and member names:

```
aws ds-data add-group-member --directory-id d-1234567890 --group-name "parent-group-name" --member-name "child-group-name"
```

## AWS Tools for PowerShell

The following describes how to format a request that adds an AWS Managed Microsoft AD group to a group with AWS Tools for PowerShell.

### To add a child group to your group with AWS Tools for PowerShell

- To add a child group to a parent group, open the PowerShell, and run the following command, replacing the Directory ID, group and member names with your AWS Managed Microsoft AD Directory ID, group and member names:

```
Add-DSDGroupMember -DirectoryId d-1234567890 -GroupName "parent-group-name" -  
MemberName "child-group-name"
```

## Removing a group from a group

When you remove an AWS Managed Microsoft AD group from another group, the groups no longer share a parent-child relationship. The child group loses access to the roles and permissions that are assigned to the parent group. You can remove a child group from your group and your group from a parent group.

**Before you begin either procedure, you need to complete the following:**

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).
- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).
- [Create an AWS Managed Microsoft AD group](#).

## AWS Management Console

You can remove an AWS Managed Microsoft AD group to a group with the AWS Management Console.

### To remove a child group from your group with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.

3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Groups**. The tab shows a list of groups in your AWS Region.
5. Choose a group. You're directed to the **Group details** screen. To find groups, enter the group name in the search box under the **Groups** section.
6. Choose **Members**. The tab shows a list of users and child groups by member type in your group.
7. Select the child group(s) you want to remove from your group, and then choose **Remove**.
8. Confirm the child group(s) you want to remove from your group, and then choose **Remove** again.

### To remove your group from a parent group with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Groups**. The tab shows a list of groups in your AWS Region.
5. Choose a group. You're directed to the **Group details** screen. To find groups, enter the group name in the search box under the **Groups** section.
6. Choose **Parent groups**. The tab shows a list of groups that your group is a member of.
7. Select the parent group you want to remove your group from, and then choose **Remove parent groups**.
8. Confirm the parent group you want to remove your group from, and then choose **Remove parent groups** again.

### AWS CLI

The following describes how to format a request that removes an AWS Managed Microsoft AD group to a group with the AWS Directory Service Data CLI.

- **To remove a child group from a parent group with the AWS CLI**

To add remove a child group from a parent group, open the AWS CLI, and run the following command, replacing the Directory ID, group and member names with your AWS Managed Microsoft AD Directory ID, group and member names:

```
aws ds-data remove-group-member --directory-id d-1234567890 --group-name "parent-group-name" --member-name "child-group-name"
```

## AWS Tools for PowerShell

The following describes how to format a request that removes an AWS Managed Microsoft AD group to a group with AWS Tools for PowerShell.

- **To remove a child group from a parent group with AWS Tools for PowerShell**

To add remove a child group from a parent group, open the PowerShell, and run the following command, replacing the Directory ID, group and member names with your AWS Managed Microsoft AD Directory ID, group and member names:

```
Remove-DSDGroupMember -DirectoryId d-1234567890 -GroupName "parent-group-name" -  
MemberName "child-group-name"
```

## Copying an AWS Managed Microsoft AD group memberships in the AWS Management Console

You can copy group memberships from one AWS Managed Microsoft AD user into another user in the AWS Management Console. Group memberships are the roles and permissions that a user inherits when you add them to a group.

### Before you begin this procedure, you need to complete the following:

- [Creating your AWS Managed Microsoft AD](#).
- To use user and group management or AWS Directory Service Data CLI, it must be enabled. For more information, see [Enable user and group management or Directory Service Data](#).
- You can only enable this feature from the Primary AWS Region for your directory. For more information, see [Primary vs additional Regions](#).

- You'll need the necessary IAM permissions to use AWS Directory Service Data. For more information, see [Directory Service API permissions: Actions, resources, and conditions reference](#). To get started granting permissions to your users and workloads, you can use AWS managed policies like [AWS managed policy: AWSDirectoryServiceDataFullAccess](#) or [AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess](#). For more information, see [Security best practices in IAM](#).
- [Create an AWS Managed Microsoft AD group](#).

## To copy AWS Managed Microsoft AD group memberships with the AWS Management Console

1. Open the Directory Service console at <https://console.aws.amazon.com/directoriesv2/>.
2. From the navigation pane, choose **Active Directory**, and then choose **Directories**. You're directed to the **Directories** screen where you can view a list of directories in your AWS Region.
3. Choose a directory. You're directed to the **Directory details** screen.
4. Choose **Groups**. The tab shows a list of groups in your AWS Region.
5. Choose the user whose account you want to copy their group membership. To find a user, enter the user logon name in the search box under the **Users** section. You're directed to the **User details** screen.
6. Choose **Copy all group memberships**. You're directed to a procedure where you can specify which groups you want to copy.
  - a. For **Verify groups to copy**, under **Groups to copy**, select the groups with roles and permissions you want to copy, and then choose **Next**.
  - b. For **Select destination account**, under **Account type**, choose **Existing user account** to copy group memberships into an existing user account. Alternatively, choose **New user account** to create a new user and copy group memberships into the new user account. To find a group, enter the group's name in the search box under the **Selected groups** section.
    - i. (*Optional*) If you choose **Existing user account**, select destination accounts where you want to copy the roles and permissions into, and then choose **Next**.
    - ii. (*Optional*) If you choose **New user account**, complete the procedure, and then choose **Next**. For information about creating a user, see [Creating a user](#).
  - c. For **Review and copy group memberships**, review your choices, and then choose **Copy group membership**.

## Manage users and groups with an Amazon EC2 instance

This section includes procedures for managing users and groups with an Amazon EC2 instance that's joined to your AWS Managed Microsoft AD.

We recommend managing users and groups with an Amazon EC2 instance if the Directory Service Data API doesn't support your use case. For more information, see the [AWS Directory Service Data API Reference](#).

### Note

Before you complete any of the procedures in the following topics, you must install the Active Directory administration tools. For more information, see [Install the Active Directory administration tools](#).

### Topics

- [Installing Active Directory Administration Tools for AWS Managed Microsoft AD](#)
- [Creating an AWS Managed Microsoft AD user](#)
- [Delete a user's account with an Amazon EC2 instance](#)
- [Resetting an AWS Managed Microsoft AD user password](#)
- [Creating an AWS Managed Microsoft AD group](#)
- [Adding an AWS Managed Microsoft AD user to a group](#)

## Installing Active Directory Administration Tools for AWS Managed Microsoft AD

You can manage your AWS Managed Microsoft AD Active Directory using Active Directory Domain Services and Active Directory Lightweight Directory Services Tools. To use Active Directory Domain Services and Active Directory Lightweight Directory Services Tools, you will need to install them. The following procedures walks you through how you can install these tools on an Amazon EC2 Windows Server instance or with a PowerShell command. Alternatively, you can launch a directory administration EC2 instance which already has these tools installed.

### EC2 Windows Server instance

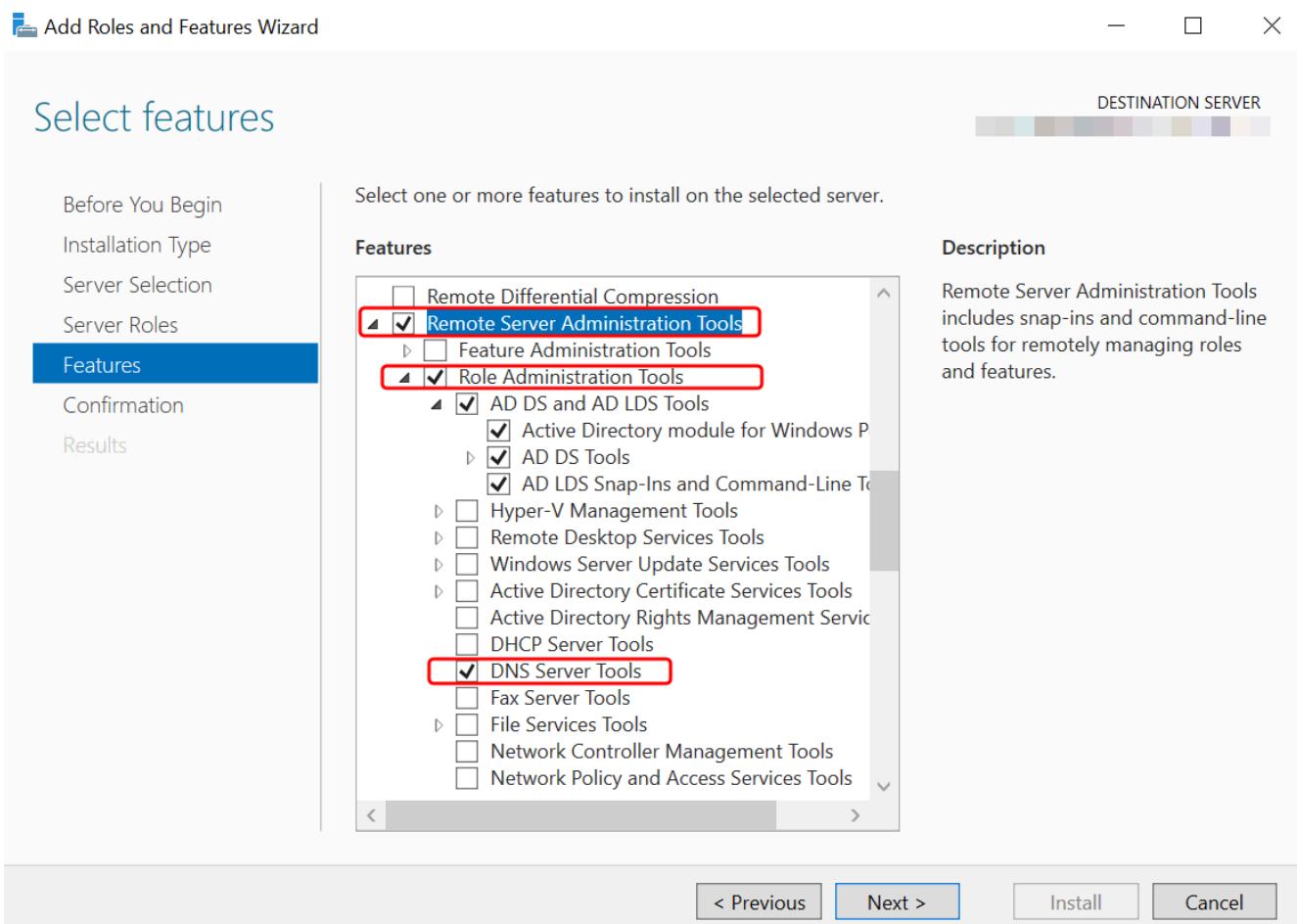
Before you can begin this procedure, complete the following:

1. Create an AWS Managed Microsoft AD Active Directory. For more information, see [Creating your AWS Managed Microsoft AD](#).
2. Launch and join an EC2 Windows Server instance to your AWS Managed Microsoft AD Active Directory. The EC2 instance needs the following policies to create users and groups: **AmazonSSMManagedInstanceCore** and **AmazonSSMDirectoryServiceAccess**. For more information, see [Launching a directory administration instance in your AWS Managed Microsoft AD Active Directory](#) and [Joining an Amazon EC2 Windows instance to your AWS Managed Microsoft AD Active Directory](#).
3. You will need the credentials for your Active Directory domain Administrator. These credentials were created when the AWS Managed Microsoft AD was created. If you followed the procedure in [Creating your AWS Managed Microsoft AD](#), your Administrator username includes your NetBIOS name, **corp\admin**.

## Installing Active Directory administration tools on a EC2 Windows Server instance

1. Open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. In the Amazon EC2 console, choose **Instances**, select the Windows Server instance, and then choose **Connect**.
3. In the **Connect to instance** page, choose **RDP client**.
4. In the **RDP client** tab, choose **Download Remote Desktop File**, then choose **Get Password** to retrieve your password.
5. In the **Get Windows password**, choose **Upload private key file**. Choose the .pem private key file associated with the Windows Server instance. After uploading the private key file, select **Decrypt password**.
6. In the **Windows Security** dialog box, copy your local administrator credentials for the Windows Server computer to sign in. The username can be in the following formats: **NetBIOS-Name\admin** or **DNS-Name\admin**. For example, **corp\admin** would be the username if you followed the procedure in [Creating your AWS Managed Microsoft AD](#).
7. Once signed in to the Windows Server instance, open **Server Manager** from the Start menu by choosing **Server Manager**.
8. In the **Server Manager Dashboard**, choose **Add roles and features**.
9. In the **Add Roles and Features Wizard** choose **Installation Type**, select **Role-based or feature-based installation**, and choose **Next**.

10. Under **Server Selection**, make sure the local server is selected, and choose **Features** in the left navigation pane.
11. In the **Features** tree, select and open **Remote Server Administration Tools**, **Role Administration Tools**, and **AD DS and AD LDS Tools**. With **AD DS and AD LDS Tools** selected, **Active Directory module for PowerShell**, **AD DS Tools**, and **AD LDS Snap-ins and Command-Line Tools** are selected. Scroll down and select **DNS Server Tools**, and then choose **Next**.



12. Review the information and choose **Install**. When the feature installation is finished, the Active Directory Domain Services and Active Directory Lightweight Directory Services Tools are available from the Start menu in the **Administrative Tools** folder.

## PowerShell

You can install the Active Directory Administration Tools using PowerShell. For example, you can install the Active Directory remote administration tools from a PowerShell prompt using

`Install-WindowsFeature RSAT-ADDS.` For more information, see [Install-WindowsFeature](#) on the Microsoft website.

## Directory administration instance

You can launch a directory administration EC2 instance in the AWS Management Console that already has the Active Directory Domain Services and Active Directory Lightweight Directory Services Tools installed by following the procedures in [Launching a directory administration instance in your AWS Managed Microsoft AD Active Directory](#).

## Creating an AWS Managed Microsoft AD user

You can create AWS Managed Microsoft AD users with the Active Directory Administration Tools and PowerShell. Before you can create user with the Active Directory Administration Tools, you will need to complete the procedure in [Installing Active Directory Administration Tools for AWS Managed Microsoft AD](#).

### Active Directory Administration Tools

Use the following procedure to create an AWS Managed Microsoft AD user with Active Directory Administration Tools.

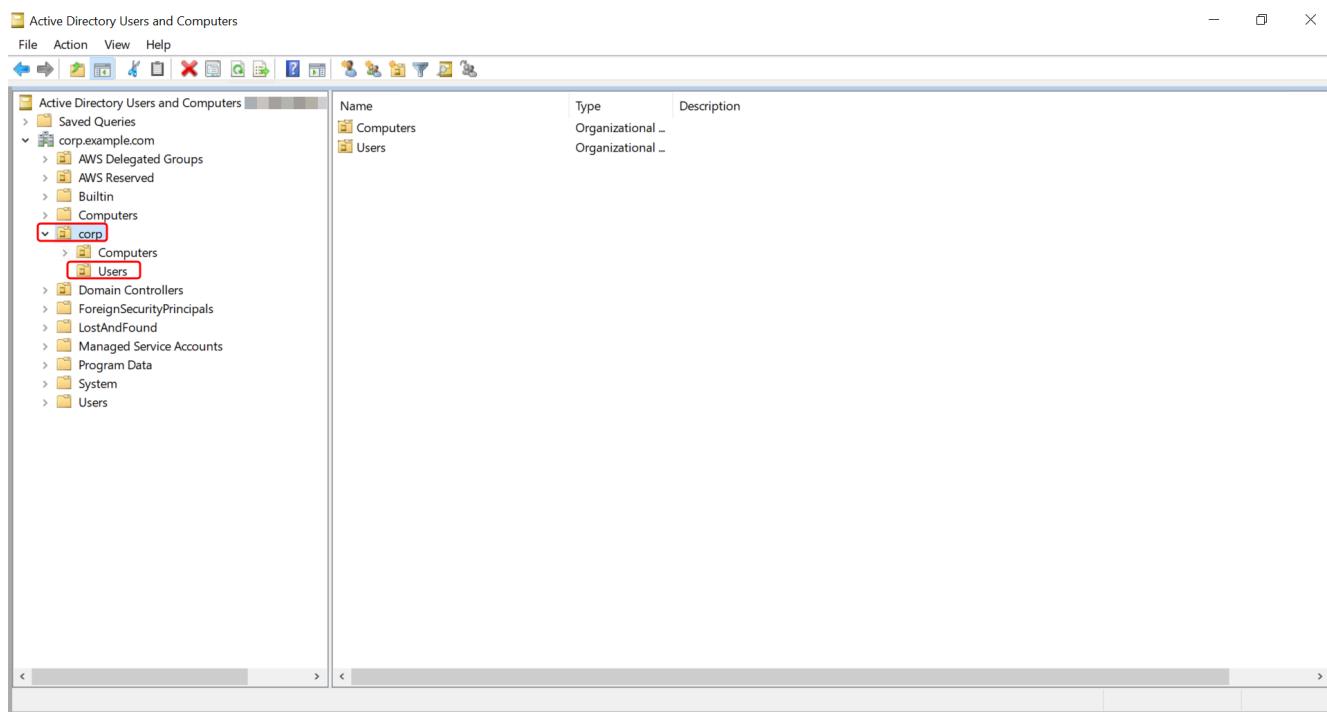
1. Connect to the instance where the Active Directory Administration Tools were installed.
2. Open the Active Directory Users and Computers tool from the Windows Start menu. There is a shortcut to this tool found in the **Windows Administrative Tools** folder.

 **Tip**

You can run the following from a command prompt on the instance to open the Active Directory Users and Computers tool box directly.

```
%SystemRoot%\system32\dsa.msc
```

3. In the directory tree, select an OU under your directory's NetBIOS name OU where you want to store your user (for example, **corp\Users**). For more information about the OU structure used by directories in AWS, see [What gets created with your AWS Managed Microsoft AD](#).



4. On the **Action** menu, choose **New**, and then choose **User** to open the new user wizard.
5. On the first page of the wizard, enter the values for the following fields, and then choose **Next**.
  - **First name**
  - **Last name**
  - **User logon name**
6. On the second page of the wizard, enter a temporary password in **Password** and **Confirm Password**. Make sure the **User must change password at next logon** option is selected. None of the other options should be selected. Choose **Next**.
7. On the third page of the wizard, verify that the new user information is correct and choose **Finish**. The new user will appear in the **Users** folder.

## PowerShell

Use the following procedure to create an AWS Managed Microsoft AD user with PowerShell.

1. Connect to the instance joined to your Active Directory domain as the Active Directory administrator.
2. Open PowerShell.

3. Type the following command replacing the username **jane.doe** with the username of the user you want to create. You will be prompted by PowerShell to provide a password for the new user. For more information on Active Directory password complexity requirements, see [Microsoft documentation](#). For more information on the New-ADUser command, see [Microsoft documentation](#).

```
New-ADUser -Name "jane.doe" -Enabled $true -AccountPassword (Read-Host -  
AsSecureString 'Password')
```

## Delete a user's account with an Amazon EC2 instance

You can use the following procedure to delete a user with an Amazon EC2 instance that's joined to your AWS Managed Microsoft AD.

### Note

Before you complete this procedure, you must install the Active Directory administration tools. For more information, see [Install the Active Directory administration tools](#).

### To delete a user

1. Open the Active Directory Users and Computers tool. There is a shortcut to this tool in the **Windows Administrative Tools** folder.

### Tip

You can run the following from a command prompt on the instance to open the Active Directory Users and Computers tool box directly.

```
%SystemRoot%\system32\dsa.msc
```

2. In the directory tree, select the OU containing the user that you want to delete (for example, Corp\Users).
3. Select the user you wish to delete. On the **Action** menu, choose **Delete**.

4. A dialog box will appear prompting you to confirm you want to delete the user. Choose **Yes** to delete the user.

Deleted users are stored temporarily in the AD Recycle Bin. For more information about the AD Recycle Bin, see [The AD Recycle Bin: Understanding, Implementing, Best Practices, and Troubleshooting](#) in Microsoft's Ask the Directory Services Team blog.

## Resetting an AWS Managed Microsoft AD user password

Users must adhere to password policies as defined in the Active Directory. Sometimes this can get the best of users, including the Active Directory administrator, and they forget their password. When this happens, you can quickly reset the user's password using Directory Service if the user resides AWS Managed Microsoft AD.

You must be signed in as a user with the necessary permissions to reset passwords. For more information about permissions, see [Overview of managing access permissions to your Directory Service resources](#).

You can reset the password for any user in your Active Directory with the following exceptions:

- You can reset the password for any user within the Organizational Unit (OU) that is based off of the NetBIOS name you used when you created your Active Directory. For example, if you followed the procedure in [Creating your AWS Managed Microsoft AD](#) your NetBIOS name would be CORP and the users passwords you could reset would be members of Corp/Users OU.
- You cannot reset the password of any user outside of the OU that is based off the NetBIOS name you used when you created your Active Directory. For example, you cannot reset the password for a user in **AWS Reserved OU**. For more information about the OU structure for AWS Managed Microsoft AD, see [What gets created with your AWS Managed Microsoft AD](#).

For more information on how the password policies are applied when a password is reset in AWS Managed Microsoft AD, see [How password policies are applied](#).

**You can use any of the following tools to reset an AWS Managed Microsoft AD user password:**

- AWS Management Console
- AWS CLI
- PowerShell

## AWS Management Console

Use the following procedure to reset an AWS Managed Microsoft AD user password with the AWS Management Console.

1. In the [Directory Service console](#) navigation pane, under **Active Directory**, choose **Directories**, and then select the Active Directory in the list where you want to reset a user password.
2. On the **Directory details** page, choose **Actions**, and then choose **Reset user password**.
3. In the **Reset user password** dialog, in **Username** type the username of the user whose password needs to change.
4. Type a password in **New password** and **Confirm password**, and then choose **Reset password**.

## AWS CLI

Use the following procedure to reset an AWS Managed Microsoft AD user password with the AWS CLI.

1. To install the AWS CLI, see [Install or update the latest version of the AWS CLI](#).
2. Open the AWS CLI.
3. Type the following command and replace the Directory ID, username **jane.doe**, and password **P@ssw0rd** with your Active Directory Directory ID and desired credentials. See [reset-user-password](#) in the *AWS CLI Command Reference* for more information.

```
aws ds reset-user-password --directory-id d-1234567890 --user-name "jane.doe" --new-password "P@ssw0rd"
```

## PowerShell

Use the following procedure to reset an AWS Managed Microsoft AD user password with the PowerShell.

1. Connect to the instance joined to your Active Directory domain as the Active Directory administrator.
2. Open PowerShell.

3. Type the following command replacing the username **jane.doe**, the Directory ID, and password **P@ssw0rd** with your Active Directory Directory ID and desired credentials. See [Reset-DSUserPassword Cmdlet](#) for more information.

```
Reset-DSUserPassword -UserName "jane.doe" -DirectoryId d-1234567890 -NewPassword "P@ssw0rd"
```

## Creating an AWS Managed Microsoft AD group

You can create groups in your AWS Managed Microsoft AD. Use the following procedure to create a security group with an Amazon EC2 instance that is joined to your AWS Managed Microsoft AD directory. Before you can create security groups, you need to complete the procedures in [Installing the Active Directory Administration Tools](#).

### Active Directory Administration Tools

Use the following procedures to create an AWS Managed Microsoft AD group with Active Directory Administration Tools.

#### To create a group

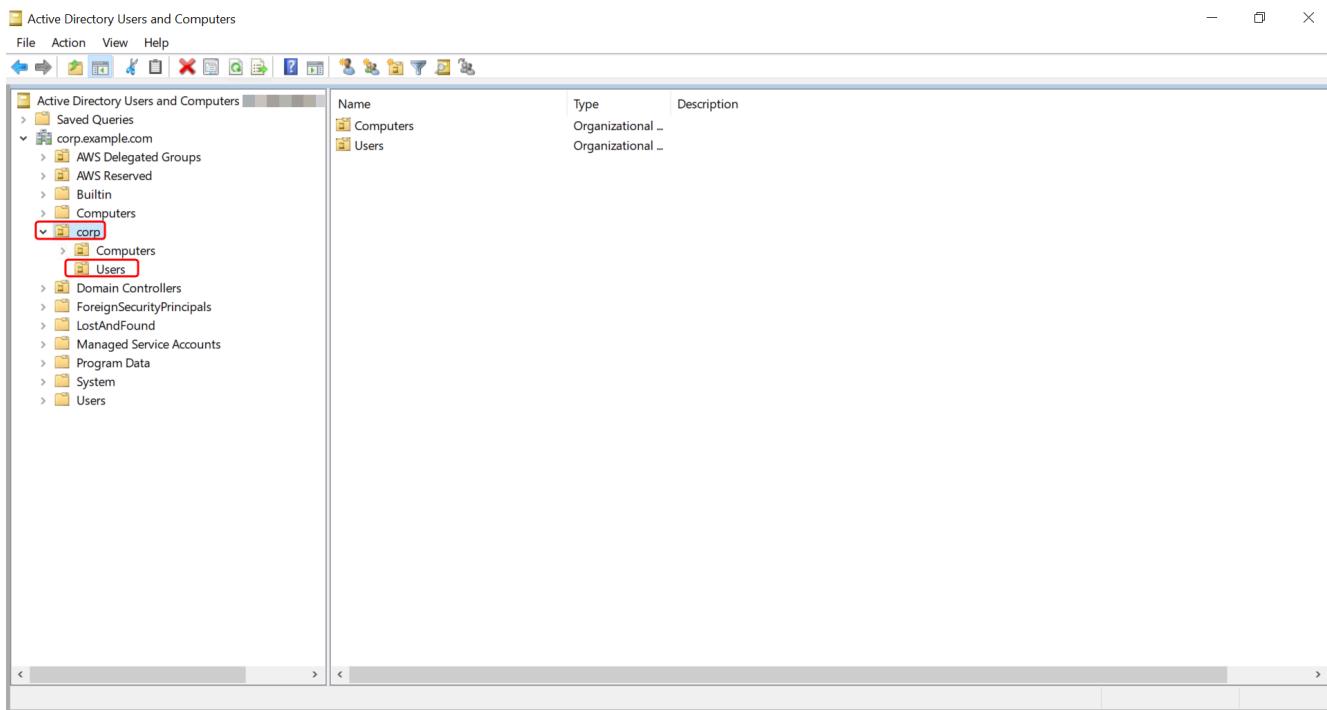
1. Connect to the instance where the Active Directory Administration Tools were installed.
2. Open the Active Directory Users and Computers tool. There is a shortcut to this tool in the **Administrative Tools** folder.

#### Tip

You can run the following from a command prompt on the instance to open the Active Directory Users and Computers tool box directly.

```
%SystemRoot%\system32\dsa.msc
```

3. In the directory tree, select an OU under your directory's NetBIOS name OU where you want to store your group (for example, Corp\Users). For more information about the OU structure used by directories in AWS, see [What gets created with your AWS Managed Microsoft AD](#).



4. On the **Action** menu, click **New**, and then click **Group** to open the new group wizard.
5. Type a name for the group in **Group name**, select a **Group scope** that meets your needs, and select **Security** for the **Group type**. For more information on Active Directory group scope and security groups, see [Active Directory security groups](#) in Microsoft Windows Server documentation.
6. Click **OK**. The new security group will appear in the **Users** folder.

## PowerShell

You can use PowerShell commands to create groups. For more information, see [New-ADGroup](#) in Windows Server 2022 PowerShell documentation.

## Adding an AWS Managed Microsoft AD user to a group

You can add AWS Managed Microsoft AD users to a group. Use the following procedure to add a user to a security group with an Amazon EC2 instance that is joined to your AWS Managed Microsoft AD directory.

## Active Directory Administration Tools

### To add a user to a group

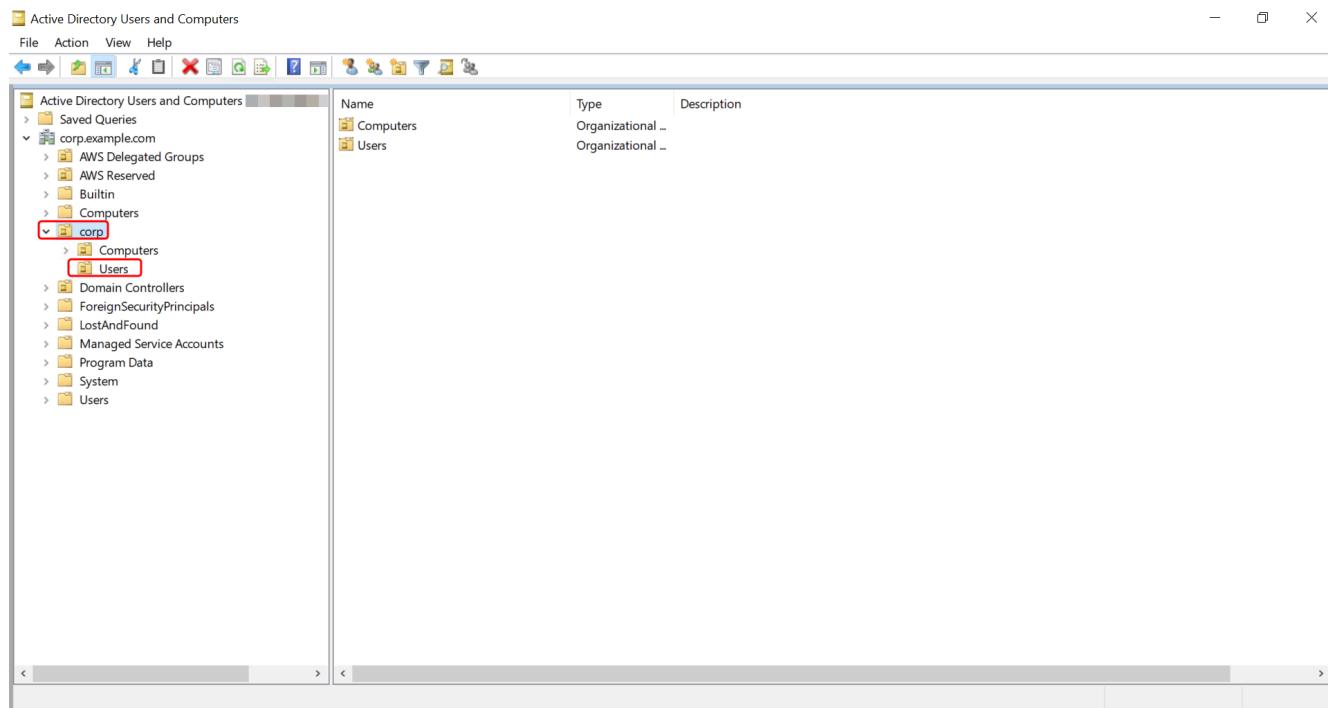
1. Connect to the instance where the Active Directory Administration Tools were installed.
2. Open the Active Directory Users and Computers tool. There is a shortcut to this tool in the **Administrative Tools** folder.

#### Tip

You can run the following from a command prompt on the instance to open the Active Directory Users and Computers tool box directly.

```
%SystemRoot%\system32\dsa.msc
```

3. In the directory tree, select the OU under your directory's NetBIOS name OU where you stored your group, and select the group that you want to add a user as a member.



4. On the **Action** menu, click **Properties** to open the properties dialog box for the group.
5. Select the **Members** tab and click **Add**.

6. For **Enter the object names to select**, type the username you want to add and click **OK**. The name will be displayed in the **Members** list. Click **OK** again to update the group membership.
7. Verify that the user is now a member of the group by selecting the user in the **Users** folder and clicking **Properties** in the **Action** menu to open the properties dialog box. Select the **Member Of** tab. You should see the name of the group in the list of groups that the user belongs to.

## AWS Directory Service Data

AWS Directory Service Data is an extension of AWS Directory Service. You can create, read, update, and Active Directory (AD) users, groups, and memberships from an AWS Directory Service for Microsoft Active Directory without deploying dedicated AD management instances on an Amazon EC2 instance. You can also perform built-in object management tasks across directories without any direct network connectivity. This simplifies provisioning and access management to achieve fully automated deployments. For more information, see the [AWS Directory Service Data API Reference](#).

Directory Service Data supports user and group write operations, like `CreateUser` and `CreateGroup`, within the AWS Managed Microsoft AD that's in your organizational unit (OU). Directory Service Data supports read operations, like `ListUsers` and `ListGroups`, on all users, groups, and group memberships within the AWS Managed Microsoft AD and across trusted realms. Directory Service Data supports adding and removing group members from groups in your OU and the AWS Delegated Groups OU, so you can delegate permissions by adding users to specific delegated group objects. For more information, see [User and group management in AWS Managed Microsoft AD](#).

 **Note**

Directory Service Data is only available in your Primary Region. For more information, see [Primary vs additional Regions](#).

### Topics

- [Replication and consistency](#)
- [AWS Directory Service Data attributes](#)

- [Group type and group scope](#)

## Replication and consistency

The Directory Service Data API connects to your AWS Managed Microsoft AD domain controllers to perform operations on the underlying directory objects. Active Directory is an eventually consistent platform, and replication is continuously occurring between Directory Service directory domain controllers. By default, every Directory Service directory is created with two domain controllers.

Directory Service attempts to maintain a consistent experience by utilizing the same domain controller across requests. In the event that a domain controller is unavailable, Directory Service Data switches to an alternative domain controller. During these events, you might notice eventual consistency across domain controllers while objects are replicated across domain controllers.

Directory limits vary by AWS Managed Microsoft AD edition:

- **Standard edition** – Supports 8 transactions per second for read operations and 4 TPS for write operations per directory.
- **Enterprise edition** – Supports 16 transactions per second for read operations and 8 TPS for write operations per directory.

 **Note**

There's a concurrency limit of 10 concurrent requests for both Standard and Enterprise editions.

- **AWS account** – Supports a total of 100 transactions per second for Directory Service Data operations across all directories.

## AWS Directory Service Data attributes

This topic describes how to work with attributes in the [AWS Directory Service Data API Reference](#).

### Request Attributes

The following attributes must be defined in the request body parameters. For an example of how to define these attributes, see [CreateGroup](#) in the [AWS Directory Service Data API Reference](#).

| Directory Service Data attribute name    | LDAP display name | AWS Management Console alias           | PowerShell alias | Access type | Object type | Attribute value | Searchable |
|------------------------------------------|-------------------|----------------------------------------|------------------|-------------|-------------|-----------------|------------|
| <a href="#"><u>DistinguishedName</u></a> | distinguishedName | DistinguishedName                      | None             | ReadOnly    | User, Group | String          | No         |
| <a href="#"><u>EmailAddress</u></a>      | mail              | Email address                          | EmailAddress     | Creatable   | User        | String          | Yes        |
| Enabled                                  | None              | Enabled                                | Enabled          | Mutable     | User        | Boolean         | No         |
| <a href="#"><u>GivenName</u></a>         | givenName         | First Name                             | GivenName        | Creatable   | User        | String          | Yes        |
| <a href="#"><u>GroupScope</u></a>        | groupScope        | Group scope                            | None             | Creatable   | Group       | Enum            | No         |
| <a href="#"><u>GroupType</u></a>         | groupType         | Group type                             | None             | Creatable   | Group       | Enum            | No         |
| <a href="#"><u>SamAccountName</u></a>    | sAMAccountName    | User logon name                        | sAMAccountName   | Creatable   | User, Group | String          | Yes        |
| <a href="#"><u>SID</u></a>               | objectSid         | User / Group security identifier (SID) | SID              | ReadOnly    | User, Group | String          | No         |
| <a href="#"><u>Surname</u></a>           | sn                | Last name                              | Surname          | Creatable   | User        | String          | Yes        |

| Directory Service Data attribute name    | LDAP display name | AWS Management Console | PowerShell alias  | Access type | Object type | Attribute value | Searchable |
|------------------------------------------|-------------------|------------------------|-------------------|-------------|-------------|-----------------|------------|
| <a href="#"><u>UserPrincipalName</u></a> | userPrincipalName | User principal name    | UserPrincipalName | ReadOnly    | User        | String          | No         |

## Other Attributes

The following attributes must be defined in `OtherAttributes` and don't map to any request body parameters. When you define other attributes in your requests, you must specify the attribute name, data type, and the value for each attribute. For an example of how to define these attributes, see [CreateUser](#) in the *AWS Directory Service Data API Reference*.

 **Note**

The names of these attributes are case insensitive *when provided as inputs* and the equivalent of the LDAP display name.

| Directory Service Data attribute name | LDAP display name | AWS Management Console | PowerShell alias | Access type | Object type | Attribute value | Searchable |
|---------------------------------------|-------------------|------------------------|------------------|-------------|-------------|-----------------|------------|
| <a href="#"><u>Assistant</u></a>      | assistant         | Assistant              | None             | ReadOnly    | User        | String          | No         |
| <a href="#"><u>Cn</u></a>             | cn                | Common Name            | None             | ReadOnly    | User, Group | String          | No         |
| <a href="#"><u>Co</u></a>             | co                | Country/region         | Country          | Mutable     | User        | String          | No         |

| Directory Service Data attribute name    | LDAP display name          | AWS Management Console | PowerShell alias | Access type | Object type | Attribute value | Searchable |
|------------------------------------------|----------------------------|------------------------|------------------|-------------|-------------|-----------------|------------|
| <a href="#">Company</a>                  | company                    | Company                | Company          | Creatable   | User        | String          | No         |
| <a href="#">Department</a>               | department                 | Department             | Department       | Creatable   | User        | String          | No         |
| <a href="#">Description</a>              | description                | Description            | Description      | Creatable   | User, Group | String          | No         |
| <a href="#">DirectReports</a>            | directReports              | Direct reports         | None             | ReadOnly    | User        | String set      | No         |
| <a href="#">DisplayName</a>              | displayName                | Display name           | Display Name     | Creatable   | User, Group | String          | Yes        |
| <a href="#">FacsimileTelephoneNumber</a> | facsimile Telephone Number | Fax                    | Fax              | Creatable   | User, Group | String          | No         |
| <a href="#">HomePhone</a>                | homePhone                  | Home phone number      | HomePhone        | Creatable   | User        | String          | No         |
| <a href="#">Info</a>                     | info                       | Notes                  | None             | Mutable     | User, Group | String          | No         |
| <a href="#">Initials</a>                 | initials                   | Initials               | Initials         | Mutable     | User        | String          | No         |
| <a href="#">IpPhone</a>                  | ipPhone                    | IP Phone               | None             | Mutable     | User        | String          | No         |
| <a href="#">L</a>                        | l                          | City                   | City             | Creatable   | User        | String          | Yes        |
| <a href="#">Manager</a>                  | manager                    | Manager                | Manager          | Mutable     | User        | String          | No         |

| Directory Service Data attribute name      | LDAP display name          | AWS Management Console          | PowerShell alias | Access type | Object type | Attribute value     | Searchable |
|--------------------------------------------|----------------------------|---------------------------------|------------------|-------------|-------------|---------------------|------------|
| <a href="#">Mail</a>                       | mail                       | Email address                   | EmailAddress     | Mutable     | Group       | String              | Yes        |
| <a href="#">Mobile</a>                     | mobile                     | Mobile phone number             | MobilePhone      | Mutable     | User        | String              | No         |
| ObjectClass                                | objectClass                | User / Group                    | None             | ReadOnly    | Group       | String              | No         |
| <a href="#">ObjectGUID</a>                 | objectGUID                 | Global unique identifier (GUID) | None             | ReadOnly    | User, Group | String              | No         |
| <a href="#">Pager</a>                      | pager                      | Pager                           | None             | Mutable     | User        | String              | No         |
| <a href="#">PhysicalDeliveryOfficeName</a> | physicalDeliveryOfficeName | Office                          | None             | Creatable   | User        | String              | Yes        |
| <a href="#">PostalCode</a>                 | postalCode                 | Zip/ Postal code                | PostalCode       | Creatable   | User        | String              | No         |
| <a href="#">PreferredLanguage</a>          | preferredLanguage          | Preferred language              | None             | Mutable     | User        | String              | No         |
| <a href="#">ProxyAddresses</a>             | proxyAddresses             | Proxy address                   | None             | ReadOnly    | User, Group | Multi-valued string | Yes        |

| Directory Service Data attribute name | LDAP display name    | AWS Management Console | PowerShell alias     | Access type | Object type | Attribute value     | Searchable |
|---------------------------------------|----------------------|------------------------|----------------------|-------------|-------------|---------------------|------------|
| <a href="#">ServicePrincipalName</a>  | servicePrincipalName | Service principal name | ServicePrincipalName | Mutable     | User        | Multi-valued string | No         |
| <a href="#">State</a>                 | st                   | State/ Province        | State                | Creatable   | User        | String              | No         |
| <a href="#">StreetAddress</a>         | streetAddress        | Street address         | StreetAddress        | Creatable   | User        | String              | No         |
| <a href="#">Telephone Number</a>      | telephoneNumber      | Telephone number       | OfficePhone          | Creatable   | User        | String              | No         |
| <a href="#">Title</a>                 | title                | Job title              | Title                | Mutable     | User        | String              | No         |
| <a href="#">WhenChanged</a>           | whenChanged          | Last updated           | None                 | ReadOnly    | User, Group | String              | No         |
| <a href="#">WWWHome</a>               | wwwHome              | Home page URL          | wwwHome              | Mutable     | User, Group | String              | No         |

## Group type and group scope

Groups in AWS Managed Microsoft AD have both a group type and a group scope. See the following sections for more information on each.

### Topics

- [Group type](#)
- [Group scope](#)

## Group type

Group type determines which shared resources within the Active Directory the group members can access. There are two group types:

- **Security** - You can assign permissions to these groups so that group members can access shared Active Directory resources.
- **Distribution** - You can use this type to create email distribution lists. These group members cannot access Active Directory shared resources.

There are no limitations when changing between group types.

For more information about group types, see [Microsoft documentation](#).

## Group scope

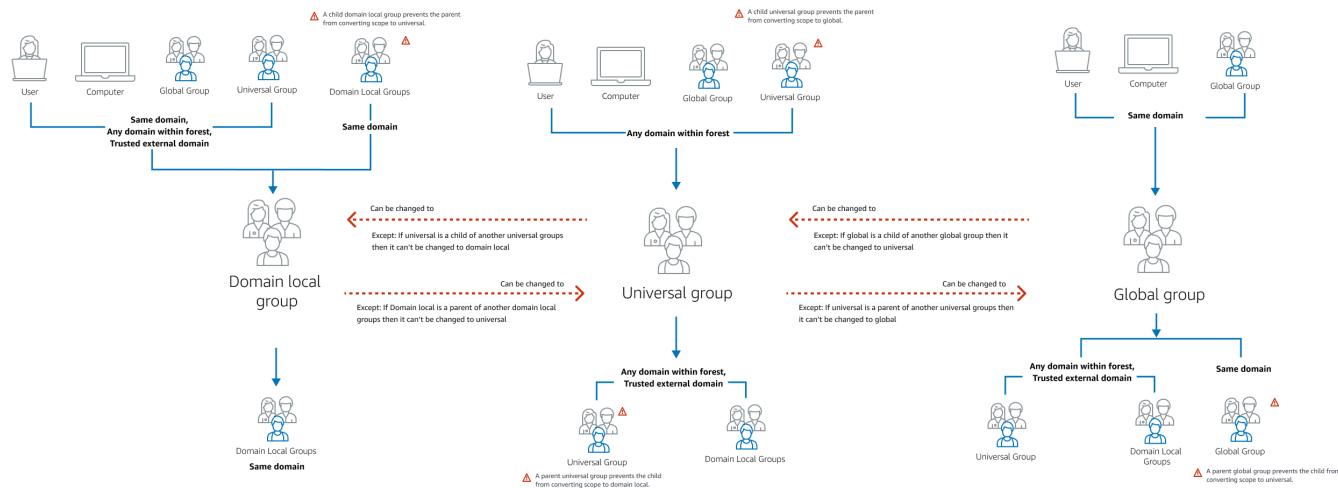
Group scope determines how group members are defined with the domain tree or forest. There are three group scopes:

- **Domain local** - to assign permissions to group members located in the same domain.
- **Universal** - to assign permissions to group members located within any domain.
- **Global** - to assign permissions to group members located within any domain or forest.

There are limitations when changing a group scope. The following list and diagram outline these limitations.

- Changing group scope from **Domain Local** to **Universal** - Yes
  - Unless the domain local group is a parent of another domain local group.
- Changing group scope from **Universal** to **Domain Local** - Yes
  - Unless the universal group is a child group of another universal group.
- Changing group scope from **Universal** to **Global** - Yes
  - Unless the universal group is a parent of another universal group.
- Changing group scope from **Global** to **Universal** - Yes
  - Unless the global group is a child of another global group.

For more information about group scopes, see [Microsoft documentation](#).



# Connecting your AWS Managed Microsoft AD to Microsoft Entra Connect Sync

This tutorial walks you through the necessary steps to install [Microsoft Entra Connect Sync](#) to sync your [Microsoft Entra ID](#) to your AWS Managed Microsoft AD.

In this tutorial, you do the following:

1. Create an AWS Managed Microsoft AD domain user.
2. Download Entra Connect Sync.
3. Use PowerShell to run a script to provision the appropriate permissions for the newly created user.
4. Install Entra Connect Sync.

## Prerequisites

You will need the following to complete this tutorial:

- An AWS Managed Microsoft AD. For more information, see [the section called “Creating your AWS Managed Microsoft AD”](#).
- An Amazon EC2 Windows Server instance joined to your AWS Managed Microsoft AD. For more information, see [Joining a Windows instance](#).

- An EC2 Windows Server with Active Directory Administration Tools installed to manage your AWS Managed Microsoft AD. For more information, see [the section called “Installing AD Administration Tools”](#).

## Create an Active Directory domain user

This tutorial assumes you already have an AWS Managed Microsoft AD as well as an EC2 Windows Server instance with Active Directory Administration Tools installed. For more information, see [the section called “Installing AD Administration Tools”](#).

1. Connect to the instance where the Active Directory Administration Tools were installed.
2. Create an AWS Managed Microsoft AD domain user. This user will become the Active Directory Directory Service (AD DS) Connector account for Entra Connect Sync. For detailed steps on this process, see [the section called “Creating a user”](#).

## Download Entra Connect Sync

- Download Entra Connect Sync from [Microsoft website](#) onto the EC2 instance that is the AWS Managed Microsoft AD admin.

### Warning

Do not open or run Entra Connect Sync at this point. The next steps will provision the necessary permissions for your domain user created in Step 1.

## Run PowerShell Script

- [Open PowerShell as an Administrator](#) and run the following script.

While the script is running, you will be asked to enter the [sAMAccountName](#) for the newly created domain user from Step 1.

### Note

See the following for more information on running the script:

- You can save the script with the ps1 extension to a folder like **temp**. Then, you can use the following PowerShell command to load the script:

```
import-module "c:\temp\entra.ps1"
```

- After loading the script, you can use the following command to set the necessary permissions to run the script, replacing *Entra\_Service\_Account\_Name* with your Entra service account name:

```
Set-EntraConnectSvcPerms -ServiceAccountName Entra_Service_Account_Name
```

```
$modulePath = "C:\Program Files\Microsoft Azure Active Directory Connect\AdSyncConfig\AdSyncConfig.psm1"

try {
    # Attempt to import the module
    Write-Host -ForegroundColor Green "Importing Module for Azure Entra Connect..."
    Import-Module $modulePath -ErrorAction Stop
    Write-Host -ForegroundColor Green "Success!"
}
catch {
    # Display the exception message
    Write-Host -ForegroundColor Red "An error occurred: $($_.Exception.Message)"
}

Function Set-EntraConnectSvcPerms {
    [CmdletBinding()]
    Param (
        [String]$ServiceAccountName
    )

    #Requires -Modules 'ActiveDirectory' -RunAsAdministrator

    Try {
        $Domain = Get-ADDomain -ErrorAction Stop
    } Catch [System.Exception] {
        Write-Output "Failed to get AD domain information $_"
    }
}
```

```
$BaseDn = $Domain | Select-Object -ExpandProperty 'DistinguishedName'
$Netbios = $Domain | Select-Object -ExpandProperty 'NetBIOSName'

Try {
    $OUs = Get-ADOrganizationalUnit -SearchBase "OU=$Netbios,$BaseDn" -
SearchScope 'Onelevel' -Filter * -ErrorAction Stop | Select-Object -ExpandProperty
'DistinguishedName'
} Catch [System.Exception] {
    Write-Output "Failed to get OUs under OU=$Netbios,$BaseDn $_"
}

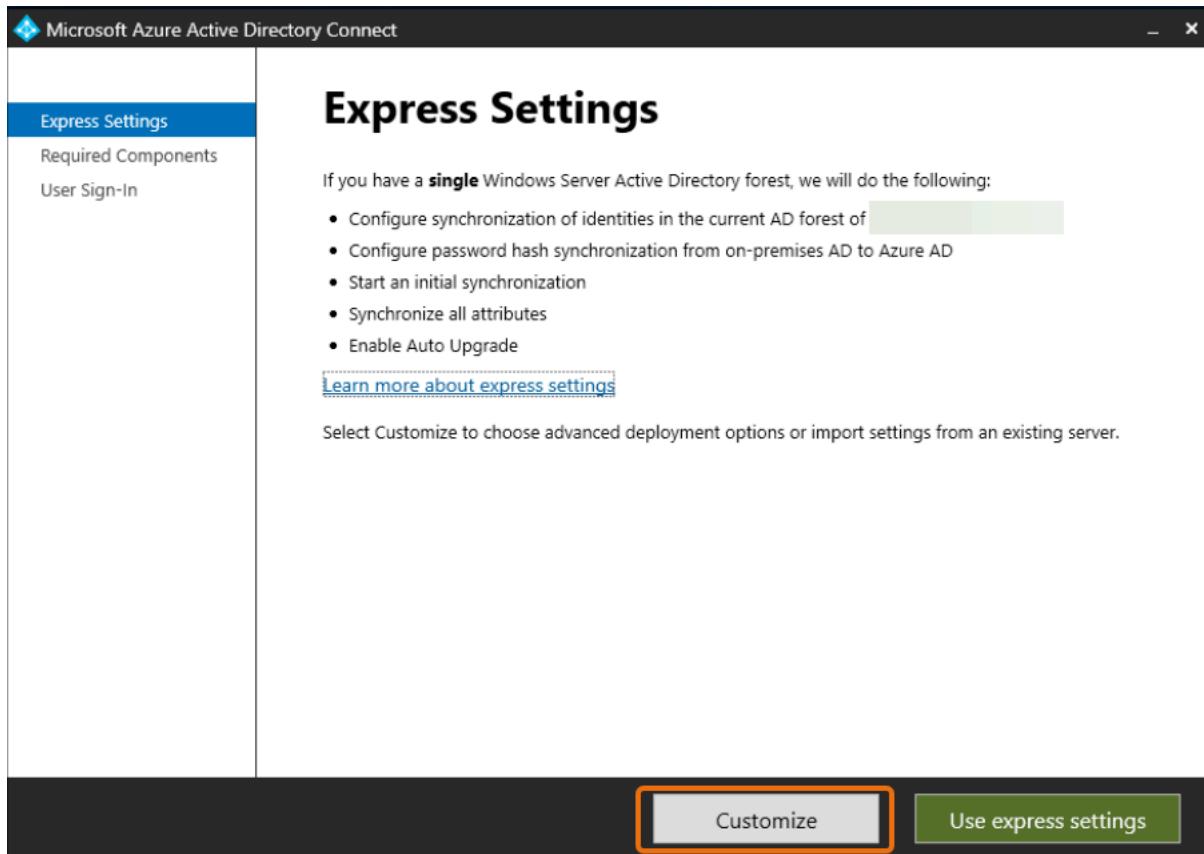
Try {
    $ADConnectorAccountDN = Get-ADUser -Identity $ServiceAccountName -ErrorAction
Stop | Select-Object -ExpandProperty 'DistinguishedName'
} Catch [System.Exception] {
    Write-Output "Failed to get service account DN $_"
}

Foreach ($OU in $OUs) {
    try {
        Set-ADSyncMsDsConsistencyGuidPermissions -ADConnectorAccountDN
$ADConnectorAccountDN -ADobjectDN $OU -Confirm:$false -ErrorAction Stop
        Write-Host "Permissions set successfully for $ADConnectorAccountDN and $OU"

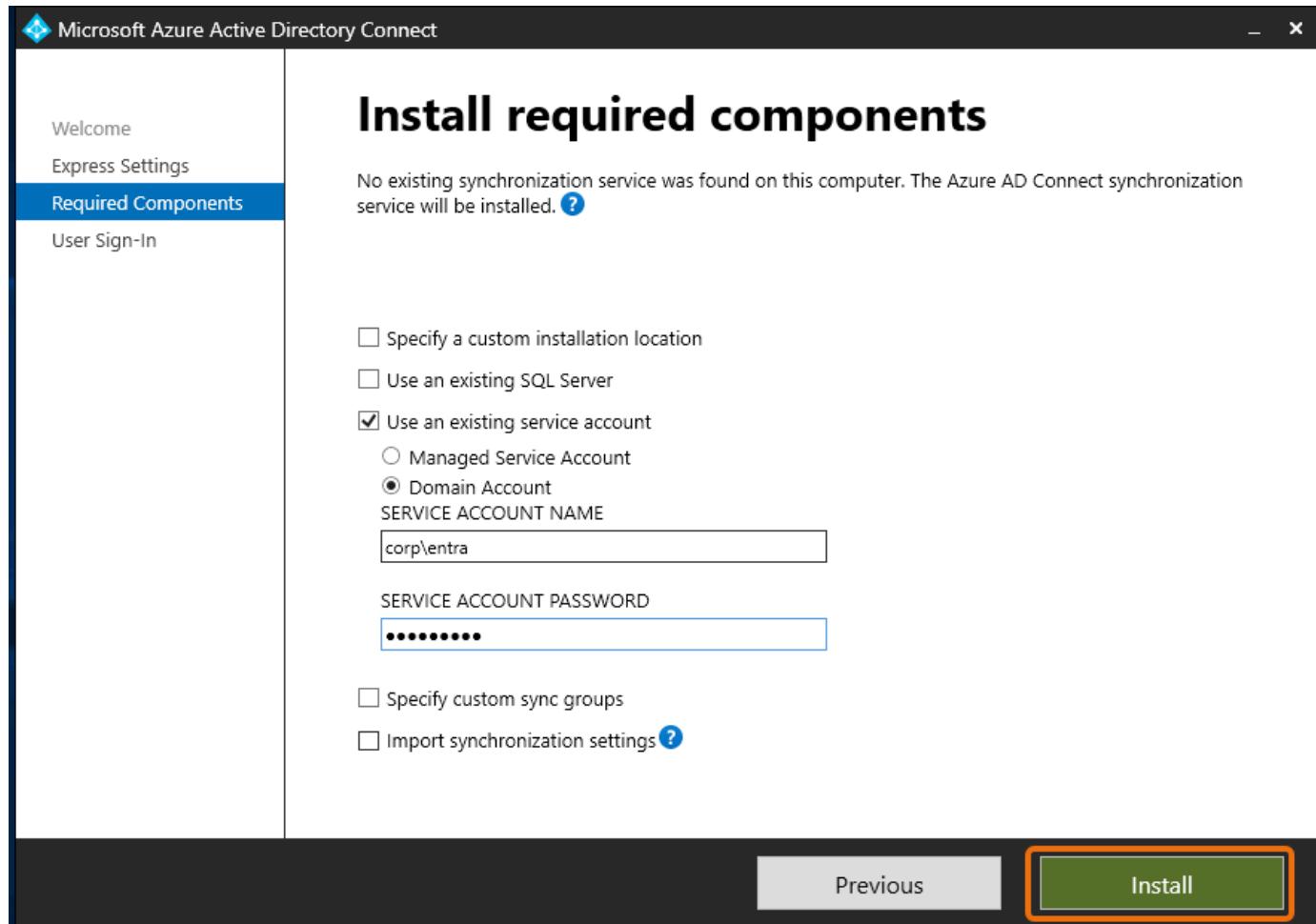
        Set-ADSyncBasicReadPermissions -ADConnectorAccountDN $ADConnectorAccountDN -
ADobjectDN $OU -Confirm:$false -ErrorAction Stop
        Write-Host "Basic read permissions set successfully for $ADConnectorAccountDN
on OU $OU"
    }
    catch {
        Write-Host "An error occurred while setting permissions for
$ADConnectorAccountDN on OU $OU : $_"
    }
}
}
```

## Install Entra Connect Sync

1. Once the script has completed, you can run the downloaded Microsoft Entra Connect (formerly known as Azure Active Directory Connect) configuration file.
2. A Microsoft Azure Active Directory Connect window opens after running the configuration file from the previous step. On the **Express Settings** window, select **Customize**.



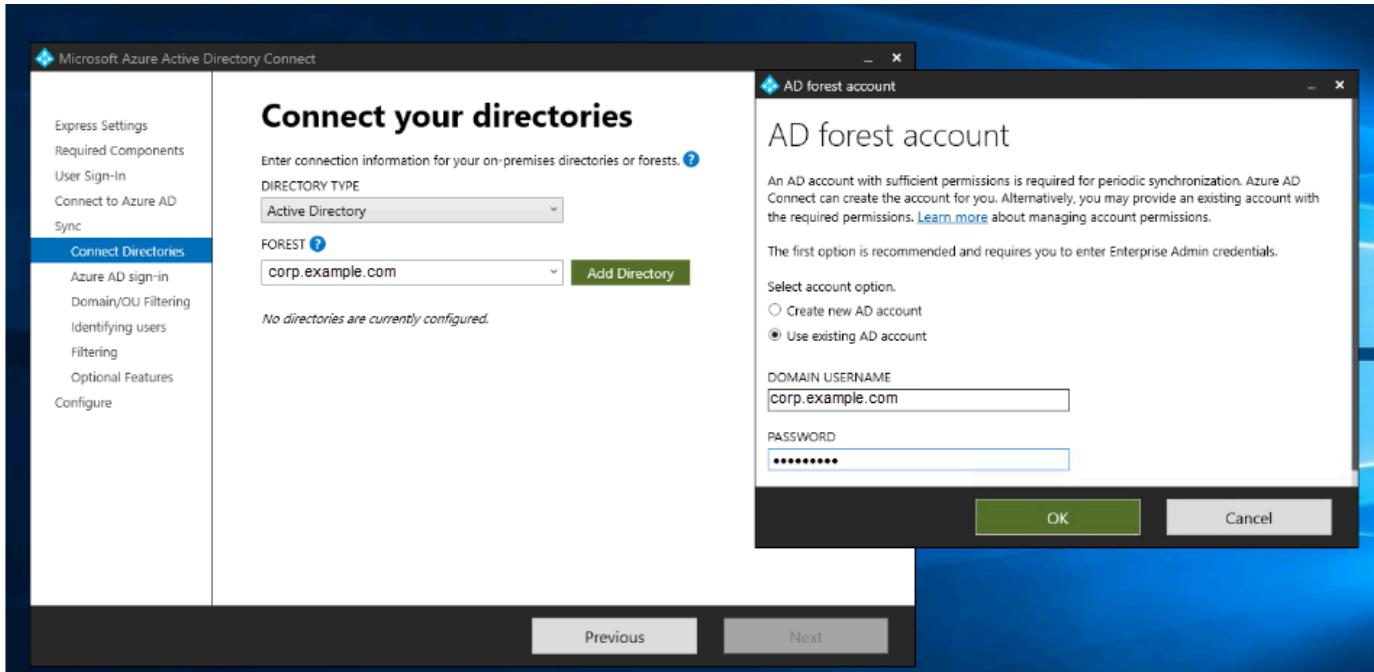
3. On the **Install required components** window, select the **Use an existing service account** checkbox. In **SERVICE ACCOUNT NAME** and **SERVICE ACCOUNT PASSWORD**, enter the AD DS Connector account name and password for the user you created in Step 1. For example, if your AD DS Connector account name is `entra`, the account name would be `corp\entra`. Then select **Install**.



4. On the **User Sign-in** window, select one of the following options:
  - a. [Pass-through Authentication](#) - This option allows you to sign in to your Active Directory with your username and password.
  - b. **Do not configure** - This allows you to use federated sign in with Microsoft Entra (formerly known as Azure Active Directory (Azure AD) or Office 365).

Then select **Next**.
5. On the **Connect to Azure** window, enter your [Global Administrator](#) username and password for Entra ID and select **Next**.
6. On the **Connect your directories** window, choose **Active Directory** for **DIRECTORY TYPE**. Choose the forest for your AWS Managed Microsoft AD for **FOREST**. Then select **Add Directory**.

7. A pop-up box appears requesting your account options. Select **Use existing AD account**. Enter the AD DS Connector account username and password created in Step 1 and then select **OK**. Then select **Next**.



8. On the **Azure AD Sign-in** window, select **Continue without matching all UPN suffixes to verified domains**, only if you do not have a verified vanity domain added to Entra ID. Then select **Next**.
9. On **Domain/OU filtering** window, select the options to suit your needs. For more information, see [Entra Connect Sync: Configure filtering](#) in Microsoft documentation. Then select **Next**.
10. On the **Identifying Users, Filtering and Optional Features** window, keep the default values and select **Next**.
11. On the **Configure** window, review the configuration settings and select **Configure**. The installation for Entra Connect Sync will finalize and users will begin to synchronize with Microsoft Entra ID.

## AWS Managed Microsoft AD test lab tutorials

This section provides a series of guided tutorials to help you establish a test lab environment in AWS where you can experiment with AWS Managed Microsoft AD.

