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Course: CIT230 – Spring 2020

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Completed: 04/25/2020

#### NARRATIVE OF THE PURPOSE OF THE CREATED DATABASE

This database was created using Microsoft SQL Management Studio 2017.

Database Name: Lavrinc\_Healthcare.mdf

Tables:

dbo.PATIENT\_INFO dbo.PROC\_INFO dbo.PHYS\_INFO dbo.INS\_BRIDGE dbo.INS\_INFO

The Lavrinc\_Healthcare database was created to allow medical billing facilities and departments the ability to access multiple patient accounts in correlation with their medical history and insurance information to support the billing process within a timely manner. Most health insurance companies will deny claims that haven't been received within a 60-120 day timeline, resulting in a profit loss for physicians and healthcare groups. To promote efficiency and increase profits, it's crucial that healthcare providers utilize a database that consists of the correct data to include on a HCFA 1500 form, including Patient Information, Insurance Information, Physician Information and Procedure Information.

Insurance billing standards change annually. While this database includes the most basic data sets required to process services rendered, it also enables us to later add additional requirements if these standards change based on any insurance billing updates.

The biggest feature of this database is that it allows detection of issues that may arise by pulling patient accounts with similar parameters to rebill or adjust coding on accounts that meet these parameters, rather than comb through individual patient accounts one-by-one. As an example, if a specific insurance company changes their claim approval to require an additional pre-existing condition ICD-10 code on a certain procedure, we will be able to pull records of every patient with that specific insurance and ICD-10 service code and make these appropriate adjustments all at once.

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#### A LISTING OF ALL OF THE DATABASE TABLE STRUCTURES

```
USE Lavrinc_Healthcare
GO
```

Table: INS\_INFO

Contents: General insurance company contact information.

The primary key, Insurance\_Code, is a 4-digit value assigned to each insurance company that can be easily accessed numerous times with the INS\_BRIDGE table.

base type nvarchar is utilized in the Insurance Name, Address lines and City to account for the possibility that names or addresses have accents and/or need access to extended Unicode characters.

No constraints added to zip as standard rules suggest because Insurance provider may not be located within the United States, and requiring integers may prevent ability for claims to be filed to countries which utilize characters in their postal codes.

Table: PATIENT INFO

Contents: Patient contact information.

The primary key, Patient\_ID, is a unique 6-digit integer assigned to each patient that can be linked to different procedures via PROC\_INFO and the INS\_BRIDGE.

base type nvarchar is utilized in the Patient Name, Address lines and City to account for the possibility that names or addresses have accents and/or need access to extended Unicode characters.

No constraints added to zip as standard rules suggest because Patient may not reside within the United States, and requiring integers may prevent ability for claims to be filed to countries which utilize characters in their postal codes.

```
CREATE TABLE PATIENT_INFO(
Patient ID Int NOT NULL IDENTITY(100000,1) PRIMARY KEY,
```

```
Pt Last_Name
                                                                         NOT NULL,
                                             nvarchar(30)
                                                                     NOT NULL,
NOT NULL,
NULL,
                                           nvarchar(30)
nvarchar(30)
         Pt_First_Name
         Pt_Middle_Name
                                       date NOT NULL,
nvarchar(100) NOT NULL,
nvarchar(100) NULL,
nvarchar(40) NOT NULL,
char(2) NOT NULL,
char(10) NOT NULL,
char(15) NOT NULL,
/* Max possible
         DOB
         Pt Add1
         Pt Add2
         Pt City
         Pt State
                                     char(10)
         Pt Zip
                                           char(15)
e world */
         Pt Phone
         phone number digits in the world. */
);
```

Table: INS\_BRIDGE

Contents: Primary, Secondary and Tertiary Insurance information for each Patient.

Constraints include multiple foreign keys which allows this table to work as a bridge and populate insurance contact information within a filed claim.

base type nvarchar is only utilized in columns where the patient policy number may contain unknown characters.

```
CREATE TABLE INS BRIDGE(
                       Int NOT NULL,
Int NOT NULL,
nvarchar(30) NULL,
Int NULL,
nvarchar(30) NULL,
Int NULL,
nvarchar(30) NULL,
Int NULL,
nvarchar(30) NULL,
        Patient_ID
        Prim Code
        Prim_Pt_ID
Sec_Code
        Sec_couc
Sec_Pt_ID
        Ter Code
        Ter_PT_ID
CONSTRAINT FK_INS_BRIDGE_PATIENT_INFO FOREIGN KEY(Patient_ID)
REFERENCES PATIENT INFO(Patient ID),
CONSTRAINT FK INS BRIDGE INS INFO FOREIGN KEY(Prim Code)
REFERENCES INS INFO (Insurance Code)
ON UPDATE CASCADE
ON DELETE CASCADE,
CONSTRAINT FK INS BRIDGE INS INFO2 FOREIGN KEY(Sec Code)
REFERENCES INS_INFO (Insurance_Code),
CONSTRAINT FK_INS_BRIDGE_INS_INFO3 FOREIGN KEY(Ter_Code)
REFERENCES INS_INFO (Insurance_Code)
);
```

Table: PHYS\_INFO

Contents: Physician and practice information.

Phys\_ID is the Primary Key, with a unique 5 digit code assigned to each service provider.

base type nvarchar is only utilized in the columns that may contain extended characters such as names or addresses.

After working with the data used in the PHYS\_INFO table, it became evident that the State and Physician First Name column was missing, please reference Other Database Project Information for additional commentary and UPDATE information.

