VIPS PHONE MENU

(800) 757-4359 or (901) 224-8535 or (901) 263-6560

Menu shortcuts may be made by entering the prompts directly in 2 or 3 digit form (i.e. 62 to Transfer to Global Travel or 511 to Enter a Monthly Bid.) It is not necessary to follow every prompt with the # key. Press 9 to return to the Main Menu.

1 Next Activity	6 To Transfer Your Call
2 Crew Notifications	1 Transfer to Crew Resources
1 Review Previous Notifications	2 Transfer to Global Travel
3 To Check-In for a Trip	3 Dial a Local Memphis #
4 To Call in Sick or Well	7 For Other Options
1 To Change Status	1 Advance Volunteer Request
5 BIDDING MENU	2 Listen to Open Time
1 For Monthly Bid	3 Record Your Name
1 Enter A Monthly Bid	4 Phone Number Inquiry
2 Monthly Bid Award	1 Inquire by Employee #
2 For Vacation Bid	2 In quire by Last Name
1 Enter A Vacation Bid	8 To Repeat These Choices
2 Vacation Bid Award	9 То Ехіт

TRIP ADD/REMOVAL CODES

IRIP ADD/REMOVAL CODES			
AFB	Association Fly Back	MUSMake-Up Sick	
AVA	Advance Volunteer	MUVMake-Up Vacation	
	Bump	N/SNo Show	
BPT	Bump for Training	NOQNot Qualified (paid)	
CBA	CBA Legality Conflict	NQNNot Qual'd (no pay)	
CIA	Carry-In Adjustment	OPCOperational Conflict	
CIC	Carry-In Conflict	OTPOpen Time Priority	
CMU	Compensatory Make-Up	PDOPer Diem Only	
COG	Change of Gauge	PMUPriority Make-Up	
CON	Union Conflict	RATReassignment Trip	
DIF	Death in Family	RERRemoval	
DIS	Disciplinary	RMGRemoved by Mgmt	
DRF	Draft	RSHResked Outside the 4hr Window	
DRP	Drop	RSVReserve Assignment	
EMG	Emergency	SCKSick	
FAD	Fatigued in Domicile	SIMSim Training	
	FAR Legality	SMUShowtime Moved Up	
	Fatigued	SOFSwap Off Trip	
FEA	Field Emergency	SONSwap On Trip	
FNR	Flight Not Required	SPCSpecial Projects	
ITU	Init, Trans, Upgrade	SUBSubstitution	
	Jury Duty	SWPSwap	
LOA	Leave of Absence	TNGTraining	
M/U	General Make-Up	TRCTraining Conflict	
MDO	Min Days Off	TRNTraining (PDO)	
MDP	Min Days Protection	TRPTrip	
	Medical	UNDUndo Error Assign	
MGT	Management Assignment	VACVacation	
	Military Leave	VAXVacation Expansion	
MUD	Make-Up Disability	VLTVolunteer	

FEDEX EXPRESS PHONE DIRECTORY

FEDEX EXPRESS PRI	DIVE DIVECTOR !	
AIG Assist(#9100805)80		
AIR NAVIGATION		
AIRSERV DISPATCH		
AVIATION & PREVENTION MEDICINE AS		
BENEFITS (PILOT)86	66-795-6353 or 901-434-635	53
ANTHEM BLUE CROSS	S BLUE SHIELD 866-406-098	32
	888-603-333	
METLIFE DENTAL	800-540-523	33
LIFECARE	877-543-333	39
PEOPLE HELP	800-274-435	57
	800-326-615	
HYATT LEGAL	800-438-638	38
RETIREMENT SERVICE	ECENTER 866-303-055	56
VANGUARD	800-523-118	38
CHARTER OPERATIONS90	01-224-6502 or 800-448-558	37
CREDIT UNION (FEDEX)	800-228-851	13
CREW BUS DISPATCH901-224-	5468 OR MOBILE 901-487-455	50
CREW BUS TO TERMINAL	901-224-548	37
CREW RECORDS FAX		
CREW SCHEDULING80	0-238-7527 OR 901-224-510) 0
DOM DEVIATION CHEC	cк-In (VIPS) 901-263-656	30
	ск-In 901-348-265	
	901-348-219	
DG HOTLINE80		
DINERS CLUB/MASTERCARD (FEDEX)		
DUTY OFFICER877	-FLT-DUTY OR 901-397-821	14
EMPLOYEE SHIPPING ACCOUNT 800-		
EXPENSE REPORTS (CREW AUDIT).80		
FAMILY EMERGENCYNORMAL BUSINE		
AFTER HOURS (HELP CODE REC	•	
FLT COORDINATION/CLOSE OUT 80		
FLIGHT OPS MEM901-		
SR VP FLT OPSPAUL		
VP FLT OPSJIM B		
VP FLT STDS & TRNG JIM G		
SYSTEM CHIEF PILOT ORLA		_
	T JENSEN 901-224-546	
	BERNSTEIN 901-224-547	
	GANDY 901-224-546	
	ııs Ross 901-224-545	
	WILSON 901-224-581	
ANC & LAX RCPBRYA		
CDG RCPTIM M		
HKG ACPBILL S		
SECURITY ACP BILLY	WILSON 901-224-581	17

