



Svetoslav Pandeliev

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Profile

Curious tech writer with over 5 years' experience in translating complexity. Adept self-learner, accustomed to building up knowledge to ensure efficient communication with subject matter experts. Very good in understanding and successfully implementing new tools and technologies in day-to-day work.

Professional achievements

Technical writing

- Draft user guides describing features of software products.
- Liaise with developers, development architects, business analysts, and project managers to track software lifecycle stages and generate release notes (RN) documents in parallel with software releases, also analyze development dashboard (Jira) for context and additional details.
- Prepare detailed commercial descriptions of products and technologies.
- Prepare technical descriptions of software products and technologies, incl. business and system processes, and system architectures, together with appropriate architecture diagrams, flowcharts, infographics, sequence diagrams, and other visuals.
- Liaise with product managers, product owners, and UX designers to review and edit UI strings.

Patent application drafting and prosecution

- Review invention disclosure forms, including description, drawings, and source code.
- Interview inventors to understand the technical details and the business value of developed novel solutions.
- Draft patent applications that cover in detail technical aspects of ideas, as well as user/customer benefits such as UI look and feel and functionality.
- Describe complex concepts in detailed yet accessible manner.
- Analyze information in different forms and organized in a unified, accurate manner, suitable for the reader.

Pre-sales

- Creating detailed technical descriptions of provided solutions.

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- Pre-sales for servers, storage, UPS, racks.
- Analyzing customer's specific requirements and proposing appropriate solution, based on reviewed technical specifications.
- Preparing technical and/or sales presentations.

Skills

- Excel in communication with individuals and small groups.
- Work harmoniously and effectively with others.
- Very good in analyzing information.
- Tech-savvy and quick to learn new programs.
- Sensitive to deadlines.
- Track record of successfully handling multiple projects.
- English - Proficient user.
- German - Basic user.

Professional experience

Technical writer	Effortel Technologies SA	May 2018 onwards
Patent specialist	SAP Labs Bulgaria	January 2015 - March 2018
Pre-sales engineer	Lirex BS	February 2013 - December 2014

Education

Master Degree in e-Management, e-Government	Technical university of Sofia, English language faculty of engineering	2013 - 2015
Bachelor of computer systems and technology (CST)	Technical university of Sofia, Computer systems department	2009 - 2013

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