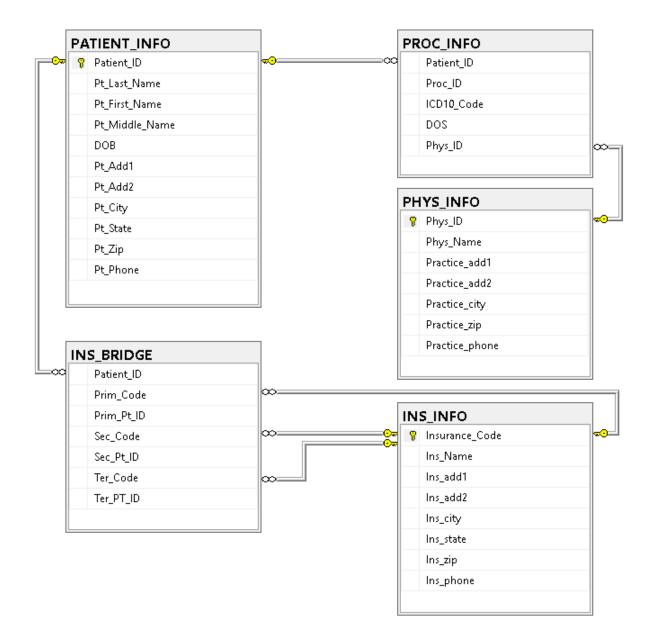
Table: PROC\_INFO

Contents: Information on the procedure and date of service.

Constraints include foreign keys Patient\_ID and Phys\_ID to link the procedure performed by specific physicians to the services received by the specific patients.

```
CREATE TABLE PROC_INFO(
      Patient ID
                                                NOT NULL,
                           Int
                                                NOT NULL,
      Proc_ID
                           varchar(20)
                                                NOT NULL,
      ICD10_Code
                           varchar(20)
      DOS
                                                NOT NULL,
                           date
                                                NOT NULL,
      Phys_ID
                           Int
CONSTRAINT FK PROC INFO PATIENT INFO FOREIGN KEY(Patient ID)
                           REFERENCES PATIENT INFO(Patient ID),
CONSTRAINT FK PROC INFO PHYS INFO FOREIGN KEY(Phys ID)
                           REFERENCES PHYS INFO(Phys ID)
                           ON UPDATE CASCADE
                           ON DELETE CASCADE
);
```

#### A LISTING OF THE DATABASE DIAGRAM



#### TABLE RELATIONSHIPS

PATIENT\_INFO to PROC\_INFO – Each patient can have multiple procedures, but only one procedure on the specific date of service can apply to each patient, so this is a one to many relationship. (1:N)

PROC\_INFO to PHYS\_INFO – Each physician can perform multiple procedures, but each procedure will only have one primary physician, so this is a one to many relationship. (1:N)

PATIENT INFO to INS\_BRIDGE – Each patient is assigned to one insurance bridge and each insurance bridge is assigned to one patient, so this is a one to one relationship. (1:1)

INS\_BRIDGE to INS\_INFO – Each instance of INS\_BRIDGE assigned per patient can have multiple references to INS\_INFO, such as if a patient were to have both primary and secondary insurance with the same provider, and each instance of INS\_INFO can be applied to multiple instances of INS\_BRIDGE, therefore this relationship is many to many. (N:M)

