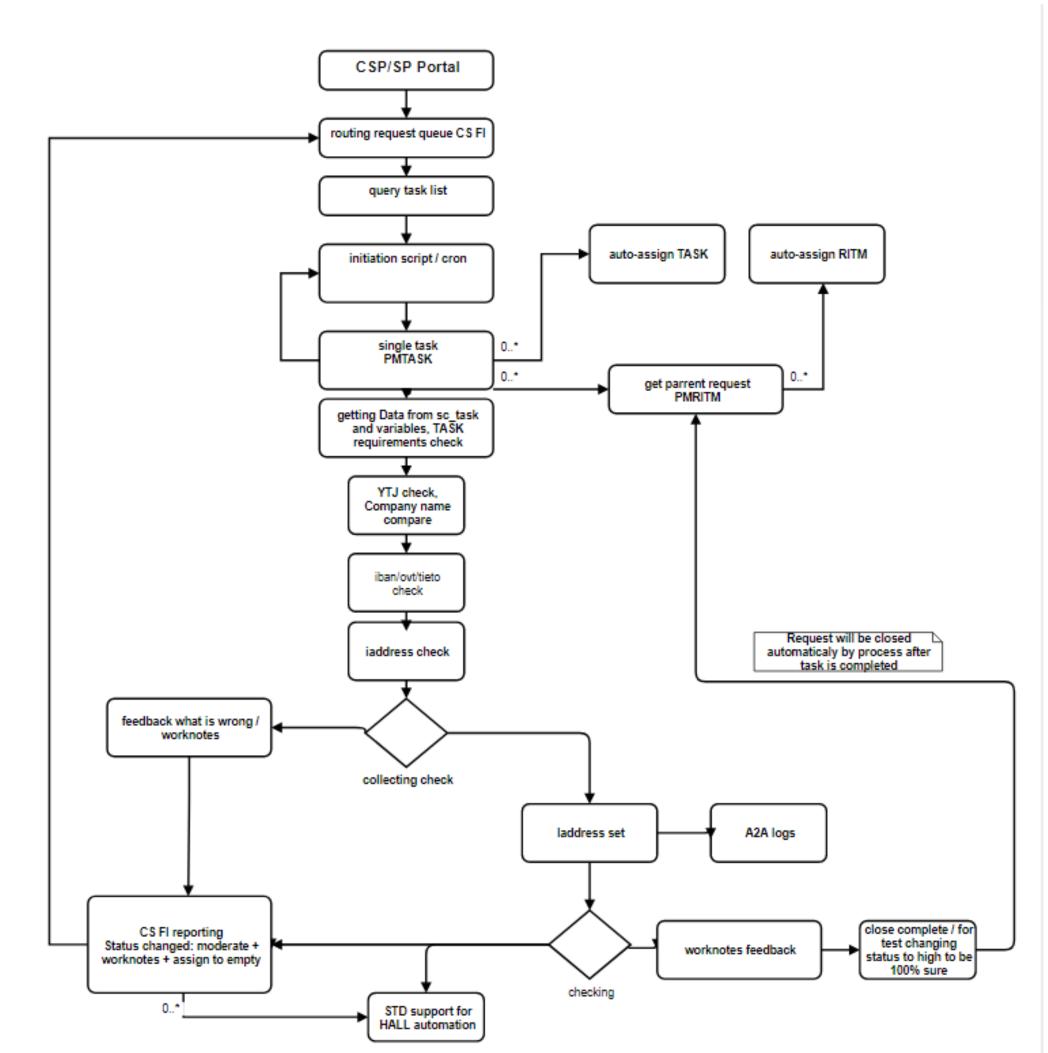
Słoma Bartosz / iaddress_routing_request automation - RPA_HAL9000

- Overview
- Concept scheme
- Task requirements
- Routing request scope for robot Accepted LMCs, others are moved to manual handling.
- Repository and setup
- Project automation stages
- Example worknotes provided by robot • Distribution of operators from past 90 days
- routing requests RPA_HALL improvement list