### Topics

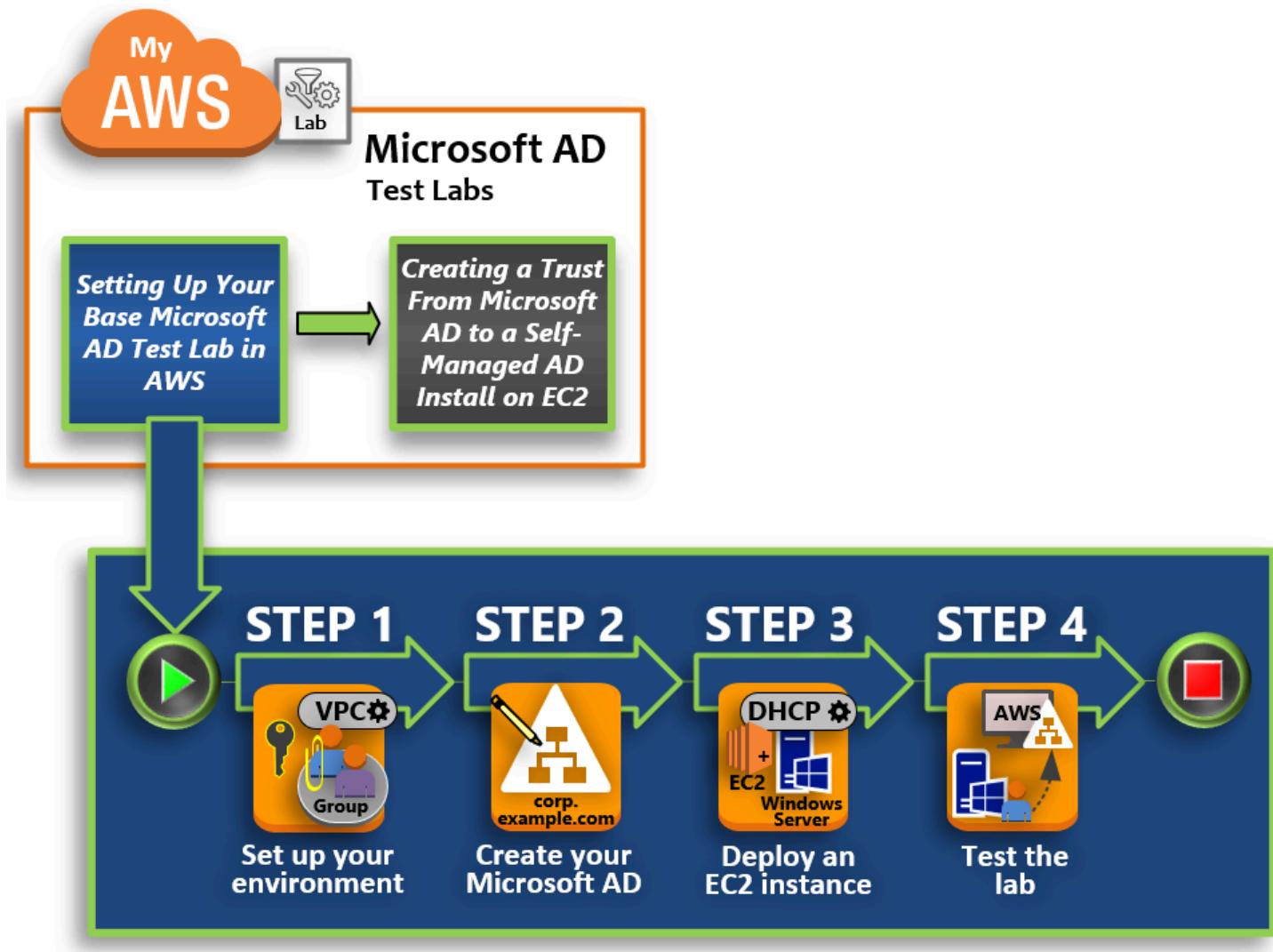
- [Tutorial: Setting up your base AWS Managed Microsoft AD test lab in AWS](#)

- [Tutorial: Creating a trust from AWS Managed Microsoft AD to a self-managed Active Directory installation on Amazon EC2](#)

## **Tutorial: Setting up your base AWS Managed Microsoft AD test lab in AWS**

This tutorial teaches you how to set up your AWS environment to prepare for a new AWS Managed Microsoft AD installation that uses a new Amazon EC2 instance running Windows Server 2019. It then teaches you to use typical Active Directory administration tools to manage your AWS Managed Microsoft AD environment from your EC2 Windows instance. By the time you complete the tutorial, you will have set up the network prerequisites and have configured a new AWS Managed Microsoft AD forest.

As shown in the following illustration, the lab you create from this tutorial is the foundational component for hands-on learning about AWS Managed Microsoft AD. You can later add optional tutorials for more hands-on experience. This tutorial series is ideal for anyone who is new to AWS Managed Microsoft AD and wants a test lab for evaluation purposes. This tutorial takes approximately 1 hour to complete.



## Step 1: Set up your AWS environment for AWS Managed Microsoft AD Active Directory

After you've completed your prerequisite tasks, you create and configure an Amazon VPC in your EC2 instance.

## Step 2: Create your AWS Managed Microsoft AD Active Directory

In this step, you set up AWS Managed Microsoft AD in AWS for the first time.

## Step 3: Deploy an Amazon EC2 instance to manage your AWS Managed Microsoft AD Active Directory

Here, you walk through the various post-deployment tasks necessary for client computers to connect to your new domain and set up a new Windows Server system in EC2.

## Step 4: Verify that the base test lab is operational

Finally, as an administrator, you verify that you can log in and connect to AWS Managed Microsoft AD from your Windows Server system in EC2. Once you've successfully tested that the lab is operational, you can continue to add other test lab guide modules.

## Prerequisites

If you plan to use only the UI steps in this tutorial to create your test lab, you can skip this prerequisites section and move on to Step 1. However, if you plan to use either AWS CLI commands or AWS Tools for Windows PowerShell modules to create your test lab environment, you must first configure the following:

- **IAM user with the access and secret access key** – An IAM user with an access key is required if you want to use the AWS CLI or AWS Tools for Windows PowerShell modules. If you do not have an access key, see [Creating, modifying, and viewing access keys \(AWS Management Console\)](#).
- **AWS Command Line Interface (optional)** – Download and [Install the AWS CLI on Windows](#). Once installed, open the command prompt or PowerShell window, and then type aws configure. Note that you need the access key and secret key to complete the setup. See the first prerequisite for steps on how to do this. You will be prompted for the following:
  - AWS access key ID [None]: AKIAIOSFODNN7EXAMPLE
  - AWS secret access key [None]: wJalrXUtnFEMI/K7MDENG/bPxRfCYEXAMPLEKEY
  - Default Region name [None]: us-west-2
  - Default output format [None]: json
- **AWS Tools for Windows PowerShell (optional)** – Download and install the latest version of the AWS Tools for Windows PowerShell from <https://aws.amazon.com/powershell/>, and then run the following command. Note that you need your access key and secret key to complete the setup. See the first prerequisite for the steps on how to do this.

```
Set-AWSCredentials -AccessKey {AKIAIOSFODNN7EXAMPLE} -SecretKey {wJalrXUtnFEMI/K7MDENG/bPxRfCYEXAMPLEKEY} -StoreAs {default}
```

## Step 1: Set up your AWS environment for AWS Managed Microsoft AD Active Directory

Before you can create AWS Managed Microsoft AD in your AWS test lab, you first need to set up your Amazon EC2 key pair so that all login data is encrypted.

### Create a key pair

If you already have a key pair, you can skip this step. For more information about Amazon EC2 key pairs, see [Create key pairs](#).

#### To create a key pair

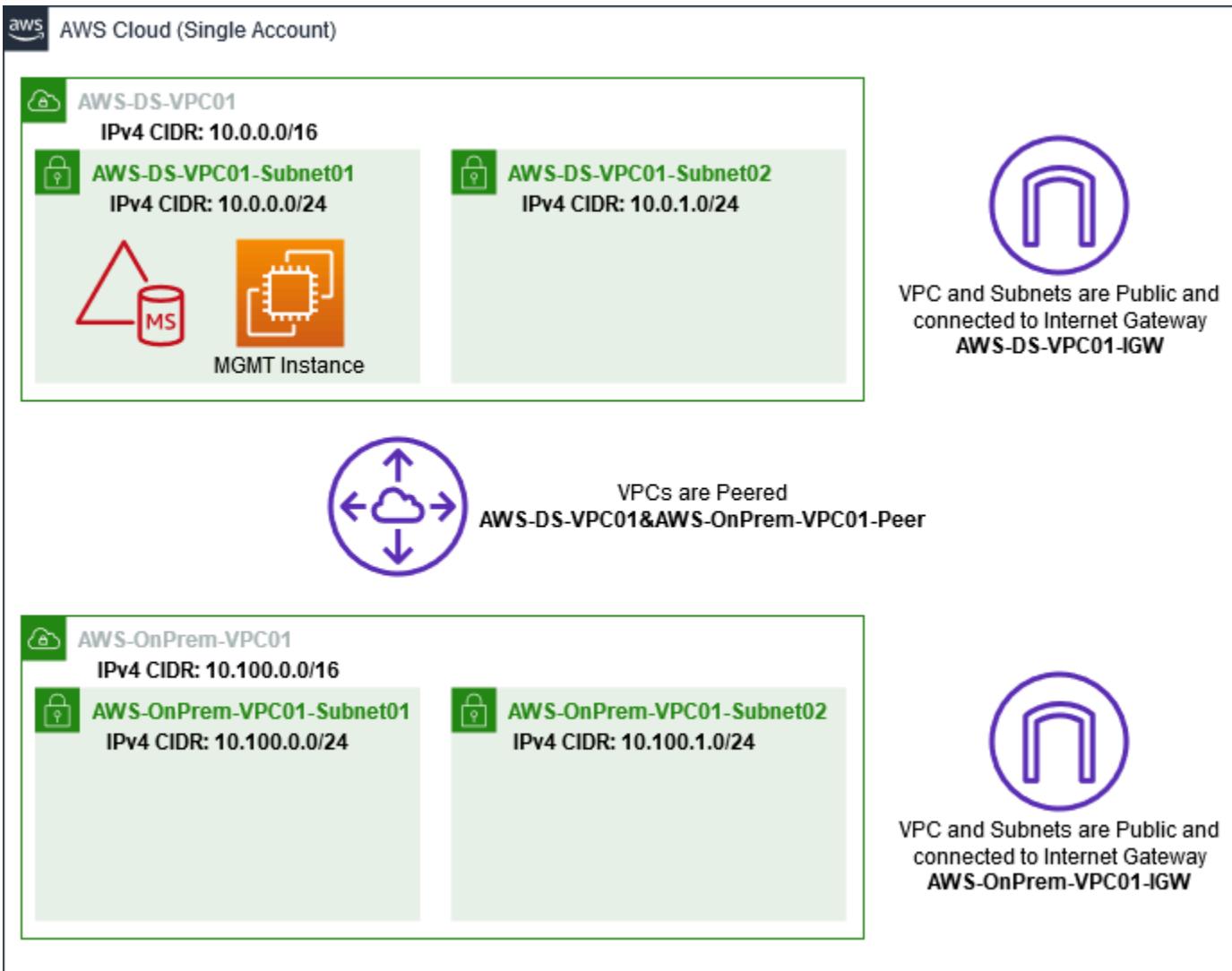
1. Sign in to the AWS Management Console and open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. In the navigation pane, under **Network & Security**, choose **Key Pairs**, and then choose **Create Key Pair**.
3. For **Key pair name**, type **AWS-DS-KP**. For **Key pair file format**, select **pem**, and then choose **Create**.
4. The private key file is automatically downloaded by your browser. The file name is the name you specified when you created your key pair with an extension of . pem. Save the private key file in a safe place.

#### Important

This is the only chance for you to save the private key file. You need to provide the name of your key pair when you launch an instance and the corresponding private key each time you decrypt the password for the instance.

### Create, configure, and peer two Amazon VPCs

As shown in the following illustration, by the time you finish this multi-step process you will have created and configured two public VPCs, two public subnets per VPC, one Internet Gateway per VPC, and one VPC Peering connection between the VPCs. We chose to use public VPCs and subnets for the purpose of simplicity and cost. For production workloads, we recommend that you use private VPCs. For more information about improving VPC Security, see [Security in Amazon Virtual Private Cloud](#).



All of the AWS CLI and PowerShell examples use the VPC information from below and are built in us-west-2. You may choose any [supported Region](#) to build your environment in. For general information, see [What is Amazon VPC?](#).

### Step 1: Create two VPCs

In this step, you need to create two VPCs in the same account using the specified parameters in the following table. AWS Managed Microsoft AD supports the use of separate accounts with the [Share your AWS Managed Microsoft AD](#) feature. The first VPC will be used for AWS Managed Microsoft AD. The second VPC will be used for resources that can be used later in [Tutorial: Creating a trust from AWS Managed Microsoft AD to a self-managed Active Directory installation on Amazon EC2](#).

| Managed Active Directory VPC information | On-premises VPC information         |
|------------------------------------------|-------------------------------------|
| Name tag: AWS-DS-VPC01                   | Name tag: AWS-OnPrem-VPC01          |
| IPv4 CIDR block: 10.0.0.0/16             | IPv4 CIDR block: 10.100.0.0/16      |
| IPv6 CIDR block: No IPv6 CIDR Block      | IPv6 CIDR block: No IPv6 CIDR Block |
| Tenancy: Default                         | Tenancy: Default                    |

For detailed instructions, see [Creating a VPC](#).

## Step 2: Create two subnets per VPC

After you have created the VPCs you will need to create two subnets per VPC using the specified parameters in the following table. For this test lab each subnet will be a /24. This will allow up to 256 addresses to be issued per subnet. Each subnet must be in a separate AZ. Putting each subnet in a separate in AZ is one of the [Prerequisites for creating a AWS Managed Microsoft AD](#).

| AWS-DS-VPC01 subnet Information:                      | AWS-OnPrem-VPC01 subnet information                       |
|-------------------------------------------------------|-----------------------------------------------------------|
| Name tag: AWS-DS-VPC01-Subnet01                       | Name tag: AWS-OnPrem-VPC01-Subnet01                       |
| VPC: <code>vpc-xxxxxxxxxxxxxxxxxx</code> AWS-DS-VPC01 | VPC: <code>vpc-xxxxxxxxxxxxxxxxxx</code> AWS-OnPrem-VPC01 |
| Availability Zone: us-west-2a                         | Availability Zone: us-west-2a                             |
| IPv4 CIDR block: 10.0.0.0/24                          | IPv4 CIDR block: 10.100.0.0/24                            |
| Name tag: AWS-DS-VPC01-Subnet02                       | Name tag: AWS-OnPrem-VPC01-Subnet02                       |
| VPC: <code>vpc-xxxxxxxxxxxxxxxxxx</code> AWS-DS-VPC01 | VPC: <code>vpc-xxxxxxxxxxxxxxxxxx</code> AWS-OnPrem-VPC01 |
| Availability Zone: us-west-2b                         | Availability Zone: us-west-2b                             |
| IPv4 CIDR block: 10.0.1.0/24                          | IPv4 CIDR block: 10.100.1.0/24                            |

For detailed instructions, see [Creating a subnet in your VPC](#).

### Step 3: Create and attach an Internet Gateway to your VPCs

Since we are using public VPCs you will need to create and attach an Internet gateway to your VPCs using the specified parameters in the following table. This will allow you to be able to connect to and manage your EC2 instances.

| AWS-DS-VPC01 Internet Gateway information             | AWS-OnPrem-VPC01 Internet Gateway information             |
|-------------------------------------------------------|-----------------------------------------------------------|
| Name tag: AWS-DS-VPC01-IGW                            | Name tag: AWS-OnPrem-VPC01-IGW                            |
| VPC: <code>vpc-xxxxxxxxxxxxxxxxxx</code> AWS-DS-VPC01 | VPC: <code>vpc-xxxxxxxxxxxxxxxxxx</code> AWS-OnPrem-VPC01 |

For detailed instructions, see [Internet gateways](#).

### Step 4: Configure a VPC peering connection between AWS-DS-VPC01 and AWS-OnPrem-VPC01

Since you already created two VPCs earlier, you will need to network them together using VPC peering using the specified parameters in the following table. While there are many ways to connect your VPCs, this tutorial will use VPC Peering. AWS Managed Microsoft AD supports many solutions to connect your VPCs, some of these include [VPC peering](#), [Transit Gateway](#), and [VPN](#).

Peering connection name tag: AWS-DS-VPC01&AWS-OnPrem-VPC01-Peer

VPC (Requester): `vpc-xxxxxxxxxxxxxxxxxx` AWS-DS-VPC01

Account: My Account

Region: This Region

VPC (Acceptor): `vpc-xxxxxxxxxxxxxxxxxx` AWS-OnPrem-VPC01

For instructions on how to create a VPC Peering Connection with another VPC from with in your account, see [Creating a VPC peering connection with another VPC in your account](#).

### Step 5: Add two routes to each VPC's main route table

In order for the Internet Gateways and VPC Peering Connection created in the previous steps to be functional you will need to update the main route table of both VPCs using the specified parameters in the following table. You will be adding two routes; 0.0.0.0/0 which will route to all destinations not explicitly known to the route table and 10.0.0.0/16 or 10.100.0.0/16 which will route to each VPC over the VPC Peering Connection established above.

You can easily find the correct route table for each VPC by filtering on the VPC name tag (AWS-DS-VPC01 or AWS-OnPrem-VPC01).

| AWS-DS-VPC01<br>route 1 information                                               | AWS-DS-VPC01<br>route 2 information                                                                        | AWS-OnPrem-VPC01<br>route 1 Information                                           | AWS-OnPrem-VPC01<br>route 2 Information                                                               |
|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
| Destination: 0.0.0.0/0<br><br>Target: igw-xxxxxx<br>xxxxxxxxxxxx AWS-DS-VPC01-IGW | Destination:<br>10.100.0.0/16<br><br>Target: pcx-xxxxxx<br>xxxxxxxxxxxx AWS-DS-VPC01&AWS-OnPrem-VPC01-Peer | Destination: 0.0.0.0/0<br><br>Target: igw-xxxxxx<br>xxxxxxxxxxxx AWS-Onprem-VPC01 | Destination: 10.0.0.0/16<br><br>Target: pcx-xxxxxx<br>xxxxxxxxxxxx AWS-DS-VPC01&AWS-OnPrem-VPC01-Peer |

For instructions on how to add routes to a VPC route table, see [Adding and removing routes from a route table](#).

## Create security groups for Amazon EC2 instances

By default, AWS Managed Microsoft AD creates a security group to manage traffic between its domain controllers. In this section, you will need to create 2 security groups (one for each VPC) which will be used to manage traffic within your VPC for your EC2 instances using the specified parameters in the following tables. You also add a rule that allows RDP (3389) inbound from anywhere and for all traffic types inbound from the local VPC. For more information, see [Amazon EC2 security groups for Windows instances](#).

### AWS-DS-VPC01 security group information:

Security group name: AWS DS Test Lab Security Group

Description: AWS DS Test Lab Security Group

**AWS-DS-VPC01 security group information:**

VPC: vpc-xxxxxxxxxxxxxxxxx AWS-DS-VPC01

**Security Group Inbound Rules for AWS-DS-VPC01**

| Type            | Protocol | Port range | Source      | Type of traffic       |
|-----------------|----------|------------|-------------|-----------------------|
| Custom TCP Rule | TCP      | 3389       | My IP       | Remote Desktop        |
| All Traffic     | All      | All        | 10.0.0.0/16 | All local VPC traffic |

**Security Group Outbound Rules for AWS-DS-VPC01**

| Type        | Protocol | Port range | Destination | Type of traffic |
|-------------|----------|------------|-------------|-----------------|
| All Traffic | All      | All        | 0.0.0.0/0   | All traffic     |

**AWS-OnPrem-VPC01 security group information:**

Security group name: AWS OnPrem Test Lab Security Group.

Description: AWS OnPrem Test Lab Security Group.

VPC: vpc-xxxxxxxxxxxxxxxxx AWS-OnPrem-VPC01

**Security Group Inbound Rules for AWS-OnPrem-VPC01**

| Type            | Protocol | Port range | Source | Type of traffic |
|-----------------|----------|------------|--------|-----------------|
| Custom TCP Rule | TCP      | 3389       | My IP  | Remote Desktop  |

| Type            | Protocol | Port range    | Source      | Type of traffic                   |
|-----------------|----------|---------------|-------------|-----------------------------------|
| Custom TCP Rule | TCP      | 53            | 10.0.0.0/16 | DNS                               |
| Custom TCP Rule | TCP      | 88            | 10.0.0.0/16 | Kerberos                          |
| Custom TCP Rule | TCP      | 389           | 10.0.0.0/16 | LDAP                              |
| Custom TCP Rule | TCP      | 464           | 10.0.0.0/16 | Kerberos<br>change / set password |
| Custom TCP Rule | TCP      | 445           | 10.0.0.0/16 | SMB / CIFS                        |
| Custom TCP Rule | TCP      | 135           | 10.0.0.0/16 | Replication                       |
| Custom TCP Rule | TCP      | 636           | 10.0.0.0/16 | LDAP SSL                          |
| Custom TCP Rule | TCP      | 49152 - 65535 | 10.0.0.0/16 | RPC                               |
| Custom TCP Rule | TCP      | 3268 - 3269   | 10.0.0.0/16 | LDAP GC & LDAP GC SSL             |
| Custom UDP Rule | UDP      | 53            | 10.0.0.0/16 | DNS                               |
| Custom UDP Rule | UDP      | 88            | 10.0.0.0/16 | Kerberos                          |
| Custom UDP Rule | UDP      | 123           | 10.0.0.0/16 | Windows Time                      |

| Type            | Protocol | Port range | Source        | Type of traffic                      |
|-----------------|----------|------------|---------------|--------------------------------------|
| Custom UDP Rule | UDP      | 389        | 10.0.0.0/16   | LDAP                                 |
| Custom UDP Rule | UDP      | 464        | 10.0.0.0/16   | Kerberos<br>change / set<br>password |
| All Traffic     | All      | All        | 10.100.0.0/16 | All local VPC<br>traffic             |

## Security Group Outbound Rules for AWS-OnPrem-VPC01

| Type        | Protocol | Port range | Destination | Type of traffic |
|-------------|----------|------------|-------------|-----------------|
| All Traffic | All      | All        | 0.0.0.0/0   | All traffic     |

For detailed instructions on how to create and add rules to your security groups, see [Working with security groups](#).

## Step 2: Create your AWS Managed Microsoft AD Active Directory

You can use three different methods to create your directory. You can use the AWS Management Console procedure (recommended for this tutorial) or you can use either the AWS CLI or AWS Tools for Windows PowerShell procedures to create your directory.

### Method 1: To create your AWS Managed Microsoft AD directory (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories** and then choose **Set up directory**.
2. On the **Select directory type** page, choose **AWS Managed Microsoft AD**, and then choose **Next**.
3. On the **Enter directory information** page, provide the following information, and then choose **Next**.

- For **Edition**, select either **Standard Edition** or **Enterprise Edition**. For more information about editions, see [AWS Directory Service for Microsoft Active Directory](#).
  - For **Directory DNS name**, type **corp.example.com**.
  - For **Directory NetBIOS name**, type **corp**.
  - For **Directory description**, type **AWS DS Managed**.
  - For **Admin password**, type the password you want to use for this account and type the password again in **Confirm password**. This **Admin** account is automatically created during the directory creation process. The password cannot include the word *admin*. The directory administrator password is case sensitive and must be between 8 and 64 characters in length, inclusive. It must also contain at least one character from three of the following four categories:
    - Lowercase letters (a-z)
    - Uppercase letters (A-Z)
    - Numbers (0-9)
    - Non-alphanumeric characters (~!@#\$%^&\*\_+=`|\{}{}[];:"<,>,?/)
4. On the **Choose VPC and subnets** page, provide the following information, and then choose **Next**.
- For **VPC**, choose the option that begins with **AWS-DS-VPC01** and ends with **(10.0.0.0/16)**.
  - For **Subnets**, choose the **10.0.0.0/24** and **10.0.1.0/24** public subnets.
5. On the **Review & create** page, review the directory information and make any necessary changes. When the information is correct, choose **Create directory**. Creating the directory takes 20 to 40 minutes. Once created, the **Status** value changes to **Active**.

## Method 2: To create your AWS Managed Microsoft AD (PowerShell) (Optional)

1. Open PowerShell.
2. Type the following command. Make sure to use the values provided in Step 4 of the preceding AWS Management Console procedure.

```
New-DSMicrosoftAD -Name corp.example.com -ShortName corp -Password P@ssw0rd
-Description "AWS DS Managed" - VpcSettings_VpcId vpc-xxxxxxxx -
VpcSettings_SubnetId subnet-xxxxxxxx, subnet-xxxxxxxx
```

### Method 3: To create your AWS Managed Microsoft AD (AWS CLI) (Optional)

1. Open the AWS CLI.
2. Type the following command. Make sure to use the values provided in Step 4 of the preceding AWS Management Console procedure.

```
aws ds create-microsoft-ad --name corp.example.com --short-name corp --  
password P@ssw0rd --description "AWS DS Managed" --vpc-settings VpcId= vpc-  
xxxxxxxxx,SubnetIds= subnet-xxxxxxxx, subnet-xxxxxxxx
```

### Step 3: Deploy an Amazon EC2 instance to manage your AWS Managed Microsoft AD Active Directory

For this lab, we are using Amazon EC2 instances that have public IP addresses to make it easy to access the management instance from anywhere. In a production setting, you can use instances that are in a private VPC that are only accessible through a VPN or Direct Connect link. There is no requirement the instance have a public IP address.

In this section, you walk through the various post-deployment tasks necessary for client computers to connect to your domain using the Windows Server on your new EC2 instance. You use the Windows Server in the next step to verify that the lab is operational.

#### Optional: Create a DHCP options set in AWS-DS-VPC01 for your directory

In this optional procedure, you set up a DHCP option scope so that EC2 instances in your VPC automatically use your AWS Managed Microsoft AD for DNS resolution. For more information, see [DHCP options sets](#).

#### To create a DHCP options set for your directory

1. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>.
2. In the navigation pane, choose **DHCP Options Sets**, and then choose **Create DHCP options set**.
3. On the **Create DHCP options set** page, provide the following values for your directory:
  - For **Name**, type **AWS DS DHCP**.
  - For **Domain name**, type **corp.example.com**.
  - For **Domain name servers**, type the IP addresses of your AWS provided directory's DNS servers.

**Note**

To find these addresses, go to the Directory Service **Directories** page, and then choose the applicable directory ID. On the **Details** page, identify and use the IPs that are displayed in **DNS address**.

Alternatively, to find these addresses, go to the Directory Service **Directories** page, and choose the applicable directory ID. Then, choose **Scale & share**. Under **Domain controllers**, identify and use the IPs that are displayed in **IP address**.

- Leave the settings blank for **NTP servers**, **NetBIOS name servers**, and **NetBIOS node type**.
4. Choose **Create DHCP options set**, and then choose **Close**. The new set of DHCP options appear in your list of DHCP options.
  5. Make a note of the ID of the new set of DHCP options (**dopt-xxxxxxxx**). You use it at the end of this procedure when you associate the new options set with your VPC.

**Note**

Seamless domain join works without having to configure a DHCP Options Set.

6. In the navigation pane, choose **Your VPCs**.
7. In the list of VPCs, select **AWS DS VPC**, choose **Actions**, and then choose **Edit DHCP options set**.
8. On the **Edit DHCP options set** page, select the options set that you recorded in Step 5, and then choose **Save**.

### Create a role to join Windows instances to your AWS Managed Microsoft AD domain

Use this procedure to configure a role that joins an Amazon EC2 Windows instance to a domain. For more information, see [Joining an Amazon EC2 Windows instance to your AWS Managed Microsoft AD Active Directory](#).

### To configure EC2 to join Windows instances to your domain

1. Open the IAM console at <https://console.aws.amazon.com/iam/>.
2. In the navigation pane of the IAM console, choose **Roles**, and then choose **Create role**.
3. Under **Select type of trusted entity**, choose **AWS service**.

4. Immediately under **Choose the service that will use this role**, choose **EC2**, and then choose **Next: Permissions**.
5. On the **Attached permissions policy** page, do the following:
  - Select the box next to the **AmazonSSMManagedInstanceCore** managed policy. This policy provides the minimum permissions necessary to use the Systems Manager service.
  - Select the box next to **AmazonSSMDirectoryServiceAccess** managed policy. The policy provides the permissions to join instances to an Active Directory managed by Directory Service.

For information about these managed policies and other policies you can attach to an IAM instance profile for Systems Manager, see [Create an IAM instance profile for Systems Manager](#) in the *AWS Systems Manager User Guide*. For information about managed policies, see [AWS Managed policies](#) in the *IAM User Guide*.

6. Choose **Next: Tags**.
7. (Optional) Add one or more tag key-value pairs to organize, track, or control access for this role, and then choose **Next: Review**.
8. For **Role name**, enter a name for the role that describes that it is used to join instances to a domain, such as **EC2DomainJoin**.
9. (Optional) For **Role description**, enter a description.
10. Choose **Create role**. The system returns you to the **Roles** page.

## Create an Amazon EC2 instance and automatically join the directory

In this procedure you set up a Windows Server system in a EC2 instance that can be used later to administer users, groups, and policies in Active Directory.

### To create an EC2 instance and automatically join the directory

1. Open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. Choose **Launch Instance**.
3. On the **Step 1** page, next to **Microsoft Windows Server 2019 Base - ami-xxxxxxxxxxxxxxxxxxxx** choose **Select**.
4. On the **Step 2** page, select **t3.micro** (note, you can choose a larger instance type), and then choose **Next: Configure Instance Details**.

5. On the **Step 3** page, do the following:

- For **Network**, choose the VPC that ends with **AWS-DS-VPC01** (for example, **vpc-xxxxxxxxxxxxxxxxxxxx | AWS-DS-VPC01**).
  - For **Subnet** choose **Public subnet 1**, which should be preconfigured for your preferred Availability Zone (for example, **subnet-xxxxxxxxxxxxxxxxxxxx | AWS-DS-VPC01-Subnet01 | us-west-2a**).
  - For **Auto-assign Public IP**, choose **Enable** (if the subnet setting is not set to enable by default).
  - For **Domain join directory**, choose **corp.example.com (d-xxxxxxxxxxxx)**.
  - For **IAM role** choose the name you gave your instance role in [Create a role to join Windows instances to your AWS Managed Microsoft AD domain](#), such as **EC2DomainJoin**.
  - Leave the rest of the settings at their defaults.
  - Choose **Next: Add Storage**.
6. On the **Step 4** page, leave the default settings, and then choose **Next: Add Tags**.
7. On the **Step 5** page, choose **Add Tag**. Under **Key** type **corp.example.com-mgmt** and then choose **Next: Configure Security Group**.
8. On the **Step 6** page, choose **Select an existing security group**, select **AWS DS Test Lab Security Group** (which you previously set up in the [Base tutorial](#)), and then choose **Review and Launch** to review your instance.
9. On the **Step 7** page, review the page, and then choose **Launch**.
10. On the **Select an existing key pair or create a new key pair** dialog box, do the following:
- Choose **Choose an existing key pair**.
  - Under **Select a key pair**, choose **AWS-DS-KP**.
  - Select the **I acknowledge...** check box.
  - Choose **Launch Instances**.
11. Choose **View Instances** to return to the Amazon EC2 console and view the status of the deployment.

## Install the Active Directory tools on your EC2 instance

You can choose from two methods to install the Active Directory Domain Management Tools on your EC2 instance. You can use the Server Manager UI (recommended for this tutorial) or PowerShell.

### To install the Active Directory tools on your EC2 instance (Server Manager)

1. In the Amazon EC2 console, choose **Instances**, select the instance you just created, and then choose **Connect**.
2. In the **Connect To Your Instance** dialog box, choose **Get Password** to retrieve your password if you haven't already, and then choose **Download Remote Desktop File**.
3. In the **Windows Security** dialog box, type your local administrator credentials for the Windows Server computer to log in (for example, **administrator**).
4. From the **Start** menu, choose **Server Manager**.
5. In the **Dashboard**, choose **Add Roles and Features**.
6. In the **Add Roles and Features Wizard**, choose **Next**.
7. On the **Select installation type** page, choose **Role-based or feature-based installation**, and then choose **Next**.
8. On the **Select destination server** page, make sure that the local server is selected, and then choose **Next**.
9. On the **Select server roles** page, choose **Next**.
10. On the **Select features** page, do the following:
  - Select the **Group Policy Management** check box.
  - Expand **Remote Server Administration Tools**, and then expand **Role Administration Tools**.
  - Select the **AD DS and AD LDS Tools** check box.
  - Select the **DNS Server Tools** check box.
  - Choose **Next**.
11. On the **Confirm installation selections** page, review the information, and then choose **Install**. When the feature installation is finished, the following new tools or snap-ins will be available in the Windows Administrative Tools folder in the Start menu.
  - Active Directory Administrative Center
  - Active Directory Domains and Trusts

- Active Directory Module for PowerShell
- Active Directory Sites and Services
- Active Directory Users and Computers
- ADSI Edit
- DNS
- Group Policy Management

## To install the Active Directory tools on your EC2 instance (PowerShell) (Optional)

1. Start PowerShell.
2. Type the following command.

```
Install-WindowsFeature -Name GPMC,RSAT-AD-PowerShell,RSAT-AD-AdminCenter,RSAT-ADDS-Tools,RSAT-DNS-Server
```

## Step 4: Verify that the base test lab is operational

Use the following procedure to verify that the test lab has been set up successfully before adding on additional test lab guide modules. This procedure verifies that your Windows Server is configured appropriately, can connect to the corp.example.com domain, and be used to administer your AWS Managed Microsoft AD forest.

### To verify that the test lab is operational

1. Sign out of the EC2 instance where you were logged in as the local administrator.
2. Back in the Amazon EC2 console, choose **Instances** in the navigation pane. Then select the instance that you created. Choose **Connect**.
3. In the **Connect To Your Instance** dialog box, choose **Download Remote Desktop File**.
4. In the **Windows Security** dialog box, type your administrator credentials for the CORP domain to log in (for example, **corp\admin**).
5. Once you are logged in, in the **Start** menu, under **Windows Administrative Tools**, choose **Active Directory Users and Computers**.
6. You should see **corp.example.com** displayed with all the default OUs and accounts associated with a new domain. Under **Domain Controllers**, notice the names of the domain controllers

that were automatically created when you created your AWS Managed Microsoft AD back in Step 2 of this tutorial.

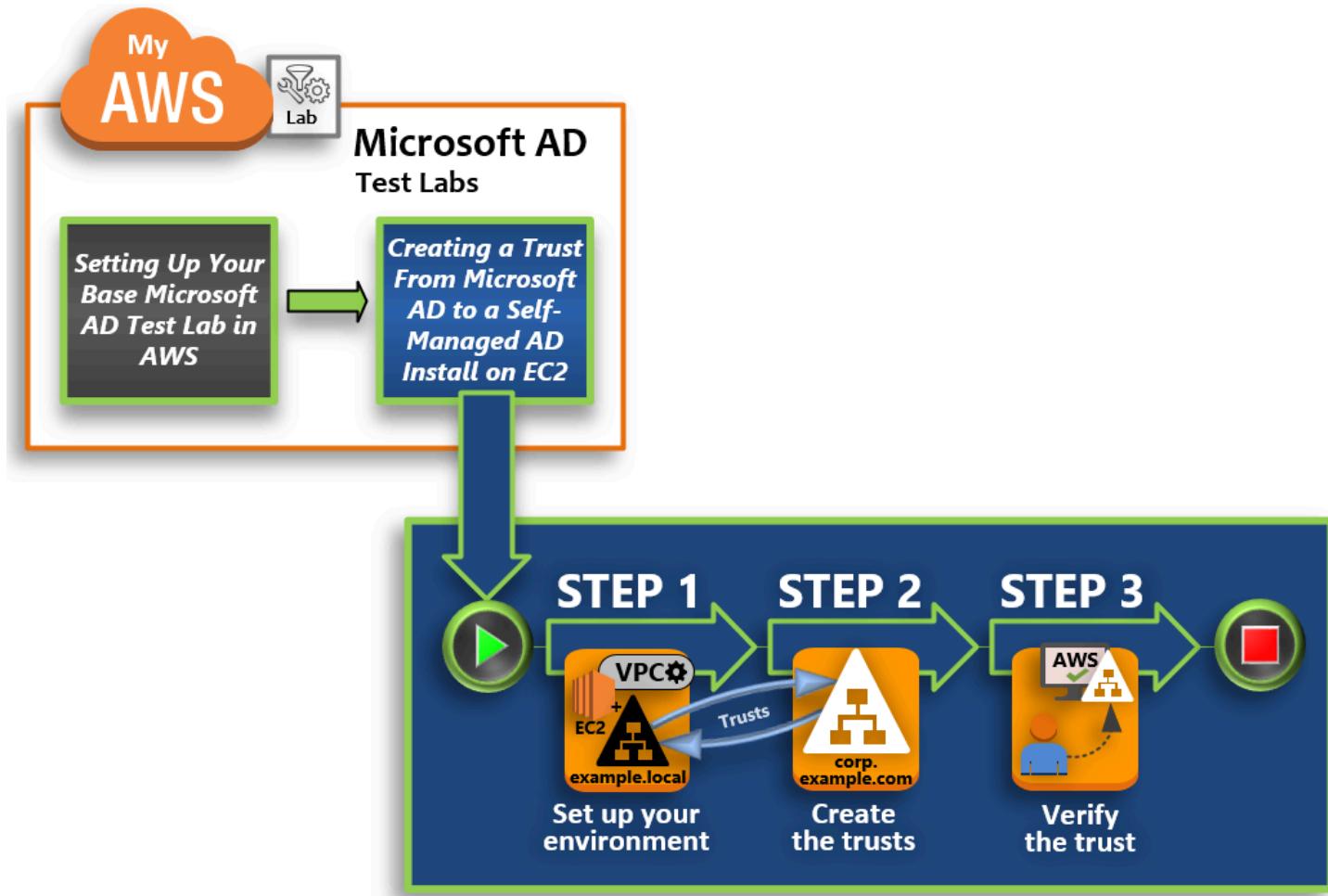
Congratulations! Your AWS Managed Microsoft AD base test lab environment has now been configured. You are ready to begin adding the next test lab in the series.

Next tutorial: [Tutorial: Creating a trust from AWS Managed Microsoft AD to a self-managed Active Directory installation on Amazon EC2](#)

## **Tutorial: Creating a trust from AWS Managed Microsoft AD to a self-managed Active Directory installation on Amazon EC2**

In this tutorial, you learn how to create a trust between the AWS Directory Service for Microsoft Active Directory forest that you created in the [Base tutorial](#). You also learn to create a new native Active Directory forest on a Windows Server in Amazon EC2. As shown in the following illustration, the lab that you create from this tutorial is the second building block necessary when setting up a complete AWS Managed Microsoft AD test lab. You can use the test lab to test your pure cloud or hybrid cloud-based AWS solutions.

You should only need to create this tutorial once. After that you can add optional tutorials when necessary for more experience.



### Step 1: Set up your environment for trusts

Before you can establish trusts between a new Active Directory forest and the AWS Managed Microsoft AD forest that you created in the [Base tutorial](#), you need to prepare your Amazon EC2 environment. To do that, you first create a Windows Server 2019 server, promote that server to a domain controller, and then configure your VPC accordingly.

### Step 2: Create the trusts

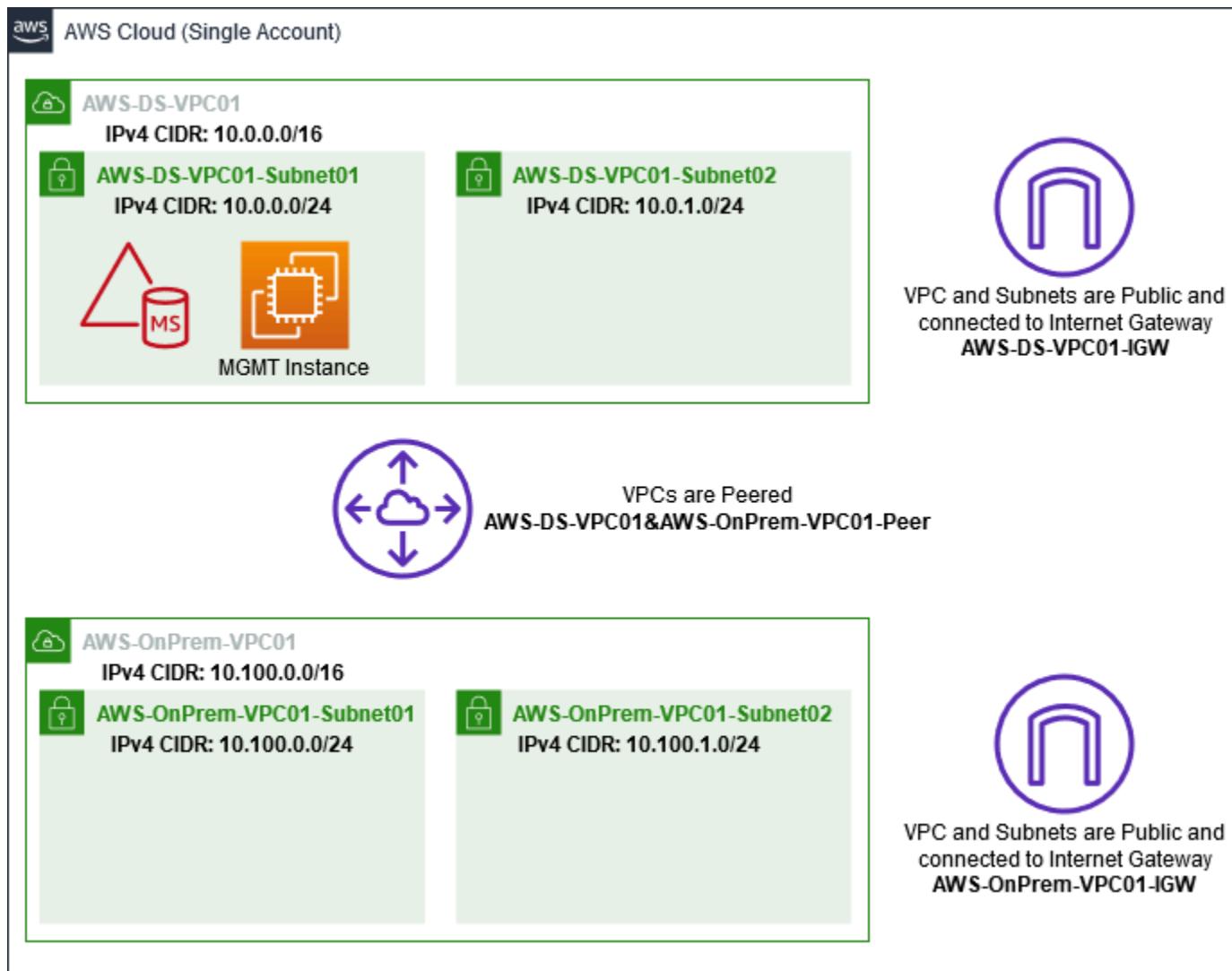
In this step, you create a two-way forest trust relationship between your newly created Active Directory forest hosted in Amazon EC2 and your AWS Managed Microsoft AD forest in AWS.

### Step 3: Verify the trust

Finally, as an administrator, you use the Directory Service console to verify that the new trusts are operational.

## Step 1: Set up your environment for trusts

In this section, you set up your Amazon EC2 environment, deploy your new forest, and prepare your VPC for trusts with AWS.



### Create a Windows Server 2019 EC2 instance

Use the following procedure to create a Windows Server 2019 member server in Amazon EC2.

#### To create a Windows Server 2019 EC2 instance

1. Open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. In the Amazon EC2 console, choose **Launch Instance**.
3. On the **Step 1** page, locate **Microsoft Windows Server 2019 Base - ami-xxxxxxxxxxxxxxxxxxxx** in the list. Then choose **Select**.

4. On the **Step 2** page, select **t2.large**, and then choose **Next: Configure Instance Details**.
5. On the **Step 3** page, do the following:
  - For **Network**, select **vpc-xxxxxxxxxxxxxxxxxxxx AWS-OnPrem-VPC01** (which you previously set up in the [Base tutorial](#)).
  - For **Subnet**, select **subnet-xxxxxxxxxxxxxxxxxxxx | AWS-OnPrem-VPC01-Subnet01 | AWS-OnPrem-VPC01**.
  - For **Auto-assign Public IP** list, choose **Enable** (if the subnet setting is not set to **Enable** by default).
  - Leave the rest of the settings at their defaults.
  - Choose **Next: Add Storage**.
6. On the **Step 4** page, leave the default settings, and then choose **Next: Add Tags**.
7. On the **Step 5** page, choose **Add Tag**. Under **Key** type **example.local-DC01**, and then choose **Next: Configure Security Group**.
8. On the **Step 6** page, choose **Select an existing security group**, select **AWS On-Prem Test Lab Security Group** (which you previously set up in the [Base tutorial](#)), and then choose **Review and Launch** to review your instance.
9. On the **Step 7** page, review the page, and then choose **Launch**.
10. On the **Select an existing key pair or create a new key pair** dialog box, do the following:
  - Choose **Choose an existing key pair**.
  - Under **Select a key pair**, choose **AWS-DS-KP** (which you previously set up in the [Base tutorial](#)).
  - Select the **I acknowledge...** check box.
  - Choose **Launch Instances**.
11. Choose **View Instances** to return to the Amazon EC2 console and view the status of the deployment.

## Promote your server to a domain controller

Before you can create trusts, you must build and deploy the first domain controller for a new forest. During this process you configure a new Active Directory forest, install DNS, and set this server to use the local DNS server for name resolution. You must reboot the server at the end of this procedure.

**Note**

If you want to create a domain controller in AWS that replicates with your on-premises network, you would first manually join the EC2 instance to your on-premises domain. After that you can promote the server to a domain controller.

**To promote your server to a domain controller**

1. In the Amazon EC2 console, choose **Instances**, select the instance you just created, and then choose **Connect**.
2. In the **Connect To Your Instance** dialog box, choose **Download Remote Desktop File**.
3. In the **Windows Security** dialog box, type your local administrator credentials for the Windows Server computer to login (for example, **administrator**). If you do not yet have the local administrator password, go back to the Amazon EC2 console, right-click on the instance, and choose **Get Windows Password**. Navigate to your AWS DS KP.pem file or your personal .pem key, and then choose **Decrypt Password**.
4. From the **Start** menu, choose **Server Manager**.
5. In the **Dashboard**, choose **Add Roles and Features**.
6. In the **Add Roles and Features Wizard**, choose **Next**.
7. On the **Select installation type** page, choose **Role-based or feature-based installation**, and then choose **Next**.
8. On the **Select destination server** page, make sure that the local server is selected, and then choose **Next**.
9. On the **Select server roles** page, select **Active Directory Domain Services**. In the **Add Roles and Features Wizard** dialog box, verify that the **Include management tools (if applicable)** check box is selected. Choose **Add Features**, and then choose **Next**.
10. On the **Select features** page, choose **Next**.
11. On the **Active Directory Domain Services** page, choose **Next**.
12. On the **Confirm installation selections** page, choose **Install**.
13. Once the Active Directory binaries are installed, choose **Close**.
14. When Server Manager opens, look for a flag at the top next to the word **Manage**. When this flag turns yellow, the server is ready to be promoted.
15. Choose the yellow flag, and then choose **Promote this server to a domain controller**.

16. On the **Deployment Configuration** page, choose **Add a new forest**. In **Root domain name**, type **example.local**, and then choose **Next**.
17. On the **Domain Controller Options** page, do the following:
  - In both **Forest functional level** and **Domain functional level**, choose **Windows Server 2016**.
  - Under **Specify domain controller capabilities**, verify that both **DNS server** and **Global Catalog (GC)** are selected.
  - Type and then confirm a Directory Services Restore Mode (DSRM) password. Then choose **Next**.
18. On the **DNS Options** page, ignore the warning about delegation and choose **Next**.
19. On the **Additional options** page, make sure that **EXAMPLE** is listed as the NetBios domain name.
20. On the **Paths** page, leave the defaults, and then choose **Next**.
21. On **Review Options** page, choose **Next**. The server now checks to make sure all the prerequisites for the domain controller are satisfied. You may see some warnings displayed, but you can safely ignore them.
22. Choose **Install**. Once the installation is complete, the server reboots and then becomes a functional domain controller.

## Configure your VPC

The following three procedures guide you through the steps to configure your VPC for connectivity with AWS.

### To configure your VPC outbound rules

1. In the [AWS Directory Service console](#), make a note of the AWS Managed Microsoft AD directory ID for corp.example.com that you previously created in the [Base tutorial](#).
2. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>.
3. In the navigation pane, choose **Security Groups**.
4. Search for your AWS Managed Microsoft AD directory ID. In the search results, select the item with the description **AWS created security group for d-xxxxxx directory controllers**.

**Note**

This security group was automatically created when you initially created your directory.

5. Choose the **Outbound Rules** tab under that security group. Choose **Edit**, choose **Add another rule**, and then add the following values:
  - For **Type**, choose **All Traffic**.
  - For **Destination**, type **0.0.0.0/0**.
  - Leave the rest of the settings at their defaults.
  - Select **Save**.

**To verify kerberos preauthentication is enabled**

1. On the **example.local** domain controller, open **Server Manager**.
2. On the **Tools** menu, choose **Active Directory Users and Computers**.
3. Navigate to the **Users** directory, right-click on any user and select **Properties**, and then choose the **Account** tab. In the **Account options** list, scroll down and ensure that **Do not require Kerberos preauthentication** is **not** selected.
4. Perform the same steps for the **corp.example.com** domain from the **corp.example.com-mgmt** instance.

**To configure DNS conditional forwarders****Note**

A conditional forwarder is a DNS server on a network that is used to forward DNS queries according to the DNS domain name in the query. For example, a DNS server can be configured to forward all the queries it receives for names ending with `widgets.example.com` to the IP address of a specific DNS server or to the IP addresses of multiple DNS servers.

1. Open the [AWS Directory Service console](#).
2. In the navigation pane, choose **Directories**.

3. Select the **directory ID** of your AWS Managed Microsoft AD.
4. Take note of the fully qualified domain name (FQDN), **corp.example.com**, and the DNS addresses of your directory.
5. Now, return to your **example.local** domain controller, and then open **Server Manager**.
6. On the **Tools** menu, choose **DNS**.
7. In the console tree, expand the DNS server of the domain for which you are setting up the trust, and navigate to **Conditional Forwarders**.
8. Right-click **Conditional Forwarders**, and then choose **New Conditional Forwarder**.
9. In DNS domain, type **corp.example.com**.
10. Under **IP addresses of the primary servers**, choose <Click here to add ...>, type the first DNS address of your AWS Managed Microsoft AD directory (which you made note of in the previous procedure), and then press **Enter**. Do the same for the second DNS address. After typing the DNS addresses, you might get a "timeout" or "unable to resolve" error. You can generally ignore these errors.
11. Select the **Store this conditional forwarder in Active Directory, and replicate as follows** check box. In the drop-down menu, choose **All DNS servers in this Forest**, and then choose **OK**.

## Step 2: Create the trusts

In this section, you create two separate forest trusts. One trust is created from the Active Directory domain on your EC2 instance and the other from your AWS Managed Microsoft AD in AWS.



### To create the trust from your EC2 domain to your AWS Managed Microsoft AD

1. Log into **example.local**.
2. Open **Server Manager** and in the console tree choose **DNS**. Take note of the IPv4 address listed for the server. You will need this in the next procedure when you create a conditional forwarder from **corp.example.com** to the **example.local** directory.

3. In the **Tools** menu, choose **Active Directory Domains and Trusts**.
4. In the console tree, right-click **example.local** and then choose **Properties**.
5. On the **Trusts** tab, choose **New Trust**, and then choose **Next**.
6. On the **Trust Name** page, type **corp.example.com**, and then choose **Next**.
7. On the **Trust Type** page, choose **Forest trust**, and then choose **Next**.

 **Note**

AWS Managed Microsoft AD also supports external trusts. However, for the purposes of this tutorial, you will create a two-way forest trust.

8. On the **Direction of Trust** page, choose **Two-way**, and then choose **Next**.

 **Note**

If you decide later to try this with a one-way trust instead, ensure that the trust directions are setup correctly (Outgoing on trusting domain, Incoming on trusted domain). For general information, see [Understanding trust direction](#) on Microsoft's website.

9. On the **Sides of Trust** page, choose **This domain only**, and then choose **Next**.
10. On the **Outgoing Trust Authentication Level** page, choose **Forest-wide authentication**, and then choose **Next**.

 **Note**

Although **Selective authentication** is an option, for the simplicity of this tutorial we recommend that you do not enable it here. When configured it restricts access over an external or forest trust to only those users in a trusted domain or forest who have been explicitly given authentication permissions to computer objects (resource computers) residing in the trusting domain or forest. For more information, see [Configuring selective authentication settings](#).

11. On the **Trust Password** page, type the trust password twice, and then choose **Next**. You will use this same password in the next procedure.
12. On the **Trust Selections Complete** page, review the results, and then choose **Next**.

13. On the **Trust Creation Complete** page, review the results, and then choose **Next**.
14. On the **Confirm Outgoing Trust** page, choose **No, do not confirm the outgoing trust**. Then choose **Next**
15. On the **Confirm Incoming Trust** page, choose **No, do not confirm the incoming trust**. Then choose **Next**
16. On the **Completing the New Trust Wizard** page, choose **Finish**.

 **Note**

Trust relationships is a global feature of AWS Managed Microsoft AD. If you are using [Configure Multi-Region replication for AWS Managed Microsoft AD](#), the following procedures must be performed in the [Primary Region](#). The changes will be applied across all replicated Regions automatically. For more information, see [Global vs Regional features](#).

### To create the trust from your AWS Managed Microsoft AD to your EC2 domain

1. Open the [AWS Directory Service console](#).
2. Choose the **corp.example.com** directory.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the primary Region, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Trust relationships** section, choose **Actions**, and then select **Add trust relationship**.
5. In the **Add a trust relationship** dialog box, do the following:
  - Under **Trust type** select **Forest trust**.

**Note**

Make sure that the **Trust type** you choose here matches the same trust type configured in the previous procedure (To create the trust from your EC2 domain to your AWS Managed Microsoft AD).

- For **Existing or new remote domain name**, type **example.local**.
- For **Trust password**, type the same password that you provided in the previous procedure.
- Under **Trust direction**, select **Two-Way**.

**Note**

- If you decide later to try this with a one-way trust instead, ensure that the trust directions are setup correctly (Outgoing on trusting domain, Incoming on trusted domain). For general information, see [Understanding trust direction](#) on Microsoft's website.
- Although **Selective authentication** is an option, for the simplicity of this tutorial we recommend that you do not enable it here. When configured it restricts access over an external or forest trust to only those users in a trusted domain or forest who have been explicitly given authentication permissions to computer objects (resource computers) residing in the trusting domain or forest. For more information, see [Configuring selective authentication settings](#).

- For **Conditional forwarder**, type the IP address of your DNS server in the **example.local** forest (which you noted in the previous procedure).

**Note**

A conditional forwarder is a DNS server on a network that is used to forward DNS queries according to the DNS domain name in the query. For example, a DNS server can be configured to forward all the queries it receives for names ending with `widgets.example.com` to the IP address of a specific DNS server or to the IP addresses of multiple DNS servers.

## 6. Choose Add.

## Step 3: Verify the trust

In this section, you test whether the trusts were set up successfully between AWS and Active Directory on Amazon EC2.

### To verify the trust

1. Open the [AWS Directory Service console](#).
2. Choose the **corp.example.com** directory.
3. On the **Directory details** page, do one of the following:
  - If you have multiple Regions showing under **Multi-Region replication**, select the primary Region, and then choose the **Networking & security** tab. For more information, see [Primary vs additional Regions](#).
  - If you do not have any Regions showing under **Multi-Region replication**, choose the **Networking & security** tab.
4. In the **Trust relationships** section, select the trust relationship you just created.
5. Choose **Actions**, and then choose **Verify trust relationship**.

Once the verification has completed, you should see **Verified** displayed under the **Status** column.

Congratulations on completing this tutorial! You now have a fully functional multiforest Active Directory environment from which you can begin testing various scenarios. Additional test lab tutorials are planned in 2018, so check back on occasion to see what's new.

## AWS Managed Microsoft AD quotas

The following are the default quotas for AWS Managed Microsoft AD. Each quota is per Region unless otherwise noted.

### AWS Managed Microsoft AD quotas

| Resource                                                                   | Default quota |
|----------------------------------------------------------------------------|---------------|
| AWS Managed Microsoft AD directories<br>(Standard and Enterprise Editions) | 20            |

| Resource                                                                                                     | Default quota                  |
|--------------------------------------------------------------------------------------------------------------|--------------------------------|
| AWS Managed Microsoft AD directories (Hybrid Edition)                                                        | 5                              |
| Manual snapshots (Standard and Enterprise Editions) *                                                        | 5 per AWS Managed Microsoft AD |
| Manual snapshots age **                                                                                      | 180 days                       |
| Maximum number of domain controllers per directory                                                           | 20                             |
| Shared domains per Standard Microsoft AD ***                                                                 | 25                             |
| Shared domains per Enterprise Microsoft AD ***                                                               | 500                            |
| Shared domains per Hybrid Microsoft AD ***                                                                   | 125                            |
| Maximum number of registered certificate authority (CA) certificates per directory                           | 5                              |
| Maximum number of total AWS Regions in a single AWS Managed Microsoft AD (Enterprise Edition) directory **** | 5                              |

\* The manual snapshot quota cannot be changed.

\*\* The maximum supported age of a manual snapshot is 180 days and cannot be changed. This is due to the Tombstone-Lifetime attribute of deleted objects which defines the useful shelf life of a system-state backup of Active Directory. It is not possible to restore from a snapshot older than 180 days. For more information, see [Useful shelf life of a system-state backup of Active Directory](#) on the Microsoft website.

\*\*\* The shared domain default quota refers to the number of accounts that an individual directory can be shared to.

\*\*\*\* This includes 1 primary Region and up to 4 additional Regions. For more information, see [Primary vs additional Regions](#).

**Note**

You cannot attach a public IP address to your AWS elastic network interface (ENI).

For information regarding application design and load distribution, see [Best practices when programming your applications for an AWS Managed Microsoft AD](#).

For storage and object quotas, see the **Comparison Table** on the [AWS Directory Service Pricing](#) page.

## Troubleshooting AWS Managed Microsoft AD

The following can help you troubleshoot some common problems you might encounter when creating or using your AWS Managed Microsoft AD Active Directory.

### Problems with your AWS Managed Microsoft AD

Some troubleshooting tasks can only be completed by Support. Here are some of the tasks:

- Restarting your Directory Service-provided domain controllers.
- [Upgrading your AWS Managed Microsoft AD](#).

To create a support case, see [Creating support cases and case management](#).

### Problems with Netlogon and secure channel communications

As a mitigation against [CVE-2020-1472](#), Microsoft has released patching which modifies the way that Netlogon secure channel communications are processed by domain controllers. Since the introduction of these secure Netlogon changes, some Netlogon connections (servers, workstations, and trust validations) may not be accepted by your AWS Managed Microsoft AD.

To verify if your issue is related to Netlogon or secure channel communications, search your Amazon CloudWatch Logs for event IDs 5827 (for device authentication related issues) or 5828 (for AD trust validation related issues). For information about CloudWatch in AWS Managed Microsoft AD, see [Enabling Amazon CloudWatch Logs log forwarding for AWS Managed Microsoft AD](#).

For more information about the mitigation against CVE-2020-1472, see [How to manage the changes in Netlogon secure channel connections associated with CVE-2020-1472](#) on Microsoft's website.

## You receive a 'Response Status: 400 Bad Request' error when attempting to reset a user's password

You receive an error message similar to the following when attempting to reset a user's password:

Response Status: 400 Bad Request

You may experience this issue when there are duplicate objects in your AWS Managed Microsoft AD Organizational Unit (OU) with identical user logon names. User logon names must be unique. See [Troubleshooting Directory Data problems](#) in Microsoft documentation for more information.

## Password recovery

If a user forgets a password or is having trouble signing in to your AWS Managed Microsoft AD directory, you can reset their password using either the AWS Management Console, PowerShell or the AWS CLI.

For more information, see [Resetting an AWS Managed Microsoft AD user password](#).

## Additional resources

The following resources can help you troubleshoot as you work with AWS.

- [AWS Knowledge Center](#)—Find FAQs and links to other resources to help you troubleshoot issues.
- [AWS Support Center](#)—Get technical support.
- [AWS Premium Support Center](#)—Get premium technical support.

The following resources can help you troubleshoot common Active Directory issues.

- [Active Directory Documentation](#)
- [AD DS Troubleshooting](#)

## Topics

- [Amazon EC2 Linux instance domain join errors](#)
- [AWS Managed Microsoft AD low available storage space](#)
- [Schema extension errors](#)
- [Trust creation status reasons](#)

## Amazon EC2 Linux instance domain join errors

The following can help you troubleshoot some error messages you might encounter when joining an Amazon EC2 Linux instance to your AWS Managed Microsoft AD directory.

### Linux instances unable to join domain or authenticate

Ubuntu 14.04, 16.04, and 18.04 instances *must* be reverse-resolvable in the DNS before a realm can work with Microsoft Active Directory. Otherwise, you might encounter one of the following two scenarios:

#### Scenario 1: Ubuntu instances that are not yet joined to a realm

For Ubuntu instances that are attempting to join a realm, the `sudo realm join` command might not provide the required permissions to join the domain and might display the following error:

```
! Couldn't authenticate to active directory: SASL(-1): generic failure: GSSAPI Error: An invalid name was supplied (Success) adcli: couldn't connect to EXAMPLE.COM domain: Couldn't authenticate to active directory: SASL(-1): generic failure: GSSAPI Error: An invalid name was supplied (Success) ! Insufficient permissions to join the domain realm: Couldn't join realm: Insufficient permissions to join the domain
```

#### Scenario 2: Ubuntu instances that are joined to a realm

For Ubuntu instances that are already joined to a Microsoft Active Directory domain, attempts to SSH into the instance using the domain credentials might fail with following errors:

```
$ ssh admin@EXAMPLE.COM@198.51.100
```

```
no such identity: /Users/username/.ssh/id_ed25519: No such file or directory
```

```
admin@EXAMPLE.COM@198.51.100's password:
```

```
Permission denied, please try again.
```

admin@EXAMPLE.COM@198.51.100's password:

If you log in to the instance with a public key and check `/var/log/auth.log`, you might see the following errors about being unable to find the user:

```
May 12 01:02:12 ip-192-0-2-0 sshd[2251]: pam_unix(sshd:auth): authentication failure; logname=uid=0 euid=0 tty=ssh ruser= rhost=203.0.113.0
```

```
May 12 01:02:12 ip-192-0-2-0 sshd[2251]: pam_sss(sshd:auth): authentication failure; logname=uid=0 euid=0 tty=ssh ruser= rhost=203.0.113.0 user=admin@EXAMPLE.COM
```

```
May 12 01:02:12 ip-192-0-2-0 sshd[2251]: pam_sss(sshd:auth): received for user admin@EXAMPLE.COM: 10 (User not known to the underlying authentication module)
```

```
May 12 01:02:14 ip-192-0-2-0 sshd[2251]: Failed password for invalid user admin@EXAMPLE.COM from 203.0.113.0 port 13344 ssh2
```

```
May 12 01:02:15 ip-192-0-2-0 sshd[2251]: Connection closed by 203.0.113.0 [preauth]
```

However, kinit for the user still works. See this example:

```
ubuntu@ip-192-0-2-0:~$ kinit admin@EXAMPLE.COM Password for admin@EXAMPLE.COM:  
ubuntu@ip-192-0-2-0:~$ klist Ticket cache: FILE:/tmp/krb5cc_1000 Default principal:  
admin@EXAMPLE.COM
```

## Workaround

The current recommended workaround for both of these scenarios is to disable reverse DNS in `/etc/krb5.conf` in the `[libdefaults]` section as shown below:

```
[libdefaults]  
default_realm = EXAMPLE.COM  
rdns = false
```

## One-way trust authentication issue with seamless domain join

If you have a one-way outgoing trust established between your AWS Managed Microsoft AD and your on-premises Active Directory, you might encounter an authentication issue when attempting to authenticate against the domain joined Linux instance using your trusted Active Directory credentials with Winbind.