#### A LISTING OF ALL OF THE DATA CONTAINED IN EACH TABLE

```
USE Lavrinc Healthcare
/* Populating tables that have a Primary Key and no Foreign Keys.
Tables: INS INFO, PATIENT INFO, PHYS INFO */
INSERT INTO INS INFO VALUES (/*Insurance Code,*/'UPMC Health Plan', 'PO Box 2999', NULL,
'Pittsburgh', 'PA', '15230-2999', '844 220 4785')
INSERT INTO INS_INFO VALUES (/*Insurance_Code,*/'UPMC for Life MC', 'PO Box 2997', NULL,
'Pittsburgh', 'PA', '15230-2999', '844 220 4785')
INSERT INTO INS INFO VALUES (/*Insurance Code,*/'UPMC for You MA', 'PO Box 2995', NULL,
'Pittsburgh', 'PA', '15230-2999', '844 220 4785')
INSERT INTO INS INFO VALUES (/*Insurance Code,*/'UPMC Community HealthChoices', 'PO Box
106042', NULL, 'Pittsburgh', 'PA', '15230-2999', '844 220 4785')
INSERT INTO INS_INFO VALUES (/*Insurance_Code,*/'Keystone Blue', 'Claims Processing', 'PO
Box 898819', 'Camp Hill', 'PA', '17089-8819', '412 544 7000')
INSERT INTO INS_INFO VALUES (/*Insurance_Code,*/'Highmark BCBS', 'Claims Processing', 'PO
Box 890062', 'Camp Hill', 'PA', '17089-0062', '800 241 5704')
INSERT INTO INS INFO VALUES (/*Insurance Code,*/'Medicare Part B', 'Novitas Solutions',
'PO Box 3418', 'Mechanicsburg', 'PA', '17055-1854', '877 235 8073')
INSERT INTO INS INFO VALUES (/*Insurance Code,*/'Medicaid', 'Claims Processing', 'PO Box
8042', 'Harrisburg', 'PA', '17105', '800 537 8862')
INSERT INTO INS_INFO VALUES (/*Insurance_Code,*/'Aetna', 'Claims Processing', 'PO Box
981106', 'El Paso', 'TX', '79998-1106', '800 784 3991')
INSERT INTO INS INFO VALUES (/*Insurance Code,*/'United Healthcare', 'PO Box 30555',
NULL, 'Salt Lake City', 'UT', '84130-0555', '866 414 1959')
INSERT INTO INS INFO VALUES (/*Insurance Code,*/'Kaiser Permanente', 'Claims Processing',
'PO Box 373150', 'Denver', 'CO', '80237-6970', '800 632 9700')
INSERT INTO INS INFO VALUES (/*Insurance Code,*/'Humana', 'PO Box 14601', NULL,
'Lexington', 'KY', '40512', '800 457 4708')
INSERT INTO INS INFO VALUES (/*Insurance Code,*/'Cigna', 'PO Box 182223', NULL,
'Chattanooga', 'TN', '37422-7223', '800 244 6224')
```

```
□ SELECT *
    FROM INS INFO;
100 % 🕶 🔻
 Ⅲ Results 📳 Messages
     Insurance_Code
                  Ins_Name
                                        Ins_add1
                                                     Ins_add2
                                                                 Ins_city
                                                                            Ins_state
                                                                                    Ins_zip
                                                                                              Ins_phone
     1000
                  UPMC Health Plan
                                        PO Box 2999
                                                      NULL
                                                                 Pittsburgh
                                                                             PΑ
                                                                                    15230-2999
                                                                                              844 220 4785
 2
      1001
                  UPMC for Life MC
                                        PO Box 2997
                                                      NULL
                                                                 Pittsburgh
                                                                             PΑ
                                                                                    15230-2999
                                                                                              844 220 4785
 3
      1002
                  UPMC for You MA
                                        PO Box 2995
                                                      NULL
                                                                 Pittsburgh
                                                                             PΑ
                                                                                    15230-2999
                                                                                              844 220 4785
 4
      1003
                  UPMC Community HealthChoices
                                        PO Box 106042
                                                     NHILL
                                                                 Pittsburgh
                                                                             РΔ
                                                                                    15230-2999
                                                                                              844 220 4785
 5
      1004
                  Keystone Blue
                                        Claims Processing PO Box 898819
                                                                 Camp Hill
                                                                             РΔ
                                                                                    17089-8819 412 544 7000
 6
      1005
                                        Claims Processing PO Box 890062
                  Highmark BCBS
                                                                 Camp Hill
                                                                             PΑ
                                                                                    17089-0062 | 800 241 5704
 7
      1006
                  Medicare Part B
                                        Novitas Solutions PO Box 3418
                                                                 Mechanicsburg
                                                                            PA
                                                                                    17055-1854 877 235 8073
 8
      1007
                  Medicaid
                                        Claims Processing PO Box 8042
                                                                 Harrisburg
                                                                             PΑ
                                                                                    17105
                                                                                              800 537 8862
 9
      1008
                                        Claims Processing PO Box 981106 El Paso
                                                                             TΧ
                                                                                    79998-1106 800 784 3991
                  Aetna
 10
     1009
                  United Healthcare
                                        PO Box 30555
                                                     NULL
                                                                 Salt Lake City
                                                                             UT
                                                                                    84130-0555 866 414 1959
 11
      1010
                                        Claims Processing PO Box 373150
                  Kaiser Permanente
                                                                 Denver
                                                                             CO
                                                                                    80237-6970 800 632 9700
 12
      1011
                  Humana
                                        PO Box 14601
                                                     NULL
                                                                 Lexington
                                                                             ΚY
                                                                                    40512
                                                                                              800 457 4708
                  Cigna
 13
      1012
                                        PO Box 182223
                                                     NULL
                                                                 Chattanooga
                                                                             TN
                                                                                    37422-7223 | 800 244 6224
INSERT INTO PATIENT INFO VALUES (/*Patient ID,*/'Jones', 'James', 'R', '1964-08-16', '123
Rose Lane', NULL, 'Pittsburgh', 'PA', '15227', '555 638 9576')
INSERT INTO PATIENT_INFO VALUES (/*Patient_ID,*/'Robinson', 'Robert', 'M', '1982-04-10',
'487 Roady Road', 'Apt #6', 'Pittsburgh', 'PA', '15237', '555 544 8764')
INSERT INTO PATIENT INFO VALUES (/*Patient ID,*/'Miller', 'Michael', 'K', '1973-01-27',
'8762 Ventura Street', NULL, 'Pittsburgh', 'PA', '15005', '555 876 8742')
INSERT INTO PATIENT_INFO VALUES (/*Patient_ID,*/'Tabb', 'Candice', 'Diana', '1960-03-31',
'2188 Wetzel Lane', NULL, 'Grand Rapids', 'MI', '49503', '555 225 0915')
INSERT INTO PATIENT_INFO VALUES (/*Patient_ID,*/'Preston', 'Melanie', 'M', '1959-12-31',
'3783 Coventry Court', NULL, 'Pass Christian', 'MS', '39571', '555 255 1656')
INSERT INTO PATIENT INFO VALUES (/*Patient ID,*/'Elliot', 'Rodney', 'Jacob', '1974-09-
04', '4741 Mayo Street', NULL, 'Winchester', 'KY', '40391', '555 691 2471')
INSERT INTO PATIENT INFO VALUES (/*Patient ID,*/'Manning', 'Leah', 'J', '1972-03-28',
'1273 Eagles Nest Drive', NULL, 'Oroville', 'CA', '95966', '555 589 7373')
INSERT INTO PATIENT_INFO VALUES (/*Patient_ID,*/'Hendrickson', 'Kelli', 'A', '1961-05-
15', '544 Tibbs Avenue', NULL, 'Wise River', 'MT', '59762', '555 832 7796')
INSERT INTO PATIENT INFO VALUES (/*Patient ID,*/'McDonnell', 'Jonathan', 'B', '1982-07-
26', '684 Parkview Drive', NULL, 'Anaheim', 'CA', '92801', '555 249 5242')
INSERT INTO PATIENT INFO VALUES (/*Patient ID,*/'Kent', 'Kenneth', 'J', '1976-01-09',
'4239 Broadcast Drive', NULL, 'Clover', 'NC', '29710', '555 228 9949')
```

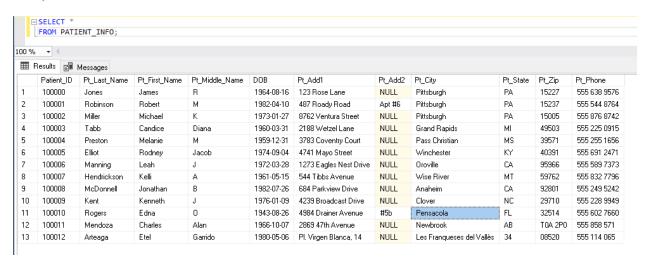
INSERT INTO PATIENT INFO VALUES (/\*Patient ID,\*/'Rogers', 'Edna', 'O', '1943-08-26',

