

Steve Liew

Technical Project Manager

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RELEVANT EXPERIENCE

Technical Project Manager @ Shopee

April 2022 - Present // Singapore, SG

- Collaborated with cross-functional teams, including development, QA, and operations, to define and prioritize project requirements for critical e-commerce features.
- Defined clear project milestones, success criteria, and resource allocation for products' initiatives, ensuring the successful delivery of high impact features.
- Implemented Agile methodologies to break down complex projects into sprints, enhancing project manageability and team efficiency.
- Led process improvement initiatives that streamlined workflows such as DOD process, resulting in increased productivity and reduce SLAs in dealing live issues.

Associate Software Developer @ Xtremax

March 2021 - March 2022 // Singapore, SG

- Proactively manage to achieve operational success for projects within aggressive timeline in accordance to Agile SDLC methodology.
- Work closely across team of developers, system engineers, designers, team leads, project managers to monitor and establish efficient process.
- Responsible for project deliverables and continuous App optimisation, with emphasis on quality, productivity, consistency and scalability.
- Conduct timely project review and enhance communication to recommend any changes to resource requirement or resolution.

Mobile Development Intern @ Hispeedcity

August 2020 - February 2021 // Johor Bahru, MY

- Analyzing users stories, use cases requirements for validity and feasibility.
- Applying Scrum framework throughout the Agile product lifecycle.

Web Developer Intern @ IT Wonders

February - June 2019 // Johor Bahru, MY

- Creating responsive website using HTML and CSS practices including media queries and different jQuery.
- Learn and implement new API such as Vue.js, Vuex, Vuetify and Laravel..

PROJECT INITIATIVE & HIGHLIGHT

DOD (Developer on Duty), Martketplace

Initiated and Implemented DOD Process Optimisation

- Pioneered a comprehensive initiative to optimize the Developer on Duty (DOD) process within the company.
- Conducted case study, Restructured and streamlined the DOD workflow, fostering efficient collaboration among multiple teams during the resolution of live issues.
- Implemented agile methodologies to enhance the responsiveness and effectiveness of the DOD process.
- Successfully optimized the DOD process, resulting in improved cross-functional coordination and accelerated resolution of live issues, ensuring a more efficient and collaborative approach to handling critical issues.

New Homepage Layout, Traffic Distribution

UI Layout revamp

Price Bidding system, Seller centre

Lowest price item lists.

SKILLS

Project Management

Agile, Scrum, Waterfall, Critical Path method

Tools & Platforms

Jira, Confluence, Trello, Notion, Kanban Board, Git,

Programming Languages

Go, HTML, CSS, JavaScript, Java, Python, PHP, C++, C#, SQL

Design

Figma, Flow chart, Adobe XD

EDUCATION

University Sains Malaysia

Second Class Upper Honours

2016 - 2021

Bachelor of Computer Science
Major in Software Engineering

SMK Sultan Ibrahim Kulai

Academic Excellence Award

2015 - 2016

Sijil Tinggi Persekolahan Malaysia
(STPM)

COURSEWORK

Web Application, Smart Shopper

Price Aggregator of grocery stores.

- Scrape grocery items from different grocery stores in Malaysia.
- Reorganize the scraped data
- Display grocery items with different price offered by multi grocery stores.
- Allow selection of items and store into grocery bag.
- Generates the cost saving according saved list.

AWARDS

Scholar// IICAIET2020

Certificant// CPRE FL Exams

INTERESTS

Gym, Running, Documentary, Traveling, Dogs