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Ysgol Reolaeth
Gogledd Cymru



North Wales
Management School

DECLAN CARROLL
S19003901

PRIFYSGOL GYTHWR YNNEGLAW
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CON_9_2020_1 Database Security and Recovery.

Introduction.

This is a report that refers to the Helpdesk database and assesses its technical suitability in terms of data security, availability and integrity. It makes recommendations where required.

Database Security.

"Data is a valuable resource that must be strictly controlled and managed, as must any corporate resource. Part or all of the corporate data may have strategic importance to an organization and should, therefore, be kept secure and confidential." [1]

People :
Human error accounts 90% of the cyber attacks (Phishing and Staff awareness)

Technology :
Advancement in Technology enables the organisation to save time and increase productivity (Firewall, Antivirus)

Process :
Having good business process can make organisation more transparent (Strategy, policy, security audits)

Fig 1.0 [2]

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