INSERT INTO PATIENT INFO VALUES (/\*Patient ID,\*/'Mendoza', 'Charles', 'Alan', '1966-10-

'4984 Drainer Avenue', '#5b', 'Pensacola', 'FL', '32514', '555 602 7660')

07', '2869 47th Avenue', NULL, 'Newbrook', 'AB', 'T0A 2P0', '555 858 571')

INSERT INTO PATIENT\_INFO VALUES (/\*Patient\_ID,\*/'Arteaga', 'Etel', 'Garrido', '1980-0506', 'Pl. Virgen Blanca, 14', NULL, 'Les Franqueses del Vallès', '34', '08520', '555 114
065')



```
INSERT INTO PHYS_INFO VALUES (/*Phys_ID,*/'Otero', '1882 Hummingbird Ct', 'Suite 5',
'Pittsburgh', '15220', '5558654251', 'Olivia', 'PA')

INSERT INTO PHYS_INFO VALUES (/*Phys_ID,*/'Timmons', '2142 Maryland Avenue','# 1682',
'Pittsburgh', '15846', '5558423751', 'John', 'PA')

INSERT INTO PHYS_INFO VALUES (/*Phys_ID,*/'Taylor', '297 Bloomfield Way', NULL,
'Wexford', '15116', '5558423751', 'Christine', 'PA')

INSERT INTO PHYS_INFO VALUES (/*Phys_ID,*/'Young', '1566 Ashwood Drive', NULL,
'Cranberry', '15222', '5556422153', 'Andrew', 'PA')

INSERT INTO PHYS_INFO VALUES (/*Phys_ID,*/'Espinoza', '3279 Christie Way', NULL,
'Westborough', '01581', '5558431267', 'George', 'MA')
```



```
/* Populating tables that have a Foreign keys.
Tables: INS_BRIDGE, PROC_INFO */
```

INSERT INTO INS\_BRIDGE VALUES ('100000', '1000', '3215846921-32', '1007', '74618A-1692',
NULL, NULL)

```
INSERT INTO INS_BRIDGE VALUES ('100001', '1012', '5884312-86', '1010', '74618A-1692',
'1006', '321SDG-1432')
INSERT INTO INS BRIDGE VALUES ('100002', '1000', '3212185343-77', '1008', '481DFH', NULL,
NULL)
INSERT INTO INS_BRIDGE VALUES ('100003', '1007', 'U 1694852', NULL, NULL, NULL, NULL)
INSERT INTO INS BRIDGE VALUES ('100004', '1004', '65482641-D', '1007', 'PA 1623482667',
NULL, NULL)
INSERT INTO INS BRIDGE VALUES ('100005', '1009', 'U 1354268165473', NULL, NULL, NULL,
NULL)
INSERT INTO INS_BRIDGE VALUES ('100006', '1001', '245DFVV', '1009', 'U 123456789101',
NULL, NULL)
INSERT INTO INS BRIDGE VALUES ('100007', '1002', 'PA 1632 BRGR', '1011', 'H16-B3A6',
NULL, NULL)
INSERT INTO INS BRIDGE VALUES ('100008', '1010', 'EW-13-16-22-GG', NULL, NULL, NULL,
NULL)
INSERT INTO INS_BRIDGE VALUES ('100009', '1007', '15248A-3211', NULL, NULL, NULL, NULL)
INSERT INTO INS BRIDGE VALUES ('100010', '1004', '3456-328-1348', '1007', '13548D-8432',
NULL, NULL)
INSERT INTO INS_BRIDGE VALUES ('100011', '1005', '48265-42887', '1009', 'U 124789512644',
'1006', '384TFH-1844')
INSERT INTO INS_BRIDGE VALUES ('100012', '1003', '53485 3546', '1006', '482LYG-018',
NULL, NULL)
   □ SELECT *
  FROM INS_BRIDGE;
100 % 🕶 🖣
 Patient_ID
              Prim_Code
                      Prim_Pt_ID
                                    Sec_Code
                                            Sec_Pt_ID
                                                         Ter_Code
                                                                 Ter_PT_ID
     100000
              1000
                       3215846921-32
                                    1007
                                             74618A-1692
                                                         NULL
                                                                 NULL
 2
     100001
              1012
                       5884312-86
                                    1010
                                             74618A-1692
                                                         1006
                                                                  321SDG-1432
                                             481DFH
                                                                  NULL
 3
     100002
              1000
                       3212185343-77
                                    1008
                                                         NULL
     100003
                      U 1694852
                                    NULL
                                            NULL
                                                         NULL
                                                                 NULL
 4
              1007
 5
     100004
              1004
                       65482641-D
                                    1007
                                             PA 1623482667
                                                         NULL
                                                                 NULL
 6
     100005
              1009
                       U 1354268165473
                                   NULL
                                            NULL
                                                         NULL
                                                                 NULL
 7
     100006
                                                                 NULL
              1001
                       245DFVV
                                    1009
                                            U 123456789101
                                                         NULL
     100007
              1002
                       PA 1632 BRGR
                                    1011
                                             H16-B3A6
                                                         NULL
                                                                 NULL
 8
 9
     100008
              1010
                       EW-13-16-22-GG
                                    NULL
                                             NULL
                                                         NULL
                                                                  NULL
 10
     100009
              1007
                       15248A-3211
                                    NULL
                                            NULL
                                                         NULL
                                                                  NULL
     100010
              1004
                       3456-328-1348
                                             13548D-8432
                                                         NULL
                                                                 NULL
 11
                                    1007
                       48265-42887
                                             U 124789512644
                                                                  384TFH-1844
 12
     100011
              1005
                                    1009
                                                         1006
                                             482LYG-018
 13
     100012
              1003
                       53485 3546
                                    1006
                                                         NULL
                                                                 NULL
```

