

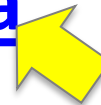


EmPhAsIS

Empowering Pharmacists in Asthma management through Interactive SMS

Baseline Procedures: Intervention Pharmacy, Next Steps

emphasis.core.ubc.ca



Click for more information



EmPhAsIS

Empowering Pharmacists in Asthma management through Interactive SMS

To review how to recruit and screen a potential study participant,
please see the previous mini-webinar on:

“Baseline Procedures: Recruiting and Screening Patients”

To review how to consent and enroll a potential study participant,
please see the previous mini-webinar on:

“Baseline Procedures: Consenting and Enrolling Patients”



1. Provide Asthma Education to Patient

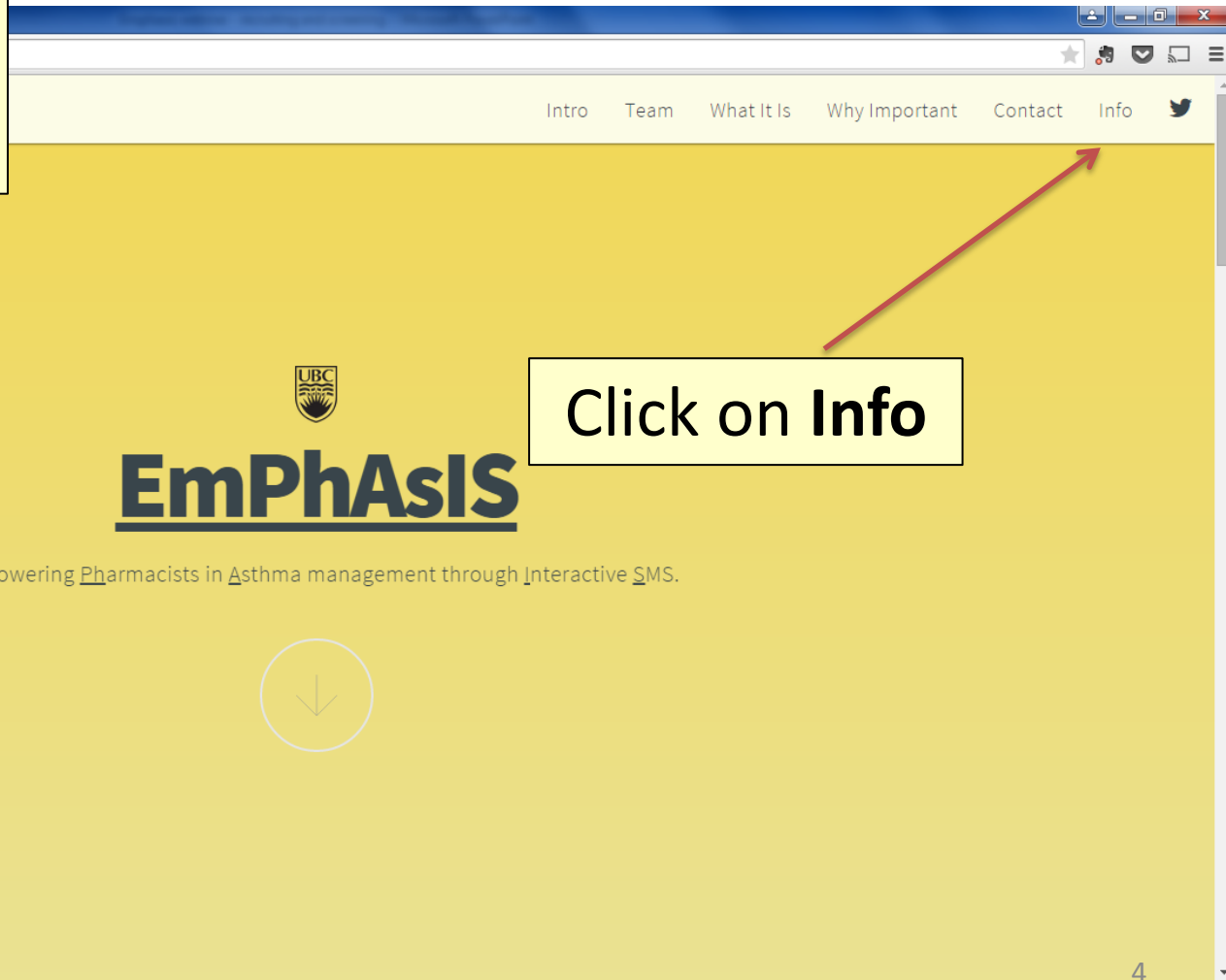
- As this is a real-world ('pragmatic') clinical trial, provide education according to your own practice
- Educational resources on asthma available website for both patients and pharmacists