## Errors

Jul 31 00:00:00 EC2AMAZ-LSMWqT sshd[23832]: Failed password for user@corp.example.com from xxx.xxx.xxx.xxx port 18309 ssh2

Jul 31 00:05:00 EC2AMAZ-LSMWqT sshd[23832]: pam\_winbind(sshd:auth): getting password (0x00000390)

Jul 31 00:05:00 EC2AMAZ-LSMWqT sshd[23832]: pam\_winbind(sshd:auth): pam\_get\_item returned a password

Jul 31 00:05:00 EC2AMAZ-LSMWqT sshd[23832]: pam\_winbind(sshd:auth): request wbcLogonUser failed: WBC\_ERR\_AUTH\_ERROR, PAM error: PAM\_SYSTEM\_ERR (4), NTSTATUS: \*\*NT\_STATUS\_OBJECT\_NAME\_NOT\_FOUND\*\*, Error message was: The object name is not found.

Jul 31 00:05:00 EC2AMAZ-LSMWqT sshd[23832]: pam\_winbind(sshd:auth): internal module error (retval = PAM\_SYSTEM\_ERR(4), user = 'CORP\user')

## Workaround

To resolve this issue, you will need to comment out or remove a directive from the PAM module configuration file (`/etc/security/pam_winbind.conf`) using the following steps.

1. Open the `/etc/security/pam_winbind.conf` file in a text editor.

```
sudo vim /etc/security/pam_winbind.conf
```

2. Comment out or remove the following directive **krb5\_auth = yes**.

```
[global]  
  
cached_login = yes  
krb5_ccache_type = FILE  
#krb5_auth = yes
```

3. Stop the Winbind service, and then start it again.

```
service winbind stop or systemctl stop winbind  
net cache flush  
service winbind start or systemctl start winbind
```

## AWS Managed Microsoft AD low available storage space

When your AWS Managed Microsoft AD is impaired due to Active Directory having low available storage space, immediate action is required to return the directory to an active state. The two most common causes of this impairment are covered in the sections below:

1. [SYSVOL folder is storing more than essential group policy objects](#)
2. [Active Directory database has filled the volume](#)

For pricing information about AWS Managed Microsoft AD storage, see [Directory Service Pricing](#).

### SYSVOL folder is storing more than essential group policy objects

A common cause of this impairment is due to storing non-essential files for Group Policy processing in the SYSVOL folder. These non-essential files could be EXEs, MSIs, or any other file that is not essential for Group Policy to process. The essential objects for Group Policy to process are Group Policy Objects, Logon/off Scripts, and the [Central Store for Group Policy objects](#). Any non-essential files should be stored on a file server(s) other than your AWS Managed Microsoft AD domain controllers.

If files for [Group Policy Software Installation](#) are needed you should use a file server to store those installation files. If you would prefer to not self manage a file server, AWS provides a managed file server option, [Amazon FSx](#).

To remove any unnecessary files you can access the SYSVOL share via its universal naming convention (UNC) path. For example, if your domain's fully qualified domain name (FQDN) is example.com, the UNC path for the SYSVOL would be "\\example.local\SYSVOL\example.local\\". Once you locate and remove objects that are not essential for Group Policy to process the directory, it should return to an Active state within 30 minutes. If after 30 minutes the directory is not active, please contact AWS Support.

Storing only essential Group Policy files in your SYSVOL share will ensure that you will not impair your directory due to SYSVOL bloat.

### Active Directory database has filled the volume

A common cause of this impairment is due to the Active Directory database filling the volume. To verify if this is the case, you can review the **total** count of objects in your directory. We bold the

word **total** to ensure that you understand **deleted** objects still count towards the total number of objects in a directory.

By default AWS Managed Microsoft AD keeps items in the AD Recycling Bin for 180 days before they become a Recycled-Object. Once an object becomes a Recycled-Object (tombstoned), it is retained for another 180 days before it is finally purged from the directory. So when an object is deleted it exists in the directory database for 360 day before it is purged. This is why the total number of objects need to be evaluated.

For more details on AWS Managed Microsoft AD supported object counts, see [Directory Service Pricing](#).

To get the total number of objects in a directory that includes the deleted objects, you can run the following PowerShell command from a domain joined Windows instance. For steps how to setup a management instance, see [User and group management in AWS Managed Microsoft AD](#).

```
Get-ADObject -Filter * -IncludeDeletedObjects | Measure-Object -Property 'Count' | Select-Object -Property 'Count'
```

Below is an example output from the above command:

```
Count  
10000
```

If the total count is above the supported object count for your directory size listed in the note above, you have exceeded the capacity of your directory.

Below are the options to resolve this impairment:

1. Cleanup AD
  - a. Delete any unwanted AD objects.
  - b. Remove any objects that are not wanted from the AD Recycling Bin. Note this is destructive and the only way to recover those deleted objects will be to perform a restore of the directory.
  - c. The following command will remove all deleted objects from the AD Recycling Bin.

**⚠ Important**

Use this command with extreme caution as this is a destructive command and the only way to recover those deleted objects will be to perform a restore of the directory.

```
$DomainInfo = Get-ADDomain
$BaseDn = $DomainInfo.DistinguishedName
$NetBios = $DomainInfo.NetBIOSName
$ObjectsToRemove = Get-ADObject -Filter { isDeleted -eq $true } -
    IncludeDeletedObjects -SearchBase "CN=Deleted Objects,$BaseDn" -Properties
    'LastKnownParent','DistinguishedName','msDS-LastKnownRDN' | Where-Object
    { ($_.LastKnownParent -Like "*OU=$NetBios,$BaseDn") -or ($_.LastKnownParent -Like
    '*\0ADEL:') }
ForEach ($ObjectToRemove in $ObjectsToRemove) { Remove-ADObject -Identity
    $ObjectToRemove.DistinguishedName -IncludeDeletedObjects }
```

- d. Open a case with AWS Support to request that Directory Service reclaims the free space.
2. If your directory type is Standard Edition Open a case with AWS Support requesting your directory be upgraded to Enterprise Edition. This will also increase the cost of your directory. For pricing information, see [Directory Service Pricing](#).

In AWS Managed Microsoft AD, members of the **AWS Delegated Deleted Object Lifetime Administrators** group have the ability to modify the msDS-DeletedObjectLifetime attribute which sets the amount of time in days that deleted objects are kept in the AD Recycling Bin before they become Recycled-Objects.

**ⓘ Note**

This is an advanced topic. If configured inappropriately, it can result in data loss. We highly recommend that you first review [The AD Recycle Bin: Understanding, Implementing, Best Practices, and Troubleshooting](#) to get a better understanding of these processes.

The ability to change the msDS-DeletedObjectLifetime attribute value to a lower number can help ensure your object count does not exceed supported levels. The lowest valid value this attribute can be set to is 2 days. Once that value has exceeded you will no longer be able

to recover the deleted object using the AD Recycling Bin. It will require restoring your directory from a snapshot to recover the object(s). For more information, see [Restoring your AWS Managed Microsoft AD with snapshots](#). Any restore from snapshot can result in data loss as they are a point in time.

To change Deleted Object Lifetime of your directory run the following command:

### Note

If you run the command as is, it will set the Deleted Object Lifetime attribute value to 30 days. If you would like to make it longer or shorter replace "30" with whatever number you prefer. However, we recommend that you go no higher than the default number of 180.

```
$DeletedObjectLifetime = 30
$DomainInfo = Get-ADDomain
$BaseDn = $DomainInfo.DistinguishedName
Set-ADObject -Identity "CN=Directory Service,CN=Windows
    NT,CN=Services,CN=Configuration,$BaseDn" -Partition "CN=Configuration,$BaseDn" -
Replace:@>{"msDS-DeletedObjectLifetime" = $DeletedObjectLifetime}
```

## Schema extension errors

The following can help you troubleshoot some error messages you might encounter when extending the schema for your AWS Managed Microsoft AD directory.

### Referral

#### Error

*Add error on entry starting on line 1: Referral The server side error is: 0x202b A referral was returned from the server. The extended server error is: 0000202B: RefErr: DSID-0310082F, data 0, 1 access points \tref 1: 'example.com' Number of Objects Modified: 0*

### Troubleshooting

Ensure that all of the distinguished name fields have the correct domain name. In the example above, DC=example, dc=com should be replaced with the DistinguishedName shown by the cmdlet Get-ADDomain.

## Unable to read import file

### Error

*Unable to read the import file. Number of Objects Modified: 0*

### Troubleshooting

The imported LDIF file is empty (0 bytes). Ensure the correct file was uploaded.

## Syntax error

### Error

*There is a syntax error in the input file Failed on line 21. The last token starts with 'q'. Number of Objects Modified: 0*

### Troubleshooting

The text on line 21 is not formatted correctly. The first letter of the invalid text is A. Update line 21 with valid LDIF syntax. For more information about how to format the LDIF file, see [Step 1: Create your LDIF file](#).

## Attribute or value exists

### Error

*Add error on entry starting on line 1: Attribute Or Value Exists The server side error is: 0x2083 The specified value already exists. The extended server error is: 00002083: AtrErr: DSID-03151830, #1: \t0: 00002083: DSID-03151830, problem 1006 (ATT\_OR\_VALUE\_EXISTS), data 0, Att 20019 (mayContain):len 4 Number of Objects Modified: 0*

### Troubleshooting

The schema change has already been applied.

## No such attribute

### Error

*Add error on entry starting on line 1: No Such Attribute The server side error is: 0x2085 The attribute value cannot be removed because it is not present on the object. The extended server*

*error is: 00002085: AtrErr: DSID-03152367, #1: \t0: 00002085: DSID-03152367, problem 1001 (NO\_ATTRIBUTE\_OR\_VAL), data 0, Att 20019 (mayContain):len 4 Number of Objects Modified: 0*

## Troubleshooting

The LDIF file is trying to remove an attribute from a class, but that attribute is currently not attached to the class. Schema change was probably already applied.

### Error

*Add error on entry starting on line 41: No Such Attribute 0x57 The parameter is incorrect. The extended server error is: 0x208d Directory object not found. The extended server error is: "00000057: LdapErr: DSID-0C090D8A, comment: Error in attribute conversion operation, data 0, v2580" Number of Objects Modified: 0*

## Troubleshooting

The attribute listed on line 41 is incorrect. Double-check the spelling.

## No such object

### Error

*Add error on entry starting on line 1: No Such Object The server side error is: 0x208d Directory object not found. The extended server error is: 0000208D: NameErr: DSID-03100238, problem 2001 (NO\_OBJECT), data 0, best match of: 'CN=Schema,CN=Configuration,DC=example,DC=com' Number of Objects Modified: 0*

## Troubleshooting

The object referenced by the distinguished name (DN) does not exist.

## Trust creation status reasons

When trust creation fails for AWS Managed Microsoft AD, the status message contains additional information. The following can help you understand what those messages mean.

### Access is denied

Access was denied when trying to create the trust. Either the trust password is incorrect or the remote domain's security settings do not allow a trust to be configured. For more information on

trusts, see [Enhancing Trust Efficiency with Site Names and DCLocator](#). To resolve this problem, try the following:

- Verify that you are using the same trust password that you used when creating the corresponding trust on the remote domain.
- Verify that your domain security settings allow for trust creation.
- Verify that your local security policy is set correctly. Specifically check Local Security Policy > Local Policies > Security Options > Network access: Named Pipes that can be accessed anonymously and ensure that it contains at least the following three named pipes:
  - netlogon
  - samr
  - lsarpc
- Verify that the above named pipes exist as the value(s) on the **NullSessionPipes** registry key which is in the registry path **HKLM\SYSTEM\CurrentControlSet\services\LanmanServer\Parameters**. These values must be inserted on separated rows.

 **Note**

By default, Network access: Named Pipes that can be accessed anonymously is not set and will display Not Defined. This is normal, as the domain controller's effective default settings for Network access: Named Pipes that can be accessed anonymously is netlogon, samr, lsarpc.

- Verify the following Server Message Block (SMB) Signing Setting in the *Default Domain Controllers Policy*. These settings can be found under **Computer Configuration > Windows Settings > Security Settings > Local Policies/Security Options**. They should match the following settings:
  - Microsoft network client: Digitally sign communications (always): Default: Enabled
  - Microsoft network client: Digitally sign communications (if server agrees): Default: Enabled
  - Microsoft network server: Digitally sign communications (always): Enabled
  - Microsoft network server: Digitally sign communications (if client agrees): Default: Enabled

## Enhancing Trust Efficiency with Site Names and DCLocator

The First Site name like Default-First-Site-Name is not a requirement for establishing trust relationships between domains. However, aligning site names between domains can significantly improve the efficiency of the Domain Controller Locator (DCLocator) process. This alignment improves predicting and controlling the selection of domain controllers across the forest trusts.

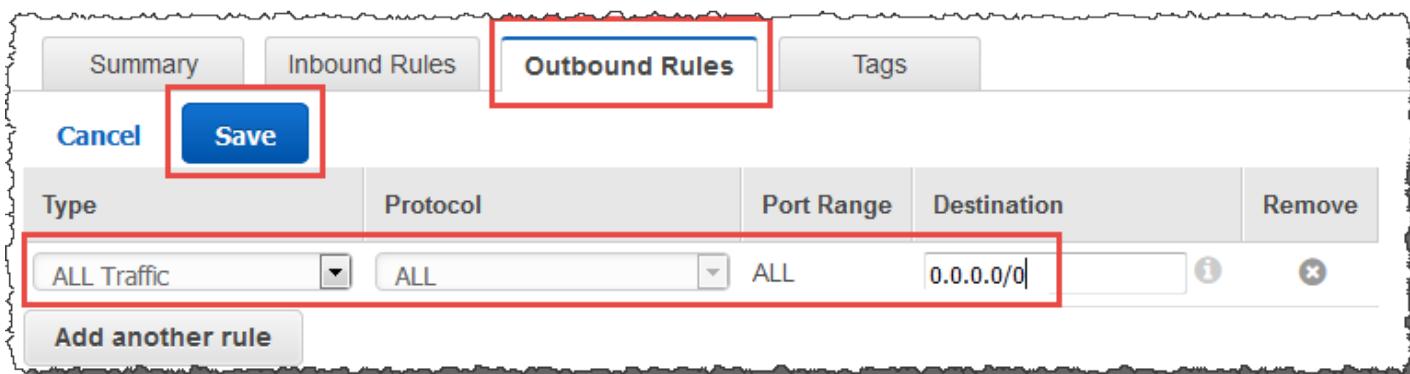
The DCLocator process is crucial for finding domain controllers across different domains and forests. For more information on the DCLocator process, see [Microsoft documentation](#). Efficient site configuration allows for quicker and more accurate domain controller location, which leads to better performance and reliability in cross-forest operations.

For more information on how site names and DCLocator process interacts, see the following Microsoft articles:

- [How Domain Controllers are Located Across Trusts](#)
- [Domain Locator Across Forests](#)

## The specified domain name does not exist or could not be contacted

To resolve this problem, ensure the security group settings for your domain and access control list (ACL) for your VPC are correct and you have accurately entered the information for your conditional forwarder. AWS configures the security group to open only the ports that are required for Active Directory communications. In the default configuration, the security group accepts traffic to these ports from any IP address. Outbound traffic is restricted to the Security group. You will need to update the outbound rule on the security group to allow traffic to your on-premise network. For more information about security requirements, please see [Step 2: Prepare your AWS Managed Microsoft AD](#).



If the DNS servers for the networks of the other directories use public (non-RFC 1918) IP addresses, you will need add an IP route on the directory from the Directory Services Console to the DNS Servers. For more information, see [Create, verify, or delete a trust relationship](#) and [Prerequisites](#).

The Internet Assigned Numbers Authority (IANA) has reserved the following three blocks of the IP address space for private internets:

- 10.0.0.0 - 10.255.255.255 (10/8 prefix)
- 172.16.0.0 - 172.31.255.255 (172.16/12 prefix)
- 192.168.0.0 - 192.168.255.255 (192.168/16 prefix)

For more information, see <https://tools.ietf.org/html/rfc1918>.

Verify that the **Default AD Site Name** for your AWS Managed Microsoft AD matches the **Default AD Site Name** in your on-premises infrastructure. The computer determines the site name using a domain of which the computer is a member, not the user's domain. Renaming the site to match the closest on-premises ensures the DC locator will use a domain controller from the closest site. If this does not solve the issue, it is possible that information from a previously created conditional forwarder has been cached, preventing the creation of a new trust. Wait several minutes, and then try creating the trust and conditional forwarder again.

For more information about how this works, see [Domain Locator Across a Forest Trust](#) on Microsoft website.

The screenshot shows the Windows Active Directory Sites and Services management console. The left navigation pane shows a tree structure with 'Sites' expanded, showing 'Inter-Site Transports', 'Subnets', and 'Default-First-Site-Name'. The 'Default-First-Site-Name' node is highlighted with a red box. The main pane displays a table with columns 'Name', 'Type', and 'Description'. A single row is visible: 'Sites' under 'Type' and 'Sites Container' under 'Description'. The table has a header row with these column names.

| Name  | Type            | Description |
|-------|-----------------|-------------|
| Sites | Sites Container |             |

## The operation could not be performed on this domain

To resolve this, ensure both domains / directories do not have overlapping NETBIOS name(s). If the domains / directories do have overlapping NETBIOS names, recreate one of them with a different NETBIOS name, and then try again.

## Trust creation is failing because of the error "Required and valid domain name"

DNS names can contain only alphabetical characters (A-Z), numeric characters (0-9), the minus sign (-), and a period (.). Period characters are allowed only when they are used to delimit the components of domain style names. Also, consider the following:

- AWS Managed Microsoft AD does not support trusts with Single label domains. For more information, see [Microsoft support for Single Label Domains](#).
- According to RFC 1123 (<https://tools.ietf.org/html/rfc1123>), the only characters that can be used in DNS labels are "A" to "Z", "a" to "z", "0" to "9", and a hyphen ("-"). A period [.] is also used in DNS names, but only between DNS labels and at the end of an FQDN.
- According to RFC 952 (<https://tools.ietf.org/html/rfc952>), a "name" (Net, Host, Gateway, or Domain name) is a text string up to 24 characters drawn from the alphabet (A-Z), digits (0-9), minus sign (-), and period (.). Note that periods are only allowed when they serve to delimit components of "domain style names".

For more information, see [Complying with Name Restrictions for Hosts and Domains](#) on Microsoft website.

## General tools for testing trusts

The following are tools that can be used to troubleshoot various trust related issues.

### AWS Systems Manager Automation troubleshooting tool

[Support Automation Workflows \(SAW\)](#) leverage AWS Systems Manager Automation to provide you with a predefined runbook for Directory Service. The [AWS Support-TroubleshootDirectoryTrust](#) runbook tool helps you diagnose common trust creation issues between AWS Managed Microsoft AD and an on-premises Microsoft Active Directory.

### DirectoryServicePortTest tool

The [DirectoryServicePortTest](#) testing tool can be helpful when troubleshooting trust creation issues between AWS Managed Microsoft AD and on-premises Active Directory. For an example on how the tool can be used, see [Test your AD Connector](#).

### NETDOM and NLTEST tool

Administrators can use both the **Netdom** and **Nltest** command-line tools to find, display, create, remove and manage trusts. These tools communicate directly with the LSA authority on a domain

controller. For an example on how to use these tools, see [Netdom](#) and [NLTEST](#) on Microsoft website.

## Packet capture tool

You can use the built-in Windows package capture utility to investigate and troubleshoot a potential network issue. For more information, see [Capture a Network Trace without installing anything](#).

# AD Connector

AD Connector is a directory gateway with which you can redirect directory requests to your on-premises Microsoft Active Directory without caching any information in the cloud. AD Connector comes in two sizes, small and large. A small AD Connector is designed for smaller organizations and is intended to handle a low number of operations per second. A large AD Connector is designed for larger organizations and is intended to handle a moderate to high number of operations per second. You can spread application loads across multiple AD Connectors to scale to your performance needs. There are no enforced user or connection limits.

AD Connector does not support Active Directory transitive trusts. AD Connectors and your on-premises Active Directory domains have a 1-to-1 relationship. That is, for each on-premises domain, including child domains in an Active Directory forest that you want to authenticate against, you must create a unique AD Connector.

## Note

AD Connector cannot be shared with other AWS accounts. If this is a requirement, consider using AWS Managed Microsoft AD to [Share your AWS Managed Microsoft AD](#). AD Connector is also not multi-VPC aware, which means that AWS applications like [WorkSpaces](#) are required to be provisioned into the same VPC as your AD Connector.

Once set up, AD Connector offers the following benefits:

- Your end users and IT administrators can use their existing corporate credentials to log on to AWS applications such as WorkSpaces, WorkDocs, or Amazon WorkMail.
- You can manage AWS resources like Amazon EC2 instances or Amazon S3 buckets through IAM role-based access to the AWS Management Console.
- You can consistently enforce existing security policies (such as password expiration, password history, and account lockouts) whether users or IT administrators are accessing resources in your on-premises infrastructure or in the AWS Cloud.
- You can use AD Connector to enable multi-factor authentication by integrating with your existing RADIUS-based MFA infrastructure to provide an additional layer of security when users access AWS applications.

Continue reading the topics in this section to learn how to connect to a directory and make the most of AD Connector features.

## Topics

- [Getting started with AD Connector](#)
- [Best practices for AD Connector](#)
- [Maintain your AD Connector directory](#)
- [Secure your AD Connector directory](#)
- [Monitor your AD Connector directory](#)
- [Access to AWS applications and services from AD Connector](#)
- [Ways to join an Amazon EC2 instance to your Active Directory](#)
- [AD Connector quotas](#)
- [Troubleshooting AD Connector](#)

## Getting started with AD Connector

With AD Connector you can connect Directory Service to your existing enterprise Active Directory. When connected to your existing directory, all of your directory data remains on your domain controllers. Directory Service does not replicate any of your directory data.

## Topics

- [AD Connector prerequisites](#)
- [Create an AD Connector](#)
- [What gets created with your AD Connector](#)

## AD Connector prerequisites

To connect to your existing directory with AD Connector, you need the following:

### Amazon VPC

Set up a VPC with the following:

- At least two subnets. Each of the subnets must be in a different Availability Zone and must be of same network type.

You can use IPv6 for your VPC. For more information, see [IPv6 support for your VPC](#) in the *Amazon Virtual Private Cloud User Guide*.

- The VPC must be connected to your existing network through a virtual private network (VPN) connection or Direct Connect.
- The VPC must have default hardware tenancy.

Directory Service uses a two VPC structure. The EC2 instances which make up your directory run outside of your AWS account, and are managed by AWS. They have two network adapters, ETH0 and ETH1. ETH0 is the management adapter, and exists outside of your account. ETH1 is created within your account.

The management IP range of your directory's ETH0 network is chosen programmatically to ensure it does not conflict with the VPC where your directory is deployed. This IP range can be in either of the following pairs (as Directories run in two subnets):

- 10.0.1.0/24 & 10.0.2.0/24
- 169.254.0.0/16
- 192.168.1.0/24 & 192.168.2.0/24

We avoid conflicts by checking the first octet of the ETH1 CIDR. If it starts with a 10, then we choose a 192.168.0.0/16 VPC with 192.168.1.0/24 and 192.168.2.0/24 subnets. If the first octet is anything else other than a 10 we choose a 10.0.0.0/16 VPC with 10.0.1.0/24 and 10.0.2.0/24 subnets.

The selection algorithm does not include routes on your VPC. It is therefore possible to have an IP routing conflict result from this scenario.

For more information, see the following topics in the *Amazon VPC User Guide*:

- [What is Amazon VPC?](#)
- [Subnets in your VPC](#)
- [Adding a Hardware Virtual Private Gateway to Your VPC](#)

For more information about AWS Direct Connect, see the [AWS Direct Connect User Guide](#).

## Existing Active Directory

You will need to connect to an existing network with an Active Directory domain.

**Note**

AD Connector does not support [Single Label Domains](#).

The functional level of this Active Directory domain must be Windows Server 2003 or higher. AD Connector also supports connecting to a domain hosted on an Amazon EC2 instance.

**Note**

AD Connector does not support Read-only domain controllers (RODC) when used in combination with the Amazon EC2 domain-join feature.

## Service account

You must have credentials for a service account in the existing directory which has been delegated the following privileges:

- Read users and groups - Required
- Join computers to the domain - Required only when using Seamless Domain Join and WorkSpaces
- Create computer objects - Required only when using Seamless Domain Join and WorkSpaces
- The service account password should be compliant with AWS password requirements. AWS passwords should be:
  - Between 8 and 128 characters in length, inclusive.
  - Contain at least one character from three of the following four categories:
    - Lowercase letters (a-z)
    - Uppercase letters (A-Z)
    - Numbers (0-9)
    - Non-alphanumeric characters (~!@#\$%^&\*\_+=`|\{}[];:"<>,.?/)

For more information, see [Delegate privileges to your service account](#).

**Note**

AD Connector uses Kerberos for authentication and authorization of AWS applications. LDAP is only used for user and group object lookups (read operations). With the

LDAP transactions, nothing is mutable and credentials are not passed in clear text. Authentication is handled by an AWS internal service, which uses Kerberos tickets to perform LDAP operations as a user.

## User permissions

All Active Directory users must have permissions to read their own attributes. Specifically the following attributes:

- GivenName
- SurName
- Mail
- SamAccountName
- UserPrincipalName
- UserAccountControl
- MemberOf

By default, Active Directory users do have read permission to these attributes. However, Administrators can alter these permissions over time so you might want to verify your users have these read permissions prior to setting up AD Connector for the first time.

## IP addresses

Get the IP addresses of two DNS servers or domain controllers in your existing directory.

AD Connector obtains the \_ldap.\_tcp.*<DnsDomainName>* and \_kerberos.\_tcp.*<DnsDomainName>* SRV records from these servers when connecting to your directory, so these servers must contain these SRV records. The AD Connector attempts to find a common domain controller that will provide both LDAP and Kerberos services, so these SRV records must include at least one common domain controller. For more information about SRV records, go to [SRV Resource Records](#) on Microsoft TechNet.

## Ports for subnets

For AD Connector to redirect directory requests to your existing Active Directory domain controllers, the firewall for your existing network must have the following ports open to the CIDRs for both subnets in your Amazon VPC.

- TCP/UDP 53 - DNS

- TCP/UDP 88 - Kerberos authentication
- TCP/UDP 389 - LDAP

These are the minimum ports that are needed before AD Connector can connect to your directory. Your specific configuration may require additional ports be open.

If you want to use AD Connector and Amazon WorkSpaces, the `DisableVLVSupportLDAP` attribute needs to be set to 0 for your domain controllers. This is the default setting for the domain controllers. AD Connector will be unable to query users in the directory if the `DisableVLVSupportLDAP` attribute is enabled. This prevents AD Connector from working with Amazon WorkSpaces.

 **Note**

If the DNS servers or Domain Controller servers for your existing Active Directory Domain are within the VPC, the security groups associated with those servers must have the above ports open to the CIDRs for both subnets in the VPC.

For additional port requirements, see [AD and AD DS Port Requirements](#) on Microsoft documentation.

### Kerberos preauthentication

Your user accounts must have Kerberos preauthentication enabled. For detailed instructions on how to enable this setting, see [Ensure that Kerberos pre-authentication is enabled](#). For general information about this setting, go to [Preauthentication](#) on Microsoft TechNet.

### Encryption types

AD Connector supports the following encryption types when authenticating via Kerberos to your Active Directory domain controllers:

- AES-256-HMAC
- AES-128-HMAC
- RC4-HMAC

## AWS IAM Identity Center prerequisites

If you plan to use IAM Identity Center with AD Connector, you need to ensure that the following are true:

- Your AD Connector is set up in your AWS organization's management account.
- Your instance of IAM Identity Center is in the same Region where your AD Connector is set up.

For more information, see [IAM Identity Center prerequisites](#) in the AWS IAM Identity Center User Guide.

## Multi-factor authentication prerequisites

To support multi-factor authentication with your AD Connector directory, you need the following:

- A [Remote Authentication Dial-In User Service \(RADIUS\)](#) server in your existing network that has two client endpoints. The RADIUS client endpoints have the following requirements:
  - To create the endpoints, you need the IP addresses of the Directory Service servers. These IP addresses can be obtained from the **Directory IP Address** field of your directory details.
  - Both RADIUS endpoints must use the same shared secret code.
- Your existing network must allow inbound traffic over the default RADIUS server port (1812) from the Directory Service servers.
- The usernames between your RADIUS server and your existing directory must be identical.

For more information about using AD Connector with MFA, see [Enabling multi-factor authentication for AD Connector](#).

## Delegate privileges to your service account

To connect to your existing directory, you must have the credentials for your AD Connector service account in the existing directory that has been delegated certain privileges. While members of the **Domain Admins** group have sufficient privileges to connect to the directory, as a best practice, you should use a service account that only has the minimum privileges necessary to connect to the directory. The following procedure demonstrates how to create a new group called **Connectors**, delegate the necessary privileges that are needed to connect Directory Service to this group, and then add a new service account to this group.

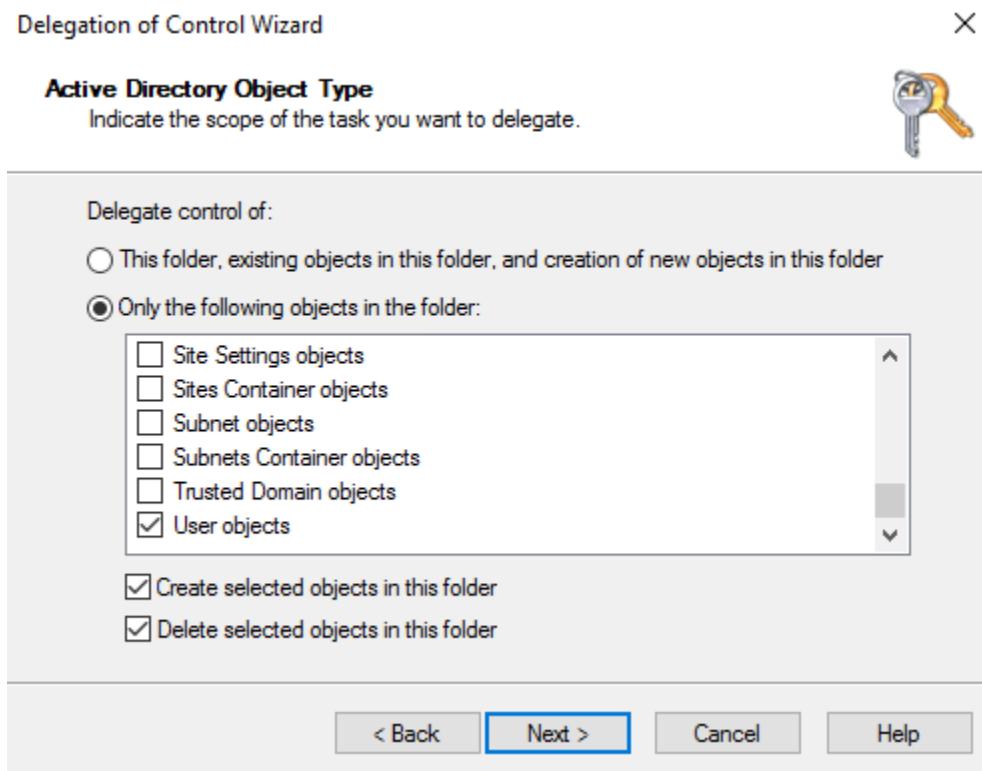
This procedure must be performed on a machine that is joined to your directory and has the **Active Directory User and Computers** MMC snap-in installed. You must also be logged in as a domain administrator.

## To delegate privileges to your service account

1. Open **Active Directory User and Computers** and select your domain root in the navigation tree.
2. In the list in the left-hand pane, right-click **Users**, select **New**, and then select **Group**.
3. In the **New Object - Group** dialog box, enter the following and click **OK**.

| Field              | Value/Selection |
|--------------------|-----------------|
| <b>Group name</b>  | Connectors      |
| <b>Group scope</b> | <b>Global</b>   |
| <b>Group type</b>  | <b>Security</b> |

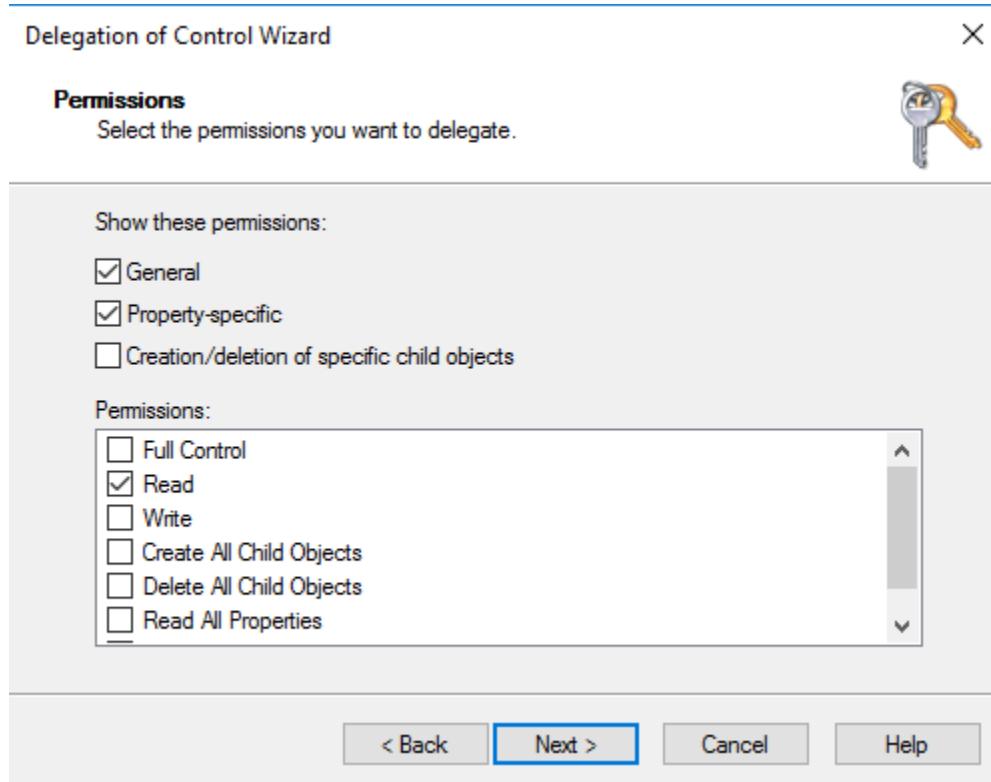
4. In the **Active Directory User and Computers** navigation tree, select identify the Organizational Unit (OU) where the computer accounts will be created. In the menu, select **Action**, and then **Delegate Control**. You may select a parent OU up to the domain as permissions propagate to the child OUs. If your AD Connector is connected to AWS Managed Microsoft AD, you will not have access to delegate control at the domain root level. In this case, to delegate control, select the OU under your directory OU where your computer objects will be created.
5. On the **Delegation of Control Wizard** page, click **Next**, then click **Add**.
6. In the **Select Users, Computers, or Groups** dialog box, enter Connectors and click **OK**. If more than one object is found, select the Connectors group created above. Click **Next**.
7. On the **Tasks to Delegate** page, select **Create a custom task to delegate**, and then choose **Next**.
8. Select **Only the following objects in the folder**, and then select **Computer objects** and **User objects**.
9. Select **Create selected objects in this folder** and **Delete selected objects in this folder**. Then choose **Next**.



10. Select **Read**, and then choose **Next**.

**Note**

If you will be using Seamless Domain Join or WorkSpaces, you must also enable **Write** permissions so that the Active Directory can create computer objects.



11. Verify the information on the **Completing the Delegation of Control Wizard** page, and click **Finish**.
12. Create a user account with a strong password and add that user to the **Connectors** group. This user will be known as your AD Connector service account and since it is now a member of the **Connectors** group it now has sufficient privileges to connect Directory Service to the directory.

## Test your AD Connector

For AD Connector to connect to your existing directory, the firewall for your existing network must have certain ports open to the CIDRs for both subnets in the VPC. To test if these conditions are met, perform the following steps:

### To test the connection

1. Launch a Windows instance in the VPC and connect to it over RDP. The instance must be a member of your existing domain. The remaining steps are performed on this VPC instance.

2. Download and unzip the [DirectoryServicePortTest](#) test application. The source code and Visual Studio project files are included so you can modify the test application if desired.

 **Note**

This script is not supported on Windows Server 2003 or older operating systems.

3. From a Windows command prompt, run the **DirectoryServicePortTest** test application with the following options:

 **Note**

The DirectoryServicePortTest test application can only be used when the domain and forest functional levels are set to Windows Server 2012 R2 and below.

```
DirectoryServicePortTest.exe -d <domain_name> -ip <server_IP_address> -tcp  
"53,88,389" -udp "53,88,389"
```

*<domain\_name>*

The fully qualified domain name. This is used to test the forest and domain functional levels. If you exclude the domain name, the functional levels won't be tested.

*<server\_IP\_address>*

The IP address of a domain controller in your existing domain. The ports will be tested against this IP address. If you exclude the IP address, the ports won't be tested.

This test app determines if the necessary ports are open from the VPC to your domain, and also verifies the minimum forest and domain functional levels.

The output will be similar to the following:

```
Testing forest functional level.  
Forest Functional Level = Windows2008R2Forest : PASSED
```

```
Testing domain functional level.  
Domain Functional Level = Windows2008R2Domain : PASSED
```

```
Testing required TCP ports to <server_IP_address>:  
Checking TCP port 53: PASSED  
Checking TCP port 88: PASSED  
Checking TCP port 389: PASSED
```

```
Testing required UDP ports to <server_IP_address>:  
Checking UDP port 53: PASSED  
Checking UDP port 88: PASSED  
Checking UDP port 389: PASSED
```

The following is the source code for the **DirectoryServicePortTest** application.

```
using System;  
using System.Collections.Generic;  
using System.IO;  
using System.Linq;  
using System.Net;  
using System.Net.Sockets;  
using System.Text;  
using System.Threading.Tasks;  
using System.DirectoryServices.ActiveDirectory;  
using System.Threading;  
using System.DirectoryServices.AccountManagement;  
using System.DirectoryServices;  
using System.Security.Authentication;  
using System.Security.AccessControl;  
using System.Security.Principal;  
  
namespace DirectoryServicePortTest  
{  
    class Program  
    {  
        private static List<int> _tcpPorts;  
        private static List<int> _udpPorts;  
  
        private static string _domain = "";  
        private static IPAddress _ipAddr = null;  
  
        static void Main(string[] args)  
        {  
            if (ParseArgs(args))
```

```
        {

            try
            {
                if (_domain.Length > 0)
                {
                    try
                    {
                        TestForestFunctionalLevel();

                        TestDomainFunctionalLevel();
                    }
                    catch (ActiveDirectoryObjectNotFoundException)
                    {
                        Console.WriteLine("The domain {0} could not be found.\n",
                        _domain);
                    }
                }

                if (null != _ipAddr)
                {
                    if (_tcpPorts.Count > 0)
                    {
                        TestTcpPorts(_tcpPorts);
                    }

                    if (_udpPorts.Count > 0)
                    {
                        TestUdpPorts(_udpPorts);
                    }
                }
            }
            catch (AuthenticationException ex)
            {
                Console.WriteLine(ex.Message);
            }
        }

        else
        {
            PrintUsage();
        }

        Console.Write("Press <enter> to continue.");
        Console.ReadLine();
    }
}
```

```
static void PrintUsage()
{
    string currentApp =
Path.GetFileName(System.Reflection.Assembly.GetExecutingAssembly().Location);
    Console.WriteLine("Usage: {0} \n-d <domain> \n-ip \"<server IP address>\""
\n[-tcp \"<tcp_port1>,<tcp_port2>,etc\"] \n[-udp \"<udp_port1>,<udp_port2>,etc\"]",
currentApp);
}

static bool ParseArgs(string[] args)
{
    bool fReturn = false;
    string ipAddress = "";

    try
    {
        _tcpPorts = new List<int>();
        _udpPorts = new List<int>();

        for (int i = 0; i < args.Length; i++)
        {
            string arg = args[i];

            if ("-tcp" == arg | "/tcp" == arg)
            {
                i++;
                string portList = args[i];
                _tcpPorts = ParsePortList(portList);
            }

            if ("-udp" == arg | "/udp" == arg)
            {
                i++;
                string portList = args[i];
                _udpPorts = ParsePortList(portList);
            }

            if ("-d" == arg | "/d" == arg)
            {
                i++;
                _domain = args[i];
            }
        }
    }
}
```

```
        if ("-ip" == arg | "/ip" == arg)
        {
            i++;
            ipAddress = args[i];
        }
    }

    catch (ArgumentOutOfRangeException)
    {
        return false;
    }

    if (_domain.Length > 0 || ipAddress.Length > 0)
    {
        fReturn = true;
    }

    if (ipAddress.Length > 0)
    {
        _ipAddr = IPAddress.Parse(ipAddress);
    }

    return fReturn;
}

static List<int> ParsePortList(string portList)
{
    List<int> ports = new List<int>();

    char[] separators = { ',', ';' , ':' };

    string[] portStrings = portList.Split(separators);
    foreach (string portString in portStrings)
    {
        try
        {
            ports.Add(Convert.ToInt32(portString));
        }
        catch (FormatException)
        {
        }
    }
}

return ports;
```

```
}

static void TestForestFunctionalLevel()
{
    Console.WriteLine("Testing forest functional level.");

    DirectoryContext dirContext = new
DirectoryContext(DirectoryContextType.Forest, _domain, null, null);
    Forest forestContext = Forest.GetForest(dirContext);

    Console.Write("Forest Functional Level = {0} : ",
forestContext.ForestMode);

    if (forestContext.ForestMode >= ForestMode.Windows2003Forest)
    {
        Console.WriteLine("PASSED");
    }
    else
    {
        Console.WriteLine("FAILED");
    }

    Console.WriteLine();
}

static void TestDomainFunctionalLevel()
{
    Console.WriteLine("Testing domain functional level.");

    DirectoryContext dirContext = new
DirectoryContext(DirectoryContextType.Domain, _domain, null, null);
    Domain domainObject = Domain.GetDomain(dirContext);

    Console.Write("Domain Functional Level = {0} : ", domainObject.DomainMode);

    if (domainObject.DomainMode >= DomainMode.Windows2003Domain)
    {
        Console.WriteLine("PASSED");
    }
    else
    {
        Console.WriteLine("FAILED");
    }
}
```

```
        Console.WriteLine();
    }

    static List<int> TestTcpPorts(List<int> portList)
    {
        Console.WriteLine("Testing TCP ports to {0}:", _ipAddr.ToString());

        List<int> failedPorts = new List<int>();

        foreach (int port in portList)
        {
            Console.Write("Checking TCP port {0}: ", port);

            TcpClient tcpClient = new TcpClient();

            try
            {
                tcpClient.Connect(_ipAddr, port);

                tcpClient.Close();
                Console.WriteLine("PASSED");
            }
            catch (SocketException)
            {
                failedPorts.Add(port);
                Console.WriteLine("FAILED");
            }
        }

        Console.WriteLine();

        return failedPorts;
    }

    static List<int> TestUdpPorts(List<int> portList)
    {
        Console.WriteLine("Testing UDP ports to {0}:", _ipAddr.ToString());

        List<int> failedPorts = new List<int>();

        foreach (int port in portList)
        {
            Console.Write("Checking UDP port {0}: ", port);
```

```
        UdpClient udpClient = new UdpClient();

        try
        {
            udpClient.Connect(_ipAddr, port);
            udpClient.Close();
            Console.WriteLine("PASSED");
        }
        catch (SocketException)
        {
            failedPorts.Add(port);
            Console.WriteLine("FAILED");
        }
    }

    Console.WriteLine();

    return failedPorts;
}
}
```

## Create an AD Connector

To connect to your existing directory with AD Connector, perform the following steps. Before starting this procedure, make sure you have completed the prerequisites identified in [AD Connector prerequisites](#).

 **Note**

You cannot create an AD Connector with a Cloud Formation template.

### To connect with AD Connector

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories** and then choose **Set up directory**.
2. On the **Select directory type** page, choose **AD Connector**, and then choose **Next**.
3. On the **Enter AD Connector information** page, provide the following information:

## Directory size

Choose from either the **Small** or **Large** size option. For more information about sizes, see [AD Connector](#).

## Directory description

An optional description for the directory.

4. On the **Choose VPC and subnets** page, provide the following information, and then choose **Next**.

### VPC

The VPC for the directory.

### Subnets

Choose the subnets for the domain controllers. The two subnets must be in different Availability Zones.

5. On the **Connect to AD** page, provide the following information:

### Directory DNS name

The fully qualified name of your existing directory, such as corp.example.com.

### Directory NetBIOS name

The short name of your existing directory, such as CORP.

### DNS IP addresses

The IP address of at least one DNS server in your existing directory. These servers must be accessible from each subnet specified in step 4. These servers can be located outside of AWS, as long as there is network connectivity between the specified subnets and the DNS server IP addresses.

### Service account username

The user name of a user in the existing directory. For more information about this account, see the [AD Connector prerequisites](#).

## Service account password

The password for the existing user account. This password is case-sensitive and must be between 8 and 128 characters in length, inclusive. It must also contain at least one character from three of the following four categories:

- Lowercase letters (a-z)
- Uppercase letters (A-Z)
- Numbers (0-9)
- Non-alphanumeric characters (~!@#\$%^&\*\_+=`|\(){}[];:"<>,.?/)

## Confirm password

Retype the password for the existing user account.

6. On the **Review & create** page, review the directory information and make any necessary changes. When the information is correct, choose **Create directory**. It takes several minutes for the directory to be created. Once created, the **Status** value changes to **Active**.

For more information on what is created with your AD Connector, see [What gets created with your AD Connector](#).

## What gets created with your AD Connector

When you create an AD Connector, Directory Service automatically creates and associates an elastic network interface (ENI) with each of your AD Connector instances. Each of these ENIs are essential for connectivity between your VPC and Directory Service AD Connector and should never be deleted. You can identify all network interfaces reserved for use with Directory Service by the description: "AWS created network interface for directory *directory-id*". For more information, see [Elastic Network Interfaces](#) in the Amazon EC2 User Guide.

### Note

AD Connector instances are deployed across two Availability Zones in a Region by default and connected to your Amazon Virtual Private Cloud (VPC). AD Connector instances that fail are automatically replaced in the same Availability Zone using the same IP address.

When you sign in to any AWS application or service integrated with an AD Connector (AWS IAM Identity Center included), the app or service forwards your authentication request to AD Connector

which then forwards the request to a domain controller in your self-managed Active Directory for authentication. If you are successfully authenticated to your self-managed Active Directory, AD Connector then returns an authentication token to the app or service (similar to a Kerberos token). At this point, you can now access the AWS app or service.

## Best practices for AD Connector

Here are some suggestions and guidelines you should consider to avoid problems and get the most out of AD Connector.

### Setting up: Prerequisites

Consider these guidelines before creating your directory.

#### Verify you have the right directory type

Directory Service provides multiple ways to use Microsoft Active Directory with other AWS services. You can choose the directory service with the features you need at a cost that fits your budget:

- **AWS Directory Service for Microsoft Active Directory** is a feature-rich managed Microsoft Active Directory hosted on the AWS cloud. AWS Managed Microsoft AD is your best choice if you have more than 5,000 users and need a trust relationship set up between an AWS hosted directory and your on-premises directories.
- **AD Connector** simply connects your existing on-premises Active Directory to AWS. AD Connector is your best choice when you want to use your existing on-premises directory with AWS services.
- **Simple AD** is a low-scale, low-cost directory with basic Active Directory compatibility. It supports 5,000 or fewer users, Samba 4-compatible applications, and LDAP compatibility for LDAP-aware applications.

For a more detailed comparison of Directory Service options, see [Which to choose](#).

#### Ensure your VPCs and instances are configured correctly

In order to connect to, manage, and use your directories, you must properly configure the VPCs that the directories are associated with. See either [Prerequisites for creating a AWS Managed Microsoft AD](#), [AD Connector prerequisites](#), or [Simple AD prerequisites](#) for information about the VPC security and networking requirements.

If you are adding an instance to your domain, ensure that you have connectivity and remote access to your instance as described in [Ways to join an Amazon EC2 instance to your AWS Managed Microsoft AD](#).

## Be aware of your limits

Learn about the various limits for your specific directory type. The available storage and the aggregate size of your objects are the only limitations on the number of objects you may store in your directory. See either [AWS Managed Microsoft AD quotas](#), [AD Connector quotas](#), or [Simple AD quotas](#) for details about your chosen directory.

## Understand your directory's AWS security group configuration and use

AWS creates a [security group](#) and attaches it to your directory's [elastic network interfaces](#) that are accessible from within your peered or resized [VPCs](#). AWS configures the security group to block unnecessary traffic to the directory and allows necessary traffic.

### Modifying the directory security group

To modify the security of your security groups directories, you can do so. Make such changes only if you fully understand how security group filtering works. For more information, see [Amazon EC2 security groups for Linux instances](#) in the *Amazon EC2 User Guide*. Improper changes can result in loss of communications to intended computers and instances. AWS recommends that you do not attempt to open additional ports to your directory as this decreases the security of your directory. Please carefully review the [AWS Shared Responsibility Model](#).

#### Warning

It is technically possible for you to associate the directory's security group with other EC2 instances that you create. However, AWS recommends against this practice. AWS may have reasons to modify the security group without notice to address functional or security needs of the managed directory. Such changes affect any instances with which you associate the directory security group and may disrupt operation of the associated instances. Furthermore, associating the directory security group with your EC2 instances may create a potential security risk for your EC2 instances.

## Configure on-premises sites and subnets correctly when using AD Connector

If your on-premises network has Active Directory sites defined, you must make sure the subnets in the VPC where your AD Connector resides are defined in an Active Directory site, and that no conflicts exist between the subnets in your VPC and the subnets in your other sites.

To discover domain controllers, AD Connector uses the Active Directory site whose subnet IP address ranges are close to those in the VPC that contain the AD Connector. If you have a site whose subnets have the same IP address ranges as those in your VPC, AD Connector will discover the domain controllers in that site, which may not be physically close to your Region.

## Understand username restrictions for AWS applications

Directory Service provides support for most character formats that can be used in the construction of usernames. However, there are character restrictions that are enforced on usernames that will be used for signing in to AWS applications, such as WorkSpaces, WorkDocs, Amazon WorkMail, or Quick Suite. These restrictions require that the following characters not be used:

- Spaces
- Multibyte characters
- !"#\$%&()'\*,/:<=>?@[\\]^`{|}~

 **Note**

The @ symbol is allowed as long as it precedes a UPN suffix.

## Programming your applications

Before you program your applications, consider the following:

### Load test before rolling out to production

Be sure to do lab testing with applications and requests that are representative of your production workload to confirm that the directory scales to the load of your application. Should you require additional capacity, spread your loads across multiple AD Connector directories.

## Using your directory

Here are some suggestions to keep in mind when using your directory.

### Rotate Admin credentials regularly

Change your AD Connector service account Admin password regularly, and make sure that the password is consistent with your existing Active Directory password policies. For instructions on how to change the service account password, see [Updating your AD Connector service account credentials in AWS Management Console](#).

### Use unique AD Connectors for each domain

AD Connectors and your on-premises AD domains have a 1-to-1 relationship. That is, for each on-premises domain, including child domains in an AD forest that you want to authenticate against, you must create a unique AD Connector. Each AD Connector that you create must use a different service account, even if they are connected to the same directory.

### Check for compatibility

When using AD Connector, you must ensure that your on-premises directory is and remains compatible with Directory Service. For more information on your responsibilities, please see our [shared responsibility model](#).

## Maintain your AD Connector directory

You can use the AWS Management Console to maintain your AD Connector and complete day-to-day administrative tasks. Ways you can maintain your directory include:

- [View details about your AD Connector](#).
- [Update DNS address your AD Connector](#) points to.
- [Delete your AD Connector](#) when it is no longer needed.

## Viewing AD Connector directory information

### To view detailed directory information

1. In the [AWS Directory Service console](#) navigation pane, under **Active Directory**, select **Directories**.

2. Choose the directory ID link for your directory. Information about the directory is displayed in the **Directory details** page.

For more information about the **Status** field, see [Understanding your directory status](#).

## Updating directory network type

You can update your Directory Service directory's network type from IPv4 to Dual-stack (IPv4 and IPv6). Updating the network type to include IPv6 IP addresses provides a larger address space than IPv4. IPv4 and IPv6 communication are independent of each other.

For details, see [Compare IPv4 and IPv6](#) in the *Amazon Virtual Private Cloud User Guide*.

### Important

This is a one-way operation that cannot be reversed. Test in a non-production environment first.

## Prerequisites

Before you update your directory network type, ensure the following requirements are met:

- Your VPC must be configured with IPv6 CIDR ranges. For details, see [IPv6 support for your VPC](#) in the *Amazon Virtual Private Cloud User Guide*.
- You have administrative access to the AWS Management Console.
- Your directory must be in Active state.
- You have appropriate IAM permissions to modify Directory Service settings.

## To update directory network type

### To update your directory to dual-stack networking

### Note

If your directory is replicated in multiple regions, perform this update in each region.

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. Select the target directory.
3. Go to the **Networking & security** tab.
4. Choose **Add IPv6 support**. This option is only available for IPv4-only directories.
5. Review the update information and pricing details.
6. Choose **Add** to confirm the update.

After initiating the update, the directory status changes to **Updating** during the update process. The update typically takes 15-30 minutes to complete. Once complete, the directory status returns to **Active**.

## Updating the DNS address for your AD Connector

Use the following steps to update the DNS addresses that your AD Connector is pointing to.

### Note

If you have an update in progress, you must wait until it is complete before submitting another update.

If you are using WorkSpaces with your AD Connector, ensure that the DNS addresses for your WorkSpace are updated as well. For more information, see [Update DNS servers for WorkSpaces](#).

### To update your DNS settings for AD Connector

1. In the [AWS Directory Service console](#) navigation pane, under **Active Directory**, choose **Directories**.
2. Choose the directory ID link for your directory.
3. On the **Directory details** page, choose the **Network & Security** tab.
4. Scroll down to the **Existing DNS settings** section and choose **Update**.
5. In the **Update existing DNS addresses** dialog, type the updated DNS IP addresses, and then choose **Update**.

For more information on troubleshooting AD Connector, see [Troubleshooting AD Connector](#).

# Deleting your AD Connector

When an AD Connector is deleted, your on-premises directory remains intact. All instances that are joined to the directory also remain intact and remain joined to your on-premises directory. You can still use your directory credentials to log in to these instances.

## To delete AD Connector

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**. Ensure you are in the AWS Region where your AD Connector is deployed. For more information, see [Choosing a Region](#).
2. Ensure that no AWS applications are enabled for the AD Connector you intend to delete. Enabled AWS applications will prevent you from deleting your AD Connector.
  - a. On the **Directories** page, choose your directory ID.
  - b. On the **Directory details** page, select the **Application management** tab. In the **AWS apps & services** section, you see which AWS applications are enabled for your AD Connector.
    - Disable AWS Management Console access. For more information, see [Disabling AWS Management Console access](#).
    - To disable Amazon WorkSpaces, you must deregister the service from the directory in the WorkSpaces console. For more information, see [Delete a directory](#) in the *Amazon WorkSpaces Administration Guide*.
    - To disable WorkDocs, you must delete the WorkDocs site in the WorkDocs console. For more information, see [Delete a site](#) in the *Amazon WorkDocs Administration Guide*.
    - To disable Amazon WorkMail, you must remove the Amazon WorkMail organization in the Amazon WorkMail console. For more information, see [Remove an organization](#) in the *Amazon WorkMail Administrator Guide*.
    - To disable Amazon FSx for Windows File Server, you must remove the Amazon FSx file system from the domain. For more information, see [Working with Active Directory in FSx for Windows File Server](#) in the *Amazon FSx for Windows File Server User Guide*.
    - To disable Amazon Relational Database Service, you must remove the Amazon RDS instance from the domain. For more information, see [Managing a DB instance in a domain](#) in the *Amazon RDS User Guide*.

- To disable AWS Client VPN Service, you must remove the directory service from the Client VPN Endpoint. For more information, see [Work with Client VPN](#) in the *AWS Client VPN Administrator Guide*.
- To disable Amazon Connect, you must delete the Amazon Connect Instance. For more information, see [Delete your Amazon Connect instance](#) in the *Amazon Connect Administration Guide*.
- To disable Amazon Quick Suite, you must unsubscribe from Amazon Quick Suite. For more information, see [Closing your Amazon Quick Suite account](#) in the *Amazon Quick Suite User Guide*.

 **Note**

If you are using AWS IAM Identity Center and have previously connected it to the AWS Managed Microsoft AD directory you plan to delete, you must first change the identity source before you can delete it. For more information, see [Change your identity source](#) in the *IAM Identity Center User Guide*.

3. In the navigation pane, choose **Directories**.
4. Select only the AD Connector to be deleted and click **Delete**. It takes several minutes for the AD Connector to be deleted. When the AD Connector has been deleted, it is removed from your directory list.

## Secure your AD Connector directory

You can use features like multi-factor authentication (MFA), client-side Lightweight Directory Access Protocol over Secure Sockets Layer (SSL)/Transport Layer Security (TLS) (LDAPS), and AWS Private Certificate Authority to secure your AD Connector. Ways you can secure your AD Connector include:

- Enable MFA which increases your AD Connector security.
- Enable client-side Lightweight Directory Access Protocol over Secure Socket Layer (SSL)/Transport Layer Security (TLS) (LDAPS) so that communications over LDAP are encrypted and improves security.

- Enable certificate-based mutual Transport Layer Security (mTLS) authentication with smart cards which allows users to authenticate in to Amazon Web Services through your Active Directory and AD Connector.
- Update your AD Connector service account credentials.
- Set up AWS Private CA Connector for AD so you can issue and manage certificates for your AD Connector.

## Tasks to secure your AD Connector

- [Enabling multi-factor authentication for AD Connector](#)
- [Enabling client-side LDAPS using AD Connector](#)
- [Enabling mTLS authentication in AD Connector for use with smart cards](#)
- [Updating your AD Connector service account credentials in AWS Management Console](#)
- [Set up AWS Private CA Connector for AD](#)

## Enabling multi-factor authentication for AD Connector

You can enable multi-factor authentication for AD Connector when you have Active Directory running on-premises or in Amazon EC2 instances. For more information about using multi-factor authentication with Directory Service, see [AD Connector prerequisites](#).

### Note

Multi-factor authentication is not available for Simple AD. However, MFA can be enabled for your AWS Managed Microsoft AD directory. For more information, see [Enabling multi-factor authentication for AWS Managed Microsoft AD](#).

## To enable multi-factor authentication for AD Connector

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your AD Connector directory.
3. On the **Directory details** page, select the **Networking & security** tab.
4. In the **Multi-factor authentication** section, choose **Actions**, and then choose **Enable**.
5. On the **Enable multi-factor authentication (MFA)** page, provide the following values:

## Display label

Provide a label name.

## RADIUS server DNS name or IP addresses

The IP addresses of your RADIUS server endpoints, or the IP address of your RADIUS server load balancer. You can enter multiple IP addresses by separating them with a comma (e.g., 192.0.0.0,192.0.0.12).

### Note

RADIUS MFA is applicable only to authenticate access to the AWS Management Console, or to Amazon Enterprise applications and services such as WorkSpaces, Amazon Quick Suite, or Amazon Chime. It does not provide MFA to Windows workloads running on EC2 instances, or for signing into an EC2 instance. Directory Service does not support RADIUS Challenge/Response authentication.

Users must have their MFA code at the time they enter their username and password. Alternatively, you must use a solution that performs MFA out-of-band such as SMS text verification for the user. In out-of-band MFA solutions, you must make sure you set the RADIUS time-out value appropriately for your solution. When using an out-of-band MFA solution, the sign-in page will prompt the user for an MFA code. In this case, the best practice is for users to enter their password in both the password field and the MFA field.

## Port

The port that your RADIUS server is using for communications. Your on-premises network must allow inbound traffic over the default RADIUS server port (UDP:1812) from the Directory Service servers.

## Shared secret code

The shared secret code that was specified when your RADIUS endpoints were created.

## Confirm shared secret code

Confirm the shared secret code for your RADIUS endpoints.

## Protocol

Select the protocol that was specified when your RADIUS endpoints were created.

### Server timeout (in seconds)

The amount of time, in seconds, to wait for the RADIUS server to respond. This must be a value between 1 and 50.

### Max RADIUS request retries

The number of times that communication with the RADIUS server is attempted. This must be a value between 0 and 10.

Multi-factor authentication is available when the **RADIUS Status** changes to **Enabled**.

6. Choose **Enable**.

## Enabling client-side LDAPS using AD Connector

Client-side LDAPS support in AD Connector encrypts communications between Microsoft Active Directory (AD) and AWS applications. Examples of such applications include WorkSpaces, AWS IAM Identity Center, Quick Suite, and Amazon Chime. This encryption helps you to better protect your organization's identity data and meet your security requirements.

You can also deregister and disable client-side LDAPS.

### Topics

- [Prerequisites](#)
- [Enabling client-side LDAPS](#)
- [Managing client-side LDAPS](#)

## Prerequisites

Before you enable client-side LDAPS, you need to meet the following requirements.

### Prerequisites:

- [Deploy server certificates in Active Directory](#)
- [CA certificate requirements](#)

- [Networking requirements](#)

## Deploy server certificates in Active Directory

In order to enable client-side LDAPS, you need to obtain and install server certificates for each domain controller in Active Directory. These certificates will be used by the LDAP service to listen for and automatically accept SSL connections from LDAP clients. You can use SSL certificates that are either issued by an in-house Active Directory Certificate Services (ADCS) deployment or purchased from a commercial issuer. For more information on Active Directory server certificate requirements, see [LDAP over SSL \(LDAPS\) Certificate](#) on the Microsoft website.