FLIGHT OPS FIELD		800-968-483	33
		800-478-6080 or 907-249-332	
		86-20-2888-063	
			_
		800-932-535	
		800-722-983	
F. 101 - 01 1	_	800-472-219	
		866-474-7233 OR 901-224-560	
		OUTY OFFICER MOBILE901-233-25	
GLOBAL TRAVEL		901-397-270	00
GOC DOMESTIC MEM		800-321-4589 or 901-397-720	
	EWR	800-346-3932 or 973-565-240)6
	IND	800-322-6290 or 317-481-755	55
GOC INTERNATIONAL		800-448-5867 or 901-397-805	6
	CDG		39
	CAN		30
GOC SENIOR SPECIALIS	ST ON DU	TY 901-397-804	1
GOC SYSTEM OUTLOO	K		92
		901-397-804	
JUMPSEAT RESERVATION	ONS	800-544-9040 or 901-224-542	20
		VICES) 901-224-600	
		800-238-7527 OR 901-397-829	
		RECAST901-397-212	
		901-369-360	
PAYROLI (PILOTS)	010112/11	800-238-7527 OR 901-224-510	0
		DEX.COM) 901-263-400	
TRAINING CMI HOT	(1 1201.1 22 TI INIE	877-434-7176 OR 901-397-960))
		901-224-544	
VE SOLUTIONS	RATUR	0-966-0141 or 901-360-8677 x12) 「
		FEDEX.COM→GENERAL→UNIFORM	
VACATION ADMIN (PILO)15)	901-224-510 800-757-4359 or 901-263-656)U
WORKPLACE VIOLENCE	ALERI LI	NE 866-423-333	39
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FLIGHT OPS CONTACTS

AFW F LIGHT O PS (817) 606-4717 FAX (817) 491-8953	COMAT: AFW/TX/76177/AFW 2001 World Wide Drive Fort Worth, TX 76117
ANC FLIGHT OP S (800) 478-6080 FAX (907) 249-3464	COMAT: ANC/AK/99502/0003 6050 Rockwell Road Anchorage, AK 99502
CAN FLIGHT OP S [86] (20) 2888-0630 FAX [86] (20) 2888-1162	COMAT: CN/CAN HUB FedEx APAC HUB FedEx Road Guangzhou, China 510800
CDG FLIGHT OP S [33] (1) 4919-9679 FAX [33] (1) 4919-9202	COMAT: FRCDG/ROI Zone D'Entretien Route De L'Arpenteur 95704Roissy CDG France
EWR FLight Ор S (800) 231-5737 FAX (973) 733-9329	COMAT: EWR/NJ/07114 Newark International Airport Metroplex Building 347 Newark, NJ 07114
HKG FLIGHT OPS [852] 2514-0237 (office) [852] 6393-1466 (mobile) FAX [852] 2877-3729 (attn: FltOps	COMAT: HK-PACHQ11 FedEx Asia Pacific Headquarters Level 11, Core E, Cyberport 3 100 Cyberport Road Hong Kong SAR
IND FLIGHT OPS (800) 932-5359 6648 FAX (317) 247-4266	COMAT: IND/IN/46251/0002 W. South Perimeter Road Indianapolis, IN 46251
LAX FLIGHT OP S (800) 722-9839 FAX (310) 646-0639	COMAT: LAX/CA/90045/0039 5927 West Imperial Highway Los Angeles, CA 90045
MEM FLT CREW MANAGEMENT COMAT: MEM/TN/38194/0123 (800) 238-7527 (901) 224-5450 FAX (901) 224-5485	USMAIL: P.O. Box 727 Memphis, TN 38194-0123 FEDEX DELIVERY: 3131 Democrat, Bldg. C, 0123 Memphis, TN 38118
OAK FLIGHT OP S (800) 472-2191 FAX (510) 635-3412	COMAT: OAK/CA/94261/0002 1 Sally Ride Way Oakland, CA 94621