2. Registering Patients on WelTel

Go to the EmPhAsIS
study website:
emphasis.core.ubc.ca





2. Registering Patients on WelTel

Emphasis

emphasis.core.ubc.ca

EmPhASIS

Intro Team What It Is Why Important Contact Info

For Pharmacists

Enter

Information

Patients

Pharmacists

Locations

Enter your Username (i.e. phar007)

Click on Pharmacists

5



2. Registering Patients on WelTel

Emphasis: Info: Intervention x

emphasis.core.ubc.ca/cinfo/interventions?phar=true

EmPhAsIS

Screening Forms Study Forms WelTel Link Resources Pharmacist Information Information and Training Webinar FAQs

Intervention Pharmacies

Screening Form

Study Forms

- [Enrolment and Recruitment Flow Chart](#)
- [Instructions for Enrolment](#)
- [Contact Information Form](#)
- [Demographics Form](#)
- [Subject Information Consent Form](#)
- [Participant Screening Form](#)
- [Study Log](#)

WelTel Link

[WelTel Login](#)

Resources

- [Pharmacist Guide for Intervention Pharmacies](#)
- [BC Asthma Guideline](#)
- [Asthma Action Plan](#)
- [Pocket Guide for Asthma Management and Prevention by Global Initiative for Asthma](#)

Pharmacist Information

6



2. Registering Patients on WelTel

The image shows a blue login screen for 'WELTEL'. It features a 'Username' field, a 'Password' field, and a 'LOGIN' button. Two yellow callout boxes with arrows provide instructions: one points to the Username field with the text 'Enter **Username** (i.e. phar007)' and the other points to the Password field with the text 'Enter **password** (created by you)'. Below the login fields is a link that says 'Forgot your password?'.

WELTEL

Username

Enter **Username**
(i.e. phar007)

Password

Enter **password**
(created by you)

LOGIN

[Forgot your password?](#)



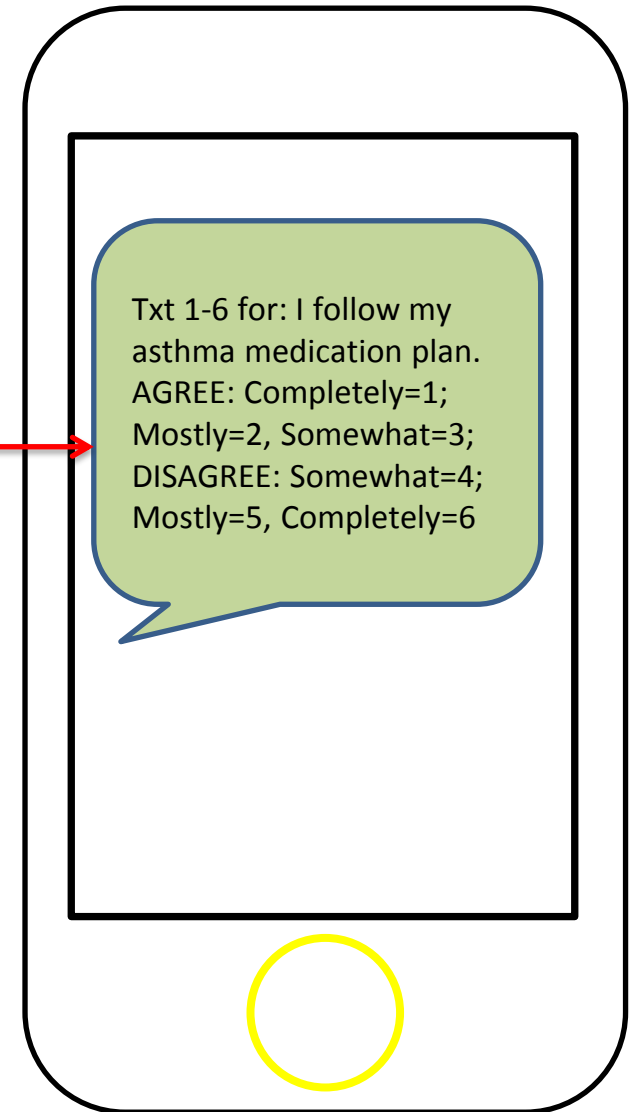
2. Registering Patients on WelTel

The screenshot shows the WelTel interface for adding a new patient. The top navigation bar includes 'WELTEL', 'Checkins', 'Patients', and 'Add Patient' (highlighted with a red box and arrow labeled '1. Click on Add Patient'). Below the navigation bar is a 'Filter Patients' section with fields for Name, Enrollment State (set to 'ACTIVE'), Phone Number, Study Number, Username, and Clinic (set to 'ANY'). A 'CLEAR' button is also present. The main form is titled 'Add Patient' with the subtitle 'Add a new patient to the database.' It contains a 'New Patient' section with the following fields: 'Full name' (with arrow '2. Enter full name'), 'Username' (with arrow '3. Enter Patient Study ID' and a red error message 'Please enter a username.'), 'Primary Phone Number' (with a '+1' dropdown and arrow '4. Must be a cell phone number', and a red error message 'Please enter a valid number.'), 'Alternate Phone Number' (with a '+1' dropdown), 'Email', and 'Clinic' (set to 'Pharm001'). A 'SAVE' button is at the bottom right, with an arrow labeled '5. Click on 'Save' after completing the required fields' pointing to it.