## CA certificate requirements

A certificate authority (CA) certificate, which represents the issuer of your server certificates, is required for client-side LDAPS operation. CA certificates are matched with the server certificates that are presented by your Active Directory domain controllers to encrypt LDAP communications. Note the following CA certificate requirements:

- To register a certificate, it must be more than 90 days away from expiration.
- Certificates must be in Privacy-Enhanced Mail (PEM) format. If exporting CA certificates from inside Active Directory, choose base64 encoded X.509 (.CER) as the export file format.
- A maximum of five (5) CA certificates can be stored per AD Connector directory.
- Certificates using the RSASSA-PSS signature algorithm are not supported.

## Networking requirements

AWS application LDAP traffic will run exclusively on TCP port 636, with no fallback to LDAP port 389. However, Windows LDAP communications supporting replication, trusts, and more will continue using LDAP port 389 with Windows-native security. Configure AWS security groups and network firewalls to allow TCP communications on port 636 in AD Connector (outbound) and self-managed Active Directory (inbound).

## Enabling client-side LDAPS

To enable client-side LDAPS, you import your certificate authority (CA) certificate into AD Connector, and then enable LDAPS on your directory. Upon enabling, all LDAP traffic between AWS applications and your self-managed Active Directory will flow with Secure Sockets Layer (SSL) channel encryption.

You can use two different methods to enable client-side LDAPS for your directory. You can use either the AWS Management Console method or the AWS CLI method.

## Registering certificate in Directory Service

Use either of the following methods to register a certificate in Directory Service.

### Method 1: To register your certificate in Directory Service (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your directory.
3. On the **Directory details** page, choose the **Networking & security** tab.
4. In the **Client-side LDAPS** section, select the **Actions** menu, and then select **Register certificate**.
5. In the **Register a CA certificate** dialog box, select **Browse**, and then select the certificate and choose **Open**.
6. Choose **Register certificate**.

### Method 2: To register your certificate in Directory Service (AWS CLI)

- Run the following command. For the certificate data, point to the location of your CA certificate file. A certificate ID will be provided in the response.

```
aws ds register-certificate --directory-id your_directory_id --certificate-data  
file://your_file_path
```

## Checking registration status

To see the status of a certificate registration or a list of registered certificates, use either of the following methods.

### Method 1: To check certificate registration status in Directory Service (AWS Management Console)

1. Go to the **Client-side LDAPS** section on the **Directory details** page.
2. Review the current certificate registration state that is displayed under the **Registration status** column. When the registration status value changes to **Registered**, your certificate has been successfully registered.

## Method 2: To check certificate registration status in Directory Service (AWS CLI)

- Run the following command. If the status value returns Registered, your certificate has been successfully registered.

```
aws ds list-certificates --directory-id your_directory_id
```

## Enabling client-side LDAPS

Use either of the following methods to enable client-side LDAPS in Directory Service.

### Note

You must have successfully registered at least one certificate before you can enable client-side LDAPS.

## Method 1: To enable client-side LDAPS in Directory Service (AWS Management Console)

- Go to the **Client-side LDAPS** section on the **Directory details** page.
- Choose **Enable**. If this option is not available, verify that a valid certificate has been successfully registered, and then try again.
- In the **Enable client-side LDAPS** dialog box, choose **Enable**.

## Method 2: To enable client-side LDAPS in Directory Service (AWS CLI)

- Run the following command.

```
aws ds enable-ldaps --directory-id your_directory_id --type Client
```

## Checking LDAPS status

Use either of the following methods to check the LDAPS status in Directory Service.

## Method 1: To check LDAPS status in Directory Service (AWS Management Console)

- Go to the **Client-side LDAPS** section on the **Directory details** page.

2. If the status value is displayed as **Enabled**, LDAPS has been successfully configured.

## Method 2: To check LDAPS status in Directory Service (AWS CLI)

- Run the following command. If the status value returns Enabled, LDAPS has been successfully configured.

```
aws ds describe-ldaps-settings --directory-id your_directory_id
```

For more information on viewing your client-side LDAPS certificate, deregistering or disabling your LDAPS certificate, see [Managing client-side LDAPS](#).

## Managing client-side LDAPS

Use these commands to manage your LDAPS configuration.

You can use two different methods to manage client-side LDAPS settings. You can use either the AWS Management Console method or the AWS CLI method.

### View certificate details

Use either of the following methods to see when a certificate is set to expire.

## Method 1: To view certificate details in Directory Service (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your directory.
3. On the **Directory details** page, choose the **Networking & security** tab.
4. In the **Client-side LDAPS** section, under **CA certificates**, information about the certificate will be displayed.

## Method 2: To view certificate details in Directory Service (AWS CLI)

- Run the following command. For the certificate ID, use the identifier returned by `register-certificate` or `list-certificates`.

```
aws ds describe-certificate --directory-id your_directory_id --certificate-id your_cert_id
```

## Deregister a certificate

Use either of the following methods to deregister a certificate.

### Note

If only one certificate is registered, you must first disable LDAPS before you can deregister the certificate.

### Method 1: To deregister a certificate in Directory Service (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your directory.
3. On the **Directory details** page, choose the **Networking & security** tab.
4. In the **Client-side LDAPS** section, choose **Actions**, and then choose **Deregister certificate**.
5. In the **Deregister a CA certificate** dialog box, choose **Deregister**.

### Method 2: To deregister a certificate in Directory Service (AWS CLI)

- Run the following command. For the certificate ID, use the identifier returned by `register-certificate` or `list-certificates`.

```
aws ds deregister-certificate --directory-id your_directory_id --certificate-id your_cert_id
```

## Disable client-side LDAPS

Use either of the following methods to disable client-side LDAPS.

### Method 1: To disable client-side LDAPS in Directory Service (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your directory.
3. On the **Directory details** page, choose the **Networking & security** tab.
4. In the **Client-side LDAPS** section, choose **Disable**.
5. In the **Disable client-side LDAPS** dialog box, choose **Disable**.

## Method 2: To disable client-side LDAPS in Directory Service (AWS CLI)

- Run the following command.

```
aws ds disable-ldaps --directory-id your_directory_id --type Client
```

## Enabling mTLS authentication in AD Connector for use with smart cards

You can use certificate-based mutual Transport Layer Security (mTLS) authentication with smart cards to authenticate users into Amazon WorkSpaces through your self-managed Active Directory (AD) and AD Connector. When enabled, users select their smart card at the WorkSpaces login screen and enter a PIN to authenticate, instead of using a username and password. From there, the Windows or Linux virtual desktop uses the smart card to authenticate into AD from the native desktop OS.

### Note

Smart card authentication in AD Connector is only available in the following AWS Regions, and only with WorkSpaces. Other AWS applications are not supported at this time.

- US East (N. Virginia)
- US West (Oregon)
- Asia Pacific (Sydney)
- Asia Pacific (Tokyo)
- Europe (Ireland)
- AWS GovCloud (US-West)
- AWS GovCloud (US-East)

You can also deregister and disable the certificates.

### Topics

- [Prerequisites](#)
- [Enabling smart card authentication](#)

- [Managing smart card authentication settings](#)

## Prerequisites

To enable certificate-based mutual Transport Layer Security (mTLS) authentication using smart cards for the Amazon WorkSpaces client, you need an operational smart card infrastructure integrated with your self-managed Active Directory. For more information on how to set up smart card authentication with Amazon WorkSpaces and Active Directory, see the [Amazon WorkSpaces Administration Guide](#).

Before you enable smart card authentication for WorkSpaces, please review the following prerequisites:

- [CA certificate requirements](#)
- [User certificate requirements](#)
- [Certificate revocation checking process](#)
- [Considerations](#)

### CA certificate requirements

AD Connector requires a certificate authority (CA) certificate, which represents the issuer of your user certificates, for smart card authentication. AD Connector matches CA certificates with the certificates presented by your users with their smart cards. Note the following CA certificate requirements:

- Before you can register a CA certificate, it must be more than 90 days away from expiration.
- CA certificates must be in Privacy-Enhanced Mail (PEM) format. If you export CA certificates from inside Active Directory, choose Base64-encoded X.509 (.CER) as the export file format.
- All root and intermediary CA certificates that chain from an issuing CA to user certificates must be uploaded for smart card authentication to succeed.
- A maximum of 100 CA certificates can be stored per AD Connector directory
- AD Connector does not support the RSASSA-PSS signature algorithm for CA certificates.
- Verify the Certificate Propagation Service is set to Automatic and running.

## User certificate requirements

The following are some of the requirements for the user certificate:

- The user's smart card certificate has a Subject Alternative Name (SAN) of the user's userPrincipalName (UPN).
- The user's smart card certificate has Enhanced Key Usage as the smart card log-on (1.3.6.1.4.1.311.20.2.2) Client Authentication (1.3.6.1.5.5.7.3.2).
- The Online Certificate Status Protocol (OCSP) information for the user's smart card certificate should be Access Method=On-line Certificate Status Protocol (1.3.6.1.5.5.7.48.1) in the Authority Information Access.

For more information on AD Connector and smart card authentication requirements, see [Requirements](#) in *Amazon WorkSpaces Administration Guide*. For help troubleshooting Amazon WorkSpaces issues, like logging into WorkSpaces, resetting password, or connecting to WorkSpaces, see [Troubleshoot WorkSpaces client issues](#) in *Amazon WorkSpaces User Guide*.

## Certificate revocation checking process

In order to perform smart card authentication, AD Connector must check the revocation status of user certificates using Online Certificate Status Protocol (OCSP). To perform certificate revocation checking, an OCSP responder URL must be internet-accessible. If using a DNS name, an OCSP responder URL must use a top-level domain found in the [Internet Assigned Numbers Authority \(IANA\) Root Zone Database](#).

AD Connector certificate revocation checking uses the following process:

- AD Connector must check the Authority Information Access (AIA) extension in the user certificate for an OCSP responder URL, then AD Connector uses the URL to check for revocation.
- If AD Connector cannot resolve the URL found in the user certificate AIA extension, or find an OCSP responder URL in the user certificate, then AD Connector uses the optional OCSP URL provided during root CA certificate registration.

If the URL in the user certificate AIA extension resolves but is unresponsive, then user authentication fails.

- If the OCSP responder URL provided during root CA certificate registration cannot resolve, is unresponsive, or no OCSP responder URL was provided, user authentication fails.

- The OCSP server must be compliant with [RFC 6960](#). Additionally, the OCSP server must support requests using the GET method for requests that are less than or equal to 255 bytes in total.

### Note

AD Connector requires an **HTTP** URL for the OCSP responder URL.

## Considerations

Before enabling smart card authentication in AD Connector, consider the following items:

- AD Connector uses certificate-based mutual Transport Layer Security authentication (mutual TLS) to authenticate users to Active Directory using hardware or software-based smart card certificates. Only common access cards (CAC) and personal identity verification (PIV) cards are supported at this time. Other types of hardware or software-based smart cards might work but have not been tested for use with the WorkSpaces Streaming Protocol.
- Smart card authentication replaces username and password authentication to WorkSpaces.

If you have other AWS applications configured on your AD Connector directory with smart card authentication enabled, those applications still present the username and password input screen.

- Enabling smart card authentication limits the user session length to the maximum lifetime for Kerberos service tickets. You can configure this setting using a Group Policy, and is set to 10 hours by default. For more information on this setting, see [Microsoft documentation](#).
- The AD Connector service account's supported Kerberos encryption type should match each of the domain controller's supported Kerberos encryption type.

## Enabling smart card authentication

To enable smart card authentication for WorkSpaces on your AD Connector, first you need to import your certificate authority (CA) certificates into AD Connector. You can import your CA certificates into AD Connector using AWS Directory Service console, [API](#) or [CLI](#). Use the following steps to import your CA certificates and subsequently enable smart card authentication.

### Steps

- [Enabling Kerberos constrained delegation for the AD Connector service account](#)
- [Registering the CA certificate in AD Connector](#)

- [Enabling smart card authentication for supported AWS applications and services](#)

## Enabling Kerberos constrained delegation for the AD Connector service account

To use smart card authentication with AD Connector, you must enable **Kerberos Constrained Delegation (KCD)** for the AD Connector Service account to the LDAP service in the self-managed AD directory.

Kerberos Constrained Delegation is a feature in Windows Server. This feature enables administrators to specify and enforce application trust boundaries by limiting the scope where application services can act on a user's behalf. For more information, see [Kerberos constrained delegation](#).

### Note

**Kerberos Constrained Delegation (KCD)** requires the username portion of the AD Connector service account to match the sAMAccountName of the same user. The sAMAccountName is restricted to 20 characters. sAMAccountName is a Microsoft Active Directory attribute used as a sign in name for prior versions of Windows clients and servers.

1. Use the SetSpn command to set a Service Principal Name (SPN) for the AD Connector service account in the self-managed AD. This enables the service account for delegation configuration.

The SPN can be any service or name combination but not a duplicate of an existing SPN. The -s checks for duplicates.

```
setspn -s my/spn service_account
```

2. In **AD Users and Computers**, open the context (right-click) menu and choose the AD Connector service account and choose **Properties**.
3. Choose the **Delegation** tab.
4. Choose the **Trust this user for delegation to specified service only** and **Use any authentication protocol** options.
5. Choose **Add** and then **Users or Computers** to locate the domain controller.
6. Choose **OK** to display a list of available services used for delegation.
7. Choose the **ldap** service type and choose **OK**.

8. Choose **OK** again to save the configuration.
9. Repeat this process for other domain controllers in the Active Directory. Alternatively you can automate the process using PowerShell.

## Registering the CA certificate in AD Connector

Use either of the following methods to register a CA certificate for your AD Connector directory.

### Method 1: To register your CA certificate in AD Connector (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your directory.
3. On the **Directory details** page, choose the **Networking & security** tab.
4. In the **Smart card authentication** section, choose **Actions**, and then choose **Register certificate**.
5. In the **Register a certificate** dialog box, select **Choose file**, and then choose a certificate and choose **Open**. You can optionally choose to perform revocation checking for this certificate by providing an Online Certificate Status Protocol (OCSP) responder URL. For more information about OCSP, see [Certificate revocation checking process](#).
6. Choose **Register certificate**. When you see the certificate status change to **Registered**, the registration process has completed successfully.

### Method 2: To register your CA certificate in AD Connector (AWS CLI)

- Run the following command. For the certificate data, point to the location of your CA certificate file. To provide a secondary OCSP responder address, use the optional `ClientCertAuthSettings` object.

```
aws ds register-certificate --directory-id your_directory_id --certificate-data file://your_file_path --type ClientCertAuth --client-cert-auth-settings OCSPUrl=http://your_OCSP_address
```

If successful, the response provides a certificate ID. You can also verify your CA certificate registered successfully by running the following CLI command:

```
aws ds list-certificates --directory-id your_directory_id
```

If the status value returns Registered, you have successfully registered your certificate.

## Enabling smart card authentication for supported AWS applications and services

Use either of the following methods to register a CA certificate for your AD Connector directory.

### Method 1: To enable smart card authentication in AD Connector (AWS Management Console)

1. Navigate to the **Smart card authentication** section on the **Directory details** page, and choose **Enable**. If this option is not available, verify that a valid certificate has been successfully registered, and then try again.
2. In the **Enable smart card authentication** dialog box, select **Enable**.

### Method 2: To enable smart card authentication in AD Connector (AWS CLI)

- Run the following command.

```
aws ds enable-client-authentication --directory-id your_directory_id --type SmartCard
```

If successful, AD Connector returns an HTTP 200 response with an empty HTTP body.

For more information on viewing your certificate, deregistering or disabling your certificate, see [Managing smart card authentication settings](#).

## Managing smart card authentication settings

You can use two different methods to manage smart card settings. You can use either the AWS Management Console method or the AWS CLI method.

### Topics

- [View certificate details](#)
- [Deregister a certificate](#)
- [Disable smart card authentication](#)

## View certificate details

Use either of the following methods to see when a certificate is set to expire.

### Method 1: To view certificate details in Directory Service (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your AD Connector directory.
3. On the **Directory details** page, choose the **Networking & security** tab.
4. In the **Smart card authentication** section, under **CA certificates**, choose the certificate ID to display details about that certificate.

### Method 2: To view certificate details in Directory Service (AWS CLI)

- Run the following command. For the certificate ID, use the identifier returned by `register-certificate` or `list-certificates`.

```
aws ds describe-certificate --directory-id your_directory_id --certificate-id your_cert_id
```

## Deregister a certificate

Use either of the following methods to deregister a certificate.

 **Note**

If only one certificate is registered, you must first disable smart card authentication before you can deregister the certificate.

### Method 1: To deregister a certificate in Directory Service (AWS Management Console)

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your AD Connector directory.
3. On the **Directory details** page, choose the **Networking & security** tab.
4. In the **Smart card authentication** section, under **CA certificates**, select the certificate you want to deregister, choose **Actions**, and then choose **Deregister certificate**.

**⚠️ Important**

Ensure that the certificate you are about to deregister is not active or is currently being used as part of a CA certificate chain for smart card authentication.

5. In the **Deregister a CA certificate** dialog box, choose **Deregister**.

**Method 2: To deregister a certificate in Directory Service (AWS CLI)**

- Run the following command. For the certificate ID, use the identifier returned by `register-certificate` or `list-certificates`.

```
aws ds deregister-certificate --directory-id your_directory_id --certificate-id your_cert_id
```

**Disable smart card authentication**

Use either of the following methods to disable smart card authentication.

**Method 1: To disable smart card authentication in Directory Service (AWS Management Console)**

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. Choose the directory ID link for your AD Connector directory.
3. On the **Directory details** page, choose the **Networking & security** tab.
4. In the **Smart card authentication** section, choose **Disable**.
5. In the **Disable smart card authentication** dialog box, choose **Disable**.

**Method 2: To disable smart card authentication in Directory Service (AWS CLI)**

- Run the following command.

```
aws ds disable-client-authentication --directory-id your_directory_id --type SmartCard
```

# Updating your AD Connector service account credentials in AWS Management Console

The AD Connector credentials you provide in Directory Service represent the service account that is used to access your existing on-premises directory. You can modify the service account credentials in Directory Service by performing the following steps.

## Note

If AWS IAM Identity Center is enabled for the directory, Directory Service must transfer the service principal name (SPN) from the current service account to the new service account. If the current service account does not have permission to delete the SPN or the new service account does not have permission to add the SPN, you are prompted for the credentials of a directory account that does have permission to perform both actions. These credentials are only used to transfer the SPN and are not stored by the service.

## To update your AD Connector service account credentials in Directory Service

1. In the [AWS Directory Service console](#) navigation pane, under **Active Directory**, choose **Directories**.
2. Choose the directory ID link for your directory.
3. On the **Directory details** page, scroll down to the **Service account credentials** section.
4. In the **Service account credentials** section, choose **Update**.
5. In the **Update service account credentials** dialog box, type the service account username and password. Reenter the password to confirm it and then choose **Update**.

## Set up AWS Private CA Connector for AD

You can integrate your self-managed Active Directory with AWS Private Certificate Authority using AD Connector to issue and manage certificates for your AD domain-joined users, groups, and machines. AWS Private CA Connector for AD provides a fully managed AWS Private CA as a drop-in replacement for your self-managed enterprise CAs without requiring you to deploy, patch, or update local agents or proxy servers.

You can set up this integration through the Directory Service console, the AWS Private CA Connector for AD console, or by calling the [CreateTemplate](#) API. To use the AWS Private CA

Connector for Active Directory console, see [AWS Private CA Connector for Active Directory](#). The following sections describe how to set up this integration from the Directory Service console.

## Prerequisites

For setup instructions, see [Set up Connector for AD](#) in the AWS Private CA Connector for AD User Guide.

## Setting up AWS Private CA Connector for AD

### To create a Private CA connector for Active Directory

1. Sign in to the AWS Management Console and open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. On the **Directories** page, choose your directory ID.
3. Under the **Application Management** tab and **AWS apps & services** section, choose **AWS Private CA Connector for AD**.
4. On the **Create Private CA certificate for Active Directory** page, complete the steps to create your Private CA for Active Directory connector.

For more information, see [Creating a connector](#).

## View your AWS Private CA Connector for AD

### To view Private CA connector details

1. Sign in to the AWS Management Console and open the Directory Service console at <https://console.aws.amazon.com/directoryservicev2/>.
2. On the **Directories** page, choose your directory ID.
3. Under the **Application Management** tab and **AWS apps & services** section, view your Private CA connectors and associated Private CA. The following fields display:
  - a. **AWS Private CA Connector ID** – The unique identifier for a AWS Private CA connector. Choose it to view the details page.
  - b. **AWS Private CA subject** – Information regarding the distinguished name for the CA. Choose it to view the details page.
  - c. **Status** – Status check results for the AWS Private CA Connector and AWS Private CA:

- **Active** – Both checks pass
- **1/2 checks failed** – One check fails
- **Failed** – Both checks fail

For failed status details, hover over the hyperlink to see which check failed.

- d. **DC Certificates Enrollment status** – Status check for domain controller certificate status:
  - **Enabled** – Certificate enrollment is enabled
  - **Disabled** – Certificate enrollment is disabled
- e. **Date created** – When the AWS Private CA Connector was created.

For more information, see [View connector details](#).

## Verify certificate issuance to AD users

Complete the following steps to confirm that AWS Private CA is issuing certificates to your self-managed Active Directory:

- Restart your on-premises domain controllers.
- View your certificates with Microsoft Management Console. For more information, see [Microsoft documentation](#).

## Monitor your AD Connector directory

You can get the most out of your AD Connector by learning more about the different AD Connector status and what they mean for your AD Connector. You can also use Amazon Simple Notification Service to receive notifications regarding your AD Connector status.

### Tasks to monitor your AD Connector:

- [Understanding your directory status](#)
- [Enabling AD Connector directory status notifications with Amazon SNS](#)

## Understanding your directory status

The following are the various statuses for a directory.

## Active

The directory is operating normally. No issues have been detected by the Directory Service for your directory.

## Creating

The directory is currently being created. Directory creation typically takes between 20 to 45 minutes but may vary depending on the system load.

## Deleted

The directory has been deleted. All resources for the directory have been released. Once a directory enters this state, it cannot be recovered.

## Deleting

The directory is currently being deleted. The directory will remain in this state until it has been completely deleted. Once a directory enters this state, the delete operation cannot be cancelled, and the directory cannot be recovered.

## Failed

The directory could not be created. Please delete this directory. If this problem persists, please contact the [AWS Support Center](#).

## Impaired

The directory is running in a degraded state. One or more issues have been detected, and not all directory operations may be working at full operational capacity. There are many potential reasons for the directory being in this state. These include normal operational maintenance activity such as patching or EC2 instance rotation, temporary hot spotting by an application on one of your domain controllers, or changes you made to your network that inadvertently disrupt directory communications. For more information, see either [Troubleshooting AWS Managed Microsoft AD](#), [Troubleshooting AD Connector](#), [Troubleshooting Simple AD](#). For normal maintenance related issues, AWS resolves these issues within 40 minutes. If after reviewing the troubleshooting topic, your directory is in an Impaired state longer than 40 minutes, we recommend that you contact the [AWS Support Center](#).

### **⚠️ Important**

Do not restore a snapshot while a directory is in an Impaired state. It is rare that snapshot restore is necessary to resolve impairments. For more information, see [Restoring your AWS Managed Microsoft AD with snapshots](#).

### **Inoperable**

The directory is not functional. All directory endpoints have reported issues.

### **Requested**

A request to create your directory is currently pending.

## **Enabling AD Connector directory status notifications with Amazon SNS**

Using Amazon Simple Notification Service (Amazon SNS), you can receive email or text (SMS) messages when the status of your directory changes. You get notified if your directory goes from an Active status to an [Impaired or Inoperable status](#). You also receive a notification when the directory returns to an Active status.

### **How it works**

Amazon SNS uses “topics” to collect and distribute messages. Each topic has one or more subscribers who receive the messages that have been published to that topic. Using the steps below you can add Directory Service as publisher to an Amazon SNS topic. When Directory Service detects a change in your directory’s status, it publishes a message to that topic, which is then sent to the topic's subscribers.

You can associate multiple directories as publishers to a single topic. You can also add directory status messages to topics that you've previously created in Amazon SNS. You have detailed control over who can publish to and subscribe to a topic. For complete information about Amazon SNS, see [What is Amazon SNS?](#).

### **To enable SNS messaging for your directory**

1. Sign in to the AWS Management Console and open the [Directory Service console](#).
2. On the **Directories** page, choose your directory ID.

3. Select the **Maintenance** tab.
4. In the **Directory monitoring** section, choose **Actions**, and then select **Create notification**.
5. On the **Create notification** page, select **Choose a notification type**, and then choose **Create a new notification**. Alternatively, if you already have an existing SNS topic, you can choose **Associate existing SNS topic** to send status messages from this directory to that topic.

 **Note**

If you choose **Create a new notification** but then use the same topic name for an SNS topic that already exists, Amazon SNS does not create a new topic, but just adds the new subscription information to the existing topic.

If you choose **Associate existing SNS topic**, you will only be able to choose an SNS topic that is in the same Region as the directory.

6. Choose the **Recipient type** and enter the **Recipient** contact information. If you enter a phone number for SMS, use numbers only. Do not include dashes, spaces, or parentheses.
7. (Optional) Provide a name for your topic and an SNS display name. The display name is a short name up to 10 characters that is included in all SMS messages from this topic. When using the SMS option, the display name is required.

 **Note**

If you are logged in using an IAM user or role that has only the [DirectoryServiceFullAccess](#) managed policy, your topic name must start with "DirectoryMonitoring". If you'd like to further customize your topic name you'll need additional privileges for SNS.

8. Choose **Create**.

If you want to designate additional SNS subscribers, such as an additional email address, Amazon SQS queues or AWS Lambda, you can do this from the [Amazon SNS console](#).

### To remove directory status messages from a topic

1. Sign in to the AWS Management Console and open the [Directory Service console](#).
2. On the **Directories** page, choose your directory ID.
3. Select the **Maintenance** tab.

4. In the **Directory monitoring** section, select an SNS topic name in the list, choose **Actions**, and then select **Remove**.
5. Choose **Remove**.

This removes your directory as a publisher to the selected SNS topic. If you want to delete the entire topic, you can do this from the [Amazon SNS console](#).

 **Note**

Before deleting an Amazon SNS topic using the SNS console, you should ensure that a directory is not sending status messages to that topic.

If you delete an Amazon SNS topic using the SNS console, this change will not immediately be reflected within the Directory Services console. You would only be notified the next time a directory publishes a notification to the deleted topic, in which case you would see an updated status on the directory's **Monitoring** tab indicating the topic could not be found. Therefore, to avoid missing important directory status messages, before deleting any topic that receives messages from Directory Service, associate your directory with a different Amazon SNS topic.

## Access to AWS applications and services from AD Connector

You can allow your AD Connector access to AWS applications and services for your connected Active Directory. Some of the supported AWS applications and services include:

- Amazon Chime
- Amazon WorkSpaces
- IAM Identity Center
- AWS Management Console

There are no third-party applications that work with AD Connector.

### Tasks to access AWS applications and services from AD Connector

- [Application compatibility policy for AD Connector](#)
- [Enabling access to AWS applications and services from AD Connector](#)

## Application compatibility policy for AD Connector

As an alternative to AWS Directory Service for Microsoft Active Directory ([AWS Managed Microsoft AD](#)), AD Connector is an Active Directory proxy for AWS created applications and services only. You configure the proxy to use a specified Active Directory domain. When the application must look up a user or group in Active Directory, AD Connector proxies the request to the directory. Similarly, when a user logs in to the application, AD Connector proxies the authentication request to the directory. There are no third-party applications that work with AD Connector.

The following is a list of compatible AWS applications and services:

- Amazon Chime - For detailed instructions, see [Connect to your Active Directory](#).
- Amazon Connect - For more information, see [How Amazon Connect works](#).
- Amazon EC2 for Windows or Linux – You can use the seamless Active Directory domain join feature of Amazon EC2 Windows or Linux to join your instance to your self-managed Active Directory (on-premises). Once joined, the instance communicates directly with your Active Directory and bypasses AD Connector. For more information, see [Ways to join an Amazon EC2 instance to your Active Directory](#).
- AWS Management Console – You can use AD Connector to authenticate AWS Management Console users with their Active Directory credentials without setting up SAML infrastructure. For more information, see [Enabling AWS Management Console access with AWS Managed Microsoft AD credentials](#).
- Quick Suite - For more information, see [Managing user accounts in Quick Suite Enterprise Edition](#).
- AWS IAM Identity Center - For detailed instructions, see [Connect IAM Identity Center to an on-premises Active Directory](#).
- AWS Transfer Family - For detailed instructions, see [Working with Directory Service for Microsoft Active Directory](#).
- AWS Client VPN - For detailed instructions, see [Client authentication and authorization](#).
- WorkDocs - For detailed instructions, see [Connecting to your on-premises directory with AD Connector](#).
- Amazon WorkMail - For detailed instructions, see [Integrate Amazon WorkMail with an existing directory \(standard setup\)](#).
- WorkSpaces - For detailed instructions, see [Launch a WorkSpace using AD Connector](#).

**Note**

Amazon RDS is compatible with AWS Managed Microsoft AD only, and is not compatible with AD Connector. For more information, see the AWS Managed Microsoft AD section in the [Directory Service FAQs](#) page.

## Enabling access to AWS applications and services from AD Connector

Users can authorize AD Connector to give AWS applications and services, such as Amazon WorkSpaces, access to your Active Directory. The following AWS applications and services can be enabled or disabled to work with AD Connector.

| AWS application / service | More information...                                                                                                                                                                                                                                             |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Amazon Chime              | For more information, see the <a href="#">Connecting to Active Directory</a> .                                                                                                                                                                                  |
| Amazon Connect            | For more information, see the <a href="#">Amazon Connect Administration Guide</a> .                                                                                                                                                                             |
| Amazon WorkDocs           | For more information, see the <a href="#">Getting started with Amazon WorkDocs</a> .                                                                                                                                                                            |
| Amazon WorkMail           | For more information, see the <a href="#">Creating an organization</a> .                                                                                                                                                                                        |
| Amazon WorkSpaces         | You can create a Simple AD, AWS Managed Microsoft AD, or AD Connector directly from WorkSpaces. Simply launch <b>Advanced Setup</b> when creating your Workspace.<br><br>For more information, see the <a href="#">Amazon WorkSpaces Administration Guide</a> . |
| AWS Client VPN            | For more information, see the <a href="#">AWS Client VPN User Guide</a> .                                                                                                                                                                                       |

| AWS application / service | More information...                                                                                                          |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------|
| AWS IAM Identity Center   | For more information, see the <a href="#">AWS IAM Identity Center User Guide</a> .                                           |
| AWS Management Console    | For more information, see <a href="#">Enabling AWS Management Console access with AWS Managed Microsoft AD credentials</a> . |
| AWS Transfer Family       | For more information, see the <a href="#">AWS Transfer Family User Guide</a> .                                               |

Once enabled, you manage access to your directories in the console of the application or service that you want to give access to your directory. To find the AWS applications and services links described above in the Directory Service console, perform the following steps.

### To display the applications and services for a directory

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Application management** tab.
4. Review the list under the **AWS apps & services** section.

For more information about how to authorize or deauthorize AWS applications and services using Directory Service, see [Authorization for AWS applications and services using Directory Service](#).

## Ways to join an Amazon EC2 instance to your Active Directory

AD Connector is a directory gateway with which you can redirect directory requests to your on-premises Microsoft Active Directory without caching any information in the cloud. Here's more information on how you can join an Amazon EC2 to an Active Directory domain:

- You can seamlessly join an Amazon EC2 instance to your Active Directory domain when the instance is launched. For more information on joining an EC2 Windows instance to an AWS Managed Microsoft AD, see [Joining an Amazon EC2 Windows instance to your AWS Managed Microsoft AD Active Directory](#).

- If you need to manually join an EC2 instance to your Active Directory domain, you must launch the instance in the proper AWS Region and security group or subnet, then join the instance to the Active Directory domain.
- To be able to connect remotely to these instances, you must have IP connectivity to the instances from the network you are connecting from. In most cases, this requires that an internet gateway be attached to your Amazon VPC and that the instance has a public IP address. For more information about connecting to the internet using an internet gateway see [Connect to the internet using an internet gateway](#) in the Amazon VPC User Guide.

 **Note**

Once you join an instance to your self-managed Active Directory (on-premises), the instance communicates directly with your Active Directory and bypasses AD Connector.

## AD Connector quotas

The following are the default quotas for AD Connector. Each quota is per Region unless otherwise noted.

### AD Connector quotas

| Resource                                                                           | Default quota |
|------------------------------------------------------------------------------------|---------------|
| AD Connector directories                                                           | 10            |
| Maximum number of registered certificate authority (CA) certificates per directory | 5             |

## Troubleshooting AD Connector

The following can help you troubleshoot some common issues you might encounter when creating or using your AD Connector.

### Topics

- [Creation issues](#)

- [Connectivity issues](#)
- [Authentication issues](#)
- [Maintenance issues](#)
- [I cannot delete my AD Connector](#)
- [General tools for investigating AD Connector issuers](#)

## Creation issues

**The following are common creation issues for AD Connector**

- [I receive an "AZ Constrained" error when I create a directory](#)
- [I receive a "Connectivity issues detected" error when I try to create AD Connector](#)

### I receive an "AZ Constrained" error when I create a directory

Some AWS accounts created before 2012 might have access to Availability Zones in the US East (N. Virginia), US West (N. California), or Asia Pacific (Tokyo) Regions that do not support Directory Service directories. If you receive an error such as this when creating a Active Directory, choose a subnet in a different Availability Zone and try to create the directory again.

### I receive a "Connectivity issues detected" error when I try to create AD Connector

If you receive the "Connectivity issue detected" error when trying to create an AD Connector, the error could be due to port availability or AD Connector password complexity. You can test your AD Connector's connection to see whether the following ports are available:

- 53 (DNS)
- 88 (Kerberos)
- 389 (LDAP)

To test your connection, see [Test your AD Connector](#). The connection test should be performed on the instance joined to both subnets that the AD Connector's IP addresses are associated to.

If the connection test is successful and the instance joins the domain, then check your AD Connector's password. AD Connector must meet AWS password complexity requirements. For more information, see Service account in [AD Connector prerequisites](#).

If your AD Connector does not meet these requirements, recreate your AD Connector with a password that complies with these requirements.

## I receive "An internal service error has been encountered while connecting the directory. Please retry the operation." error when I create an AD Connector

This error usually occurs when the AD Connector fails to create and can't connect to a valid domain controller for your self-managed Active Directory domain.

### Note

As a [best practice](#), if your self-managed network has Active Directory Sites defined, you must ensure the following:

- The VPC subnets where your AD Connector resides are defined in an Active Directory Site.
- No conflicts exist between your VPC subnets and the subnets in your other sites.

AD Connector uses the Active Directory Site whose subnet IP address ranges are close to those in the VPC that contain the AD Connector to discover your AD domain controllers. If you have a site whose subnets have the same IP address ranges as those in your VPC, AD Connector will discover the domain controllers in that site. The domain controller may not physically be close to the Region your AD Connector resides in.

- Inconsistencies in DNS SRV records (These records use the following syntax: `_ldap._tcp.<DnsDomainName>` and `_kerberos._tcp.<DnsDomainName>`) created in customer managed Active Directory domain. This can occur when AD Connector couldn't find and connect to a valid domain controller based on these SRV records.
- Networking issues between AD Connector and customer managed AD such as firewall devices.

You can use [network packet capture](#) on your domain controllers, DNS servers, and VPC flow logs of directory network interfaces to investigate this issue. Contact [AWS Support](#) for further assistance.

## Connectivity issues

### The following are common connectivity issues for AD Connector

- [I receive a "Connectivity issues detected" error when I try to connect to my on-premises directory](#)

- [I receive a "DNS unavailable" error when I try to connect to my on-premises directory](#)
- [I receive an "SRV record" error when I try to connect to my on-premises directory](#)

## I receive a "Connectivity issues detected" error when I try to connect to my on-premises directory

You receive an error message similar to the following when connecting to your on-premises directory: Connectivity issues detected: LDAP unavailable (TCP port 389) for IP: <IP address> Kerberos/authentication unavailable (TCP port 88) for IP: <IP address> Please ensure that the listed ports are available and retry the operation.

AD Connector must be able to communicate with your on-premises domain controllers via TCP and UDP over the following ports. Verify that your security groups and on-premises firewalls allow TCP and UDP communication over these ports. For more information, see [AD Connector prerequisites](#).

- 88 (Kerberos)
- 389 (LDAP)

You may need additional TCP/UDP ports depending on your needs. See the following list for some of these ports. For more information about ports used by Active Directory, see [How to configure a firewall for Active Directory domains and trusts](#) in Microsoft documentation.

- 135 (RPC Endpoint Mapper)
- 646 (LDAP SSL)
- 3268 (LDAP GC)
- 3269 (LDAP GC SSL)

## I receive a "DNS unavailable" error when I try to connect to my on-premises directory

You receive an error message similar to the following when connecting to your on-premises directory:

DNS unavailable (TCP port 53) for IP: <DNS IP address>

AD Connector must be able to communicate with your on-premises DNS servers via TCP and UDP over port 53. Verify that your security groups and on-premises firewalls allow TCP and UDP communication over this port. For more information, see [AD Connector prerequisites](#).

## I receive an "SRV record" error when I try to connect to my on-premises directory

You receive an error message similar to one or more of the following when connecting to your on-premises directory:

SRV record for LDAP does not exist for IP: <DNS IP address> SRV record for Kerberos does not exist for IP: <DNS IP address>

AD Connector needs to obtain the \_ldap.\_tcp.<*DnsDomainName*> and \_kerberos.\_tcp.<*DnsDomainName*> SRV records when connecting to your directory. You will get this error if the service cannot obtain these records from the DNS servers that you specified when connecting to your directory. For more information about these SRV records, see [SRV record requirements](#).

## Authentication issues

Here are some common authentication issues with AD Connector:

- [I receive a "Certificate Validation failed" error when I try to sign in to Amazon WorkSpaces with a smart card](#)
- [I receive an "Invalid Credentials" error when the service account used by AD Connector attempts to authenticate](#)
- [I receive a "Unable to Authenticate" error when using AWS applications to search for users or groups](#)
- [I receive an error about my directory credentials when I try to update the AD Connector service account](#)
- [Some of my users cannot authenticate with my directory](#)

## I receive a "Certificate Validation failed" error when I try to sign in to Amazon WorkSpaces with a smart card

You receive an error message similar to the following when you try to sign in to your WorkSpaces with a smart card: **ERROR: Certificate Validation failed.** Please try again by restarting your browser

or application and make sure you select the correct certificate. The error occurs if the smart card's certificate is not properly stored on the client that uses the certificates. For more information on AD Connector and smart card requirements, see [Prerequisites](#).

**Use the following procedures to troubleshoot the smart card's ability to store certificates in the user's certificate store:**

1. On the device that is having trouble accessing the certificates, access the Microsoft Management Console (MMC).

**⚠ Important**

Before moving forward, create a copy of the smart card's certificate.

2. Navigate to the certificate store in the MMC. Delete the user's smart card certificate from the certificate store. For more information about viewing the certificate store in the MMC, see [How to: View certificates with the MMC snap-in](#) in Microsoft documentation.
3. Remove the smart card.
4. Reinsert the smart card so it can repopulate the smart card certificate in the user's certificate store.

**⚠ Warning**

If the smart card is not repopulating the certificate to the user store then it cannot be used for WorkSpaces smart card authentication.

The AD Connector's Service account should have the following:

- my/spn added to the Service Principle Name
- Delegated for LDAP service

After the certificate is repopulated on the smart card, the on-premise domain controller should be checked to determine if they are blocked from User Principal Name (UPN) mapping for Subject Alternative Name. For more information about this change, see [How to disable the Subject Alternative Name for UPN mapping](#) in Microsoft documentation.

## Use the following procedure to check your domain controller's registry key:

- In the **Registry Editor**, navigate to the following hive key

**HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Services\Kdc\UseSubjectAltName**

- Inspect the value of UseSubjectAltName:
  - i. If the value is set to **0**, then **Subject Alternative Name** mapping is **disabled** and you must explicitly map a given certificate to only 1 user. If a certificate is mapped to multiple users and this value is 0, login with that certificate will fail.
  - ii. If the value is **not set or set to 1**, you must explicitly map a given certificate to only 1 user or use the **Subject Alternative Name** field for login.
    - A. If the **Subject Alternative Name** field exists on the certificate, it will be prioritized.
    - B. If the **Subject Alternative Name** field does not exist on the certificate and the certificate is explicitly mapped to more than one user, login with that certificate will fail.

### Note

If the registry key is set on the on-premise Domain Controllers then the AD Connector will not be able to locate the users in Active Directory and result in the above error message.

The Certificate Authority (CA) certificates should be uploaded to the AD Connector smart card certificate. The certificate should contain OCSP information. The following list additional requirements for the CA:

- The certificate should be in the Trusted Root Authority of the Domain Controller, the Certificate Authority Server, and the WorkSpaces.
- Offline and Root CA certificates will not contain the OSCP information. These certificates contain information about their revocation.
- If you are using a third-party CA certificate for smart card authentication, then the CA and intermediate certificates need to be published to the Active Directory NTAuth store. They must

be installed in the trusted root authority for all domain controllers, certificate authority servers, and WorkSpaces.

- You can use the follow command to publish certificates to the Active Directory NTAuth store:

```
certutil -dspublish -f Third_Party_CA.cer NTAuthCA
```

For more information about publishing certificates to the NTAuth store, see [Import the issuing CA certificate into the Enterprise NTAuth store](#) in *Access Amazon WorkSpaces with Common Access Cards Installation Guide*.

**You can check to see if the user certificate or CA chain certificates are verified by OCSP by following this procedure:**

1. Export the smart card certificate to a location on the local machine like the C: drive.
2. Open a Command Line prompt and navigate to the location where the exported smart card certificate is stored.
3. Enter the following command:

```
certutil -URL Certificate_name.cer
```

4. A pop-up window should appear following the command. Select the **OCSP option** on the right corner and select **Retrieve**. The status should return as verified.

For more information about the certutil command, see [certutil](#) in Microsoft documentation

**I receive an "Invalid Credentials" error when the service account used by AD Connector attempts to authenticate**

This can occur if the hard drive on your domain controller runs out of space. Ensure that your domain controller's hard drives are not full.

**I receive "An error has occurred" or "An unexpected error" when I try to update the AD Connector service account**

The following errors or symptoms occur while searching users in AWS Enterprise Applications such as [Amazon WorkSpaces Console Launch Wizard](#):

- An Error Has Occurred. If you continue to experience an issue contact the AWS Support Team on the community forums and via AWS Premium Support.
- An Error Has Occurred. Your directory needs a credential update. Please update the directory credentials.

If you try to update your AD Connector service account credentials in AD Connector, you might receive the following errors messages:

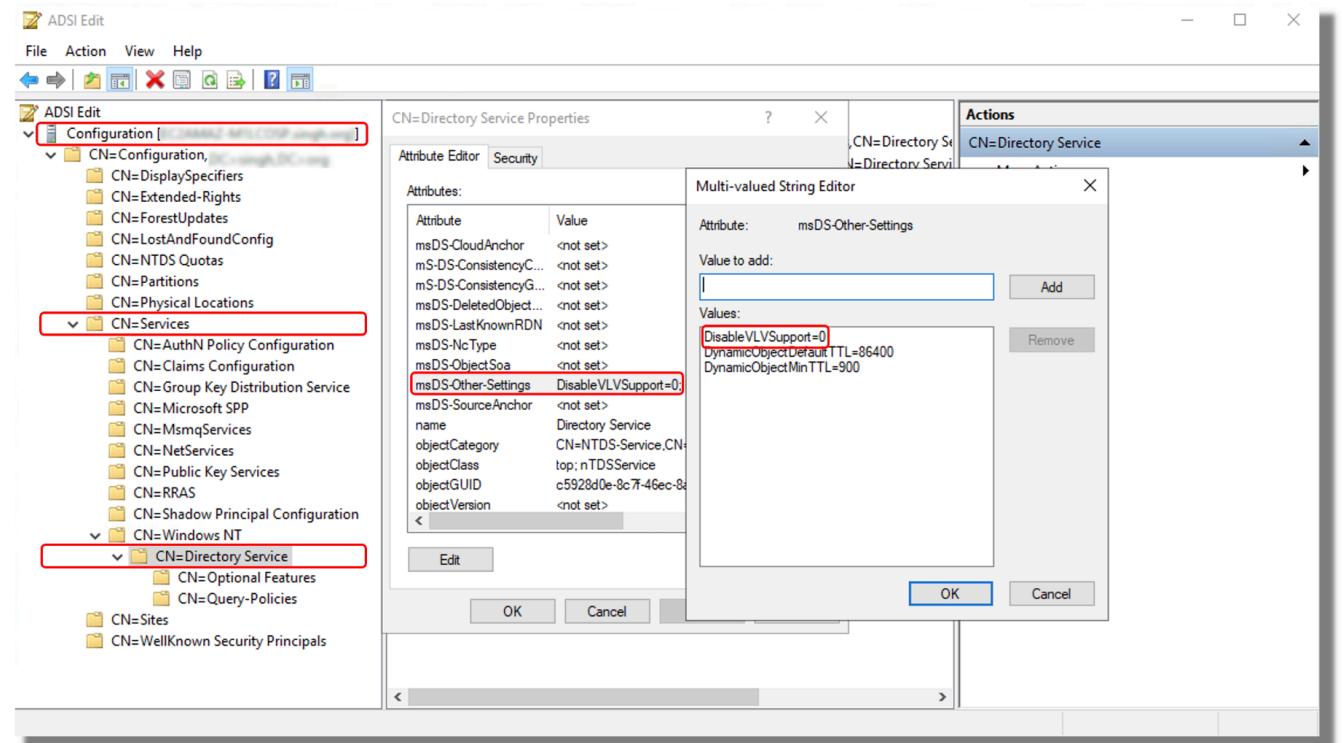
- Unexpected error. An unexpected error occurred.
- An error occurred. There was an error with the service account/password combination. Please try again.

The AD Connector directory's service account resides in the customer managed Active Directory. The account is used as an identity to perform queries and operations on the customer managed Active Directory domain through the AD Connector on behalf of AWS Enterprise Applications. AD Connector uses Kerberos and LDAP to perform these operations.

#### **The following list explains what these error messages mean:**

- There could be an issue with the time synchronization and Kerberos. AD Connector sends Kerberos authentication requests to Active Directory. These requests are time sensitive and if the requests are delayed, they will fail. Ensure that there is no time-sync issues between any of the customer managed domain controllers. To resolve this issue, see [Recommendation - Configure the Root PDC with an Authoritative Time Source and Avoid Widespread Time Skew](#) in Microsoft documentation. For more information about time service and synchronization, see the following:
  - [How the Windows Time Service Works](#)
  - [Maximum tolerance for computer clock synchronization](#)
  - [Windows Time service tools and settings](#)
- An intermediate network device, with a network [MTU](#) restriction, such as Firewall or VPN hardware configurations, between the AD Connector and customer managed domain controllers, can cause this error due to [network fragmentation](#).
  - To verify the MTU restriction, you can perform a [Ping test](#) between your customer managed domain controller and an Amazon EC2 instance that is launched in one of your directory subnets that is connected via AD Connector. The frame size should be no larger than the default size of 1500 Bytes

- The ping test will help you to understand whether the frame size is more than 1500 bytes (also known as Jumbo frames) and they are able to reach the AD Connector VPC and subnet without the need of fragmentation. Further verify with your network team and ensure that Jumbo frames are allowed on the intermediate network devices.
- You may face this issue, if [client-side LDAPS](#) is enabled on AD Connector, and the certificates are expired. Ensure both server side certificate and CA certificate are valid, haven't expired, and meets the requirements as per the [LDAPs documentation](#).
- If [Virtual List View Support](#) is disabled in customer managed Active Directory domain, then AWS Applications will not be able to search users because AD Connector uses VLV search in LDAP queries. Virtual List View Support is disabled when the DisableVLVSupport is set to non-zero value. Ensure the [Virtual List View \(VLV\) Support](#) is enabled in Active Directory using the following steps:
  1. Login to the Domain Controller as the schema master role owner using an account with Schema Admin credentials.
  2. Select **Start** and then **Run**, and enter **Adsiedit.msc**.
  3. In the ADSI Edit tool, Connect to **Configuration Partition**, and expand the **Configuration[DomainController]** node.
  4. Expand the **CN=Configuration,DC=DomainName** container.
  5. Expand the **CN=Services** object.
  6. Expand the **CN=Windows NT** object.
  7. Select the **CN=Directory Service** object. Select **Properties**.
  8. In the Attributes list, select **msds-Other-Settings**. Select **Edit**.
  9. In the Values list, select any instance of **DisableVLVSupport=x** where x is not equal to 0, and select **Remove**.
  10. After removing, enter **DisableVLVSupport=0**. Select **Add**.
  11. Select **OK**. You can close the ADSI Edit tool. The following image shows the Multi-valued String Editor dialog box in the ADSI Edit window:



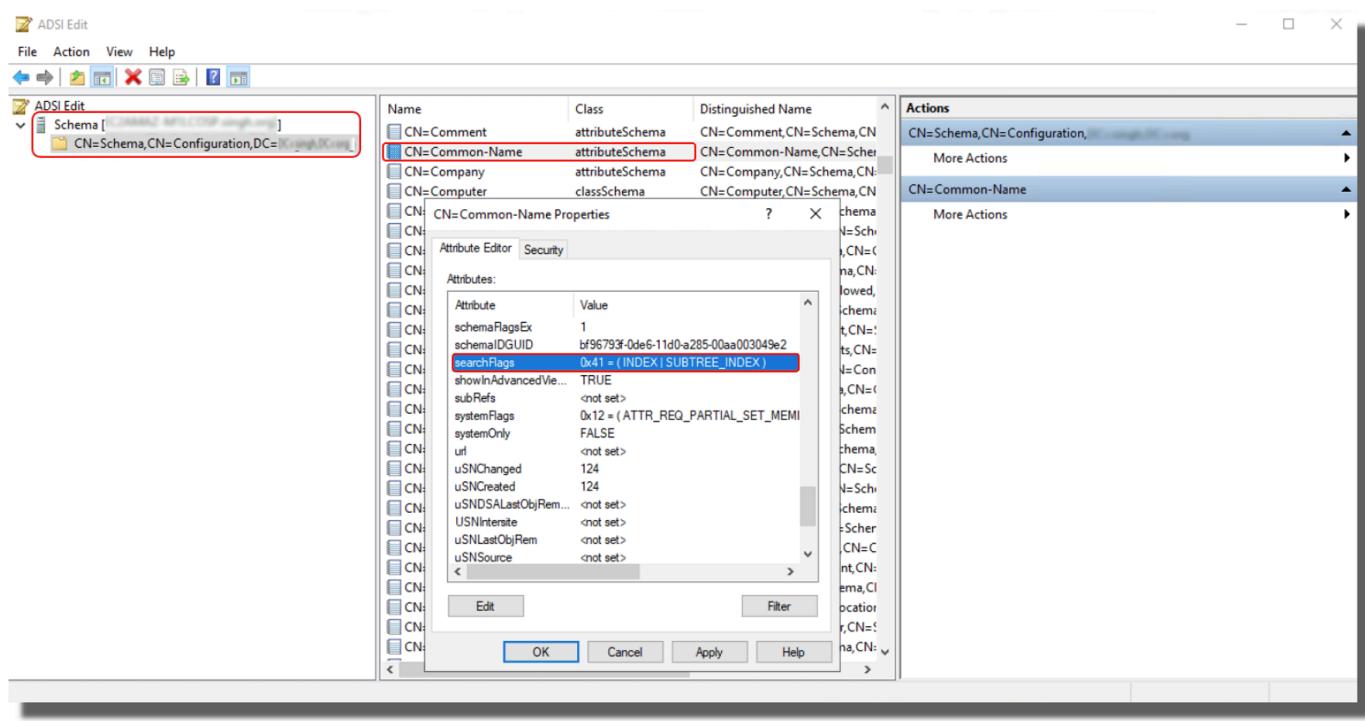
### Note

In large Active Directory infrastructure with more than 100,000 users, you might only be able to search specific users. However, if you try to list all the users (For example, **Show All Users in WorkSpaces Launch Wizard**) at once, it might result in the same error even if VLV Support is enabled. AD Connector requires the results to be sorted for attribute "CN" using Subtree Index. The Subtree Index is the type of index which prepares the domain controllers for performing a Virtual List View (LDAP) search operation that allows AD Connector to complete a sorted search. This index improves the VLV search and prevents the use of the temporary database table called [MaxTempTableSize](#). The size of this table can vary, but by default the maximum number of entries is 10000 (the MaxTempTableSize setting of the Default Query Policy). Increasing the MaxTempTableSize is less efficient than using the Subtree Indexing. To avoid these errors in large AD environments, it is advised to use Subtree Indexing.

You can enable the Subtree index by modifying the [searchflags](#) attribute on the attribute definition, in the Active Directory schema, with a value of 65 (0x41), using ADSEdit as per the following steps:

1. Login to the Domain Controller as the schema master role owner using an account with Schema Admin credentials.
2. Select **Start** and **Run**, enter **Adsiedit.msc**.
3. In the ADSI Edit tool, connect to **Schema Partition**.
4. Expand the **CN=Schema,CN=Configuration,DC=DomainName** container.
5. Locate the "**Common-Name**" attribute and right-click and select **Properties**.
6. Locate the **searchFlags** attribute and change its value to **65 (0x41)** for enabling SubTree indexing along with normal Index.

The following image shows the CN=Common-Name properties dialog box in the ADSI Edit window:



7. Select **OK**. You can close the ADSI Edit tool.
8. For the confirmation, you should be able to see an event ID 1137 ( Source : Active Directory\_DomainServices), which indicates that the AD has successfully created the new index for the specified attribute.

For more information, see [Microsoft documentation](#).

## I receive a "Unable to Authenticate" error when using AWS applications to search for users or groups

You may experience errors when searching for users or logging into AWS applications, such as WorkSpaces or Quick Suite, even while the AD Connector status was active. If the AD Connector's service account's password has been changed or is expired, AD Connector can no longer query the Active Directory domain. Contact your AD Administrator and verify the following:

- Check the AD Connector service account password has not expired
- Checked the AD Connector service account does not have the option **User must change password at next logon** enabled.
- Check the AD Connector service account is not locked.
- If you're not sure whether the password is expired or changed, you can reset the service account password and also [update](#) the same password in AD Connector.

## I receive an error about my directory credentials when I try to update the AD Connector service account

You receive an error message similar to one or more of the following when trying to update the AD Connector service account:

Message: An Error Has Occurred Your directory needs a credential update. Please update the directory credentials. An Error Has Occurred Your directory needs a credential update. Please update the directory credentials following Update your AD Connector Service Account Credentials  
Message: An Error Has Occurred Your request has a problem. Please see the following details. There was an error with the service account/password combination

There could be an issue with the time synchronization and Kerberos. AD Connector sends Kerberos authentication requests to Active Directory. These requests are time sensitive and if the requests are delayed, they will fail. To resolve this issue, see [Recommendation - Configure the Root PDC with an Authoritative Time Source and Avoid Widespread Time Skew](#) in Microsoft documentation. For more information about time service and synchronization, see below:

- [How the Windows Time Service Works](#)
- [Maximum tolerance for computer clock synchronization](#)
- [Windows Time service tools and settings](#)

## Some of my users cannot authenticate with my directory

Your user accounts must have Kerberos preauthentication enabled. This is the default setting for new user accounts, but it should not be modified. For more information about this setting, go to [Preauthentication](#) on Microsoft TechNet.

## Maintenance issues

### The following are common maintenance issues for AD Connector

- My directory is stuck in the "Requested" state
- Seamless domain join for Amazon EC2 instances stopped working

### My directory is stuck in the "Requested" state

If you have a directory that has been in the "Requested" state for more than five minutes, try deleting the directory and recreating it. If this problem persists, contact [AWS Support](#).

### Seamless domain join for Amazon EC2 instances stopped working

If seamless domain join for EC2 instances was working and then stopped while the AD Connector was active, the credentials for your AD Connector service account may have expired. Expired credentials can prevent AD Connector from creating computer objects in your Active Directory.

**To resolve this issue, update the service account passwords in the following order so that the passwords match:**

1. Update the password for the service account in your Active Directory.
2. Update the password for the service account in your AD Connector in Directory Service.  
For more information, see [Updating your AD Connector service account credentials in AWS Management Console](#).

#### **Important**

Updating the password only in Directory Service does not push the password change to your existing on-premises Active Directory so it is important to do it in the order shown in the previous procedure.

## I cannot delete my AD Connector

If your AD Connector switches to an inoperable state, you no longer have access to your domain controllers. We block the deletion of an AD Connector when there are still applications linked to it because one of those applications may still be using the directory. For a list of applications you need to disable in order to delete your AD Connector, see [Deleting your AD Connector](#). If you still can't delete your AD Connector, you can request help through [AWS Support](#).

## General tools for investigating AD Connector issuers

The following tools can be used to troubleshoot various AD Connector issues related to creation, authentication, and connectivity:

### DirectoryServicePortTest tool

The [DirectoryServicePortTest](#) testing tool can be helpful when troubleshooting connectivity issues between AD Connector and customer managed Active Directory or DNS servers. For more information on how to use the tool, see [Test your AD Connector](#).

### Packet capture tool

You can use the built-in Windows package capture utility ([netsh](#)) to investigate and troubleshoot potential network or Active Directory communication (ldap and kerberos) issue. For more information, see [Capture a Network Trace without installing anything](#).

### VPC Flow logs

To better understand what requests are being received and sent from AD Connector, you can configure [VPC flow logs](#) for the directory network interfaces. You can identify all network interfaces reserved for use with Directory Service by the description: AWS created network interface for directory *your-directory-id*.

A simple use case is during AD Connector creation with a customer managed Active Directory domain with a large number of domain controllers. You can use VPC flow logs and filter by the Kerberos port (88) to find out what domain controllers in the customer managed Active Directory are being contacted for authentication.

# Simple AD

Simple AD is a standalone managed directory that is powered by a Samba 4 Active Directory Compatible Server. It is available in two sizes.

- Small - Supports up to 500 users (approximately 2,000 objects including users, groups, and computers).
- Large - Supports up to 5,000 users (approximately 20,000 objects including users, groups, and computers).

Simple AD provides a subset of the features offered by AWS Managed Microsoft AD, including the ability to manage user accounts and group memberships, create and apply group policies, securely connect to Amazon EC2 instances, and provide Kerberos-based single sign-on (SSO). However, note that Simple AD does not support features such as multi-factor authentication (MFA), trust relationships with other domains, Active Directory Administrative Center, PowerShell support, Active Directory recycle bin, group managed service accounts, and schema extensions for POSIX and Microsoft applications.

Simple AD offers many advantages:

- Simple AD makes it easier to [manage amazon EC2 instances running Linux and Windows](#) and deploy Windows applications in the AWS Cloud.
- Many of the applications and tools that you use today that require Microsoft Active Directory support can be used with Simple AD.
- User accounts in Simple AD allow access to AWS applications such as WorkSpaces, WorkDocs, or Amazon WorkMail.
- You can manage AWS resources through IAM role-based access to the AWS Management Console.
- Daily automated snapshots enable point-in-time recovery.

Simple AD does not support any of the following:

- Amazon WorkSpaces Applications
- Amazon Chime
- Amazon FSx

- Amazon RDS for SQL Server
- Amazon RDS for Oracle
- AWS IAM Identity Center
- Trust relationships with other domains
- Active Directory Administrative Center
- PowerShell
- Active Directory recycle bin
- Group managed service accounts
- Schema extensions for POSIX and Microsoft applications

Continue reading the topics in this section to learn how to create your own Simple AD.

## Topics

- [Getting started with Simple AD](#)
- [Best practices for Simple AD](#)
- [Maintain your Simple AD directory](#)
- [Secure your Simple AD directory](#)
- [Monitor your Simple AD directory](#)
- [Access to AWS applications and services from your Simple AD](#)
- [Ways to join an Amazon EC2 instance to your Simple AD](#)
- [Users and groups management in Simple AD](#)
- [Simple AD quotas](#)
- [Troubleshooting Simple AD](#)

## Getting started with Simple AD

Simple AD creates a fully managed, Samba-based directory in the AWS cloud. When you create a directory with Simple AD, Directory Service creates two domain controllers and DNS servers on your behalf. The domain controllers are created in different subnets in an Amazon VPC this redundancy helps ensures that your directory remains accessible even if a failure occurs.

## Topics

- [Simple AD prerequisites](#)
- [Create your Simple AD](#)
- [What gets created with your Simple AD](#)

## Simple AD prerequisites

To create a Simple AD Active Directory, you need an Amazon VPC with the following:

- The VPC must have default hardware tenancy.

You can use IPv6 for your VPC. For more information, see [IPv6 support for your VPC](#) in the *Amazon Virtual Private Cloud User Guide*.

- At least two subnets in two different Availability Zones and must be of same network type. The subnets must be in the same Classless Inter-Domain Routing (CIDR) range. If you want to extend or resize the VPC for your directory, then make sure to select both of the domain controller subnets for the extended VPC CIDR range. When you create a Simple AD, Directory Service creates two domain controllers and DNS servers on your behalf.

- For more information about the CIDR range, see [IP addressing for your VPCs and subnets](#) in the *Amazon VPC User Guide*.
- If you require LDAPS support with Simple AD, we recommend that you configure it using a Network Load Balancer connected to port 389. This model enables you to use a strong certificate for the LDAPS connection, simplify access to LDAPS through a single NLB IP address, and have automatic fail-over through the NLB. Simple AD does not support the use of self-signed certificates on port 636. For more information about how to configure LDAPS with Simple AD, see [How to configure an LDAPS endpoint for Simple AD](#) in the *AWS Security Blog*.
- The following encryption types must be enabled in the directory:
  - RC4\_HMAC\_MD5
  - AES128\_HMAC\_SHA1
  - AES256\_HMAC\_SHA1
  - Future encryption types

 **Note**

Disabling these encryption types can cause communication issues with RSAT (Remote Server Administration Tools) and impact the availability of your directory.

- For more information, see [What is Amazon VPC?](#) in the *Amazon VPC User Guide*.