FLIGHT NUMBERING

	1 200 1	_	_		
1-299 International Flights					
	300-999 MEM DAYT				
	s, 700 's, 900 's MEM	•			
400's, 600's	s, 800's MEM Day/V	Veekend Inbo	und		
	1000 SERIES	NIGHT FLIGHT	S		
1000-1099	1000-1099 Point to Point (Adhoc 1050-1065 & 1070-1085)				
1100-1149	AFW Inbound	1785-1799	IND Adhoc In		
1150-1199	AFW Outbound	1800-1839	OAK Inbound		
1200-1379	MEM Inbound	1840-1849	OAK Adhoc In		
1380-1399	MEM Adhoc In	1850-1889	OAK Outbound		
1400-1584	00-1584 MEM Outbound 1890-1899 OAK Adhoc Out				
1585-1599					
1600-1684	IND Inbound	1939-1949	EWR Adhoc In		
1685-1699	IND Adhoc In	1950-1989	EWR Outbound		
1700-1784	IND Outbound	1990-1999	EWR Adhoc Out		
2000	SERIES WEEKEND &	USPO EXCEP	TION FLIGHTS		
2000-2099	Point to Point				
2100-2149	AFW Inbound	2700-2799	IND Outbound		
2150-2199	AFW Outbound	2800-2850	OAK Inbound		
2200-2399	MEM Inbound	2850-2899	OAK Outbound		
2400-2599	MEM Outbound	2900-2949	EWR Inbound		
2600-2699	IND Inbound	2950-2999	EWR Outbound		
	3000 SERIES DAY	/WEEKEND FL	IGHTS		
3000-3099	Point to Point (Adh	oc 3050-3065	5 & 3070-3085)		
3100-3149	AFW Inbound	3780-3789	IND Adhoc Out		
3150-3199	AFW Outbound	3800-3839	OAK Inbound		
3600-3669	IND Inbound	IND Inbound 3840-3849 OAK Adhoc In			
3670-3679	IND Adhoc In	3850-3889	OAK Outbound		
3700-3779	IND Outbound	3890-3899	OAK Adhoc Out		
	OTHER FLIG	HT NUMBERS			
5000-5999	International Flights	3			
6000-6199	· · · · · · · · · · · · · · · · · · ·				
7000-8999	Feeder Flights (Adl	noc 7900-799	9 & 8900-8999)		
9000-9099	Maintenance Positioning				
9100-9199	International GOC Adhoc/Miscellaneous				
CHARTERS					
9730-9749 Commercial					
	9750-9769 Animal				
	9770-9789 Domestic - Custom Critical & HHS				
9790-9799 Positioning					
9800-9899 AirNav Overfly					
3200-3599/3900-4999/6200-6999/9900-9999 Future Expansion					