INSERT INTO PROC INFO VALUES ('100001', 'S06.890A', '2018-05-10', '10005')

```
INSERT INTO PROC_INFO VALUES ('100001', 'S14.109A', '2018-05-10', '10005')
INSERT INTO PROC INFO VALUES ('100002', '4A1204Z', '2019-07-22', '10006')
INSERT INTO PROC INFO VALUES ('100002', '2W50X0Z', '2019-08-08', '10007')
INSERT INTO PROC INFO VALUES ('100002', 'HZ30ZZZ', '2020-02-14', '10008')
INSERT INTO PROC INFO VALUES ('100003', '0JH638Z', '2019-06-26', '10008')
INSERT INTO PROC INFO VALUES ('100003', 'Z12.11', '2020-01-29', '10009')
INSERT INTO PROC INFO VALUES ('100003', '2W50X0Z', '2020-03-10', '10005')
INSERT INTO PROC_INFO VALUES ('100004', 'S06.890A', '2020-01-10', '10006')
INSERT INTO PROC INFO VALUES ('100004', 'HZ30ZZZ', '2020-02-01', '10005')
INSERT INTO PROC INFO VALUES ('100005', 'S14.109A', '2019-11-26', '10009')
INSERT INTO PROC INFO VALUES ('100006', '4A1204Z', '2019-11-21', '10007')
INSERT INTO PROC INFO VALUES ('100006', 'Z12.11', '2018-05-01', '10005')
INSERT INTO PROC INFO VALUES ('100006', 'S14.109A', '2019-07-06', '10009')
INSERT INTO PROC INFO VALUES ('100007', '2W50X0Z', '2018-12-02', '10006')
INSERT INTO PROC_INFO VALUES ('100007', 'HZ30ZZZ', '2019-03-15', '10008')
INSERT INTO PROC INFO VALUES ('100008', 'S06.890A', '2019-07-06', '10005')
INSERT INTO PROC_INFO VALUES ('100009', '0JH638Z', '2019-01-20', '10009')
INSERT INTO PROC_INFO VALUES ('100010', 'S06.890A', '2019-01-20', '10007')
INSERT INTO PROC INFO VALUES ('100010', '0Z12.11', '2020-02-16', '10005')
INSERT INTO PROC INFO VALUES ('100010', '2W50X0Z', '2019-10-01', '10006')
INSERT INTO PROC_INFO VALUES ('100011', 'S14.109A', '2019-07-13', '10006')
INSERT INTO PROC_INFO VALUES ('100011', 'S06.890A', '2019-07-13', '10006')
INSERT INTO PROC INFO VALUES ('100012', '4A1204Z', '2018-07-19', '10009')
INSERT INTO PROC_INFO VALUES ('100012', 'S06.890A', '2018-12-01', '10008')
INSERT INTO PROC INFO VALUES ('100012', '2W50X0Z', '2019-02-13', '10007')
INSERT INTO PROC INFO VALUES ('100012', 'Z12.11', '2019-04-08', '10006')
INSERT INTO PROC INFO VALUES ('100012', 'HZ30ZZZ', '2019-09-04', '10005')
INSERT INTO PROC INFO VALUES ('100012', '0JH638Z', '2020-04-22', '10007')
```



### LISTING OF THREE SQL SELECT STATEMENTS FROM TWO OR MORE OF THE TABLES CONTAINED IN YOUR DATABASE

Prompt: UPMC has denied all claims due to an unrelated credentialing issue, all claims for each procedure going to a UPMC insurance product must be accessed to refile the claims.

UPMC Insurance Codes range from 1000-1003

```
SELECT PATIENT INFO.Patient ID AS "Patient ID",
                   trim(Pt First Name) + ' ' + trim(Pt_Last_Name) AS "Patient Name",
                   Prim Code AS "Primary"
                   ISNULL(Sec_Code, '') AS "Secondary",
ISNULL(Ter_Code, '') AS "Tertiary",
                   DOS AS "Date of Service", ICD10 Code AS "Procedure Code"
         FROM
                   PATIENT INFO
                   JOIN INS BRIDGE ON PATIENT INFO.Patient ID = INS BRIDGE.Patient ID
                   JOIN PROC INFO ON PATIENT INFO.Patient ID = PROC INFO.Patient ID
         WHERE Prim Code BETWEEN 1000 AND 1003 OR
                   Sec Code BETWEEN 1000 AND 1003 OR
                   Ter Code BETWEEN 1000 AND 1003
         ORDER BY PATIENT INFO.Patient ID
  ⊡/*Prompt: UPMC has denied all claims due to an unrelated credentialing issue, all claims for each procedure
    going to a UPMC insurance product must be accessed to refile the claims.
    UPMC Insurance_Codes range from 1000-1003*/
   SELECT PATIENT_INFO.Patient_ID AS "Patient ID",
                                    + trim(Pt_Last_Name) AS "Patient Name",
            trim(Pt_First_Name) +
            Prim Code AS "Primary"
           ISNULL(Sec_Code, '') AS "Secondary",
ISNULL(Ter_Code, '') AS "Tertiary",
            DOS AS "Date of Service", ICD10_Code AS "Procedure Code"
            PATIENT INFO
            JOIN INS_BRIDGE ON PATIENT_INFO.Patient_ID = INS_BRIDGE.Patient_ID
            JOIN PROC_INFO ON PATIENT_INFO.Patient_ID = PROC_INFO.Patient_ID
    WHERE Prim_Code BETWEEN 1000 AND 1003 OR
            Sec_Code BETWEEN 1000 AND 1003 OR
            Ter_Code BETWEEN 1000 AND 1003
   ORDER BY PATIENT_INFO.Patient_ID
100 % 🕶 🔻
Patient ID Patient Name
                           Primary Secondary Tertiary Date of Service Procedure Code
     100002
             Michael Miller
                           1000
                                  1008
                                           0
                                                  2019-07-22
                                                              4A1204Z
2
     100002
             Michael Miller
                           1000
                                  1008
                                           0
                                                  2019-08-08
                                                              2W50X0Z
    100002
             Michael Miller
                           1000
                                  1008
                                                  2020-02-14
                                                              HZ30ZZZ
3
                                           0
    100006
             Leah Manning
                           1001
                                  1009
                                           0
                                                  2019-11-21
                                                              4A1204Z
5
    100006
             Leah Manning
                           1001
                                  1009
                                           0
                                                  2018-05-01
                                                              Z12.11
 6
     100006
             Leah Manning
                           1001
                                  1009
                                           0
                                                  2019-07-06
                                                              S14.109A
7
     100007
             Kelli Hendrickson
                          1002
                                  1011
                                           0
                                                  2018-12-02
                                                              2W50X0Z
8
    100007
             Kelli Hendrickson 1002
                                  1011
                                                              HZ30ZZZ
                                           0
                                                  2019-03-15
                                  1006
                                                              4A1204Z
    100012
             Etel Arteaga
                                                  2018-07-19
 10
                                  1006
   100012
             Etel Arteaga
                           1003
                                           0
                                                  2018-12-01
                                                              S06.890A
 11
     100012
                           1003
                                  1006
                                           0
                                                  2019-02-13
                                                              2W50X0Z
             Etel Arteaga
 12
     100012
                           1003
                                  1006
                                           0
                                                  2019-04-08
                                                              Z12.11
              Etel Arteaga
 13
    100012
             Etel Arteaga
                           1003
                                  1006
                                           0
                                                  2019-09-04
                                                              HZ30ZZZ
 14
    100012
             Etel Arteaga
                          1003
                                 1006
                                                  2020-04-22
                                                              WH638Z
```