Directory Service uses a two VPC structure. The EC2 instances which make up your directory run outside of your AWS account, and are managed by AWS. They have two network adapters, ETH0 and ETH1. ETH0 is the management adapter, and exists outside of your account. ETH1 is created within your account.

The management IP range of your directory's ETH0 network is chosen programmatically to ensure it does not conflict with the VPC where your directory is deployed. This IP range can be in either of the following pairs (as Directories run in two subnets):

- 10.0.1.0/24 & 10.0.2.0/24
- 169.254.0.0/16
- 192.168.1.0/24 & 192.168.2.0/24

We avoid conflicts by checking the first octet of the ETH1 CIDR. If it starts with a 10, then we choose a 192.168.0.0/16 VPC with 192.168.1.0/24 and 192.168.2.0/24 subnets. If the first octet is anything else other than a 10 we choose a 10.0.0.0/16 VPC with 10.0.1.0/24 and 10.0.2.0/24 subnets.

The selection algorithm does not include routes on your VPC. It is therefore possible to have an IP routing conflict result from this scenario.

### **Important**

If any of the Simple AD prerequisites are altered after your Simple AD is created, your Simple AD can become **Impaired**. To resolve your Simple AD **Impaired** status, you will need to contact [AWS Support](#).

## Create your Simple AD

This procedure walks you through all the necessary steps to create a Simple AD. It is intended to get you started with Simple AD quickly and easily, but is not intended to be used in a large-scale production environment.

### Steps

- [Prerequisites](#)
- [Creating and configuring your Amazon VPC for your Simple AD](#)
- [Creating your Simple AD](#)

## Prerequisites

This procedure assumes the following:

- You have an active AWS account.
- Your account has not reached its limit of Amazon VPCs for the Region in which you want to use Simple AD. For more information about VPC, see [What is Amazon VPC?](#) and [Subnets in your VPC](#) in the *Amazon VPC User Guide*.
- You do not have an existing VPC in the Region with a CIDR of 10.0.0.0/16.
- You are in a Region where Simple AD is available. For more information, see [Region availability for Directory Service](#).

For more information, see [Simple AD prerequisites](#).

## Creating and configuring your Amazon VPC for your Simple AD

First, you will create and configure an Amazon VPC for use with your Simple AD. Before starting this procedure, make sure you have completed the [Prerequisites](#).

The VPC you will create will have two public subnets. Directory Service requires two subnets in your VPC, and each subnet must be in a different Availability Zone.

### Create a VPC

1. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>.
2. In the **VPC Dashboard**, choose **Create VPC**.
3. Under **VPC settings**, choose **VPC and more**.
4. Complete these fields as follows:
  - Keep **Auto-generated** selected under **Name tag auto-generation**. Change **project** to ADS VPC.
  - The **IPv4 CIDR block** should be 10.0.0.0/16.
  - Keep **No IPv6 CIDR block** option selected.

- The **Tenancy** should remain **Default**.
  - Select **2** for the **Number of Availability Zones (AZs)**.
  - Select **2** for the **Number of public subnets**. The **number of private subnets** can be changed to **0**.
  - Choose **Customize subnet CIDR blocks** to configure the public subnet IP address range. The public subnet CIDR blocks should be **10.0.0.0/20** and **10.0.16.0/20**.
5. Choose **Create VPC**. It takes several minutes for the VPC to be created.

## Creating your Simple AD

To create a new Simple AD, perform the following steps. Before starting this procedure, make sure you have completed the following in [Prerequisites](#) and [Creating and configuring your Amazon VPC for your Simple AD](#).

### Create a Simple AD

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories** and then choose **Set up directory**.
2. On the **Select directory type** page, choose **Simple AD**, and then choose **Next**.
3. On the **Enter directory information** page, provide the following information:

#### Directory size

Choose from either the **Small** or **Large** size option. For more information about sizes, see [Simple AD](#).

#### Organization name

A unique organization name for your directory that will be used to register client devices.

This field is only available if you are creating your directory as part of launching WorkSpaces.

#### Directory DNS name

The fully qualified name for the directory, such as `corp.example.com`.

#### Directory NetBIOS name

The short name for the directory, such as `CORP`.

## Administrator password

The password for the directory administrator. The directory creation process creates an administrator account with the username `Administrator` and this password.

The directory administrator password is case-sensitive and must be between 8 and 64 characters in length, inclusive. It must also contain at least one character from three of the following four categories:

- Lowercase letters (a-z)
- Uppercase letters (A-Z)
- Numbers (0-9)
- Non-alphanumeric characters (~!@#\$%^&\*\_+=`|\(){}[];"'<>,.?/)

## Confirm password

Retype the administrator password.

### Important

Be sure to save this password. Directory Service does not store this password, and it cannot be retrieved. However, you can reset a password from the Directory Service console or by using the [ResetUserPassword](#) API.

## Directory description

An optional description for the directory.

4. On the **Choose VPC and subnets** page, provide the following information, and then choose **Next**.

## VPC

The VPC for the directory.

## Subnets

Choose the subnets for the domain controllers. The two subnets must be in different Availability Zones.

5. On the **Review & create** page, review the directory information and make any necessary changes. When the information is correct, choose **Create directory**. It takes several minutes for the directory to be created. Once created, the **Status** value changes to **Active**.

For more information on what is created with your Simple AD, see [What gets created with your Simple AD](#).

## What gets created with your Simple AD

When you create a Active Directory with Simple AD, Directory Service performs the following tasks on your behalf:

- Sets up a Samba-based directory within the VPC.
- Creates a directory administrator account with the user name **Administrator** and the specified password. You use this account to manage your directory.

 **Important**

Be sure to save this password. Directory Service does not store this password, and it cannot be retrieved. However, you can reset a password from the Directory Service console or by using the [ResetUserPassword](#) API.

- Creates a security group for the directory controllers.
- Creates an account with the name **AWSAdminD-xxxxxxxx** that has domain admin privileges. This account is used by Directory Service to perform automated operations for directory maintenance operations, such as taking directory snapshots and FSMO role transfers. The credentials for this account are securely stored by Directory Service.
- Automatically creates and associates an elastic network interface (ENI) with each of your domain controllers. Each of these ENIs are essential for connectivity between your VPC and Directory Service domain controllers and should never be deleted. You can identify all network interfaces reserved for use with Directory Service by the description: "AWS created network interface for directory *directory-id*". For more information, see [Elastic Network Interfaces](#) in the *Amazon EC2 User Guide*. The default DNS Server of the AWS Managed Microsoft AD Active Directory is the VPC DNS server at Classless Inter-Domain Routing (CIDR)+2. For more information, see [Amazon DNS server](#) in *Amazon VPC User Guide*.

**Note**

Domain controllers are deployed across two Availability Zones in a region by default and connected to your Amazon Virtual Private Cloud (VPC). Backups are automatically taken once per day, and the Amazon Elastic Block Store (EBS) volumes are encrypted to ensure that data is secured at rest. Domain controllers that fail are automatically replaced in the same Availability Zone using the same IP address, and a full disaster recovery can be performed using the latest backup.

## Best practices for Simple AD

Here are some suggestions and guidelines you should consider to avoid problems and get the most out of Simple AD.

### Setting up: Prerequisites

Consider these guidelines before creating your directory.

#### Verify you have the right directory type

Directory Service provides multiple ways to use Microsoft Active Directory with other AWS services. You can choose the directory service with the features you need at a cost that fits your budget:

- **AWS Directory Service for Microsoft Active Directory** is a feature-rich managed Microsoft Active Directory hosted on the AWS cloud. AWS Managed Microsoft AD is your best choice if you have more than 5,000 users and need a trust relationship set up between an AWS hosted directory and your on-premises directories.
- **AD Connector** simply connects your existing on-premises Active Directory to AWS. AD Connector is your best choice when you want to use your existing on-premises directory with AWS services.
- **Simple AD** is a low-scale, low-cost directory with basic Active Directory compatibility. It supports 5,000 or fewer users, Samba 4-compatible applications, and LDAP compatibility for LDAP-aware applications.

For a more detailed comparison of Directory Service options, see [Which to choose](#).

## Ensure your VPCs and instances are configured correctly

In order to connect to, manage, and use your directories, you must properly configure the VPCs that the directories are associated with. See either [Prerequisites for creating a AWS Managed Microsoft AD](#), [AD Connector prerequisites](#), or [Simple AD prerequisites](#) for information about the VPC security and networking requirements.

If you are adding an instance to your domain, ensure that you have connectivity and remote access to your instance as described in [Ways to join an Amazon EC2 instance to your AWS Managed Microsoft AD](#).

## Be aware of your limits

Learn about the various limits for your specific directory type. The available storage and the aggregate size of your objects are the only limitations on the number of objects you may store in your directory. See either [AWS Managed Microsoft AD quotas](#), [AD Connector quotas](#), or [Simple AD quotas](#) for details about your chosen directory.

## Understand your directory's AWS security group configuration and use

AWS creates a [security group](#) and attaches it to your directory's domain controller [elastic network interfaces](#). AWS configures the security group to block unnecessary traffic to the directory and allows necessary traffic.

### Modifying the directory security group

You can modify security groups for your directories, but only do so if you fully understand security group filtering. For more information, see [Amazon EC2 security groups for Linux instances](#) in the [Amazon EC2 User Guide](#). Improper changes may disrupt communications with intended computers and instances. AWS recommends against opening additional ports to your directory as this reduces security. Review the [AWS Shared Responsibility Model](#) before making changes.

#### Warning

It is technically possible for you to associate the directory's security group with other EC2 instances that you create. However, AWS recommends against this practice. AWS may have reasons to modify the security group without notice to address functional or security needs of the managed directory. Such changes affect any instances with which you associate the directory security group and may disrupt operation of the associated

instances. Furthermore, associating the directory security group with your EC2 instances may create a potential security risk for your EC2 instances.

## Use AWS Managed Microsoft AD if trusts are required

Simple AD does not support trust relationships. If you need to establish a trust between your Directory Service directory and another directory, you should use AWS Directory Service for Microsoft Active Directory.

## Setting up: Creating your directory

Here are some suggestions to consider as you create your directory.

### Remember your administrator ID and password

When you set up your directory, you provide a password for the administrator account. That account ID is *Administrator* for Simple AD. Remember the password that you create for this account; otherwise you will not be able to add objects to your directory.

### Understand username restrictions for AWS applications

Directory Service provides support for most character formats that can be used in the construction of usernames. However, there are character restrictions that are enforced on usernames that will be used for signing in to AWS applications, such as WorkSpaces, WorkDocs, Amazon WorkMail, or Quick Suite. These restrictions require that the following characters not be used:

- Spaces
- Multibyte characters
- !"#\$%&'()\*+,:;<=>?@[\\]^`{|}~

#### Note

The @ symbol is allowed as long as it precedes a UPN suffix.

## Programming your applications

Before you program your applications, consider the following:

## Use the Windows DC locator service

When developing applications, use the Windows DC locator service or use the Dynamic DNS (DDNS) service of your AWS Managed Microsoft AD to locate domain controllers (DCs). Do not hard code applications with the address of a DC. The DC locator service helps ensure directory load is distributed and enables you to take advantage of horizontal scaling by adding domain controllers to your deployment. If you bind your application to a fixed DC and the DC undergoes patching or recovery, your application will lose access to the DC instead of using one of the remaining DCs. Furthermore, hard coding of the DC can result in hot spotting on a single DC. In severe cases, hot spotting may cause your DC to become unresponsive. Such cases may also cause AWS directory automation to flag the directory as impaired and may trigger recovery processes that replace the unresponsive DC.

## Load test before rolling out to production

Be sure to do lab testing with objects and requests that are representative of your production workload to confirm that the directory scales to the load of your application. Should you require additional capacity, you should use Directory Service for Microsoft Active Directory, which enables you to add domain controllers for high performance. For more information, see [Deploying additional domain controllers for your AWS Managed Microsoft AD](#).

## Use efficient LDAP queries

Broad LDAP queries to a domain controller across thousands of objects can consume significant CPU cycles in a single DC, resulting in hot spotting. This may affect applications that share the same DC during the query.

## Maintain your Simple AD directory

You can use the AWS Management Console to maintain your Simple AD and complete day-to-day administrative tasks. Ways you can maintain your Simple AD include:

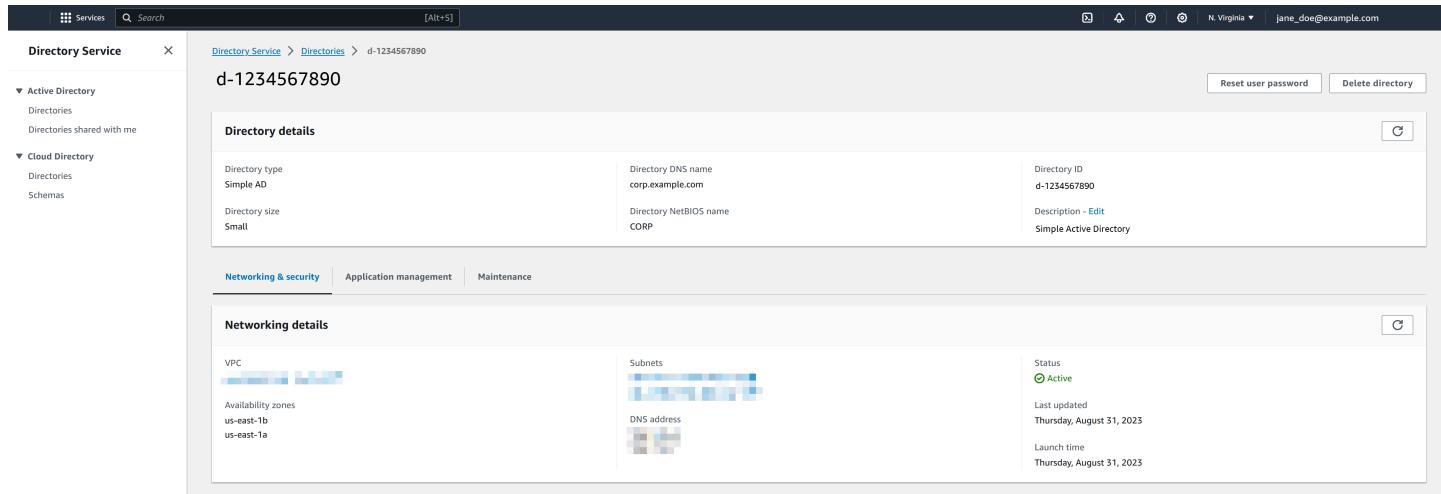
- [View details about your Simple AD](#) like the DNS name, Directory ID, and directory status.
- [Update the DNS address for your Simple AD](#).
- [Restore your Simple AD with snapshots](#). You can also create snapshot and delete snapshots.
- [Delete your Simple AD](#) when it is no longer needed.

# Viewing Simple AD directory information

## To view detailed directory information

1. In the [AWS Directory Service console](#) navigation pane, under **Active Directory**, select **Directories**.
2. Choose the directory ID link for your directory. Information about the directory is displayed in the **Directory details** page.

For more information about the **Status** field, see [Understanding your Simple AD directory status](#).



## Updating directory network type

You can update your Directory Service directory's network type from IPv4 to Dual-stack (IPv4 and IPv6). Updating the network type to include IPv6 IP addresses provides a larger address space than IPv4. IPv4 and IPv6 communication are independent of each other.

For details, see [Compare IPv4 and IPv6](#) in the *Amazon Virtual Private Cloud User Guide*.

### **Important**

This is a one-way operation that cannot be reversed. Test in a non-production environment first.

## Prerequisites

Before updating your directory network type, ensure the following requirements are met:

- Your VPC must be configured with IPv6 CIDR ranges. For details, see [IPv6 support for your VPC](#) in the *Amazon Virtual Private Cloud User Guide*.
- You have administrative access to the AWS Management Console.
- Your directory must be in Active state.
- You have appropriate IAM permissions to modify Directory Service settings.

## To update directory network type

### To update your directory to dual-stack networking

 **Note**

If your directory is replicated in multiple regions, perform this update in each region.

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. Select the target directory.
3. Go to the **Networking & security** tab.
4. Choose **Add IPv6 support**. This option is only available for IPv4-only directories.  
IPv6 only directories are not supported.
5. Review the update information and pricing details.
6. Choose **Add** to confirm the update.

After initiating the update, the directory status changes to **Updating** during the update process. The update typically takes 15-30 minutes to complete. Once complete, the directory status returns to **Active**.

## Configuring DNS servers for Simple AD

You can configure DNS for Simple AD in two ways depending on your network architecture and requirements.

## Using Simple AD as Your Primary DNS

Configure your client computers to use the Simple AD DNS server IP addresses as their primary DNS resolvers. Simple AD forwards DNS requests to the IP address of the Amazon-provided DNS servers for your Amazon VPC. These DNS servers will resolve names configured in your Amazon Route 53 private hosted zones. By pointing your on-premises computers to your Simple AD, you can now resolve DNS requests to the private hosted zone. For more information on Route 53, see [What is Route 53](#).

During Simple AD creation, the service performs a reachability test to amazon.com to determine which DNS resolver to use:

- **Customer VPC DNS Resolver (ETH1)** – Selected when amazon.com is reachable from customer VPC resolver. This option enables Route 53 private hosted zones and Resolver firewall rules.
- **Amazon Internal Resolver (ETH0)** – Selected when amazon.com is unreachable from customer VPC DNS Resolver (ETH1). Route 53 integration, private hosted zones, and Resolver firewall rules will not function with this option.

### Important

The DNS resolver selection occurs automatically during Simple AD creation and cannot be modified afterward. We recommend that you ensure amazon.com is resolvable in your VPC before creating Simple AD to enable Route 53 integration.

## Using Route 53 as Your Primary DNS

You can also use Route 53 as your primary DNS service:

- Configure your client computers to use Route 53 Resolver IP addresses as their primary DNS resolvers
- Create Route 53 Resolver rules to conditionally forward only your domain's fully qualified domain name (FQDN) queries to Simple AD
- This approach maintains Route 53 as the authoritative DNS source, with Simple AD handling only domain-specific queries

Note that to enable your Simple AD to respond to external DNS queries, the network access control list (ACL) for the VPC containing your Simple AD must be configured to allow traffic from outside the VPC.

- If you are not using Route 53 private hosted zones, your DNS requests will be forwarded to public DNS servers.
- If you're using custom DNS servers that are outside of your VPC and you want to use private DNS, you must reconfigure to use custom DNS servers on EC2 instances within your VPC. For more information, see [Working with private hosted zones](#).
- If you want your Simple AD to resolve names using both DNS servers within your VPC and private DNS servers outside of your VPC, you can do this using a DHCP options set. For a detailed example, see [this article](#).
- [Integrating your Directory Service's DNS resolution with Amazon Route 53 Resolver](#).

 **Note**

DNS dynamic updates are not supported in Simple AD domains. You can instead make the changes directly by connecting to your directory using DNS Manager on an instance that is joined to your domain.

## Restoring your Simple AD with snapshot

AWS Directory Service provides the ability to take manual snapshots of data for your Simple AD directory. These snapshots can be used to perform a point-in-time restore for your directory. You cannot take snapshots of AD Connector directories.

### Topics

- [Creating a snapshot of your directory](#)
- [Restoring your directory from a snapshot](#)
- [Deleting a snapshot](#)

## Creating a snapshot of your directory

A snapshot can be used to restore your directory to what it was at the point in time that the snapshot was taken. To create a manual snapshot of your directory, perform the following steps.

**Note**

You are limited to 5 manual snapshots for each directory. If you have already reached this limit, you must delete one of your existing manual snapshots before you can create another.

## To create a manual snapshot

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Maintenance** tab.
4. In the **Snapshots** section, choose **Actions**, and then select **Create snapshot**.
5. In the **Create directory snapshot** dialog box, provide a name for the snapshot, if desired. When ready, choose **Create**.

Depending on the size of your directory, it may take several minutes to create the snapshot. When the snapshot is ready, the **Status** value changes to **Completed**.

## Restoring your directory from a snapshot

Restoring a directory from a snapshot is equivalent to moving the directory back in time. Directory snapshots are unique to the directory they were created from. A snapshot can only be restored to the directory from which it was created. In addition, the maximum supported age of a manual snapshot is 180 days. For more information, see [Useful shelf life of a system-state backup of Active Directory](#) on the Microsoft website.

**Warning**

We recommend that you contact the [AWS Support Center](#) before any snapshot restore; we may be able to help you avoid the need to do a snapshot restore. Any restore from snapshot can result in data loss as they are a point in time. It is important you understand that all of the DCs and DNS servers associated with the directory will be offline until the restore operation has been completed.

To restore your directory from a snapshot, perform the following steps.

## To restore a directory from a snapshot

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Maintenance** tab.
4. In the **Snapshots** section, select a snapshot in the list, choose **Actions**, and then select **Restore snapshot**.
5. Review the information in the **Restore directory snapshot** dialog box, and choose **Restore**.

For a Simple AD directory, it may take several minutes for the directory to be restored. When it has been successfully restored, the **Status** value of the directory changes to Active. Any changes made to the directory after the snapshot date are overwritten.

## Deleting a snapshot

### To delete a snapshot

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Maintenance** tab.
4. In the **Snapshots** section, choose **Actions**, and then select **Delete snapshot**.
5. Verify that you want to delete the snapshot, and then choose **Delete**.

## Deleting your Simple AD

When a Simple AD is deleted, all of the directory data and snapshots are deleted and cannot be recovered. After the directory is deleted, all instances that are joined to the directory remain intact. You cannot, however, use your directory credentials to log in to these instances. You need to log in to these instances with a user account that is local to the instance.

When a AWS Managed Microsoft AD, Simple AD, or hybrid directory is deleted, all of the directory data and snapshots are deleted and cannot be recovered. After the directory is deleted, all instances that are joined to the directory remain intact. You cannot, however, use your directory credentials to log in to these instances. You need to log in to these instances with a user account that is local to the instance.

When an AD Connector is deleted, your on-premises directory remains intact. All instances that are joined to the directory also remain intact and remain joined to your on-premises directory. You can still use your directory credentials to log in to these instances.

## To delete a directory

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**. Ensure you are in the AWS Region where your Active Directory is deployed. For more information, see [Choosing a Region](#).
2. Ensure that no AWS applications are enabled for the directory you intend to delete. Enabled AWS applications will prevent you from deleting your AWS Managed Microsoft AD or Simple AD.
  - a. On the **Directories** page, choose your directory ID.
  - b. On the **Directory details** page, select the **Application management** tab. In the **AWS apps & services** section, you see which AWS applications are enabled for your directory.
    - Disable AWS Management Console access. For more information, see [Disabling AWS Management Console access](#).
    - To disable Amazon WorkSpaces, you must deregister the service from the directory in the WorkSpaces console. For more information, see [Delete a directory](#) in the *Amazon WorkSpaces Administration Guide*.
    - To disable WorkDocs, you must delete the WorkDocs site in the WorkDocs console. For more information, see [Delete a site](#) in the *Amazon WorkDocs Administration Guide*.
    - To disable Amazon WorkMail, you must remove the Amazon WorkMail organization in the Amazon WorkMail console. For more information, see [Remove an organization](#) in the *Amazon WorkMail Administrator Guide*.
    - To disable Amazon FSx for Windows File Server, you must remove the Amazon FSx file system from the domain. For more information, see [Working with Active Directory in FSx for Windows File Server](#) in the *Amazon FSx for Windows File Server User Guide*.
    - To disable Amazon Relational Database Service, you must remove the Amazon RDS instance from the domain. For more information, see [Managing a DB instance in a domain](#) in the *Amazon RDS User Guide*.
    - To disable AWS Client VPN Service, you must remove the directory service from the Client VPN Endpoint. For more information, see [Work with Client VPN](#) in the *AWS Client VPN Administrator Guide*.

- To disable Amazon Connect, you must delete the Amazon Connect Instance. For more information, see [Delete your Amazon Connect instance](#) in the *Amazon Connect Administration Guide*.
- To disable Amazon Quick Suite, you must unsubscribe from Amazon Quick Suite. For more information, see [Closing your Amazon Quick Suite account](#) in the *Amazon Quick Suite User Guide*.

 **Note**

If you are using AWS IAM Identity Center and have previously connected it to the AWS Managed Microsoft AD directory you plan to delete, you must first change the identity source before you can delete it. For more information, see [Change your identity source](#) in the *IAM Identity Center User Guide*.

3. In the navigation pane, choose **Directories**.
4. Select only the directory to be deleted and click **Delete**. It takes several minutes for the directory to be deleted. When the directory has been deleted, it is removed from your directory list.

## Secure your Simple AD directory

This section describes considerations for securing your Simple AD environment.

### Topics

- [How to reset a Simple AD krbtgt account password](#)

## How to reset a Simple AD krbtgt account password

The krbtgt account plays an important role in the Kerberos ticket exchanges. The krbtgt account is a special account used for Kerberos ticket-granting ticket (TGT) encryption, and it plays a crucial role in the security of the Kerberos authentication protocol. In Samba AD, krbtgt is represented as a (disabled) user account. The password to this account is randomly generated at the time the domain is provisioned. Access to this secret can result in undetectable total domain compromise as new Kerberos tickets can be printed without auditing. For more information, see [Samba documentation](#).

It is recommended to change this password regularly every 90 days. You can reset the krbtgt account password from an Amazon EC2 Windows instance joined to your Simple AD.

### Note

AWS Simple AD is powered by Samba-AD. Samba-AD doesn't store N-1 hash for the krbtgt account. Therefore, when the krbtgt account password is reset, the Kerberos client will be required to negotiate a new Ticket Granting Ticket (TGT) during their next Service Ticket (ST) request. To minimize potential service disruptions, you should schedule the krbtgt account password resets outside of business hours. This approach mitigates impacts on ongoing operations and ensures smooth authentication continuity.

The following procedures shows how you can reset the krbtgt account password from an Amazon EC2 Windows instance.

### Prerequisites

- Before you can begin this procedure, complete the following:
  - You have domain joined an EC2 instance to your Simple AD directory.
    - For more information on how to join an EC2 Windows instance to a Simple AD, see [the section called "Joining a Windows instance"](#).
  - You have the Simple AD directory administrator credentials. You will be signing in as the Simple AD directory administrator for this procedure.

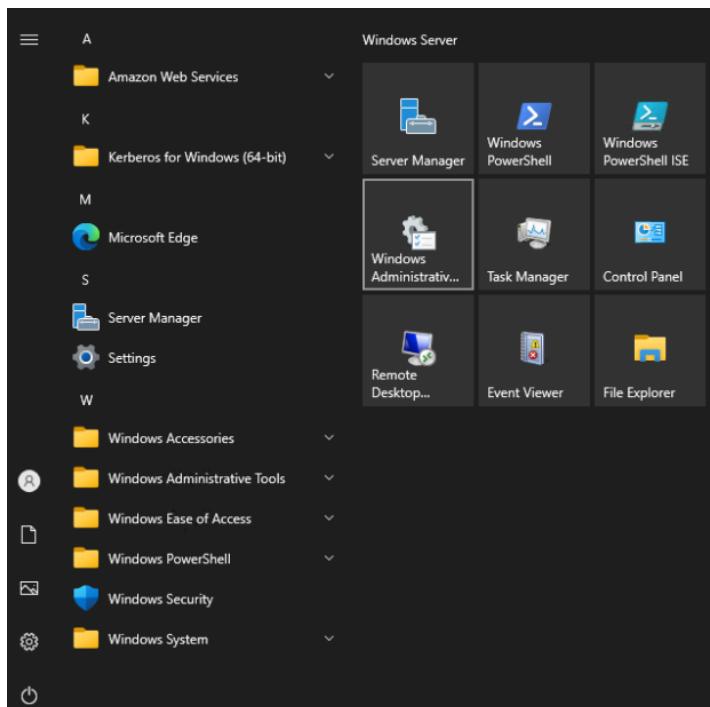
### Note

Some AWS services like Amazon WorkDocs and Amazon WorkSpaces, will create a Simple AD on your behalf.

### Reset Simple AD krbtgt account password

1. Open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. In the Amazon EC2 console, choose **Instances** and select the Windows Server instance. Then choose **Connect**.
3. In the **Connect to instance** page, choose **RDP client**.

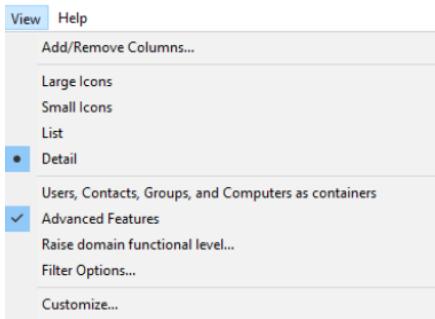
4. In the **Windows Security** dialog box, copy your local administrator credentials for the Windows Server computer to sign in. The username can be in the following formats: NetBIOS-Name \administrator or DNS-Name\administrator. For example, corp\administrator would be the username if you followed the procedure in [the section called “Create your Simple AD”](#).
5. Once signed in to the Windows Server computer, open **Windows Administrative Tools** from the Start menu by choosing **Windows Administrative Tools** folder.



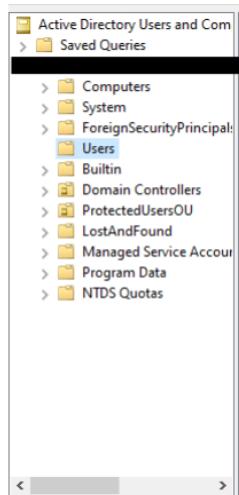
6. In the Windows Administrative Tools dashboard, open **Active Directory Users and Computers** by choosing **Active Directory User and Computers**.

| Control Panel > System and Security > Administrative Tools |                                               |                  |             |      |
|------------------------------------------------------------|-----------------------------------------------|------------------|-------------|------|
|                                                            | Name                                          | Date modified    | Type        | Size |
| Quick access                                               | Terminal Services                             | 5/8/2021 8:20 AM | File folder |      |
| Desktop                                                    | Active Directory Administrative Center        | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
| Documents                                                  | Active Directory Domains and Trusts           | 5/8/2021 8:16 AM | Shortcut    | 2 KB |
| Downloads                                                  | Active Directory Module for Windows Po...     | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
| Pictures                                                   | Active Directory Sites and Services           | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
| Local Disk (C:)                                            | Active Directory Users and Computers          | 5/8/2021 8:16 AM | Shortcut    | 2 KB |
| System32                                                   | ADSI Edit                                     | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
| This PC                                                    | Component Services                            | 5/8/2021 8:14 AM | Shortcut    | 2 KB |
| Network                                                    | Computer Management                           | 5/8/2021 8:14 AM | Shortcut    | 2 KB |
|                                                            | Defragment and Optimize Drives                | 5/8/2021 8:14 AM | Shortcut    | 2 KB |
|                                                            | Disk Cleanup                                  | 5/8/2021 8:14 AM | Shortcut    | 2 KB |
|                                                            | DNS                                           | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
|                                                            | Event Viewer                                  | 5/8/2021 8:14 AM | Shortcut    | 2 KB |
|                                                            | Group Policy Management                       | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
|                                                            | Hyper-V Manager                               | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
|                                                            | Internet Information Services (IIS) 6.0 Ma... | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
|                                                            | Internet Information Services (IIS) Manager   | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
|                                                            | iSCSI Initiator                               | 5/8/2021 8:14 AM | Shortcut    | 2 KB |
|                                                            | Local Security Policy                         | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
|                                                            | Microsoft Azure Services                      | 5/8/2021 8:15 AM | Shortcut    | 2 KB |
|                                                            | ODBC Data Sources (32-bit)                    | 5/8/2021 8:13 AM | Shortcut    | 2 KB |

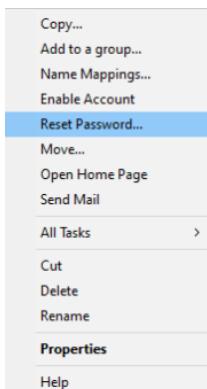
7. In the **Active Directory Users and Computers** window, select **View** and then choose **Enable Advanced Features**.



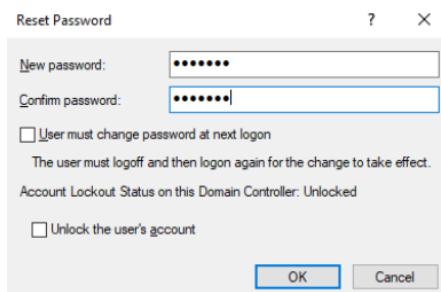
8. In the **Active Directory Users and Computers** window, select **Users** from the left panel.



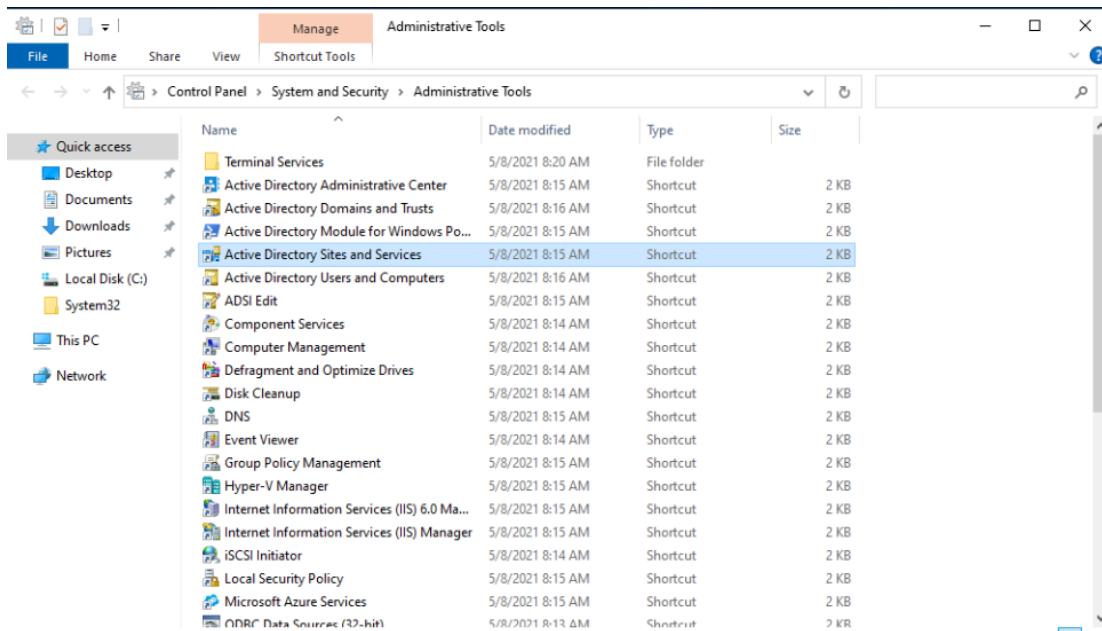
9. Find the user named **krbtgt**, right click on it and select **Reset Password**.



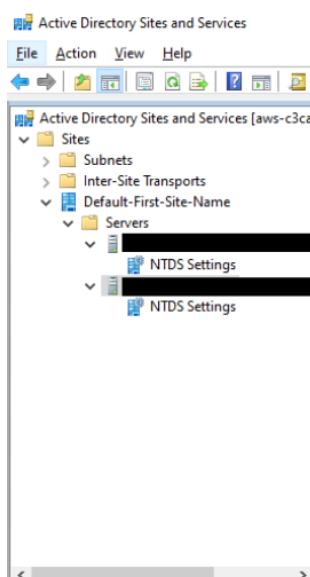
10. In the new window, enter the new password, enter it again, and then choose **OK** to reset the **krbtgt** account password.



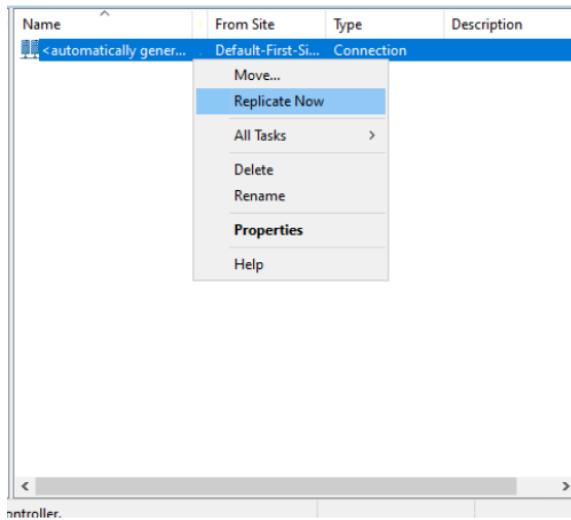
## 11. In the Windows Administrative Tools dashboard, choose Active Directory Sites and Services.



## 12. In the Active Directory Sites and Services window, expand Site, Default-First-Site-Name, and Servers.



13. In the NTDS Settings window, right click on the server and select **Replicate Now**.



14. Repeat steps 13 - 14 for your other servers.

## Monitor your Simple AD directory

You can get the most out of your Simple AD by learning more about the different Simple AD statuses and what they mean for your Simple AD. You can also use AWS services like Amazon Simple Notification Service to monitor your Simple AD. Amazon Simple Notification Service can send you notifications of your Simple AD directory status.

### Tasks to monitor your Simple AD

- [Understanding your Simple AD directory status](#)
- [Enabling Simple AD directory status notifications with Amazon Simple Notification Service](#)

## Understanding your Simple AD directory status

The following are the various statuses for a directory.

### Active

The directory is operating normally. No issues have been detected by the Directory Service for your directory.

## Creating

The directory is currently being created. Directory creation typically takes between 20 to 45 minutes but may vary depending on the system load.

## Deleted

The directory has been deleted. All resources for the directory have been released. Once a directory enters this state, it cannot be recovered.

## Deleting

The directory is currently being deleted. The directory will remain in this state until it has been completely deleted. Once a directory enters this state, the delete operation cannot be cancelled, and the directory cannot be recovered.

## Failed

The directory could not be created. Please delete this directory. If this problem persists, please contact the [AWS Support Center](#).

## Impaired

The directory is running in a degraded state. One or more issues have been detected, and not all directory operations may be working at full operational capacity. There are many potential reasons for the directory being in this state. These include normal operational maintenance activity such as patching or EC2 instance rotation, temporary hot spotting by an application on one of your domain controllers, or changes you made to your network that inadvertently disrupt directory communications. Your directory can have an impaired status if you alter the settings outlined in [Simple AD prerequisites](#). For more information, see either [Troubleshooting AWS Managed Microsoft AD](#), [Troubleshooting AD Connector](#), [Troubleshooting Simple AD](#).

For normal maintenance related issues, AWS resolves these issues within 40 minutes. If after reviewing the troubleshooting topic, your directory is in an Impaired state longer than 40 minutes, we recommend that you contact the [AWS Support Center](#).

### **Important**

Do not restore a snapshot while a directory is in an Impaired state. It is rare that snapshot restore is necessary to resolve impairments. For more information, see [Restoring your AWS Managed Microsoft AD with snapshots](#).

## Inoperable

The directory is not functional. All directory endpoints have reported issues.

## Requested

A request to create your directory is currently pending.

## RestoreFailed

Restoring the directory from a snapshot failed. Please retry the restore operation. If this continues, try a different snapshot, or contact the [AWS Support Center](#).

## Restoring

The directory is currently being restored from an automatic or manual snapshot. Restoring from a snapshot typically takes several minutes, depending on the size of the directory data in the snapshot.

For more information, see [Troubleshooting Simple AD directory status messages](#).

## Enabling Simple AD directory status notifications with Amazon Simple Notification Service

Using Amazon Simple Notification Service (Amazon SNS), you can receive email or text (SMS) messages when the status of your directory changes. You get notified if your directory goes from an Active status to an [Impaired or Inoperable status](#). You also receive a notification when the directory returns to an Active status.

## How it works

Amazon SNS uses “topics” to collect and distribute messages. Each topic has one or more subscribers who receive the messages that have been published to that topic. Using the steps below you can add Directory Service as publisher to an Amazon SNS topic. When Directory Service detects a change in your directory’s status, it publishes a message to that topic, which is then sent to the topic’s subscribers.

You can associate multiple directories as publishers to a single topic. You can also add directory status messages to topics that you’ve previously created in Amazon SNS. You have detailed control over who can publish to and subscribe to a topic. For complete information about Amazon SNS, see [What is Amazon SNS?](#).

## To enable SNS messaging for your directory

1. Sign in to the AWS Management Console and open the [Directory Service console](#).
2. On the **Directories** page, choose your directory ID.
3. Select the **Maintenance** tab.
4. In the **Directory monitoring** section, choose **Actions**, and then select **Create notification**.
5. On the **Create notification** page, select **Choose a notification type**, and then choose **Create a new notification**. Alternatively, if you already have an existing SNS topic, you can choose **Associate existing SNS topic** to send status messages from this directory to that topic.

### Note

If you choose **Create a new notification** but then use the same topic name for an SNS topic that already exists, Amazon SNS does not create a new topic, but just adds the new subscription information to the existing topic.

If you choose **Associate existing SNS topic**, you will only be able to choose an SNS topic that is in the same Region as the directory.

6. Choose the **Recipient type** and enter the **Recipient** contact information. If you enter a phone number for SMS, use numbers only. Do not include dashes, spaces, or parentheses.
7. (Optional) Provide a name for your topic and an SNS display name. The display name is a short name up to 10 characters that is included in all SMS messages from this topic. When using the SMS option, the display name is required.

### Note

If you are logged in using an IAM user or role that has only the [DirectoryServiceFullAccess](#) managed policy, your topic name must start with "DirectoryMonitoring". If you'd like to further customize your topic name you'll need additional privileges for SNS.

8. Choose **Create**.

If you want to designate additional SNS subscribers, such as an additional email address, Amazon SQS queues or AWS Lambda, you can do this from the [Amazon SNS console](#).

## To remove directory status messages from a topic

1. Sign in to the AWS Management Console and open the [Directory Service console](#).
2. On the **Directories** page, choose your directory ID.
3. Select the **Maintenance** tab.
4. In the **Directory monitoring** section, select an SNS topic name in the list, choose **Actions**, and then select **Remove**.
5. Choose **Remove**.

This removes your directory as a publisher to the selected SNS topic. If you want to delete the entire topic, you can do this from the [Amazon SNS console](#).

### Note

Before deleting an Amazon SNS topic using the SNS console, you should ensure that a directory is not sending status messages to that topic.

If you delete an Amazon SNS topic using the SNS console, this change will not immediately be reflected within the Directory Services console. You would only be notified the next time a directory publishes a notification to the deleted topic, in which case you would see an updated status on the directory's **Monitoring** tab indicating the topic could not be found. Therefore, to avoid missing important directory status messages, before deleting any topic that receives messages from Directory Service, associate your directory with a different Amazon SNS topic.

## Access to AWS applications and services from your Simple AD

You can grant access to your Simple AD users to access AWS applications and services. Some of these AWS applications and services include:

- Amazon WorkDocs
- AWS Management Console
- Amazon WorkSpaces

You can also use access URLs and single sign-on with your Simple AD.

## Topics

- [Application compatibility policy for Simple AD](#)
- [Enabling access to AWS applications and services for your Simple AD](#)
- [Enabling access to the AWS Management Console with Simple AD credentials](#)
- [Creating an access URL for Simple AD](#)
- [Enabling single sign-on](#)

## Application compatibility policy for Simple AD

Simple AD is an implementation of Samba that provides many of the basic features of Active Directory. Due to the magnitude of custom and commercial off-the-shelf applications that use Active Directory, AWS does not and cannot perform formal or broad verification of third-party application compatibility with Simple AD. Although AWS works with customers in an attempt to overcome any potential application installation challenges they might encounter, we are unable to guarantee that any application is or will continue to be compatible with Simple AD.

The following third-party applications are compatible with Simple AD:

- Microsoft Internet Information Services (IIS) on the following platforms:
  - Windows Server 2003 R2
  - Windows Server 2008 R1
  - Windows Server 2008 R2
  - Windows Server 2012
  - Windows Server 2012 R2
- Microsoft SQL Server:
  - SQL Server 2005 R2 (Express, Web, and Standard editions)
  - SQL Server 2008 R2 (Express, Web, and Standard editions)
  - SQL Server 2012 (Express, Web, and Standard editions)
  - SQL Server 2014 (Express, Web, and Standard editions)
- Microsoft SharePoint:
  - SharePoint 2010 Foundation
  - SharePoint 2010 Enterprise
  - SharePoint 2013 Enterprise

Customers can choose to use AWS Directory Service for Microsoft Active Directory ([AWS Managed Microsoft AD](#)) for a higher level of compatibility based on actual Active Directory.

## Enabling access to AWS applications and services for your Simple AD

Users can authorize Simple AD to give AWS applications and services, such as Amazon WorkSpaces, access to your Active Directory. The following AWS applications and services can be enabled or disabled to work with Simple AD.

| AWS application / service | More information...                                                                                                                                                                                                                                             |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Amazon WorkDocs           | For more information, see the <a href="#">Amazon WorkDocs Administration Guide</a>                                                                                                                                                                              |
| Amazon WorkMail           | For more information, see the <a href="#">Amazon WorkMail Administrator Guide</a> .                                                                                                                                                                             |
| Amazon WorkSpaces         | You can create a Simple AD, AWS Managed Microsoft AD, or AD Connector directly from WorkSpaces. Simply launch <b>Advanced Setup</b> when creating your Workspace.<br><br>For more information, see the <a href="#">Amazon WorkSpaces Administration Guide</a> . |
| AWS Management Console    | For more information, see <a href="#">Enabling AWS Management Console access with AWS Managed Microsoft AD credentials</a> .                                                                                                                                    |

Once enabled, you manage access to your directories in the console of the application or service that you want to give access to your directory. To find the AWS applications and services links described above in the Directory Service console, perform the following steps.

### To display the applications and services for a directory

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Application management** tab.

#### 4. Review the list under the **AWS apps & services** section.

For more information about how to authorize or deauthorize AWS applications and services using Directory Service, see [Authorization for AWS applications and services using Directory Service](#).

## Enabling access to the AWS Management Console with Simple AD credentials

Directory Service allows you to grant members of your directory access to the AWS Management Console. By default, your directory members do not have access to any AWS resources. You assign IAM roles to your directory members to give them access to the various AWS services and resources. The IAM role defines the services, resources, and level of access that your directory members have.

Before you can grant console access to your directory members, your directory must have an access URL. For more information about how to view directory details and get your access URL, see [Viewing AWS Managed Microsoft AD directory information](#). For more information about how to create an access URL, see [Creating an access URL for AWS Managed Microsoft AD](#).

For more information about how to create and assign IAM roles to your directory members, see [Granting AWS Managed Microsoft AD users and groups access to AWS resources with IAM roles](#).

### Topics

- [Enabling AWS Management Console access](#)
- [Disabling AWS Management Console access](#)
- [Setting login session length](#)

### Related AWS Security Blog Article

- [How to Access the AWS Management Console Using AWS Managed Microsoft AD and Your On-Premises Credentials](#)

### Related AWS re:Post Article

- [How can I grant access to the AWS Management Console for an on-premises Active Directory users?](#)

## Enabling AWS Management Console access

By default, console access is not enabled for any directory. To enable console access for your directory users and groups, perform the following steps:

### To enable console access

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Application management** tab.
4. Under the **AWS Management Console** section, choose **Enable**. Console access is now enabled for your directory.

#### Important

Before users can sign-in to the console with your access URL, you must first add your users to the IAM role. For general information about assigning users to IAM roles, see [Assigning users or groups to an existing IAM role](#). After the IAM roles have been assigned, users can then access the console using your access URL. For example, if your directory access URL is example-corp.awsapps.com, the URL to access the console is <https://example-corp.awsapps.com/console/>.

## Disabling AWS Management Console access

To disable console access for your directory users and groups, perform the following steps:

### To disable console access

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Application management** tab.
4. Under the **AWS Management Console** section, choose **Disable**. Console access is now disabled for your directory.
5. If any IAM roles have been assigned to users or groups in the directory, the **Disable** button may be unavailable. In this case, you must remove all IAM role assignments for the directory.

before proceeding, including assignments for users or groups in your directory that have been deleted, which will show as **Deleted User** or **Deleted Group**.

After all IAM role assignments have been removed, repeat the steps above.

## Setting login session length

By default, users have 1 hour to use their session after successfully signing in to the console before they are logged out. After that, users must sign in again to start the next 1 hour session before being logged off again. You can use the following procedure to change the length of time to up to 12 hours per session.

### To set login session length

1. In the [AWS Directory Service console](#) navigation pane, choose **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Application management** tab.
4. Under the **AWS apps & services** section, choose **AWS Management Console**.
5. In the **Manage Access to AWS Resource** dialog box, choose **Continue**.
6. In the **Assign users and groups to IAM roles** page, under **Set login session length**, edit the numbered value, and then choose **Save**.

## Creating an access URL for Simple AD

An access URL is used with AWS applications and services, such as Amazon WorkDocs, to reach a login page that is associated with your directory. The URL must be unique globally. You can create an access URL for your directory by performing the following steps.

### Warning

Once you create an application access URL for this directory, it cannot be changed. After an access URL is created, it cannot be used by others. If you delete your directory, the access URL is also deleted and can then be used by any other account.

## To create an access URL

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Application management** tab.
4. In the **Application access URL** section, if an access URL has not been assigned to the directory, the **Create** button is displayed. Enter a directory alias and choose **Create**. If an **Entity Already Exists** error is returned, the specified directory alias has already been allocated. Choose another alias and repeat this procedure.

Your access URL is displayed in the format <*alias*>.awsapps.com.

## Enabling single sign-on

AWS Directory Service provides the ability to allow your users to access WorkDocs from a computer joined to the directory without having to enter their credentials separately.

Before you enable single sign-on, you need to take additional steps to enable your users web browsers to support single sign-on. Users may need to modify their web browser settings to enable single sign-on.

 **Note**

Single sign-on only works when used on a computer that is joined to the Directory Service directory. It cannot be used on computers that are not joined to the directory.

If your directory is an AD Connector directory and the AD Connector service account does not have the permission to add or remove its service principal name attribute, then for Steps 5 and 6 below, you have two options:

1. You can proceed and will be prompted for the username and password for a directory user that has this permission to add or remove the service principal name attribute on the AD Connector service account. These credentials are only used to enable single sign-on and are not stored by the service. The AD Connector service account permissions are not changed.
2. You can delegate permissions to allow the AD Connector service account to add or remove the service principal name attribute on itself, you can run the below PowerShell commands from

a domain joined computer using an account that has permissions to modify the permissions on the AD Connector service account. The below command will give the AD Connector service account the ability to add and remove a service principal name attribute only for itself.

```
$AccountName = 'ConnectorAccountName'  
# DO NOT modify anything below this comment.  
# Getting Active Directory information.  
Import-Module 'ActiveDirectory'  
$RootDse = Get-ADRootDSE  
[System.GUID]$ServicePrincipalNameGuid = (Get-ADObject -SearchBase  
    $RootDse.SchemaNamingContext -Filter { LDAPDisplayName -eq 'servicePrincipalName' } -  
    Properties 'schemaIDGUID').schemaIDGUID  
# Getting AD Connector service account Information.  
$AccountProperties = Get-ADUser -Identity $AccountName  
$AclPath = $AccountProperties.DistinguishedName  
$AccountSid = New-Object -TypeName 'System.Security.Principal.SecurityIdentifier'  
    $AccountProperties.SID.Value  
# Getting ACL settings for AD Connector service account.  
$ObjectAcl = Get-ACL -Path "AD:\$AclPath"  
# Setting ACL allowing the AD Connector service account the ability to add and remove a  
    Service Principal Name (SPN) to itself  
$AddAccessRule = New-Object -TypeName  
    'System.DirectoryServices.ActiveDirectoryAccessRule' $AccountSid, 'WriteProperty',  
    'Allow', $ServicePrincipalNameGUID, 'None'  
$ObjectAcl.AddAccessRule($AddAccessRule)  
Set-ACL -AclObject $ObjectAcl -Path "AD:\$AclPath"
```

## To enable or disable single sign-on with WorkDocs

1. In the [AWS Directory Service console](#) navigation pane, select **Directories**.
2. On the **Directories** page, choose your directory ID.
3. On the **Directory details** page, select the **Application management** tab.
4. In the **Application access URL** section, choose **Enable** to enable single sign-on for WorkDocs.

If you do not see the **Enable** button, you may need to first create an Access URL before this option will be displayed. For more information about how to create an access URL, see [Creating an access URL for AWS Managed Microsoft AD](#).

5. In the **Enable Single Sign-On for this directory** dialog box, choose **Enable**. Single sign-on is enabled for the directory.

6. If you later want to disable single sign-on with WorkDocs, choose **Disable**, and then in the **Disable Single Sign-On for this directory** dialog box, choose **Disable** again.

## Topics

- [Single sign-on for IE and Chrome](#)
- [Single sign-on for Firefox](#)

## Single sign-on for IE and Chrome

To allow Microsoft Internet Explorer (IE) and Google Chrome browsers to support single sign-on, the following tasks must be performed on the client computer:

- Add your access URL (e.g., `https://<alias>.awsapps.com`) to the list of approved sites for single sign-on.
- Enable active scripting (JavaScript).
- Allow automatic logon.
- Enable integrated authentication.

You or your users can perform these tasks manually, or you can change these settings using Group Policy settings.

## Topics

- [Manual update for single sign-on on Windows](#)
- [Manual update for single sign-on on OS X](#)
- [Group policy settings for single sign-on](#)

## Manual update for single sign-on on Windows

To manually enable single sign-on on a Windows computer, perform the following steps on the client computer. Some of these settings may already be set correctly.

### To manually enable single sign-on for Internet Explorer and Chrome on Windows

1. To open the **Internet Properties** dialog box, choose the **Start** menu, type **Internet Options** in the search box, and choose **Internet Options**.

2. Add your access URL to the list of approved sites for single sign-on by performing the following steps:
  - a. In the **Internet Properties** dialog box, select the **Security** tab.
  - b. Select **Local intranet** and choose **Sites**.
  - c. In the **Local intranet** dialog box, choose **Advanced**.
  - d. Add your access URL to the list of websites and choose **Close**.
  - e. In the **Local intranet** dialog box, choose **OK**.
3. To enable active scripting, perform the following steps:
  - a. In the **Security** tab of the **Internet Properties** dialog box, choose **Custom level**.
  - b. In the **Security Settings - Local Intranet Zone** dialog box, scroll down to **Scripting** and select **Enable** under **Active scripting**.
  - c. In the **Security Settings - Local Intranet Zone** dialog box, choose **OK**.
4. To enable automatic logon, perform the following steps:
  - a. In the **Security** tab of the **Internet Properties** dialog box, choose **Custom level**.
  - b. In the **Security Settings - Local Intranet Zone** dialog box, scroll down to **User Authentication** and select **Automatic logon only in Intranet zone** under **Logon**.
  - c. In the **Security Settings - Local Intranet Zone** dialog box, choose **OK**.
  - d. In the **Security Settings - Local Intranet Zone** dialog box, choose **OK**.
5. To enable integrated authentication, perform the following steps:
  - a. In the **Internet Properties** dialog box, select the **Advanced** tab.
  - b. Scroll down to **Security** and select **Enable Integrated Windows Authentication**.
  - c. In the **Internet Properties** dialog box, choose **OK**.
6. Close and re-open your browser to have these changes take effect.

## Manual update for single sign-on on OS X

To manually enable single sign-on for Chrome on OS X, perform the following steps on the client computer. You will need administrator rights on your computer to complete these steps.

### To manually enable single sign-on for Chrome on OS X

1. Add your access URL to the [AuthServerAllowlist](#) policy by running the following command:

```
defaults write com.google.Chrome AuthServerAllowlist "https://<alias>.awsapps.com"
```

2. Open **System Preferences**, go to the **Profiles** panel, and delete the Chrome Kerberos Configuration profile.
3. Restart Chrome and open chrome://policy in Chrome to confirm that the new settings are in place.

## Group policy settings for single sign-on

The domain administrator can implement Group Policy settings to make the single sign-on changes on client computers that are joined to the domain.

### Note

If you manage the Chrome web browsers on the computers in your domain with Chrome policies, you must add your access URL to the [AuthServerAllowlist](#) policy. For more information about setting Chrome policies, go to [Policy Settings in Chrome](#).

## To enable single sign-on for Internet Explorer and Chrome using Group Policy settings

1. Create a new Group Policy object by performing the following steps:
  - a. Open the Group Policy Management tool, navigate to your domain and select **Group Policy Objects**.
  - b. From the main menu, choose **Action** and select **New**.
  - c. In the **New GPO** dialog box, enter a descriptive name for the Group Policy object, such as **IAM Identity Center Policy**, and leave **Source Starter GPO** set to **(none)**. Click **OK**.
2. Add the access URL to the list of approved sites for single sign-on by performing the following steps:
  - a. In the Group Policy Management tool, navigate to your domain, select **Group Policy Objects**, open the context (right-click) menu for your IAM Identity Center policy, and choose **Edit**.
  - b. In the policy tree, navigate to **User Configuration > Preferences > Windows Settings**.

- c. In the **Windows Settings** list, open the context (right-click) menu for **Registry** and choose **New registry item**.
- d. In the **New Registry Properties** dialog box, enter the following settings and choose **OK**:

**Action**

Update

**Hive**

HKEY\_CURRENT\_USER

**Path**

Software\Microsoft\Windows\CurrentVersion\Internet Settings  
\ZoneMap\Domains\awsapps.com\<alias>

The value for <alias> is derived from your access URL. If your access URL is <https://examplecorp.awsapps.com>, the alias is examplecorp, and the registry key will be Software\Microsoft\Windows\CurrentVersion\Internet Settings\ZoneMap\Domains\awsapps.com\examplecorp.

**Value name**

https

**Value type**

REG\_DWORD

**Value data**

1

3. To enable active scripting, perform the following steps:

- a. In the Group Policy Management tool, navigate to your domain, select **Group Policy Objects**, open the context (right-click) menu for your IAM Identity Center policy, and choose **Edit**.
- b. In the policy tree, navigate to **Computer Configuration > Policies > Administrative Templates > Windows Components > Internet Explorer > Internet Control Panel > Security Page > Intranet Zone**.

- c. In the **Intranet Zone** list, open the context (right-click) menu for **Allow active scripting** and choose **Edit**.
  - d. In the **Allow active scripting** dialog box, enter the following settings and choose **OK**:
    - Select the **Enabled** radio button.
    - Under **Options** set **Allow active scripting** to **Enable**.
4. To enable automatic logon, perform the following steps:
    - a. In the Group Policy Management tool, navigate to your domain, select **Group Policy Objects**, open the context (right-click) menu for your SSO policy, and choose **Edit**.
    - b. In the policy tree, navigate to **Computer Configuration > Policies > Administrative Templates > Windows Components > Internet Explorer > Internet Control Panel > Security Page > Intranet Zone**.
    - c. In the **Intranet Zone** list, open the context (right-click) menu for **Logon options** and choose **Edit**.
    - d. In the **Logon options** dialog box, enter the following settings and choose **OK**:
      - Select the **Enabled** radio button.
      - Under **Options** set **Logon options** to **Automatic logon only in Intranet zone**.
  5. To enable integrated authentication, perform the following steps:
    - a. In the Group Policy Management tool, navigate to your domain, select **Group Policy Objects**, open the context (right-click) menu for your IAM Identity Center policy, and choose **Edit**.
    - b. In the policy tree, navigate to **User Configuration > Preferences > Windows Settings**.
    - c. In the **Windows Settings** list, open the context (right-click) menu for **Registry** and choose **New registry item**.
    - d. In the **New Registry Properties** dialog box, enter the following settings and choose **OK**:

**Action**

Update

**Hive**

HKEY\_CURRENT\_USER

**Path**

Software\Microsoft\Windows\CurrentVersion\Internet Settings

**Value name**

EnableNegotiate

**Value type**

REG\_DWORD

**Value data**

1

6. Close the **Group Policy Management Editor** window if it is still open.
7. Assign the new policy to your domain by following these steps:
  - a. In the Group Policy Management tree, open the context (right-click) menu for your domain and choose **Link an Existing GPO**.
  - b. In the **Group Policy Objects** list, select your IAM Identity Center policy and choose **OK**.

These changes will take effect after the next Group Policy update on the client, or the next time the user logs in.

## Single sign-on for Firefox

To allow Mozilla Firefox browser to support single sign-on, add your access URL (e.g., <https://<alias>.awsapps.com>) to the list of approved sites for single sign-on. This can be done manually, or automated with a script.

### Topics

- [Manual update for single sign-on](#)
- [Automatic update for single sign-on](#)

### Manual update for single sign-on

To manually add your access URL to the list of approved sites in Firefox, perform the following steps on the client computer.

## To manually add your access URL to the list of approved sites in Firefox

1. Open Firefox and open the about:config page.
2. Open the network.negotiate-auth.trusted-uris preference and add your access URL to the list of sites. Use a comma (,) to separate multiple entries.

## Automatic update for single sign-on

As a domain administrator, you can use a script to add your access URL to the Firefox network.negotiate-auth.trusted-uris user preference on all computers on your network. For more information, go to <https://support.mozilla.org/en-US/questions/939037>.

## Ways to join an Amazon EC2 instance to your Simple AD

You can seamlessly join an Amazon EC2 instance to your Active Directory domain when the instance is launched. For more information, see [Joining an Amazon EC2 Windows instance to your AWS Managed Microsoft AD Active Directory](#). You can also launch an EC2 instance and join it to an Active Directory domain directly from the Directory Service console with [AWS Systems Manager Automation](#).

If you need to manually join an EC2 instance to your Active Directory domain, you must launch the instance in the proper Region and security group or subnet, then join the instance to the domain.

To be able to connect remotely to these instances, you must have IP connectivity to the instances from the network you are connecting from. In most cases, this requires that an internet gateway be attached to your VPC and that the instance has a public IP address.

### Topics

- [Joining an Amazon EC2 Windows instance to your Simple AD Active Directory](#)
- [Join an Amazon EC2 Linux instance to your Simple AD Active Directory](#)
- [Delegating directory join privileges for Simple AD](#)
- [Creating a DHCP options set for Simple AD](#)

# Joining an Amazon EC2 Windows instance to your Simple AD Active Directory

You can launch and join an Amazon EC2 Windows instance to a Simple AD. Alternatively, you can manually join an existing EC2 Windows instance to a Simple AD.

