What is in a Web View? An Analysis of Progressive Web App Features When the Means of Web Access is not a Web Browser

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ABSTRACT

Progressive Web Apps (PWA) are a new class of Web applications, enabled for the most part by the Service Workers APIs. Service Workers allow apps to *work offline* by intercepting network requests to deliver programmatic or cached responses, they can receive *push notifications* and *synchronize* data in the background even when the app is not running, and—together with Web App Manifests—allow users to *install PWAs* to their devices' home screens. Service Workers being a Web standard, support has landed in several stand-alone Web browsers—among them (but not limited to) Chrome and its open-source foundation Chromium, Firefox, Edge, Opera, UC Browser, Samsung Internet, as well as preview versions of Safari. In this paper, we examine the PWA feature support situation in *Web Views*, that is, *in-app Web experiences* that are *not* stand-alone browsers. Such in-app browsers can commonly be encountered in chat applications like WeChat or WhatsApp, online social networks like Facebook or Twitter, but also email clients like Gmail. We have developed an open-source application called *PWA Feature Detector* that allows for easily testing in-app browsers (and obviously stand-alone browsers on top) and check for the available PWA features. The results help developers make educated choices when it comes to determining whether a PWA is the right approach given their users' target means of Web access.

KEYWORDS

Progressive Web Apps, Service Workers, Web Views

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1 INTRODUCTION

In recent years, there has been a paradigm shift from browser to native apps and back to browser again. The Web currently is undergoing a silent revolution with Web apps, more descriptively *Progressive Web Apps*, or for short just PWAs. How did we get there?

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1.1 History of Progressive Web Apps

Since around 2005, Web development has moved from static multi-page *documents* to single-page *applications*, heavily enabled by the `XMLHttpRequest` API, a process that eventually led Garrett to coin the term *Ajax* (Asynchronous JavaScript and XML [13]) to describe this shift. Despite an early push for Web-based apps on devices such as the 2007 iPhone, attempts at Web apps mostly failed by comparison to native apps that were distributed through app stores rather than the Web. Native apps not only had direct hardware access to, *e.g.*, camera and microphone, to various sensors like accelerometer or geolocation, but also just in general provided a better user experience and booted faster compared to having to load in a browser at runtime. Additionally, advanced offline support and push notifications were simply unthinkable for Web applications at the time, and Web app icons that already could be added to devices' home screens were mostly just bookmarks with—apart from full screen mode—no special behavior. While straightforward offline scenarios could be realized with `AppCache` [28], more complex offline scenarios were error-prone and hard to get right [2].

As the Web platform matured and more and more hardware-related APIs were implemented in browsers, in the end it was the addition of Service Workers [25] to the Chromium browser in 2014 [10] that started to unlock a new class of Web apps that finally could *work offline*, receive *push notifications* and *synchronize* data in the background even when the app was not running, and—together with Web App Manifests [11]—allowed users to actually *install PWAs* to their devices' home screens with proper operating system integration [18]. Other browsers like Mozilla Firefox, Microsoft Edge, Opera, UC Browser, Samsung Internet, Apple Safari Technology Preview, and several browsers more followed in implementing Service Workers. Now, even multinational companies like Twitter or trivago bet on PWA [12, 31], as well as giant national players like Tencent News or Sina Weibo in China [33].

1.2 Research Question and Paper Structure

In this paper, we look at a special means for accessing PWAs, namely accessing them *not* through stand-alone browsers like the ones listed above, but through *in-app browsers* that render Web content in the context of native applications. Examples of such applications with in-app browsers are chat apps like WeChat (Wēixìn) or WhatsApp, online social networks like Facebook or Twitter, but also email clients like Gmail. The technology that these applications leverage internally are so-called *Web Views*. In order to understand why this presents an interesting research problem, one needs to first understand the role that applications like WeChat play in markets like China. Chan writes in an article [8] for the venture capital firm

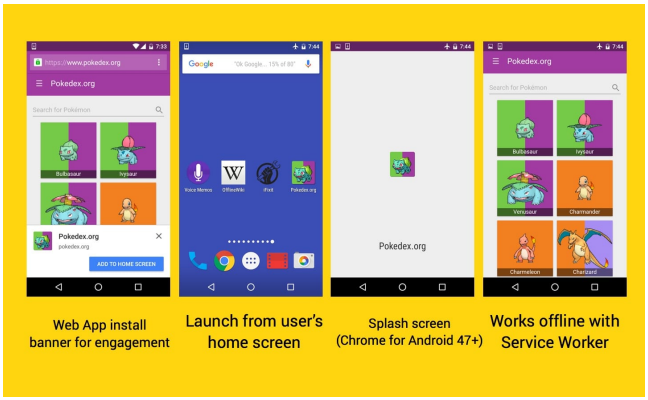

Figure 1: Screenshots showing some PWA features (http://developers.google.com/web/updates/2015/12/getting-started-pwa)