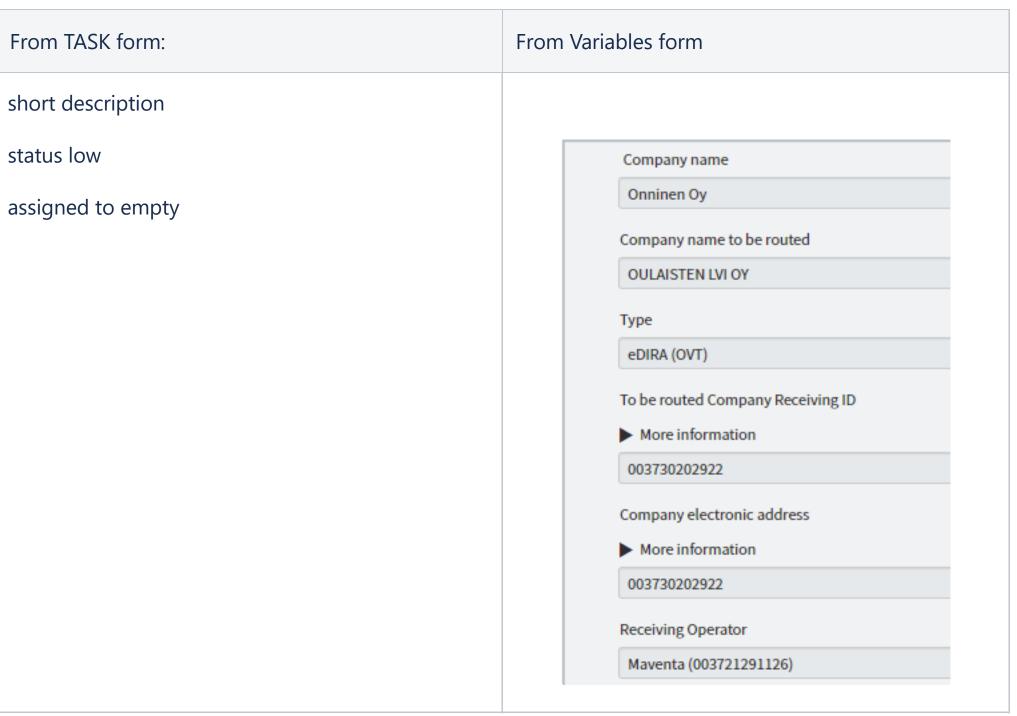
Overview

The journey begins with the customer fill-in form Login Page - Service Portal from where the automatically created requests and tasks go to CS FI queue. Automation Script is scheduled for every 5 minutes and queries the MeseFlow filters chasing new requests and tasks. The work of the robot on this queue is not invasive and does not interfere with the work of the CS FI team. All not-compliant tickets are moved to the customer service for clarification with customer.

Concept scheme



Task requirements



Routing request scope for robot

Supplierweb-routings are ignored.

Data compliance checking

- Existing active OC-routing found, OC SaaS included.
- 003718953125.TEAPPS = OC Global Saas
- OCALLIGA.TEAPPS.ALLIGATOR = OC FAO Saas
- checking for edira and site mess in laddress

• Two active routings found (a change is already timed to happen later)

- LMC selected is not one of the accepted ones. See list below.
- Text in More information-field provided by customer OVT does not start with 0037
- OVT shorter than 12 digits • OVT longer than 12 digits
- E-address is longer than 18 digits • E-address does not start with either 0037, TE0037, or FI

• E-address is shorter than 12 digits

• LMC selected is not on the list of approved LMCs (see other sheet) Company name doesn't match with what is found in YTJ

• E-address starts with FI, is 18 digits long, checking iban-validation

003712345678 -> TE003712345678. Accepted LMCs, others are moved to manual handling.

• If selected LMC is Tieto, but e-invoice address does not start with TE-prefix, the prefix is added.