FEDEX COMPUTER INFO

IMPORTANT WEBSITES FOR FEDEX PILOTS	
ALPA FDX Master Executive Council	http://fdx.alpa.org
ALPA Jumpseat Info	
Anthem Blue Cross Blue Shield (Benefits)	
Benefits Enrollment & Account Login (FedEx)	
Discount Corner (Corporate Discounts)	
Employee Stock Purchase Plan www.compu	
FedEx Pilot Internet Access (FedEx - Offsite)	
FedEx Pilot Intranet Access (FedEx - Onsite)	https://corp.pilot.fedex.com
HTH Worldwide (Int'l Healthcare)	www.hthworldwide.com
Pilot Business Cards (FedEx)	
Bid X (not company sponsored)	
Scripting Program for p.f.c	
FDXPilot.com (not company sponsored)	
1 BAT Hot. com (not company openior ca)	<u>Ittp://idxpilot.com</u>
OTHER HELPFUL WEBSITES	
Aviation Medical Advisory Service	www.aviationmedicine.com
Airline Crew Resources	
Airline Info (orders, routes, airshows, etc.)	
Airline Pilot Everything	
Airline Seating Reviews	www.seatguru.com
Airport Codes Worldwideww	
Airport Info Worldwide www.airnav.com & v	
Airport Info Worldwide www.navmonster.com	
Airports & Ammenities	
Airport & Travel Guide	www.ifly.com
Aviation Safety Database (worldwide)	
Business Traveler Blog	
Currency Conversion	
Directory of Aviation Links www.landings.com	
FAA Medical Certs <u>www.faa.gov/licenses</u> certific	
FFDO Info/Applywww.tsa.gov/lawenford	
FFDO Login Screen	
Flight Schedule/Search	
Flight Tracking (Live)	
Frequent Flyer Community	
Hotel Room Reviews	http://tripkick.com
Interline Airline Schedules & Travel Info	
Interline Travel Discounts	argan.com & www.perx.com
Internet Phone & Video Service	
MD-11 Study Info & Video Clips	
News, Data, & Photos (Aviation)	
Travel Health for Destination Countries	
Travel Info Worldwide	
Travel News & Tips	www.travelinsider.com
Travel Plan Organizer	
Weatherhttp://aviationweather.g	ov/adds & http://dixwx.com
World Clock & Time Zone	www.timeanddate.com
World News & Links <u>http://www.bbc.c</u>	co.uk/news & www.wn.com

GREEN SCREEN INFO - IMS:	
ACARS Message Playback	FTT210
Air Operations Menu	FLT161
Aircraft Master Inquiry	
Airline Scheduling System Main Menu	FLT900
Aurora Weather Aviation Products	MWT011
Crew Master Inquiry	FLT164
International Currency Conversion	/FOR AB3270
Jumpseat Reservations System	FREEBIRD
Open Aircraft Maintenance Items	
Personal Information (Payroll, Benefits, etc.	
Station Information	
Time Zone Conversion Utility	JTIME
PULLETIN POARDS EMC2.	
BULLETIN BOARDS – EMC2: AIRCRAFT-NAMING	Name A/C After Child Form
BENEFITS	
CHARTERSColora	
DISCOUNT CORNER	
FEC-AIRSHOWS	
FEDEX-SKI-SNOWBOARDF	
FESJC-(various)	
FUNSTUFF Enterta	
MANUAL/ORDERS	
PILOTS-GOC-FEEDBACK	
RUNNING-CLUB	
SMOKEFREE	
TUITION	· · · · · · · · · · · · · · · · · · ·
UNITED-WAY	•
VOLUNTEER	
WARR	•
E-MAIL ADDRESSES: (accessed via EM	C2)
To e-mail EMC2 from an ISP follow the address b	
ACARS Questions	
ANG Flight One Management	
ANC SLAY Flight Management	
ANC & LAX Flight Management	PACOPS
ATC (FedEx) Liaison Q&A	CHARTER CEATS
Charter Flight Jumpseat Reservations	
Deviation and Expense Report Questions	
Flight Delay ResponseFlight Safety Concerns (NOT REPORTS).	
Flight Security Issues Requiring Attention.	
FMS Database Problems Reporting	
GOC Questions/Training	
Pay/Vaca Issue Routine Requests	
Suggestions for Fuel Conservation	
*To E-MAIL FEDEX EMPLOYEES FROM AN ISP, THE	
EMP#@EMC.FEDEX.COM. INITIALLASTNAME@FEDEX.C	

EMP#@EMC.FEDEX.COM, INITIALLASTNAME@FEDEX.COM, EMP# OR ALIAS@PILOT.FEDEX.COM.