Prompt: The billing department is being audited and needs to pull all records for the procedures performed by Dr. Timmons in 2019.

SELECT PHYS INFO. Phys ID AS "Provider Number",

Timmons  $PHYS_ID = 10006$ 

```
trim(Phys FirstName) + ' ' + trim(Phys Name) AS "Provider Name",
                DOS AS "Date of Service",
                ICD10 Code AS "Procedure Code",
                trim(Pt First Name) + ' ' + trim(Pt Last Name) AS "Patient Name",
                PATIENT INFO.Patient ID AS "Patient ID"
        FROM
                PHYS INFO
                JOIN PROC INFO ON PHYS INFO. Phys ID = PROC INFO. Phys ID
                JOIN PATIENT INFO ON PROC INFO.Patient ID = PATIENT INFO.Patient ID
       WHERE PHYS INFO. Phys ID = '10006' AND
                DOS BETWEEN '2019-01-01' AND '2019-12-31'
        ORDER BY DOS
   ⊡/*Prompt: The billing department is being audited and needs to pull all records for the procedures performed
    by Dr. Timmons in 2019.
    Timmons PHYS ID = 10006
   □SELECT PHYS_INFO.Phys_ID AS "Provider Number",
            trim(Phys FirstName) + ' ' + trim(Phys Name) AS "Provider Name",
            DOS AS "Date of Service",
            ICD10 Code AS "Procedure Code",
            trim(Pt First_Name) + ' ' + trim(Pt_Last_Name) AS "Patient Name",
            PATIENT_INFO.Patient_ID AS "Patient ID"
    FROM
            PHYS INFO
            JOIN PROC INFO ON PHYS INFO. Phys ID = PROC INFO. Phys ID
            JOIN PATIENT_INFO ON PROC_INFO.Patient_ID = PATIENT_INFO.Patient_ID
    WHERE PHYS_INFO.Phys_ID = '10006' AND
            DOS BETWEEN '2019-01-01' AND '2019-12-31'
    ORDER BY DOS
100 % 🕶 🖪
Ⅲ Results 🗐 Messages
     Provider Number | Provider Name | Date of Service | Procedure Code | Patient Name
                                                                    Patient ID
                  John Timmons 2019-04-08
    10006
                                          Z12.11
                                                                    100012
                                                       Etel Arteaga
                  John Timmons 2019-07-13
                                          S14.109A
2
                                                       Charles Mendoza 100011
                                         S06.890A
3
     10006
                  John Timmons 2019-07-13
                                                       Charles Mendoza 100011
                  John Timmons 2019-07-22
4
     10006
                                         4A1204Z
                                                       Michael Miller
                                                                    100002
5
                  John Timmons 2019-10-01
                                          2W50X0Z
     10006
                                                       Edna Rogers
                                                                    100010
```

Prompt: Billing standards were recently updated and procedure code HZ30ZZZ which represents 'Individual Counseling for Substance Abuse Treatment, Cognitive' is now being merged with 'Individual Counseling for Substance Abuse Treatment, Behavioral' (ICD HZ31ZZZ) for billing

