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EMPLOYMENT

Tech Support & Dev	**Gengo (Tokyo, Japan)**	**Nov 2012 – current**

- Handle support requests from users around the world, tech support face of Gengo
- Written scripts and web apps to help analyze possible bugs, fix data, communicate problems to our developers and better test existing functionality
- Analyzing and extracting data to better position Gengo's goals and strategy
- Fixing bugs and implementing features to help support, integrations and marketing departments
- Created multiple sales videos and blog posts for new integrations with Gengo

Software Engineer	**Porters (Tokyo, Japan)**	**Jan 2012 – Oct 2012**

- Engineer on recruitment web app enabling customers and recruiters to connect in Japan.
- Responsible for developing API enabling developers to interact with recruiting system.

Software Engineer	**Make Technologies (now Dell)**	**Jun 2007 – Aug 2011**

- Development and maintenance of the Transformational Legacy Modernization™ Repository (TLMR) for storing, analyzing and visualizing of legacy code.
- Development and maintenance of analysis and diagramming tools to examine complexity and structure of software systems (*Flex, Actionscript, Java AWT*).
- QA and Technical Support position to support internal and external users across Canada and the US.
- Development and maintenance of TLM™ Methodology software documenting, explaining modernization practices and procedures for all the companies' employees and clients.
- DevOps experience in maintenance of servers (*e.g. Tomcat, JBoss*) running products and deployments for entire company and clients. Responsible for bi-weekly software releases.
- *JSF and Facelets* to develop a web application for processing data of healthcare records such as claims, mass updates, titles, transfers and registrations across the entire province of New Brunswick.

Software Engineer	**Polkabytes**	**Mar 2009 – Mar 2010**

- Development of Wordpress websites from concept to completion, with client specific modifications.
- Implementation of development and UI design phases.

Education

Vancouver, Canada	**Simon Fraser University**	**Sep 2002 – June 2007**

Major: Computing Science (Specialty in Multimedia), **Minor** English

Activities

On Air Trainer and Host	**CJSF Radio Station (Vancouver, Canada)**	**Jun 2005 – Sep 2008**

- Weekly On air hosting providing reviews for community events and indie band profiles.

- Training for on-air hosting.

Event Coordinator   SFU Math Student Union (Vancouver, Canada)   Sep 2006 – Dec 2006

- Educated society members to help promote the Math Student Union
- Planned, developed and implemented semester socials promoting mathematical specific themes

Technologies, Languages and Interests

- Python; PHP; Shell; Java; SQL; Postgres; Javascript; Ruby; CSS;
- Fluent in **Arabic** and **English**. Beginner **Japanese**.
- Interested in developing awesome software, writing and playing music ([I released an album, yay](#)!).