Andreessen Horowitz: "Millions (note, not just thousands) of lightweight apps live inside WeChat, much like webpages live on the internet. *This makes WeChat more like a browser for mobile websites*, or, arguably, a mobile operating system—complete with its own proprietary app store. The lightweight apps on WeChat are called 'official accounts'. Approved by WeChat after a brief application process, there are well over 10 million of these official accounts on the platform—ranging from celebrities, banks, media outlets, and fashion brands to hospitals, drug stores, car manufacturers, internet startups, personal blogs, and more". Chan goes on: "WeChat focuses on taking care of the plumbing—overseeing the integration of such pre-existing services into its portal—by simply linking users from the wallet menu to webpages from within the app. It's yet another way in which *WeChat becomes an integrated browser for the mobile (and web) world*". It is to be noted that this development comes to the detriment of the so-called open Web. As Yang and Yang write in the Financial Times [32]: "[WeChat's] news feed and search tools pull content only from within WeChat's walls rather than from the open web, including updates posted by individual users called moments, corporate accounts and an immense collection of WeChat accounts which are used by newspapers and independent bloggers". While personally we are advocates of the open Web, we therefore examine the implications of an in-app closed Web experience and what this means for PWA.

In the remainder of this paper, we first look at the technical background of Web Views and describe the PWA features and their underlying APIs in section 2, introduce our application *PWA Feature Detector* in section 3, and present and discuss our results in section 4. We close the paper with an outlook on future work in section 5 and draw some conclusions in section 6.

2 BACKGROUND ON WEB VIEWS

There are many different ways to integrate Web content in native applications, each having their own benefits and drawbacks. In the following, we describe the options on the two popular mobile operating system Android and iOS. At time of writing, Safari on iOS does not support Service Workers yet. For the sake of completeness, we nevertheless describe the Web View situation there as well.

2.1 Web Views on Android

Android Web Views with `WebView`. In the Android operating system, a `WebView` [1] is a subclass of a `View` that displays Web pages. This class is the basis upon which developers can create their own Web browser or simply display some online content in their apps. It does not include any features of a fully developed Web browser, such as navigation controls or an address bar. All that `WebView` does, by default, is show a Web page. Therefore, it uses the system browser's rendering engine to display Web pages and includes methods to navigate forward and backward through a history, zoom in and out, perform text searches and more. Looper describes [21] the development of the component as follows: "Whereas earlier versions of the Android OS relied on the WebKit rendering engine to power its `WebView`, as of Android 4.4, various versions of Chromium are implemented. Typically, with each consecutive update of Android's OS, a new version of Chromium would also be included, thereby giving access to the new rendering engine's capability. This causes issues in backward compatibility for developers who must support earlier versions of Android. To combat this particular problem, as of Android 5.0, the concept of the auto-updating `WebView` has been introduced. Instead of the `WebView` version and capabilities depending on Android OS' update cycle, the Android 5.0 `WebView` is a system-level `.apk` file available in Google Play that can update itself in the background".

Chrome Custom Tab with `CustomTabsIntent`. While `WebViews` are completely isolated from the user's regular browsing activities, Chrome Custom Tabs [16], available since Chrome 45 (September 2015) and instantiatable as `CustomTabsIntent`, provide a way for an application to customize and interact with a Chrome Activity on Android. This makes the Web content feel like being a part of the application, while retaining the full functionality and performance of a complete Web browser through a shared cookie jar and permissions model, so users do not have to log in to sites they are already connected to, or re-grant permissions they have already granted.

Trusted Web Activity with `TwaSessionHelper`. Chrome Custom Tabs solved many issues of Android Web Views, however, had the drawback of not being available in a fullscreen variant like Web Views. As of October 2017, Trusted Web Activities [15] are a new way to integrate Web app content such as PWAs with Android apps. They can be instantiated with a `TwaSessionHelper` and use a protocol based on Chrome Custom Tabs. Content in a Trusted Web Activity is trusted—the app and the site it opens are expected to come from the same developer, this is verified using Digital Asset Links.[1] The host app does not have direct access to Web content in a Trusted Web Activity or any other kind of Web state. Transitions between Web and native content are between activities. Each activity (*i.e.*, screen) of an app is either completely provided by the Web, or by an Android activity. While not enforced at time of writing, Trusted Web Activities will ultimately need to meet content requirements similar to the "improved add to home screen" flow [18], which is designed to be a baseline of interactivity and performance.