## Seamlessly join an EC2 Windows

To seamlessly domain join an EC2 instance, you'll need to complete the following:

### Prerequisites

- Have an Simple AD To learn more, see [Create your Simple AD](#).
- You'll need the following IAM permissions to seamlessly join an EC2 Windows instance:
  - IAM Instance Profile with the following IAM permissions:
    - AmazonSSMManagedInstanceCore
    - AmazonSSMDirectoryServiceAccess
  - The user seamlessly domain joining the EC2 to the Simple AD needs the following IAM permissions:
    - Directory Service Permissions:
      - "ds:DescribeDirectories"
      - "ds>CreateComputer"
    - Amazon VPC Permissions:
      - "ec2:DescribeVpcs"
      - "ec2:DescribeSubnets"
      - "ec2:DescribeNetworkInterfaces"
      - "ec2>CreateNetworkInterface"
      - "ec2:AttachNetworkInterface"
    - EC2 Permissions:
      - "ec2:DescribeInstances"
      - "ec2:DescribeImages"
      - "ec2:DescribeInstanceTypes"
      - "ec2:RunInstances"
      - "ec2>CreateTags"

- AWS Systems Manager Permissions:
  - "ssm:DescribeInstanceInformation"
  - "ssm:SendCommand"
  - "ssm:GetCommandInvocation"
  - "ssm>CreateBatchAssociation"

When your Simple AD is created, a security group is created with inbound and outbound rules. To learn more about these rules and ports, see [What gets created with your Simple AD](#). To seamlessly domain join an EC2 Windows instance, your VPC where you're launching your instance should allow the same ports allowed in your Simple AD security group's inbound and outbound rules.

- Depending on your network security and firewall settings, you could be required to allow additional outbound traffic. This traffic would be for HTTPS (port 443) to the following endpoints:

| Endpoint                                  | Role                                                                                                                                                    |
|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| ec2messages. <i>region</i> .amazonaws.com | Creates and deletes session channels with Session Manager service. For more information, see <a href="#">AWS Systems Manager endpoints and quotas</a> . |
| ssm. <i>region</i> .amazonaws.com         | Endpoint for AWS Systems Manager Session Manager. For more information, see <a href="#">AWS Systems Manager endpoints and quotas</a> .                  |
| ssmmessages. <i>region</i> .amazonaws.com | Creates and deletes session channels with Session Manager service. For more information, see <a href="#">AWS Systems Manager endpoints and quotas</a> . |
| ds. <i>region</i> .amazonaws.com          | Endpoint for Directory Service. For more information, see <a href="#">Region availability for Directory Service</a> .                                   |

- We recommend to use a DNS server that will resolve your Simple AD domain name. To do so, you can create a DHCP option set. See [Creating a DHCP options set for Simple AD](#) for more information.
    - If you choose not to create a DHCP option set, then your DNS servers will be static and configured to by your Simple AD.
1. Sign in to the AWS Management Console and open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
  2. In the navigation bar, choose the same AWS Region as the existing directory.
  3. On the **EC2 Dashboard**, in the **Launch instance** section, choose **Launch instance**.
  4. On the **Launch an instance** page, under the **Name and Tags** section, enter the name you would like to use for your Windows EC2 instance.
  5. (Optional) Choose **Add additional tags** to add one or more tag key-value pairs to organize, track, or control access for this EC2 instance.
  6. In the **Application and OS Image (Amazon Machine Image)** section, choose **Windows** in the **Quick Start** pane. You can change the Windows Amazon Machine Image (AMI) from the **Amazon Machine Image (AMI)** dropdown list.
  7. In the **Instance type** section, choose the instance type you would like to use from **Instance type** dropdown list.
  8. In the **Key pair (login)** section, you can either choose to create a new key pair or choose from an existing key pair.
    - a. To create a new key pair, choose **Create new key pair**.
    - b. Enter a name for the key pair and select an option for the **Key pair type** and **Private key file format**.
    - c. To save the private key in a format that can be used with OpenSSH, choose **.pem**. To save the private key in a format that can be used with PuTTY, choose **.ppk**.
    - d. Choose **create key pair**.
    - e. The private key file is automatically downloaded by your browser. Save the private key file in a safe place.

 **Important**

This is the only chance for you to save the private key file.

9. On the **Launch an instance** page, under **Network settings** section, choose **Edit**. Choose the **VPC** that your directory was created in from the **VPC - required** dropdown list.
10. Choose one of the public subnets in your VPC from the **Subnet** dropdown list. The subnet you choose must have all external traffic routed to an internet gateway. If this is not the case, you won't be able to connect to the instance remotely.

For more information on how to connect to a internet gateway, see [Connect to the internet using an internet gateway](#) in the *Amazon VPC User Guide*.

11. Under **Auto-assign public IP**, choose **Enable**.

For more information about public and private IP addressing, see [Amazon EC2 instance IP addressing](#) in the *Amazon EC2 User Guide*.

12. For **Firewall (security groups)** settings, you can use the default settings or make changes to meet your needs.
13. For **Configure storage** settings, you can use the default settings or make changes to meet your needs.
14. Select **Advanced details** section, choose your domain from the **Domain join directory** dropdown list.

 **Note**

After choosing the Domain join directory, you may see:

 An error was detected in your existing SSM document. You can [delete the existing SSM document here](#) and we'll create a new one with correct properties on instance launch. 

This error occurs if the EC2 launch wizard identifies an existing SSM document with unexpected properties. You can do one of the following:

- If you previously edited the SSM document and the properties are expected, choose close and proceed to launch the EC2 instance with no changes.
- Select the [delete the existing SSM document here](#) link to delete the SSM document. This will allow for the creation of an SSM document with the correct properties. The SSM document will automatically be created when you launch the EC2 instance.

15. For **IAM instance profile**, you can select an existing IAM instance profile or create a new one. Select an IAM instance profile that has the AWS managed policies **AmazonSSMManagedInstanceCore** and **AmazonSSMDirectoryServiceAccess** attached to it from the **IAM instance profile** dropdown list. To create a new one, choose **Create new IAM profile** link, and then do the following:

1. Choose **Create role**.
2. Under **Select trusted entity**, choose **AWS service**.
3. Under **Use case**, choose **EC2**.
4. Under **Add permissions**, in the list of policies, select the **AmazonSSMManagedInstanceCore** and **AmazonSSMDirectoryServiceAccess** policies. To filter the list, type **SSM** in the search box. Choose **Next**.

 **Note**

**AmazonSSMDirectoryServiceAccess** provides the permissions to join instances to an Active Directory managed by Directory Service. **AmazonSSMManagedInstanceCore** provides the minimum permissions necessary to use the AWS Systems Manager service. For more information about creating a role with these permissions, and for information about other permissions and policies you can assign to your IAM role, see [Create an IAM instance profile for Systems Manager](#) in the *AWS Systems Manager User Guide*.

5. On the **Name, review, and create** page, enter a **Role name**. You will need this role name to attach to the EC2 instance.
  6. (Optional) You can provide a description of the IAM instance profile in the **Description** field.
  7. Choose **Create role**.
  8. Return to **Launch an instance** page and choose the refresh icon next to the **IAM instance profile**. Your new IAM instance profile should be visible in the **IAM instance profile** dropdown list. Choose the new profile and leave the rest of the settings with their default values.
16. Choose **Launch instance**.

## Manually join an EC2 Windows

To manually join an existing Amazon EC2 Windows instance to a Simple AD Active Directory, the instance must be launched using the parameters as specified in [Joining an Amazon EC2 Windows instance to your Simple AD Active Directory](#).

You will need the IP addresses of the Simple AD DNS servers. This information can be found under **Directory Services > Directories > the Directory ID** link for your directory > **Directory details** and **Networking & Security** sections.

The screenshot shows the AWS Directory Service console. In the left sidebar, under 'Active Directory', 'Directories' is selected. The main content area shows a directory named 'd-1234567890'. The 'Directory details' section displays the following information:

|                          |                     |                                          |                  |
|--------------------------|---------------------|------------------------------------------|------------------|
| Directory type           | Microsoft AD        | Directory DNS name                       | corp.example.com |
| Edition                  | Standard            | Directory NetBIOS name                   | corp             |
| Operating system version | Windows Server 2019 | Directory administration EC2 instance(s) | -                |

The 'Networking & security' tab is selected, showing the 'Networking details' section. It displays VPC, Availability zones (us-east-2a, us-east-2b), Subnets, and DNS addresses (192.0.2.1, 198.51.100.1).

## To join a Windows instance to a Simple AD Active Directory

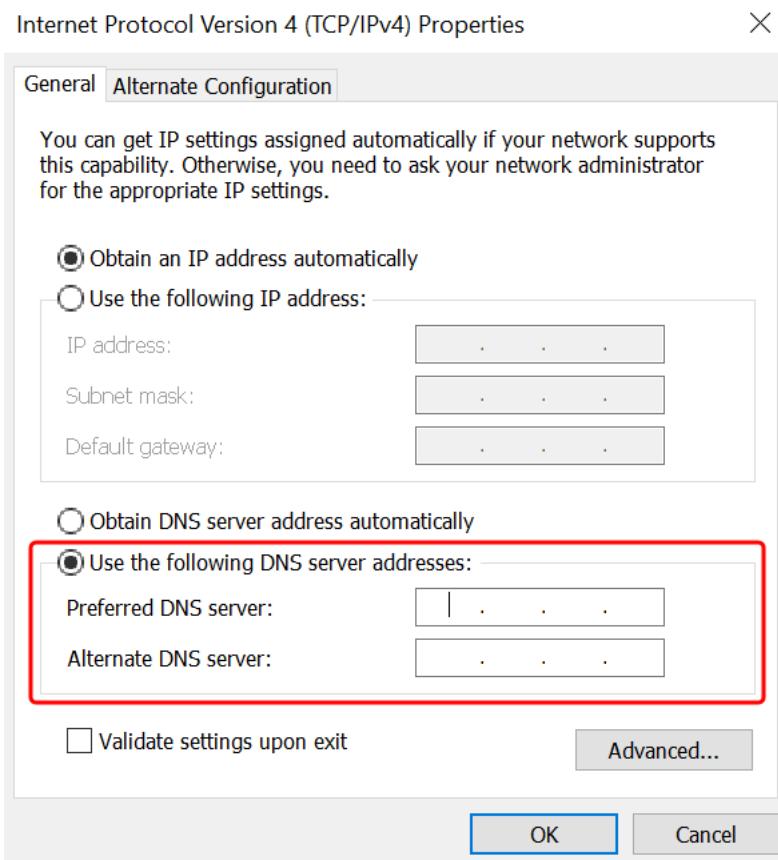
1. Connect to the instance using any Remote Desktop Protocol client.
2. Open the TCP/IPv4 properties dialog box on the instance.
  - a. Open **Network Connections**.

### Tip

You can open **Network Connections** directly by running the following from a command prompt on the instance.

```
%SystemRoot%\system32\control.exe ncpa.cpl
```

- b. Open the context menu (right-click) for any enabled network connection and then choose **Properties**.
- c. In the connection properties dialog box, open (double-click) **Internet Protocol Version 4**.
3. Select **Use the following DNS server addresses**, change the **Preferred DNS server** and **Alternate DNS server** addresses to the IP addresses of your Simple AD-provided DNS servers, and choose **OK**.



4. Open the **System Properties** dialog box for the instance, select the **Computer Name** tab, and choose **Change**.

 **Tip**

You can open the **System Properties** dialog box directly by running the following from a command prompt on the instance.

```
%SystemRoot%\system32\control.exe sysdm.cpl
```

5. In the **Member of** field, select **Domain**, enter the fully qualified name of your Simple AD Active Directory, and choose **OK**.
6. When prompted for the name and password for the domain administrator, enter the username and password of an account that has domain join privileges. For more information about delegating these privileges, see [Delegating directory join privileges for Simple AD](#).

 **Note**

You can enter either the fully qualified name of your domain or the NetBIOS name, followed by a backslash (\), and then the username. The username would be **Administrator**. For example, **corp.example.com\administrator** or **corp\administrator**.

7. After you receive the message welcoming you to the domain, restart the instance to have the changes take effect.

Now that your instance has been joined to the Simple AD Active Directory domain, you can log into that instance remotely and install utilities to manage the directory, such as adding users and groups. The Active Directory Administration Tools can be used to create users and groups. For more information, see [Installing the Active Directory Administration Tools for Simple AD](#).

## Join an Amazon EC2 Linux instance to your Simple AD Active Directory

You can launch and join an Amazon EC2 Linux instance to your Simple AD in the AWS Management Console. You can also manually join EC2 Linux instance to your Simple AD.

The following Linux instance distributions and versions are supported:

- Amazon Linux AMI 2018.03.0
- Amazon Linux 2 (64-bit x86)
- Red Hat Enterprise Linux 8 (HVM) (64-bit x86)
- Ubuntu Server 18.04 LTS & Ubuntu Server 16.04 LTS

- CentOS 7 x86-64
- SUSE Linux Enterprise Server 15 SP1

 **Note**

Distributions prior to Ubuntu 14 and Red Hat Enterprise Linux 7 and 8 do not support the seamless domain join feature.

### Ways to domain join a EC2 Linux instance:

- [Seamlessly join an Amazon EC2 Linux instance to your Simple AD Active Directory](#)
- [Manually join an Amazon EC2 Linux instance to your Simple AD Active Directory](#)

## Seamlessly join an Amazon EC2 Linux instance to your Simple AD Active Directory

This procedure seamlessly joins an Amazon EC2 Linux instance to your Simple AD Active Directory.

The following Linux instance distributions and versions are supported:

- Amazon Linux AMI 2018.03.0
- Amazon Linux 2 (64-bit x86)
- Red Hat Enterprise Linux 8 (HVM) (64-bit x86)
- Ubuntu Server 18.04 LTS & Ubuntu Server 16.04 LTS
- CentOS 7 x86-64
- SUSE Linux Enterprise Server 15 SP1

 **Note**

Distributions prior to Ubuntu 14 and Red Hat Enterprise Linux 7 and 8 do not support the seamless domain join feature.

### Prerequisites

Before you can set up seamless domain join to a Linux instance, you need to complete the procedures in this section.

## Select your seamless domain join service account

You can seamlessly join Linux computers to your Simple AD domain. To do that, you must create a user account with create computer account permissions to join the computers to the domain. Although members of the *Domain Admins* or other groups may have sufficient privileges to join computers to the domain, we do not recommend this. As a best practice, we recommend you use a service account that has the minimum privileges necessary to join the computers to the domain.

For information about how to process and delegate permissions to your service account for computer account creation, see [Delegate privileges to your service account](#).

## Create the secrets to store the domain service account

You can use AWS Secrets Manager to store the domain service account. For more information, see [Create an AWS Secrets Manager secret](#).

### Note

There are fees associated with Secrets Manager. For more information see, [Pricing](#) in the *AWS Secrets Manager User Guide*.

## To create secrets and store the domain service account information

1. Sign in to the AWS Management Console and open the AWS Secrets Manager console at <https://console.aws.amazon.com/secretsmanager/>.
2. Choose **Store a new secret**.
3. On the **Store a new secret** page, do the following:
  - a. Under **Secret type**, choose **Other type of secrets**.
  - b. Under **Key/value pairs**, do the following:
    - i. In the first box, enter **awsSeamlessDomainUsername**. On the same row, in the next box, enter the username for your service account. For example, if you used the PowerShell command previously, the service account name would be **awsSeamlessDomain**.

**Note**

You must enter **awsSeamlessDomainUsername** exactly as it is. Make sure there are not any leading or ending spaces. Otherwise the domain join will fail.

The screenshot shows the AWS Secrets Manager 'Store a new secret' wizard. The 'Choose secret type' step is active. Under 'Secret type', the 'Other type of secret' option is selected and highlighted with a red box. In the 'Key/value pairs' section, a row with 'awsSeamlessDomainUsername' in the key field is selected and highlighted with a red box. In the 'Encryption key' section, the dropdown menu shows 'aws/secretsmanager' selected. At the bottom right, there are 'Cancel' and 'Next' buttons.

- ii. Choose **Add row**.
- iii. On the new row, in the first box, enter **awsSeamlessDomainPassword**. On the same row, in the next box, enter the password for your service account.

**Note**

You must enter **awsSeamlessDomainPassword** exactly as it is. Make sure there are not any leading or ending spaces. Otherwise the domain join will fail.

- iv. Under **Encryption key**, leave the default value `aws/secretsmanager`. AWS Secrets Manager always encrypts the secret when you choose this option. You also may choose a key you created.
  - v. Choose **Next**.
4. Under **Secret name**, enter a secret name that includes your directory ID using the following format, replacing *d-xxxxxxxxxx* with your directory ID:

**aws/directory-services/*d-xxxxxxxxxx*/seamless-domain-join**

This will be used to retrieve secrets in the application.

**Note**

You must enter **aws/directory-services/*d-xxxxxxxxxx*/seamless-domain-join** exactly as it is but replace *d-xxxxxxxxxx* with your directory ID. Make sure that there are no leading or ending spaces. Otherwise the domain join will fail.

The screenshot shows the AWS Secrets Manager interface for creating a new secret. The top navigation bar includes 'Services', a search bar, and account information for 'Ohio'. The left sidebar lists steps: 'Step 1 Choose secret type', 'Step 2 Configure secret' (selected), 'Step 3 - optional Configure rotation', and 'Step 4 Review'. The main content area is titled 'Configure secret'.

**Secret name and description** (Info): Secret name is 'aws/directory-services/d-xxxxxxx/seamless-domain-join'. Description is 'Access to MySQL prod database for my AppBeta'.

**Tags - optional**: No tags associated with the secret.

**Resource permissions - optional** (Info): Add or edit a resource policy to access secrets across AWS accounts. Edit permissions button available.

**Replicate secret - optional**: Create read-only replicas of your secret in other Regions. Replica secrets incur a charge.

At the bottom, there are 'Cancel', 'Previous', and 'Next' buttons. The 'Next' button is highlighted in orange.

5. Leave everything else set to defaults, and then choose **Next**.
6. Under **Configure automatic rotation**, choose **Disable automatic rotation**, and then choose **Next**.

You can turn on rotation for this secret after you store it.
7. Review the settings, and then choose **Store** to save your changes. The Secrets Manager console returns you to the list of secrets in your account with your new secret now included in the list.
8. Choose your newly created secret name from the list, and take note of the **Secret ARN** value. You will need it in the next section.

## Turn on rotation for the domain service account secret

We recommend that you regularly rotate secrets to improve your security posture.

### To turn on rotation for the domain service account secret

- Follow the instructions in [Set up automatic rotation for AWS Secrets Manager secrets](#) in the *AWS Secrets Manager User Guide*.

For Step 5, use the rotation template [Microsoft Active Directory credentials](#) in the *AWS Secrets Manager User Guide*.

For help, see [Troubleshoot AWS Secrets Manager rotation](#) in the *AWS Secrets Manager User Guide*.

## Create the required IAM policy and role

Use the following prerequisite steps to create a custom policy that allows read-only access to your Secrets Manager seamless domain join secret (which you created earlier), and to create a new LinuxEC2DomainJoin IAM role.

### Create the Secrets Manager IAM read policy

You use the IAM console to create a policy that grants read-only access to your Secrets Manager secret.

### To create the Secrets Manager IAM read policy

- Sign in to the AWS Management Console as a user that has permission to create IAM policies. Then open the IAM console at <https://console.aws.amazon.com/iam/>.
- In the navigation pane, **Access Management**, choose **Policies**.
- Choose **Create policy**.
- Choose the **JSON** tab and copy the text from the following JSON policy document. Then paste it into the **JSON** text box.

#### Note

Make sure you replace the Region and Resource ARN with the actual Region and ARN of the secret that you created earlier.

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Effect": "Allow",  
            "Action": [  
                "secretsmanager:GetSecretValue",  
                "secretsmanager:DescribeSecret"  
            ],  
            "Resource": [  
                "arn:aws:secretsmanager:us-east-1:xxxxxxxxxx:secret:aws/directory-  
                services/d-xxxxxxxxxx/seamless-domain-join"  
            ]  
        }  
    ]  
}
```

5. When you are finished, choose **Next**. The policy validator reports any syntax errors. For more information, see [Validating IAM policies](#).
6. On the **Review policy** page, enter a policy name, such as **SM-Secret-Linux-DJ-*d-xxxxxxxxxx*-Read**. Review the **Summary** section to see the permissions that your policy grants. Then choose **Create policy** to save your changes. The new policy appears in the list of managed policies and is now ready to attach to an identity.

 **Note**

We recommend you create one policy per secret. Doing so ensures that instances only have access to the appropriate secret and minimizes the impact if an instance is compromised.

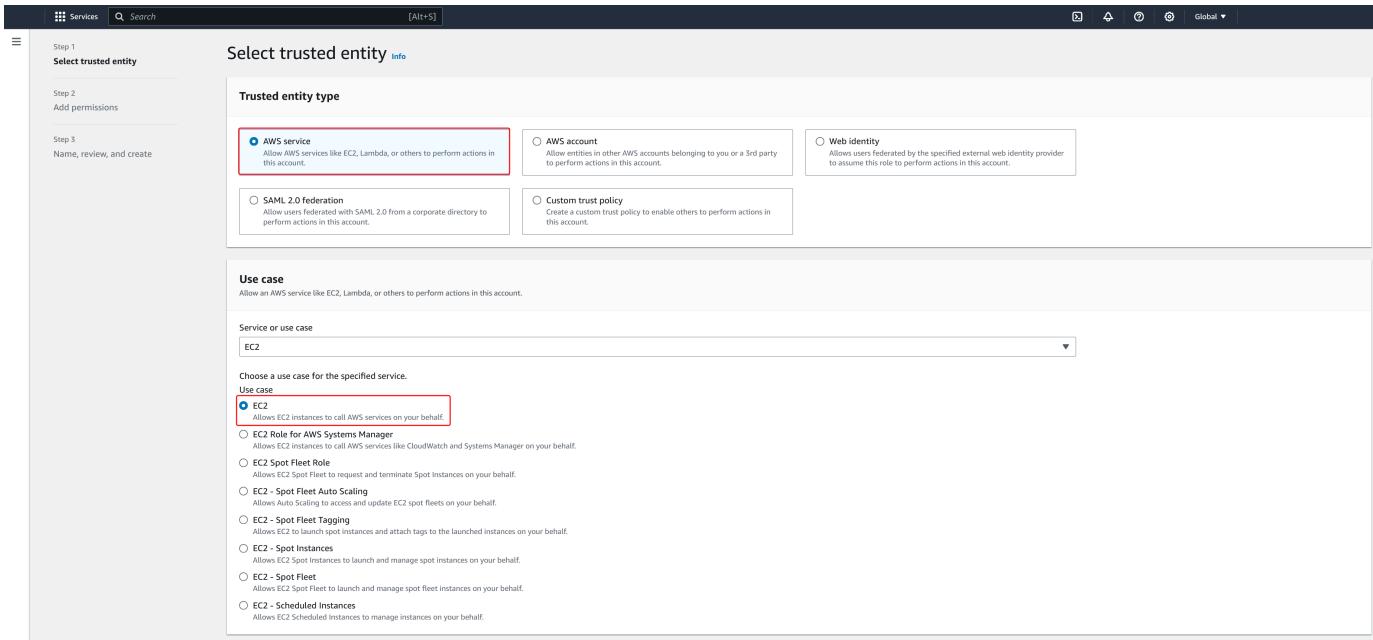
## Create the LinuxEC2DomainJoin role

You use the IAM console to create the role that you will use to domain join your Linux EC2 instance.

### To create the LinuxEC2DomainJoin role

1. Sign in to the AWS Management Console as a user that has permission to create IAM policies. Then open the IAM console at <https://console.aws.amazon.com/iam/>.

2. In the navigation pane, under **Access Management**, choose **Roles**.
3. In the content pane, choose **Create role**.
4. Under **Select type of trusted entity**, choose **AWS service**.
5. Under **Use case**, choose **EC2**, and then choose **Next**.



6. For **Filter policies**, do the following:

- a. Enter **AmazonSSMManagedInstanceCore**. Then select the check box for that item in the list.
- b. Enter **AmazonSSMDirectoryServiceAccess**. Then select the check box for that item in the list.
- c. Enter **SM-Secret-Linux-DJ-d-xxxxxxxxxx-Read** (or the name of the policy that you created in the previous procedure). Then select the check box for that item in the list.
- d. After adding the three policies listed above, select **Create role**.

### Note

AmazonSSMDirectoryServiceAccess provides the permissions to join instances to an Active Directory managed by Directory Service. AmazonSSMManagedInstanceCore provides the minimum permissions necessary to use the AWS Systems Manager service. For more information about creating a role with these permissions, and for information

about other permissions and policies you can assign to your IAM role, see [Create an IAM instance profile for Systems Manager](#) in the *AWS Systems Manager User Guide*.

7. Enter a name for your new role, such as **LinuxEC2DomainJoin** or another name that you prefer in the **Role name** field.
8. (Optional) For **Role description**, enter a description.
9. (Optional) Choose **Add new tag** under **Step 3: Add tags** to add tags. Tag key-value pairs are used to organize, track, or control access for this role.
10. Choose **Create role**.

## Seamlessly join a Linux instance to your Simple AD Active Directory

### To seamlessly join your Linux instance

1. Sign in to the AWS Management Console and open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. From the Region selector in the navigation bar, choose the same AWS Region as the existing directory.
3. On the **EC2 Dashboard**, in the **Launch instance** section, choose **Launch instance**.
4. On the **Launch an instance** page, under the **Name and Tags** section, enter the name you would like to use for your Linux EC2 instance.
5. (Optional) Choose **Add additional tags** to add one or more tag key-value pairs to organize, track, or control access for this EC2 instance.
6. In the **Application and OS Image (Amazon Machine Image)** section, choose a Linux AMI you wish to launch.

#### Note

The AMI used must have AWS Systems Manager (SSM Agent) version 2.3.1644.0 or higher. To check the installed SSM Agent version in your AMI by launching an instance from that AMI, see [Getting the currently installed SSM Agent version](#). If you need to upgrade the SSM Agent, see [Installing and configuring SSM Agent on EC2 instances for Linux](#).

SSM uses the aws :domainJoin plugin when joining a Linux instance to a Active Directory domain. The plugin changes the hostname for the Linux instances to the format EC2AMAZ-XXXXXXX. For more information about aws:domainJoin, see [AWS](#)

[Systems Manager command document plugin reference](#) in the *AWS Systems Manager User Guide*.

7. In the **Instance type** section, choose the instance type you would like to use from **Instance type** dropdown list.
8. In the **Key pair (login)** section, you can either choose to create a new key pair or choose from an existing key pair. To create a new key pair, choose **Create new key pair**. Enter a name for the key pair and select an option for the **Key pair type** and **Private key file format**. To save the private key in a format that can be used with OpenSSH, choose **.pem**. To save the private key in a format that can be used with PuTTY, choose **.ppk**. Choose **create key pair**. The private key file is automatically downloaded by your browser. Save the private key file in a safe place.

 **Important**

This is the only chance for you to save the private key file.

9. On the **Launch an instance** page, under **Network settings** section, choose **Edit**. Choose the **VPC** that your directory was created in from the **VPC - required** dropdown list.
10. Choose one of the public subnets in your VPC from the **Subnet** dropdown list. The subnet you choose must have all external traffic routed to an internet gateway. If this is not the case, you won't be able to connect to the instance remotely.

For more information on how to connect to a internet gateway, see [Connect to the internet using an internet gateway](#) in the *Amazon VPC User Guide*.

11. Under **Auto-assign public IP**, choose **Enable**.

For more information about public and private IP addressing, see [Amazon EC2 instance IP addressing](#) in the *Amazon EC2 User Guide*.

12. For **Firewall (security groups)** settings, you can use the default settings or make changes to meet your needs.
13. For **Configure storage** settings, you can use the default settings or make changes to meet your needs.
14. Select **Advanced details** section, choose your domain from the **Domain join directory** dropdown list.

**Note**

After choosing the Domain join directory, you may see:

 An error was detected in your existing SSM document. You can [delete the existing SSM document here](#) and we'll create a new one with correct properties on instance launch. 

This error occurs if the EC2 launch wizard identifies an existing SSM document with unexpected properties. You can do one of the following:

- If you previously edited the SSM document and the properties are expected, choose close and proceed to launch the EC2 instance with no changes.
- Select the delete the existing SSM document here link to delete the SSM document. This will allow for the creation of an SSM document with the correct properties. The SSM document will automatically be created when you launch the EC2 instance.

15. For **IAM instance profile**, choose the IAM role that you previously created in the prerequisites section **Step 2: Create the LinuxEC2DomainJoin role**.
16. Choose **Launch instance**.

**Note**

If you are performing a seamless domain join with SUSE Linux, a reboot is required before authentications will work. To reboot SUSE from the Linux terminal, type **sudo reboot**.

## Manually join an Amazon EC2 Linux instance to your Simple AD Active Directory

In addition to Amazon EC2 Windows instances, you can also join certain Amazon EC2 Linux instances to your Simple AD Active Directory. The following Linux instance distributions and versions are supported:

- Amazon Linux AMI 2018.03.0
- Amazon Linux 2 (64-bit x86)

- Amazon Linux 2023 AMI
- Red Hat Enterprise Linux 8 (HVM) (64-bit x86)
- Ubuntu Server 18.04 LTS & Ubuntu Server 16.04 LTS
- CentOS 7 x86-64
- SUSE Linux Enterprise Server 15 SP1

 **Note**

Other Linux distributions and versions may work but have not been tested.

## Prerequisites

Before you can join either an Amazon Linux, CentOS, Red Hat, or Ubuntu instance to your directory, the instance must first be launched as specified in [Seamlessly join an Amazon EC2 Linux instance to your Simple AD Active Directory](#).

 **Important**

Some of the following procedures, if not performed correctly, can render your instance unreachable or unusable. Therefore, we strongly suggest you make a backup or take a snapshot of your instance before performing these procedures.

## To join a Linux instance to your directory

Follow the steps for your specific Linux instance using one of the following tabs:

### Amazon Linux

1. Connect to the instance using any SSH client.
2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance in the AWS](#)

Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.

3. Make sure your Amazon Linux - 64bit instance is up to date.

```
sudo yum -y update
```

4. Install the required Amazon Linux packages on your Linux instance.

 **Note**

Some of these packages may already be installed.

As you install the packages, you might be presented with several pop-up configuration screens. You can generally leave the fields in these screens blank.

## Amazon Linux

```
sudo yum install samba-common-tools realmd oddjob oddjob-mkhomedir sssd adcli  
krb5-workstation
```

 **Note**

For help with determining the Amazon Linux version you are using, see [Identifying Amazon Linux images](#) in the *Amazon EC2 User Guide for Linux Instances*.

5. Join the instance to the directory with the following command.

```
sudo realm join -U join_account@EXAMPLE.COM example.com --verbose
```

*join\_account@EXAMPLE.COM*

An account in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully qualified DNS name of your directory.

```
...  
* Successfully enrolled machine in realm
```

## 6. Set the SSH service to allow password authentication.

- Open the `/etc/ssh/sshd_config` file in a text editor.

```
sudo vi /etc/ssh/sshd_config
```

- Set the `PasswordAuthentication` setting to yes.

```
PasswordAuthentication yes
```

- Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

## 7. After the instance has restarted, connect to it with any SSH client and add the domain admins group to the sudoers list by performing the following steps:

- Open the `sudoers` file with the following command:

```
sudo visudo
```

- Add the following to the bottom of the `sudoers` file and save it.

```
## Add the "Domain Admins" group from the example.com domain.  
%Domain\ Admins@example.com ALL=(ALL:ALL) ALL
```

(The above example uses "\<space>" to create the Linux space character.)

## CentOS

### 1. Connect to the instance using any SSH client.

2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.
3. Make sure your CentOS 7 instance is up to date.

```
sudo yum -y update
```

4. Install the required CentOS 7 packages on your Linux instance.

 **Note**

Some of these packages may already be installed. As you install the packages, you might be presented with several pop-up configuration screens. You can generally leave the fields in these screens blank.

```
sudo yum -y install sssd realmd krb5-workstation samba-common-tools
```

5. Join the instance to the directory with the following command.

```
sudo realm join -U join_account@example.com example.com --verbose
```

*join\_account@example.com*

An account in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully qualified DNS name of your directory.

```
...
* Successfully enrolled machine in realm
```

6. Set the SSH service to allow password authentication.

- a. Open the /etc/ssh/sshd\_config file in a text editor.

```
sudo vi /etc/ssh/sshd_config
```

- b. Set the PasswordAuthentication setting to yes.

```
PasswordAuthentication yes
```

- c. Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

7. After the instance has restarted, connect to it with any SSH client and add the domain admins group to the sudoers list by performing the following steps:

- a. Open the sudoers file with the following command:

```
sudo visudo
```

- b. Add the following to the bottom of the sudoers file and save it.

```
## Add the "Domain Admins" group from the example.com domain.  
%Domain\ Admins@example.com ALL=(ALL:ALL) ALL
```

(The above example uses "\<space>" to create the Linux space character.)

## Red hat

1. Connect to the instance using any SSH client.
2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS

Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.

3. Make sure the Red Hat - 64bit instance is up to date.

```
sudo yum -y update
```

4. Install the required Red Hat packages on your Linux instance.

 **Note**

Some of these packages may already be installed.

As you install the packages, you might be presented with several pop-up configuration screens. You can generally leave the fields in these screens blank.

```
sudo yum -y install sssd realmd krb5-workstation samba-common-tools
```

5. Join the instance to the directory with the following command.

```
sudo realm join -v -U join_account example.com --install=/
```

*join\_account*

The **sAMAccountName** for an account in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully qualified DNS name of your directory.

```
...
* Successfully enrolled machine in realm
```

6. Set the SSH service to allow password authentication.

- a. Open the /etc/ssh/sshd\_config file in a text editor.

```
sudo vi /etc/ssh/sshd_config
```

- b. Set the `PasswordAuthentication` setting to yes.

```
>PasswordAuthentication yes
```

- c. Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

7. After the instance has restarted, connect to it with any SSH client and add the domain admins group to the sudoers list by performing the following steps:

- a. Open the `sudoers` file with the following command:

```
sudo visudo
```

- b. Add the following to the bottom of the `sudoers` file and save it.

```
## Add the "Domain Admins" group from the example.com domain.  
%Domain\ Admins@example.com ALL=(ALL:ALL) ALL
```

(The above example uses "\<space>" to create the Linux space character.)

## Ubuntu

1. Connect to the instance using any SSH client.
2. Configure the Linux instance to use the DNS server IP addresses of the Directory Service-provided DNS servers. You can do this either by setting it up in the DHCP Options set attached to the VPC or by setting it manually on the instance. If you want to set it manually, see [How do I assign a static DNS server to a private Amazon EC2 instance](#) in the AWS Knowledge Center for guidance on setting the persistent DNS server for your particular Linux distribution and version.
3. Make sure your Ubuntu - 64bit instance is up to date.

```
sudo apt-get update  
sudo apt-get -y upgrade
```

#### 4. Install the required Ubuntu packages on your Linux instance.

 **Note**

Some of these packages may already be installed.

As you install the packages, you might be presented with several pop-up configuration screens. You can generally leave the fields in these screens blank.

```
sudo apt-get -y install sssd realmd krb5-user samba-common packagekit adcli
```

#### 5. Disable Reverse DNS resolution and set the default realm to your domain's FQDN. Ubuntu Instances **must** be reverse-resolvable in DNS before the realm will work. Otherwise, you have to disable reverse DNS in /etc/krb5.conf as follows:

```
sudo vi /etc/krb5.conf
```

```
[libdefaults]  
default_realm = EXAMPLE.COM  
rdns = false
```

#### 6. Join the instance to the directory with the following command.

```
sudo realm join -U join_account example.com --verbose
```

*join\_account@example.com*

The **sAMAccountName** for an account in the *example.com* domain that has domain join privileges. Enter the password for the account when prompted. For more information about delegating these privileges, see [Delegating directory join privileges for AWS Managed Microsoft AD](#).

*example.com*

The fully qualified DNS name of your directory.

```
...  
* Successfully enrolled machine in realm
```

## 7. Set the SSH service to allow password authentication.

- Open the `/etc/ssh/sshd_config` file in a text editor.

```
sudo vi /etc/ssh/sshd_config
```

- Set the `PasswordAuthentication` setting to `yes`.

```
PasswordAuthentication yes
```

- Restart the SSH service.

```
sudo systemctl restart sshd.service
```

Alternatively:

```
sudo service sshd restart
```

## 8. After the instance has restarted, connect to it with any SSH client and add the domain admins group to the sudoers list by performing the following steps:

- Open the `sudoers` file with the following command:

```
sudo visudo
```

- Add the following to the bottom of the `sudoers` file and save it.

```
## Add the "Domain Admins" group from the example.com domain.  
%Domain\ Admins@example.com ALL=(ALL:ALL) ALL
```

(The above example uses "\<space>" to create the Linux space character.)

### Note

When using Simple AD, if you create a user account on a Linux instance with the option "Force user to change password at first login," that user will not be able to initially change

their password using **kpasswd**. In order to change the password the first time, a domain administrator must update the user password using the Active Directory Management Tools.

## Manage accounts from a Linux instance

To manage accounts in Simple AD from a Linux instance, you must update specific configuration files on your Linux instance as follows:

1. Set **krb5\_use\_kdcinfo** to **False** in the **/etc/sssd/sssd.conf** file. For example:

```
[domain/example.com]
krb5_use_kdcinfo = False
```

2. In order for the configuration to take affect you need to restart the **sssd** service:

```
$ sudo systemctl restart sssd.service
```

Alternatively, you could use:

```
$ sudo service sssd start
```

3. If you will be managing users from a CentOS Linux instance, you must also edit the file **/etc/smb.conf** to include:

```
[global]
workgroup = EXAMPLE.COM
realm = EXAMPLE.COM
netbios name = EXAMPLE
security = ads
```

## Restricting account login access

Since all accounts are defined in Active Directory, by default, all the users in the directory can log in to the instance. You can allow only specific users to log in to the instance with **ad\_access\_filter** in **sssd.conf**. For example:

```
ad_access_filter = (memberOf=cn=admins,ou=Testou,dc=example,dc=com)
```

**memberOf**

Indicates that users should only be allowed access to the instance if they are a member of a specific group.

**cn**

The common name of the group that should have access. In this example, the group name is *admins*.

**ou**

This is the organizational unit in which the above group is located. In this example, the OU is *Testou*.

**dc**

This is the domain component of your domain. In this example, *example*.

**dc**

This is an additional domain component. In this example, *com*.

You must manually add **ad\_access\_filter** to your **/etc/sssd/sssd.conf**.

Open the **/etc/sssd/sssd.conf** file in a text editor.

```
sudo vi /etc/sssd/sssd.conf
```

After you do this, your **sssd.conf** might look like this:

```
[sssd]
domains = example.com
config_file_version = 2
services = nss, pam

[domain/example.com]
ad_domain = example.com
krb5_realm = EXAMPLE.COM
realmd_tags = manages-system joined-with-samba
cache_credentials = True
id_provider = ad
krb5_store_password_if_offline = True
default_shell = /bin/bash
```

```
ldap_id_mapping = True
use_fully_qualified_names = True
fallback_homedir = /home/%u@%d
access_provider = ad
ad_access_filter = (memberOf=cn=admins,ou=Testou,dc=example,dc=com)
```

In order for the configuration to take effect, you need to restart the sssd service:

```
sudo systemctl restart sssd.service
```

Alternatively, you could use:

```
sudo service sssd restart
```

## ID Mapping

ID mapping can be performed by two methods to maintain a unified experience between UNIX/Linux User Identifier (UID) and Group Identifier (GID) and Windows and Active Directory Security Identifier (SID) identities. These methods are:

1. Centralized
2. Distributed

### Note

Centralized user identity mapping in Active Directory requires Portable Operating System Interface or POSIX.

## Centralized user identity mapping

Active Directory or another Lightweight Directory Access Protocol (LDAP) service provides UID and GID to the Linux users. In Active Directory, these identifiers are stored in the users' attributes if the POSIX extension is configured:

- **UID** - The Linux username (String)
- **UID Number** - The Linux User ID number (Integer)
- **GID Number** - The Linux Group ID number (Integer)

To configure a Linux instance to use the UID and GID from Active Directory, set `ldap_id_mapping = False` in the `sssd.conf` file. Before setting this value, verify you have added a UID, UID number and GID number to the users and groups in Active Directory.

## Distributed user identity mapping

If Active Directory doesn't have the POSIX extension or if you choose not to centrally manage identity mapping, Linux can calculate the UID and GID values. Linux uses the user's unique Security Identifier (SID) to maintain consistency.

To configure distributed user ID mapping, set `ldap_id_mapping = True` in the `sssd.conf` file.

## Common issues

If you set `ldap_id_mapping = False`, sometimes starting the SSSD service will fail. The reason for this failure is due to changing UIDs not supported. We recommend you delete the SSSD cache whenever you change from ID mapping to POSIX attributes or from POSIX attributes to ID mapping. For further details about ID mapping and the `ldap_id_mapping` parameters, see the `sssd-ldap(8)` man page in the Linux command line.

## Connect to the Linux instance

When a user connects to the instance using an SSH client, they are prompted for their username. The user can enter the username in either the `username@example.com` or `EXAMPLE\username` format. The response will appear similar to the following, depending on which Linux distribution you are using:

### Amazon Linux, Red Hat Enterprise Linux, and CentOS Linux

```
login as: john Doe@example.com
john Doe@example.com's password:
Last login: Thu Jun 25 16:26:28 2015 from XX.XX.XX.XX
```

### SUSE Linux

```
SUSE Linux Enterprise Server 15 SP1 x86_64 (64-bit)
```

As "root" (sudo or sudo -i) use the:

- zypper command for package management
- yast command for configuration management

Management and Config: <https://www.suse.com/suse-in-the-cloud-basics>

Documentation: <https://www.suse.com/documentation/sles-15/>  
Forum: <https://forums.suse.com/forumdisplay.php?93-SUSE-Public-Cloud>

Have a lot of fun...

## Ubuntu Linux

```
login as: admin@example.com
admin@example.com@10.24.34.0's password:
Welcome to Ubuntu 18.04.4 LTS (GNU/Linux 4.15.0-1057-aws x86_64)

 * Documentation:  https://help.ubuntu.com
 * Management:     https://landscape.canonical.com
 * Support:        https://ubuntu.com/advantage

 System information as of Sat Apr 18 22:03:35 UTC 2020

 System load:  0.01          Processes:      102
 Usage of /:   18.6% of 7.69GB  Users logged in:  2
 Memory usage: 16%           IP address for eth0: 10.24.34.1
 Swap usage:   0%
```

## Delegating directory join privileges for Simple AD

To join a computer to your directory, you need an account that has privileges to join computers to the directory.

With Simple AD, members of the **Domain Admins** group have sufficient privileges to join computers to the directory.

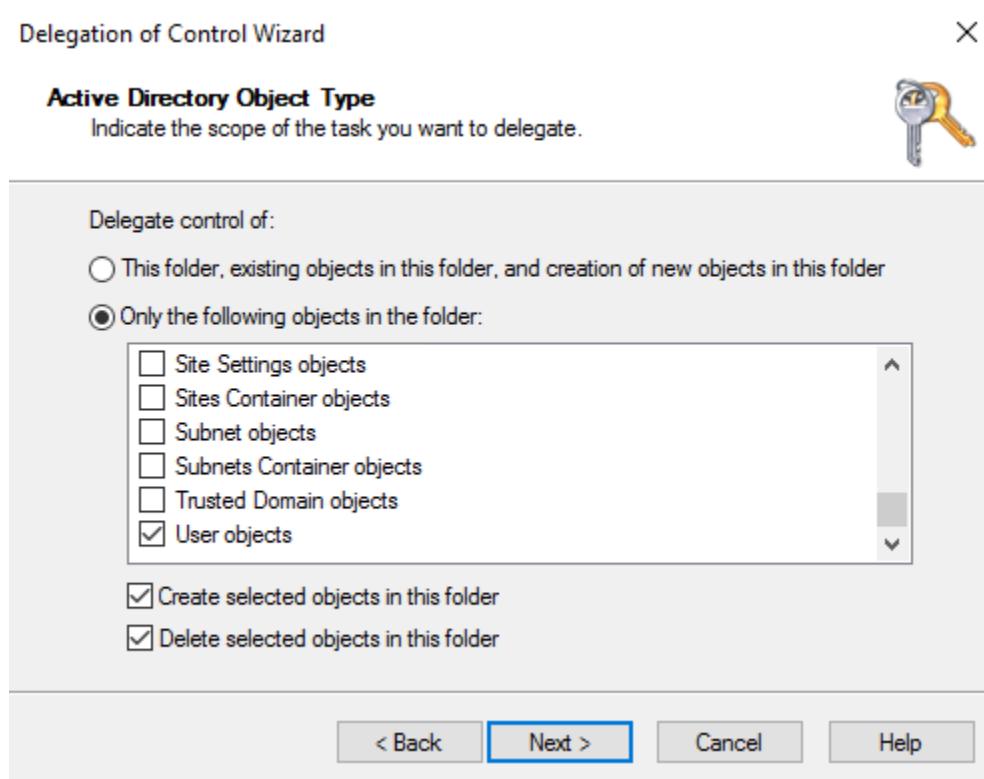
However, as a best practice, you should use an account that has only the minimum privileges necessary. The following procedure demonstrates how to create a new group called **Joiners** and delegate the privileges to this group that are needed to join computers to the directory.

You must perform this procedure on a computer that is joined to your directory and has the **Active Directory User and Computers** MMC snap-in installed. You must also be logged in as a domain administrator.

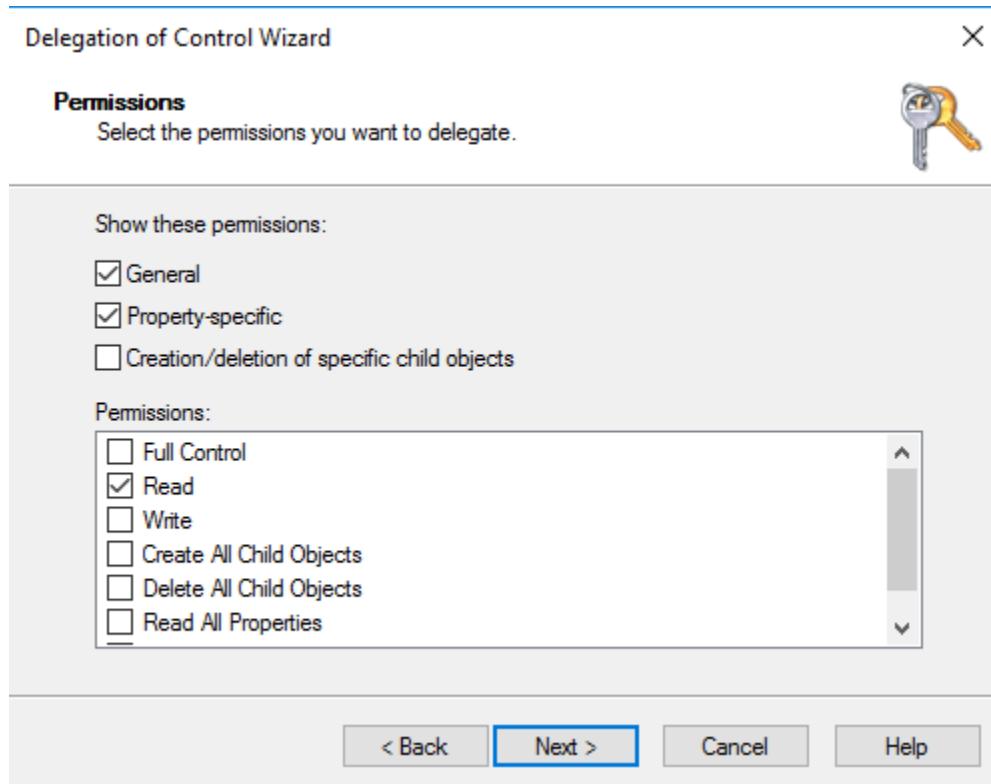
### To delegate join privileges for Simple AD

1. Open **Active Directory User and Computers** and select your domain root in the navigation tree.

2. In the navigation tree on the left, open the context menu (right-click) for **Users**, choose **New**, and then choose **Group**.
3. In the **New Object - Group** box, type the following and choose **OK**.
  - For **Group name**, type **Joiners**.
  - For **Group scope**, choose **Global**.
  - For **Group type**, choose **Security**.
4. In the navigation tree, select your domain root. From the **Action** menu, choose **Delegate Control**.
5. On the **Delegation of Control Wizard** page, choose **Next**, and then choose **Add**.
6. In the **Select Users, Computers, or Groups** box, type **Joiners** and choose **OK**. If more than one object is found, select the **Joiners** group created above. Choose **Next**.
7. On the **Tasks to Delegate** page, select **Create a custom task to delegate**, and then choose **Next**.
8. Select **Only the following objects in the folder**, and then select **Computer objects**.
9. Select **Create selected objects in this folder** and **Delete selected objects in this folder**. Then choose **Next**.



10. Select **Read and Write**, and then choose **Next**.



11. Verify the information on the **Completing the Delegation of Control Wizard** page and choose **Finish**.
12. Create a user with a strong password and add that user to the **Joiners** group. The user will then have sufficient privileges to connect Directory Service to the directory.

## Creating a DHCP options set for Simple AD

AWS recommends that you create a DHCP options set for your Directory Service directory and assign the DHCP options set to the VPC that your directory is in. This allows any instances in that VPC to point to the specified domain and DNS servers to resolve their domain names.

For more information about DHCP options sets, see [DHCP options sets in the Amazon VPC User Guide](#).

### To create a DHCP options set for your directory

1. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>.
2. In the navigation pane, choose **DHCP Options Sets**, and then choose **Create DHCP options set**.
3. On the **Create DHCP options set** page, enter the following values for your directory:

## Name

An optional tag for the options set.

## Domain name

The fully qualified name of your directory, such as `corp.example.com`.

## Domain name servers

The IP addresses of your AWS-provided directory's DNS servers.

### Note

You can find these addresses by going to the [AWS Directory Service console](#) navigation pane, selecting **Directories** and then choosing the correct directory ID.

## NTP servers

Leave this field blank.

## NetBIOS name servers

Leave this field blank.

## NetBIOS node type

Leave this field blank.

4. Choose **Create DHCP options set**. The new set of DHCP options appears in your list of DHCP options.
5. Make a note of the ID of the new set of DHCP options (`dopt-xxxxxxxx`). You use it to associate the new options set with your VPC.

## To change the DHCP options set associated with a VPC

After you create a set of DHCP options, you can't modify them. If you want your VPC to use a different set of DHCP options, you must create a new set and associate them with your VPC. You can also set up your VPC to use no DHCP options at all.

1. Open the Amazon VPC console at <https://console.aws.amazon.com/vpc/>.

2. In the navigation pane, choose **Your VPCs**.
3. Select the VPC, and then choose **Actions, Edit VPC settings**.
4. For **DHCP options set**, select an options set or choose **No DHCP options set**, and then choose **Save**.

To change the DHCP options set associated with a VPC using command line see the following:

- **AWS CLI:** [associate-dhcp-options](#)
- **AWS Tools for Windows PowerShell:** [Register-EC2DhcpOption](#)

## Users and groups management in Simple AD

Users represent individual people or entities that have access to your directory. Groups are very useful for giving or denying privileges to groups of users, rather than having to apply those privileges to each individual user. If a user moves to a different organization, you move that user to a different group and they automatically receive the privileges needed for the new organization.

To create users and groups in an Directory Service directory, you must use any instance (from either on-premises or EC2) that has been joined to your Directory Service directory, and be logged in as a user that has privileges to create users and groups. You will also need to install the Active Directory Tools on your EC2 instance so you can add your users and groups with the Active Directory Users and Computers snap-in. For more information about how to set up an EC2 instance and install the necessary tools, see [Ways to join an Amazon EC2 instance to your Simple AD](#).

### Note

Your user accounts must have Kerberos preauthentication enabled. This is the default setting for new user accounts, but it should not be modified. For more information about this setting, go to [Preauthentication](#) on Microsoft TechNet.

The following topics include instructions on how to create and manage users and groups.

### Topics

- [Installing the Active Directory Administration Tools for Simple AD](#)
- [Creating a Simple AD user](#)

- [Deleting a Simple AD user](#)
- [Resetting a Simple AD user password](#)
- [Creating a Simple AD group](#)
- [Adding a Simple AD user to a group](#)

## Installing the Active Directory Administration Tools for Simple AD

To manage your Active Directory from an Amazon EC2 Windows Server instance, you need to install the Active Directory Domain Services and Active Directory Lightweight Directory Services Tools on the instance. Use the following procedure to install these tools on an EC2 Windows Server instance.

### Prerequisites

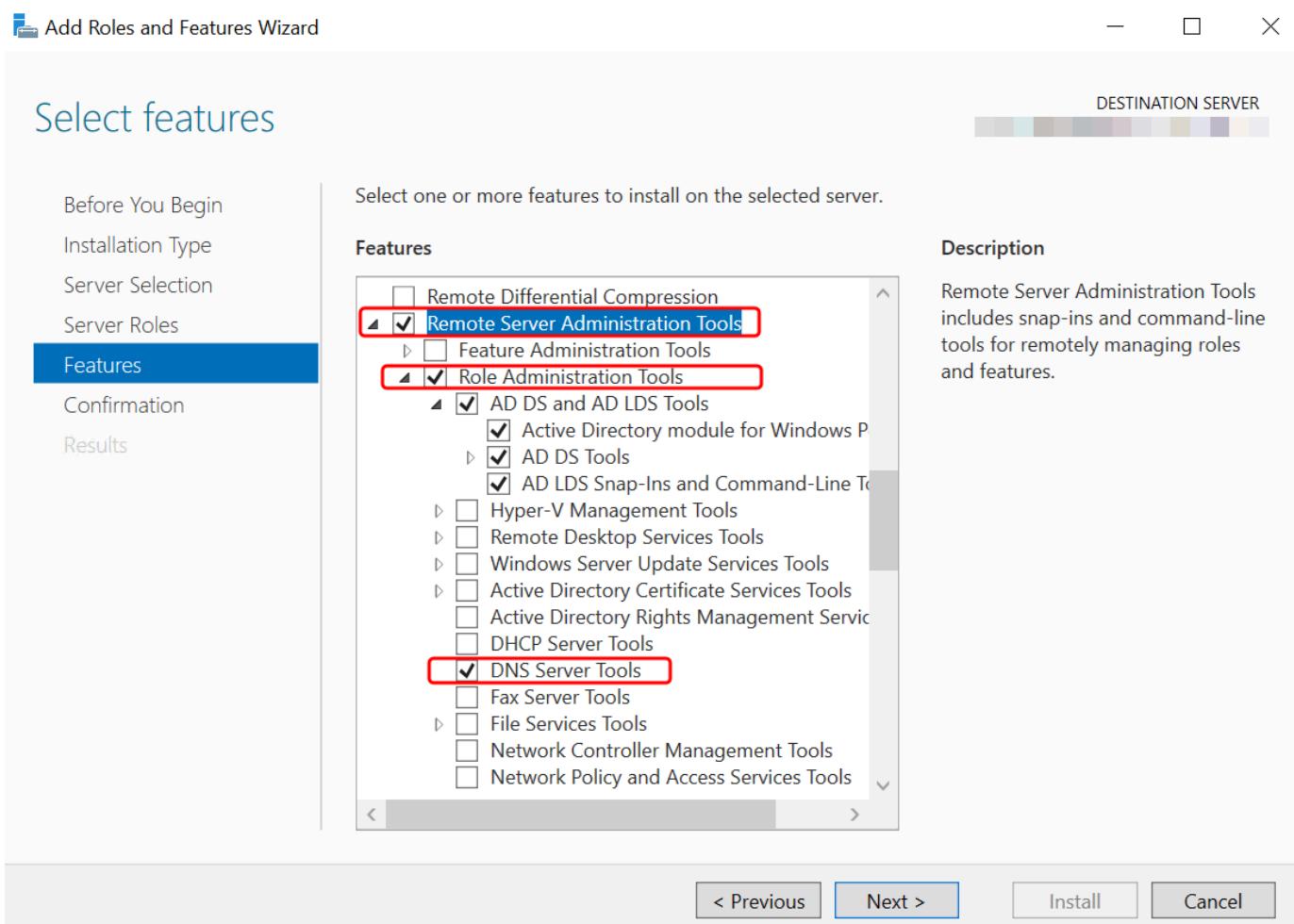
Before you can begin this procedure, complete the following:

1. Create a Simple AD Active Directory. For more information, see [Create your Simple AD](#).
2. Launch and join an EC2 Windows Server instance to your Simple AD Active Directory. The EC2 instance needs the following policies to create users and groups: **AmazonSSMManagedInstanceCore** and **AmazonSSMDirectoryServiceAccess**. For more information, see [Joining an Amazon EC2 Windows instance to your Simple AD Active Directory](#).
3. You will need the credentials for your Active Directory domain Administrator. These credentials were created when the Simple AD was created. If you followed the procedure in [Create your Simple AD](#), your Administrator username includes your NetBIOS name, **corp\administrator**.

### To install the Active Directory administration tools on EC2 Windows Server instance

1. Open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. In the Amazon EC2 console, choose **Instances**, select the Windows Server instance, and then choose **Connect**.
3. In the **Connect to instance** page, choose **RDP client**.
4. In the **RDP client** tab, choose **Download Remote Desktop File**, then choose **Get Password** to retrieve your password.
5. In the **Get Windows password**, choose **Upload private key file**. Choose the .pem private key file associated with the Windows Server instance. After uploading the private key file, select **Decrypt password**.

6. In the **Windows Security** dialog box, copy your local administrator credentials for the Windows Server computer to sign in. The username can be in the following formats: **NetBIOS-Name\administrator** or **DNS-Name\administrator**. For example, **corp\administrator** would be the username if you followed the procedure in [Create your Simple AD](#).
7. Once signed in to the Windows Server instance, open **Server Manager** from the Start menu by choosing **Server Manager**.
8. In the **Server Manager Dashboard**, choose **Add roles and features**.
9. In the **Add Roles and Features Wizard** choose **Installation Type**, select **Role-based or feature-based installation**, and choose **Next**.
10. Under **Server Selection**, make sure the local server is selected, and choose **Features** in the left navigation pane.
11. In the **Features** tree, select and open **Remote Server Administration Tools**, **Role Administration Tools**, and **AD DS and AD LDS Tools**. With **AD DS** and **AD LDS Tools** selected, **Active Directory module for PowerShell**, **AD DS Tools**, and **AD LDS Snap-ins and Command-Line Tools** are selected. Scroll down and select **DNS Server Tools**, and then choose **Next**.



12. Review the information and choose **Install**. When the feature installation is finished, the Active Directory Domain Services and Active Directory Lightweight Directory Services Tools are available from the Start menu in the **Administrative Tools** folder.

## Creating a Simple AD user

Use the following procedure to create a user with an Amazon EC2 instance that is joined to your Simple AD directory. Before you can create users, you need to complete the procedures in [Installing the Active Directory Administration Tools](#).

### Note

When using Simple AD, if you create a user account on a Linux instance with the option "Force user to change password at first login," that user will not be able to initially change their password using **kpasswd**. In order to change the password the first time, a domain administrator must update the user password using the Active Directory Management Tools.

### To create a user

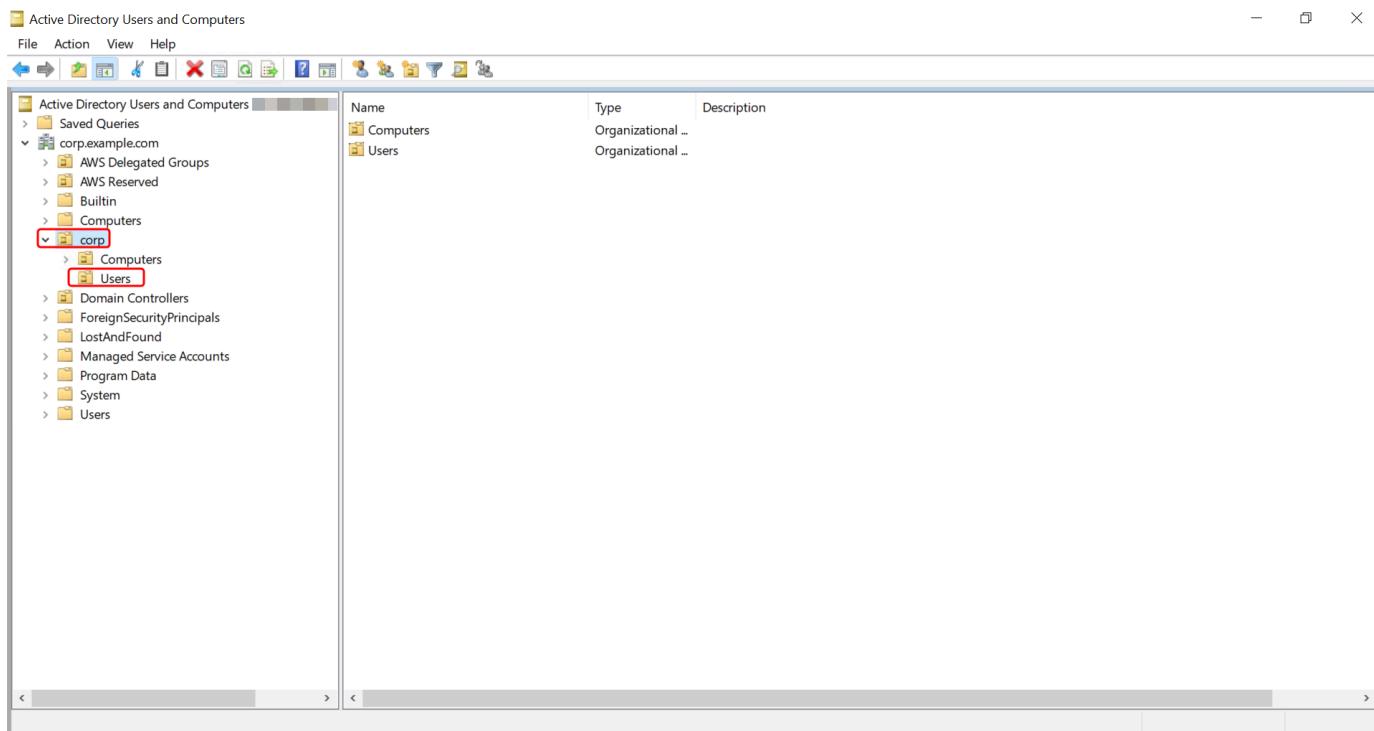
1. Connect to the instance where the Active Directory Administration Tools were installed.
2. Open the Active Directory Users and Computers tool from the Windows Start menu. There is a shortcut to this tool found in the **Windows Administrative Tools** folder.

### Tip

You can run the following from a command prompt on the instance to open the Active Directory Users and Computers tool box directly.

