

## **GEN 1 NATIONAL REGULATIONS AND REQUIREMENTS**

### **GEN 1.1 DESIGNATED AUTHORITIES**

The address of the designated authorities concerned with facilitation of International Air Navigation are as follows:

#### **1 Civil Aviation Authority**

The Director General  
Zambia Civil Aviation Authority  
P.O. Box 50137  
Lusaka 10101, Zambia  
email: [civil.aviation@caa.co.zm](mailto:civil.aviation@caa.co.zm)  
website: [www.caa.co.zm](http://www.caa.co.zm)

Tel: 260 (211) 251677  
Fax: 260 (211) 251841  
AFS: FLHQYFYX

#### **2 Meteorology**

The Director  
Zambia Meteorology Department  
P.O. Box 30200  
Lusaka 10101, Zambia  
email: [lusakamet.2@gmail.com](mailto:lusakamet.2@gmail.com)  
website: [www.zmd.gov.zm](http://www.zmd.gov.zm)

Tel: 260 (211) 252728  
Mobile: +260 955 63 2486  
Telex: Not Applicable  
Fax: 260 (01) 252728  
AFS: FLKKYMYX

#### **3 Customs**

The Commissioner General  
P.O Box 35710  
Lusaka, 10101,  
Zambia  
website: [www.zra.org.zm/advice@zra.org.zm](http://www.zra.org.zm/advice@zra.org.zm)  
Tel: 260 (211) 381111/0971281111

#### **4 Immigration**

Director General of Immigration  
Department of immigration  
P.O.Box 50300  
Lusaka, 10101,  
Zambia

Tel: 260 (211) 252669/ 260 (211) 25 26 22  
Mobile: +260972172550/+260971718499  
Telex Not Applicable  
Fax: 260 (211) 252831  
AFS: Nil

website: [www.zambiaimmigration.gov.zm](http://www.zambiaimmigration.gov.zm) /[eservices.zambiaimmigration.gov.zm](http://eservices.zambiaimmigration.gov.zm)

## 5 Health

The Director Medical Services  
Ministry of Health  
P.O.Box 30200  
Lusaka, 10101,  
Zambia

Tel: 260 (211) 221571  
Telex Not Applicable  
Fax: 260 (211) 223435

## 6 En-route and Aerodrome/Heliport charges

The Managing Director  
Zambia Airports Corporation Ltd.,  
Kenneth Kaunda International Airport  
P.O.Box 30175  
Lusaka 10101,Zambia

Tel: 260 (211) 271248/271044  
email: [zacl@zacl.aero](mailto:zacl@zacl.aero)  
Fax: 260 (211) 224777  
AFS: FLKKYFYX  
website: [www.zacl.co.zm](http://www.zacl.co.zm)

## 7 Animal and Animal Products Quarantine

The Director  
Department of Veterinary Services  
P. O BOX 50060  
Lusaka, 10101,  
Zambia

Tel: 260 (211) 252608  
Telex: Not Applicable  
Fax: Not Applicable  
AFS: Nil

The Director  
Zambia Agriculture Research Institute  
Mount Makulu Central Research Station  
Private Bag 7  
Chilanga, Lusaka 10101  
Zambia

Tel: +260 (211) 278380/ 211 278141  
fax: +260 (211) 278130  
email: [zaridirector@gov.zm](mailto:zaridirector@gov.zm)  
website: [www.zari.gov.zm](http://www.zari.gov.zm)

## **8 Aircraft Accidents Investigation**

The Director  
Aircraft Accidents Investigation Board  
P.O. Box 310198  
Lusaka, 10101

Tel: 260 (211) 271293  
Mobile: 260 (971) 232741  
email: [aaib@zasti.ac.zm](mailto:aaib@zasti.ac.zm)

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