[1] Digital Asset Links: https://developers.google.com/digital-asset-links/

2.2 Web Views on ios

ios Web Views with `UIWebView`. Similar to Android, on ios as well Web content could be embedded with a simple system-level Web View called `UIWebView`.[2] With the release of ios 4.3 in early 2011, Apple introduced Nitro, a faster, just-in-time (JIT) JavaScript engine for Safari that considerably sped up the browser's performance in loading complex Web pages. Nitro was exclusive to Safari: third-party developers could not benefit from the faster performance in their Web views based on `UIWebView`, which was widely considered a calculated move to encourage usage of Safari over Web Views and Web apps saved to the iPhone's home screen [29].

ios Web Views with `WKWebView`. In June 2014, Apple announced `WKWebView`,[3] a new API that would allow developers to display Web content in custom Web Views with the same performance benefits of Safari. Designed with security in mind, `WKWebView` featured the same Nitro engine of Safari, while still allowing developers to customize the experience with their own user interface and features. Due to Apple's App Store restrictions, third-party browsers on ios internally need to depend on `WKWebView`, documented, *e.g.*, for Edge for ios [22] or Chrome for ios [9].

ios Web Views with `SFSafariViewController`. In September 2015 with the release of ios 9, Apple introduced a new Web View called `SFSafariViewController`[4], which enables apps to delegate the responsibility of showing Web content to Safari itself, avoiding the need to write custom code for built-in browsers. Up until ios 10, Safari View Controller shared cookies and website data with Safari, which means that if a user was already logged into a specific website in Safari and a link to that website was opened in Safari View Controller, the user was already logged in. As of ios 11, cookie and website data is no longer shared, but developers can leverage an `SFAuthenticationSession`[5] that shares data upon user consent.

2.3 Parallelisms on the Two Operating Systems

The development on the two operating systems has certain parallels that can be summarized as follows. From the initially slow and gradually improved simple Web Views `WebView` (with the transparent internal switch from WebKit to Chromium) on Android and `UIWebView` and `WKWebView` on ios, there was an evolution to more powerful and better integrated browser tab experiences, namely `CustomTabsIntent` on Android and `SFSafariViewController` on ios, which both (only upon user consent since ios 11) share cookies, permissions, *etc.* with the particular system's main browser. Android's `TwaSessionHelper` so far has no ios equivalent yet.

3 DETECTING PWA FEATURES

What exactly makes a Web app a *Progressive* Web App is not clearly defined. One of the most open definitions comes from Samsung [26], maker of the Samsung Internet browser: "Progressive Web Apps (PWAs) are regular mobile and desktop web applications that are accessible in any web browser. In browsers that support new open web standards [...] they *can* provide additional capabilities including offline support and push notifications" (emphasis ours). However, just like with Ajax [13], the term PWA became a catch-all umbrella brand for Web apps that in some way or the other use Service Worker APIs, feel (native) "app-like," use latest browser features if they are available (Progressive Enhancement [7]), or that can be installed (added) to the home screen. Russell [24] lists a number of requirements for what he calls "baseline appyness": "A Progressive Web App is functionally defined by the technical properties that allow the browser to detect that the site meets certain criteria and is worthy of being added to the homescreen. These criteria are motivated by user-experience concerns. Apps on the homescreen:

- Should load instantly, regardless of network state. [T]hey [don't] need to function fully offline, but they must put their own UI on screen without requiring a network round trip.
- Should be tied in the user's mind to where they came from. The brand or site behind the app shouldn't be a mystery.
- Can run without extra browser chrome (*e.g.*, the URL bar). [...] To prevent hijacking by captive portals (and worse), apps must be loaded over TLS connections."

In continuation, Russell translates these requirements into more technical terms, writing that PWAs must:

- "Originate from a Secure Origin. Served over TLS and green padlock displays (no active mixed content).
- Load while offline (even if only a custom offline page). By implication, this means that Progressive Web Apps require Service Workers.
- Reference a Web App Manifest [...]"

For our study, we consider a "PWA feature" any feature that requires one or more of the Service Worker APIs. Additionally, if (if and only if) the Web View implements Service Workers, we consider some more recent browser APIs, detailed in the following.