LMC **CSP** name: Local Message Carrier value in **iAddress** Aktia Pankki (HELSFIHH) Aktia B2B HELSFIHH.VL.FINVOICE Ålandsbanken (AABAFI22) Ålandsbanken B2B AABAFI22.0800.FINVOICE Danske Bank (DABAFIHH) Danske Bank B2B PSPBFIHH.FILL.FINVOICE Handelsbanken (HANDFIHH) Handelsbanken B2B HANDFIHH.VL.FINVOICE Nordea Bank (NDEAFIHH) Nordea B2B NDEAFIHH.LAHLASKUT.FINVOICE Osuuspankki (OKOYFIHH) Osuuspankki B2B OKOYFIHH.XS.FINVOICE POP Pankki (POPFFI22) Pop Pankki B2B POPFFI22.VL.FINVOICE.B2B S-Pankki B2B SBANFIHH.FINVOICE.B2B S-Pankki (SBANFIHH) Säästöpankkien Keskuspankki Säästöpankki B2B ITELFIHH.VL.FINVOICE.B2B Suomi Oy (ITELFIHH) Apix Messaging Oy Apix APIX.TEAPPS.B2B (003723327487) Basware (003705925424 / Basware 003705925424.TEAPPS BAWCFI22 / BWEI) CGI CGI (003703575029) 003703575029.TEAPPS Liaison (003708599126) Liaison 003708599126.EINVOICE Maventa (003721291126) Maventa 003721291126.TEAPPS Pagero (PAGERO / Pagero PAGEROGW.TEAPPS 003723609900) 003714377140.TEAPPS Ropo Capital Oy (Enfo Zender Ropo Capital Oy) (003714377140) Tieto (003701011385) Tieto 003701011385.TEAPPS

> main script for single and mass orders

Repository and setup

> Routing requests adapters

The command line interface to iAddress information is available on leuku and offers following commands:

- iban checking
- other
- > Meseflow filters

collecting things to improve by CSFI or STDCH

Project automation stages

• some improvement to reduce queue workload- as much as possible (script,cron,queues,others)

First stage, run initiation 04.2021 -->worknotes information only

- Second stage • May 2021, setting "CLOSE COMPLETE module" (Done cases with "High" priority)
- improvements some cases moved to manual handling. • Transfer knowledge about automation monitoring to STDCH (logs, script behaviours)
- Last stage supporting automation, • getting feedback from STD CHANGES about crucial changes which may affect the automation

(ServiceNOW,A2A, changes, PROSPEKTI service problems etc.)

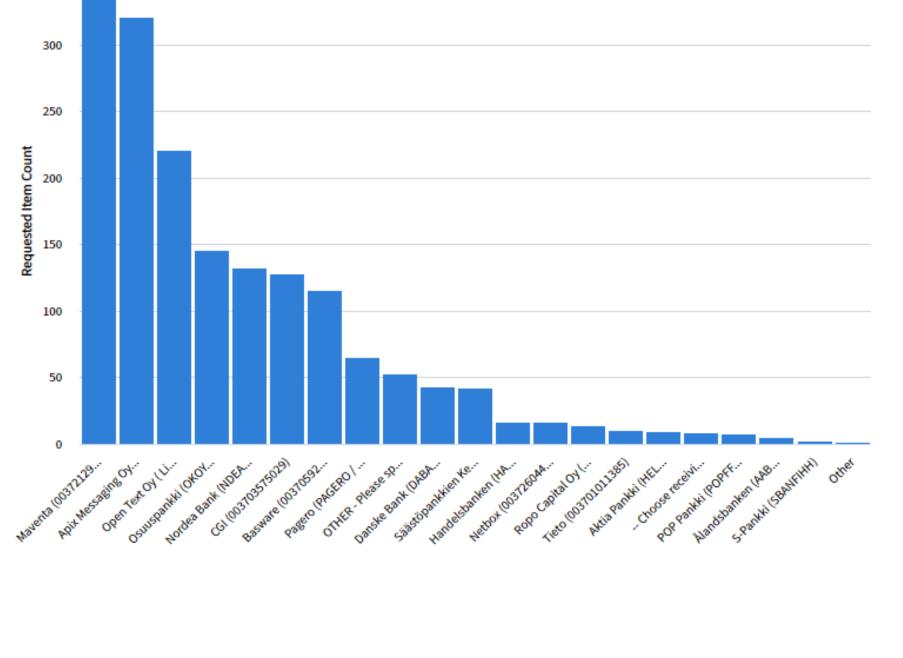
Example worknotes provided by robot

closed completed

> moved to manual handling

Distribution of operators from past 90 days

MeseFlow



B2B-routings per operator / last 90 days

routing requests RPA_HALL improvement list

improvement list

Write a comment...