



XML Feed Integration Delivery Method

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1 Background

This document outlines an integration route for delivery of content from the Skyword content production system to your CMS. Skyword will provide a protected URL that you can access that outputs an XML feed of content approved in the Skyword system.

The URL structure to retrieve the XML feed is of the following form:

<https://api.skyword.com/feed?key=XXXXXXXXXXXXX>

- This URL is accessible via HTTP or HTTPS, however the use of HTTPS is strongly encouraged.
- The “key” URL parameter is a 20-digit secure password that is unique to every client and generated by Skyword. Please contact Skyword for your API key or navigate to [Program Settings -> Delivery Method] in the Skyword web application.
- Since the key is in the URL path it is also encrypted as part of the SSL specification if you choose to use HTTPS.
- The feed contents will be an XML document that can include multiple content items.
- The XML format can be customized to a large degree depending on your data model of content.
- For additional security, Skyword can restrict access for your API key to an IP address range you can specify.

Your tasks in integrating the Skyword XML feed into your CMS are the following:

- Develop a process that routinely downloads and checks the URL above for new content. Recommended polling frequency is once every 10 minutes, but should not be more frequent than once per minute.
- Parse the XML contents and store in your CMS any new content found.
- Download and store in your CMS or file system any associated images or binary attachments.
- Optionally (but recommended), ping the Skyword servers to inform Skyword that you have published the content.

2 XML Format

The format and schema of the XML will follow closely the definition of your data model for the type of content you are receiving. For example, you may have a field specified for “title”, “body”, “image”, “lead in”, “tags”, “part number”, and “city”. Each of these fields is associated with a data type and can have specific validation requirements.

Note: In the Skyword system you can also have multiple content types defined. All of your content will be delivered in the same XML stream.

Skyword will also send the following nodes for each and every content item:

- <id>, This is the Skyword identifier of the content.
- <action>, The action to perform in your CMS (create, update, or delete)

Note that for the <action> node you have full control over what actions you may permit Skyword to take. Skyword requires that you implement the “create” functionality. However, update and delete are optionally implemented. Skyword can be configured to permit only the actions you choose, but we do encourage permitting update and deletes.

If you choose to permit updates, Skyword will transmit the entire record and does not transmit the partial delta. You should replace all data elements in your CMS with the information in the XML feed entry.

Skyword can customize the XML format to accommodate your unique content type, each client’s unique content model and/or CMS needs. However, this usually just follows the structure of your content and a default XML feed can be downloaded after you have configured your content type requirements in Skyword.

An example XML feed could be as follows:

```
<?xml version="1.0"?>
<entries>
  <entry>
    <action>create</action>
    <id>1234567890</id>
    <title><![CDATA[How to Lay a Tile Floor]]></title>
    <description>
      <![CDATA[A short description of the article (meta-description).]]>
    </description>
    <abstract><![CDATA[An abstract of the article.]]>
    </abstract>
    <body><![CDATA[This is the body in <strong>HTML</strong>]]>
    </body>
    <keywords><![CDATA[tile floor, grout]]></keywords>
    <image>
      <file>1234</file>
      <alt><![CDATA[This is the image alt text]]></alt>
    </image>
  </entry>
  <entry>
    <action>create</action>
```

```
<id>1234567890</id>
<title><![CDATA[How to Lay a Tile Floor]]></title>
<description>
<![CDATA[A short description of the article (meta-description).]]>
</description>
<abstract><![CDATA[An abstract of the article.]]>
</abstract>
<body><![CDATA[This is the body in <strong>HTML</strong>]]>
</body>
<keywords><![CDATA[tile floor, grout]]></keywords>
<image>
  <file>12345</file>
  <alt><![CDATA[This is the image alt text]]></alt>
</image>
</entry>
</entries>
```

3 Image Delivery/Binary Attachments

If your content type requires images or any form of file attachment, these must be downloaded separately. Binary data is not transmitted or encoded in the content XML stream. Instead a reference `<file>` node is sent that contains the identifier of the file in the Skyword system. For example, your XML stream may contain:

```
<image>
  <file>12345</file>
  <alt><![CDATA[This is the image alt text]]></alt>
</image>
```

The `<file>` node is a placeholder with the ID that you must use to download the binary information using the URL below:

<https://api.skyword.com/file?key=XXXXXXXXXX&file=12345>

Your API key must be sent along with the file identifier in order to download the data.

You should retrieve this URL via an HTTP Get.

This URL returns the file as any normal HTTP image request would do. The binary data is contained in the HTTP body and the mime type is transmitted in the HTTP header "Content-Type". For example:

Content-Type: image/jpeg

This file should be saved into your CMS or file system and is served through your own website.

Skyword supports a wide range of validation criteria for files and images. You may specify the maximum file size, what mime types to allow, maximum image width/height, and/or cropped aspect ratio. Please contact Skyword in order to configure these options.

Note: You will need to associate the downloaded file with the article/content in your CMS depending on your CMS content template.

Embedded Images

Embedded images are images that have been placed directly inside the HTML of the body of an article or content. These are embedded within the HTML via simple `` tags.