3.1 Progressive Web App Features

A `ServiceWorker` is installed by calling the registration method on the `navigator` object, the first parameter is obligatory and contains a URL that points to a JavaScript file with the Service Worker logic. The result of this promise-based API in the success case is then a `ServiceWorkerRegistration` object, which is either newly created if there was no previous `ServiceWorker`, or updated in the alternative case where a previous `ServiceWorker` existed [25]. In order to detect if a given Web View supports PWA features at all, we can thus make a simple existence check for the API, and then try to register a Service Worker, as outlined in Listing 1. If the Web View supports Service Workers, we look at the following PWA features.

Offline Capabilities The ability to still load and work at least to some extent, even when the device is offline, for example, when it is in airplane mode or currently has no network [25].

Push Notifications The capability to display push notifications as defined in the Push API [6], for example, to point users to fresh content, even when the app is not running.

Add to Home Screen The capability to be installed (added) to a device's home screen for easy access as outlined in [18].

[2] `UIWebView`: https://developer.apple.com/library/ios/documentation/UIKit/Reference/UIWebView_Class/
[3] `WKWebView`: https://developer.apple.com/library/ios/documentation/WebKit/Reference/WKWebView_Ref/
[4] `SFSafariViewController`: https://developer.apple.com/documentation/safariservices/sfsafariviewcontroller
[5] `SFAuthenticationSession`: https://developer.apple.com/documentation/safariservices/sfauthenticationsession

```
if ('serviceWorker' in navigator) {
  navigator.serviceWorker.register(scriptURL, options)
  .then(registration => {
    console.log(registration);
  })
  .catch(error => {
    console.log(error);
  });
} else {
  console.log('Service Workers not supported');
}
```

Listing 1: Checking for Service Worker support.

Background Sync The capability to synchronize data in the background, for example, to send messages in a deferred way after an offline situation in a chat app [25].

Navigation Preload The capability to start network navigation requests even while the Service Worker has not booted yet [3], which would else be a blocking operation.

Silent Push The capability to use the Web Budget [5] in order to determine if potentially expensive operations should be started following a silent push notification.

Storage Estimation The capability to estimate the available storage an application already uses and the available quota enforced by the browser [27].

Persistent Storage The capability to persistently store data that is guaranteed not to be purged by the browser without user consent, even if memory is running out [27].

Web Share The capability to invoke the native sharing widgets of the browser, as defined in the Web Share API [14].

Media Session The capability to show customized media metadata on the platform user interface, customize available platform media controls, and access platform media keys found in notification areas and on lock screens of mobile devices as defined in the Media Session standard [20].

Media Capabilities The ability to make an optimal decision when picking media content for the user by exposing information about the decoding and encoding capabilities for a given format, but also output capabilities to find the best match based on the device's display as defined in Media Capabilities standard [19].

Device Memory The capability to read the amount of available Random Access Memory (RAM) in Gigabyte of a device in order to allow servers to customize the app experience based on the available memory [23].

Getting Installed Related Apps The capability to detect if a corresponding native application is installed alongside the PWA in order to, for example, not show push notifications twice on both apps [17].

Payment Request The capability to act as intermediary among merchants, users, and payment methods by means of a standardized payment communication flow that supports different secure payment methods [4].

Credential Management The capability to request a user's credentials from the browser, and to help the browser correctly store user credentials for future use [30].

```
// nav ==> navigator
// win ==> window
// doc ==> document
// reg ==> ServiceWorkerRegistration
const detectFeatures = (reg) => {
  return {
    'Offline Capabilities': 'caches' in win,
    'Push Notifications': 'pushManager' in reg,
    'Add to Home Screen': doc.createElement('link')
        .relList.supports('manifest'),
    'Background Sync': 'sync' in reg,
    'Navigation Preload': 'navigationPreload' in reg,
    'Silent Push': 'budget' in nav &&
        'reserve' in nav.budget,
    'Storage Estimation': 'storage' in nav &&
        'estimate' in nav.storage,
    'Persistent Storage': 'storage' in nav &&
        'persist' in nav.storage,
    'Web Share': 'share' in nav,
    'Media Session': 'mediaSession' in nav,
    'Media Capabilities': 'mediaCapabilities' in nav,
    'Device Memory': 'deviceMemory' in nav,
    'Getting Installed Related Apps':
        'getInstalledRelatedApps' in nav,
    'Payment Request': 'PaymentRequest' in win,
    'Credential Management': 'credentials' in nav,
  };
};
```

Listing 2: Feature detection of various PWA features.

3.2 Feature-Detecting Various Features

3.3 Implementation Details

4 RESULTS AND DISCUSSION

5 FUTURE WORK

6 CONCLUSIONS

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