**Tiago Ribeiro - Bug Report**

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| ID number | #1 |
| Issue Type | Feature |
| Reporter | Tiago Ribeiro |
| Title | [Dealer Selection] Improve the sizing of map location marks |
| Description | Currently, whenever the user tries to pick a dealer throw the map functionality, his/her user experience is not the best, with the dots marking the several existing dealer locations being a little bit oversized (even making the city name hard to read).  An effort should be made in preventing these dots to be superimposed on the names found in the map so that the user that does require zooming in/out too much. An alternative could be to make the “Show as a list” the default option once the “Select your dealer” page is accessed, make the preferred option more readily accessible. |
| Severity | Minor |
| Steps to reproduce | 1 – Go to the “Please select your vehicle” page  2 – Select a model and click on “Confirm”  3 – In the “Select your dealer” page, look for a retailer on the map (on the Show on map location) -> Dots should be of an adequate size to avoid overlapping with the location names.  Or  1 – Go to the “Please select your vehicle” page  2 – Select a model and click on “Confirm”  3 – In the “Select your dealer” page, the “Show as a list” option should be enabled by default |
| Affects Version(s): | 1.30.0 |
| Fixes Version(s): | 1.31.0 |
| Environment: | OS: IOS 14.3  Browser: Safari v14.0.2  Production |
| Market: | South Africa |

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| ID number | #2 |
| Issue Type | Bug |
| Reporter | Tiago Ribeiro |
| Title | [Dealer Selection] City/Postcode not being filled automatically |
| Description | Whenever the user has the location on his/her smartphone turned on, the “Search by address” input field is not being filled automatically, even though the area which includes the locations that were found are properly displayed onscreen.  This should always be filled since it ensures that the user is on track to successfully find a retailer. |
| Severity | Minor |
| Steps to reproduce | 1 – Turn the GPS-enabled location ON  2 – Go to the “Please select your vehicle” page  3 – Select a model and click on “Confirm”  4 – Check the “Search by address” input field -> Expected: Filled Automatically with the current location; Actual: It is left as empty! |
| Affects Version(s): | 1.30.0 |
| Fixes Version(s): | 1.31.0 |
| Environment: | OS: IOS 14.3  Browser: Safari v14.0.2  Production |
| Market: | South Africa |

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| ID number | #3 |
| Issue Type | Feature |
| Reporter | Tiago Ribeiro |
| Title | [Dealer Selection] Retailer and its button should be displayed side-by-side |
| Description | Upon listing all the available retailers on a given location, the “Select Retailer” is shown below the actual retailer that the user wants to select. Since there’s enough space available to the right side of the retailer, then this button should be displayed side-by-side with the former. This will improve the overall user experience since it prevents any ambiguity from being occurring during this process. |
| Severity | Minor |
| Steps to reproduce | 1 – Go to the “Please select your vehicle” page  2 – Select a model and click on “Confirm”  3 – Select an address in the “Search by address” input field  4 – Select the “Show as a list” option  5 – Check the “Select Retailer” buttons -> Currently, these are being shown below the retailers, however, they should be displayed side-by-side. |
| Affects Version(s): | 1.30.0 |
| Fixes Version(s): | 1.31.0 |
| Environment: | OS: IOS 14.3  Browser: Safari v14.0.2  Production |
| Market: | South Africa |

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| ID number | #4 |
| Issue Type | Bug |
| Reporter | Tiago Ribeiro |
| Title | [Vehicle Selection] Car selection showing up on the Dealer stage |
| Description | The selection process of car-related data such as the Fuel type, Transmission and Model, is only showing up at stage #3, where the date and time selection is allocated to.  According to the workflow, this should be presented to the user at the start of the overall process, after he/she has selected the main model type on the “Please select your vehicle” stage. |
| Severity | Major |
| Steps to reproduce | 1 – Go to the “Please select your vehicle” page  2 – Select a model and click on “Confirm”  3 – Check the Fuel/Transmission/Model page -> Expected: The Fuel/Transmission/Model page should be shown; Actual: the user is shown the stage 2 page, concerning the dealer selection |
| Affects Version(s): | 1.30.0 |
| Fixes Version(s): | 1.31.0 |
| Environment: | OS: IOS 14.3  Browser: Safari v14.0.2  Production |
| Market: | South Africa |

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| ID number | #5 |
| Issue Type | Bug |
| Reporter | Tiago Ribeiro |
| Title | [Date & Time Selection] Wrong year is being shown for a selected date |
| Description | When the user picks a date from the calendar for the test drive, although the day and month are correctly shown on that page’s confirmation message, the year is incorrect by a whole year offset. This will cause unnecessary confusion for the user since it won’t be clear enough if the request will go through.  NOTE: The date ends up being accurate at the end of the request, when the user gets the notification after submitting his/her personal details. |
| Severity | Major |
| Steps to reproduce | 1 – Go to the “Please select your vehicle” page  2 – Select a vehicle model and click on “Confirm”  3 – Select a dealer and click on “Select Date and Time” button  4 – Pick a date from the calendar and check the message shown below -> Expected: Date should match the date picked by the user; Actual: Date shown is from one year before the selected one |
| Affects Version(s): | 1.30.0 |
| Fixes Version(s): | 1.31.0 |
| Environment: | OS: IOS 14.3  Browser: Safari v14.0.2  Production |
| Market: | South Africa |