AIRCRAFT OPERATIONS

ACARS AIR-to-AIR (Both flights must be blocked out to function)

PHASE 2 - Address: HDQAAFX; Enter FDX (4 digit FLT #) in 1st text line.

Phase 3 - Select Downlinks p. 2; Air-to-Air; Enter 4 digit FLT # to send TO.

CREW CODED DELAYS

			- · · · · · · · · · · · · · · · · · · ·
<u>TAX</u>	(I OUT DELAYS	ML	Pushback After Block In
A3	Traffic Related	MN	APU Inop. Ground Power Req'd
A5	ATC Related	MR	Improper Marshalling
ΑE	Ground Stop After Block Out	VB	FedEx Ramp Construction
CA	Captains Precautionary	W8	WX Related Ramp
CB	Taxi Out Other	PΙ	Fouled Gate on Arrival
F7	PAT/EFB Inop after B/O	PG	No Gate on Arrival
MA	Unsked MX After Block Out	РМ	No Marshaller
MG	MEL Reference after B/O	VI	Unexpected ARPT Construction
MJ	Avionics Overheat after B/O	ZI	Unrealistic Sked Taxi In Time
MQ	MX prob fixed w/ QRH Action	Effi	CIENCY DELAYS*
VC	FedEx Ramp Construction		included in ACARS delay time
WC	Block Turn Back Due to WX		No Gate Available – Arrival
W9	WX Related Ramp	PXI	Fouled Gate on Arrival
Y5	Exceeded Holdover Time		No Marshaller/Wingwalker
Y6	Missed Slot Due to De-ice		No External Power Available
Y8	De-ice After Block Out		
РО	Ramp Related		following apply after block in No Stairs at Aircraft
VO	Unexpected ARPT Construction		No Crewbus
ZO	Unrealistic Sked Taxi Out Time		Ramp Failure to Open Door
FNE	ROUTE DELAYS	_	
CC	Enroute Other	<u>Pro</u>	FESSIONAL EFFICIENCY CODE
CE	Captains Precautionary	CPC	Cockpit Cleanliness Poor
E2	ATC Enroute	CWC	Cockpit Windows Not Clean
E4	ATC Delay Holding (Not for WX)	CSP	Cockpit Seat Not Clean
M5	MEL Restriction Enroute	CSF	Cockpit Seat Function Poor
MK	Check CAT II/III procedures	CAC	Courier Area Not Clean
W2	Weather Enroute		Lav Area Cleanliness Poor
W3	Winds Aloft Not as Fcst.		Courier Seats Not Clean
W7	Airborne Wx Hold for Dest.	JSF	
Z1	GOC Scheduling Factor	GCP	
ZD	Reroute or Diversion by Co	ISS	Inadequate Supply Saniwipes
		ISC	Inadequate Supply CRTwipe
	(I IN DELAYS	LAV	Lav Tank Flush Required
A4	Traffic Related	LSP	Lav Paper Supplies Low/Out
A6	ATC Related	LSS	Lav Soap Supplies Low/Out
AF	Improper ATC Instructions	CRP	Crew Rest Cleanliness Poor
T7	Improper RTO Instructions		Crew Rest Supplies Inadequate
CD	Other/Non-ATC	TRC	Trash Removal Cockpit & Galley
CI	Captains Precautionary	TRS	Trash Supplies Low or Out
MI MX Tow In			
40	ATR42 EQUIPME	NT (CODES
13	ATR42		<u>/// </u>

A310 (GE 'Light')

A310 (GE 'Heavy')

82

83

87

88

92

97

98

777

MD10-10

MD10-29

MD10-30

A-380

727-200-17 (+58k)

DC10-10 CAT II

56

57

58

59

63

69

71

A300

A310 (PW)

727-2QN

727-2RE

727-233-15

ATR72

MD11

MD11 (Crew Rest)

DC10-30 (Ex/Lease)

C208 Feeder

757-200 (RR)

757-200 (PW)

14

16

17

22

23

26

34