purposes and all procedures with the code HZ30ZZZ need to be replaced with HZ32ZZZ that represents 'Individual Counseling for Substance Abuse Treatment, Cognitive-Behavioral,' and rebilled to the appropriate insurance company as an updated claim, starting with the primary provider.

```
SELECT ICD10_Code AS "Procedure Code",
                        PATIENT INFO.Patient ID AS "Patient ID",
                         trim(Pt First Name) + ' ' + trim(Pt Last Name) AS "Patient Name",
                        Ins_Name AS "Primary Insurance",
                         trim(Ins_add1) + ' ' + ISNULL(trim(Ins_add2), '') + ' ' + trim(Ins_city) +
                         ', ' + trim(Ins state) + ' ' + trim(Ins zip) AS "Claims Address"
                        PROC INFO
            FROM
                        JOIN PATIENT_INFO ON PROC_INFO.Patient_ID = PATIENT_INFO.Patient_ID
                         JOIN INS_BRIDGE ON PATIENT_INFO.Patient_ID = INS_BRIDGE.Patient_ID
                        JOIN INS INFO ON INS BRIDGE.Prim Code = INS INFO.Insurance Code
           WHERE ICD10 CODE = 'HZ30ZZZ'
            ORDER BY [Patient ID]
   티/*Prompt: Billing standards were recently updated and procedure code HZ30ZZZ which represents
     'Individual Counseling for Substance Abuse Treatment, Cognitive' is now being merged with
'Individual Counseling for Substance Abuse Treatment, Behavioral' (ICD HZ31ZZZ) for billing purposes
and all procedures with the code HZ30ZZZ need to be replaced with HZ32ZZZ that represents
    'Individual Counseling for Substance Abuse TreaTment, Cognitive-Behavioral,' and rebilled to the appropriate insurance company as an updated claim, starting with the primary provider.*/
   □ SELECT ICD10 Code AS "Procedure Code"
             PATIENT_INFO.Patient_ID AS "Patient ID",

trim(Pt_First Name) + ' ' + trim(Pt_Last_Name) AS "Patient Name",

Ins_Name AS "Primary Insurance",

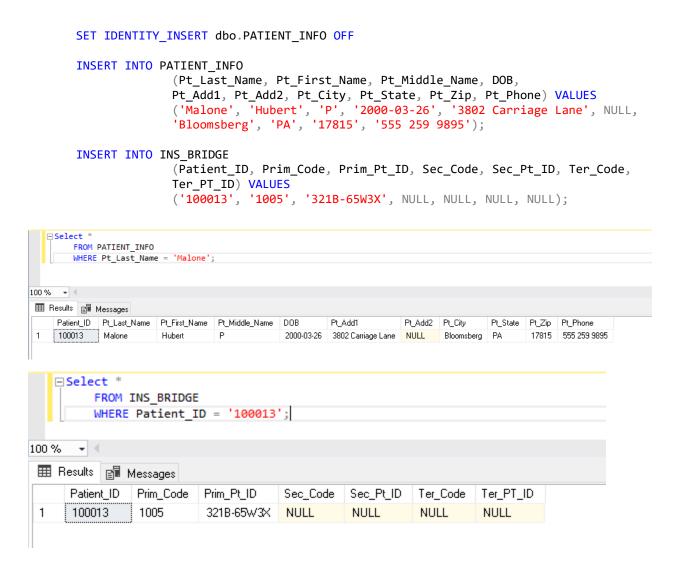
trim(Ins_add1) + ' ' + ISNULL(trim(Ins_add2), '') + ' ' + trim(Ins_city) + ', ' + trim(Ins_state) + ' ' + trim(Ins_zip) AS "Claims Address"
             JOIN PATIENT_INFO ON PROC_INFO.Patient_ID = PATIENT_INFO.Patient_ID
             JOIN INS_BRIDGE ON PATIENT_INFO.Patient_ID = INS_BRIDGE.Patient_ID JOIN INS_INFO ON INS_BRIDGE.Prim_Code = INS_INFO.Insurance_Code
     WHERE ICD10_CODE = 'HZ30ZZZ
    ORDER BY [Patient ID]
100 % - 4

    ■ Results    ■ Messages

                                           Primary Insurance
     Procedure Code Patient ID Patient Name
                                                                     Claims Address
               100002 Michael Miller
    HZ30ZZZ
                                           LIPMC Health Plan
                                                                     PO Box 2999 Pittsburgh, PA 15230-2999
     HZ30ZZZ
                   100004
                            Melanie Preston Keystone Blue
                                                                     Claims Processing PO Box 898819 Camp Hill, PA 17..
     HZ30ZZZ
                   100007
                            Kelli Hendrickson UPMC for You MA
                                                                     PO Box 2995 Pittsburgh, PA 15230-2999
     HZ30ZZZ
                100012 Etel Arteaga
                                          UPMC Community HealthChoices PO Box 106042 Pittsburgh, PA 15230-2999
```

# LISTING OF AN SQL INSERT STATEMENT TO ADD AT LEAST ONE RECORD INTO ONE (OR MORE) OF THE TABLE(S) CONTAINED IN THE DATABASE

A new patient sent in registration documents prior to their appointment date before the database was launched. To test the system, the new patient has been added using the following:



## LISTING OF AN SQL UPDATE STATEMENT TO UPDATE AT LEAST ONE RECORD IN ONE (OR MORE) OF THE TABLE(S) CONTAINED IN THE DATABASE

Expanding on the previous problem where all procedure codes 'HZ30ZZZ' will be merged with 'HZ31ZZZ' and replaced with 'HZ32ZZZ,' rather than pull each individual account to update the procedure code, we can efficiently accomplish our goal by using an UPDATE statement as follows:

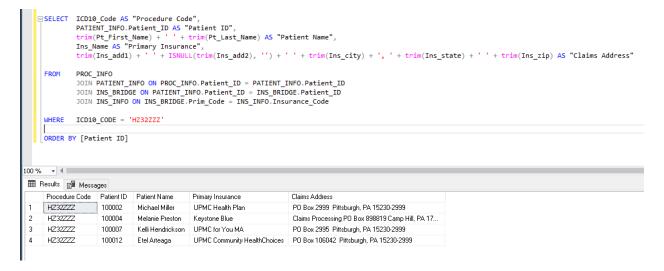
```
UPDATE PROC_INFO
    SET ICD10_Code = 'HZ32ZZZ'
    WHERE ICD10_Code = 'HZ30ZZZ' OR ICD10_Code = 'HZ31ZZZ';
```

Results of previously referenced SELECT statement:

• Note – There were no procedures with the code HZ31ZZZ in the system, but it was added for future reference if the update needs to be performed again.



