KRAJNA ALCANTARA

<u>Website Portfolio</u> <u>krajna.alcantara2001@gmail.com</u>

Skills:

- Proficiency in Tagalog and English
- > Proficient in Photoshop, Powerpoint, Word, Canva, Paint Sai, and Procreate

Work Experience:

SECURITAS INC.

Jan 2023 - Present

SAN JOSE, CA

Security Officer

- Tailoring patrols and reports according to the specifics of each location to maximize efficiency and security in each area
- Oversee and patrol premises to prevent and detect signs of trespassing
- Implement best practices, security systems, technology, and equipment which reduced safety incidents by 50%.
- Perform foot patrol and implement effective security measures to ensure safety of about 2000+ clients and visitors on a daily basis
- Inspect all safety disturbance cases and respond to security alarms on time to ensure 100% resolution of all situations without any escalation or confusion

ALLIED UNIVERSAL INC.

Sept 2022 - Jan. 2023

SAN JOSE, CA

Security Officer

- Maintained assigned private properties are secured for up to 1000+ clientele
- Effective communication with property managers according to specifics of Post Orders
- Ensured tasks essential to the security of the area were met and exceeded expectations
- Tailoring patrols and reports according to the specifics of each location to maximize efficiency and security in each area

CHIPOTLE MEXICAN GRILL

July 2019- Sept. 2022

COLMA, CA & SAN JOSE, CA

Crew Member & Cashier

- Handled transactions for restaurant with net sales of up to 10K per night
- Communicated with delivery handlers' missing orders despite language barriers
- Performed and closed multiple positions such as Digital Line, Front of House, Grill and Dishwasher stations
- Responded quickly and effectively to emergency situations
- Trained new workers and properly integrated to work culture

Education:

San Jose State University

Gameheads Program

Graduating: May 2024

Jan 2024- Present

Game Design Program