Privacy Policy – AutomateLabs

Last Updated: January 2026

1. Introduction

AutomateLabs ("we", "our", "us") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our services, or interact with our AI automation and SaaS solutions.

2. Information We Collect

We may collect the following categories of information:

- Personal Information such as name, email address, phone number, company name, and job title.

- Business and operational data shared for automation, consulting, or system integration purposes.

- Technical information including IP address, browser type, device identifiers, and usage data.

- Communication data from emails, messages, calls, meetings, and support interactions.

- Third■party data accessed through authorized integrations with tools such as CRMs, calendars, email platforms, and messaging services.

3. How We Use Your Information

We use collected information to:

- Deliver, operate, and maintain AI automation and SaaS services.

- Design, deploy, monitor, and optimize automation workflows.

- Communicate with you regarding audits, onboarding, support, and updates.

- Improve service quality, security, and performance.

- Comply with legal obligations and enforce contractual agreements.

4. AI Systems & Automated Processing

AutomateLabs utilizes artificial intelligence and automation technologies to deliver its services. Client data processed by AI systems is handled strictly within the scope of agreed services. We do not use client data to train public or third■party AI models without explicit written consent. Human oversight and confidence thresholds may be applied to critical workflows.

5. Data Sharing & Third■Party Services

We may share information with trusted third■party providers such as cloud infrastructure providers, AI model vendors, analytics services, and communication platforms strictly to deliver our services. All third parties are bound by confidentiality and data protection obligations.

6. Cookies & Tracking Technologies

We may use cookies or similar technologies to analyze website traffic and improve user experience. You can manage cookie preferences through your browser settings.

7. Data Retention

Personal data is retained only for as long as necessary to fulfill the purposes outlined in this policy or as required by law. Client project data is retained according to contractual agreements.

8. Data Security

We implement reasonable administrative, technical, and organizational safeguards to protect your data, including encryption, access controls, and secure infrastructure. However, no system is completely secure.

9. Your Privacy Rights

Depending on applicable laws, you may have rights to access, correct, delete, or restrict processing of your data, as well as the right to data portability and objection. Requests can be submitted by contacting us.

10. International Data Transfers

Your data may be processed in countries other than your own. We ensure appropriate safeguards are implemented in accordance with applicable data protection laws.

11. Changes to This Policy

We may update this Privacy Policy periodically. Any changes will be posted with an updated effective date.

12. Contact Us

AutomateLabs Email: privacy@automatelabs.ai Website: https://www.automatelabs.ai

Disclaimer: This document is provided for general informational purposes only and does not constitute legal advice.