#### After UPDATE statement is executed:



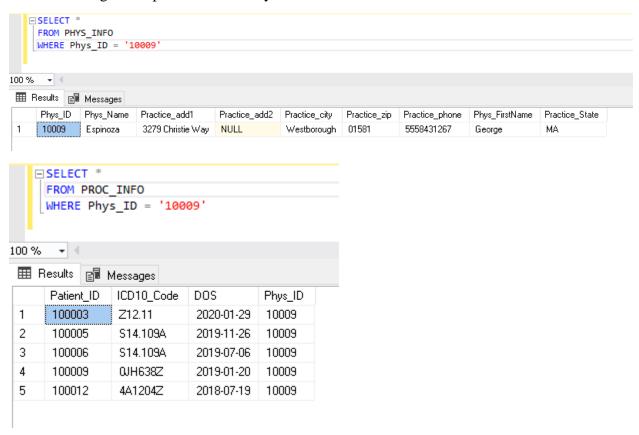
### LISTING OF AN SQL DELETE STATEMENT TO DELETE AT LEAST ONE RECORD IN ONE (OR MORE) TABLE(S) CONTAINED IN THE DATABASE

Dr. Espinoza's group contract has ended and he has decided to begin in-house billing. So far, all of his procedure records have been sent to his practice location and have been backed up into a cold-storage server in our medical billing facility. We now need to remove him from our active system as well as the procedures he has performed to avoid billing conflicts using the following:

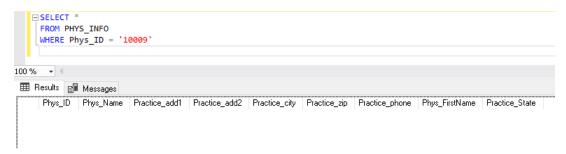
```
DELETE FROM PROC_INFO
WHERE Phys_ID = '10009';

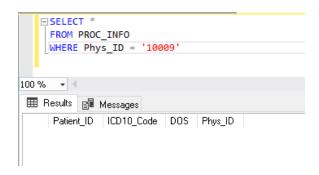
DELETE FROM PHYS_INFO
WHERE Phys_ID = '10009';
```

Before deleting Dr. Espinoza from the system:



After Dr. Espinoza has been deleted from the system:





#### **OPTIONAL – PICTURE OF ONE OR MORE CREATED FORMS**

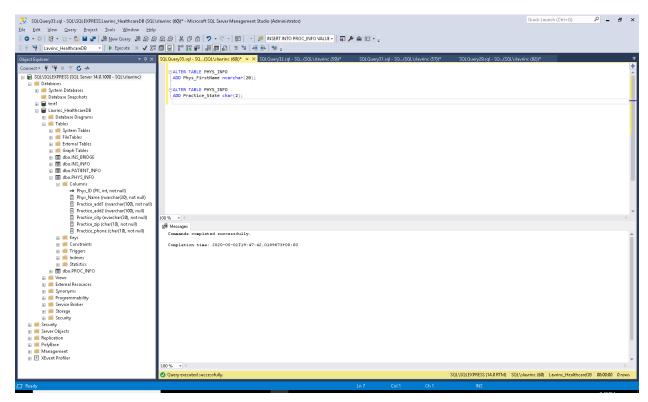
## OPTIONAL – PICTURE OF ONE OR MORE CREATED REPORT(S) USING MICROSOFT SQL SERVER REPORT BUILDER

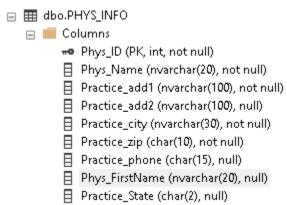
### OPTIONAL - OTHER INFORMATION YOU WANT TO INCLUDE REGARDING YOUR DATABASE PROJECT

Shortly after filling in the content for the tables, I realized I forgot some key column components in the PHYS\_INFO table. Lacking a column to enter both the practice state and the physician's first name, I altered the tables to add these additional fields using the following:

```
ALTER TABLE PHYS_INFO
ADD Phys_FirstName nvarchar(20);

ALTER TABLE PHYS_INFO
ADD Practice_State char(2);
```





I've altered the column Practice\_phone to be 15 characters long rather than 10 as I predict the phone numbers will occasionally have extensions using the following:

Assigning a procedure ID was unnecessary in the context of this project. So, I removed the Proc\_ID column from the PROC\_INFO table using the following:

```
ALTER TABLE PROC_INFO
DROP COLUMN Proc_ID;

dbo.PROC_INFO
Columns
Patient_ID (FK, int, not null)
CD10_Code (varchar(20), not null)
DOS (date, not null)
Phys_ID (FK, int, not null)
```

#### Additional Thoughts:

I previously worked as an A/R specialist for a medical billing facility. When sending claims on the USER end of a database, I came across multiple issues with data that had certain CONSTRAINTS added which prevented the system itself from being able to perform properly. Specifically, I recall one instance where we had a patient and insurance provider from a different country, and no matter how I attempted to enter the correct data for the patient and insurance company address, the system would not accept it based on parameters created by the database programmers. Because the system was almost entirely automated, there was no way to address my claims by hand, and with the basic USER access I had, I could not adjust CONSTRAINTS required for the state, zip code or country columns that were causing our system to produce an error message.

With that in mind, while I understand the importance of practicing these CONSTRAINTS in this project, I wouldn't recommend adding too many as they can interfere with the purpose of the

database if they are over-utilized. Especially in those outlier scenarios that may not be predicted by individuals less familiar with the impact.

Finally, because there was a separate payments department in the company I was working for, I'm not familiar with what kind of tables and data are necessary for them to complete their roles. Additional input and/or experience is required to continue to develop this database to meet all of the needs of a hospital or medical billing facility.

#### SUMMARY OF YOUR CREATED DATABASE MANAGEMENT SYSTEM

This database was created as an exploratory project to enhance my understanding of the way databases work within a medical billing context. It includes Patient Information, Procedure Information, Physician Information, and Insurance Information to allow quick access and functionality to the users which inherently discourages profit loss from timely filing and disorganization. Utilizing a database for a medical billing system allows the ability to change large amounts of information all at once which is beneficial in an evolving environment where data may change rapidly depending on annual updates. The data in this system will grow exponentially as new patients, procedures, doctors and insurance companies are added, and being able to pull accounts that meet certain parameters increases efficiency and allows more opportunity for practice growth.

My biggest realization while working on this project is the scope of responsibilities that must be covered in order for the database to be useful for each user role. While I'm less familiar with the requirements a database must adhere to in order for some departments to be fully functional, this project can be utilized as a base model with intentions to expand the data included based on additional roles and responsibilities of the users.