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| ID number | #6 |
| Issue Type | Bug |
| Reporter | Tiago Ribeiro |
| Title | [Confirmation Page/Dealer Selection] Wrong address is shown for dealer on the confirmation page |
| Description | On the confirmation page, at end of the request test drive process, the wrong address is shown for the selected dealer. Although the name of the dealer itself is accurately displayed, the street name and number are incorrect (the phone number is also accurate). |
| Severity | Major |
| Steps to reproduce | 1 – Go to the “Please select your vehicle” page  2 – Select a vehicle model and click on “Confirm”  3 – Select a dealer and click on “Select Date and Time” button (Preferably pick Mercedes-Benz Umhlanga and check the address)  4 – Pick a test drive date and time and click on “Confirm”  5 – Fill all Personal Details and click on “Submit”  6 – Check the dealer’s details -> Expected Address: “2 Canegate Road, 4051 Durban”, Actual Address: “Heilbronner Str. 339” |
| Affects Version(s): | 1.30.0 |
| Fixes Version(s): | 1.31.0 |
| Environment: | OS: IOS 14.3  Browser: Safari v14.0.2  Production |
| Market: | South Africa |

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| ID number | #7 |
| Issue Type | Bug |
| Reporter | Tiago Ribeiro |
| Title | [Personal Details] Wrong gender-related title displayed on notification |
| Description | When entering the user’s personal titles (more specifically the Title), that provided information is not reflect on the “Thank you” message shown on the confirmation page. At least, for this example, it seems that the title “Mr.” results in the user being addressed as a “Miss”, which, of course, is not accurate at all. |
| Severity | Minor |
| Steps to reproduce | 1 – Go to the “Please select your vehicle” page  2 – Select a vehicle model and click on “Confirm”  3 – Select a dealer and click on “Select Date and Time”  4 – Pick a test drive date and time and click on “Confirm”  5 – Fill all Personal Details and click on “Submit” (Try “Mr.” as the Title)  6 – Check the confirmation message -> Expected: “Thank you, Mr. Tobias”, Actual: “Thank you, Miss Tobias” |
| Affects Version(s): | 1.30.0 |
| Fixes Version(s): | 1.31.0 |
| Environment: | OS: IOS 14.3  Browser: Safari v14.0.2  Production |
| Market: | South Africa |

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| ID number | #8 |
| Issue Type | Bug |
| Reporter | Tiago Ribeiro |
| Title | [Vehicle Selection] Wrong Model is displayed on message |
| Description | On the Vehicle Selection stage, the user tried to select the “Diesel” fuel type, resulting in the model “Mercedes-Benz A200d Hatch (W177)” being identified, however, the image shown below, displays a different model -> “Mercedes-Benz A180d Hatch (W177)”, with the correct fuel type being identified.  It turns out that on the confirmation page, the model’s name is correct (the same as the one previously displayed on the Model page field), though it affects the user experience making him/her not entirely sure of which car was selected. |
| Severity | Major |
| Steps to reproduce | 1 – Go to the “Please select your vehicle” page  2 – Select a vehicle model and click on “Confirm”  3 – Select the “Diesel” Fuel Type and check the model displayed on the text below -> Expected: Should be the same as the “Model” field; Actual: Different from one another |
| Affects Version(s): | 1.30.0 |
| Fixes Version(s): | 1.31.0 |
| Environment: | OS: IOS 14.3  Browser: Safari v14.0.2  Production |
| Market: | South Africa |

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| --- | --- |
| ID number | #9 |
| Issue Type | Bug |
| Reporter | Tiago Ribeiro |
| Title | [Vehicle Selection] Fuel Type on confirmation page is inaccurate |
| Description | On the Vehicle Selection stage, the user tried to select the “Diesel” fuel type, resulting in the model “Mercedes-Benz A200d Hatch (W177)” being identified, however, the image shown below, displays a different model -> “Mercedes-Benz A180d Hatch (W177)”, with the correct fuel type being identified.  When the confirmation page is reached, the fuel type is now “Petrol” instead of “Diesel”, which cannot be true since the “d” on the model’s name marks it as being diesel-enabled.  This makes for a very confusing user experience. |
| Severity | Major |
| Steps to reproduce | 1 – Go to the “Please select your vehicle” page  2 – Select a vehicle model and click on “Confirm”  3 – Select the “Diesel” Fuel Type and confirm the Model  4 – Pick a date for the test drive  5 – Enter the Personal Details  6 – Check the confirmation page -> Expected: Fuel Type should be “Diesel”; Actual: “Petrol” is shown instead |
| Affects Version(s): | 1.30.0 |
| Fixes Version(s): | 1.31.0 |
| Environment: | OS: IOS 14.3  Browser: Safari v14.0.2  Production |
| Market: | South Africa |