6. Patient will receive first text message within a few seconds/minutes

3. Initiating Text Messages

- Once patient is registered into the WelTel platform, they will receive a text message within seconds to minutes
- This is the same text message that they will receive on the first Monday of every month for the following 12 months



4. Inform Patient of “Next Steps”

1. Text messages

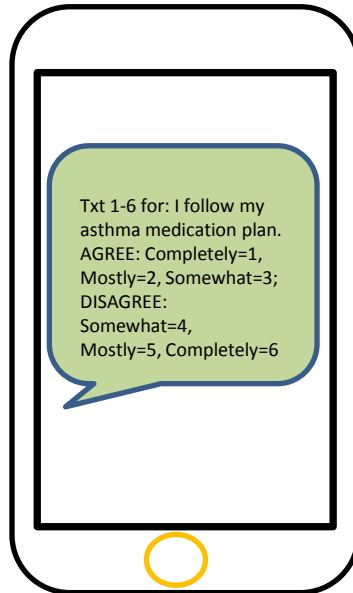
Welcome text
at pharmacy →

Patients receive
text on the **1st**
Monday of each
month

**Based on
patient
responses, they
may receive up
to 5 texts*

Month

0
1
2
3
4
5
6
7
9
10
11
12





4. Inform Patient of “Next Steps”

1. Text messages

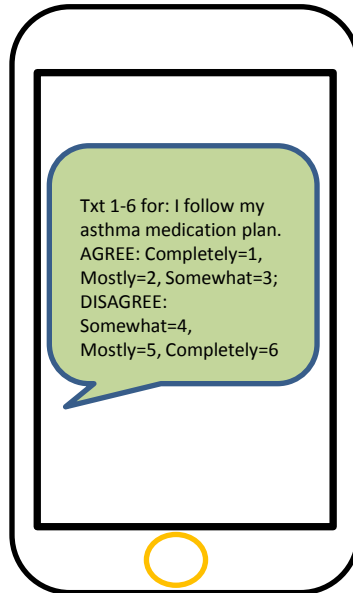
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4
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6
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9
10
11
12



2. Monthly Follow-up

Telephone follow-up
with patient



As
Needed

Based on patient response to the text messages,
you may need to follow-up with patients to address
potential problems with adherence



4. Inform Patient of “Next Steps”

1. Text messages

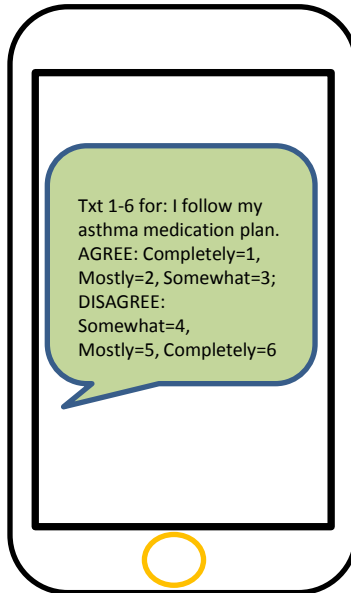
Welcome text
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2. Monthly Follow-up

Telephone follow-up
with patient



As
Needed

Based on patient response to the text messages,
you may need to follow-up with patients and help
them with their asthma medication plan

3. Follow up from the research team

Month 0

6

12

Patient receives
questionnaires, via
the internet or
phone, to see how
they are doing

Patients will receive a
\$25 honorarium at
the end of the study



5. Provide Patient with Resources

- Before the patient leaves the pharmacy, make sure they have:
 - 1 copy of the **Participant Guide**
 - 1 copy of their signed **Subject Information and Consent Form** (stapled copy)
 - **Magnet**
- Remind patients they are able to visit the EmPhAsIS website for more information and resources for patients



Congratulations!

You have now successfully registered a patient into the WelTel platform and the patient will now receive monthly text messages following their adherence!

For monthly follow-up procedures for pharmacists,
please see next mini-webinar on:

**“Follow-up Procedures: Intervention Pharmacy,
Monthly Follow-up and WelTel Platform”**



EmPhAsIS

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Questions?

Please do not hesitate to contact us

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