```
%SystemRoot%\system32\dsa.msc
```

3. In the directory tree, select an OU under your directory's NetBIOS name OU where you want to store your user (for example, **corp\Users**). For more information about the OU structure used by directories in AWS, see [What gets created with your AWS Managed Microsoft AD](#).



4. On the **Action** menu, choose **New**, and then choose **User** to open the new user wizard.
5. On the first page of the wizard, enter the values for the following fields, and then choose **Next**.
  - **First name**
  - **Last name**
  - **User logon name**
6. On the second page of the wizard, enter a temporary password in **Password** and **Confirm Password**. Make sure the **User must change password at next logon** option is selected. None of the other options should be selected. Choose **Next**.
7. On the third page of the wizard, verify that the new user information is correct and choose **Finish**. The new user will appear in the **Users** folder.

## Deleting a Simple AD user

Use the following procedure to delete a user with an Amazon EC2 Windows instance that is joined to your Simple AD directory.

## To delete a user

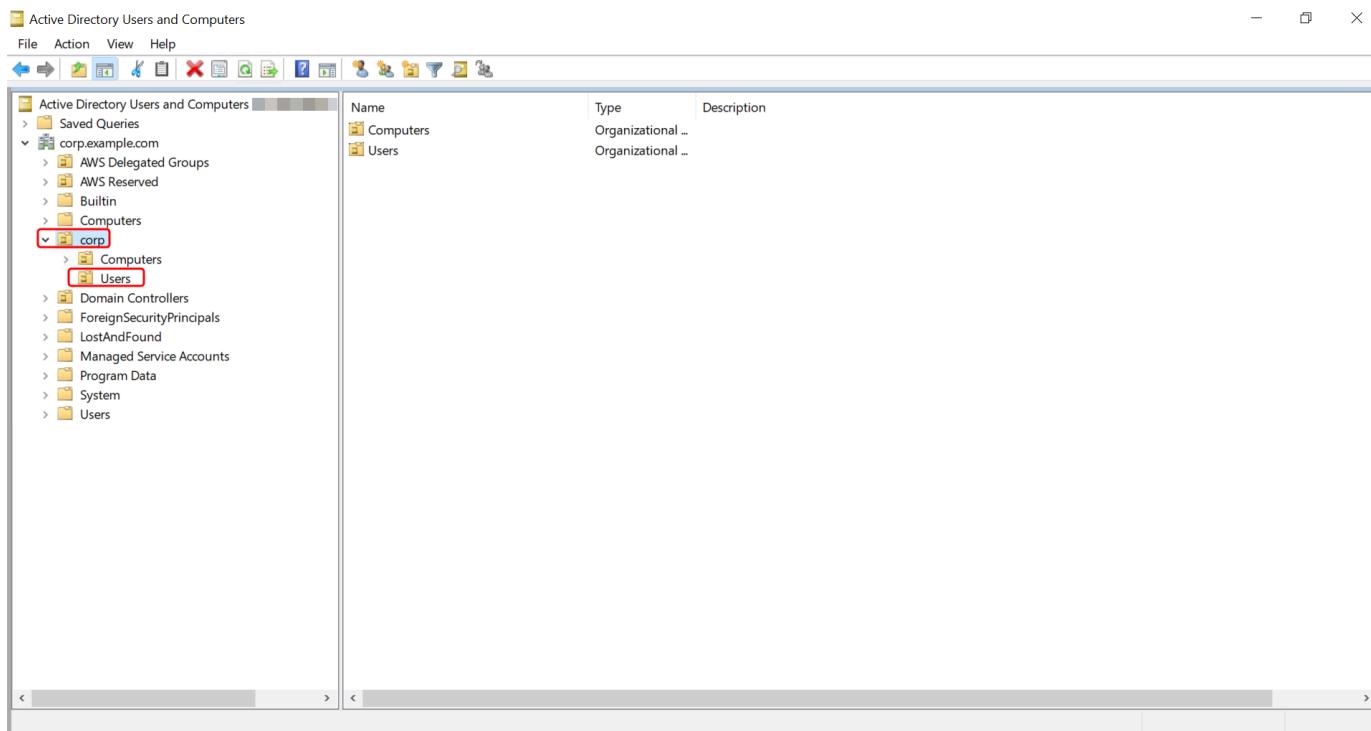
1. Connect to the instance where the Active Directory Administration Tools were installed.
2. Open the Active Directory Users and Computers tool from the Windows Start menu. There is a shortcut to this tool found in the **Windows Administrative Tools** folder.

### Tip

You can run the following from a command prompt on the instance to open the Active Directory Users and Computers tool box directly.

```
%SystemRoot%\system32\dsa.msc
```

3. In the directory tree, select the OU containing the user that you want to delete (for example, **corp\Users**).



4. Select the user you wish to delete. On the **Action** menu, choose **Delete**.
5. A dialog box will appear prompting you to confirm you want to delete the user. Choose **Yes** to delete the user. This permanently deletes the selected user.

## Resetting a Simple AD user password

Users must adhere to password policies as defined in the Active Directory. Sometimes this can get the best of users, including the Active Directory administrator, and they forget their password. When this happens, you can quickly reset the user's password using Directory Service if the user resides in Simple AD.

You must be signed in as a user with the necessary permissions to reset passwords. For more information about permissions, see [Overview of managing access permissions to your Directory Service resources](#).

You can reset the password for any user in your Active Directory with the following exceptions:

- You can reset the password for any user within the Organizational Unit (OU) that is based off of the NetBIOS name you used when you created your Active Directory. For example, if you followed the procedure in [Create your Simple AD](#), your NetBIOS name would be CORP and the users passwords you could reset would be members of Corp/Users OU.
- You cannot reset the password of any user outside of the OU that is based off the NetBIOS name you used when you created your Active Directory. For more information about the OU structure for Simple AD, see [What gets created with your Simple AD](#).
- You cannot reset the password for any user that is a member of two domains. You also cannot reset the password of any user that is a member of either the **Domain Admins** or **Enterprise Admins** group except for the Administrator user.
- You cannot reset the password for any user that is a member of either the Domain Admins or Enterprise Admins group except for the administrator user.

**You can use any of the following methods to reset a user password:**

- AWS Management Console
- AWS CLI

AWS Management Console

1. In the [Directory Service console](#) navigation pane, under **Active Directory**, choose **Directories**, and then select the Active Directory in the list where you want to reset a user password.

2. On the **Directory details** page, choose **Actions**, and then choose **Reset user password**.
3. In the **Reset user password** dialog, in **Username** type the username of the user whose password needs to change.
4. Type a password in **New password** and **Confirm password**, and then choose **Reset password**.

## AWS CLI

1. To install the AWS CLI, see [Install or update the latest version of the AWS CLI](#).
2. Open the AWS CLI.
3. Type the following command and replace the Directory ID, username **jane.doe**, and password **Password** with your Active Directory Directory ID and desired credentials. See [reset-user-password](#) in the *AWS CLI Command Reference* for more information.

```
aws ds reset-user-password --directory-id d-1234567890 --user-name "jane.doe" --new-password "P@ssw0rd"
```

## Creating a Simple AD group

Use the following procedure to create a security group with an Amazon EC2 instance that is joined to your Simple AD directory. Before you can create security groups, you need to complete the procedures in [Installing the Active Directory Administration Tools](#).

### To create a group

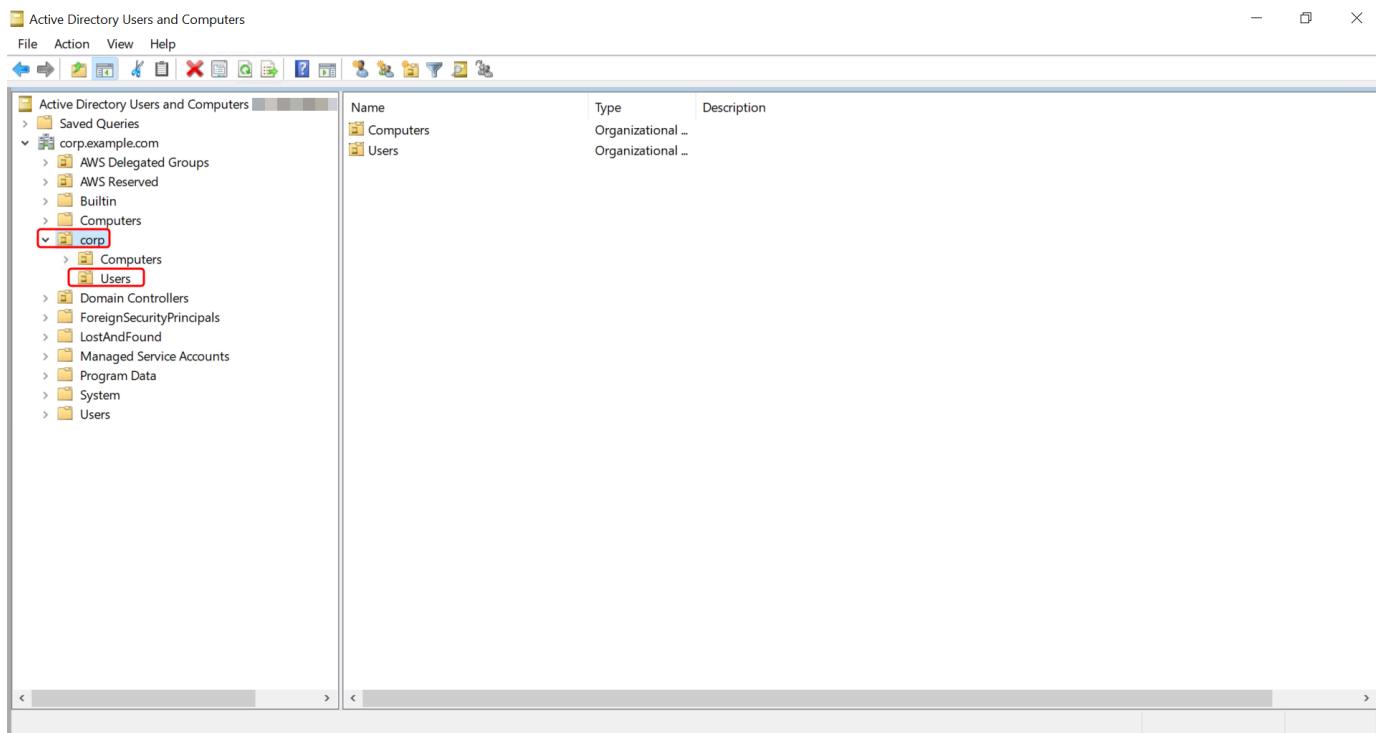
1. Connect to the instance where the Active Directory Administration Tools were installed.
2. Open the Active Directory Users and Computers tool. There is a shortcut to this tool in the **Administrative Tools** folder.

#### Tip

You can run the following from a command prompt on the instance to open the Active Directory Users and Computers tool box directly.

```
%SystemRoot%\system32\dsa.msc
```

3. In the directory tree, select an OU under your directory's NetBIOS name OU where you want to store your group (for example, Corp\Users). For more information about the OU structure used by directories in AWS, see [What gets created with your AWS Managed Microsoft AD](#).



4. On the **Action** menu, click **New**, and then click **Group** to open the new group wizard.
5. Type a name for the group in **Group name**, select a **Group scope** that meets your needs, and select **Security** for the **Group type**. For more information on Active Directory group scope and security groups, see [Active Directory security groups](#) in Microsoft Windows Server documentation.
6. Click **OK**. The new security group will appear in the **Users** folder.

## Adding a Simple AD user to a group

Use the following procedure to add a user to a security group with an EC2 instance that is joined to your Simple AD directory.

## To add a user to a group

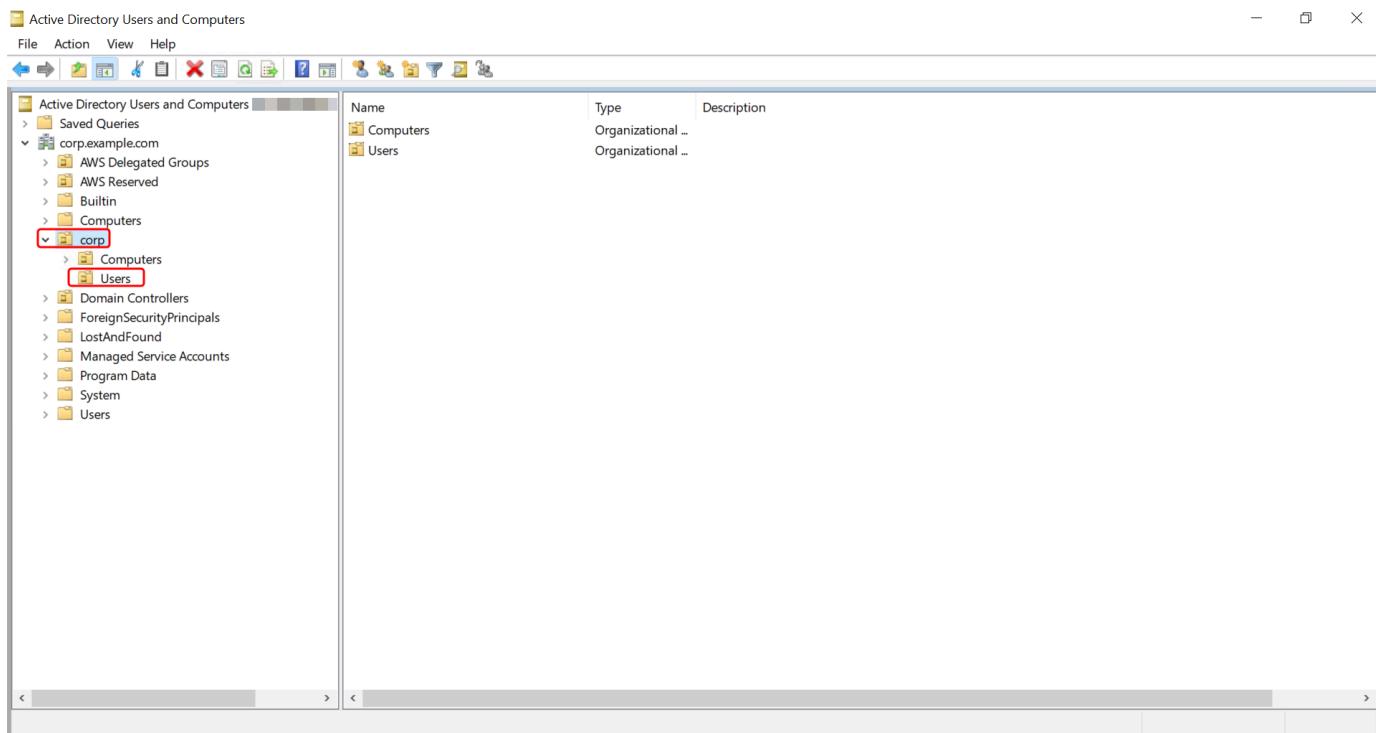
1. Connect to the instance where the Active Directory Administration Tools were installed.
2. Open the Active Directory Users and Computers tool. There is a shortcut to this tool in the **Administrative Tools** folder.

### Tip

You can run the following from a command prompt on the instance to open the Active Directory Users and Computers tool box directly.

```
%SystemRoot%\system32\dsa.msc
```

3. In the directory tree, select the OU under your directory's NetBIOS name OU where you stored your group, and select the group that you want to add a user as a member.



4. On the **Action** menu, click **Properties** to open the properties dialog box for the group.
5. Select the **Members** tab and click **Add**.
6. For **Enter the object names to select**, type the username you want to add and click **OK**. The name will be displayed in the **Members** list. Click **OK** again to update the group membership.

- Verify that the user is now a member of the group by selecting the user in the **Users** folder and clicking **Properties** in the **Action** menu to open the properties dialog box. Select the **Member Of** tab. You should see the name of the group in the list of groups that the user belongs to.

## Simple AD quotas

Generally, you should not add more than 500 users to a Small Simple AD directory and no more than 5,000 users to a Large Simple AD directory. For more flexible scaling options and additional Active Directory features, consider using AWS Directory Service for Microsoft Active Directory (Standard Edition or Enterprise Edition) instead.

The following are the default quotas for Simple AD. Each quota is per Region unless otherwise noted.

### Simple AD quotas

| Resource              | Default quota   |
|-----------------------|-----------------|
| Simple AD directories | 10              |
| Manual snapshots *    | 5 per Simple AD |

\* The manual snapshot quota cannot be changed.

#### Note

You cannot attach a public IP address to your AWS elastic network interface (ENI).

## Troubleshooting Simple AD

The following can help you troubleshoot some common problems you might encounter when creating or using your Simple AD Active Directory.

### Topics

- [Password recovery](#)
- [I receive a 'KDC can't fulfill requested option' error when adding a user to Simple AD](#)

- [I am not able to update the DNS name or IP address of an instance joined to my domain \(DNS dynamic update\)](#)
- [I can't log onto SQL Server using a SQL Server account](#)
- [My Simple AD is stuck in the 'Requested' state](#)
- [I receive an 'AZ constrained' error when I create a Simple AD](#)
- [Some of my users can't authenticate with my Simple AD](#)
- [Additional resources](#)
- [Troubleshooting Simple AD directory status messages](#)

## Password recovery

If a user forgets a password or is having trouble signing in to your Simple AD directory, you can reset their password using either the AWS Management Console, PowerShell or the AWS CLI.

For more information, see [Resetting a Simple AD user password](#).

## I receive a 'KDC can't fulfill requested option' error when adding a user to Simple AD

This can occur when the Samba CLI client does not correctly send the net commands to all domain controllers. If you see this error message when using the net ads command to add a user to your Simple AD directory, use the -S argument and specify the IP address of one of your domain controllers. If you still see the error, try the other domain controller. You can also use the Active Directory Administration Tools to add users to your directory. For more information, see [Installing the Active Directory Administration Tools for Simple AD](#).

## I am not able to update the DNS name or IP address of an instance joined to my domain (DNS dynamic update)

DNS dynamic updates are not supported in Simple AD domains. You can instead make the changes directly by connecting to your directory using DNS Manager on an instance that is joined to your domain.

## I can't log onto SQL Server using a SQL Server account

You might receive an error if you attempt to use SQL Server Management Studio (SSMS) with a SQL Server account to log into SQL Server running on a Windows 2012 R2 Amazon EC2 instance.

The issue occurs when SSMS runs as a domain user and can result in the error Login failed for user, even when valid credentials are provided. This is a known issue and AWS is actively working to resolve it.

To work around the issue, you can log into SQL Server with Windows Authentication instead of SQL Authentication. Or launch SSMS as a local user instead of a Simple AD domain user.

## My Simple AD is stuck in the 'Requested' state

If you have a Simple AD that has been in the Requested state for more than five minutes, try deleting the directory and recreating it. If this problem persists, contact the [AWS Support Center](#).

## I receive an 'AZ constrained' error when I create a Simple AD

Some AWS accounts created before 2012 might have access to Availability Zones in the US East (N. Virginia), US West (N. California), or Asia Pacific (Tokyo) Region that do not support Directory Service directories. If you receive an error such as this when creating a directory, choose a subnet in a different Availability Zone and try to create the directory again.

## Some of my users can't authenticate with my Simple AD

Your user accounts must have Kerberos preauthentication enabled. This is the default setting for new user accounts, and it should not be modified. For more information about this setting, go to [Preauthentication](#) on Simple AD TechNet.

## Additional resources

The following resources can help you troubleshoot as you work with AWS.

- [AWS Knowledge Center](#)—Find FAQs and links to other resources to help you troubleshoot issues.
- [AWS Support Center](#)—Get technical support.
- [AWS Premium Support Center](#)—Get premium technical support.

## Topics

- [Troubleshooting Simple AD directory status messages](#)

# Troubleshooting Simple AD directory status messages

When a Simple AD is impaired or inoperable, the directory status message contains additional information. The status message is displayed in the Directory Service console, or returned in the [DirectoryDescription.StageReason](#) member by the [DescribeDirectories](#) API. For more information about the directory status, see [Understanding your AWS Managed Microsoft AD directory status](#).

The following are the status messages for a Simple AD directory:

## Topics

- [The directory service's elastic network interface is not attached](#)
- [Issue\(s\) detected by instance](#)
- [The critical Directory Service reserved user is missing from the directory](#)
- [The critical Directory Service reserved user needs to belong to the Domain Admins group](#)
- [The critical Directory Service reserved user is disabled](#)
- [The main domain controller does not have all FSMO roles](#)
- [Domain controller replication failures](#)

## The directory service's elastic network interface is not attached

### Description

The critical elastic network interface (ENI) that was created on your behalf during directory creation to establish network connectivity with your VPC is not attached to the directory instance. AWS applications backed by this directory will not be functional. Your directory cannot connect to your on-premises network.

### Troubleshooting

If the ENI is detached but still exists, contact Support. If the ENI is deleted, there is no way to resolve the issue and your directory is permanently unusable. You must delete the directory and create a new one.

## Issue(s) detected by instance

### Description

An internal error was detected by the instance. This usually signifies that the monitoring service is actively attempting to recover the impaired instances.

### Troubleshooting

In most cases, this is a transient issue, and the directory eventually returns to the Active state. If the problem persists, contact Support for more assistance.

## The critical Directory Service reserved user is missing from the directory

### Description

When a Simple AD is created, Directory Service creates a service account in the directory with the name AWSAdmin*D-xxxxxxxxxx*. This error is received when this service account cannot be found. Without this account, Directory Service cannot perform administrative functions on the directory, rendering the directory unusable.

### Troubleshooting

To correct this issue, restore the directory to a previous snapshot that was created before the service account was deleted. Automatic snapshots are taken of your Simple AD directory one time a day. If it has been more than five days after this account was deleted, you may not be able to restore the directory to a state where this account exists. If you are not able to restore the directory from a snapshot where this account exists, your directory may become permanently unusable. If this is the case, you must delete your directory and create a new one.

## The critical Directory Service reserved user needs to belong to the Domain Admins group

### Description

When a Simple AD is created, Directory Service creates a service account in the directory with the name AWSAdmin*D-xxxxxxxxxx*. This error is received when this service account is not a member of the Domain Admins group. Membership in this group is needed to give Directory Service the privileges it needs to perform maintenance and recovery operations,

such as transferring FSMO roles, domain joining new directory controllers, and restoring from snapshots.

## Troubleshooting

Use the Active Directory Users and Computers tool to re-add the service account to the Domain Admins group.

# The critical Directory Service reserved user is disabled

## Description

When a Simple AD is created, Directory Service creates a service account in the directory with the name AWSAdmin*D-xxxxxxxxxx*. This error is received when this service account is disabled. This account must be enabled so that Directory Service can perform maintenance and recovery operations on the directory.

## Troubleshooting

Use the Active Directory Users and Computers tool to re-enable the service account.

# The main domain controller does not have all FSMO roles

## Description

All the FSMO roles are not owned by the Simple AD directory controller. Directory Service cannot guarantee certain behavior and functionality if the FSMO roles do not belong to the correct Simple AD directory controller.

## Troubleshooting

Use Active Directory tools to move the FSMO roles back to the original working directory controller. For more information about moving the FSMO roles, go to <https://docs.microsoft.com/troubleshoot/windows-server/identity/transfer-or-seize-fsmo-roles-in-ad-ds>. If this does not correct the problem, please contact Support for more assistance.

## Domain controller replication failures

### Description

The Simple AD directory controllers are failing to replicate with one another. This can be caused by one or more of the following issues:

- The security groups for the directory controllers does not have the correct ports open.
- The network ACLs are too restrictive.
- The VPC route table is not routing network traffic between the directory controllers correctly.
- Another instance has been promoted to a domain controller in the directory.

### Troubleshooting

For more information about your VPC network requirements, see either AWS Managed Microsoft AD [Prerequisites for creating a AWS Managed Microsoft AD](#), AD Connector [AD Connector prerequisites](#), or Simple AD [Simple AD prerequisites](#). If there is an unknown domain controller in your directory, you must demote it. If your VPC network setup is correct, but the error persists, please contact Support for more assistance.

# Security in AWS Directory Service

Cloud security at AWS is the highest priority. As an AWS customer, you benefit from a data center and network architecture that is built to meet the requirements of the most security-sensitive organizations.

Security is a shared responsibility between AWS and you. The [shared responsibility model](#) describes this as security *of* the cloud and security *in* the cloud:

- **Security of the cloud** – AWS is responsible for protecting the infrastructure that runs AWS services in the AWS Cloud. AWS also provides you with services that you can use securely. Third-party auditors regularly test and verify the effectiveness of our security as part of the [AWS compliance programs](#). To learn about the compliance programs that apply to AWS Directory Service, see [AWS Services in Scope by Compliance Program](#).
- **Security in the cloud** – Your responsibility is determined by the AWS service that you use. You are also responsible for other factors including the sensitivity of your data, your company's requirements, and applicable laws and regulations.

This documentation helps you understand how to apply the shared responsibility model when using Directory Service. The following topics show you how to configure Directory Service to meet your security and compliance objectives. You also learn how to use other AWS services that help you to monitor and secure your Directory Service resources.

## Security topics

The following security topics can be found in this section:

- [Identity and access management for Directory Service](#)
- [Logging and monitoring in AWS Directory Service](#)
- [Compliance validation for AWS Directory Service](#)
- [Resilience in AWS Directory Service](#)
- [Infrastructure security in AWS Directory Service](#)

## Additional security topics

The following additional security topics can be found in this guide:

## *Accounts, trusts, and AWS resource access*

- [AWS Managed Microsoft AD Administrator account and group permissions](#)
- [Group Managed Service Accounts](#)
- [Creating a trust relationship between your AWS Managed Microsoft AD and self-managed AD](#)
- [Kerberos constrained delegation](#)
- [Granting AWS Managed Microsoft AD users and groups access to AWS resources with IAM roles](#)
- [Authorization for AWS applications and services using Directory Service](#)

## *Secure your directory*

- [Secure your AWS Managed Microsoft AD](#)
- [Secure your AD Connector directory](#)

## *Logging and monitoring*

- [Monitor your AWS Managed Microsoft AD](#)
- [Monitor your AD Connector directory](#)

## *Resilience*

- [Patching and maintenance for AWS Managed Microsoft AD](#)

# **Identity and access management for Directory Service**

Access to Directory Service requires credentials that AWS can use to authenticate your requests. Those credentials must have permissions to access AWS resources, such as an Directory Service directory. The following sections provide details on how you can use [AWS Identity and Access Management \(IAM\)](#) and Directory Service to help secure your resources by controlling who can access them:

- [Authentication](#)
- [Access control](#)

# Authentication

Learn how to access AWS using [IAM identities](#).

## Access control

You can have valid credentials to authenticate your requests, but unless you have permissions you cannot create or access Directory Service resources. For example, you must have permissions to create an Directory Service directory or to create a directory snapshot.

The following sections describe how to manage permissions for Directory Service. We recommend that you read the overview first.

- [Overview of managing access permissions to your Directory Service resources](#)
- [Using identity-based policies \(IAM policies\) for Directory Service](#)
- [Directory Service API permissions: Actions, resources, and conditions reference](#)

## Overview of managing access permissions to your Directory Service resources

Every AWS resource is owned by an AWS account. As a result, permissions to create or access the resources are governed by permissions policies. However, an account administrator, which is a user with administrator permissions, can attach permissions to resources. They also have the ability to attach permissions policies to IAM identities, such as users, groups, and roles, and some services, such as AWS Lambda also support attaching permissions policies to resources.

 **Note**

For information about the account administrator role, see [IAM best practices](#) in the *IAM User Guide*.

## Topics

- [Directory Service resources and operations](#)
- [Understanding resource ownership](#)
- [Managing access to resources](#)

- [Specifying policy elements: Actions, effects, resources, and principals](#)
- [Specifying conditions in a policy](#)

## Directory Service resources and operations

In Directory Service, the primary resource is a *directory*. Because Directory Service supports directory snapshot resources, you can create snapshots only in the context of an existing directory. This snapshot is referred to as a *subresource*.

These resources have unique Amazon Resource Names (ARNs) associated with them as shown in the following table.

| Resource Type | ARN Format                                                                                 |
|---------------|--------------------------------------------------------------------------------------------|
| Directory     | <code>arn:aws:ds: <i>region:account-id</i> :directory/ <i>external-directory-id</i></code> |
| Snapshot      | <code>arn:aws:ds: <i>region:account-id</i> :snapshot/ <i>external-snapshot-id</i></code>   |

Directory Service includes two service namespaces based on the type of operations that you perform.

- The ds service namespace provides a set of operations to work with the appropriate resources. For a list of available operations, see [Directory Service Actions](#).
- The ds-data service namespace provides a set of operations to Active Directory objects. For a list of available operations, see [Directory Service Data API Reference](#).

## Understanding resource ownership

A *resource owner* is the AWS account that created a resource. That is, the resource owner is the AWS account of the *principal entity* (the root account, an IAM user, or an IAM role) that authenticates the request that creates the resource. The following examples illustrate how this works:

- If you use the root account credentials of your AWS account to create a Directory Service resource, such as a directory, your AWS account is the owner of that resource.

- If you create an IAM user in your AWS account and grant permissions to create Directory Service resources to that user, the user can also create Directory Service resources. However, your AWS account, to which the user belongs, owns the resources.
- If you create an IAM role in your AWS account with permissions to create Directory Service resources, anyone who can assume the role can create Directory Service resources. Your AWS account, to which the role belongs, owns the Directory Service resources.

## Managing access to resources

A *permissions policy* describes who has access to what. The following section explains the available options for creating permissions policies.

### Note

This section discusses using IAM in the context of Directory Service. It doesn't provide detailed information about the IAM service. For complete IAM documentation, see [What is IAM?](#) in the *IAM User Guide*. For information about IAM policy syntax and descriptions, see [IAM JSON policy reference](#) in the *IAM User Guide*.

Policies attached to an IAM identity are referred to as *identity-based* policies (IAM policies) and policies attached to a resource are referred to as *resource-based* policies. Directory Service supports only identity-based policies (IAM policies).

### Topics

- [Identity-based policies \(IAM policies\)](#)
- [Resource-based policies](#)

### Identity-based policies (IAM policies)

You can attach policies to IAM identities. For example, you can do the following:

- **Attach a permissions policy to a user or a group in your account** – An account administrator can use a permissions policy that is associated with a particular user to grant permissions for that user to create an Directory Service resource, such as a new directory.
- **Attach a permissions policy to a role (grant cross-account permissions)** – You can attach an identity-based permissions policy to an IAM role to grant cross-account permissions.

For more information about using IAM to delegate permissions, see [Access management](#) in the *IAM User Guide*.

The following permissions policy grants permissions to a user to run all of the actions that begin with `Describe`. These actions show information about a Directory Service resource, such as a directory or snapshot. Note that the wildcard character (\*) in the `Resource` element indicates that the actions are allowed for all Directory Service resources owned by the account.

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Effect": "Allow",  
            "Action": "ds:Describe*",  
            "Resource": "*"  
        }  
    ]  
}
```

For more information about using identity-based policies with Directory Service, see [Using identity-based policies \(IAM policies\) for Directory Service](#). For more information about users, groups, roles, and permissions, see [Identities \(users, groups, and roles\)](#) in the *IAM User Guide*.

## Resource-based policies

Other services, such as Amazon S3, also support resource-based permissions policies. For example, you can attach a policy to an S3 bucket to manage access permissions to that bucket. Directory Service doesn't support resource-based policies.

## Specifying policy elements: Actions, effects, resources, and principals

For each Directory Service resource, the service defines a set of API operations. For more information, see [Directory Service resources and operations](#). For a list of available API operations, see [Directory Service Actions](#).

To grant permissions for these API operations, Directory Service defines a set of actions that you can specify in a policy. Note that performing an API operation can require permissions for more than one action.

The following are the basic policy elements:

- **Resource** – In a policy, you use an Amazon Resource Name (ARN) to identify the resource to which the policy applies. For Directory Service resources, you always use the wildcard character (\*) in IAM policies. For more information, see [Directory Service resources and operations](#).
- **Action** – You use action keywords to identify resource operations that you want to allow or deny. For example, the ds:DescribeDirectories permission allows the user permissions to perform the Directory Service DescribeDirectories operation.
- **Effect** – You specify the effect when the user requests the specific action. This can be either allow or deny. If you don't explicitly grant access to (allow) a resource, access is implicitly denied. You can also explicitly deny access to a resource, which you might do to make sure that a user cannot access it, even if a different policy grants access.
- **Principal** – In identity-based policies (IAM policies), the user that the policy is attached to is the implicit principal. For resource-based policies, you specify the user, account, service, or other entity that you want to receive permissions (applies to resource-based policies only). Directory Service doesn't support resource-based policies.

To learn more about IAM policy syntax and descriptions, see [IAM JSON policy reference](#) in the *IAM User Guide*.

For a table showing all of the Directory Service API actions and the resources that they apply to, see [Directory Service API permissions: Actions, resources, and conditions reference](#).

## Specifying conditions in a policy

When you grant permissions, you can use the access policy language to specify the conditions when a policy should take effect. For example, you might want a policy to be applied only after a specific date. For more information about specifying conditions in a policy language, see [Condition](#) in the *IAM User Guide*.

To express conditions, you use predefined condition keys. There are no condition keys specific to Directory Service. However, there are AWS condition keys that you can use as appropriate. For a complete list of AWS keys, see [Available global condition keys](#) in the *IAM User Guide*.

## AWS managed policies for AWS Directory Service

An AWS managed policy is a standalone policy that is created and administered by AWS. AWS managed policies are designed to provide permissions for many common use cases so that you can start assigning permissions to users, groups, and roles.

Keep in mind that AWS managed policies might not grant least-privilege permissions for your specific use cases because they're available for all AWS customers to use. We recommend that you reduce permissions further by defining [customer managed policies](#) that are specific to your use cases.

You cannot change the permissions defined in AWS managed policies. If AWS updates the permissions defined in an AWS managed policy, the update affects all principal identities (users, groups, and roles) that the policy is attached to. AWS is most likely to update an AWS managed policy when a new AWS service is launched or new API operations become available for existing services.

For more information, see [AWS managed policies](#) in the *IAM User Guide*.

The following sections describe the AWS managed policies that are specific to Directory Service. You can attach these policies to users in your account.

For more information, see [AWS managed policies](#) in the *IAM User Guide*.

### AWS managed policy: AWSDirectoryServiceFullAccess

You can attach the AWSDirectoryServiceFullAccess policy to your IAM identities. To view the full permissions for this policy, see [AWSDirectoryServiceFullAccess](#) in the *AWS Managed Policy Reference*.

This policy grants administrative permissions that allow a principal full access to all Directory Service actions. Principals with these permissions can create, configure, and manage directories, including Simple AD, AD Connector, and Managed Microsoft AD. They can also manage directory sharing, trust relationships, and monitoring configurations. This policy includes permissions to manage the underlying network infrastructure required for directory services.

#### Permissions details

This policy includes the following permissions:

- `ds` – Allows principals full access to all Directory Service actions.
- `ec2` – Allows principals to manage network interfaces, security groups, and describe VPC resources required for directory operations.
- `sns` – Allows principals to create and manage SNS topics for directory monitoring, specifically topics with names beginning with "DirectoryMonitoring".
- `iam` – Allows principals to list IAM roles for directory service operations.
- `organizations` – Allows principals to manage AWS Organizations integration and enable/disable service access for directory services.

## AWS managed policy: AWSDirectoryServiceReadOnlyAccess

You can attach the `AWSDirectoryServiceReadOnlyAccess` policy to your IAM identities. To view the full permissions for this policy, see [AWSDirectoryServiceReadOnlyAccess](#) in the *AWS Managed Policy Reference*.

This policy grants read-only permissions that allow users to view information in Directory Service. Principals with this policy attached cannot make any updates to directories or their configurations. For example, principals with these permissions can view directory details, trust relationships, and monitoring configurations, but cannot create new directories or modify existing ones. They can also view related EC2 network resources and SNS topics associated with directories.

### Permissions details

This policy includes the following permissions:

- `ds` – Allows users to perform read-only actions that return directory information. This includes API operations that start with `Check`, `Describe`, `Get`, `List`, or `Verify`.
- `ec2` – Allows users to describe network interfaces, subnets, and VPCs associated with directory services.
- `sns` – Allows users to list and get information about SNS topics and subscriptions used for directory monitoring.
- `organizations` – Allows users to describe AWS Organizations accounts and service access configurations related to directory services.

## AWS managed policy: AWSDirectoryServiceDataFullAccess

You can attach the `AWSDirectoryServiceDataFullAccess` policy to your IAM identities.

To view the full permissions for this policy, see [AWSDirectoryServiceDataFullAccess](#) in the *AWS Managed Policy Reference*.

This policy grants administrative permissions that allow a principal full access to Directory Service Data operations. Principals with these permissions can create, update, and delete Active Directory users and groups within managed directories. They can manage group memberships, enable or disable users, and perform comprehensive user and group management operations. This policy is designed for administrators who need to manage Active Directory objects programmatically.

### Permissions details

This policy includes the following permissions:

- `ds` – Allows principals to access directory data through the Directory Service Data API.
- `ds-data` – Allows principals full access to all Directory Service Data operations, including creating, updating, and deleting users and groups, managing group memberships, and searching directory objects.

## AWS managed policy: AWSDirectoryServiceDataReadOnlyAccess

You can attach the `AWSDirectoryServiceDataReadOnlyAccess` policy to your IAM identities.

To view the full permissions for this policy, see [AWSDirectoryServiceDataReadOnlyAccess](#) in the *AWS Managed Policy Reference*.

This policy grants read-only permissions that allow users to view and search Active Directory objects within managed directories. Principals with this policy attached cannot make any updates to users, groups, or group memberships. For example, principals with these permissions can search for users and groups, view user and group details, and list group memberships, but cannot create, modify, or delete any directory objects.

### Permissions details

This policy includes the following permissions:

- `ds` – Allows principals to access directory data through the Directory Service Data API.
- `ds-data` – Allows users to perform read-only actions that return directory object information. This includes API operations that start with `Describe`, `List`, or `Search`.

## AWSDirectoryServiceServiceRolePolicy

You cannot attach the [AWSDirectoryServiceServiceRolePolicy](#) policy to your IAM identities. This policy is attached to a service-linked role that allows AWS Directory Service to perform actions on your behalf. To view the permissions for this policy, see [AWSDirectoryServiceServiceRolePolicy](#) in the [AWS Managed Policy Reference](#).

This policy grants permissions that allow Directory Service to monitor and assess self-managed domain controllers in hybrid Active Directory environments. The service uses these permissions to run automated health assessments, execute PowerShell scripts for compatibility testing, and gather network configuration information to ensure proper hybrid connectivity and automated recovery capabilities.

### Permissions details

This policy includes the following permissions:

- ssm – Allows the service to send PowerShell commands to on-premises domain controllers and retrieve command execution results for monitoring and assessment purposes.
- ec2 – Allows the service to describe network resources such as VPCs, subnets, security groups, and network interfaces to validate hybrid connectivity configurations.

### IAM and Directory Service updates to AWS managed policies

View details about updates to IAM and AWS managed policies since the service began tracking these changes. For automatic alerts about changes to this page, subscribe to the RSS feed on the IAM and Directory Service Document history pages.

| Change                                                            | Description                                                                                                | Date               |
|-------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|--------------------|
| <a href="#">AWSDirectoryServiceServiceRolePolicy</a> – New policy | Directory Service added a new policy to allow AWS to monitor a customer's self-managed domain controllers. | July 30, 2025      |
| <a href="#">AWS managed policy: AWSDirectoryService</a>           | Directory Service added a new policy to allow a user or group access to view and                           | September 17, 2024 |

| Change                                                                                    | Description                                                                                                                                                                               | Date               |
|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| <a href="#"><u>eDataReadOnlyAccess</u></a> – New policy                                   | search AD users, members, and groups.                                                                                                                                                     |                    |
| <a href="#"><u>AWS managed policy: AWSDirectoryServiceDataFullAccess</u></a> – New policy | Directory Service added a new policy to allow a user or group access to built-in object management with Directory Service Data to create, manage, and view AD users, members, and groups. | September 17, 2024 |
| Directory Service started tracking changes                                                | Directory Service started tracking changes for its AWS managed policies.                                                                                                                  | September 17, 2024 |

## Using identity-based policies (IAM policies) for Directory Service

This topic provides examples of identity-based policies in which an account administrator can attach permissions policies to IAM identities (users, groups, and roles). These examples demonstrate IAM policies in Directory Service. You should modify and create your own policies to suit your needs and environment.

### **Important**

We recommend that you first review the introductory topics that explain the basic concepts and options available for you to manage access to your Directory Service resources. For more information, see [Overview of managing access permissions to your Directory Service resources](#).

The sections in this topic cover the following:

- [Permissions required to use the Directory Service console](#)
- [AWS managed \(predefined\) policies for Directory Service](#)
- [Customer managed policy examples](#)

- [Using tags with IAM policies](#)

The following shows an example of a permissions policy.

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Sid": "AllowDsEc2IamGetRole",  
            "Effect": "Allow",  
            "Action": [  
                "ds>CreateDirectory",  
                "ec2:RevokeSecurityGroupIngress",  
                "ec2>CreateNetworkInterface",  
                "ec2:AuthorizeSecurityGroupEgress",  
                "ec2:AuthorizeSecurityGroupIngress",  
                "ec2:DescribeNetworkInterfaces",  
                "ec2:DescribeVpcs",  
                "ec2>CreateSecurityGroup",  
                "ec2:RevokeSecurityGroupEgress",  
                "ec2>DeleteSecurityGroup",  
                "ec2:DeleteNetworkInterface",  
                "ec2:DescribeSubnets",  
                "iam:GetRole"  
            ],  
            "Resource": "*"  
        },  
        {  
            "Sid": "WarningAllowsCreatingRolesWithDirSvcPrefix",  
            "Effect": "Allow",  
            "Action": [  
                "iam>CreateRole",  
                "iam:PutRolePolicy"  
            ],  
            "Resource": "arn:aws:iam::111122223333:role/DirSvc*"  
        },  
        {  
            "Sid": "AllowPassRole",  
            "Effect": "Allow",  
            "Action": "iam:PassRole",  
            "Resource": "*"  
        }  
    ]  
}
```

```
"Resource": "arn:aws:iam::111122223333:role/Your-Role-Name",  
"Condition": {  
    "StringEquals": {  
        "iam:PassedToService": "cloudwatch.amazonaws.com"  
    }  
}  
}  
]  
}
```

The three statements in the policy grant permissions as follows:

- The first statement grants permission to create an Directory Service directory. Because Directory Service doesn't support permissions at the resource level, the policy specifies a wildcard character (\*) as the Resource value.
- The second statement grants permissions to access IAM actions, so that Directory Service can read and create IAM roles on your behalf. The wildcard character (\*) at the end of the Resource value means that the statement allows permission for the IAM actions on any IAM role. To limit this permission to a specific role, replace the wildcard character (\*) in the resource ARN with the specific role name. For more information, see [IAM Actions](#).
- The third statement grants permissions to a specific set of resources in Amazon EC2 that are necessary to allow Directory Service to create, configure, and destroy its directories. Replace the role ARN with your role. For more information, see [Amazon EC2 Actions](#).

You don't see a Principal element in the policy, because in an identity-based policy you don't specify the principal who gets the permission. When you attach the policy to a user, the user is the implicit principal. When you attach a permission policy to an IAM role, the principal identified in the role's trust policy gets the permissions.

For a table showing all of the Directory Service API actions and the resources that they apply to, see [Directory Service API permissions: Actions, resources, and conditions reference](#).

## Permissions required to use the Directory Service console

For a user to work with the Directory Service console, that user must have permissions listed in the preceding policy or the permissions granted by the Directory Service Full Access Role or Directory Service Read Only role, described in [AWS managed \(predefined\) policies for Directory Service](#).

If you create an IAM policy that is more restrictive than the minimum required permissions, the console won't function as intended for users with that IAM policy.

## AWS managed (predefined) policies for Directory Service

AWS addresses many common use cases by providing predefined, or managed, IAM policies that are created and administered by AWS. Managed policies grant necessary permissions for common use cases, which helps you decide what permissions you need. For more information, see [AWS managed policies for AWS Directory Service](#).

## Customer managed policy examples

In this section, you can find example user policies that grant permissions for various Directory Service actions.

### Note

All examples use the US West (Oregon) Region (us-west-2) and contain fictitious account IDs.

## Examples

- [Example 1: Allow a user to perform any Describe action on any Directory Service resource](#)
- [Example 2: Allow a user to create a directory](#)

### Example 1: Allow a user to perform any Describe action on any Directory Service resource

The following permissions policy grants permissions to a user to run all of the actions that begin with `Describe` in an AWS Managed Microsoft AD with the directory ID `d-1234567890` in the AWS account `111122223333`. These actions show information about a Directory Service resource, such as a directory or snapshot. Make sure to change the AWS Region and account number to the region you want to use and your account number.

#### JSON

```
{  
  "Version": "2012-10-17",  
  "Statement": [
```

```
        {
      "Effect": "Allow",
        "Action": "ds:Describe*",
        "Resource": "arn:aws:ds:us-west-2:111122223333:directory/d-1234567890"
    }
]
```

## Example 2: Allow a user to create a directory

The following permissions policy grants permissions to allow a user to create a directory and all other related resources, such as snapshots and trusts. In order to do so, permissions to certain Amazon EC2 services are also required.

JSON

```
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Effect": "Allow",
      "Action": [
        "ec2:AuthorizeSecurityGroupEgress",
        "ec2:AuthorizeSecurityGroupIngress",
        "ec2>CreateNetworkInterface",
        "ec2>CreateSecurityGroup",
        "ec2>DeleteNetworkInterface",
        "ec2>DeleteSecurityGroup",
        "ec2:DescribeNetworkInterfaces",
        "ec2:DescribeSubnets",
        "ec2:DescribeVpcs",
        "ec2:RevokeSecurityGroupEgress",
        "ec2:RevokeSecurityGroupIngress",
        "ec2>CreateTags"
      ],
      "Resource": "*"
    },
    {
      "Effect": "Allow",
      "Action": [
        "ds>CreateDirectory",
        "ds:ListDirectories"
      ],
      "Resource": [
        "arn:aws:ds:us-west-2:111122223333:directory/d-1234567890/*"
      ]
    }
  ]
}
```

```
        "ds:DescribeDirectories"
    ],
    "Resource": "arn:aws:ds:*:111122223333:*"
}
```

## Using tags with IAM policies

You can apply tag-based resource-level permissions in the IAM policies you use for most Directory Service API actions. This gives you better control over what resources a user can create, modify, or use. You use the Condition element (also called the Condition block) with the following condition context keys and values in an IAM policy to control user access (permissions) based on a resource's tags:

- Use `aws:ResourceTag/tag-key: tag-value` to allow or deny user actions on resources with specific tags.
- Use `aws:ResourceTag/tag-key: tag-value` to require that a specific tag be used (or not used) when making an API request to create or modify a resource that allows tags.
- Use `aws:TagKeys: [tag-key, ...]` to require that a specific set of tag keys be used (or not used) when making an API request to create or modify a resource that allows tags.

### Note

The condition context keys and values in an IAM policy apply only to those Directory Service actions where an identifier for a resource capable of being tagged is a required parameter.

[Controlling access using tags](#) in the *IAM User Guide* has additional information on using tags. The [IAM JSON policy reference](#) section of that guide has detailed syntax, descriptions, and examples of the elements, variables, and evaluation logic of JSON policies in IAM.

The following tag policy allows creating an Directory Service directory as long as the following tags are used:

- Environment: Production

- Owner: Infrastructure Team
- Cost center: 1234

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Effect": "Allow",  
            "Action": [  
                "ds>CreateDirectory"  
            ],  
            "Resource": "*",  
            "Condition": {  
                "StringEquals": {  
                    "aws:RequestTag/Environment": "Production",  
                    "aws:RequestTag/Owner": "Infrastructure-Team",  
                    "aws:RequestTag/CostCenter": "12345"  
                }  
            }  
        }  
    ]  
}
```

The following tag policy allows updating and deleting Directory Service directories as long as the following tags are used:

- Project: Atlas
- Department: Engineering
- Environment: Staging

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Effect": "Allow",  
            "Action": [  
                "ds:UpdateDirectory",  
                "ds:DeleteDirectory"  
            ],  
            "Resource": "*",  
            "Condition": {  
                "StringEquals": {  
                    "aws:RequestTag/Project": "Atlas",  
                    "aws:RequestTag/Department": "Engineering",  
                    "aws:RequestTag/Environment": "Staging"  
                }  
            }  
        }  
    ]  
}
```

```
{  
    "Effect": "Allow",  
    "Action": [  
        "ds:DeleteDirectory",  
        "ds:UpdateDirectory"  
    ],  
    "Resource": "*",  
    "Condition": {  
        "StringEquals": {  
            "aws:ResourceTag/Project": "Atlas",  
            "aws:ResourceTag/Department": "Engineering",  
            "aws:ResourceTag/Environment": "Staging"  
        }  
    }  
}  
}  
]
```

The following tag policy denies resource tagging for Directory Service where the resource has one of the following tags:

- Production
- Security
- Confidential

## JSON

```
{  
    "Version":"2012-10-17",  
    "Statement": [  
        {  
            "Effect": "Deny",  
            "Action": [  
                "ds:AddTagsToResource"  
            ],  
            "Resource": "*",  
            "Condition": {  
                "ForAnyValue:StringEquals": {  
                    "aws:TagKeys": ["Production", "Security", "Confidential"]  
                }  
            }  
        }  
    ]  
}
```

```
        }
    }
}
```

For more information about ARNs, see [Amazon Resource Names \(ARNs\) and AWS Service Namespaces](#).

The following list of Directory Service API operations support tag-based resource-level permissions:

- [AcceptSharedDirectory](#)
- [AddIpRoutes](#)
- [AddTagsToResource](#)
- [CancelSchemaExtension](#)
- [CreateAlias](#)
- [CreateComputer](#)
- [CreateConditionalForwarder](#)
- [CreateSnapshot](#)
- [CreateLogSubscription](#)
- [CreateTrust](#)
- [DeleteConditionalForwarder](#)
- [DeleteDirectory](#)
- [DeleteLogSubscription](#)
- [DeleteSnapshot](#)
- [DeleteTrust](#)
- [DeregisterEventTopic](#)
- [DescribeConditionalForwarders](#)
- [DescribeDomainControllers](#)
- [DescribeEventTopics](#)
- [DescribeSharedDirectories](#)
- [DescribeSnapshots](#)
- [DescribeTrusts](#)

- [DisableRadius](#)
- [DisableSso](#)
- [EnableRadius](#)
- [EnableSso](#)
- [GetSnapshotLimits](#)
- [ListIpRoutes](#)
- [ListSchemaExtensions](#)
- [ListTagsForResource](#)
- [RegisterEventTopic](#)
- [RejectSharedDirectory](#)
- [RemoveIpRoutes](#)
- [RemoveTagsFromResource](#)
- [ResetUserPassword](#)
- [RestoreFromSnapshot](#)
- [ShareDirectory](#)
- [StartSchemaExtension](#)
- [UnshareDirectory](#)
- [UpdateConditionalForwarder](#)
- [UpdateNumberOfDomainControllers](#)
- [UpdateRadius](#)
- [UpdateTrust](#)
- [VerifyTrust](#)

## Directory Service API permissions: Actions, resources, and conditions reference

When you are setting up [Access control](#) and writing permissions policies that you can attach to an IAM identity (identity-based policies), you can use the [Directory Service API permissions: Actions, resources, and conditions reference](#) table as a reference. Each API entry in the includes the following:

- The name of each API operation

- Each API operation's corresponding action or actions in which you can grant permissions to perform the action
- The AWS resource in which you can grant the permissions

You specify the actions in the policy's Action field and the resource value in the policy's Resource field. To specify an action, use the ds : prefix followed by the API operation name (for example, ds:CreateDirectory). Some AWS applications may require use of nonpublic Directory Service API operations such as ds:AuthorizeApplication, ds:CheckAlias, ds:CreateIdentityPoolDirectory, ds:GetAuthorizedApplicationDetails, ds:UpdateAuthorizedApplication, and ds:UnauthorizeApplication in their policies.

Some Directory Service APIs can only be called through the AWS Management Console. They are not public APIs, in the sense they cannot be called programmatically, and they are not provided by any SDK. They accept user credentials. These API operations include ds:DisableRoleAccess, ds:EnableRoleAccess, and ds:UpdateDirectory.

You can use AWS global condition keys in your Directory Service and Directory Service Data policies to express conditions. For a complete list of AWS keys, see [Available Global Condition Keys](#) in the *IAM User Guide*.

## Directory Service API and required permissions for actions

## AWS Directory Service Data API and required permissions for actions

 **Note**

To specify an action, use the ds-data : prefix followed by the name of the API operation (for example, ds-data:AddGroupMember).

| Directory Service Data API Operations | Required Permissions (API Actions) | Resources |
|---------------------------------------|------------------------------------|-----------|
| <a href="#">AddGroupMember</a>        | ds-data:AddGroupMember             | *         |
| <a href="#">CreateGroup</a>           | ds-data:CreateGroup                | *         |
| <a href="#">CreateUser</a>            | ds-data:CreateUser                 | *         |

| Directory Service Data API Operations | Required Permissions (API Actions)            | Resources |
|---------------------------------------|-----------------------------------------------|-----------|
| <a href="#">DeleteGroup</a>           | ds-data:DeleteGroup                           | *         |
| <a href="#">DeleteUser</a>            | ds-data:DeleteUser                            | *         |
| <a href="#">DescribeGroup</a>         | ds-data:DescribeGroup                         | *         |
| <a href="#">DescribeUser</a>          | ds-data:DescribeUser                          | *         |
| <a href="#">DisableUser</a>           | ds-data:DisableUser                           | *         |
| <a href="#">ListGroups</a>            | ds-data>ListGroups                            | *         |
| <a href="#">ListGroupMembers</a>      | ds-data:ListGroupMembers                      | *         |
| <a href="#">ListGroupsForMember</a>   | ds-data>ListGroups<br>ForMember               | *         |
| <a href="#">ListUsers</a>             | ds-data>ListUsers                             | *         |
| <a href="#">RemoveGroupMember</a>     | ds-data:RemoveGroupMember                     | *         |
| <a href="#">SearchGroups</a>          | ds-data:DescribeGroup<br>ds-data:SearchGroups | *         |
| <a href="#">SearchUsers</a>           | ds-data:DescribeUser<br>ds-data:SearchUsers   | *         |
| <a href="#">UpdateGroup</a>           | ds-data:UpdateGroup                           | *         |
| <a href="#">UpdateUser</a>            | ds-data:UpdateUser                            | *         |

## Related Topics

- [Access control](#)

## Directory Service Data condition keys

Use [Directory Service Data](#) condition keys to add specific statements to users and group level access. This allows users to decide which principals can perform actions on what resources and under what conditions.

The *Condition element*, or *Condition block*, lets you specify conditions where a statement is in effect. The Condition element is optional. You can create conditional expressions that use condition operators, such as equals (=) or less than (<), to match the condition in the policy with values in the request.

If you specify multiple Condition elements in a statement, or multiple keys in a single Condition element, AWS evaluates them by using a logical AND operation. If you specify multiple values for a single condition key, AWS evaluates the condition by using a logical OR operation. All of the conditions must be met before the statement's permissions are granted. You can also use placeholder variables when you specify conditions. For example, you can grant an IAM user permission to access a resource only if it's tagged with their username. For information, see [Condition with multiple keys or values](#) in the *IAM User Guide*.

For a list of which actions support these condition keys, see [Actions defined by AWS Directory Service Data](#) in the *Service Authorization Reference*.

 **Note**

For information about tag-based resource-level permissions, see [Using tags with IAM policies](#).

### ds-data:SAMAccountName

Works with [String operators](#).

Use this key to explicitly allow or deny an IAM role from performing actions on specific users and groups.

## ⚠ Important

When using SAMAccountName or MemberName, we recommend specifying ds-data:Identifier as SAMAccountName. This prevents future identifiers that AWS Directory Service Data supports, such as SID, from breaking existing permissions.

The following policy denies the IAM principal from describing the user `joe` or describing the group `joegroup`.

JSON

```
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Sid": "DenyDescribe",
            "Effect": "Deny",
            "Action": "ds-data:Describe*",
            "Resource": "*",
            "Condition": {
                "StringEqualsIgnoreCase": {
                    "ds-data:SAMAccountName": [
                        "joe",
                        "joegroup"
                    ],
                    "ds-data:identifier": [
                        "SAMAccountName"
                    ]
                }
            }
        }
    ]
}
```

**Note**

This condition key case insensitive. You must use [StringEqualsIgnoreCase](#) or [StringNotEqualsIgnoreCase](#) condition operators to compare string values regardless of letter cases.

## ds-data:Identifier

Works with [String operators](#).

Use this key to define which identifier to use in the IAM policy permissions. Currently, only SAMAccountName is supported.

The following policy allows the IAM principal to update the user joe.

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Sid": "UpdateJoe",  
            "Effect": "Allow",  
            "Action": "ds-data:UpdateUser",  
            "Resource": "arn:aws:ds:us-east-1:111122223333:directory/d-012345678",  
            "Condition": {  
                "StringEqualsIgnoreCase": {  
                    "ds-data:SAMAccountName": [  
                        "joe"  
                    ],  
                    "ds-data:identifier": [  
                        "SAMAccountName"  
                    ]  
                }  
            }  
        }  
    ]  
}
```

## ds-data:MemberName

Works with [String operators](#).

Use this key to define the members that can have operations performed on them.

### Important

When using MemberName or SAMAccountName, we recommend specifying ds-data:Identifier as SAMAccountName. This prevents future identifiers that Directory Service Data supports, such as SID, from breaking existing permissions.

The following policy allows the IAM principal to perform AddGroupMember on member joe in any group.

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Sid": "AddJoe",  
            "Effect": "Allow",  
            "Action": "ds-data:AddGroupMember",  
            "Resource": "arn:aws:ds:us-east-1:111122223333:directory/d-012345678",  
            "Condition": {  
                "StringEqualsIgnoreCase": {  
                    "ds-data:MemberName": "joe"  
                }  
            }  
        }  
    ]  
}
```

**Note**

This condition key is case insensitive. You must use [StringEqualsIgnoreCase](#) or [StringNotEqualsIgnoreCase](#) condition operators to compare string values, regardless of letter cases.

## ds-data:MemberRealm

Works with [String operators](#).

Use this key to check whether the ds-data:MemberRealm value in the policy matches the member realm in the request.

**Note**

This condition key is case insensitive. You must use [StringEqualsIgnoreCase](#) or [StringNotEqualsIgnoreCase](#) condition operators to compare string values, regardless of letter cases.

The following policy allows the IAM principal to call AddGroupMember for member bob in realm ONE.TRU1.AMAZON.COM.

**Note**

The following example uses only the ds-data:MemberName context key.

## JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [  
        {  
            "Sid": "addbob",  
            "Effect": "Allow",  
            "Action": "ds-data:AddGroupMember",  
            "Resource": "arn:aws:directoryservice:us-east-1:  
                [REDACTED]:realm/ONE.TRU1.AMAZON.COM/group/  
                [REDACTED]"  
        }  
    ]  
}
```

```
"Resource": "arn:aws:ds:us-east-1:111122223333:directory/d-012345678",
"Condition": [
    "StringEqualsIgnoreCase": {
        "ds-data:MemberName": "bob",
        "ds-data:MemberRealm": "one.tru1.amazon.com"
    }
]
```

## ds-data:Realm

Works with [String operators](#).

Use this key to check whether the ds-data:Realm value in the policy matches the realm an IAM principal can use to make requests to Directory Service Data APIs.

### Note

This condition key is case insensitive. You must use [StringEqualsIgnoreCase](#) or [StringNotEqualsIgnoreCase](#) condition operators to compare string values regardless of letter cases.

The following policy denies the IAM principal from calling `ListUsers` on the realm `one.tru1.amazon.com`.

### JSON

```
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Sid": "DenyTrustedList",
            "Effect": "Deny",
            "Action": "ds-data>ListUsers",
            "Resource": "*",
            "Condition": {
                "StringEqualsIgnoreCase": {

```

```
        "ds-data:Realm": [
            "one.tru1.amazon.com"
        ]
    }
}
]
}
```

## Authorization for AWS applications and services using Directory Service

This topic describes authorization for AWS applications and services using AWS Directory Service and AWS Directory Service Data

### Authorizing an AWS application on an Active Directory

Directory Service grants specific permissions for selected applications to integrate seamlessly with your Active Directory when you authorize an AWS application. AWS applications are only granted the access that's necessary for their specific use-cases. The following is a set of internal permissions granted to applications and application administrators after authorization:

 **Note**

The `ds:AuthorizationApplication` permission is required to authorize a new AWS application for an Active Directory. Permissions to this action should only be provided to Administrators that configure integrations with Directory Service.

- Read access to Active Directory user, group, organizational unit, computer, or certification authority data in all Organizational Units (OU) of AWS Managed Microsoft AD, Simple AD, AD Connector directories, as well as trusted domains for AWS Managed Microsoft AD if permitted by a trust relationship.
- Write access to users, groups, group membership, computers, or certification authority data in your organizational unit of AWS Managed Microsoft AD. Write access to all OU's of Simple AD.
- Authentication and session management of Active Directory users for all directory types.

Certain AWS Managed Microsoft AD applications such as Amazon RDS and Amazon FSx integrate through direct network connection to your Active Directory. In this case, the directory interactions use native Active Directory protocols such as LDAP and Kerberos. The permissions of these AWS applications are controlled by a directory user account created in the AWS Reserved Organizational Unit (OU) during the application authorization, which includes DNS management and full access to a custom OU created for the application. In order to use this account, the application requires permissions to `ds:GetAuthorizedApplicationDetails` action through caller credentials or an IAM role.

For more information about Directory Service API permissions, see [Directory Service API permissions: Actions, resources, and conditions reference](#).

For more information about enabling AWS applications and services for AWS Managed Microsoft AD, see [Access to AWS applications and services from your AWS Managed Microsoft AD](#). For more information about enabling AWS applications and services for Simple AD, see [Access to AWS applications and services from your Simple AD](#). For information about enabling AWS applications and services for AD Connector, see [Access to AWS applications and services from AD Connector](#).

### Deauthorizing an AWS application on a Active Directory

The `ds:UnauthorizedApplication` permission is required to remove permissions for an AWS application to access an Active Directory. Follow the procedure the application provides to disable it.

## AWS application authorization with Directory Service Data

For AWS Managed Microsoft AD directories, the Directory Service Data (ds-data) API provides programmatic access to user and group management tasks. The authorization model of AWS applications is separate from the access controls of Directory Service Data, which means that access policies for Directory Service Data actions don't effect the authorization for AWS applications. Denying access to a directory in ds-data will not interrupt the AWS Application integration or use-cases of AWS applications.

