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## 15% reduction in drop-offs

## 20-40% reduction of contact center queries









































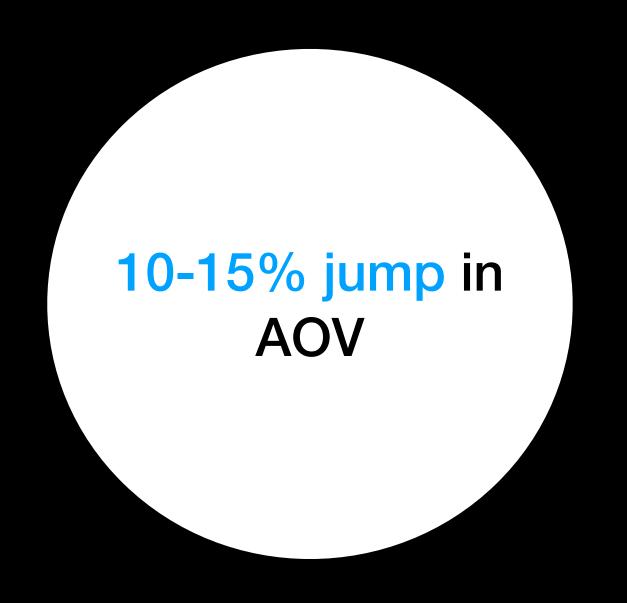


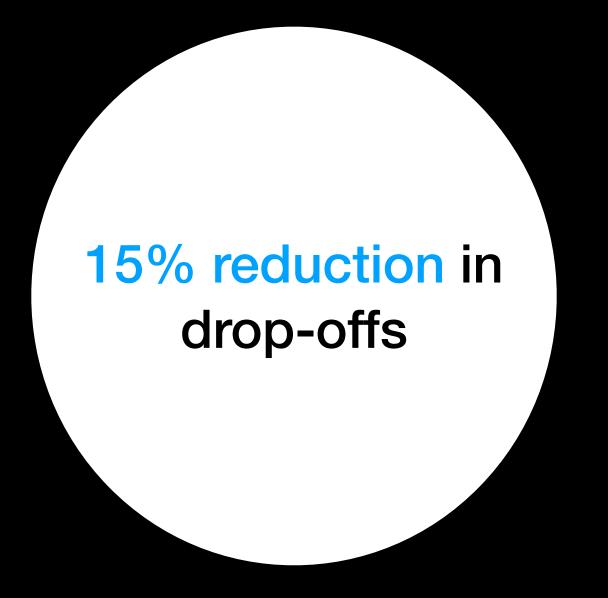






## A 25B\$ global market opportunity



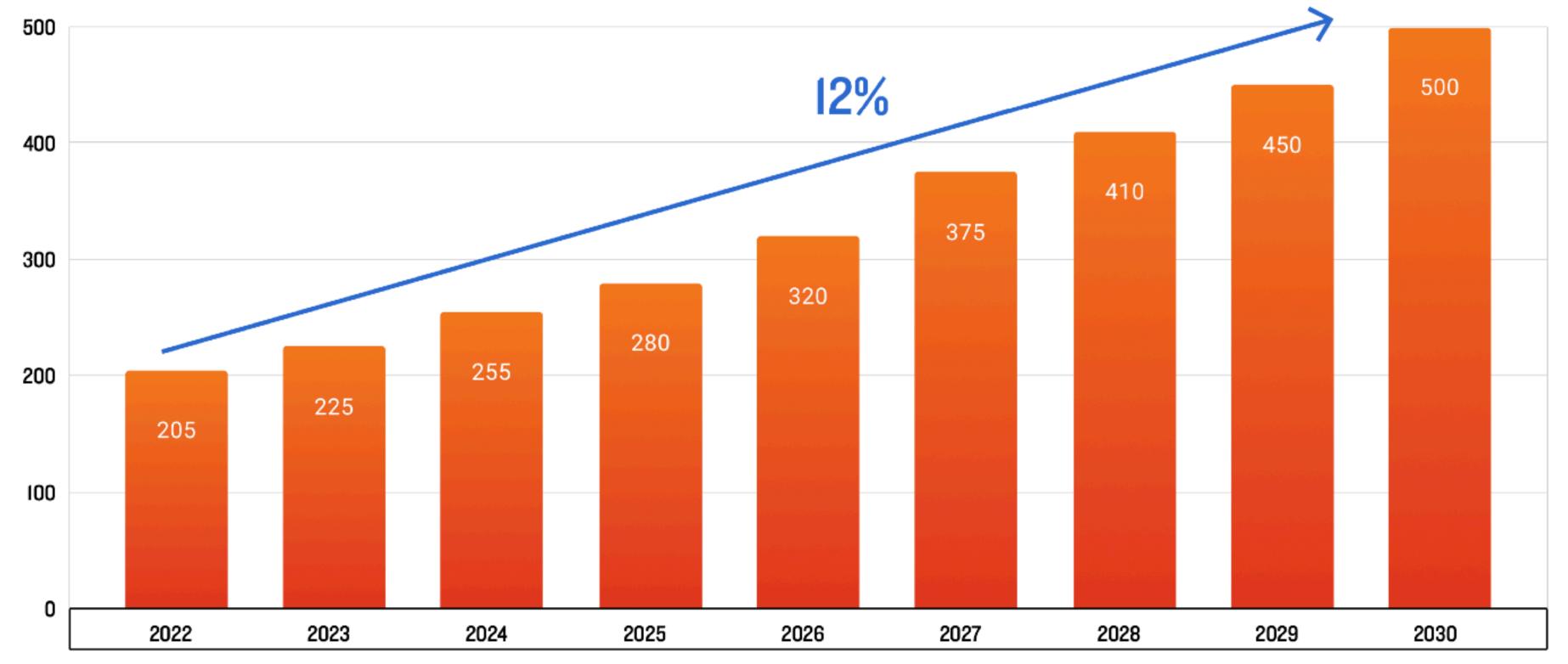


20-40% reduction of contact center queries

Expected to reach 45B\$ in 2030

## India To Have 500 Mn+ Online Shoppers By 2030

Paid users expected to grow at 12% CAGR from 2022-2030



SOURCE: INC42, BAIN AND FLIPKART REPORT 2020