You may choose whether or not to permit embedded images within your content. Typically, images are “attached” to the content and not embedded directly within the HTML body of the content.

However, you may choose to have your images embedded. By allowing images to be embedded you are giving more control to writers to place images inline with the content anywhere they choose.

Images embedded in the HTML body of content may also reference external websites when entered by a writer or editor.

When allowing embedded images in your content, Skyword permits you the following choices when processing them:

- No special processing. Image references in the HTML are simply sent along to your CMS as is.
- Skyword can download and store temporarily the image on its servers and will transmit to you the file identifier for you to download.

If you require Skyword to download these images, the HTML `` in the article body will be referenced as follows:

```

```

It is required that you parse the HTML of the article body, download the image via the file URL above and replace all “file” references with the final URL of the image that is hosted on your server.

It is up to your application to make this substitution since Skyword does not know the final URL of the image at the time the article feed is transmitted.

Image Metadata

Image metadata (such as alt text or source) can be communicated with the XML of the content. For example:

```
<file>12345</file>  
<alt><![CDATA[This is the image alt text]]></alt>  
<imageDescription><![CDATA[This is the image description]]></imageDescription>
```

Skyword supports a very wide range of image metadata depending upon your content type.

4 Skyword Tracking Tag

Each piece of content transmitted by Skyword contains a small snippet of JavaScript code that is used by Skyword to track performance and optionally detect publication (see below).

This tracking tag is typically added to the bottom of the <body> content. However, this can also be configured to be transmitted separately in its own XML node. The format of this tracking tag is similar to below:

```
<script src=http://tracking.skyword.com/tracking.js?contentId=12345></script>
```

The “contentId” URL parameter is unique for each and every piece of content transmitted by Skyword.

5 Publication Acknowledgement/Detection

For each piece of content that you receive via the XML feed, Skyword must be informed of the final URL to which the content is published. There are two different ways Skyword can obtain this information:

- Client pings a Skyword URL that informs Skyword of publication
- Skyword auto-detects the URL when published

Publication Ping

Issue an HTTP GET call to the following URL:

<https://api.skyword.com/publish?key=XXX&contentId=YYYY&url=ZZZZZ>

- You must specify your API key
- The “contentId” parameter is the Skyword identifier sent in the XML feed as <id>
- The “url” parameter is the URL encoded fully qualified URL of the content.

When the client pings this URL, Skyword will return a success message or error message to the client.

Upon notification of a successful publish Skyword will NO LONGER transmit the respective article or content.

Automated Publication Detection by Skyword

The Skyword tracking tag can be used to inform Skyword that content has been published. Every article that Skyword transmits has a special tracking tag embedded with the body HTML. This tracking tag is similar to a Google analytics tracking tag and is defined above.

Using this tracking tag, Skyword can detect when an article gets initial public traffic and will mark the content as published in the Skyword database.



Keep in mind the following caveats when letting Skyword detect publication:

- Skyword will continue to transmit the same content (with the same id) until it can detect that the article was successfully published. You must ENSURE to not create duplicated content.
- A human using a web browser must actually view the content in order for Skyword to detect the publication.
- You must provide Skyword a valid regex to match your public URL structure

Regular Expression Matching

Skyword can distinguish between live public traffic and internal hits from your local CMS administration viewing. In order to enable this, you must inform Skyword of a proper regex to validate the proper external public URL format.

The goal is to provide the most specific regex that will match the public article URL and not match any internal reviewing or CMS URL that might be initiated by someone internally viewing the content through your CMS.

The simplest regular expression is to just match the public domain of your site:

```
^https?:/(www.)?yoursite.com/
```

This expression matches any URL starting with http or https and is referencing `yoursite.com`. For example, this matches:

```
http://www.yoursite.com/  
https://www.yoursite.com  
http://yoursite.com/  
https://yoursite.com/
```

A more specific (and preferred) regular expression would be:

```
^https?:/(www.)?mysite.com/article/\w+.html
```

This matches any URL in the directory `/article/` and ending in `“.html”`. Matching for example:

```
http://www.mysite.com/article/this-is-my-new-article.html  
http://www.mysite.com/article/this_is_my_new-article.html  
http://www.mysite.com/article/This-my-new-99-article.html
```

Example regex's:

```
^https?:/(www.)?mysite.com/article/[a-zA-Z][a-zA-Z]/[a-zA-Z]+/[a-zA-Z0-9]+--id  
^https?:/(www.)?mysite.com/\w+.html  
^https?:/(www.)?mysite.com/\w+/\w+/\w+.html
```



`^https?:/(www.)?mysite.com/[a-zA-Z][a-zA-Z]+/\w+.html`

Regular expression resources:

<http://www.regular-expressions.info/javascriptexample.html>

<http://www.regular-expressions.info/tutorial.html>

http://en.wikipedia.org/wiki/Regular_expression

<http://regexlib.com/>

6 Skyword XML Feed Integration Kit for Java

Skyword provides a Java integration kit with code examples and a framework for downloading and parsing the XML stream. This kit gives you freely reusable code to kick-start your integration development. Please contact Skyword for access to download the integration kit.