When writing access policies for AWS Managed Microsoft AD directories that authorize AWS applications, be aware that user and group functionality might be available by calling either an authorized AWS Application or Directory Service Data API. Amazon WorkDocs, Amazon WorkMail, Amazon WorkSpaces, Amazon Quick Suite, and Amazon Chime all provide user and group management actions in their APIs. Control access to this AWS application functionality with IAM policies.

## Examples

The following snippets show the incorrect and correct ways to deny `DeleteUser` functionality when AWS applications, such as WorkDocs and Amazon WorkMail, are authorized on the directory.

### Incorrect

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [{  
        "Sid": "VisualEditor0",  
        "Effect": "Deny",  
        "Action": [  
            "ds-data:DeleteUser"  
        ],  
        "Resource": "*"  
    }]  
}
```

### Correct

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": [{  
        "Sid": "VisualEditor0",  
        "Effect": "Deny",  
        "Action": [  
            "ds-data:DeleteUser",  
            "workmail:DeleteUser",  
            "workdocs:DeleteUser"  
        ],  
        "Resource": "*"  
    }]  
}
```

# Using service-linked roles for Directory Service

AWS Directory Service uses AWS Identity and Access Management (IAM) [service-linked roles](#). A service-linked role is a unique type of IAM role that is linked directly to Directory Service. Service-linked roles are predefined by Directory Service and include all the permissions that the service requires to call other AWS services on your behalf.

A service-linked role makes setting up Directory Service easier because you don't have to manually add the necessary permissions. Directory Service defines the permissions of its service-linked roles, and unless defined otherwise, only Directory Service can assume its roles. The defined permissions include the trust policy and the permissions policy, which cannot be attached to any other IAM entity.

You can delete a service-linked role only after first deleting its related resources. This prevents you from losing access to your Directory Service resources because you can't inadvertently remove the permissions to access the resources.

For information about other services that support service-linked roles, see [AWS services that work with IAM](#).

## Topics

- [Service-linked role permissions for Directory Service](#)
- [Creating a service-linked role for Directory Service](#)
- [Editing a service-linked role for Directory Service](#)
- [Deleting a service-linked role for Directory Service](#)
- [Supported Regions for Directory Service service-linked roles](#)

## Service-linked role permissions for Directory Service

Directory Service uses the service-linked role named **AWSServiceRoleForDirectoryService** – Allows AWS to monitor customer's self-managed domain controllers.

The **AWSServiceRoleForDirectoryService** service-linked role trusts the following services to assume the role:

- ds.amazonaws.com

The role permissions policy named `AWSDirectoryServiceServiceRolePolicy` allows Directory Service to complete the following actions on the specified resources. For the complete policy permissions, see [AWSDirectoryServiceServiceRolePolicy](#) in the *AWS Managed Policy Reference*.

- `ec2` – Allows the service to describe network resources such as VPCs, subnets, security groups, and network interfaces to validate hybrid connectivity configurations:
  - `ec2:DescribeAvailabilityZones`
  - `ec2:DescribeDhcpOptions`
  - `ec2:DescribeNetworkInterfaces`
  - `ec2:DescribeRouteTables`
  - `ec2:DescribeSecurityGroups`
  - `ec2:DescribeSubnets`
  - `ec2:DescribeVpcs`
- `ssm` – Allows the service to send and monitor PowerShell guilabels to on-premises domain controllers for monitoring and assessment purposes:
  - `ssm:Sendguilabel`
  - `ssm>Listguilabels`
  - `ssm:GetguilabelInvocation`
  - `ssm:DescribeInstanceInformation`
  - `ssm:GetConnectionStatus`

You must configure permissions to allow your users, groups, or roles to create, edit, or delete a service-linked role. For more information, see [Service-linked role permissions](#) in the *IAM User Guide*.

## Creating a service-linked role for Directory Service

You don't need to manually create a service-linked role. When you allow AWS to monitor customer's self-managed domain controllers in the AWS Management Console, the AWS CLI, or the AWS API, Directory Service creates the service-linked role for you. For more information about this change, see [Policy updates](#).

### Important

This service-linked role can appear in your account if you completed an action in another service that uses the features supported by this role. Also, if you were using the Directory

Service service before January 1, 2017, when it began supporting service-linked roles, then Directory Service created the **AWSServiceRoleForDirectoryService** role in your account. To learn more, see [A new role appeared in my AWS account](#).

## Editing a service-linked role for Directory Service

Directory Service does not allow you to edit the **AWSServiceRoleForDirectoryService** service-linked role. After you create a service-linked role, you cannot change the name of the role because various entities might reference the role. However, you can edit the description of the role using IAM. For more information, see [Editing a service-linked role](#) in the *IAM User Guide*.

## Deleting a service-linked role for Directory Service

If you no longer need to use a feature or service that requires a service-linked role, we recommend that you delete that role. That way you don't have an unused entity that is not actively monitored or maintained. However, you must clean up the resources for your service-linked role before you can manually delete it.

### Note

If the Directory Service service is using the role at the time that you try to delete the resources, then the deletion might fail. If that happens, wait for a few minutes and try the operation again.

### To delete Directory Service resources used by the **AWSServiceRoleForDirectoryService**

- To delete your directory, see [Deleting your AWS Managed Microsoft AD](#).

### To manually delete the service-linked role using IAM

Use the IAM console, the AWS CLI, or the AWS API to delete the **AWSServiceRoleForDirectoryService** service-linked role. For more information, see [Deleting a service-linked role](#) in the *IAM User Guide*.

## Supported Regions for Directory Service service-linked roles

Directory Service does not support using service-linked roles in every Region where the service is available. However, Directory Service uses the **AWSServiceRoleForDirectoryService** role only in AWS Regions where you can opt-in to hybrid directories.

### Hybrid directory opt-in Region support

| Region name               | Region identity | opt-in support |
|---------------------------|-----------------|----------------|
| US East (N. Virginia)     | us-east-1       | Yes            |
| US East (Ohio)            | us-east-2       | Yes            |
| US West (N. California)   | us-west-1       | Yes            |
| US West (Oregon)          | us-west-2       | Yes            |
| Europe (Stockholm)        | eu-north-1      | Yes            |
| Middle East (Bahrain)     | me-south-1      | Yes            |
| Asia Pacific (Mumbai)     | ap-south-1      | Yes            |
| Europe (Paris)            | eu-west-3       | Yes            |
| Asia Pacific (Jakarta)    | ap-southeast-3  | Yes            |
| Africa (Cape Town)        | af-south-1      | Yes            |
| Europe (Ireland)          | eu-west-1       | Yes            |
| Middle East (UAE)         | me-central-1    | Yes            |
| Europe (Frankfurt)        | eu-central-1    | Yes            |
| South America (São Paulo) | sa-east-1       | Yes            |
| Asia Pacific (Hong Kong)  | ap-east-1       | Yes            |
| Asia Pacific (Hyderabad)  | ap-south-2      | Yes            |

| Region name              | Region identity | opt-in support |
|--------------------------|-----------------|----------------|
| Asia Pacific (Seoul)     | ap-northeast-2  | Yes            |
| Asia Pacific (Osaka)     | ap-northeast-3  | Yes            |
| Europe (London)          | eu-west-2       | Yes            |
| Asia Pacific (Melbourne) | ap-southeast-4  | Yes            |
| Europe (Milan)           | eu-south-1      | Yes            |
| Asia Pacific (Tokyo)     | ap-northeast-1  | Yes            |
| Asia Pacific (Singapore) | ap-southeast-1  | Yes            |
| Asia Pacific (Sydney)    | ap-southeast-2  | Yes            |
| Canada (Central)         | ca-central-1    | Yes            |
| Europe (Spain)           | eu-south-2      | Yes            |
| Europe (Zurich)          | eu-central-2    | Yes            |

## Logging and monitoring in AWS Directory Service

As a best practice, monitor your organization to ensure that changes are logged. This helps you to ensure that any unexpected change can be investigated and unwanted changes can be rolled back. AWS Directory Service currently supports the following two AWS services, so you can monitor your organization and the activity that happens within it.

- Amazon CloudWatch - You can use CloudWatch Events with the AWS Managed Microsoft AD directory type. For more information, see [Enabling Amazon CloudWatch Logs log forwarding for AWS Managed Microsoft AD](#). Additionally, you can use CloudWatch Metrics to monitor domain controller performance. For more information, see [Determining when to add domain controllers with CloudWatch metrics](#).
- AWS CloudTrail
  - You can use CloudTrail with all Directory Service directory types. For more information, see [Logging AWS Directory Service API calls using AWS CloudTrail](#).

- You can use CloudTrail with AWS Managed Microsoft AD in the Directory Service Data API. For more information, see [Logging AWS Directory Service Data API calls using AWS CloudTrail](#).

## Logging AWS Directory Service API calls using AWS CloudTrail

The AWS Managed Microsoft AD API is integrated with AWS CloudTrail, a service that captures API calls made by or on behalf of AWS Managed Microsoft AD in your AWS account and delivers the log files to an Amazon S3 bucket that you specify. CloudTrail captures API calls from the AWS Managed Microsoft AD console and from code calls to the AWS Managed Microsoft AD APIs. Using the information collected by CloudTrail, you can determine what request was made to AWS Managed Microsoft AD, the source IP address from which the request was made, who made the request, when it was made, and so on. To learn more about CloudTrail, see the [AWS CloudTrail User Guide](#).

### AWS Managed Microsoft AD Information in CloudTrail

CloudTrail is enabled on your AWS account when you create the account. When activity occurs in AWS Managed Microsoft AD, that activity is recorded in a CloudTrail event along with other AWS service events in **Event history**. You can view, search, and download recent events in your AWS account. For more information, see [Viewing Events with CloudTrail Event History](#).

For an ongoing record of events in your AWS account, including events for AWS Managed Microsoft AD, create a trail. A *trail* enables CloudTrail to deliver log files to an Amazon S3 bucket. By default, when you create a trail in the console, the trail applies to all AWS Regions. The trail logs events from all Regions in the AWS partition and delivers the log files to the Amazon S3 bucket that you specify. Additionally, you can configure other AWS services to further analyze and act upon the event data collected in CloudTrail logs. For more information, see the following:

- [Overview for Creating a Trail](#)
- [CloudTrail Supported Services and Integrations](#)
- [Configuring Amazon SNS Notifications for CloudTrail](#)
- [Receiving CloudTrail Log Files from Multiple Regions](#) and [Receiving CloudTrail Log Files from Multiple Accounts](#)

When CloudTrail logging is enabled in your AWS account, all API calls made to AWS Managed Microsoft AD actions are tracked in log files. AWS Managed Microsoft AD records are written together with other AWS service records in a log file. CloudTrail determines when to create and

write to a new file based on a time period and file size. All calls made to the Directory Service API or CLI calls are logged by CloudTrail.

Every log entry contains information about who generated the request. The user identity information in the log helps you determine whether the request was made with root or IAM user credentials, with temporary security credentials for a role or federated user, or by another AWS service. For more information, see the [userIdentity](#) field in the [CloudTrail Event Reference](#).

You can store your log files in your bucket for as long as you want, but you can also define Amazon S3 lifecycle rules to archive or delete log files automatically. By default, your log files are encrypted by using Amazon S3 server-side encryption (SSE).

You can choose to have CloudTrail publish Amazon SNS notifications when new log files are delivered if you want to take quick action upon log file delivery. For more information, see [Configuring Amazon SNS Notifications](#).

You can also aggregate AWS Managed Microsoft AD log files from multiple AWS Regions and AWS accounts into a single Amazon S3 bucket. For more information, see [Aggregating CloudTrail Log Files to a Single Amazon S3 Bucket](#).

## Understanding AWS Managed Microsoft AD Log File Entries

CloudTrail log files can contain one or more log entries, where each entry is made up of multiple JSON-formatted events. A log entry represents a single request from any source and includes information about the requested action, any parameters, the date and time of the action, and so on. The log entries are not guaranteed to be in any particular order; that is, they are not an ordered stack trace of the public API calls.

Sensitive information, such as passwords, authentication tokens, file comments, and file contents are redacted in the log entries.

The following example shows an example of a CloudTrail log entry for AWS Managed Microsoft AD:

```
{  
  "Records" : [  
    {  
      "eventVersion" : "1.02",  
      "userIdentity" :  
      {  
        "type" : "IAMUser",  
        "principalId" : "<user_id>",  
        "arn" : "<user_arn>",  
        "accountId" : "<account_id>",  
        "accessKeyId" : "<access_key_id>",  
        "sessionContext" : {  
          "attributes" : {},  
          "exponent" : 1,  
          "secretHash" : "<secret_hash>",  
          "sessionId" : "<session_id>",  
          "timestamp" : "2015-09-09T18:13:00Z",  
          "tokenType" : "AWS-HMAC"  
        }  
      },  
      "awsRegion" : "us-east-1",  
      "cloudWatchLogsLogGroupArn" : "  
      "cloudWatchLogsLogStreamArn" : "  
      "eventTime" : "2015-09-09T18:13:00Z",  
      "eventSource" : "aws.directoryservice",  
      "eventName" : "GetUser",  
      "eventSourceARN" : "  
      "invocationType" : "Event",  
      "recipientAccountId" : "  
      "resources" : [  
        {  
          "arn" : "  
        },  
        {  
          "arn" : "  
        }  
      ],  
      "sourceIPAddress" : "127.0.0.1",  
      "userAgent" : "awscli/1.11.100 Python/2.7.9 Darwin/14.5.0 Darwin Kernel Version 14.5.0: Fri Jul 10 19:31:09 PDT 2015 root:xnu-3136.100.2~1/RELEASE_ARM64 arm64",  
      "version" : "1.02"  
    }  
  ]  
}
```

```
        "accountId" : "<account_id>",
        "accessKeyId" : "<access_key_id>",
        "userName" : "<username>"
    },
    "eventTime" : "<event_time>",
    "eventSource" : "ds.amazonaws.com",
    "eventName" : "CreateDirectory",
    "awsRegion" : "<region>",
    "sourceIPAddress" : "<IP_address>",
    "userAgent" : "<user_agent>",
    "requestParameters" :
    {
        "name" : "<name>",
        "shortName" : "<short_name>",
        "vpcSettings" :
        {
            "vpcId" : "<vpc_id>",
            "subnetIds" : [
                "<subnet_id_1>",
                "<subnet_id_2>"
            ],
            "type" : "<size>",
            "setAsDefault" : <option>,
            "password" : "***OMITTED***"
        },
        "responseElements" :
        {
            "requestId" : "<request_id>",
            "directoryId" : "<directory_id>"
        },
        "requestID" : "<request_id>",
        "eventID" : "<event_id>",
        "eventType" : "AwsApiCall",
        "recipientAccountId" : "<account_id>"
    }
}
]
```

## Logging AWS Directory Service Data API calls using AWS CloudTrail

AWS Directory Service Data integrates with AWS CloudTrail, a service that provides a record of actions taken by a user, role, or an AWS service in Directory Service Data. CloudTrail captures all

API calls for Directory Service Data as events. The calls captured include calls from the Directory Service Data console and code calls to Directory Service Data API operations. If you create a trail, you can enable continuous delivery of CloudTrail events to an Amazon S3 bucket, including events for Directory Service Data. Using the information collected by CloudTrail, you can determine the request that was made to Directory Service Data, the IP address from which the request was made, who made the request, when it was made, and additional details.

To learn more about CloudTrail, see the [AWS CloudTrail User Guide](#).

## Directory Service Data information in CloudTrail

CloudTrail is enabled on your AWS account when you create the account. When supported event activity (management events) occurs in Directory Service Data, that activity is recorded in a CloudTrail event along with other AWS service events in **Event history**. You can view, search, and download the last 90 days of management events in your AWS account. For more information, see [Viewing events with CloudTrail Event history](#). There is no charge for viewing the **Event history**.

For an ongoing record of events in your AWS account, including events for Directory Service Data, create a trail. A *trail* enables CloudTrail to deliver log files to an Amazon S3 bucket. By default, when you create a trail in the console, the trail applies to all AWS Regions. The trail logs events from all Regions in the AWS partition and delivers the log files to the Amazon S3 bucket that you specify. Additionally, you can configure other AWS services to further analyze and act upon the event data collected in CloudTrail logs. For more information, see the following:

- [Overview for creating a trail](#)
- [CloudTrail supported services and integrations](#)
- [Configuring Amazon SNS notifications for CloudTrail](#)
- [Receiving CloudTrail log files from multiple regions](#) and [Receiving CloudTrail log files from multiple accounts](#)

All Directory Service Data actions are logged by CloudTrail and are documented in the [Directory Service Data API Reference](#). For example, calls to the AddGroupMember, DescribeUser and SearchGroups actions generate entries in the CloudTrail log files.

Every event or log entry contains information about who generated the request. The identity information helps you determine the following:

- Whether the request was made with root or AWS Identity and Access Management (IAM) user credentials.
- Whether the request was made with temporary security credentials for a role or federated user.
- Whether the request was made by another AWS service.

For more information, see the [CloudTrail userIdentity element](#).

## Understanding Directory Service Data log file entries

A trail is a configuration that enables delivery of events as log files to an Amazon S3 bucket that you specify. CloudTrail log files contain one or more log entries. An event represents a single request from any source and includes information about the requested action, the date and time of the action, request parameters, and so on. CloudTrail log files aren't an ordered stack trace of the public API calls, so they don't appear in any specific order.

The following example shows a CloudTrail log entry that demonstrates the [CreateUser](#) action.

```
{  
    "eventVersion": "1.08",  
    "userIdentity": {  
        "type": "AssumedRole",  
        "principalId": "1234567890abcdef0:admin-role",  
        "arn": "arn:aws:sts::111222333444:assumed-role/AdAdmin/admin-role",  
        "accountId": "111222333444",  
        "accessKeyId": "021345abcdef6789",  
        "sessionContext": {  
            "sessionIssuer": {  
                "type": "Role",  
                "principalId": "1234567890abcdef0",  
                "arn": "arn:aws:iam::111222333444:role/AdAdmin",  
                "accountId": "111222333444",  
                "userName": "AdAdmin"  
            },  
            "attributes": {  
                "creationDate": "2023-05-30T18:22:38Z",  
                "mfaAuthenticated": "false"  
            }  
        }  
    },  
    "eventTime": "2023-05-30T19:17:03Z",  
    "eventSource": "ds.amazonaws.com",
```

```
"eventName": "CreateUser",
"awsRegion": "ap-northeast-2",
"sourceIPAddress": ":: 10.24.34.0",
"userAgent": "aws-cli/2.9.20 Python/3.11.1 Darwin/21.6.0 source/x86_64 prompt/off
command/ds-data.create-user",
"requestParameters": {
    "directoryId": "d-1234567890",
    "sAMAccountName": "johnsmith",
    "clientToken": "example_token"
    "emailAddress": "HIDDEN_DUE_TO_SECURITY_REASON",
    "givenName": "HIDDEN_DUE_TO_SECURITY_REASON",
    "surname": "HIDDEN_DUE_TO_SECURITY_REASON",
    "otherAttributes": {
        "physicalDeliveryOfficeName": {
            "s": "HIDDEN_DUE_TO_SECURITY_REASON"
        },
        "telephoneNumber": {
            "s": "HIDDEN_DUE_TO_SECURITY_REASON"
        },
        "streetAddress": {
            "s": "HIDDEN_DUE_TO_SECURITY_REASON"
        },
        "displayName": {
            "s": "HIDDEN_DUE_TO_SECURITY_REASON"
        },
        "homePhone": {
            "s": "HIDDEN_DUE_TO_SECURITY_REASON"
        },
        "postalCode": {
            "s": "HIDDEN_DUE_TO_SECURITY_REASON"
        },
        "description": {
            "s": "HIDDEN_DUE_TO_SECURITY_REASON"
        }
    },
    "clientToken": "createUserToken4"
},
"responseElements": {
    "directoryId": "d-1234567890",
    "sID": "S-1-5-21-1234567890-123456789-123456789-1234",
    "sAMAccountName": "johnsmith"
},
"additionalEventData": {
    "SID": "S-1-5-21-1234567890-123456789-123456789-1234"
```

```
},
"requestID": "4567ab89-c12d-3333-2222-1e0012f34a7c",
"eventID": "1234567b-f0a0-12ab-3c45-d678900d1255",
"readOnly": false,
"resources": [
{
  "accountId": "111222333444",
  "type": "AWS::DirectoryService::MicrosoftAD",
  "ARN": "arn:aws:ds:ap-northeast-2:111222333444:directory/d-1234567890"
}
],
"eventType": "AwsApiCall",
"managementEvent": true,
"recipientAccountId": "111222333444",
"eventCategory": "Management",
"tlsDetails": {
  "tlsVersion": "TLSv1.3",
  "cipherSuite": "TLS_AES_128_GCM_SHA256",
  "clientProvidedHostHeader": "ds-data.ap-northeast-2.amazonaws.com"
}
},
},
```

The following example shows a CloudTrail log entry that demonstrates the [ListUsers](#) action.

Actions that do not create or modify an object return a null response.

```
{
  "eventVersion": "1.08",
  "userIdentity": {
    "type": "AssumedRole",
    "principalId": "1234567890abcdef0:admin-role",
    "arn": "arn:aws:sts::111222333444:assumed-role/AdAdmin/admin-role",
    "accountId": "111222333444",
    "accessKeyId": "021345abcdef6789",
    "sessionContext": {
      "sessionIssuer": {
        "type": "Role",
        "principalId": "1234567890abcdef0",
        "arn": "arn:aws:iam::111222333444:role/AdAdmin",
        "accountId": "111222333444",
        "userName": "AdAdmin"
      },
      "attributes": {
        "creationDate": "2023-05-30T18:22:38Z",
        "expirationDate": "2023-06-01T18:22:38Z"
      }
    }
  }
},
```

```
        "mfaAuthenticated": "false"
    }
}
},
"eventTime": "2023-05-30T18:22:52Z",
"eventSource": "ds.amazonaws.com",
"eventName": "ListUsers",
"awsRegion": "ap-northeast-2",
"sourceIPAddress": "10.24.34.0",
"userAgent": "aws-cli/2.9.20 Python/3.11.1 Darwin/21.6.0 source/x86_64 prompt/off command/ds-data.list-users",
"requestParameters": {
    "directoryId": "d-1234567890",
    "maxResults": 1
},
"responseElements": null,
"requestID": "4567ab89-c12d-3333-2222-1e0012f34a7c",
"eventID": "1234567b-f0a0-12ab-3c45-d678900d1244",
"readOnly": true,
"resources": [
    {
        "accountId": "111222333444",
        "type": "AWS::DirectoryService::MicrosoftAD",
        "ARN": "arn:aws:ds:ap-northeast-2:111222333444:directory/d-1234567890"
    }
],
"eventType": "AwsApiCall",
"managementEvent": true,
"recipientAccountId": "111222333444",
"eventCategory": "Management",
"tlsDetails": {
    "tlsVersion": "TLSv1.3",
    "cipherSuite": "TLS_AES_128_GCM_SHA256",
    "clientProvidedHostHeader": "ds-data.ap-northeast-2.amazonaws.com"
}
}
```

The following example shows a CloudTrail log entry that demonstrates the [ListGroups](#) action.

 **Note**

The NextToken element is redacted from all log entries.

```
{  
    "eventVersion": "1.08",  
    "userIdentity": {  
        "type": "AssumedRole",  
        "principalId": "1234567890abcdef0:admin-role",  
        "arn": "arn:aws:sts::111222333444:assumed-role/AdAdmin/admin-role",  
        "accountId": "111222333444",  
        "accessKeyId": "021345abcdef6789",  
        "sessionContext": {  
            "sessionIssuer": {  
                "type": "Role",  
                "principalId": "1234567890abcdef0",  
                "arn": "arn:aws:iam::111222333444:role/AdAdmin",  
                "accountId": "111222333444",  
                "userName": "AdAdmin"  
            },  
            "attributes": {  
                "creationDate": "2023-05-30T18:22:38Z",  
                "mfaAuthenticated": "false"  
            }  
        }  
    },  
    "eventTime": "2023-05-30T18:29:15Z",  
    "eventSource": "ds.amazonaws.com",  
    "eventName": "ListGroups",  
    "awsRegion": "ap-northeast-2",  
    "sourceIPAddress": "10.24.34.0",  
    "userAgent": "aws-cli/2.9.20 Python/3.11.1 Darwin/21.6.0 source/x86_64 prompt/off  
command/ds-data.list-groups",  
    "requestParameters": {  
        "directoryId": "d-1234567890",  
        "nextToken": "REDACTED",  
        "maxResults": 1  
    },  
    "responseElements": null,  
    "requestID": "4567ab89-c12d-3333-2222-1e0012f34a7c",  
    "eventID": "1234567b-f0a0-12ab-3c45-d678900d1255",  
    "readOnly": true,  
    "resources": [  
        {  
            "accountId": "111222333444",  
            "type": "AWS::DirectoryService::MicrosoftAD",  
            "ARN": "arn:aws:ds:ap-northeast-2:111222333444:directory/d-1234567890"  
    ]  
}
```

```
        },
        "eventType": "AwsApiCall",
        "managementEvent": true,
        "recipientAccountId": "111222333444",
        "eventCategory": "Management",
        "tlsDetails": {
            "tlsVersion": "TLSv1.3",
            "cipherSuite": "TLS_AES_128_GCM_SHA256",
            "clientProvidedHostHeader": "ds-data.ap-northeast-2.amazonaws.com"
        }
    }
```

## Log entries for exception errors

The following example shows a CloudTrail log entry for an Access Denied error. For help with this error, see [Troubleshooting access denied error messages](#) in the *IAM User Guide*.

### Note

The Access Denied log doesn't show request parameters.

```
{
    "eventVersion": "1.08",
    "userIdentity": {
        "type": "AssumedRole",
        "principalId": "1234567890abcdef0:admin-role",
        "arn": "arn:aws:sts::111222333444:assumed-role/AdAdmin/admin-role",
        "accountId": "111222333444",
        "accessKeyId": "021345abcdef6789",
        "sessionContext": {
            "sessionIssuer": {
                "type": "Role",
                "principalId": "1234567890abcdef0",
                "arn": "arn:aws:iam::111222333444:role/AdAdmin",
                "accountId": "111222333444",
                "userName": "AdAdmin"
            },
            "attributes": {
                "creationDate": "2023-05-31T23:25:49Z",
                "mfaAuthenticated": "false"
            }
        }
    }
}
```

```
        }
    },
    "eventTime": "2023-05-31T23:38:18Z",
    "eventSource": "ds.amazonaws.com",
    "eventName": "CreateUser",
    "awsRegion": "ap-northeast-2",
    "sourceIPAddress": "10.24.34.0",
    "userAgent": "aws-cli/2.9.20 Python/3.11.1 Darwin/21.6.0 source/x86_64 prompt/off command/ds-data.create-user",
    "errorCode": "AccessDenied",
    "errorMessage": "User: arn:aws:sts::111222333444:assumed-role/AdAdmin/admin-role is not authorized to perform: ds-data>CreateUser on resource: arn:aws:ds:ap-northeast-2:111222333444:directory/d-1234567890 because no identity-based policy allows the ds-data>CreateUser action",
    "requestParameters": null,
    "responseElements": null,
    "requestID": "4567ab89-c12d-3333-2222-1e0012f34a7c",
    "eventID": "1234567b-f0a0-12ab-3c45-d678900d1255",
    "readOnly": false,
    "resources": [
        {
            "accountId": "111222333444",
            "type": "AWS::DirectoryService::MicrosoftAD",
            "ARN": "arn:aws:ds:ap-northeast-2:111222333444:directory/d-1234567890"
        }
    ],
    "eventType": "AwsApiCall",
    "managementEvent": true,
    "recipientAccountId": "111222333444",
    "eventCategory": "Management",
    "tlsDetails": {
        "tlsVersion": "TLSv1.3",
        "cipherSuite": "TLS_AES_128_GCM_SHA256",
        "clientProvidedHostHeader": "ds-data.ap-northeast-2.amazonaws.com"
    }
}
```

The following example shows a CloudTrail log entry for a Resource Not Found error.

```
{
    "eventVersion": "1.08",
    "userIdentity": {
```

```
"type": "AssumedRole",
"principalId": "1234567890abcdef0:admin-role",
"arn": "arn:aws:sts::111222333444:assumed-role/AdAdmin/admin-role",
"accountId": "111222333444",
"accessKeyId": "021345abcdef6789",
"sessionContext": {
    "sessionIssuer": {
        "type": "Role",
        "principalId": "1234567890abcdef0",
        "arn": "arn:aws:iam::111222333444:role/AdAdmin",
        "accountId": "111222333444",
        "userName": "AdAdmin"
    },
    "attributes": {
        "creationDate": "2023-05-30T20:41:50Z",
        "mfaAuthenticated": "false"
    }
},
"eventTime": "2023-05-30T21:10:16Z",
"eventSource": "ds.amazonaws.com",
"eventName": "DescribeUser",
"awsRegion": "ap-northeast-2",
"sourceIPAddress": "10.24.34.0",
"userAgent": "aws-cli/2.9.20 Python/3.11.1 Darwin/21.6.0 source/x86_64 prompt/off
command/ds-data.describe-user",
"errorCode": "ResourceNotFoundException",
"errorMessage": "User not found in directory d-1234567890.",
"requestParameters": {
    "directoryId": "d-1234567890",
    "sAMAccountName": "nonExistingUser",
    "otherAttributes": [
        "co",
        "givenName",
        "sn",
        "telephoneNumber"
    ]
},
"responseElements": null,
"requestID": "4567ab89-c12d-3333-2222-1e0012f34a7c",
"eventID": "1234567b-f0a0-12ab-3c45-d678900d1255",
"readOnly": true,
"resources": [
    {
        "type": "AssumedRole",
        "principalId": "1234567890abcdef0:admin-role",
        "arn": "arn:aws:sts::111222333444:assumed-role/AdAdmin/admin-role",
        "accountId": "111222333444",
        "accessKeyId": "021345abcdef6789",
        "sessionContext": {
            "sessionIssuer": {
                "type": "Role",
                "principalId": "1234567890abcdef0",
                "arn": "arn:aws:iam::111222333444:role/AdAdmin",
                "accountId": "111222333444",
                "userName": "AdAdmin"
            },
            "attributes": {
                "creationDate": "2023-05-30T20:41:50Z",
                "mfaAuthenticated": "false"
            }
        },
        "eventTime": "2023-05-30T21:10:16Z",
        "eventSource": "ds.amazonaws.com",
        "eventName": "DescribeUser",
        "awsRegion": "ap-northeast-2",
        "sourceIPAddress": "10.24.34.0",
        "userAgent": "aws-cli/2.9.20 Python/3.11.1 Darwin/21.6.0 source/x86_64 prompt/off
command/ds-data.describe-user",
        "errorCode": "ResourceNotFoundException",
        "errorMessage": "User not found in directory d-1234567890."
    }
]
```

```
        "accountId": "111222333444",
        "type": "AWS::DirectoryService::MicrosoftAD",
        "ARN": "arn:aws:ds:ap-northeast-2:111222333444:directory/d-1234567890"
    },
],
"eventType": "AwsApiCall",
"managementEvent": true,
"recipientAccountId": "111222333444"
"eventCategory": "Management",
"tlsDetails": {
    "tlsVersion": "TLSv1.3",
    "cipherSuite": "TLS_AES_128_GCM_SHA256",
    "clientProvidedHostHeader": "ds-data.ap-northeast-2.amazonaws.com"
}
}
```

## Compliance validation for AWS Directory Service

To learn whether an AWS service is within the scope of specific compliance programs, see [AWS services in Scope by Compliance Program](#) and choose the compliance program that you are interested in. For general information, see [AWS Compliance Programs](#).

You can download third-party audit reports using AWS Artifact. For more information, see [Downloading Reports in AWS Artifact](#).

Your compliance responsibility when using AWS services is determined by the sensitivity of your data, your company's compliance objectives, and applicable laws and regulations. For more information about your compliance responsibility when using AWS services, see [AWS Security Documentation](#).

## Resilience in AWS Directory Service

The AWS global infrastructure is built around AWS Regions and Availability Zones. AWS Regions provide multiple physically separated and isolated Availability Zones, which are connected with low-latency, high-throughput, and highly redundant networking. With Availability Zones, you can design and operate applications and databases that automatically fail over between Availability Zones without interruption. Availability Zones are more highly available, fault tolerant, and scalable than traditional single or multiple data center infrastructures.

For more information about AWS Regions and Availability Zones, see [AWS global infrastructure](#).

In addition to the AWS global infrastructure, Directory Service offers the ability to take manual snapshots of data at any point in time to help support your data resiliency and backup needs. For more information, see [Restoring your AWS Managed Microsoft AD with snapshots](#).

## Infrastructure security in AWS Directory Service

As a managed service, AWS Directory Service is protected by AWS global network security. For information about AWS security services and how AWS protects infrastructure, see [AWS Cloud Security](#). To design your AWS environment using the best practices for infrastructure security, see [Infrastructure Protection in Security Pillar AWS Well-Architected Framework](#).

You use AWS published API calls to access Directory Service through the network. Clients must support the following:

- Transport Layer Security (TLS). We require TLS 1.2 and recommend TLS 1.3.
- Cipher suites with perfect forward secrecy (PFS) such as DHE (Ephemeral Diffie-Hellman) or ECDHE (Elliptic Curve Ephemeral Diffie-Hellman). Most modern systems such as Java 7 and later support these modes.

## Cross-service confused deputy prevention

The confused deputy problem is a security issue where an entity that doesn't have permission to perform an action can coerce a more-privileged entity to perform the action. In AWS, cross-service impersonation can result in the confused deputy problem. Cross-service impersonation can occur when one service (the *calling service*) calls another service (the *called service*). The calling service can be manipulated to use its permissions to act on another customer's resources in a way it should not otherwise have permission to access. To prevent this, AWS provides tools that help you protect your data for all services with service principals that have been given access to resources in your account.

We recommend using the [aws:SourceArn](#) and [aws:SourceAccount](#) global condition context keys in resource policies to limit the permissions that Directory Service for Microsoft Active Directory gives another service to the resource. If the aws:SourceArn value does not contain the account ID, such as an Amazon S3 bucket ARN, you must use both global condition context keys to limit permissions. If you use both global condition context keys and the aws:SourceArn value contains the account ID, the aws:SourceAccount value and the account in the aws:SourceArn value must use the same account ID when used in the same policy

statement. Use `aws:SourceArn` if you want only one resource to be associated with the cross-service access. Use `aws:SourceAccount` if you want to allow any resource in that account to be associated with the cross-service use.

For the following example, the value of `aws:SourceArn` must be a CloudWatch log group.

The most effective way to protect against the confused deputy problem is to use the `aws:SourceArn` global condition context key with the full ARN of the resource. If you don't know the full ARN of the resource or if you are specifying multiple resources, use the `aws:SourceArn` global context condition key with wildcards (\*) for the unknown portions of the ARN. For example, `arn:aws:servicename:*:123456789012:*`.

The following example shows how you can use the `aws:SourceArn` and `aws:SourceAccount` global condition context keys in AWS Managed Microsoft AD to prevent the confused deputy problem.

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": {  
        "Effect": "Allow",  
        "Principal": {  
            "Service": "ds.amazonaws.com"  
        },  
        "Action": [  
            "logs>CreateLogStream",  
            "logs:PutLogEvents"  
        ],  
        "Resource": [  
            "arn:aws:logs:us-east-1:111122223333:log-group:/aws/  
            directoryservice/Log_Group_Name:*"  
        ],  
        "Condition": {  
            "ArnLike": {  
                "aws:SourceArn": "arn:aws:ds:us-  
                east-1:111122223333:directory/Directory_Name"  
            },  
            "StringEquals": {  
                "aws:SourceAccount": "111122223333"  
            }  
        }  
    }  
}
```

```
    }
}
}
```

For the following example, the value of aws:SourceArn must be a SNS topic in your account. For example, you can use something like arn:aws:sns:ap-southeast-1:123456789012:DirectoryMonitoring\_d-966739499f where "ap-southeast-1" is your region, "123456789012" is your customer id and "DirectoryMonitoring\_d-966739499f" is the Amazon SNS topic name that you created.

The most effective way to protect against the confused deputy problem is to use the aws:SourceArn global condition context key with the full ARN of the resource. If you don't know the full ARN of the resource or if you are specifying multiple resources, use the aws:SourceArn global context condition key with wildcards (\*) for the unknown portions of the ARN. For example, arn:aws:*servicename*:\*:123456789012:\*.

The following example shows how you can use the aws:SourceArn and aws:SourceAccount global condition context keys in AWS Managed Microsoft AD to prevent the confused deputy problem.

JSON

```
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Effect": "Allow",
            "Principal": {
                "Service": "ds.amazonaws.com"
            },
            "Action": [
                "SNS:GetTopicAttributes",
                "SNS:SetTopicAttributes",
                "SNS:AddPermission",
                "SNS:RemovePermission",
                "SNS>DeleteTopic",
                "SNS:Subscribe",
                "SNS>ListSubscriptionsByTopic",
                "SNS:Publish"
            ],
            "Resource": [
                "arn:aws:sns:ap-southeast-1:123456789012:DirectoryMonitoring_d-966739499f"
            ]
        }
    ]
}
```

```
        "arn:aws:sns:us-east-1:111122223333:SNS_TOPIC_NAME"  
    ],  
    "Condition": {  
        "ArnLike": {  
            "aws:SourceArn": "arn:aws:ds:us-east-1:111122223333:directory/EXTERNAL_DIRECTORY_ID"  
        },  
        "StringEquals": {  
            "aws:SourceAccount": "111122223333"  
        }  
    }  
}  
}
```

The following example shows an IAM trust policy for a role that has been delegated console access. The value of aws:SourceArn must be a directory resource in your account. For more information, see [Resource types defined by Directory Service](#). For example, you can use arn:aws:ds:us-east-1:123456789012:directory/d-1234567890 where 123456789012 is your customer ID and d-1234567890 is your directory ID.

JSON

```
{  
    "Version": "2012-10-17",  
    "Statement": {  
        "Effect": "Allow",  
        "Principal": {  
            "Service": "ds.amazonaws.com"  
        },  
        "Action": [  
            "sts:AssumeRole"  
        ],  
        "Condition": {  
            "ArnLike": {  
                "aws:SourceArn": "arn:aws:ds:us-east-1:111122223333:directory/YOUR_DIRECTORY_ID"  
            },  
            "StringEquals": {  
                "aws:SourceAccount": "111122223333"  
            }  
        }  
    }  
}
```



## Directory Service API and interface Amazon VPC endpoints using AWS PrivateLink

You can use AWS PrivateLink to create a private connection between your VPC and Directory Service and Directory Service Data APIs. This allows you to access Directory Service and Directory Service Data APIs like they were in your VPC and without the use of an internet gateway, NAT device, VPN connection, or Direct Connect connection. Instances in your Amazon VPC don't require public IP addresses to access Directory Service and Directory Service Data APIs.

To establish a private connection, you create an interface Amazon VPC endpoint that AWS PrivateLink powers. We create an endpoint network interface in each subnet that you enable for the interface endpoint. These are requester-managed network interfaces, which serve as the entry point for traffic that's destined for AWS Directory Service and AWS Directory Service Data.

For more information, see [Access AWS services through AWS PrivateLink](#) in the *AWS PrivateLink Guide*.

## Considerations for Directory Service and Directory Service Data

With Directory Service and Directory Service Data, you can call API actions through interface endpoints. For information about the prerequisites you will need to consider before creating an interface endpoint, see [Access an AWS service using an interface Amazon VPC endpoint](#) in the *AWS PrivateLink Guide*.

## Directory Service and Directory Service Data Availability

Directory Service and Directory Service Data supports interface endpoints in all AWS Regions where it's available. For information about the AWS Regions that support Directory Service and Directory Service Data, see [Region availability for Directory Service](#).

## Create an interface Amazon VPC endpoint for Directory Service and Directory Service Data

You can create an interface endpoint for Directory Service and Directory Service Data APIs using the Amazon VPC console or the AWS Command Line Interface (AWS CLI).

## Example: Directory Service

Create an interface endpoint for Directory Service APIs using the following service name:

```
com.amazonaws.region.ds
```

## Example: Directory Service Data

Create an interface endpoint for Directory Service Data APIs using the following service name:

```
com.amazonaws.region.ds-data
```

For more information about creating an interface endpoint, see [Access an AWS service using an interface Amazon VPC endpoint](#) in the *AWS PrivateLink Guide*.

## Create a Amazon VPC endpoint policy for your interface Amazon VPC endpoint

An endpoint policy is an IAM resource policy that you attach to an interface endpoint.

### Note

If you don't attach an endpoint policy to your interface endpoint, AWS PrivateLink attaches a default endpoint policy to your interface endpoint on your behalf. For more information, see [AWS PrivateLink concepts](#).

An endpoint policy specifies the following information:

- The principals (AWS accounts, IAM users, and IAM roles) that can perform actions
- The actions that can be performed
- The resources on which the actions can be performed

For more information, see [Control access to services using endpoint policies](#) in the *AWS PrivateLink Guide*.

You can control access to APIs from your Amazon VPC by attaching a custom endpoint policy to your interface endpoint.

## Example: Amazon VPC endpoint policy for Directory Service API actions

The following is an example of a custom endpoint policy. When you attach this policy to your interface endpoint, it grants access to the listed Directory Service actions for all principals on all resources.

Replace *action-1*, *action-2*, and *action-3* with the required permissions for the Directory Service APIs that you want to include in your policy. For a full list, see [Directory Service API permissions: Actions, resources, and conditions reference](#).

```
{  
    "Statement": [  
        {  
            "Principal": "*",  
            "Effect": "Allow",  
            "Action": [  
                "ds:action-1",  
                "ds:action-2",  
                "ds:action-3"  
            ],  
            "Resource": "*"  
        }  
    ]  
}
```

## Example: Amazon VPC endpoint policy for Directory Service Data API actions

The following is an example of a custom endpoint policy. When you attach this policy to your interface endpoint, it grants access to the listed Directory Service Data actions for all principals on all resources.

Replace *action-1*, *action-2*, and *action-3* with the required permissions for the Directory Service Data APIs that you want to include in your policy. For a full list, see [Directory Service API permissions: Actions, resources, and conditions reference](#).

```
{  
    "Statement": [  
        {  
            "Principal": "*",  
            "Effect": "Allow",  
            "Action": [  
                "ds-data:action-1",  
                "ds-data:action-2",  
                "ds-data:action-3"  
            ]  
        }  
    ]  
}
```

```
        "ds-data:action-2",  
        "ds-data:action-3"  
    ],  
    "Resource": "*"  
}  
]  
}
```

# Service level agreement for Directory Service

Directory Service is a highly available service, and is built on AWS-managed infrastructure. It is backed by a service level (SLA) agreement that defines our service availability policy.

- The SLA applies to AWS Managed Microsoft AD, AD Connector, and Simple AD.
- The SLA discusses service credits, SLA exclusions, and defines terms like "Covered Directory", "Monthly Uptime Percentage", and "Requests".
- For more information, see [Service level agreement for Directory Service](#).

# Region availability for Directory Service

The following table provides a list describing which Region-specific endpoints are supported by directory type.

| Region name             | Region     | Endpoint                    | Protocol | AWS Managed AD (Standard Edition) | AWS Managed Microsoft AD (Hybrid Edition) | AD Connect | Simple AD |
|-------------------------|------------|-----------------------------|----------|-----------------------------------|-------------------------------------------|------------|-----------|
| US East (N. Virginia)   | us-east-1  | ds.us-east-1.amazonaws.com  | HTTPS    | Yes                               | Yes                                       | Yes        | Yes       |
| US East (Ohio)          | us-east-2  | ds.us-east-2.amazonaws.com  | HTTPS    | Yes                               | Yes                                       | Yes        | No        |
| US West (N. California) | us-west-1  | ds.us-west-1.amazonaws.com  | HTTPS    | Yes                               | Yes                                       | Yes        | No        |
| US West (Oregon)        | us-west-2  | ds.us-west-2.amazonaws.com  | HTTPS    | Yes                               | Yes                                       | Yes        | Yes       |
| Africa (Cape Town)      | af-south-1 | ds.af-south-1.amazonaws.com | HTTPS    | Yes                               | Yes                                       | Yes        | No        |

| Region name              | Region         | Endpoint                        | Protocol | AWS Managed AD (Standard Edition) | AWS Managed AD (Hybrid Edition) | AD Connect | Simple AD |
|--------------------------|----------------|---------------------------------|----------|-----------------------------------|---------------------------------|------------|-----------|
| Asia Pacific (Hong Kong) | ap-east-1      | ds.ap-east-1.amazonaws.com      | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Asia Pacific (Taipei)    | ap-east-2      | ds.ap-east-2.amazonaws.com      | HTTPS    | Yes                               | No                              | Yes        | No        |
| Asia Pacific (Hyderabad) | ap-south-2     | ds.ap-south-2.amazonaws.com     | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Asia Pacific (Jakarta)   | ap-southeast-3 | ds.ap-southeast-3.amazonaws.com | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Asia Pacific (Malaysia)  | ap-southeast-5 | ds.ap-southeast-5.amazonaws.com | HTTPS    | Yes                               | No                              | Yes        | No        |
| Asia Pacific (Melbourne) | ap-southeast-4 | ds.ap-southeast-4.amazonaws.com | HTTPS    | Yes                               | Yes                             | Yes        | No        |

| Region name                | Region         | Endpoint                        | Protocol | AWS Managed AD (Standard Edition) | AWS Managed AD (Hybrid Edition) | AD Connect | Simple AD |
|----------------------------|----------------|---------------------------------|----------|-----------------------------------|---------------------------------|------------|-----------|
| Asia Pacific (Thailand)    | ap-southeast-7 | ds.ap-southeast-7.amazonaws.com | HTTPS    | Yes                               | No                              | Yes        | No        |
| Asia Pacific (New Zealand) | ap-southeast-6 | ds.ap-southeast-6.amazonaws.com | HTTPS    | Yes                               | No                              | Yes        | No        |
| Asia Pacific (Mumbai)      | ap-south-1     | ds.ap-south-1.amazonaws.com     | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Asia Pacific (Osaka)       | ap-northeast-3 | ds.ap-northeast-3.amazonaws.com | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Asia Pacific (Seoul)       | ap-northeast-2 | ds.ap-northeast-2.amazonaws.com | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Asia Pacific (Singapore)   | ap-southeast-1 | ds.ap-southeast-1.amazonaws.com | HTTPS    | Yes                               | Yes                             | Yes        | Yes       |

| Region name           | Region         | Endpoint                           | Protocol | AWS Managed AD (Standard Edition) | AWS Managed AD (Hybrid Edition) | AD Connect | Simple AD |
|-----------------------|----------------|------------------------------------|----------|-----------------------------------|---------------------------------|------------|-----------|
| Asia Pacific (Sydney) | ap-southeast-2 | ds.ap-southeast-2.amazonaws.com    | HTTPS    | Yes                               | Yes                             | Yes        | Yes       |
| Asia Pacific (Tokyo)  | ap-northeast-1 | ds.ap-northeast-1.amazonaws.com    | HTTPS    | Yes                               | Yes                             | Yes        | Yes       |
| Canada (Central)      | ca-central-1   | ds.ca-central-1.amazonaws.com      | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Canada West (Calgary) | ca-west-1      | ds.ca-west-1.amazonaws.com         | HTTPS    | Yes                               | No                              | Yes        | No        |
| China (Beijing)       | cn-north-1     | ds.cn-north-1.amazonaws.com.cn     | HTTPS    | Yes                               | No                              | Yes        | No        |
| China (Ningxia)       | cn-northwest-1 | ds.cn-northwest-1.amazonaws.com.cn | HTTPS    | Yes                               | No                              | Yes        | No        |
| Europe (Frankfurt)    | eu-central-1   | ds.eu-central-1.amazonaws.com      | HTTPS    | Yes                               | Yes                             | Yes        | No        |

| Region name        | Region       | Endpoint                      | Protocol | AWS Managed AD (Standard Edition) | AWS Managed AD (Hybrid Edition) | AD Connect | Simple AD |
|--------------------|--------------|-------------------------------|----------|-----------------------------------|---------------------------------|------------|-----------|
| Europe (Ireland)   | eu-west-1    | ds.eu-west-1.amazonaws.com    | HTTPS    | Yes                               | Yes                             | Yes        | Yes       |
| Europe (London)    | eu-west-2    | ds.eu-west-2.amazonaws.com    | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Europe (Milan)     | eu-south-1   | ds.eu-south-1.amazonaws.com   | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Europe (Paris)     | eu-west-3    | ds.eu-west-3.amazonaws.com    | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Europe (Spain)     | eu-south-2   | ds.eu-south-2.amazonaws.com   | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Europe (Stockholm) | eu-north-1   | ds.eu-north-1.amazonaws.com   | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Europe (Zurich)    | eu-central-2 | ds.eu-central-2.amazonaws.com | HTTPS    | Yes                               | Yes                             | Yes        | No        |

| Region name               | Region        | Endpoint                       | Protocol | AWS Managed AD (Standard Edition) | AWS Managed AD (Hybrid Edition) | AD Connect | Simple AD |
|---------------------------|---------------|--------------------------------|----------|-----------------------------------|---------------------------------|------------|-----------|
| Israel (Tel Aviv)         | il-central-1  | ds.il-central-1.amazonaws.com  | HTTPS    | Yes                               | No                              | Yes        | No        |
| Mexico (Central)          | mx-central-1  | ds.mx-central-1.amazonaws.com  | HTTPS    | Yes                               | No                              | Yes        | No        |
| Middle East (Bahrain)     | me-south-1    | ds.me-south-1.amazonaws.com    | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| Middle East (UAE)         | me-central-1  | ds.me-central-1.amazonaws.com  | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| South America (São Paulo) | sa-east-1     | ds.sa-east-1.amazonaws.com     | HTTPS    | Yes                               | Yes                             | Yes        | No        |
| AWS GovCloud (US-West)    | us-gov-west-1 | ds.us-gov-west-1.amazonaws.com | HTTPS    | Yes                               | No                              | Yes        | No        |

| Region name            | Region        | Endpoint                       | Protocol | AWS Managed AD (Standard Edition) | AWS Managed Microsoft AD (Hybrid Edition) | AD Connect | Simple AD |
|------------------------|---------------|--------------------------------|----------|-----------------------------------|-------------------------------------------|------------|-----------|
| AWS GovCloud (US-East) | us-gov-east-1 | ds.us-gov-east-1.amazonaws.com | HTTPS    | Yes                               | No                                        | Yes        | No        |

For information about using Directory Service in the AWS GovCloud (US-West) Region and AWS GovCloud (US-East) Region, see [Service endpoints](#) in the *AWS GovCloud (US) User Guide*.

For information about using Directory Service in the Beijing and Ningxia Regions, see [Endpoints and ARNs for Amazon Web Services in China](#) in *Getting started with AWS in China*.

For information about the FIPS endpoints that Directory Service Data supports, see [Directory Service Data endpoints and quotas](#) in the *AWS General Reference Reference Guide*.

## Supported AWS Regions for Directory Service Data

The following table provides a list of the Region-specific endpoints that Directory Service Data supports by directory type.

| Region name    | Region    | Endpoint                        | Protocol | AWS Managed AD | AD Connect | Simple AD |
|----------------|-----------|---------------------------------|----------|----------------|------------|-----------|
| US East (Ohio) | us-east-2 | ds-data.us-east-2.amazonaws.com | HTTPS    | Yes            | No         | No        |

| Region name              | Region         | Endpoint                             | Protocol | AWS Managed AD | AD Connect | Simple AD |
|--------------------------|----------------|--------------------------------------|----------|----------------|------------|-----------|
| US East (N. Virginia)    | us-east-1      | ds-data.us-east-1.amazonaws.com      | HTTPS    | Yes            | No         | No        |
| US West (N. California)  | us-west-1      | ds-data.us-west-1.amazonaws.com      | HTTPS    | Yes            | No         | No        |
| US West (Oregon)         | us-west-2      | ds-data.us-west-2.amazonaws.com      | HTTPS    | Yes            | No         | No        |
| Asia Pacific (Hong Kong) | ap-east-1      | ds-data.ap-east-1.amazonaws.com      | HTTPS    | Yes            | No         | No        |
| Asia Pacific (Mumbai)    | ap-south-1     | ds-data.ap-south-1.amazonaws.com     | HTTPS    | Yes            | No         | No        |
| Asia Pacific (Osaka)     | ap-northeast-3 | ds-data.ap-northeast-3.amazonaws.com | HTTPS    | Yes            | No         | No        |
| Asia Pacific (Seoul)     | ap-northeast-2 | ds-data.ap-northeast-2.amazonaws.com | HTTPS    | Yes            | No         | No        |

| Region name              | Region         | Endpoint                             | Protocol | AWS Managed AD | AD Connect | Simple AD |
|--------------------------|----------------|--------------------------------------|----------|----------------|------------|-----------|
| Asia Pacific (Singapore) | ap-southeast-1 | ds-data.ap-southeast-1.amazonaws.com | HTTPS    | Yes            | No         | No        |
| Asia Pacific (Sydney)    | ap-southeast-2 | ds-data.ap-southeast-2.amazonaws.com | HTTPS    | Yes            | No         | No        |
| Asia Pacific (Tokyo)     | ap-northeast-1 | ds-data.ap-northeast-1.amazonaws.com | HTTPS    | Yes            | No         | No        |
| Canada (Central)         | ca-central-1   | ds-data.ca-central-1.amazonaws.com   | HTTPS    | Yes            | No         | No        |
| Europe (Frankfurt)       | eu-central-1   | ds-data.eu-central-1.amazonaws.com   | HTTPS    | Yes            | No         | No        |
| Europe (Ireland)         | eu-west-1      | ds-data.eu-west-1.amazonaws.com      | HTTPS    | Yes            | No         | Yes       |
| Europe (London)          | eu-west-2      | ds-data.eu-west-2.amazonaws.com      | HTTPS    | Yes            | No         | No        |
| Europe (Paris)           | eu-west-3      | ds-data.eu-west-3.amazonaws.com      | HTTPS    | Yes            | No         | No        |

| Region name               | Region     | Endpoint                         | Protocol | AWS Managed AD | AD Connect | Simple AD |
|---------------------------|------------|----------------------------------|----------|----------------|------------|-----------|
| Europe (Stockholm)        | eu-north-1 | ds-data.eu-north-1.amazonaws.com | HTTPS    | Yes            | No         | No        |
| South America (São Paulo) | sa-east-1  | ds-data.sa-east-1.amazonaws.com  | HTTPS    | Yes            | No         | No        |

For information about the FIPS endpoints that Directory Service Data supports, see [Directory Service Data endpoints and quotas](#) in the [AWS General Reference Reference Guide](#).

# Browser compatibility for AWS Directory Service

AWS applications and services such as WorkSpaces, Amazon WorkMail, Amazon Connect, Amazon Chime, WorkDocs, and AWS IAM Identity Center all require valid sign-in credentials from a compatible browser before you can access them. The following table describes only the browsers and browser versions that are compatible for sign-ins.

| Browser         | Version           | Compatibility |
|-----------------|-------------------|---------------|
| Microsoft Edge  | Latest 3 Versions | Compatible    |
| Mozilla Firefox | Latest 3 Versions | Compatible    |
| Google Chrome   | Latest 3 Versions | Compatible    |
| Apple Safari    | Latest 3 Versions | Compatible    |

Now that you've verified you are using a supported version of your browser, we recommend that you also review the section below to verify your browser has been configured to use the Transport Layer Security (TLS) setting required by AWS.

## What is TLS?

TLS is a protocol web browsers and other applications use to exchange data securely over a network. TLS ensures that a connection to a remote endpoint is the intended endpoint through encryption and endpoint identity verification. The versions of TLS, to date, are TLS 1.0, 1.1, 1.2 and 1.3.

## Which TLS versions are supported by IAM Identity Center

AWS applications and services support TLS 1.1, 1.2 and 1.3 for secure sign-ins. As of October 30th 2019, TLS 1.0 is no longer supported so it is important that all browsers are configured to support TLS 1.1 or above. This means, you will not be able to sign-in to AWS applications and services if you access them while TLS 1.0 is enabled. For assistance making this change, contact your admin.

## How do I enable supported TLS versions in my browser

It depends on your browser. Usually you can find this setting under the advanced settings area in your browser settings. For example, in Internet Explorer you will find various TLS options under **Internet Properties**, the **Advanced** tab, and then under the **Security** section. Check your browser manufacturers Help website for specific instructions.

# Document history

The following table describes the important changes since the last release of the *AWS Directory Service Administrator Guide*.

| Change                                                           | Description                                                                                                                                                                                                                                                                                                                                                      | Date               |
|------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| <a href="#"><u>Dual-stack network type support</u></a>           | AWS Directory Service now supports upgrading directory network type from IPv4 to dual stack (IPv4 and IPv6). This feature provides a larger address space and enables IPv6 connectivity for your directories. You can also update your <a href="#"><u>AD Connector directories</u></a> and <a href="#"><u>Simple AD directories</u></a> with dual stack support. | September 30, 2025 |
| <a href="#"><u>New AWS service linked role</u></a>               | Directory Service adds new AWS service linked role, AWSServiceRoleForDirectoryService and AWS managed policy, AWSDirectoryServiceServiceRolePolicy. Policy allows AWS to monitor customer managed domain controllers.                                                                                                                                            | July 30, 2025      |
| <a href="#"><u>AWS Managed Microsoft AD (Hybrid Edition)</u></a> | <i>AWS Managed Microsoft AD (Hybrid Edition)</i> connects your self-managed Active Directory with AWS Directory Service for Microsoft Active Directory, creating an integrated identity environment                                                                                                                                                              | July 30, 2025      |

spanning both your infrastructure and the AWS Cloud.

|                                                                            |                                                                                                                                                                                                               |                    |
|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| <a href="#"><u>Updated logging and monitoring topic - new sections</u></a> | Included sections for AWS Directory Service and AWS Directory Service Data in logging and monitoring topic.                                                                                                   | September 18, 2024 |
| <a href="#"><u>New Directory Service Data API and attributes</u></a>       | AWS Directory Service Data provides built-in object management. You can now find and update objects with a <a href="#"><u>list of supported AD attributes</u></a> .                                           | September 18, 2024 |
| <a href="#"><u>AWS managed policies - new policies</u></a>                 | AWS Directory Service Data adds new AWS managed policies: AWSDirectoryServiceDataFullAccess and AWSDirectoryServiceDataReadOnlyAccess. The policies grant access to Directory Service Data object management. | September 18, 2024 |
| <a href="#"><u>Certificate based authentication settings</u></a>           | Added content about two new security settings for AWS Managed Microsoft AD.                                                                                                                                   | April 11, 2023     |
| <a href="#"><u>AWS PrivateLink</u></a>                                     | Added content about AWS PrivateLink.                                                                                                                                                                          | March 31, 2023     |
| <a href="#"><u>Simple AD VPC Endpoints</u></a>                             | Added content about which VPC endpoints should not be configured.                                                                                                                                             | August 25, 2021    |

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| <a href="#"><u>AD Connector VPC Endpoints</u></a>                                     | Added content about which VPC endpoints should not be configured.                                                      | August 25, 2021    |
| <a href="#"><u>Smart card support</u></a>                                             | Added content about support for smart cards and Amazon WorkSpaces Application Manager in AWS GovCloud (US-West) Region | December 1, 2020   |
| <a href="#"><u>Password reset</u></a>                                                 | Added content about how to reset user passwords using the AWS Management Console, PowerShell and AWS CLI.              | January 2, 2019    |
| <a href="#"><u>Directory sharing</u></a>                                              | Added content about how to use directory sharing with AWS Managed Microsoft AD.                                        | September 25, 2018 |
| <a href="#"><u>Migrated content to new Amazon Cloud Directory Developer Guide</u></a> | Moved the Amazon Cloud Directory content from this guide to the new <i>Amazon Cloud Directory Developer Guide</i> .    | June 21, 2018      |
| <a href="#"><u>Complete overhaul of the admin guide TOC</u></a>                       | Reorganized the content to more directly address customer needs. Also added new content where needed.                  | April 5, 2018      |
| <a href="#"><u>AWS delegated groups</u></a>                                           | Added list of AWS delegated groups that can be assigned to on-premises users.                                          | March 8, 2018      |
| <a href="#"><u>Fine-grained password policies</u></a>                                 | Added content about new password policies.                                                                             | July 5, 2017       |

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| <a href="#"><u>Additional domain controllers</u></a>                                     | Added content about how to add more domain controllers to your directory in AWS Managed Microsoft AD. | June 30, 2017     |
| <a href="#"><u>Tutorials</u></a>                                                         | Added new tutorials for testing a AWS Managed Microsoft AD lab environment.                           | June 21, 2017     |
| <a href="#"><u>MFA with AWS Managed Microsoft AD</u></a>                                 | Added content about using MFA with AWS Managed Microsoft AD.                                          | February 13, 2017 |
| <a href="#"><u>Amazon Cloud Directory</u></a>                                            | Added content about a new directory type.                                                             | January 26, 2017  |
| <a href="#"><u>Schema extensions</u></a>                                                 | Added content about schema extensions with AWS Directory Service for Microsoft Active Directory.      | November 14, 2016 |
| <a href="#"><u>Major reorganization of the Directory Service Administrator Guide</u></a> | Reorganized the content to more directly address customer needs.                                      | November 14, 2016 |
| <a href="#"><u>SNS notifications</u></a>                                                 | Added content about SNS notifications.                                                                | February 25, 2016 |
| <a href="#"><u>Authorization and authentication</u></a>                                  | Added content about how to use IAM with Directory Service.                                            | February 25, 2016 |
| <a href="#"><u>AWS Managed Microsoft AD</u></a>                                          | Added content about AWS Managed Microsoft AD and combined guides into a single guide.                 | November 17, 2015 |

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| <a href="#"><u>Allow Linux instances to be joined to a Simple AD directory</u></a> | Added content about how to join a Linux instance to a Simple AD directory.           | July 23, 2015    |
| <a href="#"><u>Guide separation</u></a>                                            | Split the <i>Directory Service Administration Guide</i> into separate guides.        | July 14, 2015    |
| <a href="#"><u>Single sign-on support</u></a>                                      | Added content about support for single sign-on.                                      | March 31, 2015   |
| <a href="#"><u>New guide</u></a>                                                   | This is the first release of the <i>AWS Directory Service Administration Guide</i> . | October 21, 2014 |